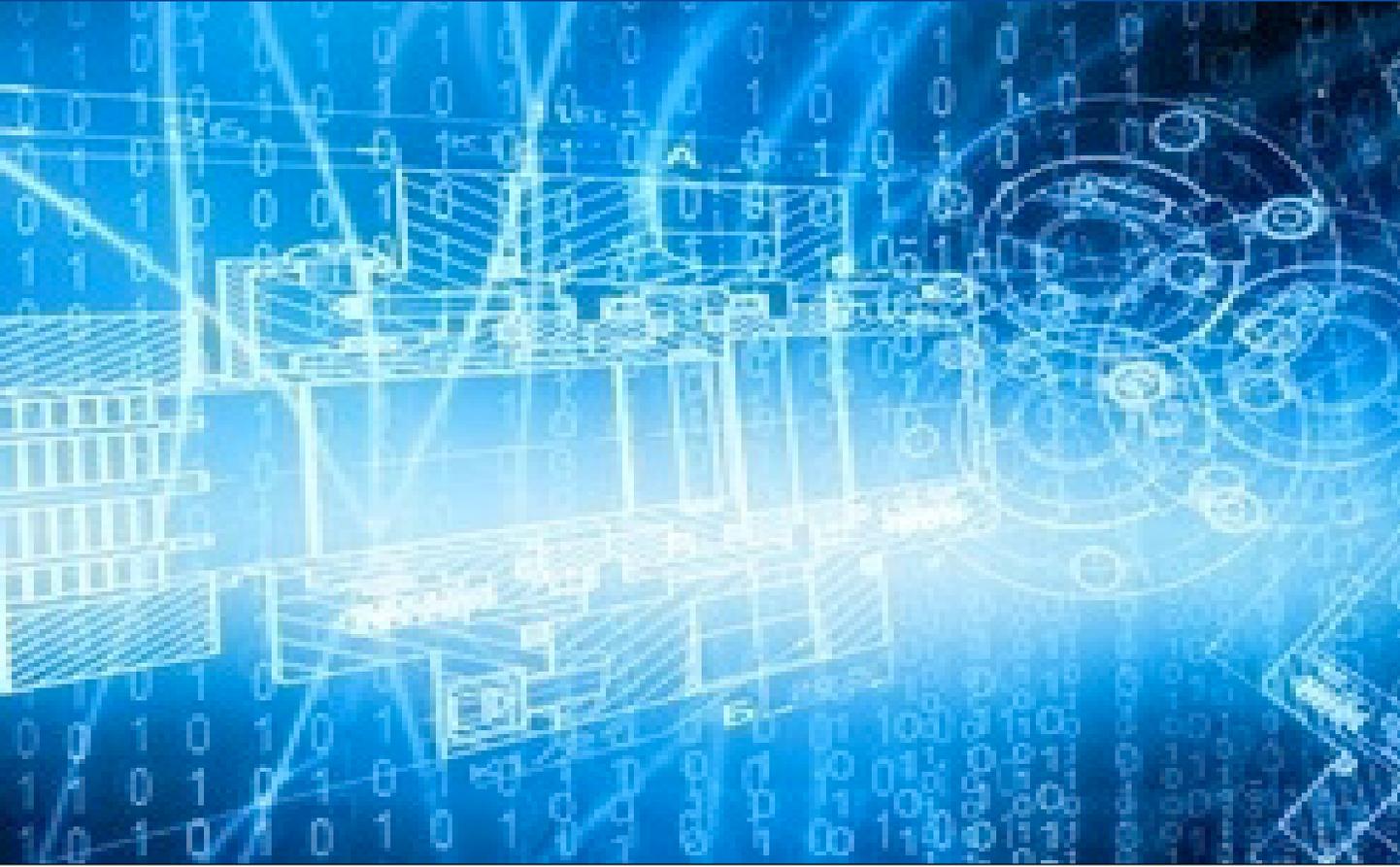




# MAGI Application Processing Time Snapshot Report: January 2024 - March 2024



*Center for Medicaid  
and CHIP Services*

*June 28, 2024*

# MAGI Application Processing Data

The Modified Adjusted Gross Income (MAGI) application processing time data represent the length of time it takes state Medicaid and Children's Health Insurance Program (CHIP) agencies to conduct all final MAGI determinations (including Medicaid MAGI and CHIP) for individuals at application, regardless of date of application.

- Application processing time data are influenced by state policies, practices including verification processes, and other factors including application volume, staffing, and level of automation in a state's eligibility system.
- States may prioritize processing older applications, and, as these are completed, the data would reflect longer processing times, with the volume and age of pending applications decreasing.
- Processing time data do not reflect the state's volume of pending applications.
- This processing time data excludes renewals and redeterminations.

