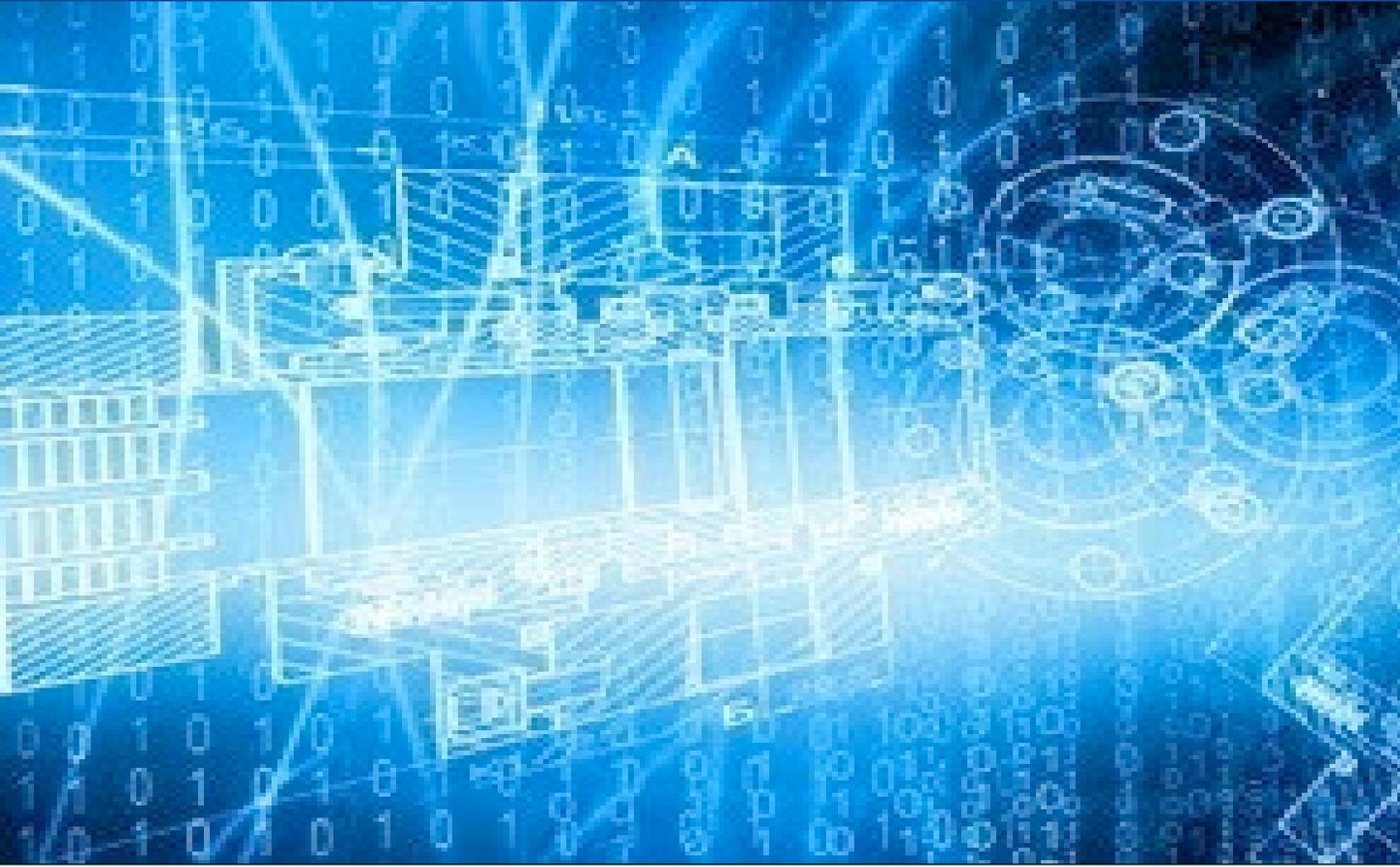




MAGI Application Processing Time Snapshot Report: July 2022 - September 2022



*Center for Medicaid
and CHIP Services*

March 10, 2023

Background

- The modified adjusted gross income (MAGI) application processing time data represent the length of time it takes state Medicaid and Children's Health Insurance Program (CHIP) agencies to conduct all final MAGI determinations (including all Medicaid MAGI and CHIP determinations) for individuals at application, regardless of date of application.
- Application processing time data are constantly changing and are influenced by state policies, practices including verification processes, and other factors including application volume, staffing, and level of automation in a state's eligibility system.
- States may prioritize processing older applications and, as these are completed, the data would reflect longer processing times, while the volume and age of pending applications would decrease.
- Processing time data do not reflect the state's volume of pending applications.
- This processing time data does not reflect renewals or redeterminations.

Current Issue

- Historically, the MAGI Application Processing Time Report (Processing Time Report) has been published on an annual basis with the Medicaid and CHIP Scorecard. To date, we have published annual reports for [2018](#), [2019](#), [2020](#), and [2021](#).
- As a result of the COVID-19 Public Health Emergency (PHE), the Processing Time Report is currently released on a quarterly basis. This Processing Time Report reflects July 2022 – September 2022 data.ⁱ
- The quarterly Processing Time Reports are available [here](#).

i. For each reporting month, states submit preliminary Performance Indicator (PI) data, and a month later, updated PI data. Preliminary data carries over to the updated report, and states are not required to make changes to their preliminary processing time data when they submit the updated PI report. For the vast majority of states, there are no changes to the processing time data between the two reports. For states that do make changes, it is typically due to a lag in data availability, and the changes from the preliminary to the updated report are typically small. With the following exceptions, this report reflects states' updated MAGI processing time data for July 2022 – September 2022: (1) Maine had not yet submitted updated MAGI processing time data by January 25, 2023. Therefore, updated data for this state could not be included in this report, and CMS included this state's preliminary data instead; (2) Illinois did not submit preliminary or updated MAGI processing time data for July or August 2022, so the state's data for these two months are not reflected in this report; and (3) New Mexico did not submit preliminary or updated MAGI processing time data for September 2022, so the state's data for this month is not reflected in this report.

