

Reaching Out to People with Disabilities about Medicaid & CHIP Renewals



The Centers for Medicare & Medicaid Services (CMS) wants to make sure people continue to have health care coverage whether that's through Medicaid, Children's Health Insurance Program (CHIP), Medicare, [HealthCare.gov](https://www.healthcare.gov) (through the Affordable Care Act), or employer-sponsored coverage. We need your help as a trusted voice to help share information on yearly Medicaid and CHIP renewals. You can use this resource to help share important messages about what steps parents, families and individuals should take to ensure they remain covered.

How often do people with Medicaid or CHIP need to renew their coverage?

States check every year to find out if people with Medicaid or CHIP coverage still qualify for coverage. States will use the information they have to decide if a person or their family member(s) will keep their Medicaid or CHIP coverage. If the state needs more information, they will send a letter to that person electronically or in the mail. The person may also receive a call from their state Medicaid or CHIP agency.

Individuals who have both Medicare and Medicaid coverage must renew their Medicaid coverage. If an individual is no longer eligible for Medicaid coverage, there are options to make changes in their Medicare coverage. Individuals who qualify for Medicare but didn't sign up when they first became eligible have an opportunity to enroll. For more information, check out our [Medicare Special Enrollment Period \(SEP\) Factsheet on the Medicaid and CHIP Renewals Outreach and Educational Resources](https://www.medicare.gov/medicaid-and-chip-renewals-outreach-education) webpage at [Medicaid.gov/renewals-outreach-education](https://www.Medicaid.gov/renewals-outreach-education).

What can YOU do to help people renew their Medicaid or CHIP coverage each year?

We need partners like YOU to help make sure that people enrolled in Medicaid and CHIP complete these steps each year:

- 1. Update their contact information with their state Medicaid or CHIP agency.** This includes current mailing address, phone number, email, or other contact information.
- 2. Check their mail and open any mail from their state Medicaid or CHIP agency.** The letter will let someone know if they need to complete a renewal form to find out if they're still eligible for Medicaid or CHIP.
- 3. Complete their renewal form (if they get one).** Fill out the form and return it to the state Medicaid or CHIP agency right away to help avoid a gap in coverage.
 - Even if a parent is no longer eligible for Medicaid, their child may still be eligible for Medicaid or CHIP. It is important to **always** return the renewal form so the state can see if a person or anyone in their family qualifies for coverage.

If someone is no longer eligible for Medicaid or CHIP, they should check if they can get coverage through their employer, through the Marketplace at [HealthCare.gov](https://www.healthcare.gov), or through Medicare.

What resources are available to share with people enrolled in Medicaid and CHIP?

CMS has a variety of resources to help raise awareness about renewing Medicaid and CHIP each year and other coverage options if people are no longer eligible for Medicaid or CHIP, including:

- **Medicaid Basics for Partners: Enrollment, Eligibility, and Renewals**
- Partner Tip Sheet ([English](#) and [Spanish](#))
- Medicare SEP Fact Sheet ([English](#) and [Spanish](#))
- HealthCare.gov Postcard ([English](#), [Spanish](#), [Chinese](#), [Hindi](#), [Korean](#), [Tagalog](#), and [Vietnamese](#))
- Health Care Options Factsheet ([English](#), [Spanish](#), [Chinese](#), [Hindi](#), [Korean](#), [Tagalog](#), and [Vietnamese](#))

The full list of resources can be found on the [Medicaid and CHIP Renewals Outreach and Educational Resources](#) webpage at [Medicaid.gov/renewals-outreach-education](https://www.Medicaid.gov/renewals-outreach-education). Resources can be downloaded or printed and shared broadly.

What strategies can I use to spread the word in my community?

- Partner with trusted messengers and influencers, including community leaders, centers for independent living, faith-based organizations, community health centers, and disability support groups to share materials and host community events.
- Focus on accessibility, inclusivity, and plain language in all forms of outreach including closed captioning, American Sign Language (ASL) Interpreter, Braille, Speech-to-Text, Alternative (Alt) Text, etc.
- Share information on different communication channels such as social media, phone calls, newspaper outlets, and radio.

