

July 2024: Medicaid and CHIP Eligibility Operations and Enrollment Snapshot



November 2024

Eligibility Operations and Enrollment Snapshot

- To promote transparency and provide insights into states' Medicaid and Children's Health Insurance Program (CHIP) eligibility operations and enrollment, this Snapshot captures preliminary state reporting of Performance Indicator Data and Eligibility Processing Data,¹ focusing on:
 - Medicaid and CHIP enrollment;
 - Total applications submitted to Medicaid, CHIP, Human Services agencies, and State-Based Marketplaces;
 - Modified adjusted gross income (MAGI) application processing times;
 - Renewal outcomes; and
 - Call center metrics.
- This Snapshot provides current month and annual retrospective data to convey a national and state-specific picture of Medicaid and CHIP eligibility and enrollment operations, as well as Marketplace and Basic Health Program (BHP) enrollment.
- Enrollment trends in this Snapshot are compared with February 2020 data to reflect the impacts of the Medicaid continuous enrollment condition. The continuous enrollment condition authorized by the Families First Coronavirus Response Act ended on March 31, 2023, with states resuming routine eligibility renewals, including terminations of coverage for individuals who are no longer eligible beginning on April 1, 2023.

¹ More information on Performance Indicator Data Set can be found at [Medicaid.gov/performance-indicator-data](https://www.Medicaid.gov/performance-indicator-data). More information on the Eligibility Processing Data Report can be found at: [Medicaid.gov/eligibility-processing-data](https://www.Medicaid.gov/eligibility-processing-data).

What You Should Know When Using the Data: Performance Indicator Data Set

The **Medicaid and CHIP Eligibility and Enrollment Performance Indicator Data Set (Performance Indicator Data)** includes preliminary monthly aggregate data on states' eligibility and enrollment processes.

- States submit these data to CMS monthly.
- Definitions of elements in the Performance Indicator Data vary from other data sets, including Transformed Medicaid Statistical Information System (T-MSIS) and Medicaid and CHIP Eligibility Processing Data Report, and comparisons should not be made across data sets.
- **Medicaid and CHIP enrollment counts** include individuals receiving comprehensive Medicaid and CHIP benefits and represent a point-in-time count on the last day of the calendar month. CHIP enrollment includes all individuals with CHIP-funded coverage, including children enrolled in Medicaid-expansion CHIP, children enrolled in a separate CHIP, and pregnant adults enrolled in a separate CHIP.
- **MAGI application processing time data** represent the length of time it takes state Medicaid and CHIP agencies to conduct all final MAGI determinations (including Medicaid MAGI and CHIP) for individuals at application, regardless of date of application.
 - Application processing time data are influenced by state policies, practices including verification processes, and other factors including application volume, staffing, and level of automation in a state's eligibility system.
 - States may prioritize processing older applications. As these are completed, the data would reflect longer processing times, with the volume and age of pending applications decreasing.
 - Processing time data exclude renewals and redeterminations, and the data do not reflect the state's volume of pending applications.
- CMS released **state call center data** for the first time in July 2023. There is wide variation in how states operate their call centers, making it difficult to compare these data.
- Data specifications are available at: <https://www.medicaid.gov/medicaid/downloads/performance-indicators-datadictionary.pdf>.

What You Should Know When Using the Data: Eligibility Processing Data Report

The **Medicaid and CHIP Eligibility Processing Data Report (Eligibility Processing Data)** includes monthly aggregate data on states' renewal processes and outcomes.

- **Medicaid and CHIP renewal outcomes are reported by cohort.** States report outcomes for all individuals in the month in which renewals for the cohort are due, even if some renewals were completed in a prior month. These data represent the outcome of renewals due in the reporting month (generally effective the first of the following month).
- State-reported data may reflect **routine renewal data, or a combination of unwinding-related renewal data and routine renewal data.**
- Multiple factors, including state-adopted mitigations and other strategies, may influence renewal outcomes and reporting in a state.¹ For example:
 - **States with an *ex parte* mitigation strategy** that use data sources to complete a renewal after a form is sent may report those renewals as completed based on the return of a renewal form and underreport the number of individuals renewed on an *ex parte* basis.
 - Some states are **temporarily holding some or all procedural terminations** as a mitigation strategy to ensure compliance with federal renewal requirements or have voluntarily implemented a strategy to delay procedural terminations to conduct additional outreach. These states may report zero procedural terminations and/or a significantly higher share of pending renewals at the end of a reporting month.
- Data specifications are available at: <https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf>.

Please consider these factors and other information when interpreting renewal outcomes and comparing information across states.

¹ See Unwinding and Returning to Regular Operations after COVID-19, available at [Medicaid.gov/unwinding](https://www.medicaid.gov/unwinding).

What You Should Know When Using the Data: Marketplace and Basic Health Plan Enrollment / Other Data

Marketplace Enrollment Data (Marketplace Data)

- Marketplace enrollment data are from HealthCare.gov Marketplace Operational Data and State-Based Marketplace Operational Data.
- Marketplace enrollment represents enrollees who have effectuated their plan selection (i.e., paid their first month's premium, if any). The data is revised every month to reflect new effectuations, as well as retroactive enrollments, cancellations, and terminations, and other data corrections.

Basic Health Program Enrollment / Other Data (BHP Data)

- BHP enrollment includes data reported to CMS by three states: Minnesota (MN), New York (NY), and Oregon (OR).
 - MN and OR operate a BHP, which provides coverage to consumers with incomes at or below 200 percent of the FPL who are not eligible for Medicaid or CHIP and otherwise would be eligible for a QHP. OR implemented its BHP and started reporting BHP enrollment data beginning in July 2024.
 - Effective April 2024, NY transitioned from operating a BHP to a new coverage program, the Essential Plan Expansion (EP), that generally mirrors the state's BHP and is implemented under its approved section 1332 waiver. The EP expands eligibility to certain individuals with estimated household incomes of up to 250 percent FPL and some individuals with estimated household incomes below 250 percent FPL who would otherwise be enrolled in Medicaid coverage or in a state-funded health insurance program absent the waiver. Even though this is a new coverage program, enrollment in NY's EP continues to be reported in the BHP enrollment data.

July 2024 Key Findings

Medicaid and CHIP Enrollment

- In July 2024, **79.6 million** individuals were enrolled in Medicaid and CHIP.
 - **72.4 million** individuals were enrolled in Medicaid, and **7.1 million** individuals were enrolled in CHIP.
 - **42.0 million** adults were enrolled in Medicaid, and there were **37.6 million** Medicaid child and CHIP enrollees.

Medicaid and CHIP Applications Received

- In July 2024, Medicaid, CHIP, Human Services agencies, and State-Based Marketplaces received **2.2 million** applications, or **8 percent** more applications, as compared to June 2024.
 - The number of applications received has increased by **18 percent** since July 2023 and increased by **55 percent** since July 2022.

July 2024 Key Findings (Continued)

MAGI Application Processing Time

- In July 2024, **59 percent** of MAGI applications were processed in 7 days or less, and **10 percent** of MAGI applications were processed in over 45 days, the regulatory standard for determining eligibility on a basis other than disability, including MAGI-based determinations.

Renewal Outcomes

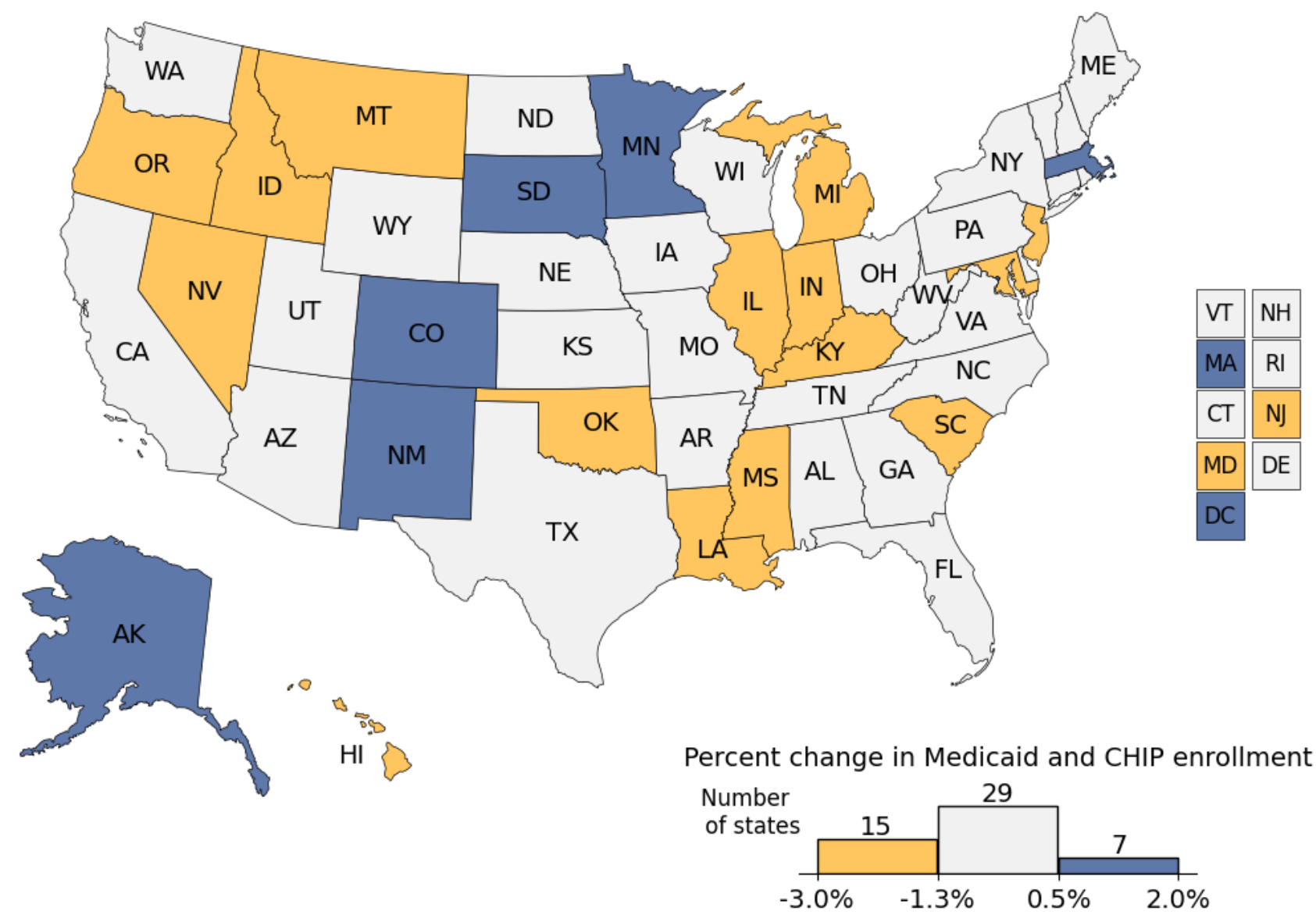
- In July 2024, of the individuals due for renewal:
 - **74 percent** had their coverage renewed, a one percentage point increase from June 2024.
 - **55 percent** were renewed on an *ex parte* basis, which is consistent with June 2024.
 - **17 percent** were disenrolled, a one percentage point decrease from June 2024.
 - **11 percent** were disenrolled for procedural reasons, which is consistent with June 2024.

