MACPro

Medicaid & CHIP Program System

Medicaid and CHIP Program (MACPro) System

CMS Quality Measure Report Review

In-System Demonstration

December 15, 2015

Agenda

- What is MACPro?
- Overview of CMS' Roles and Responsibilities
- Synopsis of Reviewing a Quality Measures Report
- Step-by-Step, In-System Demonstration
- MACPro Help Desk and Technical Assistance
- Next Steps
- Questions

What is MACPro?

What is MACPro?

- A web-based system for the submission, review, disposition, and management support of Medicaid and CHIP initiatives
  - Quality Measures Reporting
  - State Plan Amendments (SPA)
  - Waivers
  - Demonstrations
  - Advance Planning Documents

- Replaces CARTS for Adult and Child Core Set reporting
- New system for Health Homes Core Set reporting
- System for reporting under the Maternal and Infant Health Developmental Measures

Background on MACPro

- Why is MACPro being implemented?
  - To improve the state reporting and federal review processes, federal program management, and transparency
  - To support data-driven decision making for Medicaid and CHIP programs through online access to data and information

MACPro
Medicaid & CHIP Program System

MACPro Quality Measures
CMS User Roles

- MACPro has numerous distinct CMS user roles
- MACPro roles determine users' range of available actions and responsibilities
- MACPro roles differ from those currently used in other CMS web-based systems (e.g., CARTS, MMDL, WMS)

MACPro Quality Measures
CMS User Role Descriptions

User Role	Role for…	Actions
CMS Central Office Administrator **(CMS CO Admin)**	**Central Office personnel** Direct responsibility for implementing/administering Quality Measurement programs	• Complete submission reviews • Create and complete “Seek More Information” requests • Browse/view quality measure submission reports • View/modify CMS quality measure user profiles • Approve CMS quality measure user roles • Add/update extension dates • Reassign quality measure user tasks • Disassociate quality measure users • Generate data reports

MACPro Quality Measures
CMS User Role Descriptions

User Role	Role for…	Actions
CMS Contractor Central Office Administrator **(CMS Contractor CO Admin)**	**Contractor personnel** Direct responsibility for helping CMS implement/administer Quality Measurement programs	• Complete submission reviews • Create and complete “Seek More Information” requests • Browse/view quality measure submission reports • Add/update extension dates • Reassign quality measure user tasks • Generate data reports

MACPro Quality Measures
CMS User Role Descriptions

User Role	Role for…	Actions
CMS Central Office or Regional Office **(CMS CO/RO)**	**Central Office or Regional Office personnel** No direct responsibility for implementing/administering Quality Measurement programs, but have an interest in state reporting	• Browse/view quality measure submission reports • Generate data reports

MACPro Quality Measures
CMS User Role Descriptions

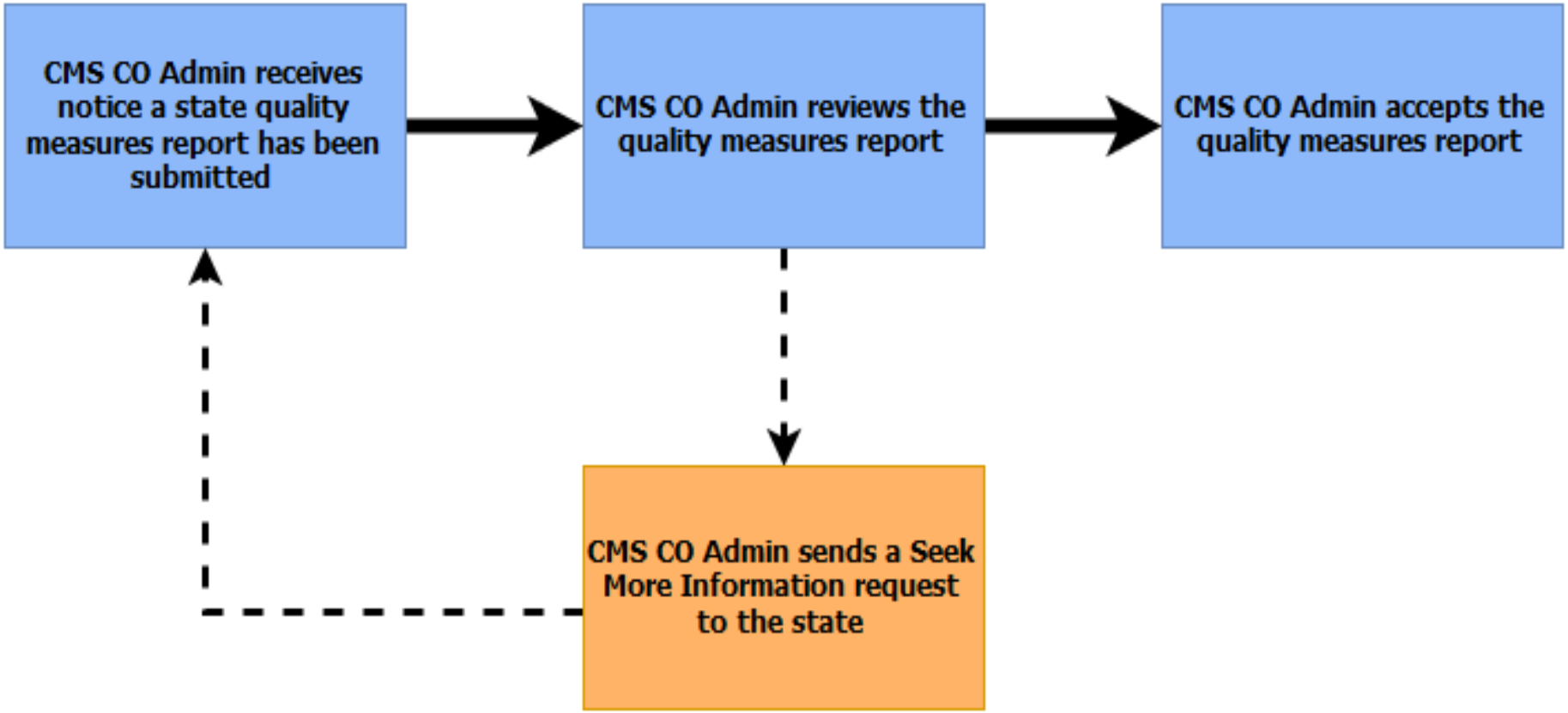
User Role	Role for…	Actions
CMS Contractor	**Contractor personnel** No direct responsibility for implementing/administering Quality Measurement programs, but have CMS-related or approved business needs requiring access to state reporting	• Browse/view quality measure submission reports • Generate data reports

