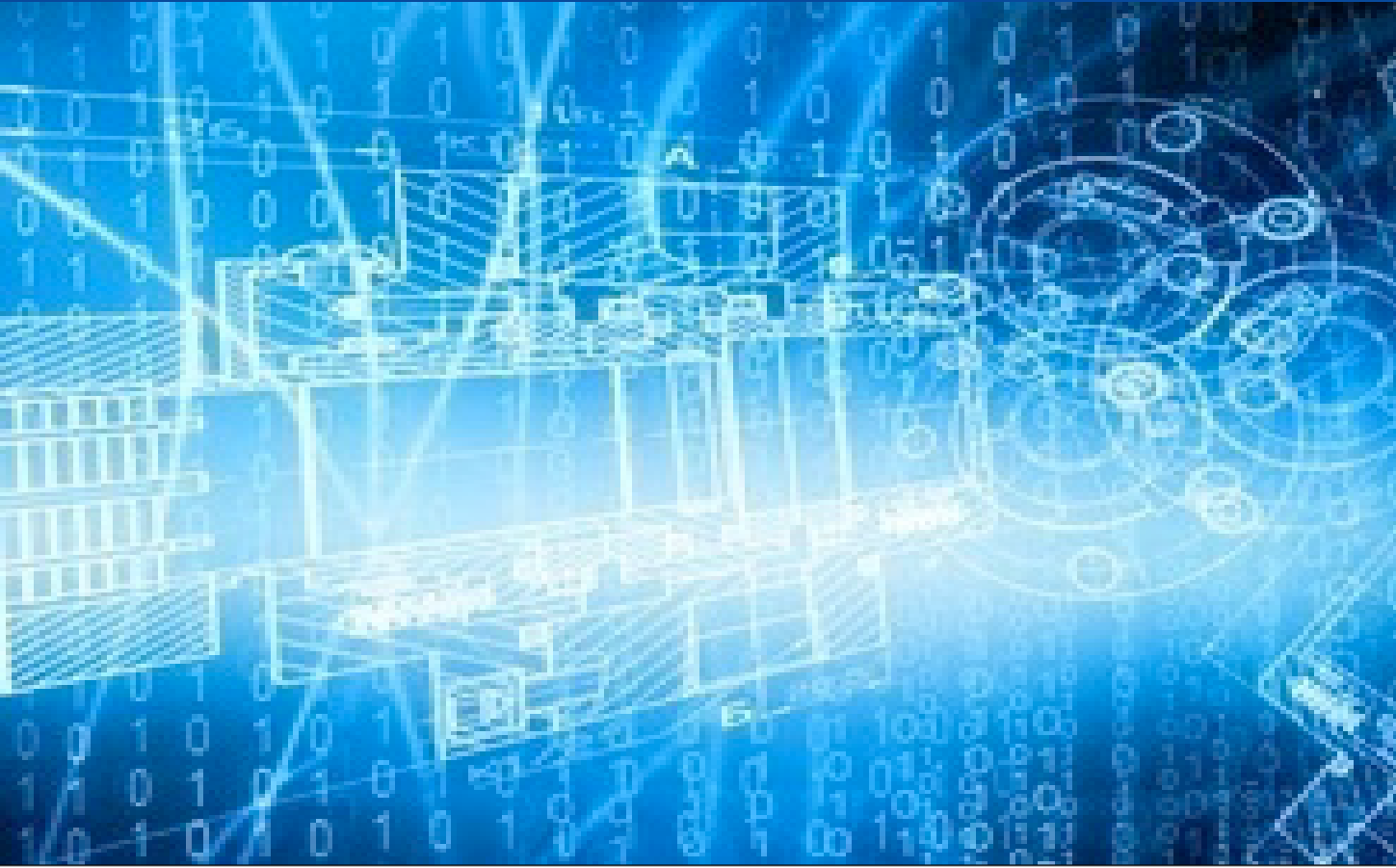




MAGI Application Processing Time Snapshot Report: April 2024 - June 2024



*Center for Medicaid
and CHIP Services*

September 30, 2024

MAGI Application Processing Data

The Modified Adjusted Gross Income (MAGI) application processing time data represent the length of time it takes state Medicaid and Children's Health Insurance Program (CHIP) agencies to conduct all final MAGI determinations (including Medicaid MAGI and CHIP) for individuals at application, regardless of date of application.