# Current Issue

- The MAGI Application Processing Time Report (Processing Time Report) is published on an annual basis with the Medicaid and CHIP Scorecard. To date, we have published annual data for [2018 - 2023](#).
- Since 2022, the Processing Time Report has been released on a quarterly basis.
- This Processing Time Report reflects January 2024 – March 2024 data for all states<sup>i</sup> and includes processing time data during the period in which states are returning to regular eligibility and enrollment operations following the end of the Medicaid continuous enrollment condition of the Families First Coronavirus Response Act (FCCRA).
- All Processing Time Reports are available on [Medicaid.gov](#).

i. For each reporting month, states submit preliminary Performance Indicator (PI) data, and a month later, updated PI data. Preliminary data carries over to the updated report, and states are not expected to make changes to their preliminary processing time data when they submit the updated PI report. For the vast majority of states, there are no changes to the processing time data between the two reports. For states that do make changes to the processing time data, it is typically due to a lag in data availability. In these instances, the change is considered a correction and CMS requires the state to apply the correction to the processing time data in both the preliminary and updated reports. This report reflects states' preliminary MAGI processing time data for January 2024 – March 2024.

# Methodology

The Performance Indicator MAGI application processing time data reflect the number of calendar days between the date the state agency *receives* an initial application and the date the state agency *makes a final eligibility determination*.

- As part of their monthly Medicaid and CHIP Performance Indicator report to CMS, states report processing time data at the individual level<sup>i</sup> and include both final eligible and ineligible determinations<sup>ii</sup>.
- Application processing time data excludes renewals and other redeterminations based on beneficiary changes in circumstances,<sup>iii</sup> presumptive eligibility determinations, and final determinations from the Federally Facilitated Exchange (FFE).

i. In January – March 2024, Florida, Indiana, Nevada, South Dakota, and Wisconsin incorrectly reported their processing time data at the application level, as opposed to the individual level. See slides 12 – 26 for state-level data and limitations notes.

ii. In January – March 2024, New York and Pennsylvania did not report data for all MAGI determinations. Pennsylvania did not report data for all MAGI determinations at applications in its preliminary report. However, for alignment with the Medicaid and CHIP Unwinding Operations Snapshot, the report includes preliminary data for the state. See slides 12 – 26 for state-level data and limitations notes.

iii. In January – March 2024, Alaska, Pennsylvania, and South Dakota incorrectly included redeterminations in their application processing time data. See slides 12 – 26 for state-level data and limitations notes.

# Data Quality

States with significant data quality issues are excluded from the national-level statistics presented in this report. Significant data quality issues are excluded from the national calculations presented in this report, including:

- Missing a significant portion of determinations.
- Failing to include all calendar days that elapsed between receipt of the application and the final determination.
- Including a significant portion of renewal processing time data with MAGI application processing time data.
- Failing to report determinations in the correct time categories.

For the period of January 2024 – March 2024:

- Nevada and South Dakota did not report MAGI application processing time data that aligned with CMS's specifications. These two states are excluded from the national-level statistics; however, their state-level data are included in the tables throughout this report.

# MAGI Application Processing Time Categories

These reports reflect the percentage of MAGI determinations at application that were processed within each of the following time categories:

- Less than 24 hours.
- 1 – 7 days.
- 8 – 30 days.
- 31 – 45 days.
- Greater than 45 days.

# Processing Time Report Key Findings

Of the states that reported Medicaid MAGI application processing time data to CMS's specifications for the **January 2024 – March 2024 period**:

- **< 24 Hours: 42 percent** of all MAGI determinations at application were processed in under 24 hours.
- **Within 7 days: 55 percent** of all MAGI determinations at application were processed within seven days:
  - In 16 states, **more than 60 percent** of MAGI determinations at application were processed within 7 days.
  - In 21 states, **40 percent or less** of MAGI determinations at application were processed within 7 days.
- **> 45 Days: 14 percent** of all MAGI determinations at application were processed in more than 45 days.

# Prior Year Comparisons

In the **January – March 2024** compared to the **January – March 2023** MAGI application processing time data, there was a:<sup>i</sup>

- 11-percentage point decrease in the percentage of MAGI determinations at application processed in under 24 hours, from 53% in 2023 to 42% in 2024.
- 11-percentage point decrease in the percentage processed within 7 days, from 66% in 2023 to 55% in 2024:
  - 16 states reported an increase of at least 1 percentage point.<sup>ii</sup>
  - 25 states reported a decrease of at least 1 percentage point.<sup>iii</sup>
- 7-percentage point increase in the percentage processed in more than 45 days, from 7% in 2023 to 14% in 2024.

