# MAGI Application Processing Time Snapshot Report: January 2023 - March 2023
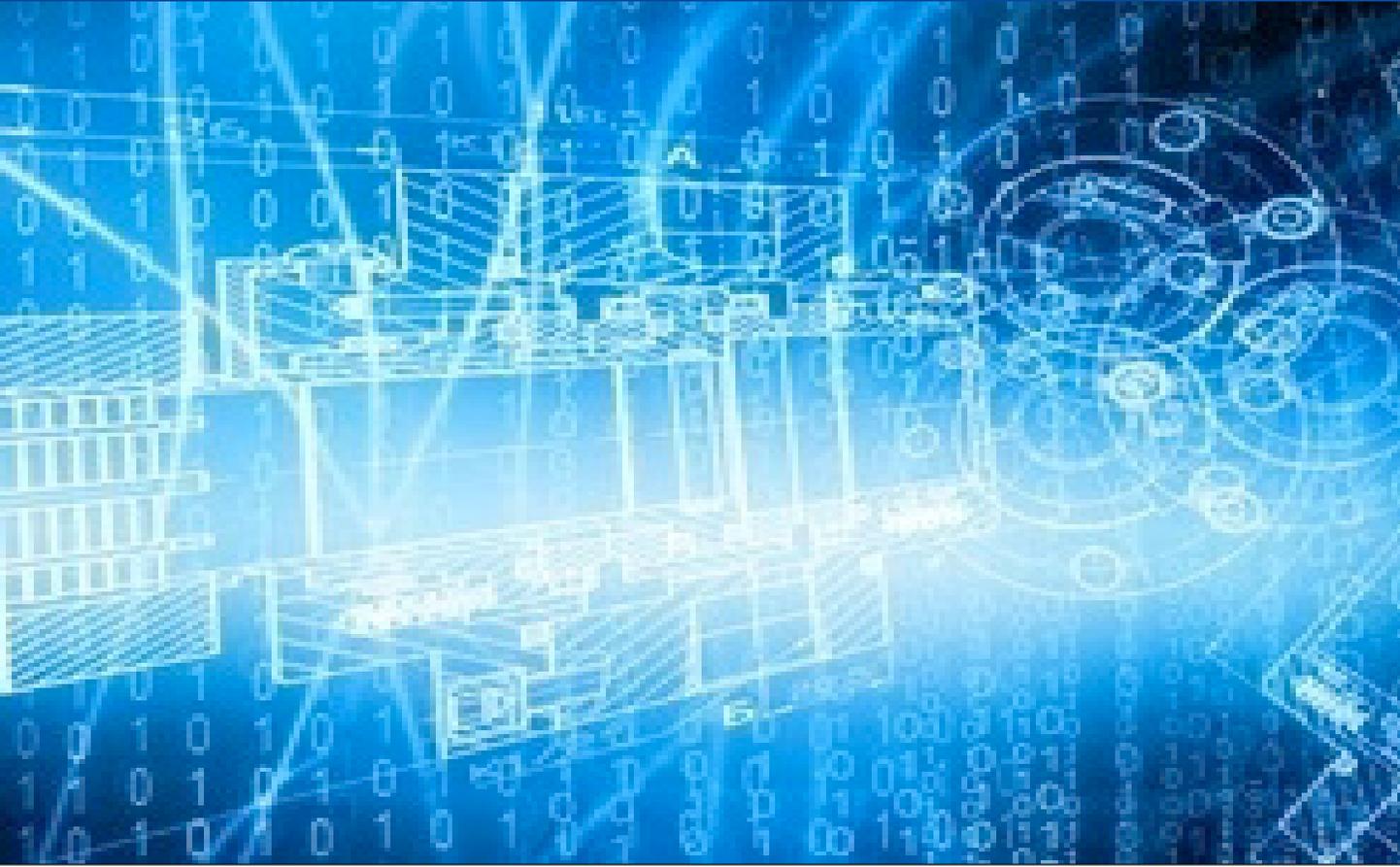
Center for Medicaid and CHIP Services

September 29, 2023

MAGI Application Processing Data

The Modified Adjusted Gross Income (MAGI) application processing time data represent the length of time it takes state Medicaid and Children's Health Insurance Program (CHIP) agencies to conduct all final MAGI determinations (including Medicaid MAGI and CHIP) for individuals at application, regardless of date of application.