July 2024: Total Medicaid and CHIP Enrollment

Monthly Medicaid and CHIP Enrollment, July 2024

- In July 2024, total Medicaid and CHIP enrollment was **79.6 million** individuals nationally, a decrease of **400,000** individuals (1 percent) from June 2024.
- Medicaid enrollment was **72.4 million** individuals.
- CHIP enrollment was **7.1 million** individuals.

Percent Change in Medicaid and CHIP Enrollment, June 2024 to July 2024

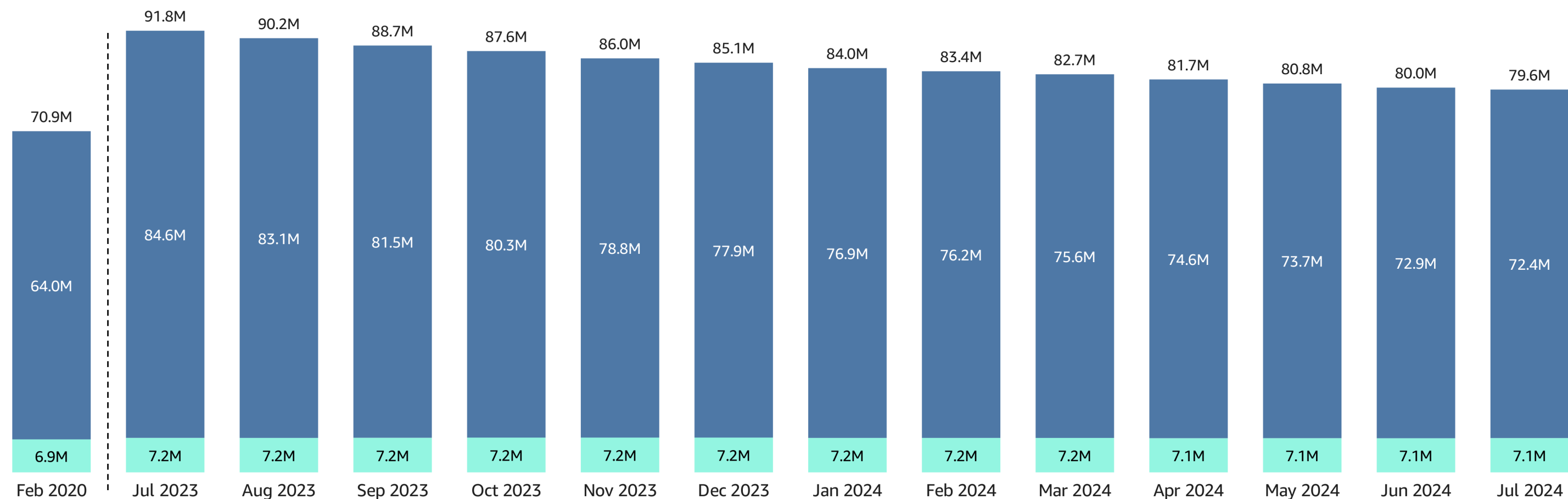


Totals may not sum due to rounding.

Source: Performance Indicator Data
Notes: Detailed notes on data can be found in the Appendix and on [Data.Medicaid.gov](https://data.medicaid.gov).

July 2023 to July 2024: Total Monthly Medicaid and CHIP Enrollment

- Between July 2023 and July 2024, Medicaid enrollment decreased by **12.2 million** individuals (14 percent) and CHIP enrollment decreased by **40,000** individuals (1 percent).
- Between February 2020 (the pre-pandemic baseline) and July 2024, Medicaid enrollment increased by **8.4 million** individuals (13 percent) and CHIP enrollment increased by **270,000** individuals (4 percent).

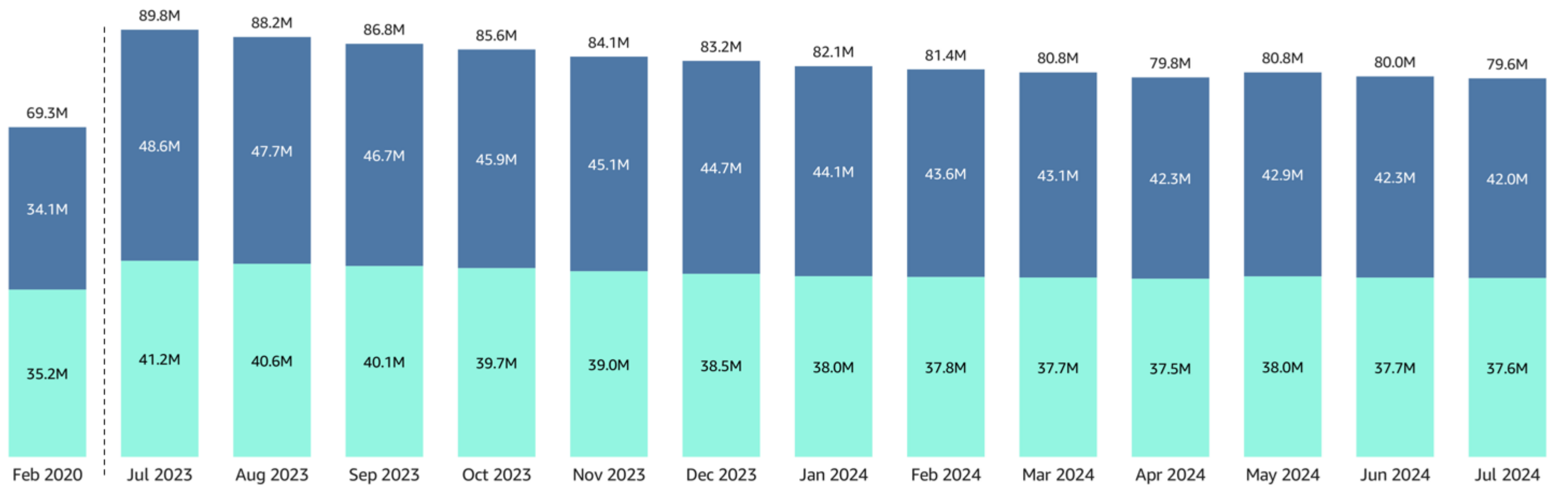


Totals may not sum due to rounding.

CHIP Medicaid

July 2023 to July 2024: Total Monthly Medicaid Child and CHIP Enrollment and Medicaid Adult Enrollment

- In July 2024, Medicaid child and CHIP enrollment was **37.6 million** individuals and Medicaid adult enrollment was **42.0 million** individuals.
- Between July 2023 and July 2024, Medicaid child and CHIP enrollment decreased by **3.6 million** individuals (9 percent) and Medicaid adult enrollment decreased by **6.6 million** individuals (14 percent).
- Between February 2020 (pre-pandemic baseline) and July 2024, Medicaid child and CHIP enrollment increased by **2.4 million** individuals (7 percent) and Medicaid adult enrollment increased by **7.8 million** individuals (23 percent).

