

Reaching Out to Hispanic or Latino People about Medicaid & CHIP Renewals



The Centers for Medicare & Medicaid Services (CMS) wants to make sure people continue to have health care coverage whether that's through Medicaid, Children's Health Insurance Program (CHIP), Medicare, [HealthCare.gov](https://www.healthcare.gov) (through the Affordable Care Act), or employer-sponsored coverage. We need your help as a trusted voice to help share information on yearly Medicaid and CHIP renewals. You can use this resource to help share important messages about what steps parents, families and individuals should take to ensure they remain covered.

How often do people with Medicaid or CHIP need to renew their coverage?

States check every year to find out if people with Medicaid or CHIP coverage still qualify for coverage. States will use the information they have to decide if a person or their family member(s) will keep their Medicaid or CHIP coverage. If the state needs more information, they will send a letter to that person electronically or in the mail. The person may also receive a call from their state Medicaid or CHIP agency.

Renewing your Medicaid or CHIP coverage will not impact your immigration status.* For more information, check out our [Important Information for Immigrant Families to Know About Medicaid and CHIP Factsheet in the Outreach Tool Library on InsureKidsNow.gov](#).

What can YOU do to help people renew their Medicaid or CHIP coverage each year?

We need partners like YOU to help make sure that people enrolled in Medicaid and CHIP complete these steps each year:

- 1. Update their contact information with their state Medicaid or CHIP agency.** This includes current mailing address, phone number, email, or other contact information.
- 2. Check their mail and open any mail from their state Medicaid or CHIP agency.** The letter will let someone know if they need to complete a renewal form to find out if they're still eligible for Medicaid or CHIP.
- 3. Complete their renewal form (if they get one).** Fill out the form and return it to the state Medicaid or CHIP agency right away to help avoid a gap in coverage.
 - Even if a parent is no longer eligible for Medicaid, their child may still be eligible for Medicaid or CHIP. It is important to **always** return the renewal form so the state can see if a person or anyone in their family qualifies for coverage.

If someone is no longer eligible for Medicaid or CHIP, they should check if they can get coverage through their employer, through the Marketplace at [HealthCare.gov](https://www.healthcare.gov), or through Medicare.

*Medicaid benefits are not considered in the [public charge inadmissibility determination](#) made by the Department of Homeland Security, with the exception of long-term institutionalization at government expense. No CHIP benefits are considered under the public charge inadmissibility determination.

What resources are available to share with people enrolled in Medicaid and CHIP?

CMS has a variety of resources to help raise awareness about renewing Medicaid and CHIP each year and other coverage options if people are no longer eligible for Medicaid or CHIP, including:

- [Medicaid Basics for Partners: Enrollment, Eligibility, and Renewals](#)
- Fillable ([English](#) and [Spanish](#)) and Non-Fillable ([English](#) and [Spanish](#)) Post Cards for Kids and Families
- Partner Tip Sheet ([English](#) and [Spanish](#))
- Health Care Options Factsheet ([English](#) and [Spanish](#))

The full list of resources can be found on the [Medicaid and CHIP Renewals Outreach and Educational Resources](#) webpage at [Medicaid.gov/renewals-outreach/education](https://www.Medicaid.gov/renewals-outreach/education). Resources can be downloaded or printed and shared broadly.

What strategies can I use to spread the word in my community?

- Partner with trusted messengers and influencers, including faith and community leaders, community health centers, promotoras, local community-based organizations, and small businesses in your area to share flyers, post social media messages, and host events.
- Share multilingual messages with local tv, radio, newspapers, social media, and other messaging platforms.
- Hand out written information, have enrollment assisters available, and speak to community members where they normally gather, including cultural, religious, community, and neighborhood events.