- Application processing time data are influenced by state policies, practices including verification processes, and other factors including application volume, staffing, and level of automation in a state's eligibility system.

- States may prioritize processing older applications, and, as these are completed, the data would reflect longer processing times, with the volume and age of pending applications decreasing.

- Processing time data do not reflect the state's volume of pending applications.

- This processing time data excludes renewals and redeterminations.

Current Issue

Up until 2022, the MAGI Application Processing Time Report (Processing Time Report) was published on an annual basis with the Medicaid and CHIP Scorecard. To date, we have published annual reports for 2018, 2019, 2020, and 2021.

Since 2022, the Processing Time Report has been released on a quarterly basis, and CMS plans to continue to release the report on a quarterly basis going forward. This Processing Time Report reflects January 2023 – March 2023 data for all states.[i]

All Processing Time Reports are available on Medicaid.gov.

i. For each reporting month, states submit preliminary Performance Indicator (PI) data, and a month later, updated PI data. Preliminary data carries over to the updated report, and states are not required to make changes to their preliminary processing time data when they submit the updated PI report. For the vast majority of states, there are no changes to the processing time data between the two reports. For states that do make changes to the processing time data, it is typically due to a lag in data availability. In these instances, the change is considered a correction and CMS requires the state to apply the correction to the processing time data in both the preliminary and updated reports. This report reflects states' updated MAGI processing time data for January 2023 – March 2023.

Methodology

The Performance Indicator MAGI application processing time data reflect the number of calendar days between the date the state agency *receives* an initial application and the date the state agency *makes a final eligibility determination*.

- As part of their monthly Medicaid and CHIP Performance Indicator report to CMS, states report processing time data at the individual level[i] and include both final eligible and ineligible determinations.

- Application processing time data excludes redeterminations[ii], determinations based on beneficiary changes in circumstances, presumptive eligibility determinations, and final determinations from the Federally Facilitated Exchange (FFE).

i. In January – March 2023, Florida, Indiana, Nevada, South Dakota, and Wisconsin incorrectly reported their processing time data at the application level, as opposed to the individual level. See slides 12 – 26 for state-specific data and limitations notes.
ii. In January – March 2023, Alaska, Pennsylvania, and South Dakota incorrectly included redeterminations in their application processing time data. See slides 12 – 26 for state-specific data and limitations notes.

Data Quality

States with significant data quality issues are excluded from the national-level statistics presented in this report. Significant data quality issues are excluded from the national calculations presented in this report, including:

- Missing a significant portion of determinations.
- Failing to include all calendar days that elapsed between receipt of the application and the final determination.
- Including a significant portion of renewal processing time data with MAGI application processing time data.
- Failing to report determinations in the correct time categories.

For the period of January 2023 – March 2023:

- California, Nevada, and South Dakota did not report January – March MAGI processing time data that aligned with CMS's specifications.
- California, Nevada, and South Dakota data are excluded from the national-level statistics presented in this report.

MAGI Application Processing Time Categories

These reports reflect the percentage of MAGI determinations at application that were processed within each of the following time categories:

- Less than 24 hours.
- 1 – 7 days.
- 8 – 30 days.
- 31 – 45 days.
- Greater than 45 days.

Processing Time Report Key Findings

Of the 48 states that reported Medicaid MAGI application processing time data to CMS's specifications for the **January 2023 – March 2023 period**:

- **< 24 Hours:** Over half (53 percent) of all MAGI determinations at application were processed in under 24 hours.
- **Within 7 days:** Over two-thirds (66 percent) of all MAGI determinations at application were processed within seven days:
  - o In 18 states, more than 60 percent of MAGI determinations at application were processed within 7 days.
  - o In 19 states, 40 percent or less of MAGI determinations at application were processed within 7 days.
- **> 45 Days:** Approximately 7 percent of all MAGI determinations at application were processed in more than 45 days.

