

MACPro

Medicaid & CHIP Program System

Medicaid and CHIP Program (MACPro) System

Health Home State Plan Amendment (SPA)

State User In-System Demonstration

May 2016

Agenda



- ◆ State MACPro User Roles
- ◆ Conversion from MMDL to MACPro
- ◆ Overview of Creating, Reviewing, and Submitting Health Home State Plan Amendments (SPAs)
- ◆ Step-by-Step In-System Demonstration
- ◆ Help Desk/Technical Assistance
- ◆ Next Steps
- ◆ Questions?
- ◆ Appendix

State MACPro Roles

MACPro Health Home SPA

State User Roles



- ◆ MACPro has numerous distinct state user roles
- ◆ MACPro roles determine users' range of available actions and responsibilities
- ◆ MACPro roles differ from those currently used in other CMS web-based systems (e.g., CARTS, MMDL, WMS)

MACPro Health Home SPA

State User Roles



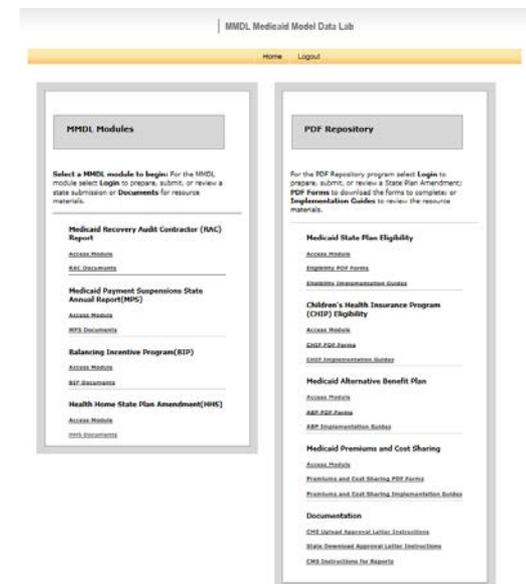
- ◆ State Editor (SE)
 - ◆ Builds submission packages
- ◆ State Point of Contact (SPOC)
 - ◆ Reviews, edits, and submits submission packages
- ◆ State Director (SDIR)
 - ◆ Conducts final review and certifies submission packages
- ◆ State System Administrator (State Admin)
 - ◆ Maintains the state profile

Conversion from MMDL to MACPro

Conversion from MMDL to MACPro



- ◆ The data in MMDL from approved Health Homes SPAs will be copied into the MACPro Health Homes template, for states to use as the basis for future amendments
 - ◆ Except where the MMDL and MACPro templates differ, states will find the MACPro screens prepopulated with the currently approved information
- ◆ The official and complete copy of all Health Homes SPAs approved in MMDL may be viewed in MACPro as PDFs
- ◆ Health Homes SPAs currently being processed in MMDL will be completed in MMDL
- ◆ As of May 2, 2016, all new SPA actions should be made in MACPro
- ◆ When subsequent SPAs are submitted and approved in MACPro, they become the official record of the Health Homes program



