

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
601 E. 12th St., Room 355
Kansas City, Missouri 64106



Medicaid and CHIP Operations Group

June 2, 2023

Kevin Bagley, Medicaid Director
Division of Medicaid and Long-Term Care
Nebraska Department of Health & Human Services
301 Centennial Mall South, 5th Floor
Lincoln, NE 68509-5026

Dear Mr. Bagley:

The Centers for Medicare & Medicaid Services (CMS) is pleased to enclose the summary report of the Home and Community-Based Services (HCBS) Special Review Team visit to Nebraska in December 2019. The focus of the visit was to learn more about your health and welfare operations and systems. We appreciated the hard work of your team to pull together meetings with state staff, individuals served by HCBS waivers, advocates, case managers, service providers, and other stakeholders. Additionally, your team provided extensive information regarding incident management and other health and welfare documentation before and during our visit.

Issuance of this summary report was significantly delayed due to unforeseen circumstances including focusing CMS resources on the COVID-19 Public Health Emergency. Nevertheless, we believe information in the summary report will be helpful as you work to improve HCBS waiver operations and ensure the health and safety of Nebraska's HCBS beneficiaries.

Please feel free to contact me by telephone at (410) 786-7561 if you have any questions or wish to update CMS on any progress since the activities addressed in the enclosed report. You may also contact Rhonda Wells by email to Rhonda.Wells@cms.hhs.gov.

Sincerely,

A solid black rectangular box redacting the signature of George P. Failla, Jr.

George P. Failla, Jr., Director
Division of HCBS Operations & Oversight

cc: Bernice Denbow, DLTSS
Rhonda Wells, DHCBSO
Wendy Hill Petras, DHCBSO
Susie Cummins, DHCBSO