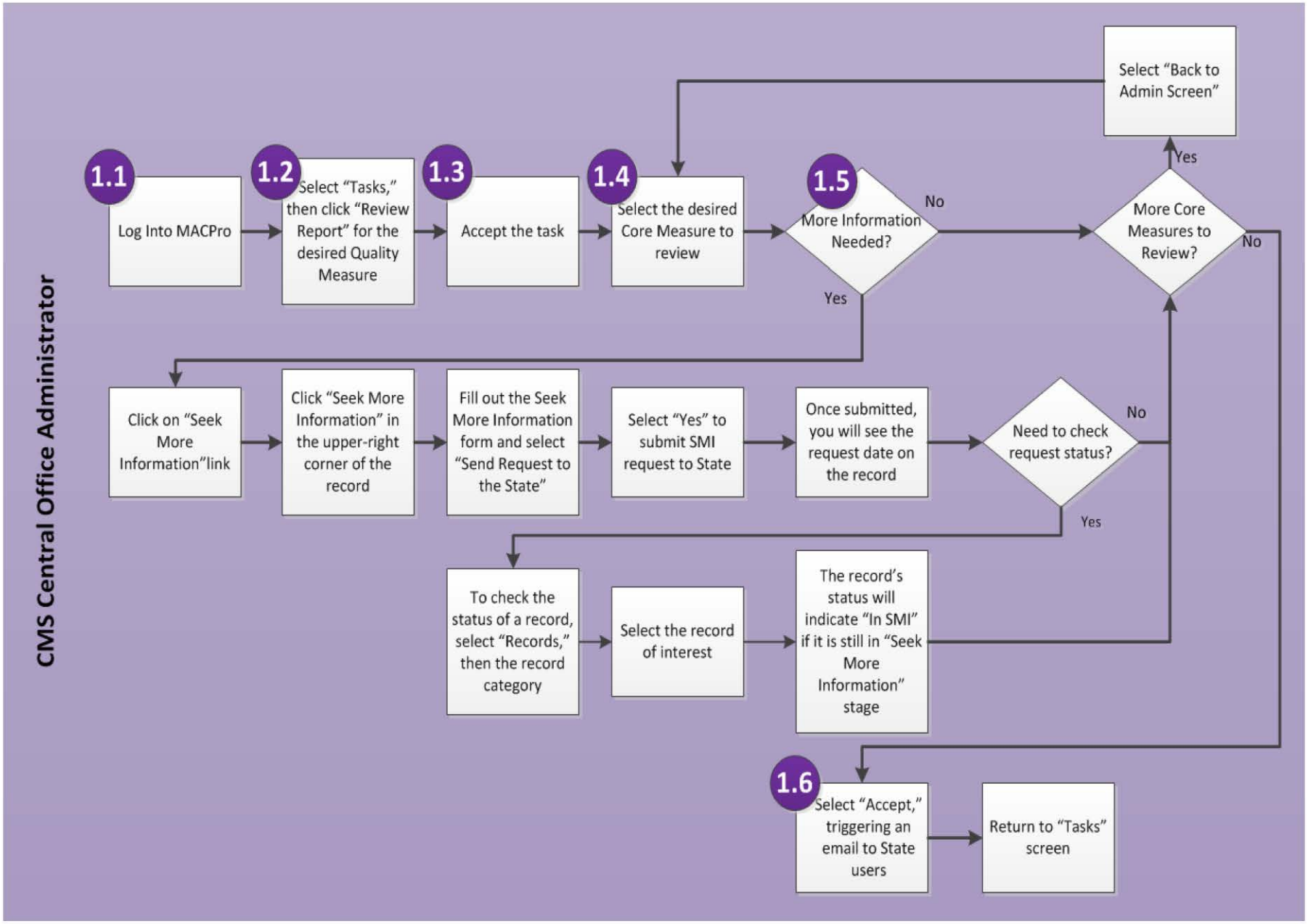
MACPro Quality Measures
CMS User Role Descriptions