Differences between MMDL and MACPro

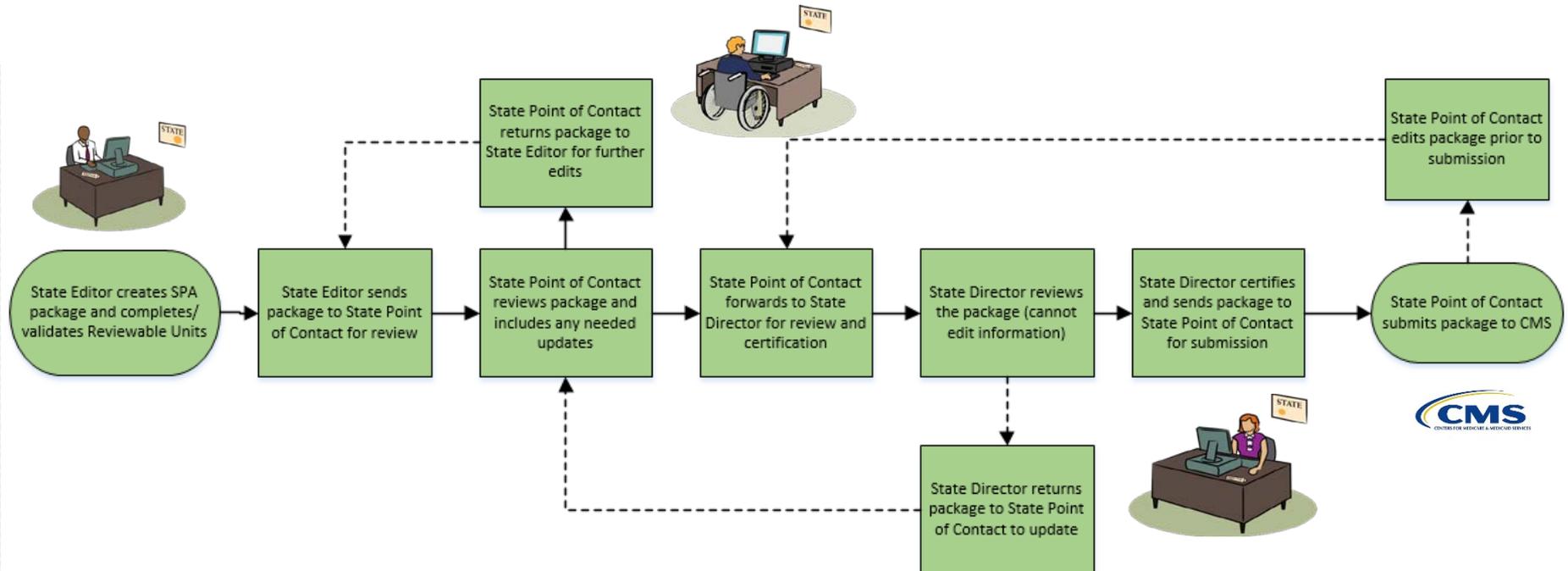
New Features within MACPro



- ◆ Save your work without validating and return to finish later
- ◆ If two submission packages will be very similar, start with a copy of an existing SPA that you can update rather than inputting information twice
- ◆ Submit an amendment for a specific reviewable unit (also known as a section within MMDL)
- ◆ Save communication between CMS and the state using the Correspondence Log that is within the record of the submission package

MACPro Health Home SPA State Workflow

Official SPA Submission: State Workflow



MACPro Health Home SPA In System Demonstration

Today's System Demo Roadmap



- ◆ **State Admin:** State Profile creation/update
- ◆ **SE:** Create a *draft* Submission Package (New Health Home Program) and send to the SPOC
- ◆ **SPOC:** Review submission package and forward to SDIR
- ◆ **SDIR:** Review and certify submission package
- ◆ **SPOC:** Send *draft* submission package to CMS
- ◆ **SPOC:** Close *draft* submission from CMS
- ◆ **SE:** Convert *draft* submission package to *official*
- ◆ **SPOC:** Respond to a clarification request
- ◆ **SPOC:** Respond to an RAI request
- ◆ **SE:** Create an *official* submission package (New Health Home Amendment)
- ◆ **All Roles:** Review the Medicaid State Plan record
- ◆ **All Roles:** Review MACPro reports available

State Profile



- ◆ The State Profile may only be created or updated by the State System Administrator

- ◆ Your state must have a state profile prior to submitting a submission package

- ◆ The State Profile includes basic information such as:
 - ◆ Addresses
 - ◆ Medicaid Key Contacts
 - ◆ CHIP and Medicare Information
 - ◆ Public Notice Methods



Creating a Health Homes Program



- ◆ The State Editor creates the submission package and completes the information.
- ◆ Health Homes submission packages are divided into “Reviewable Units” – all must be completed to forward to SPOC
 - ◆ Reviewable Units are sections within the submission package that are validated and saved one at a time.

Submission	Health Homes
Summary	Intro
Medicaid State Plan	Population and Enrollment Criteria
Public Comment	Geographic Limitations
Tribal Input	Services
SAMHSA Consultation	Providers
	Service Delivery System
	Payment Methodologies

When to Use a Draft vs. an Official Submissions



◆ Official Submissions

- ◆ Utilize this submission package type when you are prepared to submit your submission package to CMS and start 90 day clock
 - ◆ *You may allow CMS to view your information prior to submission in an informal manner utilizing the "Allow CMS to View" functionality*
- ◆ CMS suggests initially submitting simple program amendments or new programs that are similar to existing programs as official submission packages.

◆ Draft Submissions

- ◆ Utilize this submission package type when significant feedback is required prior to starting the 90 day policy clock.
 - ◆ *You may allow CMS to view your information prior to submission in an informal manner utilizing the "Allow CMS to View" functionality*
- ◆ CMS suggests initially submitting complex programs or new Health Home models and new targeted amendments as draft submission packages.

Difference Between Draft and Official Submissions



◆ Official Submissions

- ◆ Submission starts the 90 day clock
- ◆ CMS may review and approve
- ◆ CMS may implement RAI or Clarification
- ◆ State may allow CMS to view prior to submission

◆ Draft Submissions

- ◆ Submitted to CMS, does not start the 90 day clock; state may allow CMS to view prior to submission
- ◆ CMS may review, but cannot approve, disapprove, or RAI
- ◆ CMS returns the submission to the state and may provide feedback in the Correspondence Log or offline
- ◆ If the state chooses not to edit the returned draft package, it may be closed and converted to an official package for submission to CMS starting the 90 day clock
- ◆ If state chooses to edit the returned submission package, the state must re-submit the draft to CMS off the policy clock.

