Medicaid and CHIP Program System (MACPro)

Quality Measures (QM) Reporting

Federal Fiscal Year (FFY) 2020 State Update

October 14, 2020
Meet & Greet: Trainers

- CMS Representatives
- MAC Quality TA Presenters
- MACPro System Presenters
- Ask Me a Question
Meet & Greet: Attendees

Introduce yourself by typing in the chat box to Ask Me a Question:

- What is your name?
- Have you ever used MACPro?
Agenda

- Introduction to MACPro
- MACPro Access
- Technical Assistance to Support FFY 2020 QM Reporting of the Child, Adult, and Health Home Core Sets
- QM FFY 2020 MACPro System Updates
- Tips & Tricks
- Help Desk & Additional Resources
- Next Steps
Training Expectations

You will know…

- MACPro basics
- FFY 2020 policy and system updates
- Useful tips, tools, and resources
Introduction to MACPro

Topics:

- Introduction to MACPro
- MACPro functionality and features
What is MACPro?

MACPro is a web-based system that allows CMS and states to collaborate more effectively online in support of Medicaid and CHIP initiatives.
MACPro Advantages

✓ Ensures data consistency
✓ Improves efficiency
✓ Enhances state and CMS communication
✓ Increases transparency
✓ Facilitates accuracy
Key Terms

- **Authority**
  - Section within the component of QM
  - Under QM: Child, Adult, and Health Home

- **Workflow**
  - Sequence of activities and tasks to complete a process, including routing and tracking of documents for approval and other tasks

- **Core Measure**
  - Measures included within a core set in which states enter QM information

- **Seek More Information (SMI)**
  - A request from CMS when they have further questions about a QM report during review
MACPro Access

Topics:

- Obtaining access to MACPro
- MACPro vs. Enterprise Identity Management (EIDM)
- MACPro State User Roles
MACPro Access Steps

1. Register for an ID at the Enterprise Portal (EIDM)

2. Log in to EIDM and request MACPro access

3. Receive approval

4. Log in to MACPro using EIDM credentials

5. Request MACPro role(s)

6. Receive approval

EIDM: https://portal.cms.gov

MACPro: https://macpro.cms.gov
Enterprise Identity Management (EIDM)

- Identity management services system providing access to CMS applications
- New users must create an EIDM ID and request access to MACPro
- Users have **one** EIDM ID across applications
- All state users request the **MACPro State User** role
MACPro Access Scenarios

Scenario 1: User with no EIDM ID or MACPro access:

- EIDM ID: ❌
- MACPro Access: ❌
- MACPro Role: ❌

Execute Steps 1-6

Scenario 2: User with EIDM ID and no MACPro access:

- EIDM ID: ✅
- MACPro Access: ❌
- MACPro Role: ❌

Execute Steps 2-6

Scenario 3: User with EIDM ID and MACPro access, but no MACPro role:

- EIDM ID: ✅
- MACPro Access: ✅
- MACPro Role: ❌

Execute Steps 5-6
MACPro User Roles

- MACPro: https://macpro.cms.gov
- Roles within MACPro determine available actions in the system
- Request user role(s) for Quality Measures
MACPro State User Roles

State System Administrator (SSA):

State Editor (SE):

State Point of Contact (SPOC):

State Director (SDIR):

State roles have no role sharing limitations
State Editor (SE)

Abilities
- Creates QM reports
- Provides content for QM reports
- Responds to Seek More Information (SMI) requests

Additional Information
- **Role Approver:** State System Administrator (SSA)
- **Role Type:** Authority-specific
State Point of Contact (SPOC)

Abilities

- Reviews and updates QM reports
- Uncertifies QM reports
- Responds to Seek More Information (SMI) requests

Additional Information

- **Role Approver:** State System Administrator (SSA)
- **Role Type:** Authority-specific
State Director

Abilities
- Reviews and certifies Quality Measure (QM) reports
- Submits QM reports to CMS

Additional Information
- **Role Approver**: State System Administrator (SSA)
- **Role Type**: Not authority-specific
State System Administrator (SSA)

Abilities
- Reviews and dispositions state user role addition, modification, or removal requests
- Reassigns state specific tasks on behalf of users
- Views state system reports

Additional Information
- **Role Approver**: CMS System Administrator (CSA)
- **Role Type**: Not authority or component-specific
- The SSA should view the [MACPro Administrative Roles Training](#)
Questions?