Prior Year Comparisons

January – March 2023 compared to the **January – March 2022** MAGI application processing time data:[i]

- 2-percentage point increase in the percentage of MAGI determinations at application processed in under 24 hours, from 51% in 2022 to 53% in 2023.

- 1-percentage point increase in the percentage processed within 7 days, from 65% in 2022 to 66% in 2023:
  - 15 states reported an increase of at least 1 percentage point.[ii]
  - 21 states reported a decrease of at least 1 percentage point.[iii]

- There was a 2-percentage point decrease in the percentage processed in more than 45 days, from 9% in 2022 to 7% in 2023.

MAGI Application Processing Time						
National Totals Per Month[iv]	Percent of Determinations Processed < 24 Hours		Percent of Determinations Processed 1–7 days		Percent of Determinations Processed > 45 Days	
	2022	**2023**	**2022**	**2023**	**2022**	**2023**
January	51%	51%	14%	14%	7%	7%
February	51%	53%	13%	13%	9%	7%
March	52%	55%	15%	14%	11%	7%
January – March Average	51%	53%	14%	13%	9%	7%

i. In both periods (January – March 2022 and January – March 2023), CA, NV, and SD were excluded from the national totals.
ii. States include AZ, AR, HI, ID, ME, MA, MS, MO, NH, OH, OR, VT, VA, WI, and WY.
iii. States include AL, AK, CO, DE, DC, GA, IL, IN, IA, LA, MI, NE, NJ, NM, NC, ND, RI, SC, TX, UT, and WV.
iv. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states, with each state's percentage weighted by the number of determinations the state conducted within the month. The January – March average is weighted by the number of determinations conducted nationally in each of the three months.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed Within 24 Hours, January 2023 – March 2023
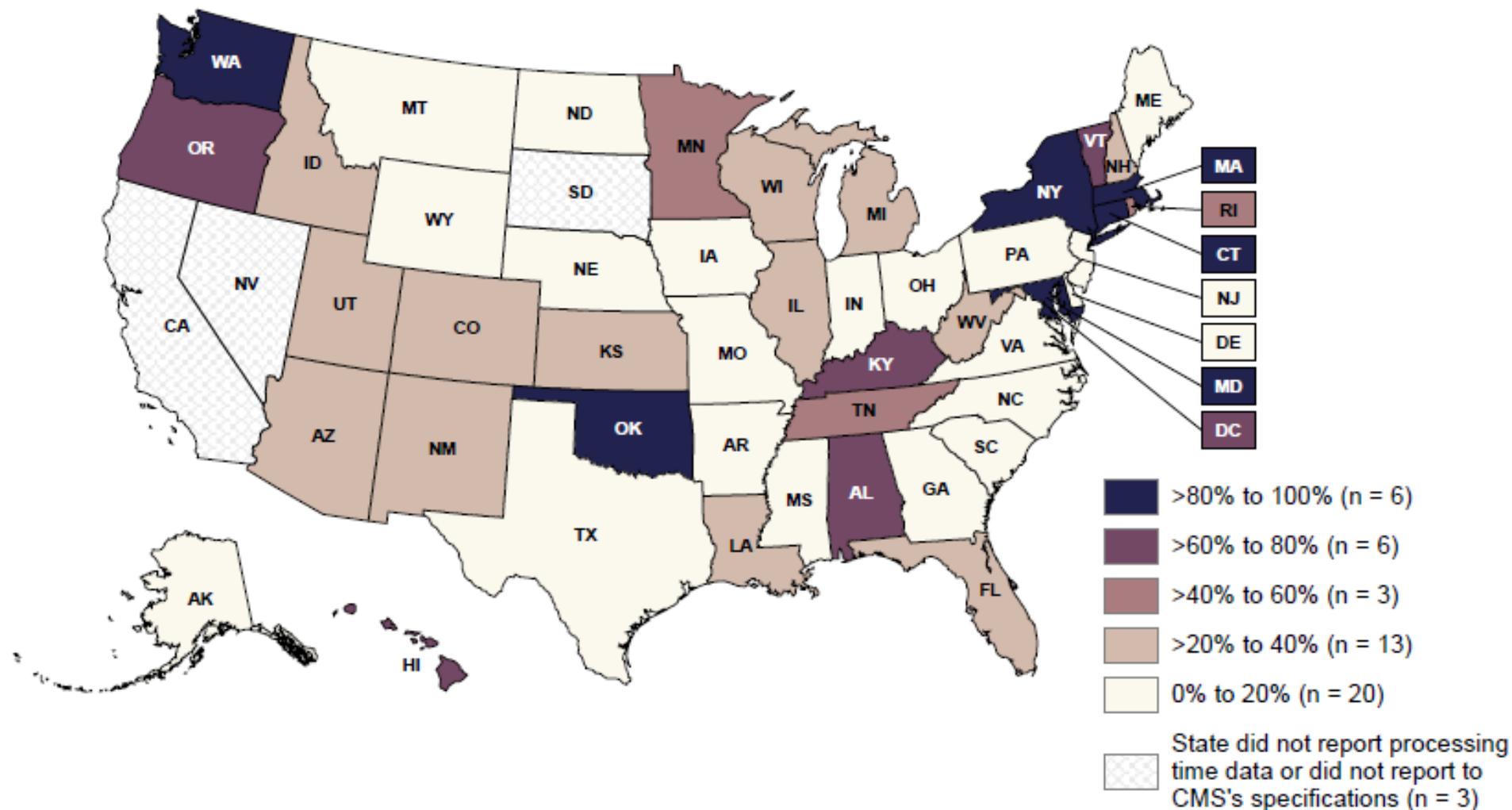
Legend:
- >80% to 100% (n = 6)
- >60% to 80% (n = 6)
- >40% to 60% (n = 3)
- >20% to 40% (n = 13)
- 0% to 20% (n = 20)
- State did not report processing time data or did not report to CMS's specifications (n = 3)