State Point of Contact Review



- ◆ The State Point of Contact (SPOC) may review and edit the package
- ◆ SPOC has the option of 2 actions:
 - ◆ Return the package to the State Editor for further edits
 - ◆ Send the package to the State Director for review and certification



State Director Review and Certification



- ◆ The State Director reviews the package, but cannot edit the information

- ◆ The State Director may take two actions:
 - ◆ Return the submission package to the SPOC for further edits
 - ◆ Certify the submission package and return to the SPOC for submission to CMS



SPOC Submits the Submission Package to CMS



- ◆ SPOC receives the package from the State Director after certification
- ◆ The SPOC may take two actions:
 - ◆ Modify the submission package
 - ◆ If this occurs, the State Director will need to re-review and re-certify
 - ◆ Submit the submission package to CMS



Draft Submissions



1. State Point of Contact closes the Draft Submission Package (*once closed, the state may not edit draft submission package content prior to official submission to CMS*)

Take Action on Package

Package Information

Package ID	SC2016MH0006D	Submission Type	Draft
Program Name	HH Test 1.22	State	SC
Version Number	2	Region	Atlanta, GA
Submitted By	State POC 1 SC	Package Status	Returned
		Submission Date	1/27/2016

[View Entire Package](#)

Audit Information

Created By	State Editor 1 SC	Updated By	CMS POC3
Created Date	1/22/2016 12:39 PM EST	Updated Date	2/1/2016 2:49 PM EST

Choose Action

Available Workflow Actions *

- Close the Draft Submission Package
- Modify the Returned Submission Package
- Return Submission Package to State Editor for Revision
- Submit the Submission Package to CMS

Draft Submissions



2. State Editor converts the draft package to official
(Under Related Actions within the closed Draft Package record)

The screenshot shows the CMS.gov interface for a submission package record. On the left is a navigation sidebar with links for Summary, News, Related Actions (with a right-pointing arrow), Reviewable Units, Previous Versions, and Correspondence Log. The main content area shows the breadcrumb 'Records / Submission Packages', the title 'SC - Submission Package - SC2016MH0006D', and a green 'Follow' button. Below the title is a yellow lightning bolt icon and a red-bordered button labeled 'Convert Draft Package to Official'. Underneath this button is the text 'Convert the Draft Submission Package to Official Submission Package'.

Draft Submissions



3. State Editor includes the SPA ID and Proposed Effective Date(s) and forwards to the State Point of Contact

SPA ID and Effective Date

SPA ID *

SC-16-123

Note: SPA ID format must be SS-YY-NNN-x, with last letter(x) being optional to specific SPA types. SS - State, YY - Year and NNN - Sequence number for the current year.

SPA ID and Effective Date

Do you want to enter the same effective date for all the Reviewable Units?

Yes

No

Proposed Effective Date

2/22/2016

Reviewable Unit	Proposed Effective Date
Health Homes Intro	2/22/2016
Health Homes Population and Enrollment Criteria	2/22/2016
Health Homes Geographic Limitations	2/22/2016
Health Homes Providers	2/22/2016
Health Homes Service Delivery Systems	2/22/2016
Health Homes Payment Methodologies	2/22/2016
Health Homes Services	2/22/2016
Health Homes Monitoring, Quality Measurement and Evaluation	2/22/2016

Draft Submissions



4. The State Point of Contact and State Director re-review the content in the official submission package (cannot make edits).

The screenshot shows the CMS.gov interface. At the top, there is a navigation bar with tabs for News, Tasks (3), Records, Reports, and Actions. The Tasks (3) tab is selected. On the left side, there is a sidebar with the CMS.gov logo and navigation options: Assigned to Me (selected), Sent by Me, and Starred. The main content area shows a task card with a blue checkmark icon, a green arrow pointing to 'Me', and the task title 'Review Submission Package - SC2016MH00100 - (SC-16-123)' which is highlighted with a red box. Below the title, it says 'A moment ago' with a star icon. Above the task card, there is a text input field with the placeholder text 'Click here to send a task...'.

Draft Submissions



5. The State Point of Contact submits the official submission package to CMS

Take Action on Package

Package Information

Package ID	SC2016MH00100	Submission Type	Official
Program Name	HH Test 1.22	State	SC
SPA ID	SC-16-123	Region	Atlanta, GA
Version Number	1	Package Status	Pending

[View Entire Package](#)

Audit Information

Created By	State Editor 1 SC	Updated By	State Director SC 1 SC
Created Date	2/1/2016 3:11 PM EST	Updated Date	2/1/2016 4:47 PM EST

Choose Action

Available Workflow Actions*

Submit the Submission Package to CMS

Instructions

Draft Submissions



- ◆ States have the option to submit “Draft Submission Packages”
- ◆ Submit without starting the 90 day clock
- ◆ CMS reviews the package and may return the package to the state for modifications prior to starting policy clock
- ◆ States may convert Draft packages to Official and submit the official version, starting the policy clock
 - ◆ No changes may be made after CMS review of the draft prior to submission of official package
 - ◆ If changes are needed, the draft submission must be re-submitted to CMS and re-returned to the state for conversion to official package