Methodology Used

- The Performance Indicator MAGI application processing time data reflect the number of calendar days between the date the state agency receives an initial application and the date the state agency makes a final eligibility determination.
- As part of their monthly Medicaid and CHIP Performance Indicator report to CMS, states report processing time data at the individual level and include both final eligible and ineligible determinations.
- Application processing time data excludes redeterminations, determinations based on beneficiary changes in circumstances, presumptive eligibility determinations, and final determinations from the Federally Facilitated Exchange (FFE).

Data Quality

- Certain states with significant data quality issues are excluded from the national-level statistics presented in this report, and other states may have minor quality issues noted.
 - States with significant data quality issues in the following areas are excluded from the national calculations presented in this report:
 - Missing a significant portion of determinations.
 - Failing to include all calendar days that elapsed between receipt of the application and the final determination.
 - Including a significant portion of renewal processing time data with MAGI application processing time data.
 - Failing to report determinations in the correct time categories.
 - For the period of July 2022 – September 2022:
 - Illinois did not report MAGI processing time data for July and August.
 - New Mexico did not report MAGI processing time data for September.
 - California, Nevada, and South Dakota did not report July – September MAGI processing time data that aligned with CMS’s specifications.
 - In the affected months, data for these states are excluded from the national-level statistics presented in this report.

MAGI Application Processing Time Data

These reports reflect the percentage of MAGI determinations at application that were processed within each of the following time categories:

- Less than 24 hours.
- 1 – 7 days.
- 8 – 30 days.
- 31 – 45 days.
- Greater than 45 days.

Processing Time Report Key Findings

Of the 47 states that reported Medicaid MAGI application processing time data to CMS's specifications for the **July 2022– September 2022 period**:

- Over half (53 percent) of all MAGI determinations at application were processed in under 24 hours.
- Over two-thirds (68 percent) of all MAGI determinations at application were processed within seven days:
 - In 25 states, more than 60 percent of MAGI determinations at application were processed within seven days.
 - In 14 states, 40 percent or less of MAGI determinations at application were processed within seven days.
- Approximately 8 percent of all MAGI determinations at application were processed in more than 45 days.