States’ focus on unwinding-related activities and the increase in application volume in Q1 2024 compared to Q1 2023 most likely contributed to the longer application processing times.

- In Q1 2024, there were ~7 million applications submitted to the Medicaid and or CHIP agencies, compared to ~4.7 million applications submitted in Q1 2023 (+46.7%)

| MAGI Application Processing Time        |  |      |  |      |   |      |
|---|--|------|--|------|---|------|
|   | Percent of Determinations Processed < 24 Hours |      | Percent of Determinations Processed 1–7 days |      | Percent of Determinations Processed > 45 Days |      |
|   | 2023   | 2024 | 2023   | 2024 | 2023  | 2024 |
| National Totals Per Month <sup>iv</sup> |  |      |  |      |   |      |
| January                                 | 51%  | 44%  | 13%  | 13%  | 7%  | 12%  |
| February                                | 54%  | 39%  | 13%  | 13%  | 7%  | 15%  |
| March                                   | 54%  | 43%  | 14%  | 13%  | 8%  | 14%  |
| January – March Average                 | 53%  | 42%  | 13%  | 13%  | 7%  | 14%  |

i. In both periods (January – March 2023 and January – March 2024), NV and SD were excluded from the national totals. CA was excluded in January – March 2023 from the national totals. The data may not align with the Q1 2023 Medicaid MAGI and CHIP Application Processing Time Report due to the submission of state corrections.

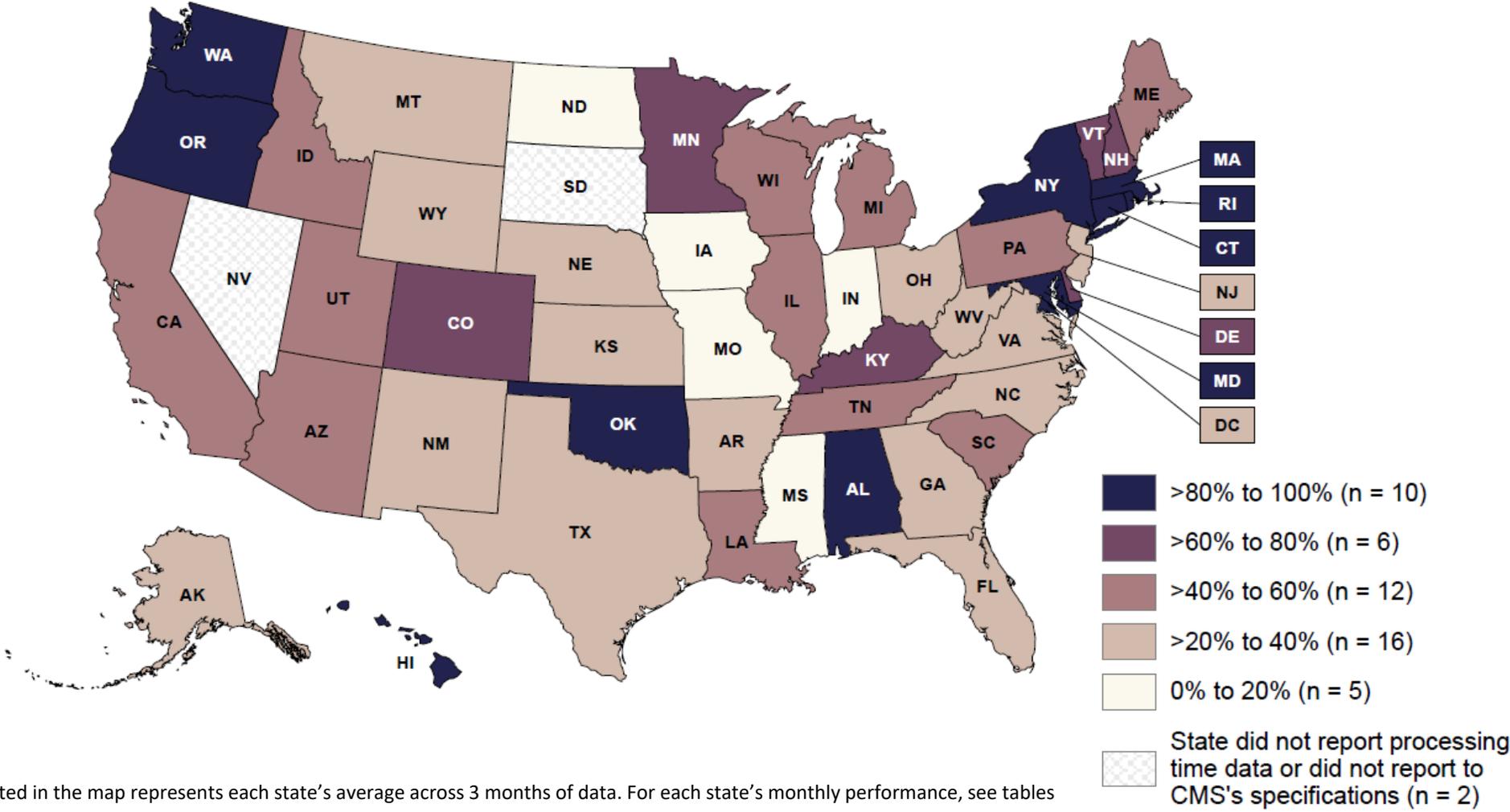
ii. States include AK, AZ, AR, CA, CO, DE, DC, HI, ME, MI, MN, MT, ND, RI, SC, and VA.