User Role	Role for…	Actions
CMS System Administrator **(CMS Admin)**	**CMS personnel** No direct responsibility for implementing/administering Quality Measurement programs, but involved with MACPro role assignment/approval	• Approve State Admin • Approve CMS CO Admin • Reassign State Admin tasks • Disassociate State Admin • Reassign tasks for CMS Co Admin • Disassociate CMS CO Admin

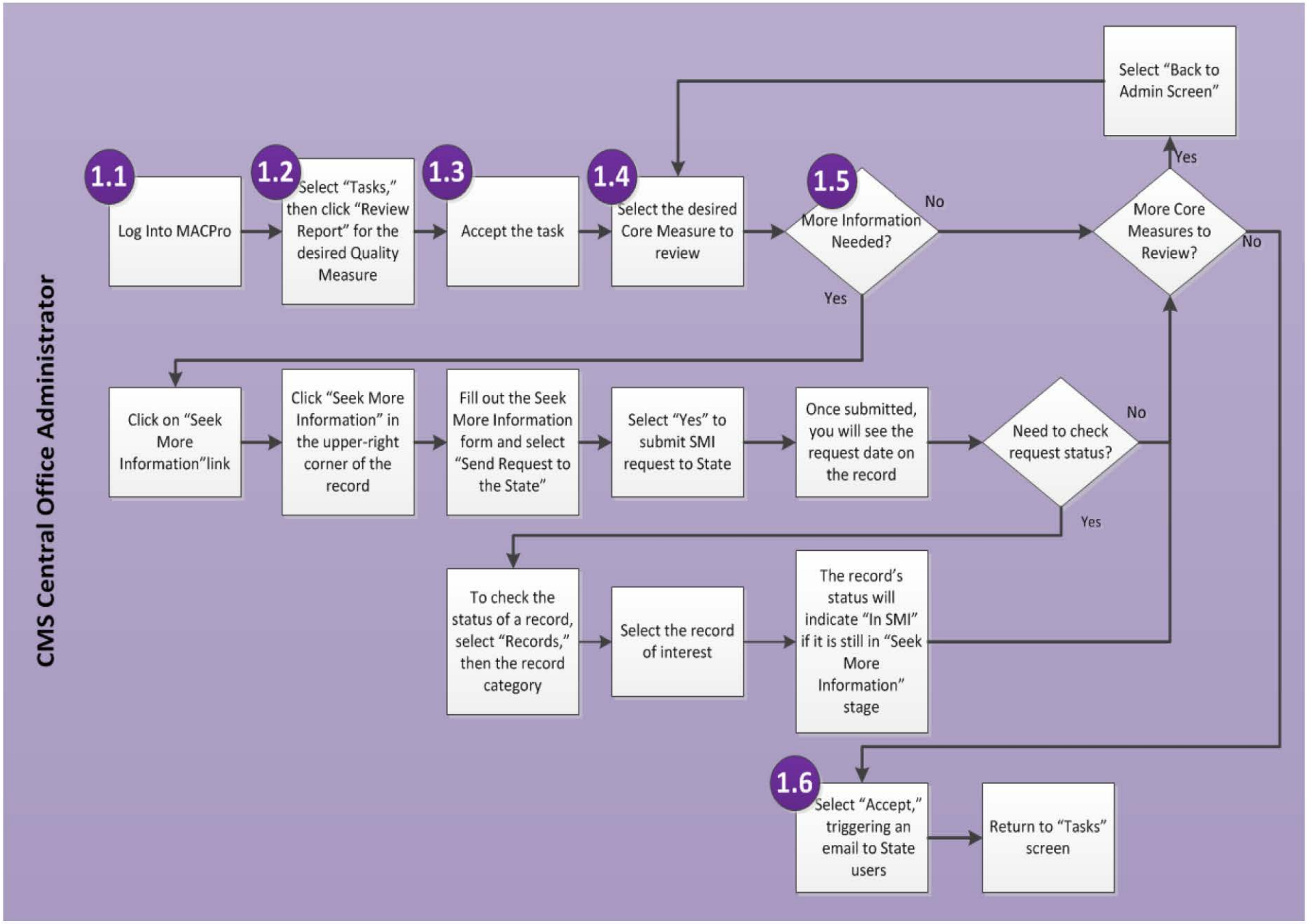
Overview of Reviewing a Quality Measure Report