Draft Submissions



- ◆ Select if you will have a Draft or Official Submission when completing the Submission Summary Reviewable Unit
 - ◆ The state may update if the package will be official or draft up until initial submission to CMS

Submission - Summary

MEDICAID - Health Homes Program - HH Test 1.22 - SC - 2016

Submission Type

- Official Submission Package
- Draft Submission Package

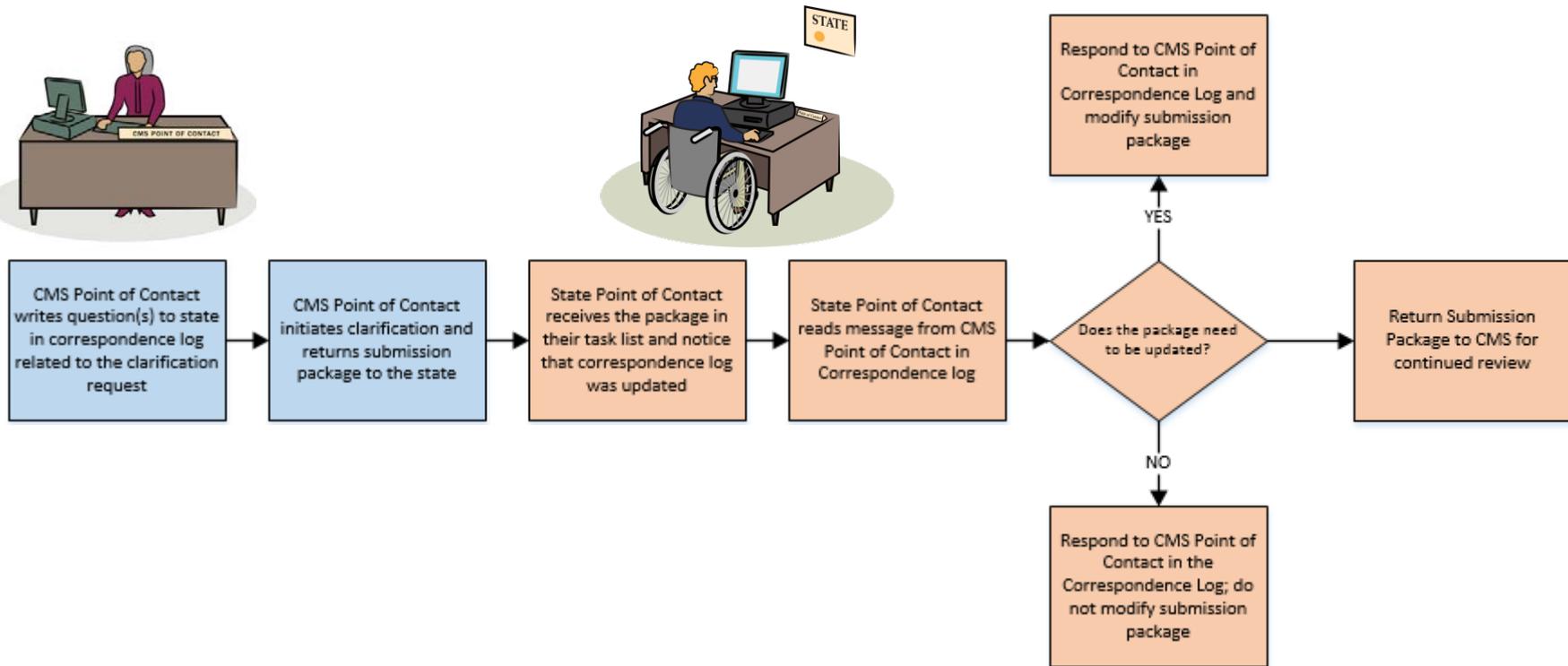


Allow this official package to be viewable by other states?