Prior Year Comparisons

Compared to the MAGI application processing time data for the **July 2021 – September 2021 period**, in **July – September 2022**:ⁱ

- There was a 1-percentage point decrease in the percentage of MAGI determinations at application processed in under 24 hours, from 54 percent in 2021 to 53 percent in 2022.
- There was a 3-percentage point decrease in the percentage processed within 7 days, from 71 percent in 2021 to 68 percent in 2022:
 - 11 states reported an increase of at least 1 percentage point.ⁱⁱ
 - 25 states reported a decrease of at least 1 percentage point.ⁱⁱⁱ
- There was a 4-percentage point increase in the percentage processed in more than 45 days, from 4 percent in 2021 to 8 percent in 2022.

MAGI Application Processing Time						
National Totals Per Month ^{iv}	Percent of Determinations Processed < 24 Hours		Percent of Determinations Processed 1–7 days		Percent of Determinations Processed > 45 Days	
	2021	2022	2021	2022	2021	2022
July	57%	54%	17%	15%	3%	8%
August	53%	53%	18%	15%	4%	8%
September	51%	51%	16%	15%	4%	7%
July – September Average	54%	53%	17%	15%	4%	8%

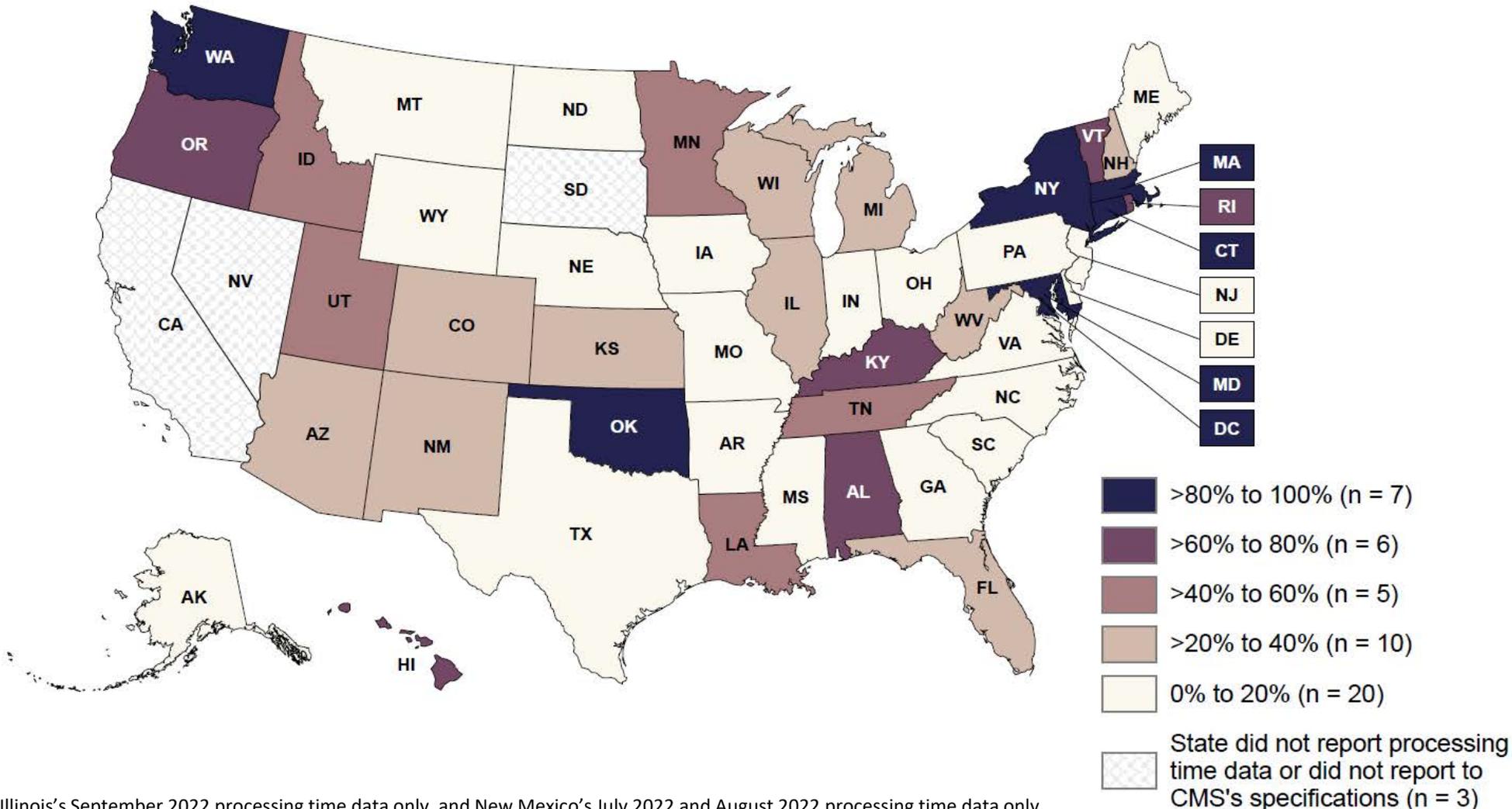
i. In both periods (July – September 2021 and July – September 2022), CA, NV, and SD were excluded from the national totals. IL was excluded in July and August 2022, and NM was excluded in September 2022 from the national totals.