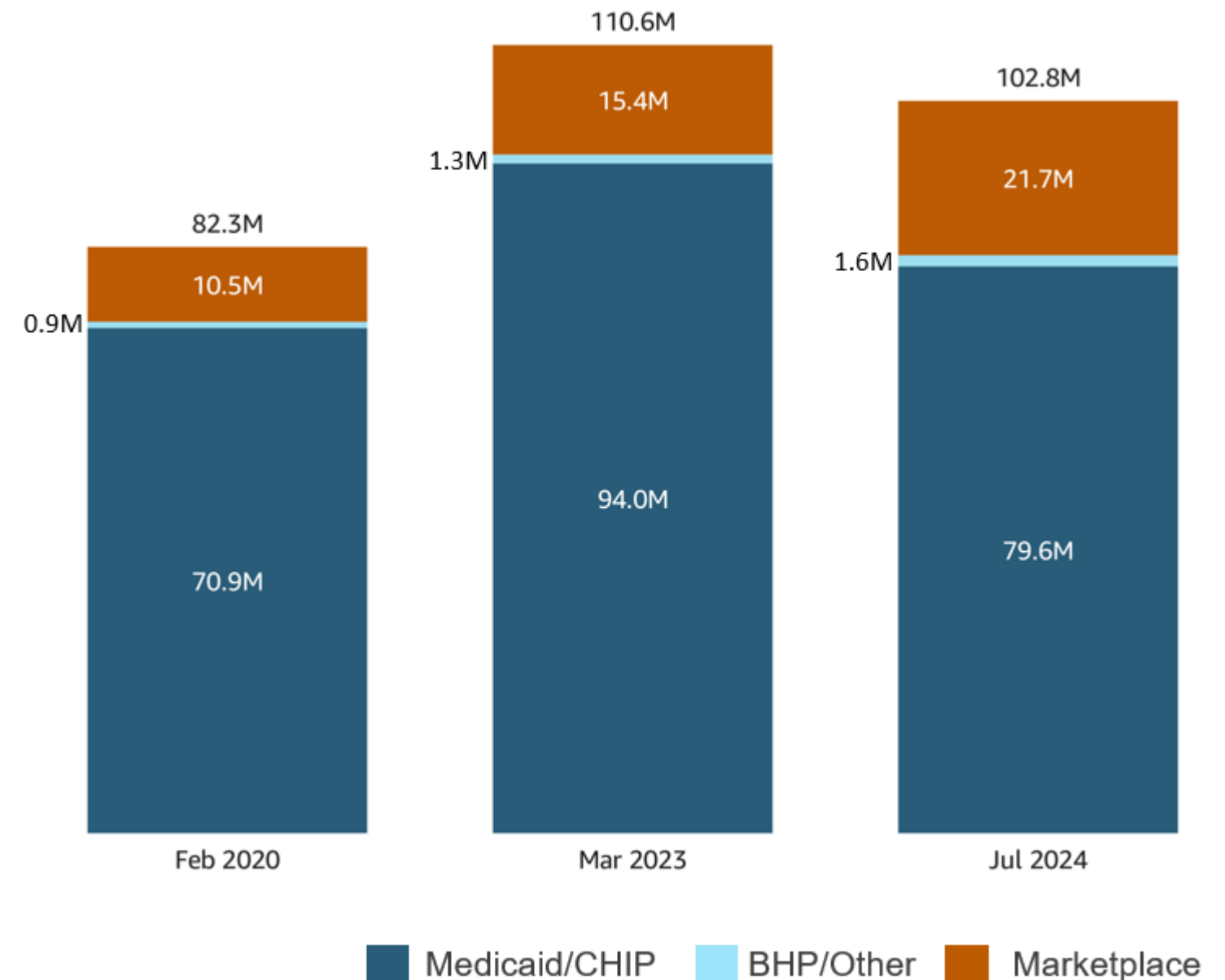


Totals may not sum due to rounding.

Medicaid Child and CHIP Enrollment Medicaid Adult Enrollment

July 2024: Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace

- In July 2024, **102.8 million individuals** were enrolled in Medicaid and CHIP, a BHP/Other, or the Marketplace.
 - Medicaid and CHIP enrollment was approximately **79.6 million** individuals.
 - Marketplace enrollment was approximately **21.7 million** individuals.
 - BHP enrollment was approximately **1.6 million** individuals.
- Since March 2023, total enrollment across Medicaid, CHIP, BHP, and the Marketplace has declined by nearly **7.8 million** individuals (7 percent). This is a **14.5 million** individual decrease for Medicaid and CHIP and a **6.3 million** individual increase for the Marketplace.



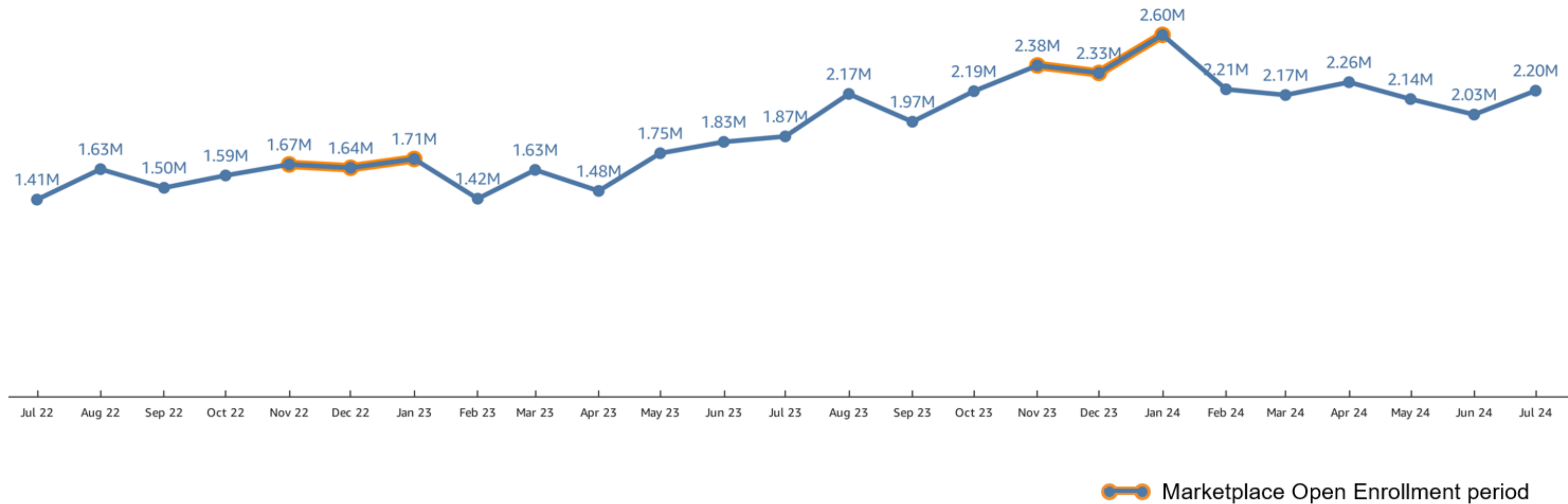
Totals may not sum due to rounding.

Sources: Performance Indicator Data, Marketplace Data, and BHP Data

Notes: BHP/Other enrollment includes data reported to CMS by three states: MN, NY*, and OR. NY transitioned from operating a BHP to an Essential Plan (EP) Expansion, but its EP Expansion enrollment continues to be reported in the BHP/Other enrollment data. Detailed notes on data can be found in the Appendix and on [Data.Medicaid.gov](https://data.medicaid.gov).

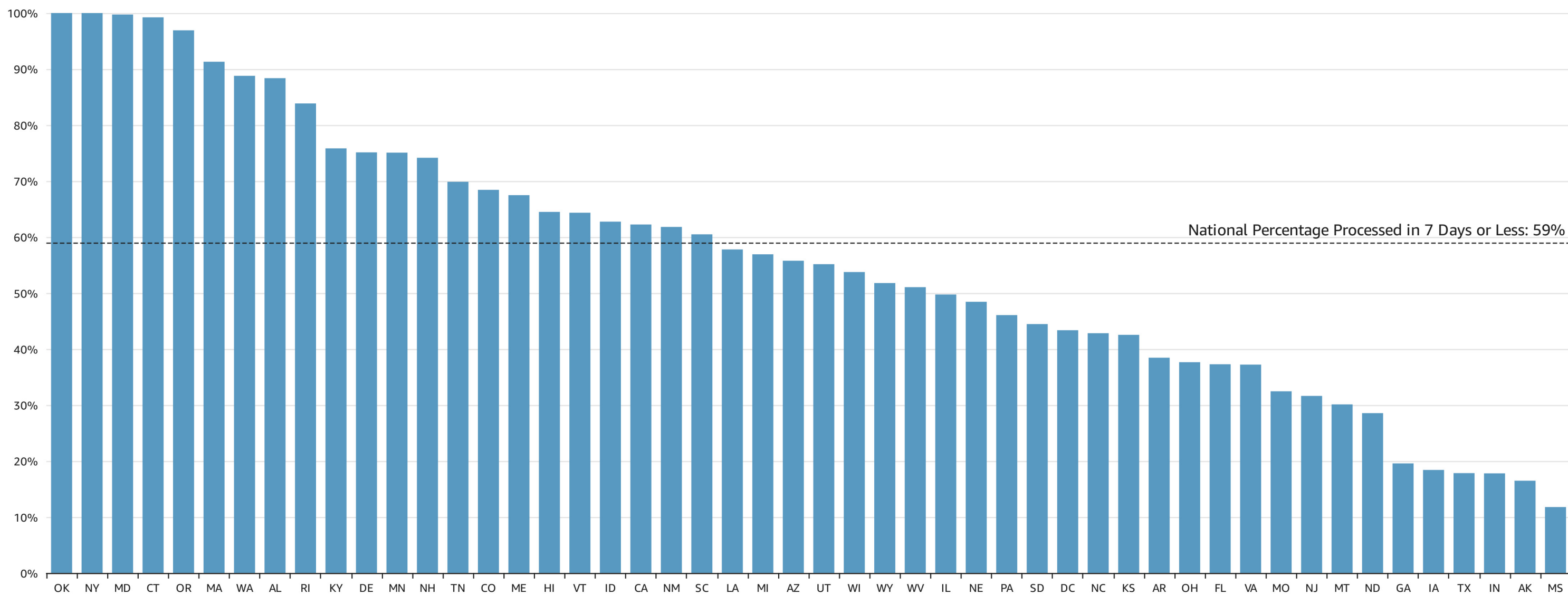
July 2022 to July 2024: Applications for Medicaid and CHIP Received by States

- In July 2024, **2.2 million** applications for Medicaid or CHIP were received by states, which is **18 percent** more applications than were received in July 2023.