- Yes
- No

+/-

Clarification Process Detailed View



- Clarification process does *not* stop the 90 day clock



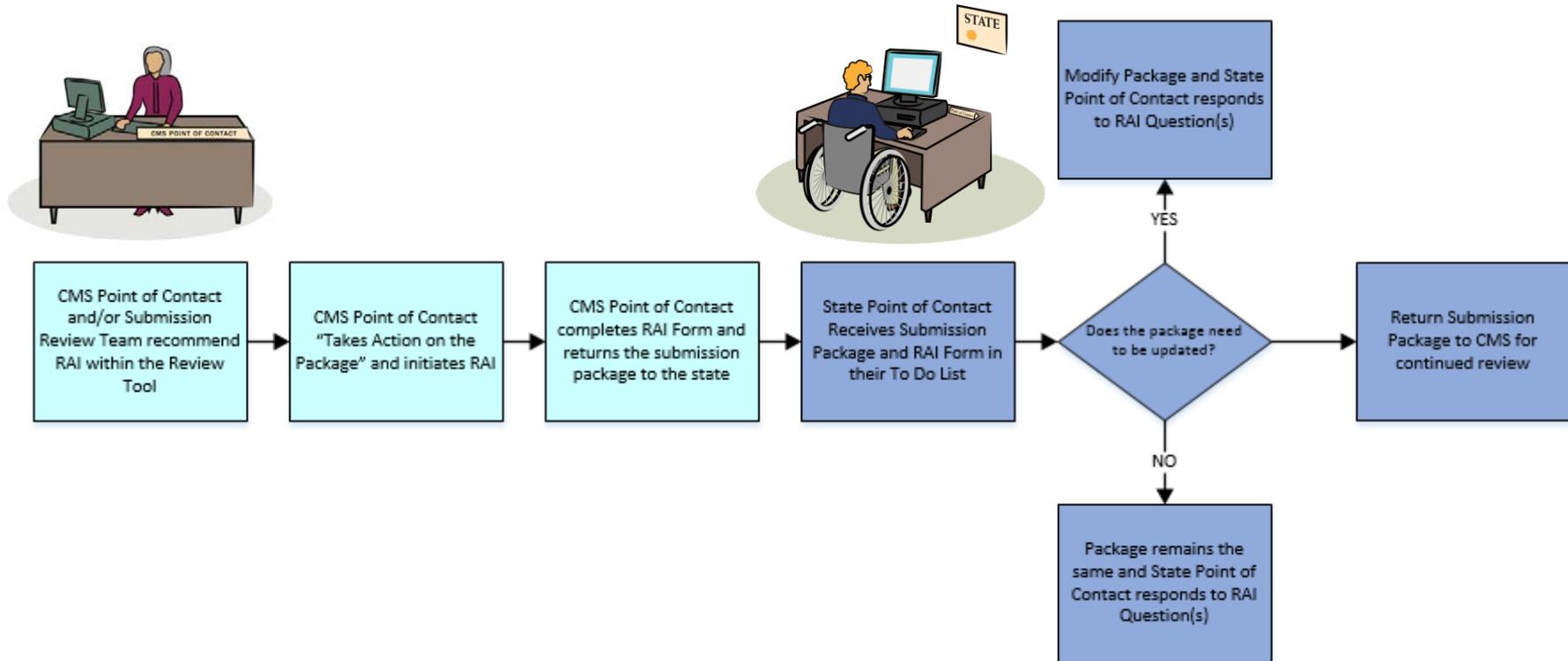
Responding to a Clarification Request



- ◆ The State Point of Contact (SPOC) receives notice of Clarification request from CMS
- ◆ SPOC reads Correspondence Log entry with questions CMS has about the submission package
- ◆ SPOC has the option to perform 3 actions:
 - ◆ Return the package to the State Editor for further edits
 - ◆ Edit the submission package
 - ◆ Re-submit the package to CMS



RAI Process Detailed View



- RAI process *stops* the 90 day clock



Responding to an RAI Request



- ◆ The State Point of Contact (SPOC) receives notice of RAI from CMS including an RAI form with questions
- ◆ If the CPOC and SPOC have offline discussions, the SPOC may document the communication officially in the correspondence log
- ◆ SPOC has the option to perform 3 actions in *addition* to responding to questions in the RAI form:
 - ◆ Return the package to the State Editor for further edits
 - ◆ Edit the submission package
 - ◆ Re-submit the submission package to CMS



Acknowledging an Approved Package



- ◆ Once a submission package is approved, it needs to be acknowledged by the SPOC
 - ◆ Below is an example of the Task notification



→ Me

Acknowledge Package Receipt - SC2016MH00220 - (SC-16-215-A)

A moment ago ☆

Acknowledging an Approved Package



- Once a submission package is approved, it needs to be acknowledged by the SPOC

Acknowledge Package Receipt - SC2016MH00220

MEDICAID - Health Homes Program - Internal Demo Health Homes 2 - SC - 2016

Package Information

Package ID	SC2016MH00220	Submission Type	Official
Program Name	Internal Demo Health Homes 2	State	SC
SPA ID	SC-16-215-A	Region	Atlanta, GA
Version Number	2	Package Status	Approved
Submitted By	State POC 1 SC	Submission Date	3/1/2016
Package Disposition		Approval Date	3/2/2016 3:45 PM EST

[View Entire Package](#)

Audit Information

Created By	State Editor 1 SC	Updated By	CMS POC3
Created Date	3/1/2016 4:09 PM EST	Updated Date	3/2/2016 3:52 PM EST

Choose Action

Available Workflow Actions*

Acknowledge the Approved Submission Package

Instructions

Execute Action

Create an Amendment to a Medicaid Health Homes Program



- ◆ Select Reviewable Units within a program to amend in a submission package
- ◆ Unlike a new Health Homes program, each reviewable unit in an amendment may have different proposed effective dates
- ◆ If a Reviewable Unit is included in another submission package, we encourage you to wait for that submission package to be reviewed and closed prior to submitting another amendment (if possible)
- ◆ When you add a Reviewable Unit to an amendment submission package, MACPro will show the existing approved Reviewable Unit information with the latest and greatest effective date, be it in the past or future

Create an Amendment to a Medicaid Health Homes Program



- ◆ In the following slides we will briefly go over a possible scenario of creating an amendment to a Medicaid Health Homes Program. For a more detailed explanation of amendments, please refer to the Introductory User Guide for State Users at the following link:

<https://www.medicaid.gov/state-resource-center/medicaid-and-chip-program-portal/medicaid-and-chip-program-portal.html>

Amendment Tips and Tricks



- ◆ When you add a Reviewable Unit to an amendment it pulls the approved information with the latest and greatest effective date for that unit.