ii. States include AR, GA, HI, IL, KY, MA, MI, NH, OR, TN, and UT.

iii. States include AK, CO, DE, DC, FL, ID, IA, KS, LA, ME, MN, MS, MO, MT, NE, NJ, NM, NC, ND, RI, SC, VT, WV, WI, and WY.

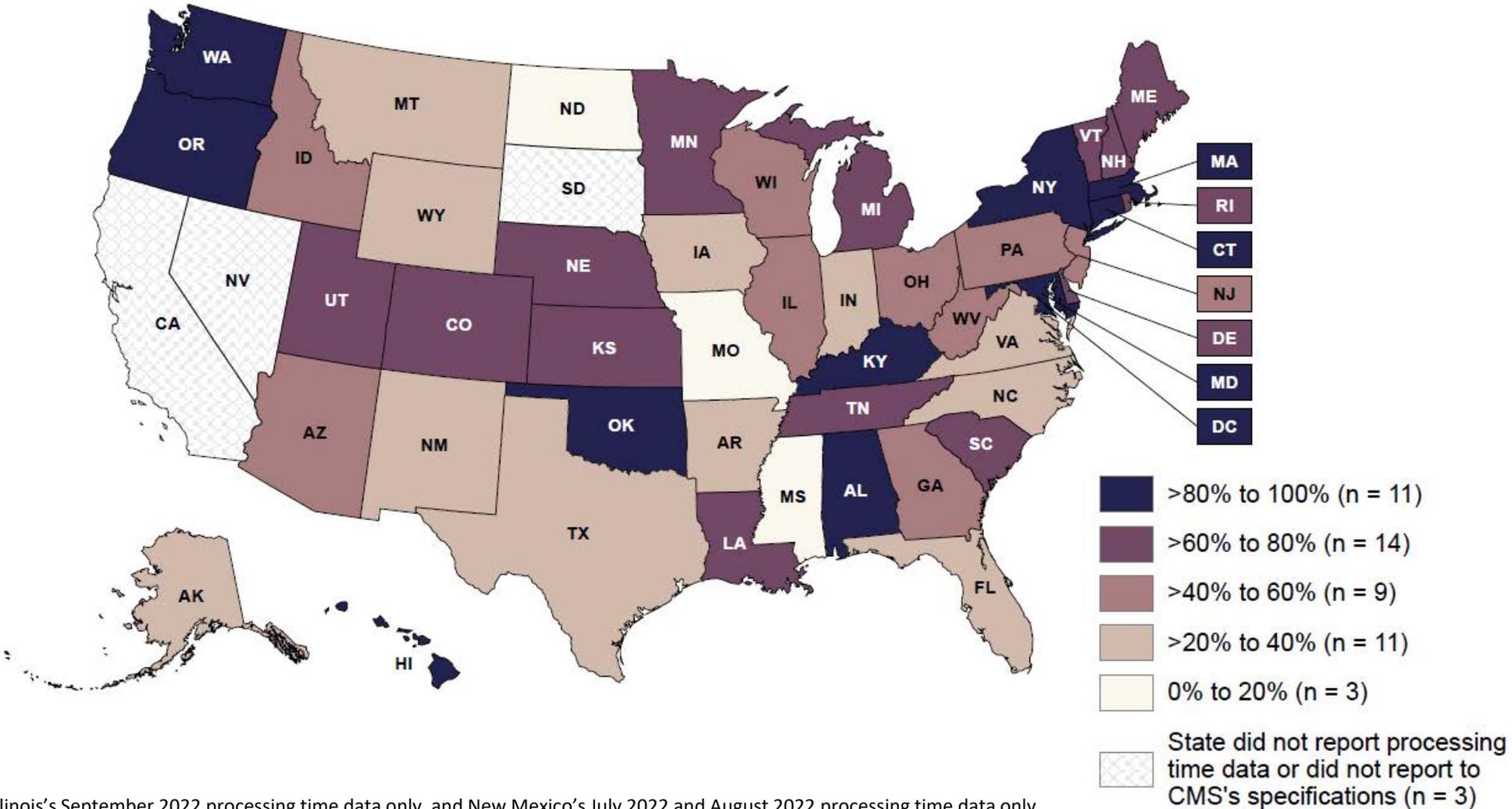
iv. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states, with each state’s percentage weighted by the number of determinations the state conducted within the month. The July – September average is weighted by the number of determinations conducted nationally in each of the three months.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed Within 24 Hours, July 2022 – September 2022