iii. States include FL, GA, ID, IL, IN, IA, KS, KY, LA, MA, MS, MO, NE, NH, NJ, NM, NC, OH, TN, TX, UT, VT, WV, WI, and WY.

iv. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states, with each state’s percentage weighted by the number of determinations the state conducted within the month. The January – March average is weighted by the number of determinations conducted nationally in each of the three months.

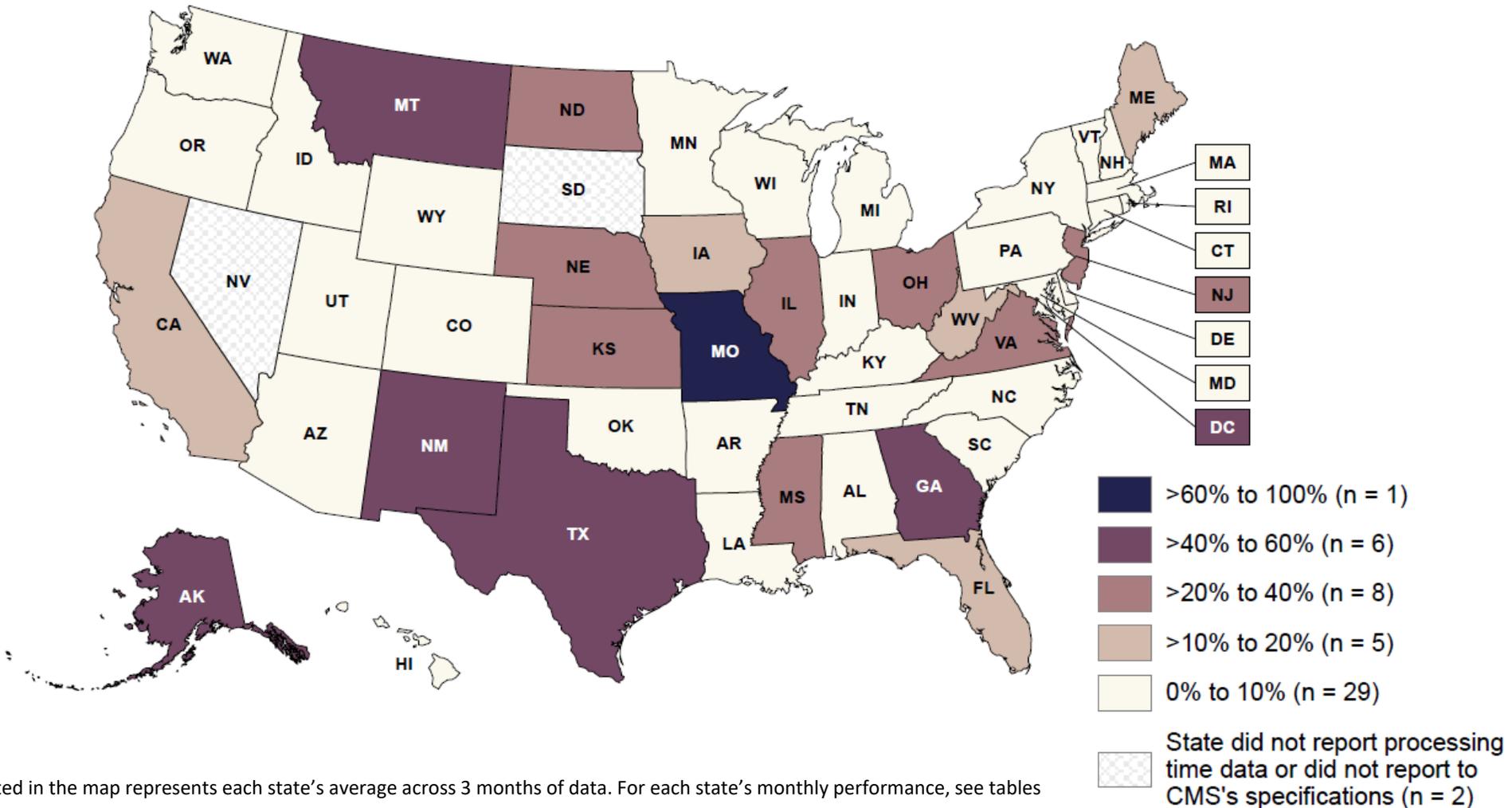


# Percentage of Medicaid MAGI and CHIP Determinations at Application Processed Within 7 Days, January 2024 – March 2024



Note: The data reflected in the map represents each state's average across 3 months of data. For each state's monthly performance, see tables below.

# Percentage of Medicaid MAGI and CHIP Determinations at Application Processed in More Than 45 Days, January 2024 – March 2024



Note: The data reflected in the map represents each state's average across 3 months of data. For each state's monthly performance, see tables below.