Health Homes SPA - Reviewable Units

<input type="checkbox"/>	Reviewable Unit	Included in Another Submission Package
<input checked="" type="checkbox"/>	Health Homes Intro	<input type="radio"/>
<input type="checkbox"/>	Health Homes Population and Enrollment Criteria	<input type="radio"/>
<input type="checkbox"/>	Health Homes Geographic Limitations	<input type="radio"/>
<input type="checkbox"/>	Health Homes Providers	<input type="radio"/>
<input type="checkbox"/>	Health Homes Service Delivery Systems	<input type="radio"/>
<input checked="" type="checkbox"/>	Health Homes Payment Methodologies	<input checked="" type="radio"/>
<input type="checkbox"/>	Health Homes Services	<input type="radio"/>
<input type="checkbox"/>	Health Homes Monitoring, Quality Measurement and Evaluation	<input type="radio"/>

Amendment Tips and Tricks



◆ Currently approved and effective information is included

Payment Methodology

+/-

The State's Health Homes payment methodology will contain the following features

Fee for Service

Individual Rates Per Service

* Fee for Service Rates based on

Severity of each individual's chronic conditions

Capabilities of the team of health care professionals, designated provider, or health team

Other

Per Member, Per Month Rates

Comprehensive Methodology Included in the Plan

Incentive Payment Reimbursement

Describe any variations in payment based on provider qualifications, individual care needs, or the intensity of the services provided

* Description 

Character count: 11/4000

Amendment Tips and Tricks



- ◆ Another package including the Health Homes Payment Methodology Reviewable Unit for this program was *approved*
 - ◆ This submission package included the Health Home Payment Methodologies Reviewable Unit that's in the current amendment we are working on

SC

SC - Submission Package - SC2016MH00310 - (SC-16-444-T)

Package Status: Approved

Creation Date: 3/3/2016 9:09 AM EST

Package Disposition: Approved

7 minutes ago

Amendment Tips and Tricks



- ◆ Indicator is removed in the amendment we are working on showing the Health Homes Payment Methodology Reviewable Unit is not in another submission package.

Health Homes SPA - Reviewable Units

<input type="checkbox"/> Reviewable Unit	Included in Another Submission Package
<input checked="" type="checkbox"/> Health Homes Intro	<input type="radio"/>
<input type="checkbox"/> Health Homes Population and Enrollment Criteria	<input type="radio"/>
<input type="checkbox"/> Health Homes Geographic Limitations	<input type="radio"/>
<input type="checkbox"/> Health Homes Providers	<input type="radio"/>
<input type="checkbox"/> Health Homes Service Delivery Systems	<input type="radio"/>
<input checked="" type="checkbox"/> Health Homes Payment Methodologies	<input type="radio"/>
<input type="checkbox"/> Health Homes Services	<input type="radio"/>
<input type="checkbox"/> Health Homes Monitoring, Quality Measurement and Evaluation	<input type="radio"/>



Amendment Tips and Tricks



◆ Remove Health Homes Payment Methodologies from package you are working on

Health Homes SPA - Reviewable Units

<input type="checkbox"/>	Reviewable Unit	Included in Another Submission Package
<input checked="" type="checkbox"/>	Health Homes Intro	<input type="radio"/>
<input type="checkbox"/>	Health Homes Population and Enrollment Criteria	<input type="radio"/>
<input type="checkbox"/>	Health Homes Geographic Limitations	<input type="radio"/>
<input type="checkbox"/>	Health Homes Providers	<input type="radio"/>
<input type="checkbox"/>	Health Homes Service Delivery Systems	<input type="radio"/>
<input type="checkbox"/>	Health Homes Payment Methodologies	<input type="radio"/>
<input type="checkbox"/>	Health Homes Services	<input type="radio"/>
<input type="checkbox"/>	Health Homes Monitoring, Quality Measurement and Evaluation	<input type="radio"/>

1-8 of 8

Validation & Navigation

Would you like to validate the reviewable unit data?

Yes No

Warning: Any field containing more than 4000 characters will be truncated when saved.

Navigate to Reviewable Unit

-- Select Reviewable Unit --

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1188. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

Exit

Save Reviewable Unit

Go to Selected Reviewable Unit

Amendment Tips and Tricks



- ◆ Removes the Health Homes Payment Methodology unit from our reviewable unit list to complete.

Validation & Navigation

Would you like to validate the reviewable unit data?