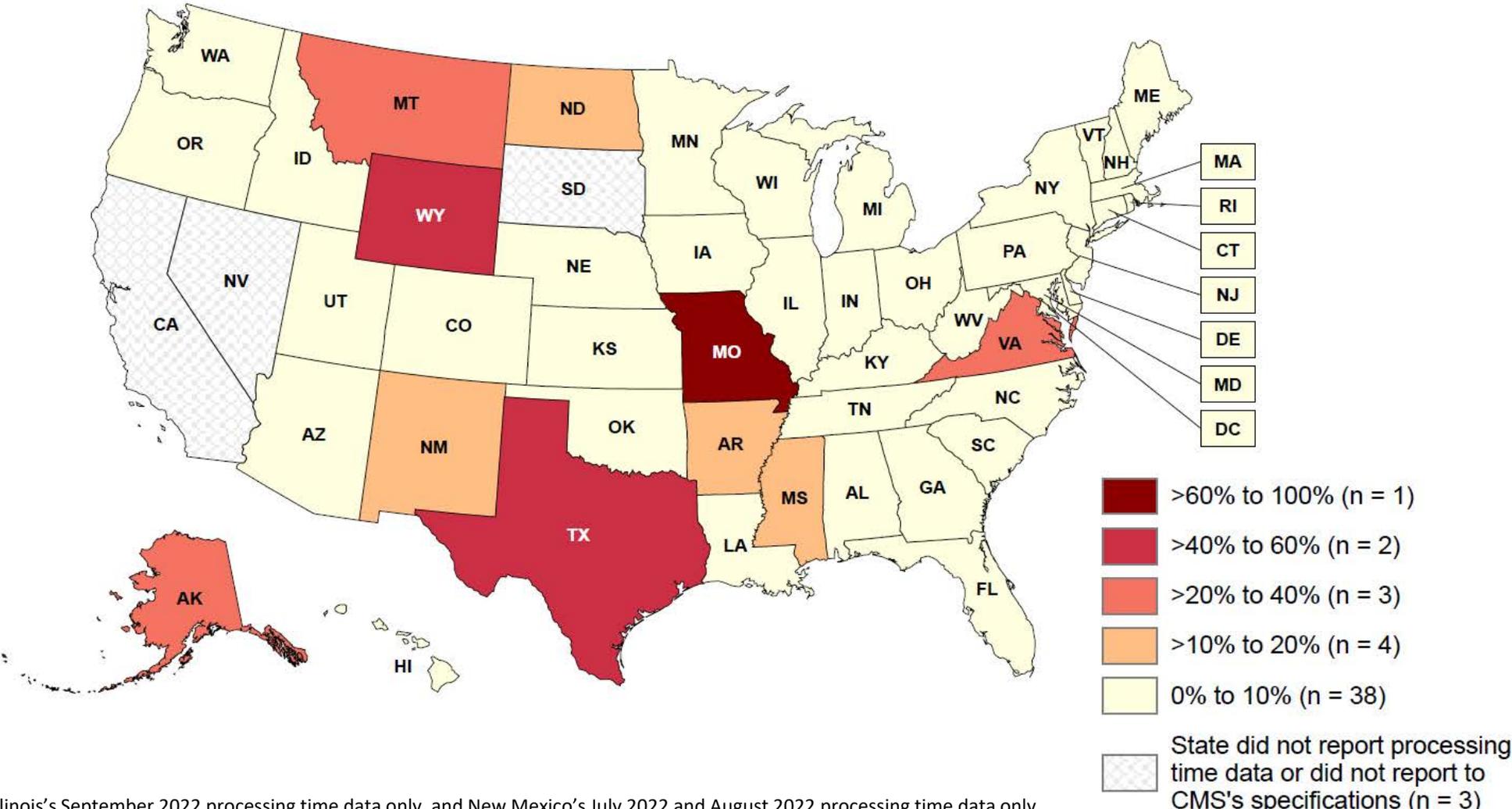
Note: Map reflects Illinois's September 2022 processing time data only, and New Mexico's July 2022 and August 2022 processing time data only. The data reflected in the maps represents the state's average across 3 months of data. For each state's monthly performance, see tables below.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed Within 7 Days, July 2022 – September 2022