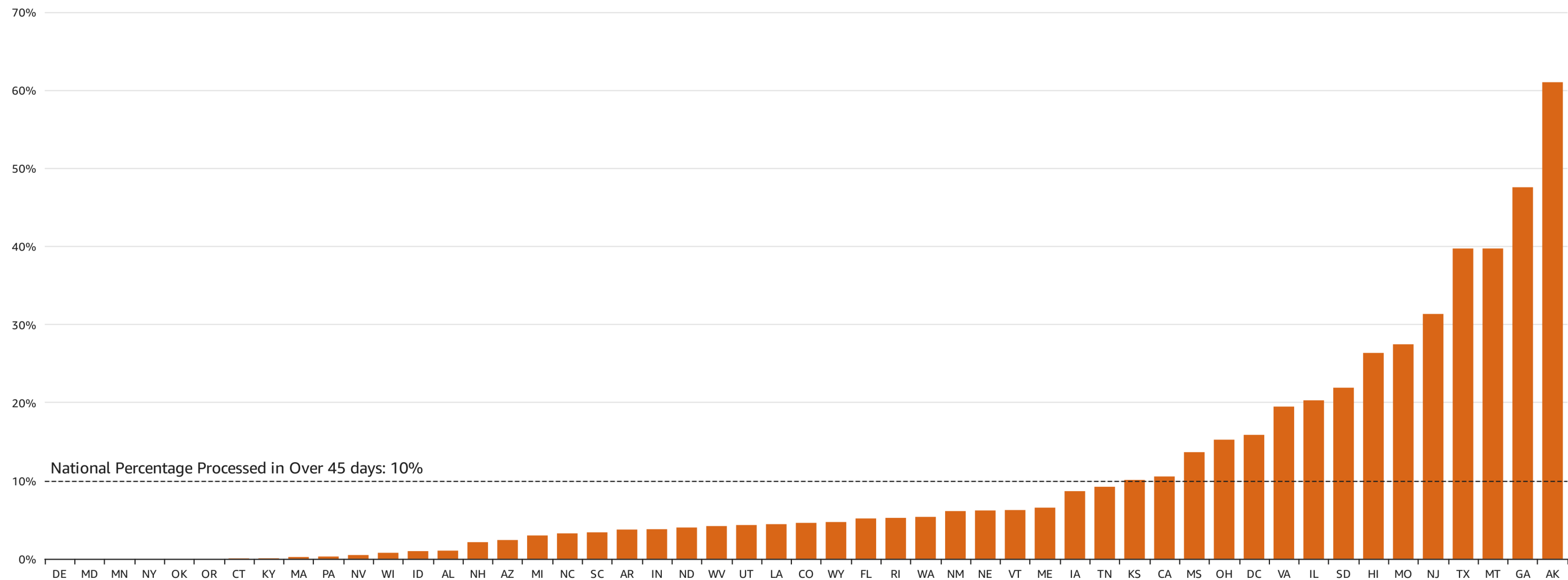
July 2024: Percentage of MAGI Applications States Processed in 7 Days or Less

- In July 2024, nationally, **59 percent** of MAGI determinations at application were processed in 7 days or less. **22 states** were at or above this national percentage.



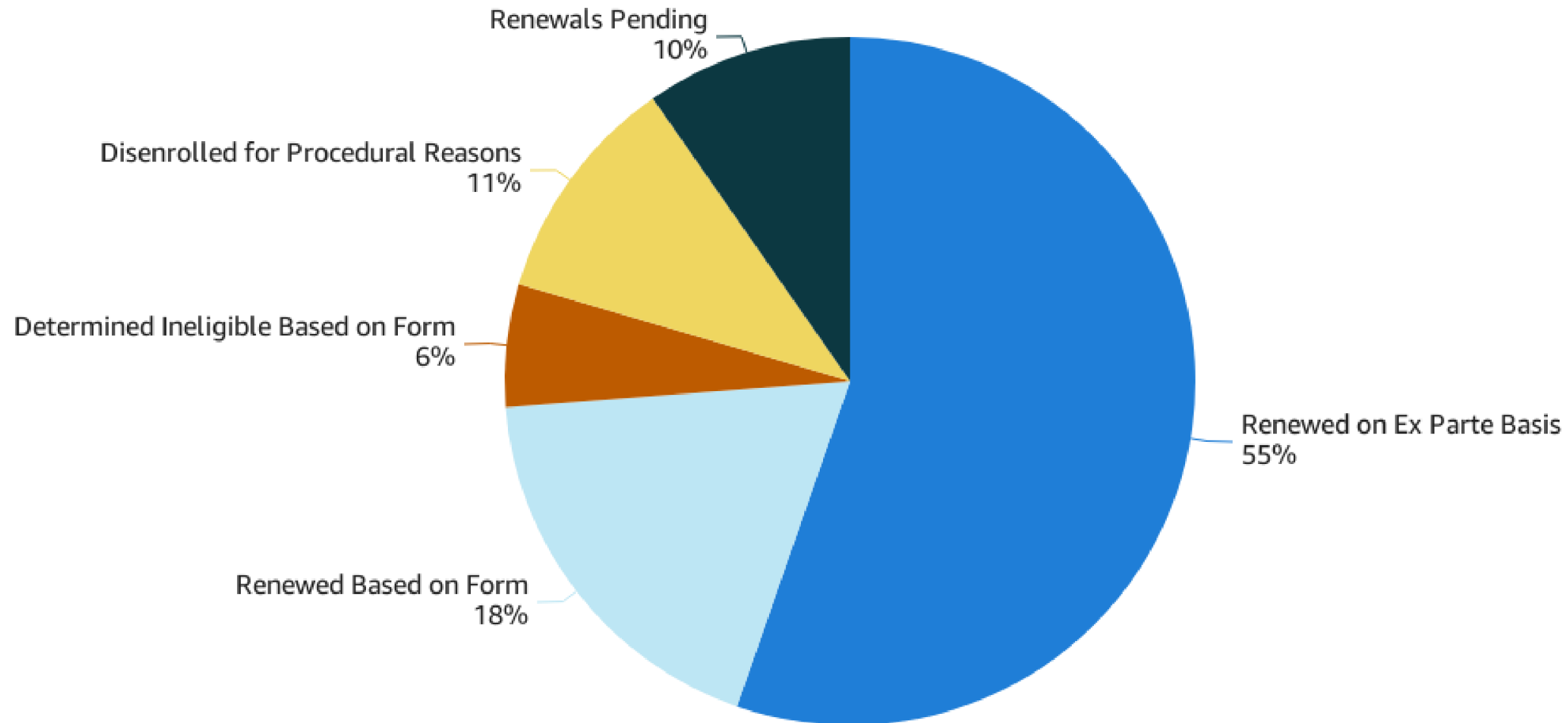
July 2024: Percentage of MAGI Applications States Processed in Over 45 Days

- In July 2024, nationally, **10 percent** of MAGI determinations at application were processed in over 45 days, the regulatory standard for determining eligibility on a basis other than disability, including MAGI-based determinations. **15 states** were at or above this national percentage.



July 2024: Distribution of Renewal Outcomes

- In July 2024, of the **5.5 million individuals** due for renewal, **74 percent** had their coverage successfully renewed, **17 percent** were disenrolled, and **10 percent** had their renewals pending at the end of the month.