Note: The data reflected in the maps represents the state's average across 3 months of data. For each state's monthly performance, see tables below.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed Within 7 Days, January 2023 – March 2023
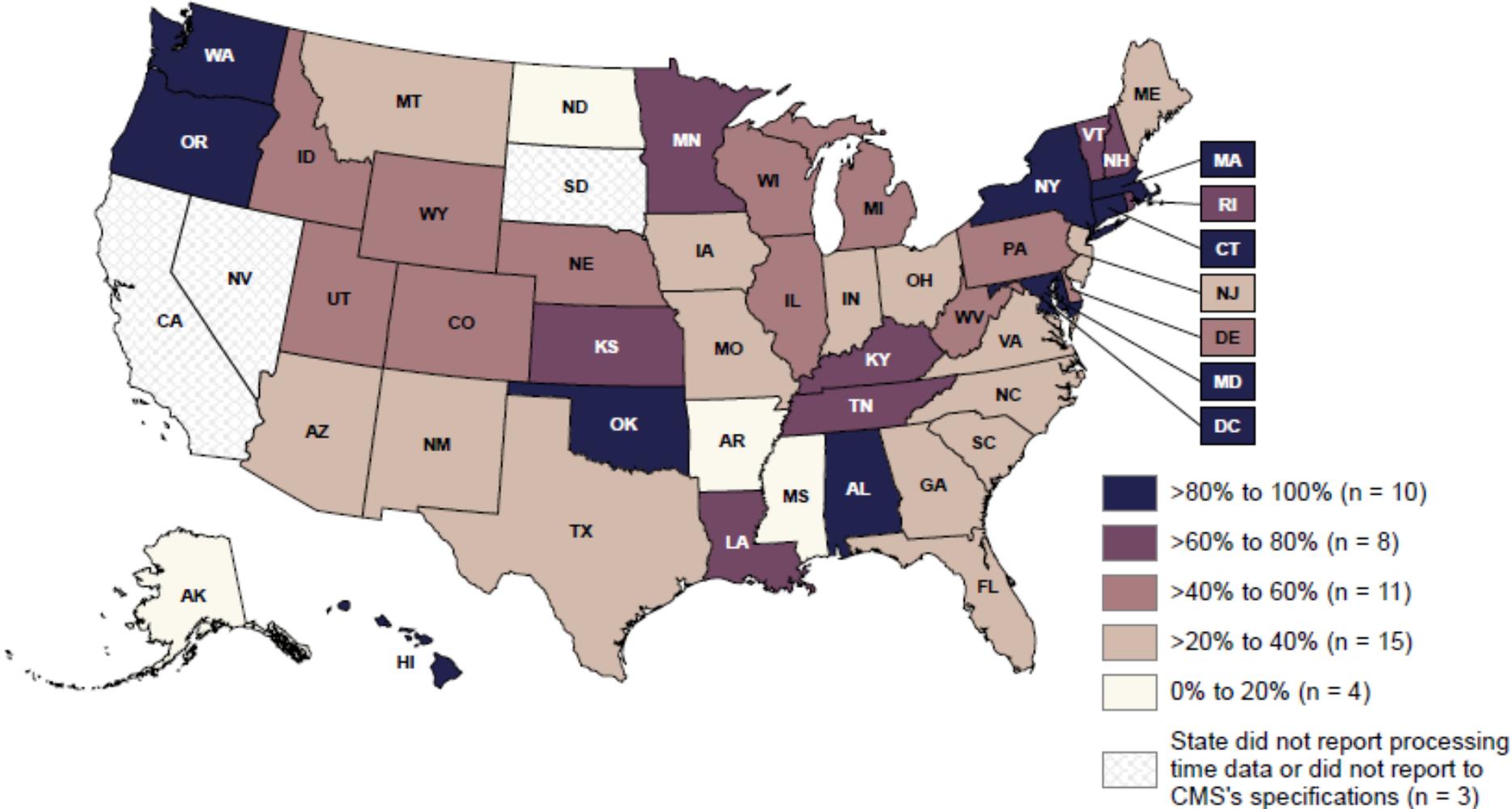
Legend:
- >80% to 100% (n = 10)
- >60% to 80% (n = 8)
- >40% to 60% (n = 11)
- >20% to 40% (n = 15)
- 0% to 20% (n = 4)
- State did not report processing time data or did not report to CMS's specifications (n = 3)

