Say no to scams!

[State Medicaid or CHIP program name] is committed to protecting you and your family from scams. We’re currently doing [Medicaid or CHIP] eligibility reviews, and we may be reaching out to you soon about your [Medicaid or CHIP] coverage. For more information about these eligibility reviews, visit [state Medicaid or CHIP website with unwinding information].

[State Medicaid or CHIP program name] will never threaten you or your family or ask for your credit card information or payment to keep or qualify for health coverage.

Scammers may pretend to be from a legitimate organization or government agency. They may contact you by phone, text, or email to try to steal money or something of value from you. Don’t share your personal information or give money to anyone saying you have to pay them to keep [Medicaid or CHIP] coverage.

Report it if you get a call, email, or text that:

- Asks for your personal information (like your Social Security Number)
- Requests money (like credit card payment, gift cards, cash, prepaid debit card, or cryptocurrency)
- Threatens you or anyone in your household with legal action

If this happens to you, call us at [insert state Medicaid or CHIP program phone number], report it to the Federal Trade Commission, and contact your local police department.

Avoid scams and get accurate [Medicaid or CHIP] renewal information at [Medicaid or CHIP website].