Yes No

Note: If validation fails, errors will appear in red above.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no part of this collection of information is required to be provided if it does not have a valid OMB control number. The valid OMB control number for this information collection is 0938-0001. The average burden for this information collection is estimated to average 40 hours per response, including the time to review instructions, the collection of the data, the review of the information collection, and the review of the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

Navigate to Reviewable Unit

-- Select Reviewable Unit --
Submission - Summary
Submission - Medicaid State Plan
Submission - Public Comment
Submission - Tribal Input
Submission - SAMHSA Consultation
Health Homes Intro

Exit

Save Reviewable Unit

Go to Selected Reviewable Unit

Amendment Tips and Tricks



◆ Re-add the Health Home Payment Methodologies Unit to our submission package

Health Homes SPA - Reviewable Units

<input type="checkbox"/> Reviewable Unit	Included in Another Submission Package
<input checked="" type="checkbox"/> Health Homes Intro	<input type="radio"/>
<input type="checkbox"/> Health Homes Population and Enrollment Criteria	<input type="radio"/>
<input type="checkbox"/> Health Homes Geographic Limitations	<input type="radio"/>
<input type="checkbox"/> Health Homes Providers	<input type="radio"/>
<input type="checkbox"/> Health Homes Service Delivery Systems	<input type="radio"/>
<input checked="" type="checkbox"/> Health Homes Payment Methodologies	<input type="radio"/>
<input type="checkbox"/> Health Homes Services	<input type="radio"/>
<input type="checkbox"/> Health Homes Monitoring, Quality Measurement and Evaluation	<input type="radio"/>

1-8 of 8

Validation & Navigation

Would you like to validate the reviewable unit data?
 Yes No
Note: If validation fails, errors will appear in red above.

Navigate to Reviewable Unit
-- Select Reviewable Unit --

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1188. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

Exit

Amendment Tips and Tricks



- ◆ Reviewable Unit is re-added to the reviewable unit drop down list for this submission package

Validation & Navigation

Would you like to validate the reviewable unit data?

Yes No

Note: If validation fails, errors will appear in red above.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no valid OMB control number. The valid OMB control number for this information collection is estimated to average 40 hours per response, including the time to review instructions, review the information collection. If you have comments concerning the accuracy of the information, contact the PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

Navigate to Reviewable Unit

- Select Reviewable Unit --
- Submission - Summary
- Submission - Medicaid State Plan
- Submission - Public Comment
- Submission - Tribal Input
- Submission - SAMHSA Consultation
- Health Homes Intro
- Health Homes Payment Methodologies

Amendment Tips and Tricks



- ◆ Newly approved information in the other submission package is now included in our reviewable unit

Payment Methodology

+/-

The State's Health Homes payment methodology will contain the following features

Fee for Service

Individual Rates Per Service

*

Fee for Service Rates based on

Severity of each individual's chronic conditions

Capabilities of the team of health care professionals, designated provider, or health team

Other

Per Member, Per Month Rates

Comprehensive Methodology Included in the Plan

Incentive Payment Reimbursement

Describe any variations in payment based on provider qualifications, individual care needs, or the intensity of the services provided

*

Description **plus amended information**



Character count: 36/4000

Referencing your State Plan



- ◆ When viewing your state plan by the current date – you are looking at the approved and effective version of the Medicaid Plan as of MM/DD/YYYY
- ◆ You may view current or past versions by selecting specific dates different than today's date



View Current Approved Version

Current approved version of the Medicaid State Plan



View Approved Version by Date

View approved version of the Medicaid State Plan by Date

MACPro Reports



Report Name	Description	Available For:
State Agency Profile Report	Overview of a State's Medicaid Plan including the prior 12 months' submission package history	State Point of Contact; State Director
Submission Detail Report	View details on packages by date	State Editor; State Point of Contact; State Director
Submission Statistics Detail Report	View all Submission Packages currently in review	State Editor; State Point of Contact; State Director
Submission Summary Report	Overview of submitted packages by date	State Editor; State Point of Contact; State Director

MACPro Help Desk and Technical Assistance

Help Desk and Technical Assistance



- ◆ For issues related to MACPro access and how to use the MACPro system
 - ◆ Contact the *MACPro Help Desk* at
 - ◆ **Email:** MACPro_Helpdesk@cms.hhs.gov
 - ◆ **Phone:** 301-547-4688

Help Desk and Technical Assistance (cont.)



Information to provide in email request

- ◆ User contact information (Name, phone number, organization/state, email address, User ID)

- ◆ Application (Health Home SPA)

- ◆ Extent of problem (Individual desktop, multiple desktops at site, entire site) and description

- ◆ Last screen/tab/navigation activity before problem

- ◆ Error Message (exact verbiage) or screenshot

MACPro Browser Compatibility



Browser	Comments
Microsoft Internet Explorer 11, 10, 9, and 8	Microsoft Internet Explorer 10, 9, and 8 are depreciated and will not be supported in a future release of MACPro. Microsoft Internet Explorer 11 is supported on Windows 8.x tablet.
Mozilla Firefox	Mozilla Firefox updates automatically. MACPro supports the most recent stable version of Mozilla Firefox.
Google Chrome	Google Chrome updates automatically. MACPro supports the most recent stable version of Google Chrome.
Apple Safari	Safari is only supported on Mac operating systems.

