

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
601 E. 12th St., Room 355  
Kansas City, Missouri 64106



**Medicaid and CHIP Operations Group**

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January 10, 2025

Stephanie McGee Azar  
Commissioner  
Alabama Medicaid Agency  
501 Dexter Avenue  
Montgomery, AL 36103-5624

Dear Director Azar:

The Centers for Medicare & Medicaid Services (CMS) is pleased to enclose the final draft of summary report of the Alabama Health and Welfare Site Review (H&W SR) visit to Alabama in September 2024. The focus of the visit was to learn more about your health and welfare operations and systems. We appreciated the hard work of your team to arrange meetings with state staff, individuals served by HCBS waivers, advocates, case managers, service providers, and other stakeholders. Additionally, your team provided extensive information regarding incident management and other health and welfare documentation before and during our visit.

We believe information in the summary report will be helpful as you work to improve HCBS waiver operations and ensure the health and safety of Alabama's HCBS beneficiaries.

Thank you for your response to the draft report that clarified our understanding of the state's Health and Welfare Management Systems. CMS considered this information in development of the final report. The final report will be posted on Medicaid.gov with other H & W SR reports.

Please do not hesitate to contact me by telephone at (410) 786-7561 if you have any questions or follow up on the enclosed report. You may also contact Laurie Jensen at Laurie.Jensen@cms.hhs.gov or (303) 844-7126.

Sincerely,

A solid black rectangular box redacting the signature of George P. Failla, Jr.

George P. Failla, Jr., Director  
Division of HCBS Operations & Oversight

cc: Daphne Hicks, DLTSS, CMS  
Dominique Mathurin, CMS  
Alice Hogan, CMS  
Wendy Hill Petras, CMS  
Elliot Kennedy, ACL  
Ginger Carmack, AL