Note: The data reflected in the maps represents the state's average across 3 months of data. For each state's monthly performance, see tables below.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed in More Than 45 Days, January 2023 – March 2023
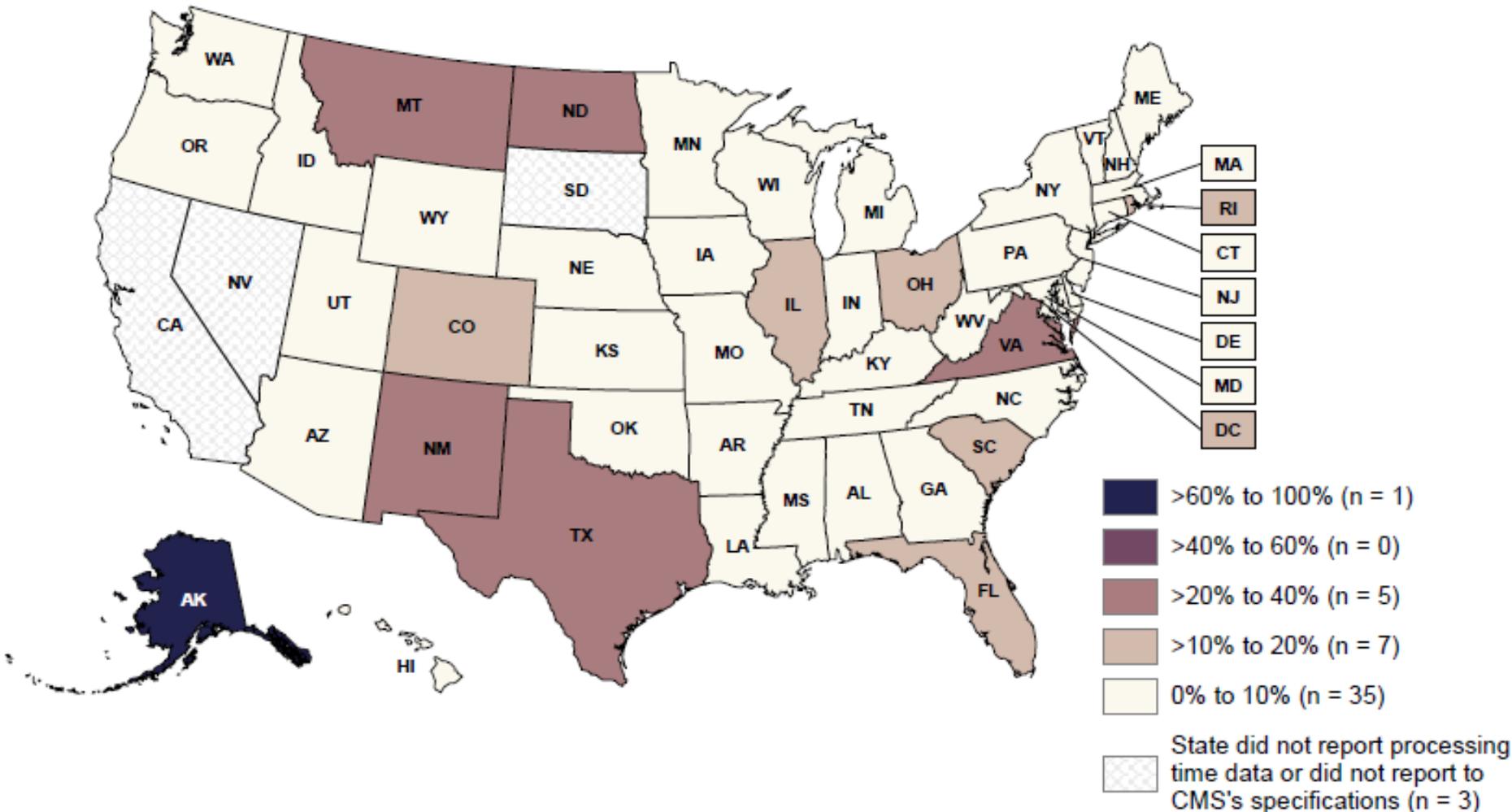
Legend:
- >60% to 100% (n = 1)
- >40% to 60% (n = 0)
- >20% to 40% (n = 5)
- >10% to 20% (n = 7)
- 0% to 10% (n = 35)
- State did not report processing time data or did not report to CMS's specifications (n = 3)