Note: Map reflects Illinois's September 2022 processing time data only, and New Mexico's July 2022 and August 2022 processing time data only. The data reflected in the maps represents the state's average across 3 months of data. For each state's monthly performance, see tables below.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed in More Than 45 Days, July 2022 – September 2022



Note: Map reflects Illinois's September 2022 processing time data only, and New Mexico's July 2022 and August 2022 processing time data only. The data reflected in the maps represents the state's average across 3 months of data. For each state's monthly performance, see tables below.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Alabama	July*	82%	7%	9%	1%	1%
	August*	78%	10%	10%	1%	1%
	September*	77%	11%	10%	2%	1%
Alaska	July ^(V) *	10%	21%	40%	10%	19%
	August ^(V) *	6%	16%	42%	12%	24%
	September ^(V) *	6%	12%	42%	14%	26%
Arizona	July*	35%	12%	29%	20%	4%
	August*	35%	12%	38%	11%	5%
	September*	30%	11%	52%	4%	3%
Arkansas	July*	12%	32%	34%	14%	7%
	August*	11%	28%	35%	14%	11%
	September*	9%	21%	43%	15%	12%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
California	July ^(II)	20%	19%	25%	19%	17%
	August ^(II)	20%	17%	32%	17%	14%
	September ^(II)	19%	16%	32%	18%	14%
Colorado	July*	30%	32%	33%	3%	1%
	August*	30%	33%	34%	3%	1%
	September*	31%	33%	31%	3%	1%
Connecticut	July*	97%	2%	1%	0%	0%
	August*	98%	2%	1%	0%	0%
	September*	98%	2%	0%	0%	0%
Delaware	July*	8%	68%	7%	17%	0%
	August*	7%	69%	9%	14%	0%
	September*	7%	29%	46%	18%	0%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
District of Columbia	July*	88%	1%	2%	0%	8%
	August*	87%	2%	2%	1%	8%
	September*	84%	3%	4%	1%	8%
Florida	July ^(III) *	25%	17%	39%	13%	6%
	August ^(III) *	25%	15%	40%	15%	5%
	September ^(III) *	24%	14%	36%	17%	9%
Georgia	July*	3%	53%	37%	5%	1%
	August*	3%	55%	35%	5%	2%
	September*	3%	49%	40%	6%	2%
Hawaii	July*	79%	8%	10%	1%	2%
	August*	78%	9%	9%	1%	4%
	September*	78%	7%	9%	1%	6%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Idaho	July*	42%	19%	36%	2%	1%