# MAGI Application Processing Time Report by State

| State    | Month                    | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------|--------------------------|--|--|---|--|---|
| Alabama  | January*                 | 81%  | 6%   | 10%   | 2%   | 2%  |
|          | February*                | 81%  | 7%   | 10%   | 2%   | 1%  |
|          | March*                   | 81%  | 7%   | 10%   | 1%   | 1%  |
| Alaska   | January <sup>(V)*</sup>  | 2%   | 34%  | 20%   | 6%   | 38%   |
|          | February <sup>(V)*</sup> | 4%   | 19%  | 20%   | 5%   | 53%   |
|          | March <sup>(V)*</sup>    | 3%   | 23%  | 24%   | 6%   | 43%   |
| Arizona  | January*                 | 34%  | 10%  | 43%   | 12%  | 1%  |
|          | February*                | 37%  | 10%  | 44%   | 8%   | 1%  |
|          | March*                   | 41%  | 12%  | 38%   | 8%   | 2%  |
| Arkansas | January*                 | 7%   | 27%  | 49%   | 10%  | 7%  |
|          | February*                | 6%   | 27%  | 56%   | 5%   | 6%  |
|          | March*                   | 8%   | 35%  | 44%   | 7%   | 6%  |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State       | Month                            | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|-------------|----------------------------------|--|--|---|--|---|
| California  | January <sup>(VIII),(IX)*</sup>  | 51%  | 10%  | 16%   | 11%  | 13%   |
|             | February <sup>(VIII),(IX)*</sup> | 43%  | 11%  | 20%   | 10%  | 16%   |
|             | March <sup>(VIII),(IX)*</sup>    | 54%  | 8%   | 18%   | 9%   | 11%   |
| Colorado    | January*                         | 41%  | 23%  | 21%   | 10%  | 5%  |
|             | February*                        | 42%  | 19%  | 27%   | 8%   | 5%  |
|             | March*                           | 41%  | 22%  | 22%   | 10%  | 4%  |
| Connecticut | January*                         | 98%  | 1%   | 1%  | 0%   | 0%  |
|             | February*                        | 98%  | 2%   | 1%  | 0%   | 0%  |
|             | March*                           | 98%  | 1%   | 1%  | 0%   | 0%  |
| Delaware    | January*                         | 5%   | 56%  | 17%   | 22%  | 0%  |
|             | February*                        | 5%   | 48%  | 28%   | 19%  | 0%  |
|             | March*                           | 5%   | 68%  | 13%   | 15%  | 0%  |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State                | Month                      | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------------------|----------------------------|--|--|---|--|---|
| District of Columbia | January*                   | 21%  | 25%  | 16%   | 9%   | 29%   |
|                      | February*                  | 14%  | 20%  | 15%   | 8%   | 44%   |
|                      | March*                     | 11%  | 18%  | 15%   | 9%   | 47%   |
| Florida              | January <sup>(III)*</sup>  | 21%  | 11%  | 27%   | 28%  | 13%   |
|                      | February <sup>(III)*</sup> | 19%  | 11%  | 33%   | 21%  | 16%   |
|                      | March <sup>(III)*</sup>    | 21%  | 13%  | 35%   | 20%  | 11%   |
| Georgia              | January*                   | 3%   | 17%  | 27%   | 14%  | 40%   |
|                      | February*                  | 2%   | 16%  | 27%   | 13%  | 41%   |
|                      | March*                     | 8%   | 14%  | 24%   | 12%  | 42%   |
| Hawaii               | January*                   | 82%  | 5%   | 4%  | 2%   | 5%  |
|                      | February*                  | 81%  | 5%   | 6%  | 2%   | 7%  |
|                      | March*                     | 79%  | 5%   | 7%  | 2%   | 7%  |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State    | Month                      | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------|----------------------------|--|--|---|--|---|