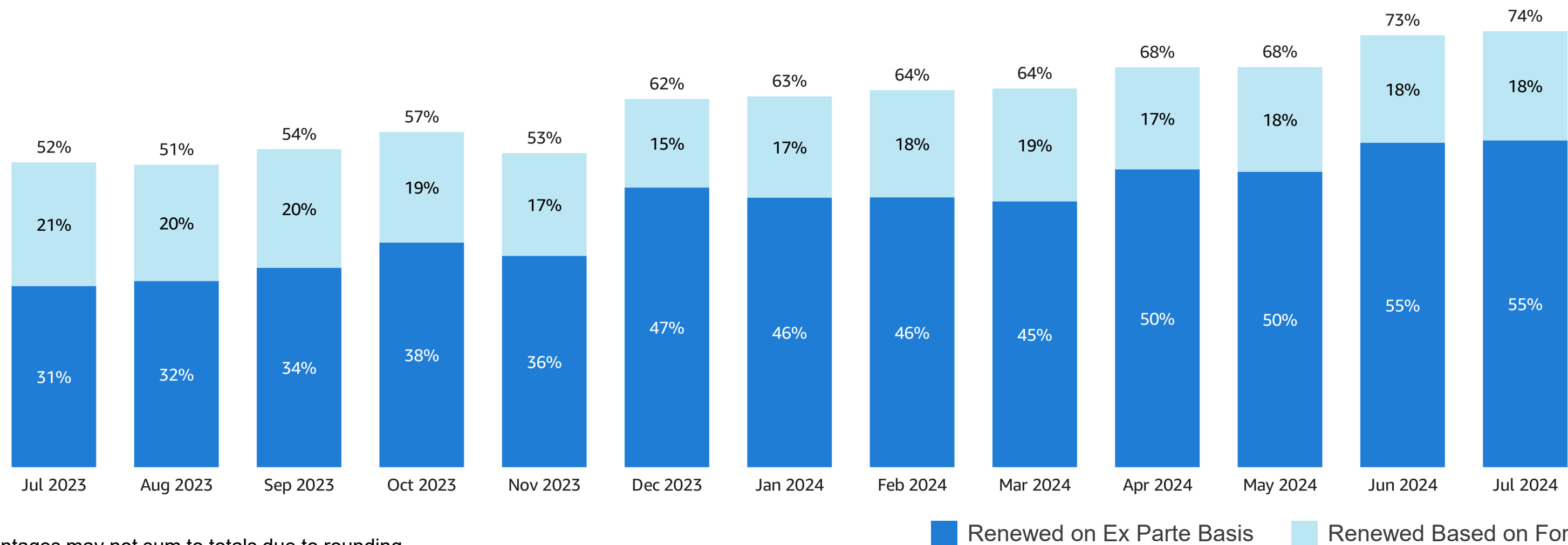
Percentages may not sum to totals due to rounding.

Source: Eligibility Processing Data

Notes: States may complete renewals pending in the month after the reporting month. Detailed notes on data can be found in the Appendix and on [Data.Medicaid.gov](https://data.medicaid.gov).

July 2023 to July 2024: National Retention Rates at Renewal, by Renewal Type

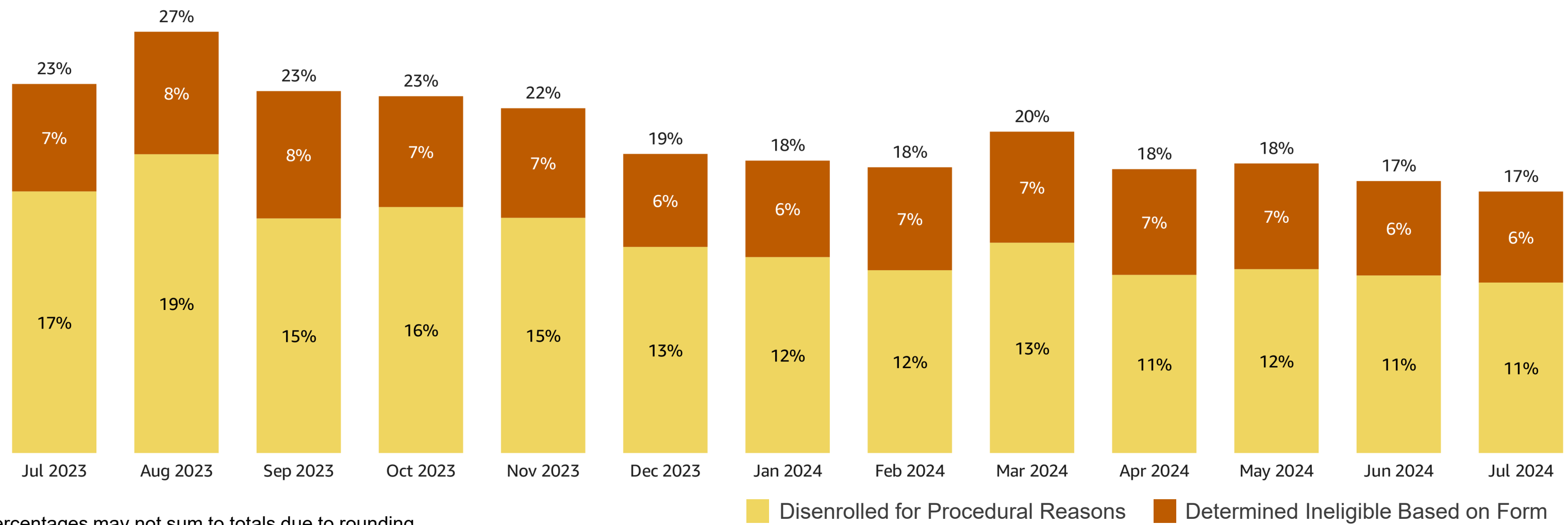
- In July 2024, of the individuals due for renewal, **55 percent** were renewed on an *ex parte* basis and **18 percent** were renewed based on a form.
- Since December 2023, retention rates at renewal exceeded **60 percent** each month.



Percentages may not sum to totals due to rounding.

July 2023 to July 2024: National Disenrollment Rates at Renewal, by Disenrollment Type

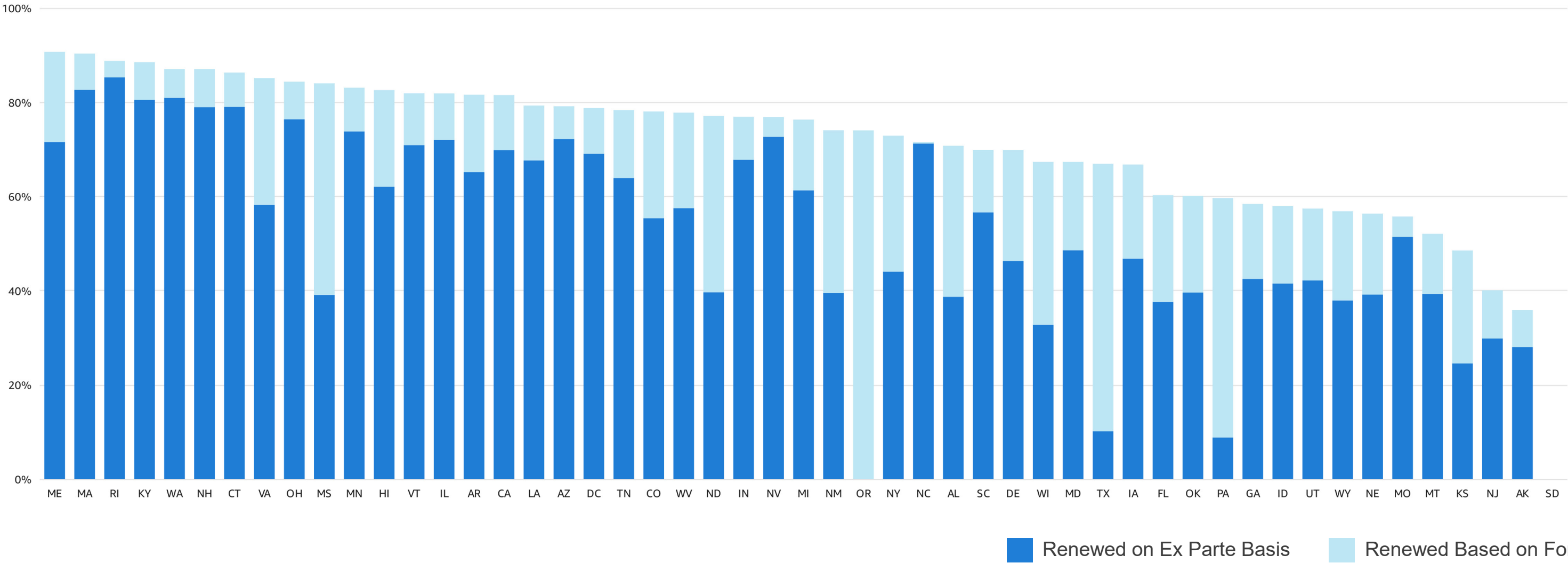
- In July 2024, of the individuals due for renewal, **11 percent** were disenrolled for procedural reasons and **6 percent** were disenrolled based on a form.
- Since December 2023, procedural disenrollment rates have been less than **15 percent**.



Percentages may not sum to totals due to rounding.

