Agenda

- What is MACPro?
- Overview of CMS’ Roles and Responsibilities
- Synopsis of Reviewing a Quality Measures Report
- Step-by-Step, In-System Demonstration
- MACPro Help Desk and Technical Assistance
- Next Steps
- Questions
What is MACPro?
What is MACPro?

- A web-based system for the submission, review, disposition, and management support of Medicaid and CHIP initiatives
  - Quality Measures Reporting
  - State Plan Amendments (SPA)
  - Waivers
  - Demonstrations
  - Advance Planning Documents

- Replaces CARTS for Adult and Child Core Set reporting
- New system for Health Homes Core Set reporting
- System for reporting under the Maternal and Infant Health Developmental Measures
Why is MACPro being implemented?

- To improve the state reporting and federal review processes, federal program management, and transparency

- To support data-driven decision making for Medicaid and CHIP programs through online access to data and information
MACPro has numerous distinct CMS user roles

MACPro roles determine users’ range of available actions and responsibilities

MACPro roles differ from those currently used in other CMS web-based systems (e.g., CARTS, MMDL, WMS)
# MACPro Quality Measures

## CMS User Role Descriptions

<table>
<thead>
<tr>
<th>User Role</th>
<th>Role for...</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>CMS Central Office Administrator</td>
<td><strong>Central Office personnel</strong></td>
<td>• Complete submission reviews</td>
</tr>
<tr>
<td>(CMS CO Admin)</td>
<td>Direct responsibility for implementing/administering Quality Measurement programs</td>
<td>• Create and complete “Seek More Information” requests</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Browse/view quality measure submission reports</td>
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<tr>
<td></td>
<td></td>
<td>• View/modify CMS quality measure user profiles</td>
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<tr>
<td></td>
<td></td>
<td>• Approve CMS quality measure user roles</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Add/update extension dates</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Reassign quality measure user tasks</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Disassociate quality measure users</td>
</tr>
<tr>
<td></td>
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<td>• Generate data reports</td>
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## MACPro Quality Measures
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<td><strong>CMS Contractor</strong></td>
<td><strong>Contractor personnel</strong></td>
<td>• Complete submission reviews</td>
</tr>
<tr>
<td><strong>Central Office Administrator</strong></td>
<td>Direct responsibility for helping CMS implement/administer Quality Measurement programs</td>
<td>• Create and complete “Seek More Information” requests</td>
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<tr>
<td><strong>(CMS Contractor CO Admin)</strong></td>
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<td>• Browse/view quality measure submission reports</td>
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</table>
| CMS Central Office or Regional Office (CMS CO/RO) | Central Office or Regional Office personnel | • Browse/view quality measure submission reports  
<p>|                                  | No direct responsibility for implementing/administering Quality Measurement programs, but have an interest in state reporting | • Generate data reports                       |</p>
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<td>CMS Contractor</td>
<td>Contractor personnel</td>
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<tr>
<td></td>
<td>No direct responsibility for implementing/administering Quality Measurement programs, but have CMS-related or approved business needs requiring access to state reporting</td>
<td>• Generate data reports</td>
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### MACPro Quality Measures
### CMS User Role Descriptions

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<tr>
<td>CMS System Administrator (CMS Admin)</td>
<td><strong>CMS personnel</strong>&lt;br&gt;No direct responsibility for implementing/administering Quality Measurement programs, but involved with MACPro role assignment/approval</td>
<td>• Approve State Admin&lt;br&gt;• Approve CMS CO Admin&lt;br&gt;• Reassign State Admin tasks&lt;br&gt;• Disassociate State Admin&lt;br&gt;• Reassign tasks for CMS Co Admin&lt;br&gt;• Disassociate CMS CO Admin</td>
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Overview of Reviewing a Quality Measure Report
MACPro Quality Measures
Report Creation: CMS Review

CMS CO Admin receives notice a state quality measures report has been submitted

CMS CO Admin reviews the quality measures report

CMS CO Admin accepts the quality measures report

CMS CO Admin sends a Seek More Information request to the state

= Acceptance Path
= Seek More Information Path
Select "Back to Admin Screen" 

1.1 Log Into MACPro

1.2 Select "Tasks," then click "Review Report" for the desired Quality Measure

1.3 Accept the task

1.4 Select the desired Core Measure to review

1.5 More Information Needed?
   - Yes
     - More Core Measures to Review?
       - Yes
         - More Core Measures to Review?
           - No
             - Select "Back to Admin Screen"
       - No
         - Need to check request status?
           - Yes
             - The record's status will indicate "In SMI" if it is still in "Seek More Information" stage
             - Select the record of interest
             - To check the status of a record, select "Records," then the record category
             - The record will trigger an email to State users
           - No
             - Return to "Tasks" screen
   - No
     - Click on "Seek Information" in the upper-right corner of the record
     - Fill out the Seek More Information form and select "Send Request to the State"
     - Select "Yes" to submit SMI request to State
     - Once submitted, you will see the request date on the record
     - Select "Accept," triggering an email to State users
     - Return to "Tasks" screen

CMS Central Office Administrator
In-System Demonstration
1.1 Log into MACPro
1.2 Select “Tasks,” then click “Review Report” for the desired Quality Measure
1.3 Accept the task
1.4 Select the desired Core Measure to review
1.5 More Information Needed?
   Yes
   1.5.1 Select “More Core Measures to Review?”
   No
1.6 Select “Accept,” triggering an email to State users

To check the status of a record, select “Records,” then the record category.

The record’s status will indicate “In SMI” if it is still in “Seek More Information” stage.

Once submitted, you will see the request date on the record.

Click on “Seek Information” in the upper-right corner of the record.

Fill out the Seek More Information form and select “Send Request to the State.”

Select “Yes” to submit SMI request to State.

Need to check request status?
   Yes
   1.6.1 Return to “Tasks” screen
   No
Other MACPro Features
Help Desk and Technical Assistance
Help Desk and Technical Assistance

◊ For issues related to MACPro access and how to use the MACPro system
   ♦ Contact the MACPro Help Desk at
     ◇ Email: MACPro_Helpdesk@cms.hhs.gov
     ◇ Phone: 301–547–4688

◊ For issues related to Quality Measure report content
   ♦ Contact the Medicaid/CHIP Quality Measures Technical Support and Analytic Support Program at
     ◇ Email: MACQualityTA@cms.hhs.gov
Information to provide in email

☐ User contact information (Name, phone number, organization/state, email address, User ID)

☐ Authority (SPA, Quality Measures)

☐ Extent of problem (Individual desktop, multiple desktops at site, entire site) and description

☐ Last screen/tab/navigation activity before problem

☐ Error Message (exact verbiage) or screenshot
Next Steps

- Look for release announcement
- Watch for roles information
- Begin reviewing as reports are submitted (if applicable)
- Stay tuned for training material
Questions?