- Application processing time data are influenced by state policies, practices including verification processes, and other factors including application volume, staffing, and level of automation in a state's eligibility system.
- States may prioritize processing older applications, and, as these are completed, the data would reflect longer processing times, with the volume and age of pending applications decreasing.
- Processing time data do not reflect the state's volume of pending applications.
- This processing time data excludes renewals and redeterminations.

Current Issue

- The MAGI Application Processing Time Report (Processing Time Report) is published on an annual basis with the Medicaid and CHIP Scorecard. To date, we have published annual data for [2018 - 2023](#).
- Since 2022, the Processing Time Report has been released on a quarterly basis.
- This Processing Time Report reflects April 2024 – June 2024 data for all statesⁱ and includes processing time data during the period in which states are returning to regular eligibility and enrollment operations following the end of the Medicaid continuous enrollment condition of the Families First Coronavirus Response Act (FCCRA).
- All Processing Time Reports are available on [Medicaid.gov](#).

i. For each reporting month, states submit preliminary Performance Indicator (PI) data, and a month later, updated PI data. Preliminary data carries over to the updated report, and states are not expected to make changes to their preliminary processing time data when they submit the updated PI report. For the vast majority of states, there are no changes to the processing time data between the two reports. For states that do make changes to the processing time data, it is typically due to a lag in data availability. In these instances, the change is considered a correction and CMS requires the state to apply the correction to the processing time data in both the preliminary and updated reports. This report reflects states' preliminary MAGI processing time data for April 2024 – June 2024.

Methodology

The Performance Indicator MAGI application processing time data reflect the number of calendar days between the date the state agency *receives* an initial application and the date the state agency *makes a final eligibility determination*.

- As part of their monthly Medicaid and CHIP Performance Indicator report to CMS, states report processing time data at the individual levelⁱ and include both final eligible and ineligible determinationsⁱⁱ.
- Application processing time data excludes renewals and other redeterminations based on beneficiary changes in circumstances,ⁱⁱⁱ presumptive eligibility determinations, and final determinations from the Federally Facilitated Exchange (FFE).

i. In April – June 2024, Florida, Indiana, Nevada, and Wisconsin incorrectly reported their processing time data at the application level, as opposed to the individual level. See slides 12 – 26 for state-level data and limitations notes.

ii. In April – June 2024, New York and Pennsylvania did not report data for all MAGI determinations. Pennsylvania did not report data for all MAGI determinations at applications in its preliminary report. However, for alignment with the Medicaid and CHIP Unwinding Operations Snapshot, the report includes preliminary data for the state. See slides 12 – 26 for state-level data and limitations notes.

iii. In April – June 2024, Alaska and Pennsylvania incorrectly included redeterminations in their application processing time data. See slides 12 – 26 for state-level data and limitations notes.

Data Quality

States with significant data quality issues are excluded from the national-level statistics presented in this report. Significant data quality issues are excluded from the national calculations presented in this report, including:

- Missing a significant portion of determinations.
- Failing to include all calendar days that elapsed between receipt of the application and the final determination.
- Including a significant portion of renewal processing time data with MAGI application processing time data.
- Failing to report determinations in the correct time categories.

For the period of April 2024 – June 2024:

- Nevada did not report MAGI application processing time data that aligned with CMS's specifications. Nevada is excluded from the national-level statistics; however, their state-level data are included in the tables throughout this report.

MAGI Application Processing Time Categories

These reports reflect the percentage of MAGI determinations at application that were processed within each of the following time categories:

- Less than 24 hours.
- 1 – 7 days.
- 8 – 30 days.
- 31 – 45 days.
- Greater than 45 days.