Note: MACPro does not support browsers that are no longer supported by their vendor. Use the latest supported browser version and always apply all available security updates.

Note: Web browsers must allow cookies. If a user's browser is not configured to allow cookies, then MACPro displays an alert stating that cookies must be enabled in order to log in.

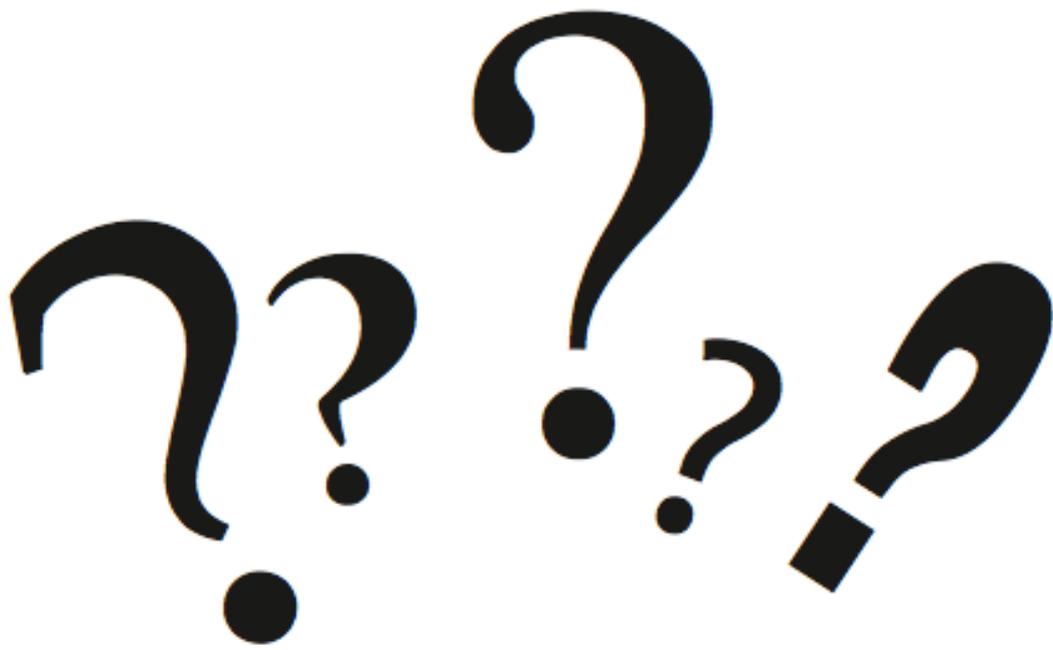
Next Steps



- ◆ Make sure MACPro Role Templates are sent back to MACPro_HelpDesk@cms.hhs.gov
- ◆ You will receive notifications with your MACPro information
- ◆ Look out for the MACPro Health Homes State Plan Amendment (SPA) release announcement



Questions?



Appendix

How to Print in MACPro

Printing in MACPro



- ◆ Utilize your web browser's printing option to print information from MACPro

The screenshot shows a web browser window displaying the MACPro interface. The address bar shows the URL: <https://gmacbisdev0.applancloud.com/suite/tempo/records/type>. The browser's print menu is open, with the 'Print' option highlighted by a red box and a red arrow. The interface includes a navigation bar with 'News', 'Tasks (9)', 'Records', 'Reports', and 'Actions'. The main content area displays 'Records / Submission Packages' and 'SC - Submission Package - SC2016MH00190 - (SC-16-002-A)'. A 'Submission - Summary' section is visible, showing details for 'MEDICAID - Health Homes Program - HH Test 1.22 - SC - 2016'. A progress bar indicates the status of the submission, with 'Complete' marked. A 'Package Header' table is also present.

Package ID	SC2016MH00190	SPA ID	SC-16-002-A
Submission Type	Official - Review 1	Initial Submission Date	2/29/2016
Approval Date	2/29/2016	Effective Date	N/A

Understanding the MACPro Upper Toolbar

NEWS



- ◆ General status updates on packages
- ◆ May be used for informal communication about packages between different MACPro users

News

Tasks (9)

Records

Reports

Actions

TASKS



- ◆ Activities that are needed to keep the package moving through the workflow
 - ◆ Example: Reviewing or responding to an RAI request

News

Tasks (9)

Records

Reports

Actions

RECORDS



- ◆ Where you can go to reference submission packages that are complete or in progress



REPORTS



- ◆ Includes a series of reports used for tracking different activities within MACPro

News

Tasks (9)

Records

Reports

Actions

ACTIONS



- ◆ Used for initiating new actions
 - ◆ Example: Creating a new submission package

News

Tasks (9)

Records

Reports

Actions