MACPro role and access resources

- EIDM Instructions for MACPro Users
  - Register an EIDM ID and request MACPro access

- Introductory Reference Document (IRD) for Roles and Administration
  - MACPro role descriptions, request roles, and user management functionalities

- Slide Deck Appendix
  - Diagrams of QM workflows and each role’s actions

Send your questions via chat to Ask Me a Question
Technical Assistance to Support FFY 2020 QM Reporting of the Child, Adult, and Health Home Core Sets

Topics:

- Policy updates for Child, Adult, and Health Home Quality Measures
QM FFY 2020 MACPro
System Updates

Topics:

- System-specific changes and updates for Child, Adult, and Health Home Quality Measures
New Measures

- **CQM**: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH)
- **AQM**: National Core Indicators (NCI) Survey - (NCIDDS-AD)
- **AQM**: Use of Pharmacotherapy For Opioid Use Disorder (OUD-AD)
- **HHQM**: Follow-Up after Emergency Department Visit For Alcohol and Other Drug Abuse or Dependence (FUA-HH)
- **HHQM**: Use of Pharmacotherapy For Opioid Use Disorder (OUD-HH)
Retired Measures

- **CQM**: Use of Multiple Concurrent Antipsychotics in Children and Adolescents (APC-CH)
- **CQM**: Children and Adolescents' Access to Primary Care Practitioners (CAP-CH)
- **CQM**: Pediatric Central Line-Associated Bloodstream Infections (CLABSI-CH)
- **AQM**: Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Testing (HA1C-AD)
- **AQM**: Annual Monitoring for Patients on Persistent Medications (MPM-AD)
General Updates (1 of 3)

- On Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH), there are new Numerator/Denominator/Rate categories to report on:
  - Counseling for Nutrition
  - Counseling for Physical Activity

- On Plan All-Cause Readmissions (PCR-AD/HH), there are new Numerator/Denominator/Rate categories to report on:
  - AQM
    - Count of Beneficiaries in Medicaid Populations
    - Number of Outliers
    - Outlier Rate (auto-calculated)
  - HHQM
    - Count of Enrollees in Health Home Population
    - Number of Outliers
    - Outlier Rate (auto-calculated)
States now have the option to have CMS calculate state-level rates for the Live Births Weighing Less than 2,500 Grams (LBW-CH) measure using natality data submitted by states and compiled in the Centers for Disease Control and Prevention Wide-ranging ONline Data for Epidemiologic Research (CDC WONDER) tool.

- **Note:** States must indicate they are “not reporting” on the measure to access this option.
In the Data Source section for the CQM Childhood Immunization Status (CIS-CH) core measure, “Immunization Registry” will be a new response option available under the Administrative data and Hybrid data options.
COVID-19 Updates (1 of 5)

- If a state is not reporting on a measure as a result of the COVID-19 pandemic, there is an option to indicate there were “Limitations with data collection, reporting, or accuracy due to the COVID-19 pandemic.”
  
  **Note:** If this option is selected, the state will be requested to describe the limitations with regard to collection, reporting, or accuracy of data for this measure.
For measures that can be calculated using the hybrid method, states will be given the option to request to use FFY 2019 data if their ability to conduct chart review was impacted by the pandemic.