	August*	42%	18%	36%	3%	1%
	September*	37%	21%	39%	3%	2%
Illinois	July ^(VI)	-	-	-	-	-
	August ^(VI)	-	-	-	-	-
	September*	27%	33%	32%	5%	3%
Indiana	July ^{(III)*}	2%	25%	66%	6%	2%
	August ^{(III)*}	2%	21%	62%	12%	3%
	September ^{(III)*}	1%	17%	58%	20%	4%
Iowa	July*	20%	21%	52%	5%	2%
	August*	18%	21%	53%	6%	2%
	September*	14%	16%	53%	14%	3%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Kansas	July*	24%	52%	20%	1%	3%
	August*	23%	53%	20%	1%	3%
	September*	22%	53%	21%	2%	3%
Kentucky	July*	72%	12%	14%	2%	0%
	August*	73%	11%	16%	1%	0%
	September*	64%	16%	19%	1%	0%
Louisiana	July*	44%	27%	24%	3%	3%
	August*	43%	26%	26%	2%	3%
	September*	43%	25%	26%	3%	3%
Maine	July*	17%	53%	16%	5%	9%
	August*	17%	54%	16%	5%	9%
	September*	17%	55%	15%	6%	7%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Maryland	July*	99%	0%	0%	0%	0%
	August*	99%	0%	0%	0%	0%
	September*	100%	0%	0%	0%	0%
Massachusetts	July*	91%	7%	2%	0%	0%
	August*	91%	5%	4%	0%	0%
	September*	90%	3%	6%	1%	0%
Michigan	July*	33%	29%	26%	11%	2%
	August*	36%	25%	26%	11%	2%
	September*	34%	24%	27%	13%	2%
Minnesota	July*	53%	25%	23%	0%	0%
	August*	50%	24%	26%	0%	0%
	September*	51%	26%	23%	0%	0%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Mississippi	July*	1%	15%	50%	20%	14%
	August*	1%	13%	54%	17%	14%
	September*	1%	8%	55%	22%	13%
Missouri	July*	6%	4%	4%	1%	85%
	August*	4%	5%	11%	7%	74%
	September*	5%	5%	38%	17%	35%
Montana	July*	13%	17%	23%	18%	28%
	August*	13%	19%	24%	16%	28%
	September*	11%	16%	29%	21%	24%
Nebraska	July*	15%	49%	27%	6%	3%
	August*	15%	50%	27%	6%	2%
	September*	19%	45%	28%	5%	3%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Nevada	July ^{(I),(III),(IV)}	-	48%	46%	5%	1%
	August ^{(I),(III),(IV)}	-	45%	48%	6%	1%
	September ^{(I),(III),(IV)}	-	48%	43%	9%	1%
New Hampshire	July*	23%	48%	24%	1%	4%
	August*	28%	41%	26%	1%	6%
	September*	28%	42%	24%	1%	5%
New Jersey	July*	4%	59%	29%	6%	2%
	August*	4%	56%	32%	6%	2%
	September*	4%	53%	34%	7%	2%
New Mexico	July*	25%	4%	16%	42%	13%
	August*	22%	5%	22%	37%	14%
	September ^(VI)	-	-	-	-	-