Note: The data reflected in the maps represents the state's average across 3 months of data. For each state's monthly performance, see tables below.

MAGI Application Processing Time Report by State: Alabama, Alaska, Arizona, and Arkansas

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Alabama	January*	77%	10%	9%	2%	3%
	February*	78%	8%	11%	2%	1%
	March*	79%	10%	9%	1%	1%
Alaska	January(V)*	3%	4%	4%	33%	56%
	February(V)*	4%	5%	9%	8%	74%
	March(V)*	4%	12%	21%	9%	54%
Arizona	January*	26%	9%	49%	13%	3%
	February*	29%	10%	53%	5%	4%
	March*	33%	11%	48%	5%	3%
Arkansas	January*	8%	5%	46%	30%	11%
	February*	5%	5%	55%	24%	10%
	March*	8%	10%	62%	13%	6%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: California, Colorado, Connecticut, and Delaware

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
California	January[II]	17%	12%	25%	18%	27%
	February[II]	19%	15%	28%	15%	24%
	March[II]	23%	15%	27%	16%	19%
Colorado	January*	32%	27%	26%	7%	7%
	February*	26%	31%	24%	11%	7%
	March*	23%	31%	22%	7%	17%
Connecticut	January*	98%	1%	0%	0%	0%
	February*	98%	1%	0%	0%	0%
	March*	98%	1%	0%	0%	0%
Delaware	January*	6%	19%	54%	21%	0%
	February*	10%	58%	18%	15%	0%
	March*	9%	67%	7%	17%	0%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: District of Columbia, Florida, Georgia, and Hawaii