See the next three slides for specific core measures for which this update applies.
COVID-19 Updates (3 of 5)

- **CQM** measures with the hybrid response option:
  - Adolescent Well-Care Visits (AWC-CH)
  - Childhood Immunization Status (CIS-CH)
  - Developmental Screening in the First Three Years of Life (DEV-CH)
  - Immunizations for Adolescents (IMA-CH)
  - PC-02: Cesarean Birth (PC02-CH)
  - Prenatal and Postpartum Care: Timeliness of Prenatal Care (PPC-CH)
  - Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH)
  - Well-Child Visits in the First 15 Months of Life (W15-CH)
  - Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life (W34-CH)
COVID-19 Updates (4 of 5)

- **AQM** measures with the hybrid response option:
  - Cervical Cancer Screening (CCS-AD)
  - Prenatal and Postpartum Care: Postpartum Care (PPC-AD)
  - Adult Body Mass Index Assessment (ABA-AD)
  - PC-01: Elective Delivery (PC01-AD)
  - Controlling High Blood Pressure (CBP-AD)
  - Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Poor Control (>9.0%) (HPC-AD)
  - Diabetes Care for People with Serious Mental Illness: Hemoglobin A1c (HbA1c) Poor Control (>9.0%) (HPCMI-AD)
COVID-19 Updates (5 of 5)

- **HHQM** measures with the hybrid response option:
  - Controlling High Blood Pressure (CBP-HH)
  - Adult Body Mass Index Assessment (ABA-HH)
Tips & Tricks

Topics:

- Helpful MACPro tools
- Optimal web browsers
# Report Summary Screen

## MO - Adult Quality Measure (MO2020MQ0002O) - 2020

### Report Information

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<th>In Review</th>
<th>Awaiting Certification</th>
<th>In CMS Review</th>
<th>In SMI</th>
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### SPOC Information

- Reviewed By:
- Email Address:

### Audit Information

- **Created By**: Training Statemo
- **Created Date**: 8/4/2020 11:33 AM EDT
- **Last Updated By**: Training Statemo
- **Last Updated Date**: 8/4/2020 1:40 PM EDT

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Print to PDF Functionality

- **Option 1:**

  ![Screenshot of Print to PDF option 1]

  - Modify
    - Modify Report
  - View Print Preview
    - View the print preview of reviewable units

- **Option 2:**

  ![Screenshot of Print to PDF option 2]

  - CMS-10434 OMB 0938-1188
Break Lock Functionality

Task locked

This report is being modified by 'TRAININGSTATEMO'. Breaking this lock will make them lose any unsaved work. It is recommended that you confirm with them before proceeding.

CANCEL

BREAK LOCK
Accepting a Task & Task Ownership

Review Report: Adult Quality Measure (MO2020MQ0002O) - 2020

CMS-10434 OMB 0938-1188
Session Time-Out Prompt

Your Session Is About to Expire

You will be signed out automatically if you do not resume your session within the next 2 minutes.

SIGN OUT

RESUME SESSION
Optimal Web Browsers

Google Chrome is optimal and recommended; updates automatically; most recent version supported

Mozilla Firefox updates automatically; most recent version supported

Internet Explorer Version 11 required; using older version will prevent login

Windows 10 software is compatible with MACPro

OS X Yosemite software is compatible with MACPro
Questions?

MACPro Technical resources

- MACPro Quality Measures IRD for State Users
  - How to submit QM reports and perform other actions
- MACPro Quality Measures Modules
  - Recorded demonstrations of the submission process
- Slide Deck Appendix

Send your questions via chat to Ask Me a Question
Help Desk & Additional Resources

Topics:
- Resources available on Medicaid.gov
- Contacting the MACPro Help Desk
MACPro Documentation

Medicaid and CHIP Program (MACPro) Portal

CMS Medicaid and CHIP Program Systems

MACPro System

ENTER THE SYSTEM

MACPro system allows CMS and states to collaborate online to process SPAs, waivers, quality measures reports, demonstrations, advance planning documents, and other initiatives. Contents in MACPro will expand over time as new modules are deployed. For MACPro assistance, please email the MACPro Help Desk at MACPro_HelpDesk@cms.hhs.gov or call (301) 547-4688.