| Idaho    | January*                   | 30%  | 12%  | 37%   | 16%  | 4%  |
|          | February*                  | 37%  | 20%  | 31%   | 10%  | 2%  |
|          | March*                     | 37%  | 7%   | 39%   | 14%  | 3%  |
| Illinois | January*                   | 27%  | 23%  | 25%   | 8%   | 18%   |
|          | February*                  | 26%  | 20%  | 23%   | 8%   | 24%   |
|          | March*                     | 23%  | 18%  | 20%   | 7%   | 32%   |
| Indiana  | January <sup>(III)*</sup>  | 1%   | 10%  | 42%   | 37%  | 9%  |
|          | February <sup>(III)*</sup> | 1%   | 14%  | 48%   | 26%  | 9%  |
|          | March <sup>(III)*</sup>    | 1%   | 15%  | 50%   | 23%  | 11%   |
| Iowa     | January*                   | 5%   | 7%   | 36%   | 36%  | 16%   |
|          | February*                  | 6%   | 6%   | 48%   | 25%  | 14%   |
|          | March*                     | 7%   | 6%   | 41%   | 30%  | 17%   |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State     | Month     | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|-----------|-----------|--|--|---|--|---|
| Kansas    | January*  | 12%  | 16%  | 21%   | 24%  | 27%   |
|           | February* | 15%  | 19%  | 26%   | 17%  | 24%   |
|           | March*    | 21%  | 18%  | 39%   | 9%   | 14%   |
| Kentucky  | January*  | 59%  | 12%  | 27%   | 2%   | 0%  |
|           | February* | 60%  | 13%  | 26%   | 1%   | 0%  |
|           | March*    | 62%  | 12%  | 25%   | 1%   | 0%  |
| Louisiana | January*  | 35%  | 18%  | 32%   | 9%   | 7%  |
|           | February* | 34%  | 18%  | 32%   | 8%   | 8%  |
|           | March*    | 38%  | 21%  | 30%   | 6%   | 6%  |
| Maine     | January*  | 21%  | 12%  | 39%   | 11%  | 17%   |
|           | February* | 23%  | 18%  | 42%   | 6%   | 11%   |
|           | March*    | 27%  | 39%  | 20%   | 5%   | 9%  |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State         | Month     | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|---------------|-----------|--|--|---|--|---|
| Maryland      | January*  | 95%  | 5%   | 0%  | 0%   | 0%  |
|               | February* | 94%  | 6%   | 0%  | 0%   | 0%  |
|               | March*    | 93%  | 6%   | 0%  | 0%   | 0%  |
| Massachusetts | January*  | 84%  | 12%  | 4%  | 0%   | 0%  |
|               | February* | 84%  | 13%  | 2%  | 0%   | 0%  |
|               | March*    | 86%  | 10%  | 4%  | 0%   | 0%  |
| Michigan      | January*  | 27%  | 24%  | 19%   | 22%  | 8%  |
|               | February* | 32%  | 23%  | 23%   | 15%  | 7%  |
|               | March*    | 36%  | 21%  | 23%   | 14%  | 6%  |
| Minnesota     | January*  | 58%  | 22%  | 20%   | 0%   | 0%  |
|               | February* | 55%  | 23%  | 22%   | 0%   | 0%  |
|               | March*    | 53%  | 27%  | 20%   | 0%   | 0%  |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State       | Month     | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|-------------|-----------|--|--|---|--|---|
| Mississippi | January*  | 1%   | 8%   | 46%   | 22%  | 23%   |
|             | February* | 1%   | 14%  | 44%   | 19%  | 22%   |
|             | March*    | 1%   | 12%  | 39%   | 19%  | 29%   |
| Missouri    | January*  | 13%  | 11%  | 11%   | 7%   | 58%   |
|             | February* | 9%   | 5%   | 8%  | 6%   | 72%   |
|             | March*    | 7%   | 6%   | 7%  | 16%  | 64%   |
| Montana     | January*  | 11%  | 14%  | 21%   | 15%  | 38%   |
|             | February* | 10%  | 17%  | 21%   | 10%  | 42%   |
|             | March*    | 12%  | 12%  | 20%   | 15%  | 41%   |
| Nebraska    | January*  | 8%   | 11%  | 38%   | 20%  | 23%   |
|             | February* | 11%  | 17%  | 36%   | 15%  | 20%   |
|             | March*    | 17%  | 38%  | 13%   | 15%  | 17%   |