Processing Time Report Key Findings

Of the states that reported Medicaid MAGI application processing time data to CMS's specifications for the **April 2024 – June 2024 period**:

- **< 24 Hours: 44 percent** of all MAGI determinations at application were processed in under 24 hours.
- **Within 7 days: 58 percent** of all MAGI determinations at application were processed within seven days:
 - In 21 states, **more than 60 percent** of MAGI determinations at application were processed within 7 days.
 - In 16 states, **40 percent or less** of MAGI determinations at application were processed within 7 days.
- **> 45 Days: 12 percent** of all MAGI determinations at application were processed in more than 45 days.

Prior Year Comparisons

In the **April – June 2024** compared to the **April – June 2023** MAGI application processing time data, there was a:ⁱ

- 12-percentage point decrease in the percentage of MAGI determinations at application processed in under 24 hours, from 56% in 2023 to 44% in 2024.
- 11-percentage point decrease in the percentage processed within 7 days, from 69% in 2023 to 58% in 2024:
 - 15 states reported an increase of at least 1 percentage point.ⁱⁱ
 - 24 states reported a decrease of at least 1 percentage point.ⁱⁱⁱ
- 7-percentage point increase in the percentage processed in more than 45 days, from 5% in 2023 to 12% in 2024.

States’ focus on unwinding-related activities and the increase in application volume in Q2 2024 compared to Q2 2023 most likely contributed to the longer application processing times.

- In Q2 2024, there were 6.4 million applications submitted to the Medicaid and or CHIP agencies, compared to ~5.1 million applications submitted in Q2 2023 (+27%)

MAGI Application Processing Time						
	Percent of Determinations Processed < 24 Hours		Percent of Determinations Processed 1–7 days		Percent of Determinations Processed > 45 Days	
	2023	2024	2023	2024	2023	2024
National Totals Per Month ^{iv}						
April	53%	43%	14%	14%	8%	13%
May	56%	44%	13%	14%	5%	12%
June	58%	45%	13%	14%	5%	10%
April – June Average	56%	44%	13%	14%	5%	12%

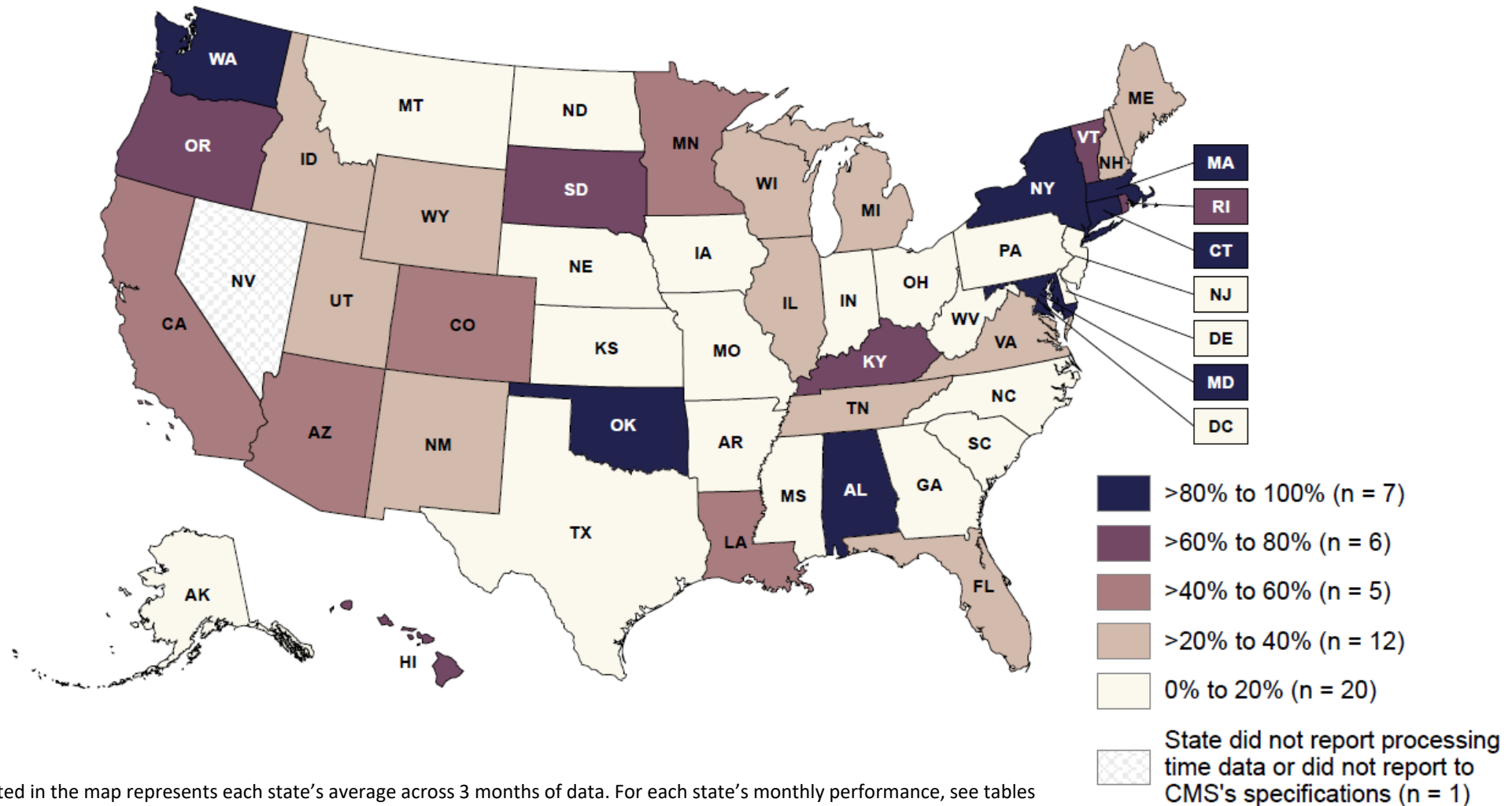
i. In both periods (April – June 2023 and April – June 2024), NV was excluded from the national totals. CA and SD were excluded in April – June 2023 from the national totals. The data may not align with the Q2 2023 Medicaid MAGI and CHIP Application Processing Time Report due to the submission of state corrections.