- MACPro New User Checklist
- MACPro Roles and Administration
- Quality Measures Reporting
- Health Homes SPA
- Medicaid Eligibility and Administration SPA

MACPro Reference Documents on Medicaid.gov
MACPro Training Material

Medicaid and CHIP Program (MACPro)
Training and Help

This section is a gateway to training, reference materials, and other help available to states and Centers for Medicare & Medicaid Services (CMS) employees who use Medicaid and CHIP Business Information Solution (MACBIS) systems. Find new MACBIS systems training and information on this page. Currently available trainings:

- MACPro Roles and Administration
- MACPro Quality Measures
- MACPro Medicaid State Plan

MACPro Training Videos on Medicaid.gov
Resources on Medicaid.gov

Accessing and Using MACPro

- EIDM Instructions for MACPro Users
- IRD for Roles and Administration
- MACPro Quality Measures IRD for State Users
- Quality Measures Modules
- Training recordings and Slides
- Slide Deck Appendix

Policy-Related Information

- Implementation Guides
- Child Core Set resources
- Adult Core Set resources
- Health Home Core Set resources
Quality Measures Modules

- **Module 1:**
  - State Editor creates a report and edits a core measure
  - State Editor submits a report to State Point of Contact

- **Module 2:**
  - State Point of Contact reviews a report and sends the report to State Director
  - State Director reviews and certifies report

- **Module 3:**
  - State Point of Contact answers an SMI request
  - State Point of Contact uncertifies and updates a report for an SMI request
Contacting the Help Desk

For issues related to MACPro access and how to use the MACPro system, contact the MACPro Help Desk:

Email: MACPro_Helpdesk@cms.hhs.gov

Phone: 301.547.4688 or 833.228.2540

Hours: 9:00 AM – 5:00 PM EST
Next Steps

Topics:
- QM FFY 2020 available
- Obtain MACPro access
- Reporting deadline
Next Steps

- QM FFY 2020 reporting opened 10/8/2020

- Obtain MACPro Access
  - EIDM Instructions for MACPro Users
  - IRD for Roles and Administration

- Reporting Deadline: 12/31/2020
Final Questions?

After-Session Questions

- Policy-related questions:
  - MACQualityTA@cms.hhs.gov

- Assistance on how to use MACPro:
  - MACPro_HelpDesk@cms.hhs.gov

Send your questions via chat to Ask Me a Question
Appendix

Topics:

- High-Level QM State Workflow
- Detailed QM State Workflow
- SMI Workflow
High-Level QM State Workflow

1. **STATE EDITOR**
   - Create QM report & complete all required fields

2. **STATE POINT OF CONTACT**
   - Forward report to State Point of Contact for review & edits

3. **STATE POINT OF CONTACT**
   - Review & edit report

4. **STATE DIRECTOR**
   - Forward report to State Director for review & certification

5. **STATE DIRECTOR**
   - Review report

6. **STATE DIRECTOR**
   - Certify report & submit to CMS

**CMS Review Begins**
Detailed QM State Workflow

1.1 Go to Actions, select the relevant QM authority to create a report

1.2 On the Admin screen, select a Federal Fiscal Year, select Core Measures, then select Begin Reporting

1.3 On every Core Measure, complete required fields, select Yes to the validation question, then select Save

1.4 Select Go to Admin Screen & verify the status of all Core Measures are Complete

1.5 On the Admin screen, complete required fields & upload documents to the report, as needed

1.6 Select Request State POC Review to send the report for review

2.1 Go to Tasks, select the applicable task & as needed, select Accept

2.2 Select Core Measures to review & edit, then select Go to Selected Measure

2.3 On every Core Measure, review and edit fields as needed, select Yes to the validation question, then select Save

2.4 Select Go to Admin Screen & verify the status of all Core Measures are Complete

2.5 On the Admin screen, review & edit fields & upload documents to the report, as needed

2.6 Select Send for Certification to send the report to the State Director

3.1 Go to Tasks, select the applicable task & as needed, select Accept

3.2 Select a Core Measure to review

3.3 On a Core Measure, review information & enter Review Comments as needed

3.4 Select Back to Admin Screen and repeat steps 3.1 through 3.4 until review is complete

3.5 Once Core Measures review is complete, on the Admin screen, review fields as needed

3.6 Select Certify and Submit to CMS to submit the report for approval

CMS Review Begins