

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard, Mail Stop S2-26-12  
Baltimore, Maryland 21244-1850



**Disabled & Elderly Health Programs Group**

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September 18, 2019

Ms. Kate McEvoy  
Connecticut Department of Social Services  
Director of Division of Health Services  
55 Farmington Avenue  
Hartford, CT 06105

Dear Ms. McEvoy:

I am writing to inform you that CMS is granting approval of Connecticut's electronic visit verification (EVV) good faith effort exemption request. CMS has determined that your state's request is in accordance with section 1903(1)(4)(B) of the Social Security Act, as added by section 12006(a) of the 21<sup>st</sup> Century Cures Act (Cures Act). Specifically, your state has made a good faith effort to comply with EVV requirements by conducting environmental scanning, modifying an existing contract to include EVV, implementing work plans, and piloting the EVV system. The state has also conducted several stakeholder engagement activities, including conducting workgroups with providers, meeting with union representatives and consumers, and maintaining a dedicated EVV webpage and email.

In addition, your state has encountered unavoidable delays when implementing its EVV system, including negotiations with union representatives and the need to identify funds and assess current providers' EVV systems to develop interfaces that are compatible with the state's vendor.

Because your state has sufficiently demonstrated it has made a good faith effort to comply with EVV requirements and has encountered unavoidable delays, CMS will not apply federal medical assistance percentage (FMAP) reductions in calendar year 2020. Please be advised that the Cures Act provision on good faith effort exemptions does not provide CMS with authority to delay the FMAP reductions for more than one year. Therefore, if the state is not fully compliant by January 1, 2021, FMAP reductions will be applied beginning in the first quarter of 2021 and every quarter thereafter until the state achieves compliance. If you have any questions please email [EVV@cms.hhs.gov](mailto:EVV@cms.hhs.gov) or contact your CMS Regional Office.

Sincerely,

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Ralph F. Lollar, Director  
Division of Long Term Services and Supports