ii. States include AR, CO, DC, KY, ME, MN, MO, MS, NC, ND, NH, NM, OR, RI, and VA.

iii. States include AK, AZ, FL, GA, HI, ID, IL, IA, IN, KS, MA, MI, MT, NE, NJ, OH, PA, TN, TX, UT, VT, WV, WI, and WY.

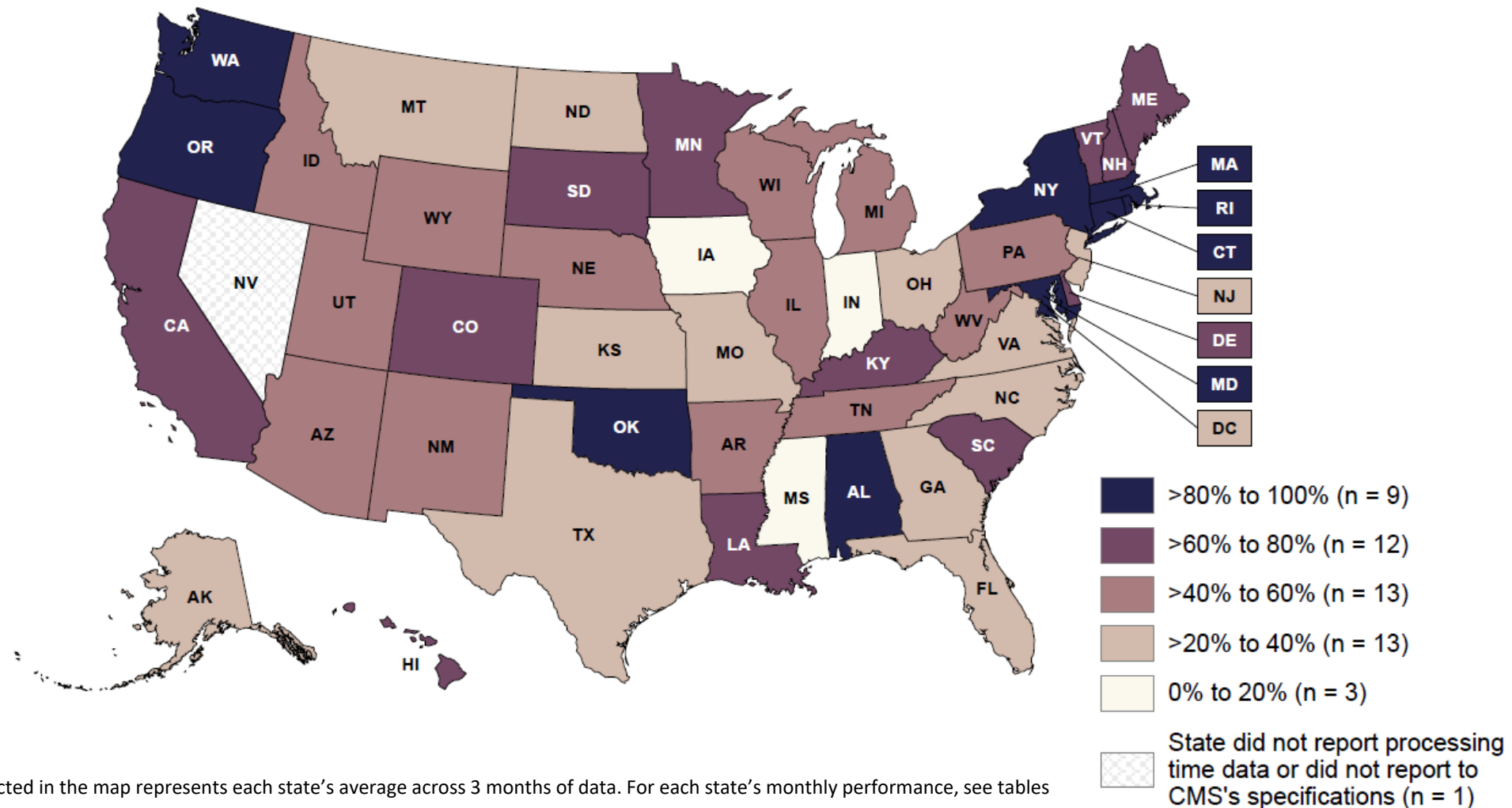
iv. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states, with each state’s percentage weighted by the number of determinations the state conducted within the month. The April – June average is weighted by the number of determinations conducted nationally in each of the three months.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed Within 24 Hours, April 2024 – June 2024