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# MAGI Application Processing Time Report by State

| State         | Month                              | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|---------------|------------------------------------|--|--|---|--|---|
| Nevada        | January <sup>(I),(III),(IV)</sup>  | -  | 41%  | 46%   | 12%  | 2%  |
|               | February <sup>(I),(III),(IV)</sup> | -  | 42%  | 46%   | 11%  | 1%  |
|               | March <sup>(I),(III),(IV)</sup>    | -  | 46%  | 45%   | 9%   | 1%  |
| New Hampshire | January*                           | 27%  | 36%  | 31%   | 2%   | 4%  |
|               | February*                          | 29%  | 40%  | 27%   | 1%   | 3%  |
|               | March*                             | 30%  | 41%  | 25%   | 1%   | 2%  |
| New Jersey    | January <sup>(VII)*</sup>          | 4%   | 37%  | 24%   | 11%  | 24%   |
|               | February <sup>(VII)*</sup>         | 3%   | 33%  | 29%   | 11%  | 24%   |
|               | March*                             | 4%   | 25%  | 24%   | 12%  | 35%   |
| New Mexico    | January*                           | 19%  | 5%   | 11%   | 8%   | 57%   |
|               | February*                          | 14%  | 6%   | 11%   | 11%  | 58%   |
|               | March*                             | 19%  | 8%   | 13%   | 13%  | 47%   |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State          | Month                     | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------------|---------------------------|--|--|---|--|---|
| New York       | January <sup>(VI)*</sup>  | 99%  | 0%   | 1%  | 0%   | 0%  |
|                | February <sup>(VI)*</sup> | 100%   | 0%   | 0%  | 0%   | 0%  |
|                | March <sup>(VI)*</sup>    | 100%   | 0%   | 0%  | 0%   | 0%  |
| North Carolina | January*                  | 7%   | 18%  | 28%   | 42%  | 6%  |
|                | February*                 | 7%   | 21%  | 29%   | 32%  | 11%   |
|                | March*                    | 7%   | 23%  | 23%   | 33%  | 14%   |
| North Dakota   | January*                  | 1%   | 5%   | 24%   | 38%  | 32%   |
|                | February*                 | 1%   | 5%   | 32%   | 29%  | 32%   |
|                | March*                    | 1%   | 15%  | 45%   | 23%  | 16%   |
| Ohio           | January*                  | 15%  | 22%  | 34%   | 11%  | 18%   |
|                | February*                 | 13%  | 22%  | 34%   | 9%   | 22%   |
|                | March*                    | 13%  | 23%  | 32%   | 9%   | 22%   |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State        | Month                         | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|--------------|-------------------------------|--|--|---|--|---|
| Oklahoma     | January*                      | 100%   | 0%   | 0%  | 0%   | 0%  |
|              | February*                     | 100%   | 0%   | 0%  | 0%   | 0%  |
|              | March*                        | 100%   | 0%   | 0%  | 0%   | 0%  |
| Oregon       | January*                      | 78%  | 17%  | 5%  | 0%   | 0%  |
|              | February*                     | 77%  | 17%  | 5%  | 0%   | 0%  |
|              | March*                        | 76%  | 19%  | 5%  | 0%   | 0%  |
| Pennsylvania | January <sup>(V),(VI)*</sup>  | 14%  | 26%  | 42%   | 12%  | 4%  |
|              | February <sup>(V),(VI)*</sup> | 16%  | 24%  | 48%   | 8%   | 5%  |
|              | March <sup>(V),(VI)*</sup>    | 20%  | 33%  | 35%   | 8%   | 4%  |
| Rhode Island | January*                      | 67%  | 17%  | 10%   | 2%   | 4%  |
|              | February*                     | 62%  | 16%  | 14%   | 2%   | 5%  |
|              | March*                        | 66%  | 16%  | 10%   | 2%   | 5%  |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State          | Month                             | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------------|-----------------------------------|--|--|---|--|---|
| South Carolina | January*                          | 5%   | 16%  | 67%   | 5%   | 6%  |
|                | February*                         | 8%   | 36%  | 42%   | 7%   | 8%  |
|                | March*                            | 11%  | 57%  | 25%   | 3%   | 6%  |
| South Dakota   | January <sup>(I),(III),(V)</sup>  | -  | 40%  | 36%   | 20%  | 4%  |
|                | February <sup>(I),(III),(V)</sup> | -  | 47%  | 37%   | 14%  | 3%  |
|                | March                             | -  | -  | -   | -  | -   |
| Tennessee      | January*                          | 49%  | 14%  | 22%   | 8%   | 6%  |
|                | February*                         | 41%  | 13%  | 20%   | 18%  | 8%  |
|                | March*                            | 37%  | 13%  | 28%   | 12%  | 11%   |
| Texas          | January*                          | 7%   | 22%  | 18%   | 13%  | 40%   |
|                | February*                         | 7%   | 17%  | 17%   | 12%  | 46%   |
|                | March*                            | 7%   | 16%  | 16%   | 13%  | 47%   |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State      | Month     | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|------------|-----------|--|--|---|--|---|
| Utah       | January*  | 31%  | 21%  | 36%   | 8%   | 5%  |
|            | February* | 29%  | 20%  | 38%   | 9%   | 5%  |
|            | March*    | 29%  | 22%  | 36%   | 7%   | 6%  |
| Vermont    | January*  | 67%  | 5%   | 9%  | 14%  | 6%  |
|            | February* | 53%  | 4%   | 15%   | 20%  | 8%  |
|            | March*    | 62%  | 4%   | 18%   | 9%   | 6%  |
| Virginia   | January*  | 20%  | 16%  | 21%   | 24%  | 19%   |
|            | February* | 19%  | 17%  | 21%   | 23%  | 21%   |
|            | March*    | 17%  | 18%  | 22%   | 22%  | 21%   |
| Washington | January*  | 87%  | 6%   | 3%  | 1%   | 2%  |
|            | February* | 85%  | 6%   | 4%  | 1%   | 4%  |
|            | March*    | 84%  | 7%   | 4%  | 1%   | 4%  |

