Reducing Substance Use Disorders - Technical Support for Medicaid Agencies
Opioid Data Dashboards Flash Track
Program Overview

Background

The Medicaid Innovation Accelerator Program (IAP) is a collaboration between the Center for Medicaid and CHIP Services (CMCS) and the Center for Medicare and Medicaid Innovation (CMMI) designed to build state capacity and support ongoing innovation in Medicaid. The Medicaid IAP provides targeted support to states' ongoing delivery system reform efforts across four priority program areas: (1) reducing substance use disorders (SUD); (2) improving care for Medicaid beneficiaries with complex care needs and high costs; (3) promoting community integration through long-term services and supports, and (4) supporting physical/mental health integration. IAP also provides support in four functional areas, which IAP sees as the building blocks to delivery system reform: (1) data analytics, (2) quality measurement, (3) value-based payment and financial simulations, and (4) performance improvement.

Overview

IAP SUD designed multiple state-to-state learning collaboratives and individualized technical support opportunities across a set of topics identified by states as top priorities for their efforts to combat the opioid crisis. The 2018 technical support opportunities available to states are based on IAP's experiences with the High-Intensity Learning Collaborative, national learning webinars, the CDC-CMCS-SAMHSA State Opioid Workshop and our ongoing efforts to support section 1115 SUD proposals.

The purpose of this Program Overview is to inform states about a new technical support opportunity available under the Medicaid IAP Reducing SUD program area in 2018—an Opioid Data Dashboards Flash Track collaborative learning opportunity.

Opioid Data Dashboards Flash Track (June 2018 - September 2018)

IAP is offering a new opportunity to support up to 10 states that are interested in developing dashboards to display their SUD and/or opioids data and performance. The Opioid Data Dashboards Flash Track, which runs from June 2018-September 2018, is geared towards states interested in participating in a four month mini-course with the end goal of producing a data dashboard, a plan for a dashboard, a prototype, or a mock-up for a section of a dashboard on SUD/opioids in their Medicaid program. IAP will support states in their efforts to develop a dashboard, but is not able to develop dashboards on behalf of states. The Opioid Data Dashboards Flash Track is will address questions around how to construct and use a data dashboard; provide ongoing technical support and facilitated state-to-state discussions to share progress/challenges; and share examples of data dashboards produced by other states. This track is designed to be an accelerated technical support opportunity with frequent individualized meetings with subject matter experts to help states move toward their goal in a relatively short timeframe.

The content covered during the collaborative learning opportunity is based on selected states' interest and may include:

- Outlining the goals and potential content of the data dashboard (e.g. static vs. interactive)
- Identifying the audience
- Identifying data sources and their current use (e.g. are reports generated regularly?)
- Assessing data quality
- Creating indicators and describing functional specifications
- Frequency of dashboard updates
- Using best practices in data visualization
- Creating infographics
- Designing effective dashboards

The primary goal of the Data Dashboards Flash Track is to help states design dashboards that allow for data visualization and transparency, while maintaining data security, to make better data-informed decisions and effectively display performance on core results for a target audience.

State Selection Criteria
- Commitment from the State Medicaid Director;
- Designation of a senior leader from the Medicaid agency as the team lead, who will oversee and be accountable for the state's participation;
- Core team of at least one program expert and one data expert who have access to Medicaid data;
- Inclusion of team members from the state's single state agency for substance abuse or other relevant state agencies;
- Ability to clearly articulate technical support needs;
- Capacity to begin work shortly after selection for technical support; and
- Assurance that team members will have sufficient time and resources for this effort.

Commitment
Participating states will commit to:
- Identify staff who will remain involved as core participants throughout the track;
- Include both program experts and data experts in the team's composition;
- Perform the data dashboard development activities supported through the track; and
- Participate in regular cross-state discussion opportunities to discuss progress and intended next steps.

Additional Opportunities for States
Medicaid IAP also offers opportunities for technical support related to other SUD-related topics. States can request technical support to address specific targeted questions or to a set of issues that enable states to design, implement, and improve their SUD delivery systems. IAP welcomes states to participate in the Opioid Data Dashboards Flash Track opportunity described above as well as in the following individualized technical support opportunities.

There is no deadline for the following technical support opportunities. Additional information about these individualized technical support opportunities is also available on the IAP SUD website.

- **Rapid Response on Best Practices:** This individualized technical support opportunity will provide rapid (3 to 5 business days) turnaround written responses to state requests for strong examples of state Medicaid SUD activities. The Rapid Response on Best Practices opportunity can assist states to identify specific state examples, facilitate connections to existing relevant resource materials, and connect states to other states to pursue discussions on topic related to SUD delivery system reform such as data analytics, managed care contracting, quality measurement, value-based payment, MAT service and payment design, and provider network assessments.

- **MAT Model/Payment Design:** This individualized technical support opportunity will provide direct technical support to states interested in designing comprehensive MAT service delivery models and corresponding payment approaches. IAP SUD has readily available technical resources and is developing additional resources for states seeking information on service delivery models and corresponding rate design tools for the provision of MAT to individuals with opioid dependence.

- **1115 SUD Strategic Design Support:** This individualized technical support opportunity will provide strategic design support to states interested in developing section 1115 SUD proposals and implementation plans as described in the November 1, 2017 State Medicaid Director letter.

Next Steps

Opioid Data Dashboards Flash Track: If your state is interested in participating in this opportunity, send a completed Expression of Interest form to sudcmcs@us.ibm.com by **May 25, 2018 midnight ET.** An expressions of Interest form can be found on the IAP SUD website.

If your state is interested in receiving any of the other individualized technical support outlined under the *Additional Opportunities* section, email sudcms@us.ibm.com with your state information and a description type of support requested (e.g., Rapid Response, 1115 strategic design support, MAT Model/Payment Design). IAP will offer these types of individualized technical support activities based on available resources. States may request to receive technical support in more than one area.