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
District of Columbia	January*	82%	1%	2%	2%	12%
	February*	76%	2%	4%	2%	16%
	March*	79%	2%	2%	1%	17%
Florida	January[(III)]*	25%	16%	23%	19%	17%
	February[(III)]*	25%	13%	29%	20%	13%
	March[(III)]*	22%	17%	28%	21%	12%
Georgia	January*	2%	37%	43%	12%	6%
	February*	2%	36%	44%	10%	8%
	March*	2%	39%	41%	9%	9%
Hawaii	January*	76%	4%	13%	2%	5%
	February*	80%	4%	11%	3%	2%
	March*	83%	3%	11%	1%	1%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: Idaho, Illinois, Indiana, and Iowa

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Idaho	January*	29%	22%	41%	3%	4%
	February*	40%	21%	35%	2%	2%
	March*	44%	16%	34%	3%	3%
Illinois	January*	28%	29%	23%	13%	7%
	February*	29%	24%	23%	12%	12%
	March*	34%	31%	21%	3%	11%
Indiana	January(III)*	1%	13%	46%	33%	7%
	February(III)*	1%	17%	53%	19%	9%
	March(III)*	2%	34%	51%	9%	4%
Iowa	January*	7%	8%	43%	31%	10%
	February*	13%	20%	48%	11%	8%
	March*	28%	30%	33%	6%	3%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: Kansas, Kentucky, Louisiana, and Maine

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Kansas	January*	16%	40%	34%	6%	3%
	February*	25%	42%	25%	3%	5%
	March*	25%	50%	20%	1%	4%
Kentucky	January*	68%	7%	23%	1%	0%
	February*	72%	8%	18%	1%	0%
	March*	73%	10%	17%	0%	0%
Louisiana	January*	37%	22%	32%	5%	3%
	February*	36%	24%	32%	4%	4%
	March*	39%	25%	29%	3%	4%
Maine	January*	9%	19%	57%	7%	7%
	February*	11%	22%	50%	7%	9%
	March*	13%	19%	51%	7%	11%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: Maryland, Massachusetts, Michigan, and Minnesota

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Maryland	January*	100%	0%	0%	0%	0%
	February*	100%	0%	0%	0%	0%
	March*	100%	0%	0%	0%	0%
Massachusetts	January*	89%	9%	1%	0%	0%
	February*	86%	11%	2%	1%	0%
	March*	87%	11%	1%	0%	0%
Michigan	January*	24%	21%	22%	26%	8%
	February*	28%	19%	30%	20%	3%
	March*	34%	21%	30%	13%	2%
Minnesota	January*	58%	22%	21%	0%	0%
	February*	56%	21%	22%	0%	0%
	March*	53%	22%	25%	0%	0%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: Mississippi, Missouri, Montana, and Nebraska

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Mississippi	January*	0%	9%	59%	20%	12%
	February*	0%	15%	58%	17%	9%
	March*	1%	22%	64%	9%	4%
Missouri	January*	4%	10%	78%	6%	1%
	February*	5%	15%	74%	5%	1%
	March*	11%	31%	55%	1%	1%
Montana	January*	9%	13%	27%	17%	35%
	February*	8%	10%	33%	16%	32%
	March*	15%	18%	31%	16%	20%
Nebraska	January*	9%	42%	27%	14%	8%
	February*	10%	44%	31%	8%	7%
	March*	22%	38%	23%	12%	4%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: Nevada, New Hampshire, New Jersey and New Mexico

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Nevada	January[I],[III],[IV]	-	34%	49%	13%	4%
	February[I],[III],[IV]	-	42%	45%	11%	2%
	March[I],[III],[IV]	-	43%	48%	8%	1%
New Hampshire	January*	20%	45%	25%	2%	8%
	February*	18%	44%	25%	2%	12%
	March*	35%	40%	21%	1%	3%
New Jersey	January*	5%	33%	46%	11%	6%
	February*	6%	36%	43%	9%	5%
	March*	6%	33%	45%	10%	7%
New Mexico	January*	28%	3%	13%	29%	27%
	February*	23%	3%	9%	44%	22%
	March*	20%	4%	15%	26%	35%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: New York, North Carolina, North Dakota, and Ohio

