

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
601 E. 12th St., Room 355  
Kansas City, Missouri 64106



**Medicaid and CHIP Operations Group**

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February 17, 2022

Tricia Roddy, Deputy Medicaid Director  
Maryland Department of Health  
201 West Preston Street, 525  
Baltimore, MD 21201

Dear Ms. Roddy:

The Centers for Medicare & Medicaid Services (CMS) is pleased to enclose the summary report of the Home and Community-Based Services (HCBS) Special Review Team visit to Maryland in July 2019. The focus of the visit was to learn more about your health and welfare operations and systems. We appreciated the hard work of your team to arrange meetings with state staff, individuals served by HCBS waivers, advocates, case managers, service providers, and other stakeholders. Additionally, your team provided extensive information regarding incident management and other health and welfare documentation before and during our visit.

Issuance of this summary report was significantly delayed due to unforeseen circumstances including focusing CMS resources on the COVID-19 Public Health Emergency. Nevertheless, we believe information in the summary report will be helpful as you work to improve HCBS waiver operations and ensure the health and safety of Maryland's HCBS beneficiaries. We recognize that some aspects of your program may have changed since the visit and we welcome further engagement on any matters pertaining to this report.

Please don't hesitate to contact me by telephone at (410) 786-7561 if you have any questions or follow up on the enclosed report. You may also contact Alice Robinson Ross by email to [Alice.RobinsonRoss@cms.hhs.gov](mailto:Alice.RobinsonRoss@cms.hhs.gov).

Sincerely,

A solid black rectangular box redacting the signature of George P. Failla, Jr.

George P. Failla, Jr., Director  
Division of HCBS Operations & Oversight

cc: Marlana Hutchinson, MDH  
Jamie Smith, MDH  
Dominique Mathurin, CMS  
Daphne Hicks, CMS DLTSS  
Talbatha Myatt, CMS State Lead