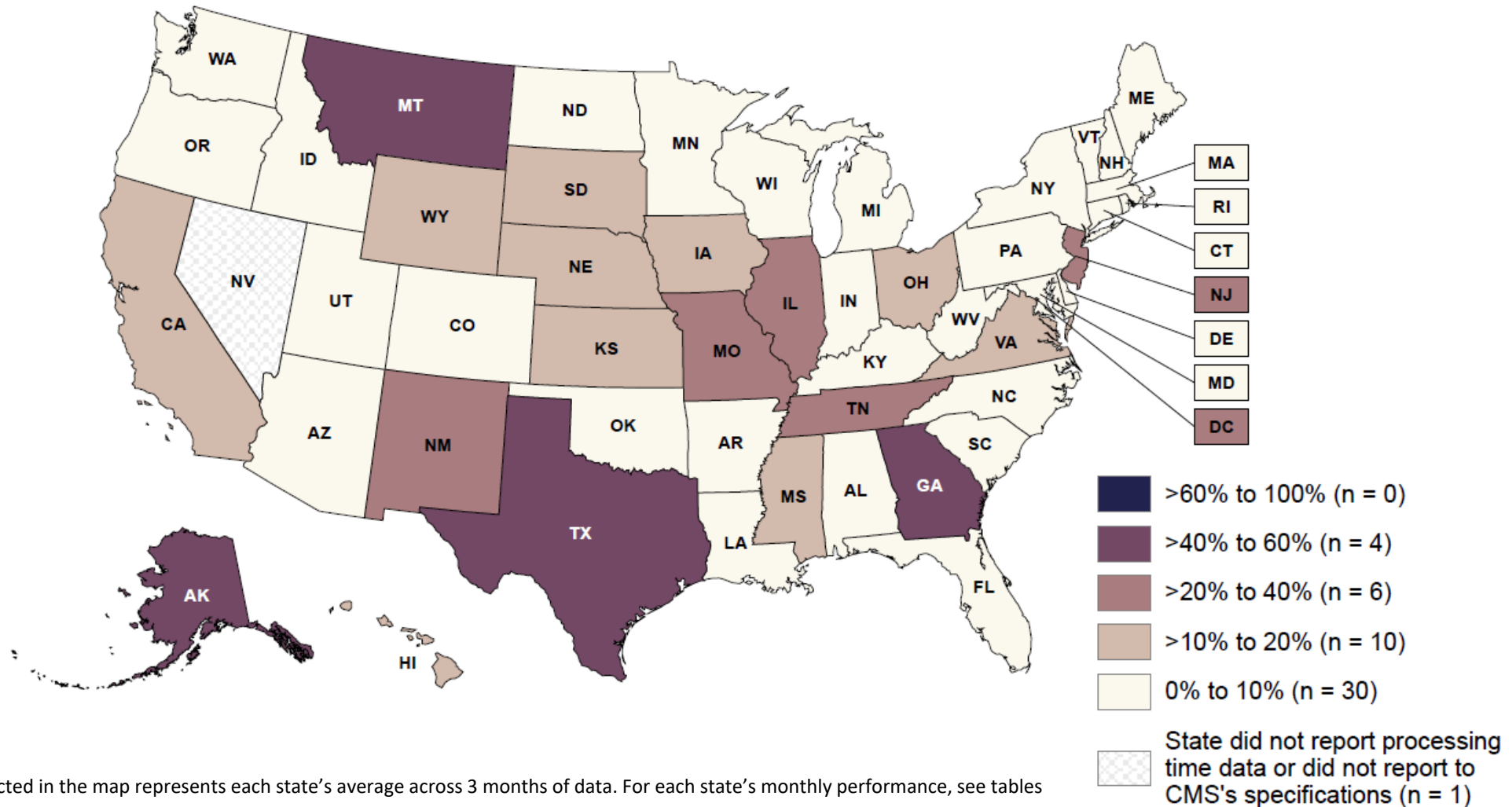
Note: The data reflected in the map represents each state's average across 3 months of data. For each state's monthly performance, see tables below.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed Within 7 Days, April 2024 – June 2024



Note: The data reflected in the map represents each state's average across 3 months of data. For each state's monthly performance, see tables below.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed in More Than 45 Days, April 2024 – June 2024



