Medicaid Innovation Accelerator Program

Information Session:
State Medicaid-Housing Agency Partnerships – Technical Support For States

May 18, 2017
3:00 PM – 4:00 PM ET
Logistics for the Webinar

• All participant lines will be muted automatically during today’s webinar.
• Use the chat box on your screen to ask a question or leave a comment.
  – Note: the chat box will not be seen if you are in “full screen” mode.
  – Please exit out of “full screen” mode to participate in polling questions.
• Please complete the evaluation in the pop-up box after the webinar to help us continue to improve your experience.
Welcome

- Timothy Hill
  Deputy Director, Center for Medicaid and Children’s Health Insurance Program Services
Polling Question #1

Poll of Call Participants (organizational affiliation):

- State Medicaid agency
- State housing agency
- Other state agency
- Managed care organization
- Support/service provider
- Advocacy organization
- Contractor/vendor
- Other
Medicaid Innovation Accelerator Program Team

• Karen LLanos, Director Medicaid IAP
• Melanie Brown, Technical Director, Disabled and Elderly Health Program Group, Division of Community Systems Transformation
• Contracting Team:
  – IBM Watson Health: Steve Eiken
  – Partners:
    • Technical Assistance Collaborative
    • Corporation for Supportive Housing
    • Center for Health Care Strategies
    • Advocates for Human Potential
Agenda

• Medicaid Innovation Accelerator Program
• Overview of State Medicaid-Housing Agency Partnerships
• Program Support for States
• How to Apply for Program Support
• Next Steps
Medicaid IAP

• A Center for Medicare and Medicaid Innovation funded program that is led by and lives in the Center for Medicaid and CHIP Services

• Supports states’ Medicaid delivery system reform efforts
  – The end goal for IAP is to increase the number of states moving towards delivery system reform across program priorities

• Not a grant program; targeted technical support
How Do We Define Success for IAP?

• IAP has increased states’ capacity to make substantial improvements in:
  – Better care
  – Smarter spending
  – Healthier people

• IAP has built states’ capacity in the following areas:
  – Data analytics
  – Quality measurement
  – Performance improvement
  – Value-based payment and financial simulations
Overview of State Medicaid-Housing Agency Partnerships Program Support for States

Melanie Brown and Steve Eiken
Why Focus on State Medicaid-Housing Agency Partnerships?

• The lack of affordable and accessible housing is a significant barrier to many Medicaid beneficiaries
  – For example, continued growth of community-based service systems for Medicaid beneficiaries with long-term services and support needs has greatly increased demand for accessible and affordable housing

• CMS does not provide Federal Financial Participation for room and board in home and community-based services
IAP works closely with its federal partners on planning and coordination.

- Department of Housing and Urban Development
- Substance Abuse and Mental Health Services Administration
- Office of the Assistant Secretary for Planning and Evaluation
- US Interagency Council on Homelessness
First State Medicaid-Housing Agency Partnerships Track – 2016 (2/3)

• An intensive track focused on building collaborations between state Medicaid agencies, state housing finance agencies, public housing agencies, and others

• Eight states: California, Connecticut, Hawaii, Illinois, Kentucky, Nevada, New Jersey, and Oregon

• May through December 2016
Common Beneficiaries of Interest

- People who are Homeless and/or Chronically Homeless: 7
- People with Mental Illness and/or Substance Use Disorder: 4
- People with Complex/High Needs: 3
- People Transitioning to Community Settings Including MFP: 3
- People at Risk of Homelessness: 2

Data compiled from Expression of Interest forms
Key Accomplishments: 2016 State Medicaid-Housing Agency Partnerships

- Establishment of cross-agency partnerships
- Alignment of multiple existing housing and health care initiatives
- Development or expansion of data matching (e.g., from Medicaid and Homelessness Management Information Systems) to target resources and examine costs and outcomes
- Identification of housing resources to create supportive housing opportunities
- Engagement and coordination with key stakeholders (e.g., local housing agencies, landlords, counties, managed care organizations, providers)
2017-2018 Cohort

• Goals for State Medicaid Housing Agency Partnerships

  – Develop public and private partnerships between state Medicaid agencies and housing (state or local) systems

  – Support the creation of detailed action plans that help guide states in fostering additional community living opportunities for Medicaid beneficiaries
Overview

- A nine month intensive, hands-on opportunity from August 2017 through April 2018
- Intensive and hands-on program support to move state Medicaid agencies towards building sustained collaborations with housing partners and with partners from other service agencies
- Open to all states except the eight that participated in 2016
- Continued federal partnerships
The program support team will use standard tools to assist states in identifying goals and current resources, then creating a plan to move toward the state’s goals.
Structure of Technical Support

• Each state will be assigned a two-person IAP program support coaching team with a housing expert and a services expert. One of these individuals will be the lead coach and serve as the state’s primary contact.