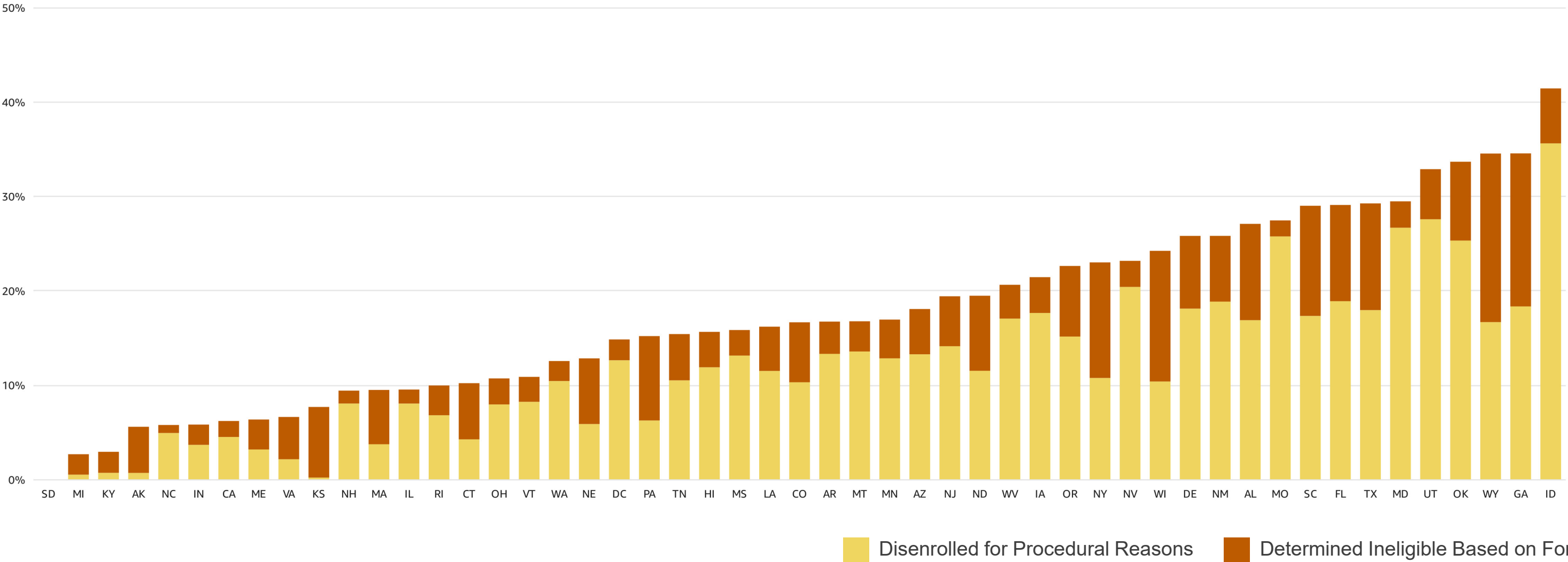
July 2024: States' Coverage Retention Rates at Renewal, by Renewal Type

- In July 2024, states' coverage retention rates at renewal ranged from **36 to 91 percent** and *ex parte* rates ranged from **0 to 85 percent**.



July 2024: States' Coverage Disenrollment Rates at Renewal, by Disenrollment Type

- In July 2024, states' rate of disenrollment at renewal ranged from **3 to 41 percent** and procedural disenrollment rates ranged from **0.2 to 36 percent**.



State Data Tables

Note: The following rounding methodology was applied to all percent calculations featured in the state data tables: when the percent is greater than or equal to 0.5, then the value was rounded to the whole percentage point; when the percent is less than 0.05, then the value was rounded to one decimal point.

July 2024: Medicaid and CHIP Enrollment by State

State	Total Medicaid and CHIP Enrollment		Medicaid Enrollment		CHIP Enrollment	
	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month
AK	250,740	1%	235,950	1%	14,790	1%
AL	966,928	-0.3%	787,325	-1%	179,603	1%
AR	821,866	-0.4%	742,168	-0.4%	79,698	-0.2%
AZ	2,004,314	-1%	1,877,216	-1%	127,098	-1%
CA	13,442,757	-0.3%	12,209,342	-0.3%	1,233,415	-0.2%
CO	1,159,484	1%	1,027,355	1%	132,129	0.5%
CT	938,940	-0.1%	921,207	-0.2%	17,733	5%
DC	264,053	1%	246,155	1%	17,898	4%
DE	250,910	-1%	239,348	-1%	11,562	1%
FL	3,796,877	0.0%	3,635,266	0.0%	161,611	-0.1%
GA	1,986,892	0.0%	1,730,811	0.0%	256,081	-0.2%
HI	407,427	-3%	386,151	-3%	21,276	-4%
IA	675,902	-0.3%	588,810	-0.3%	87,092	0.1%
ID	318,274	-1%	298,157	-1%	20,117	-0.3%
IL	3,263,880	-1%	2,978,105	-1%	285,775	-2%
IN	1,774,156	-2%	1,635,463	-2%	138,693	-0.5%
KS	407,215	-0.3%	332,742	-1%	74,473	2%
KY	1,391,092	-2%	1,263,493	-2%	127,599	-3%
LA	1,523,006	-2%	1,375,785	-2%	147,221	0.3%
MA	1,686,910	1%	1,496,503	1%	190,407	2%
MD	1,568,561	-1%	1,380,152	-2%	188,409	2%
ME	366,751	0.4%	343,046	0.3%	23,705	1%
MI	2,344,131	-2%	2,186,478	-2%	157,653	-1%
MN	1,172,883	1%	1,168,269	1%	4,614	1%
MO	1,262,279	0.2%	1,131,203	-0.1%	131,076	3%
MS	597,977	-2%	515,036	-2%	82,941	-1%

July 2024: Medicaid and CHIP Enrollment by State, cont.

State	Total Medicaid and CHIP Enrollment		Medicaid Enrollment		CHIP Enrollment	
	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month
MT	224,067	-2%	202,952	-2%	21,115	-0.4%
NC	2,731,810	0.5%	2,388,630	1%	343,180	0.0%
ND	103,337	1%	99,015	0.4%	4,322	3%
NE	344,920	-0.2%	308,361	-0.2%	36,559	0.1%
NH	184,257	0.2%	166,110	0.3%	18,147	-0.2%
NJ	1,806,032	-3%	1,557,771	-3%	248,261	-2%
NM	783,431	2%	733,128	1%	50,303	23%
NV	766,157	-3%	714,632	-3%	51,525	-3%
NY	6,682,313	-0.2%	6,026,269	-0.3%	656,044	1%
OH	2,883,680	-0.4%	2,650,284	-0.4%	233,396	-0.1%
OK	966,492	-1%	898,078	-1%	68,414	-4%
OR	1,285,144	-2%	1,104,385	-3%	180,759	-1%
PA	3,094,061	0.3%	2,811,235	0.4%	282,826	-0.4%
RI	315,965	-0.2%	284,856	-0.1%	31,109	-1%
SC	1,053,713	-3%	961,774	-3%	91,939	-3%
SD	135,981	2%	119,670	2%	16,311	-1%
TN	1,447,311	0.4%	1,294,456	0.1%	152,855	3%
TX	4,177,181	-0.1%	3,854,672	-1%	322,509	11%
UT	335,097	-0.2%	299,739	-0.2%	35,358	0.2%
VA	1,826,149	-0.3%	1,628,706	-0.3%	197,443	0.1%
VT	159,484	0.0%	154,787	0.0%	4,697	2%
WA	1,836,318	-0.1%	1,783,657	-0.2%	52,661	4%
WI	1,194,063	-1%	1,117,764	-1%	76,299	1%
WV	513,609	0.1%	476,150	0.1%	37,459	-0.3%
WY	65,619	-1%	60,438	-1%	5,181	1%
Total	79,560,396	-1%	72,429,055	-1%	7,131,341	1%

Source: Performance Indicator Data
Notes: Detailed notes on data can be found in the Appendix and on [Data.Medicaid.gov](https://data.medicaid.gov).

July 2024: Adult and Child Enrollment in Medicaid and CHIP by State

State	Medicaid Adult Enrollment		Medicaid Child and CHIP Enrollment		Medicaid Child Enrollment		CHIP Enrollment	
	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month
AK	151,827	1%	98,913	1%	84,123	1%	14,790	1%
AL	291,661	-2%	675,267	0.3%	495,664	0.0%	179,603	1%
AR	410,217	-1%	411,649	1%	331,951	1%	79,698	-0.2%
AZ	1,161,662	-1%	842,652	-0.4%	715,554	-0.3%	127,098	-1%
CA	8,423,269	-0.3%	5,019,488	-0.4%	3,786,073	-0.5%	1,233,415	-0.2%
CO	641,996	1%	517,488	1%	385,359	1%	132,129	0.5%
CT	572,192	-0.2%	366,748	0.1%	349,015	-0.1%	17,733	5%
DC	167,701	1%	96,352	2%	78,454	2%	17,898	4%
DE	140,511	-1%	110,399	-0.4%	98,837	-1%	11,562	1%
FL	1,357,706	-0.2%	2,439,171	0.1%	2,277,560	0.1%	161,611	-0.1%
GA	578,947	-1%	1,407,945	0.3%	1,151,864	0.4%	256,081	-0.2%
HI	254,878	-4%	152,549	-2%	131,273	-1%	21,276	-4%
IA	338,234	-0.4%	337,668	-0.1%	250,576	-0.2%	87,092	0.1%
ID	160,840	-2%	157,434	-1%	137,317	-1%	20,117	-0.3%
IL	1,820,315	-2%	1,443,565	-1%	1,157,790	-0.3%	285,775	-2%
IN	961,580	-2%	812,576	-2%	673,883	-3%	138,693	-0.5%
KS	130,328	-1%	276,887	0.1%	202,414	-1%	74,473	2%
KY	758,982	-2%	632,110	-2%	504,511	-2%	127,599	-3%
LA	815,301	-3%	707,705	0.3%	560,484	0.3%	147,221	0.3%
MA	980,587	1%	706,323	2%	515,916	1%	190,407	2%
MD	869,193	-1%	699,368	-2%	510,959	-4%	188,409	2%
ME	224,663	0.3%	142,088	0.5%	118,383	0.4%	23,705	1%
MI	1,427,761	-2%	916,370	-2%	758,717	-2%	157,653	-1%
MN	584,564	1%	588,319	1%	583,705	1%	4,614	1%
MO	647,494	0.2%	614,785	0.2%	483,709	-1%	131,076	3%
MS	204,746	-3%	393,231	-2%	310,290	-2%	82,941	-1%

July 2024: Adult and Child Enrollment in Medicaid and CHIP by State, cont.

