

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard, Mail Stop S2-26-12
Baltimore, Maryland 21244-1850



Disabled & Elderly Health Programs Group

September 18, 2019

Mr. Todd Richardson
MO HealthNet Division
Missouri Department of Social Services
615 Howerton Court, PO Box 6500
Jefferson City, MO 65102

Dear Mr. Richardson:

I am writing to inform you that CMS is granting approval of Missouri's electronic visit verification (EVV) good faith effort exemption request. CMS has determined that your state's request is in accordance with section 1903(1)(4)(B) of the Social Security Act, as added by section 12006(a) of the 21st Century Cures Act (Cures Act). Specifically, your state has made a good faith effort to comply with EVV requirements by conducting environmental scanning and working to procure an aggregator solution via a Request for Proposals (RFP) process. The state has also conducted several stakeholder engagement activities, including conducting meetings with advocates and providers, discussing EVV requirements with beneficiaries during home visits, and operating a dedicated EVV webpage and email address.

In addition, your state has encountered unavoidable delays when implementing its EVV system, including the state's lengthy procurement process, budget restrictions that delayed the hiring of an EVV implementation manager, and reprioritization of resources due to natural disasters.

Because your state has sufficiently demonstrated it has made a good faith effort to comply with EVV requirements and has encountered unavoidable delays, CMS will not apply federal medical assistance percentage (FMAP) reductions in calendar year 2020. Please be advised that the Cures Act provision on good faith effort exemptions does not provide CMS with authority to delay the FMAP reductions for more than one year. Therefore, if the state is not fully compliant by January 1, 2021, FMAP reductions will be applied beginning in the first quarter of 2021 and every quarter thereafter until the state achieves compliance. If you have any questions please email EVV@cms.hhs.gov or contact your CMS Regional Office.

Sincerely,

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Ralph F. Lollar, Director
Division of Long Term Services and Supports