MACPro Quality Measures Report Creation: CMS Review




CMS Central Office Administrator
1.1
Log Into MACPro
1.2
Select "Tasks," then click "Review Report" for the desired Quality Measure
1.3
Accept the task
1.4
Select the desired Core Measure to review
1.5
More Information Needed?
No
Yes
Select "Back to Admin Screen"
More Core Measures to Review?
Yes
No
Click on "Seek More Information"link
Click "Seek More Information" in the upper-right corner of the record
Fill out the Seek More Information form and select "Send Request to the State"
Select "Yes" to submit SMI request to State
Once submitted, you will see the request date on the record
Need to check request status?
No
Yes
To check the status of a record, select "Records," then the record category
Select the record of interest
The record's status will indicate "In SMI" if it is still in "Seek More Information" stage
1.6
Select "Accept," triggering an email to State users
Return to "Tasks" screen

In-System Demonstration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Return to "Tasks" screen

Other MACPro Features

Help Desk and Technical Assistance

Help Desk and Technical Assistance

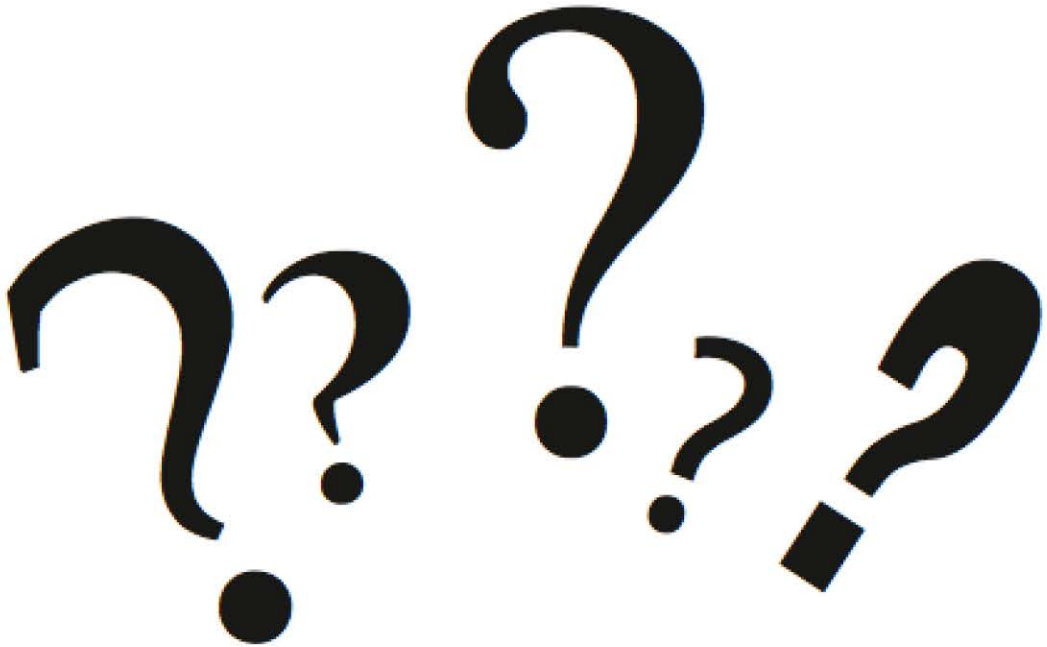
- For issues related to MACPro access and how to use the MACPro system
  - Contact the *MACPro Help Desk* at
    - **Email:** MACPro_Helpdesk@cms.hhs.gov
    - **Phone:** 301–547–4688
- For issues related to Quality Measure report content
  - Contact the *Medicaid/CHIP Quality Measures Technical Support and Analytic Support Program* at
    - **Email:** MACQualityTA@cms.hhs.gov

MACPro Help Desk

Information to provide in email

- User contact information (Name, phone number, organization/state, email address, User ID)
- Authority (SPA, Quality Measures)
- Extent of problem (Individual desktop, multiple desktops at site, entire site) and description
- Last screen/tab/navigation activity before problem
- Error Message (exact verbiage) or screenshot

Next Steps

- Look for release announcement
- Watch for roles information
- Begin reviewing as reports are submitted (if applicable)
- Stay tuned for training material

Questions?