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
New York	July*	99%	1%	0%	0%	0%
	August*	99%	1%	0%	0%	0%
	September*	99%	1%	0%	0%	0%
North Carolina	July*	0%	37%	22%	36%	4%
	August*	0%	36%	24%	34%	5%
	September*	0%	25%	25%	44%	6%
North Dakota	July*	2%	16%	45%	26%	12%
	August*	2%	15%	44%	27%	12%
	September*	2%	13%	46%	30%	9%
Ohio	July*	15%	27%	40%	10%	8%
	August*	15%	28%	40%	10%	8%
	September*	14%	26%	41%	10%	9%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Oklahoma	July*	100%	0%	0%	0%	0%
	August*	100%	0%	0%	0%	0%
	September*	100%	0%	0%	0%	0%
Oregon	July*	75%	18%	7%	0%	0%
	August*	77%	16%	7%	0%	0%
	September*	77%	17%	7%	0%	0%
Pennsylvania	July ^(V) *	18%	30%	46%	4%	1%
	August ^(V) *	20%	33%	43%	3%	1%
	September ^(V) *	19%	32%	44%	4%	1%
Rhode Island	July*	65%	15%	11%	2%	7%
	August*	62%	16%	12%	2%	7%
	September*	61%	16%	12%	2%	8%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
South Carolina	July*	14%	48%	30%	4%	5%
	August*	16%	54%	23%	4%	3%
	September*	17%	51%	25%	4%	3%
South Dakota	July ^{(I),(III),(V)}	-	65%	28%	7%	0%
	August ^{(I),(III),(V)}	-	61%	32%	6%	0%
	September ^{(I),(III),(V)}	-	60%	34%	7%	0%
Tennessee	July*	50%	30%	13%	5%	2%
	August*	50%	28%	13%	6%	2%
	September*	47%	31%	14%	6%	2%
Texas	July*	9%	28%	16%	8%	39%
	August*	8%	25%	15%	8%	44%
	September*	6%	27%	17%	10%	39%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
Utah	July*	48%	19%	27%	3%	3%
	August*	47%	19%	27%	4%	3%
	September*	45%	21%	27%	4%	3%
Vermont	July*	67%	5%	16%	9%	3%
	August*	64%	6%	14%	12%	3%
	September*	72%	4%	13%	9%	2%
Virginia	July*	8%	18%	15%	14%	44%
	August*	13%	29%	24%	21%	14%
	September*	10%	26%	23%	25%	15%
Washington	July*	85%	7%	5%	2%	2%
	August*	85%	7%	5%	1%	2%
	September*	84%	8%	5%	1%	2%

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 Hours	Percent of Determinations Processed 1–7 Days	Percent of Determinations Processed 8–30 Days	Percent of Determinations Processed 31–45 Days	Percent of Determinations Processed > 45 Days
West Virginia	July*	25%	24%	40%	7%	3%
	August*	21%	26%	37%	10%	6%
	June*	25%	28%	34%	8%	6%
Wisconsin	July ^(III) *	38%	20%	32%	10%	0%
	August ^(III) *	38%	20%	31%	11%	0%
	September ^(III) *	36%	20%	33%	10%	0%
Wyoming	July*	5%	2%	11%	8%	74%
	August*	17%	31%	27%	3%	21%
	September*	18%	49%	19%	1%	12%
National Totals ⁱ	July	54%	15%	17%	6%	8%
	August	53%	15%	18%	6%	8%
	September	51%	15%	20%	7%	7%

i. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states; each state's percentage is weighted by the number of determinations the state conducted within the month.

Note: See slides 25 and 26 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

Data Limitation Categories

- (I) Determinations conducted in less than 24 hours are reported under the 1-7 days category.
- (II) Includes some non-MAGI determinations on applications.
- (III) Reporting processing time at application level, as opposed to the individual level.
- (IV) MAGI determinations conducted in 6-7 days are reported under the 8-30 days category.
- (V) Includes redeterminations.
- (VI) Unable to provide data due to systems' limitations.

Key

- State did not report data or submitted incomplete data.
- * State's monthly application processing time data is included in the national total.

National totals are calculated for only states reporting complete data that comports with CMS's reporting specifications.

July, August, and September 2022 national totals include 47 states (California, Illinois, Nevada, and South Dakota are excluded in July and August, and California, Nevada, New Mexico, and South Dakota are excluded in September).