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# MAGI Application Processing Time Report by State

| State                        | Month                      | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|------------------------------|----------------------------|--|--|---|--|---|
| West Virginia                | January*                   | 18%  | 18%  | 35%   | 17%  | 12%   |
|                              | February*                  | 18%  | 19%  | 36%   | 14%  | 13%   |
|                              | March*                     | 18%  | 21%  | 36%   | 14%  | 12%   |
| Wisconsin                    | January <sup>(III)*</sup>  | 23%  | 16%  | 37%   | 21%  | 3%  |
|                              | February <sup>(III)*</sup> | 30%  | 18%  | 35%   | 15%  | 2%  |
|                              | March <sup>(III)*</sup>    | 34%  | 20%  | 35%   | 10%  | 1%  |
| Wyoming                      | January*                   | 12%  | 4%   | 35%   | 42%  | 7%  |
|                              | February*                  | 20%  | 9%   | 43%   | 20%  | 9%  |
|                              | March*                     | 17%  | 11%  | 45%   | 13%  | 13%   |
| National Totals <sup>1</sup> | January                    | <b>44%</b>                                     | <b>13%</b>                                   | <b>19%</b>                                    | <b>12%</b>                                     | <b>12%</b>                                    |
|                              | February                   | <b>39%</b>                                     | <b>13%</b>                                   | <b>22%</b>                                    | <b>11%</b>                                     | <b>15%</b>                                    |
|                              | March                      | <b>43%</b>                                     | <b>13%</b>                                   | <b>20%</b>                                    | <b>10%</b>                                     | <b>14%</b>                                    |

1. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states; each state's percentage is weighted by the number of determinations the state conducted within the month.

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

# Data Limitation Categories

- (I) Determinations conducted in less than 24 hours are reported under the 1-7 days category.
- (II) Includes some non-MAGI determinations on applications.
- (III) Incorrectly reporting processing time at application level, as opposed to the individual level.
- (IV) MAGI determinations conducted in 6-7 days are reported under the 8-30 days category.
- (V) Incorrectly includes redeterminations.
- (VI) Does not include all MAGI determinations on applications.
- (VII) Incorrectly includes reinstatements.
- (VIII) Includes some non-Medicaid or CHIP determinations on applications.
- (IX) Reflects incorrect start dates for processing time on some reopened applications.

# Key

- Due to system limitations, state did not report data for the processing time category.
- \* State's monthly application processing time data is included in the national total.

*National totals are calculated for only states reporting complete data that comports with CMS's reporting specifications.*

*January, February, and March 2024 national totals include 49 states (Nevada and South Dakota are excluded in all months).*