State	Medicaid Adult Enrollment		Medicaid Child and CHIP Enrollment		Medicaid Child Enrollment		CHIP Enrollment	
	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month
MT	127,440	-2%	96,627	-1%	75,512	-1%	21,115	-0.4%
NC	1,335,557	1%	1,396,253	0.3%	1,053,073	0.5%	343,180	0.0%
ND	52,738	1%	50,599	0.5%	46,277	0.2%	4,322	3%
NE	167,366	-0.2%	177,554	-0.1%	140,995	-0.1%	36,559	0.1%
NH	95,292	0.2%	88,965	0.3%	70,818	0.4%	18,147	-0.2%
NJ	965,827	-3%	840,205	-3%	591,944	-3%	248,261	-2%
NM	447,284	-0.4%	336,147	5%	285,844	3%	50,303	23%
NV	439,039	-4%	327,118	-2%	275,593	-1%	51,525	-3%
NY	4,220,188	-0.2%	2,462,125	-0.1%	1,806,081	-0.4%	656,044	1%
OH	1,674,825	-1%	1,208,855	-0.3%	975,459	-0.3%	233,396	-0.1%
OK	460,579	-2%	505,913	-1%	437,499	-1%	68,414	-4%
OR	808,267	-4%	476,877	-0.4%	296,118	-0.3%	180,759	-1%
PA	1,649,367	0.3%	1,444,694	0.3%	1,161,868	0.5%	282,826	-0.4%
RI	194,054	-0.4%	121,911	0.0%	90,802	0.4%	31,109	-1%
SC	416,088	-4%	637,625	-2%	545,686	-2%	91,939	-3%
SD	56,646	3%	79,335	1%	63,024	2%	16,311	-1%
TN	607,538	-0.4%	839,773	1%	686,918	1%	152,855	3%
TX	979,991	-1%	3,197,190	0.2%	2,874,681	-1%	322,509	11%
UT	161,876	-1%	173,221	0.2%	137,863	0.3%	35,358	0.2%
VA	960,847	-0.5%	865,302	-0.1%	667,859	-0.2%	197,443	0.1%
VT	100,508	-0.1%	58,976	0.2%	54,279	0.0%	4,697	2%
WA	999,668	-0.2%	836,650	0.0%	783,989	-0.3%	52,661	4%
WI	629,254	-2%	564,809	0.2%	488,510	0.1%	76,299	1%
WV	305,086	0.2%	208,523	-0.1%	171,064	0.0%	37,459	-0.3%
WY	21,683	-2%	43,936	-1%	38,755	-1%	5,181	1%
Total	41,954,163	-1%	37,606,233	-0.2%	30,474,892	-0.4%	7,131,341	1%

Source: Performance Indicator Data
Notes: Detailed notes on data can be found in the Appendix and on [Data.Medicaid.gov](#).

July 2024: MAGI Application Processing Times by State

State	Percent Processed in				
	Less Than 24 Hours	1 to 7 Days	8-30 Days	31-45 Days	Over 45 Days
AK	3%	13%	13%	10%	61%
AL	80%	8%	8%	3%	1%
AR	9%	30%	51%	7%	4%
AZ	45%	11%	34%	7%	2%
CA	52%	10%	20%	7%	11%
CO	41%	27%	23%	4%	5%
CT	98%	1%	1%	0.0%	0.0%
DC	22%	21%	36%	5%	16%
DE	8%	67%	9%	16%	0.0%
FL	23%	14%	38%	20%	5%
GA	3%	16%	24%	8%	48%
HI	56%	8%	8%	2%	26%
IA	9%	9%	53%	20%	9%
ID	40%	23%	33%	3%	1%
IL	23%	27%	24%	6%	20%
IN	2%	16%	59%	20%	4%
KS	17%	25%	33%	15%	10%
KY	64%	12%	24%	0.5%	0.1%
LA	38%	19%	33%	5%	4%
MA	84%	7%	8%	0.4%	0.2%
MD	89%	11%	0.3%	0.0%	0.0%
ME	25%	42%	22%	4%	7%
MI	34%	23%	28%	12%	3%
MN	49%	26%	25%	0.0%	0.0%
MO	15%	17%	10%	30%	27%
MS	1%	11%	53%	21%	14%

July 2024: MAGI Application Processing Times by State, cont.

State	Percent Processed in				
	Less Than 24 Hours	1 to 7 Days	8-30 Days	31-45 Days	Over 45 Days
MT	14%	16%	20%	10%	40%
NC	9%	34%	25%	29%	3%
ND	2%	27%	55%	13%	4%
NE	11%	38%	22%	23%	6%
NH	30%	44%	23%	1%	2%
NJ	4%	28%	24%	13%	31%
NM	38%	24%	20%	12%	6%
NV	-	-	41%	4%	0.5%
NY	100%	0.0%	0.0%	0.0%	0.0%
OH	13%	24%	37%	10%	15%
OK	100%	0.0%	0.0%	0.0%	0.0%
OR	78%	19%	3%	0.0%	0.0%
PA	17%	29%	46%	7%	0.3%
RI	69%	15%	9%	2%	5%
SC	13%	47%	34%	2%	3%
SD	32%	12%	22%	12%	22%
TN	43%	27%	15%	6%	9%
TX	9%	9%	29%	13%	40%
UT	28%	27%	34%	7%	4%
VA	20%	17%	23%	21%	19%
VT	59%	5%	17%	13%	6%
WA	82%	7%	5%	1%	5%
WI	34%	20%	34%	12%	1%
WV	22%	29%	37%	7%	4%
WY	25%	27%	40%	3%	5%
Total	45%	14%	22%	9%	10%

July 2024: Coverage Retention and Disenrollment Rates by State

State	Total Number Due for Renewal in the Reporting Month	Percent of the Total Number Due for Renewal in Reporting Month				
		(1) Total Renewed in Medicaid/CHIP	(2) Total Disenrolled from Medicaid/CHIP	(3) Total Pending	(1a) Renewed on an Ex Parte Basis	(2a) Disenrolled for a Procedural or Administrative Reason
AK	35,187	36%	6%	59%	28%	1%
AL	126,166	71%	27%	2%	39%	17%
AR	55,130	82%	17%	2%	65%	13%
AZ	196,407	79%	18%	3%	72%	13%
CA	834,973	82%	6%	12%	70%	4%
CO	77,736	78%	17%	5%	55%	10%
CT	96,999	86%	10%	4%	79%	4%
DC	21,272	79%	15%	6%	69%	13%
DE	15,671	70%	26%	4%	46%	18%
FL	191,131	60%	29%	11%	38%	19%
GA	225,631	58%	35%	7%	42%	18%
HI	74,260	83%	16%	2%	62%	12%
IA	60,370	67%	21%	12%	47%	18%
ID	23,702	58%	41%	1%	42%	36%
IL	273,620	82%	10%	9%	72%	8%
IN	122,092	77%	6%	17%	68%	4%
KS	36,109	49%	8%	44%	25%	0.2%
KY	40,719	88%	3%	9%	81%	1%
LA	111,275	79%	16%	5%	68%	11%
MA	48,463	90%	9%	0.2%	83%	4%
MD	134,211	67%	29%	3%	49%	27%
ME	28,463	91%	6%	3%	72%	3%
MI	166,969	76%	3%	21%	61%	0.5%
MN	81,407	83%	17%	0.0%	74%	13%
MO	75,429	56%	27%	17%	51%	26%
MS	53,505	84%	16%	0.2%	39%	13%

Source: Eligibility Processing Data

Notes: Total Renewed, Total Disenrolled and Total Pending equals 100 percent of renewals due. Renewed on a Ex Parte Basis is a subset of Total Renewed, and Disenrolled for a Procedural Reason is a subset of Total Disenrolled. Detailed notes on data can be found in the Appendix and on [Data.Medicaid.gov](#).

July 2024: Coverage Retention and Disenrollment Rates by State, cont.

State	Total Number Due for Renewal in the Reporting Month	Percent of the Total Number Due for Renewal in Reporting Month				
		(1) Total Renewed in Medicaid/CHIP	(2) Total Disenrolled from Medicaid/CHIP	(3) Total Pending	(1a) Renewed on an Ex Parte Basis	(2a) Disenrolled for a Procedural or Administrative Reason
MT	21,336	52%	17%	31%	39%	14%
NC	220,049	72%	6%	23%	71%	5%
ND	7,896	77%	19%	3%	40%	11%
NE	30,685	56%	13%	31%	39%	6%
NH	10,545	87%	9%	4%	79%	8%
NJ	82,461	40%	19%	41%	30%	14%
NM	41,507	74%	26%	0.2%	39%	19%
NV	68,105	77%	23%	0.0%	73%	20%
NY	437,944	73%	23%	4%	44%	11%
OH	241,165	84%	11%	5%	76%	8%
OK	61,787	60%	34%	6%	40%	25%
OR	1,778	74%	23%	3%	0.0%	15%
PA	207,799	60%	15%	25%	9%	6%
RI	11,401	89%	10%	1%	85%	7%
SC	144,194	70%	29%	1%	57%	17%
SD	0	-	-	-	-	-
TN	52,824	78%	15%	6%	64%	10%
TX	260,949	67%	29%	4%	10%	18%
UT	24,763	57%	33%	10%	42%	28%
VA	118,146	85%	7%	8%	58%	2%
VT	9,083	82%	11%	7%	71%	8%
WA	118,743	87%	13%	0.4%	81%	10%
WI	54,899	67%	24%	8%	33%	10%
WV	36,635	78%	21%	2%	57%	17%
WY	7,167	57%	35%	9%	38%	17%
Total	5,478,758	74%	17%	10%	55%	11%

Source: Eligibility Processing Data
Notes: Total Renewed, Total Disenrolled and Total Pending equals 100 percent of renewals due. Renewed on a Ex Parte Basis is a subset of Total Renewed, and Disenrolled for a Procedural Reason is a subset of Total Disenrolled. Detailed notes on data can be found in the Appendix and on [Data.Medicaid.gov](https://data.medicaid.gov).