Note: The data reflected in the map represents each state's average across 3 months of data. For each state's monthly performance, see tables below.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Alabama	April*	80%	7%	10%	2%	1%
	May*	83%	6%	8%	2%	1%
	June*	83%	6%	6%	4%	1%
Alaska	April ^(V) *	4%	15%	26%	7%	48%
	May ^(V) *	3%	20%	16%	4%	57%
	June ^(V) *	3%	35%	17%	8%	38%
Arizona	April*	41%	11%	40%	7%	1%
	May*	42%	9%	37%	10%	1%
	June*	44%	10%	34%	9%	3%
Arkansas	April*	8%	30%	53%	4%	5%
	May*	7%	34%	48%	5%	5%
	June*	9%	38%	44%	5%	4%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
California	April ^{(VIII),(IX)*}	53%	9%	18%	8%	11%
	May ^{(IX)*}	51%	10%	20%	8%	11%
	June ^{(IX)*}	53%	10%	18%	8%	11%
Colorado	April*	39%	27%	23%	7%	4%
	May*	41%	29%	21%	5%	4%
	June*	41%	29%	21%	5%	4%
Connecticut	April*	98%	1%	0%	0%	0%
	May*	98%	2%	0%	0%	0%
	June*	98%	1%	1%	0%	0%
Delaware	April*	6%	69%	10%	16%	0%
	May*	7%	68%	7%	18%	0%
	June*	7%	69%	9%	16%	0%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
District of Columbia	April*	15%	19%	15%	5%	47%
	May*	20%	19%	16%	14%	30%
	June*	20%	19%	28%	17%	16%
Florida	April ^(III) *	22%	14%	34%	19%	11%
	May ^(III) *	22%	15%	36%	18%	9%
	June ^(III) *	22%	15%	39%	17%	7%
Georgia	April*	2%	13%	21%	12%	52%
	May*	12%	15%	18%	8%	47%
	June*	2%	17%	19%	8%	54%
Hawaii	April*	73%	6%	6%	1%	13%
	May*	72%	4%	6%	2%	17%
	June*	61%	9%	5%	2%	23%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Idaho	April*	34%	7%	45%	11%	3%
	May*	36%	18%	37%	7%	1%
	June*	40%	27%	30%	3%	1%
Illinois	April*	24%	19%	20%	6%	31%
	May*	25%	23%	19%	5%	27%
	June*	24%	26%	23%	7%	21%
Indiana	April ^(III) *	2%	15%	53%	24%	6%
	May ^(III) *	2%	16%	59%	20%	4%
	June ^(III) *	2%	19%	56%	19%	4%
Iowa	April*	7%	9%	45%	24%	14%
	May*	9%	8%	49%	24%	11%
	June*	9%	10%	50%	22%	8%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Kansas	April*	20%	19%	39%	11%	11%
	May*	19%	18%	28%	23%	12%
	June*	17%	19%	23%	27%	14%
Kentucky	April*	65%	12%	22%	0%	0%
	May*	65%	11%	23%	1%	0%
	June*	65%	10%	24%	0%	0%
Louisiana	April*	40%	20%	30%	5%	5%
	May*	43%	20%	30%	4%	3%
	June*	40%	20%	32%	4%	4%
Maine	April*	33%	33%	22%	5%	8%
	May*	31%	41%	19%	2%	6%
	June*	31%	40%	19%	3%	6%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Maryland	April*	94%	6%	0%	0%	0%
	May*	95%	5%	0%	0%	0%
	June*	94%	6%	0%	0%	0%
Massachusetts	April*	86%	10%	3%	0%	0%
	May*	85%	12%	2%	0%	0%
	June*	91%	5%	4%	0%	0%
Michigan	April*	36%	23%	26%	11%	3%
	May*	36%	24%	27%	11%	2%
	June*	33%	27%	27%	11%	3%
Minnesota	April*	51%	27%	22%	0%	0%
	May*	53%	25%	22%	0%	0%
	June*	54%	28%	19%	0%	0%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Mississippi	April*	1%	15%	42%	19%	23%
	May*	1%	11%	52%	20%	16%
	June*	2%	11%	51%	20%	16%
Missouri	April*	15%	15%	13%	27%	30%
	May*	13%	15%	10%	32%	30%
	June*	14%	15%	11%	41%	19%
Montana	April*	11%	14%	19%	9%	47%
	May*	11%	13%	20%	11%	45%
	June*	11%	16%	20%	13%	40%
Nebraska	April*	16%	41%	10%	16%	17%
	May*	13%	44%	13%	20%	11%
	June*	12%	44%	14%	24%	6%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Nevada	April ^{(I),(III),(IV)}	-	52%	41%	7%	0%
	May ^{(I),(III),(IV)}	-	46%	45%	8%	1%
	June ^{(I),(III),(IV)}	-	58%	35%	6%	1%
New Hampshire	April*	28%	48%	21%	1%	2%
	May*	33%	44%	21%	1%	2%
	June*	31%	44%	22%	0%	2%
New Jersey	April*	2%	33%	28%	9%	28%
	May*	3%	30%	26%	11%	30%
	June*	3%	30%	26%	12%	30%
New Mexico	April*	25%	10%	11%	9%	46%
	May*	38%	16%	18%	16%	13%