• Program support includes an on-site visit by the coaching team to ensure team members have basic service and housing information and to start action planning.

• Coaches will meet regularly via conference call with state team to support them through the program support process.
• Coaches will support states in completing the following program support tools, which will help states develop action plans to foster additional community living opportunities for Medicaid beneficiaries:
  – A services crosswalk to assess currently available services
  – A housing assessment that identifies current housing resources
  – A gaps analysis to identify inadequate services and housing supply based on state goals, the crosswalk, and the housing assessment
  – A state action plan to address identified gaps

• Additional subject matter experts will be available to answer questions or address state technical support needs
State-to-State Learning

• In-person kick off meeting with selected states in Washington, DC (mid-to-late August 2017)

• States also will have the opportunity to engage with other states in peer-to-peer calls and webinars on topics of common interest such as prioritizing entry into housing and working with managed care organizations (MCOs) to increase community living opportunities for Medicaid beneficiaries
Polling Question #2

• What types of program support would be most helpful to your state (select all that apply)?
  – Engaging key stakeholders
  – Identifying service resources
  – Prioritizing housing entry
  – Housing options for beneficiaries
  – Matching data across systems
  – Working with MCOs
  – Preparing providers for Medicaid
  – Measuring outcomes
  – Analyzing cost-effectiveness
# Technical Support Timeline

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<thead>
<tr>
<th>Component</th>
<th>Timeframe</th>
<th>State Participation</th>
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<tbody>
<tr>
<td>State selection and initial expectation discussions</td>
<td>June - July 2017</td>
<td>State office hours</td>
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<tr>
<td>In-person meeting in Washington, DC</td>
<td>August 2017</td>
<td>Present to peer states on areas of expertise or experience</td>
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<tr>
<td>Initial coaching site visit</td>
<td>September – October 2017</td>
<td>Host initial site visit; identify subject matter expertise needs</td>
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<tr>
<td>Individualized program support with coaching team</td>
<td>November 2017 – April 2018</td>
<td>Ongoing collaboration with coach about support provided and using assistance tools/materials. One-hour calls at least monthly</td>
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<tr>
<td>Webinars and peer-to-peer calls on topics of state interest</td>
<td>November 2017 – April 2018</td>
<td>Attend and participate based on state’s interest and expertise</td>
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<tr>
<td>Partnerships Track concluding webinar</td>
<td>Late April 2018</td>
<td>Share accomplishments and lessons learned</td>
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How to Apply for Program Support

Melanie Brown
How to Apply: Expression of Interest

Due: June 8, 2017
Email form to: MedicaidIAP@cms.hhs.gov
State Selection Factors

• Commitment
  – Commitment from state Medicaid Director
  – Assurance that team members will have sufficient time and resources for this effort

• Readiness
  – Existing Medicaid and housing agency partnership activities that provide a foundation for action planning and implementation
  – Ability to clearly articulate technical support needs
  – Capacity to begin work shortly after selection
Partnerships

- Team leadership by a senior leader from Medicaid agency
- A core team of 3-6 senior leaders within Medicaid, housing, and non-Medicaid services (as appropriate to populations being targeted) to design and implement strategies that increase community living opportunities for Medicaid beneficiaries
- Ability of the core team members to attend in-person kick off meeting
- Alignment of program support goals with other housing and service activities (e.g., SAMHSA Cooperative Agreements to Benefit Homeless Individuals, plans to end homelessness)
- Upon selection, a letter of commitment from a housing agency, preferably a statewide housing agency
Key Dates

- **June 8, 2017:** Expression of Interest Forms due to CMS
- **June 12 – 23, 2017:** CMS holds 1:1 calls with interested states
- **July 2017:** State selection and kick-off call with coaches
- **August 2017:** Program support begins with in-person meeting
Polling Question #3

Based on what you heard, is your state interested in applying for this technical support opportunity?

- Yes
- No
- Unsure
Next Steps

- Visit the [IAP CI-LTSS web page](https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityInnovationPrograms/IAPCI-LTSSWebPage) for more information, including the Program Overview and Expression of Interest form.

- Submit Expression of Interest form to [MedicaidIAP@cms.hhs.gov](mailto:MedicaidIAP@cms.hhs.gov) by midnight June 8, 2017.

- States with questions about this opportunity can email Melanie Brown at [melanie.brown@cms.hhs.gov](mailto:melanie.brown@cms.hhs.gov), using the subject line “Medicaid-Housing Partnerships.”
Webinar Questions or Comments?

Use the chat box to send in your written question.
Thank You!

Thank you for joining today’s webinar!

Please take a moment to complete a short feedback survey.