July 2024: Call Center Volumes, Wait Times and Abandonment Rates by State

State	Volume		Wait Time (Minutes)		Abandonment Rate	
	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month	Jul 2024	Change Prior Month
AK	28,449	27%	20	150%	22%	9%
AL	56,724	15%	1	0.0%	6%	1%
AR	143,709	9%	2	-60%	1%	-2%
AZ	85,938	1%	7	40%	12%	4%
CA	290,758	9%	5	67%	1%	-11%
CO	28,935	7%	6	-25%	11%	-1%
CT	137,742	16%	5	67%	6%	2%
DC	41,011	15%	0	0.0%	2%	1%
DE	35,905	14%	1	0.0%	23%	0.3%
FL	2,385,025	22%	27	35%	38%	7%
GA	36,981	-60%	10	11%	1%	0.2%
HI	29,453	2%	37	9%	29%	-1%
IA	26,419	13%	2	100%	8%	8%
ID	39,594	6%	22	10%	7%	0.1%
IL	357,309	81%	37	32%	44%	8%
IN	286,185	16%	3	200%	5%	3%
KS	36,913	26%	0	0.0%	1%	1%
KY	95,844	9%	1	100%	2%	1%
LA	382,717	-4%	4	100%	8%	1%
MA	259,990	22%	1	0.0%	1%	0.0%
MD	60,467	33%	2	0.0%	8%	2%
ME	33,002	18%	6	-14%	12%	-2%
MI	154,373	11%	0	0.0%	1%	0.0%
MN	30,616	16%	13	-19%	31%	-4%
MO	110,260	23%	47	-35%	56%	-10%
MS	7,778	14%	0	0.0%	3%	-3%

July 2024: Call Center Volumes, Wait Times and Abandonment Rates by State, cont.

State	Volume		Wait Time (Minutes)		Abandonment Rate	
	Jul 2024	% Change Prior Month	Jul 2024	% Change Prior Month	Jul 2024	Change Prior Month
MT	21,269	72%	38	6%	51%	5%
NC	24,382	5%	0	0.0%	1%	0.2%
ND	27,995	7%	1	0.0%	3%	1%
NE	51,636	12%	4	0.0%	10%	-0.2%
NH	32,278	20%	3	0.0%	6%	2%
NJ	217,180	15%	4	33%	4%	0.3%
NM	151,442	21%	7	-13%	4%	-1%
NV	107,404	7%	30	7%	23%	0.0%
NY	679,449	13%	2	0.0%	3%	-2%
OH	180,553	11%	1	0.0%	1%	0.0%
OK	108,918	23%	16	129%	21%	8%
OR	107,664	28%	8	33%	17%	3%
PA	327,633	28%	11	57%	22%	10%
RI	16,273	15%	10	-29%	17%	-3%
SC	171,402	1%	3	-25%	6%	-3%
SD	NR	NR	NR	NR	NR	NR
TN	98,188	13%	0	-100%	1%	0.2%
TX	1,559,095	30%	4	300%	13%	9%
UT	122,199	11%	24	9%	22%	-2%
VA	79,173	10%	1	0.0%	1%	-1%
VT	18,635	9%	1	0.0%	1%	1%
WA	54,988	4%	1	0.0%	11%	0.0%
WI	274,051	13%	6	0.0%	11%	1%
WV	42,980	78%	16	78%	23%	10%
WY	12,324	21%	1	0.0%	0.1%	0.0%

Appendix

Data Notes

Data Type	Data Notes
Medicaid and CHIP Enrollment Data	• Arizona did not report adult and child Medicaid breakouts from February 2020 to April 2024. Prior to April 2024, the national Medicaid child and CHIP enrollment totals include Arizona's CHIP enrollment only, and the national Medicaid adult enrollment totals exclude Arizona's Medicaid adult enrollment. • New Jersey's Medicaid and CHIP enrollment, Medicaid enrollment and Medicaid child and CHIP enrollment are overcounts. • Texas's CHIP enrollment increase in July 2024 is partially attributed to the state updating its reporting methodology.
Applications Received Data	• Kansas did not report applications received data until May 2023. • Data reported may be an undercount because a state may not include all applications received or may not include applications for some populations or limited benefit programs. • Data reported may be an overcount because a state may include duplicate applications, accounts transferred from HealthCare.gov, administrative data transfers or renewals/redeterminations.
MAGI Application Processing Time Data	• Nevada's data for applications processed in less than 24 hours and 1 to 7 days are excluded from national calculations because the state did not report to CMS's data specifications. • Counts may not include all MAGI determinations on applications. • Counts may include redeterminations or some non-MAGI applications in the data. • Counts may report processing time at the application/household level and not at the individual level.
Call Center Data	• South Dakota does not have a call center and does not report call center metrics.

Data Notes, cont.

Data Type	Detailed Data Notes
Marketplace Enrollment Data	Enrollment data includes data from the FFM, SBM-FPs, and SBMs.
BHP/Other Data	- BHP enrollment includes data reported to CMS by three states, Minnesota, New York, and Oregon. - As of the March 2024 data, New York reports enrollment in the Essential Plan Expansion (EP) Program, which is a new coverage program implemented under a section 1332 waiver. - As of the July 2024 data, Oregon began reporting BHP enrollment data after implementing its BHP program in the same month. - January 2020 BHP enrollment data are included in the February 2020 enrollment total.
Eligibility Processing Data	- Georgia reported data for individuals who continue to be eligible following a change in circumstances and were granted a new 12-month eligibility period during the reporting period, along with data on individuals due for renewal in the month. - South Dakota did not initiate or complete renewals in the reporting period as a mitigation strategy while the state fixes its new eligibility system to ensure it conducts redeterminations at the individual level. - Massachusetts's data from May-July 2023 were excluded from national totals due to reporting issues. - In most states, the effective date for procedural terminations is the beginning of the following month in which the renewal was due (e.g., procedural terminations for renewals due and reported in the month of March would have an effective termination date of April 1).

Data Notes, cont.

Eligibility Processing Data

- Among states that had a cohort of unwinding-related renewals due in the following month(s), these states paused some or all procedural terminations in the following months:

	AK	AR	CO	DC	DE	HI	ID	IL	IA	KS	KY	MD	ME	MI	MN	MO	NH	NJ	NM	NV	NY	OK	OR	SC	VA	VT	WV	WY
July 2023		●		●	●			●	●	●	●		●	●	●	●		●			●	●		●				●
August 2023				●	●			●		●	●	●	●	●				●			●			●	●			
September 2023	●		●	●	●	●	●	●		●	●	●	●	●			●	●	●	●	●		●	●	●	●	●	
October 2023	●		●	●	●			●		●	●	●	●	●	●		●	●	●	●	●		●			●	●	
November 2023	●		●	●	●			●		●	●		●	●	●		●	●	●	●	●		●			●		
December 2023	●		●	●	●			●		●	●		●	●	●		●	●	●	●	●		●			●		
January 2024	●		●	●	●			●		●	●		●	●			●		●		●		●			●		
February 2024	●		●	●	●			●		●	●		●	●			●		●		●		●					
March 2024	●		●	●	●			●		●	●		●	●			●	●	●		●		●					
April 2024	●		●	●	●			●		●	●		●	●			●	●	●		●		●			●		
May 2024	●		●	●	●			●		●	●		●	●			●	●	●		●							
June 2024	●		●	●	●					●	●		●	●			●		●		●							
July 2024	●		●	●	●					●	●		●	●			●		●		●							

Data Sources by Slide

Data Sources	Slide Title
Medicaid and CHIP Eligibility and Enrollment Performance Indicator Data, preliminary data	• Total Medicaid and CHIP Enrollment • Total Monthly Medicaid and CHIP Enrollment • Total Monthly Medicaid Child and CHIP Enrollment and Medicaid Adult Enrollment • Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace • Applications for Medicaid and CHIP Received by States • Percentage of MAGI Applications States Processed in 7 Days or Less • Percentage of MAGI Applications States Processed in Over 45 Days
Marketplace enrollment data are from HealthCare.gov Marketplace Operational Data and State-Based Marketplace Operational Data	• Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace
Medicaid and CHIP Eligibility Processing Data	• Distribution of Renewal Outcomes • National Retention Rates at Renewal, by Renewal Type • National Disenrollment Rates at Renewal, by Disenrollment Type • States' Coverage Retention Rates at Renewal, by Renewal Type • States' Coverage Disenrollment Rates at Renewal, by Disenrollment Type