	June*	41%	15%	21%	15%	8%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
New York	April ^{(VI)*}	100%	0%	0%	0%	0%
	May ^{(VI)*}	100%	0%	0%	0%	0%
	June ^{(VI)*}	100%	0%	0%	0%	0%
North Carolina	April*	7%	26%	25%	28%	14%
	May*	9%	31%	23%	27%	9%
	June*	11%	34%	22%	29%	4%
North Dakota	April*	2%	24%	56%	13%	5%
	May*	2%	24%	60%	10%	4%
	June*	2%	29%	51%	14%	3%
Ohio	April*	13%	23%	33%	11%	21%
	May*	13%	24%	37%	9%	18%
	June*	13%	23%	36%	9%	19%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Oklahoma	April*	100%	0%	0%	0%	0%
	May*	100%	0%	0%	0%	0%
	June*	100%	0%	0%	0%	0%
Oregon	April*	78%	19%	3%	0%	0%
	May*	79%	16%	5%	0%	0%
	June*	78%	19%	3%	0%	0%
Pennsylvania	April ^{(V),(VI)*}	19%	27%	47%	6%	1%
	May ^{(V),(VI)*}	20%	27%	47%	6%	1%
	June ^{(V),(VI)*}	19%	29%	44%	7%	0%
Rhode Island	April*	68%	16%	9%	3%	4%
	May*	69%	17%	7%	2%	5%
	June*	66%	16%	11%	3%	4%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
South Carolina	April*	14%	55%	25%	2%	5%
	May*	16%	54%	25%	2%	3%
	June*	15%	50%	29%	3%	4%
South Dakota	April*	43%	15%	16%	11%	15%
	May*	42%	12%	14%	12%	19%
	June*	70%	11%	6%	4%	8%
Tennessee	April*	40%	10%	21%	10%	19%
	May*	40%	8%	20%	9%	22%
	June*	30%	17%	17%	11%	26%
Texas	April*	8%	18%	14%	10%	49%
	May*	10%	18%	19%	11%	43%
	June*	8%	17%	26%	13%	37%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Utah	April*	32%	21%	34%	7%	5%
	May*	43%	17%	31%	5%	4%
	June*	29%	23%	38%	6%	4%
Vermont	April*	61%	6%	16%	13%	4%
	May*	66%	4%	20%	7%	3%
	June*	66%	6%	14%	12%	3%
Virginia	April*	19%	19%	22%	21%	19%
	May*	21%	18%	22%	20%	19%
	June*	21%	18%	22%	21%	19%
Washington	April*	86%	6%	4%	1%	3%
	May*	84%	6%	4%	2%	4%
	June*	87%	7%	3%	1%	2%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
West Virginia	April*	19%	25%	35%	12%	8%
	May*	19%	25%	39%	10%	7%
	June*	21%	28%	37%	9%	6%
Wisconsin	April ^(III) *	36%	18%	33%	11%	1%
	May ^(III) *	36%	19%	34%	10%	1%
	June ^(III) *	36%	20%	33%	10%	1%
Wyoming	April*	26%	27%	27%	5%	14%
	May*	25%	20%	42%	4%	10%
	June*	22%	27%	39%	5%	7%
National Totals ¹	April	43%	14%	21%	9%	13%
	May	44%	14%	21%	9%	12%
	June	45%	14%	21%	9%	10%

1. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states; each state's percentage is weighted by the number of determinations the state conducted within the month.

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

Data Limitation Categories

- (I) Determinations conducted in less than 24 hours are reported under the 1-7 days category.
- (II) Includes some non-MAGI determinations on applications.
- (III) Incorrectly reporting processing time at application level, as opposed to the individual level.
- (IV) MAGI determinations conducted in 6-7 days are reported under the 8-30 days category.
- (V) Incorrectly includes redeterminations.
- (VI) Does not include all MAGI determinations on applications.
- (VII) Incorrectly includes reinstatements.
- (VIII) Includes some non-Medicaid or CHIP determinations on applications.
- (IX) Reflects incorrect start dates for processing time on some reopened applications.

Key

- Due to system limitations, state did not report data for the processing time category.
- * State's monthly application processing time data is included in the national total.

National totals are calculated for only states reporting complete data that comports with CMS's reporting specifications.

April, May, and June 2024 national totals include 50 states (Nevada is excluded in all months).