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
New York	January*	99%	1%	0%	0%	0%
	February*	99%	1%	0%	0%	0%
	March*	99%	1%	0%	0%	0%
North Carolina	January*	0%	26%	28%	40%	7%
	February*	0%	33%	22%	35%	9%
	March*	0%	35%	20%	38%	7%
North Dakota	January*	0%	7%	28%	32%	32%
	February*	0%	4%	25%	24%	47%
	March*	0%	5%	39%	29%	27%
Ohio	January*	14%	24%	36%	13%	14%
	February*	14%	26%	35%	9%	17%
	March*	14%	27%	35%	8%	15%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: Oklahoma, Oregon, Pennsylvania, and Rhode Island

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Oklahoma	January*	100%	0%	0%	0%	0%
	February*	100%	0%	0%	0%	0%
	March*	100%	0%	0%	0%	0%
Oregon	January*	78%	16%	6%	0%	0%
	February*	81%	14%	5%	0%	0%
	March*	78%	16%	6%	0%	0%
Pennsylvania	January(V)*	15%	28%	44%	8%	6%
	February(V)*	16%	25%	46%	7%	6%
	March(V)*	18%	31%	44%	4%	3%
Rhode Island	January*	62%	14%	11%	3%	10%
	February*	57%	18%	10%	2%	12%
	March*	54%	17%	8%	3%	18%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: South Carolina, South Dakota, Tennessee, and Texas

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
South Carolina	January*	8%	28%	36%	11%	17%
	February*	12%	25%	29%	15%	19%
	March*	13%	35%	39%	5%	8%
South Dakota	January[(I),(III),(V)]	-	60%	28%	12%	0%
	February[(I),(III),(V)]	-	61%	29%	9%	1%
	March[(I),(III),(V)]	-	67%	26%	6%	1%
Tennessee	January*	39%	36%	15%	7%	4%
	February*	41%	34%	14%	8%	3%
	March*	49%	32%	13%	4%	2%
Texas	January*	12%	28%	18%	17%	26%
	February*	11%	21%	18%	12%	38%
	March*	8%	17%	14%	22%	39%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: Utah, Vermont, Virginia, and Washington

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Utah	January*	33%	24%	32%	6%	4%
	February*	36%	20%	33%	6%	5%
	March*	48%	17%	26%	4%	5%
Vermont	January*	70%	5%	13%	9%	3%
	February*	59%	3%	17%	16%	4%
	March*	66%	6%	10%	14%	4%
Virginia	January*	7%	25%	19%	30%	19%
	February*	8%	23%	22%	25%	22%
	March*	9%	27%	21%	23%	21%
Washington	January*	86%	8%	3%	1%	2%
	February*	85%	7%	4%	2%	3%
	March*	84%	7%	5%	1%	3%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State: West Virginia, Wisconsin, Wyoming, and National Totals

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
West Virginia	January*	23%	22%	32%	12%	10%
	February*	23%	24%	35%	10%	7%
	March*	23%	29%	33%	9%	6%
Wisconsin	January[(III)]*	27%	18%	37%	18%	1%
	February[(III)]*	35%	16%	36%	12%	1%
	March[(III)]*	37%	21%	33%	8%	1%
Wyoming	January*	10%	5%	74%	5%	6%
	February*	14%	42%	34%	2%	7%
	March*	23%	58%	14%	2%	3%
National Totals[1]	**January**	**51%**	**14%**	**20%**	**9%**	**7%**
	February	**53%**	**13%**	**20%**	**7%**	**7%**
	March	**55%**	**14%**	**18%**	**7%**	**7%**

1. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states; each state's percentage is weighted by the number of determinations the state conducted within the month.

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

Data Limitation Categories

(I)   Determinations conducted in less than 24 hours are reported under the 1-7 days category.

(II) Includes some non-MAGI determinations on applications.

(III) Incorrectly reporting processing time at application level, as opposed to the individual level.

(IV) MAGI determinations conducted in 6-7 days are reported under the 8-30 days category.

(V) Incorrectly includes redeterminations.

Key

– Due to system limitations, state did not report data for the processing time category.

* State's monthly application processing time data is included in the national total.

   National totals are calculated for only states reporting complete data that comports with CMS's reporting specifications.

   January, February, and March 2023 national totals include 48 states (California, Nevada, and South Dakota are excluded in all months).