

# July 2025: Medicaid and CHIP Eligibility Operations and Enrollment Snapshot



### **Eligibility Operations and Enrollment Snapshot**

- To promote transparency and provide insights into states' Medicaid and Children's Health Insurance Program (CHIP) eligibility operations and enrollment, this Snapshot captures state reporting of Performance Indicator Data, Eligibility Processing Data, and Transformed Medicaid Statistical Information System (T-MSIS) data focusing on:
  - Medicaid and CHIP enrollment;
  - Total applications submitted to Medicaid, CHIP, Human Services agencies, and State-based Marketplaces;
  - Modified adjusted gross income (MAGI) application processing times;
  - Renewal outcomes; and
  - Call center metrics.
- CMS releases this Snapshot on a monthly-basis, providing current month and retrospective data to convey a
  national and state-specific picture of Medicaid and CHIP eligibility and enrollment operations, as well as
  Marketplace and Basic Health Program (BHP) enrollment. CMS releases additional data on a quarterly-basis,
  including data on separate CHIP program enrollment and updated renewal outcomes. The Snapshot with this
  additional data will be released on the last month of the quarter.
- Enrollment trends in this Snapshot are compared with February 2020 data to reflect the impacts of the Medicaid continuous enrollment condition. The continuous enrollment condition authorized by the Families First Coronavirus Response Act ended on March 31, 2023, with states resuming routine eligibility renewals, including terminations of coverage for individuals who are no longer eligible beginning on April 1, 2023.

#### What You Should Know When Using the Data: Performance Indicator Data Set

The Medicaid and CHIP Eligibility and Enrollment Performance Indicator Data Set (Performance Indicator Data) includes preliminary monthly aggregate data on states' eligibility and enrollment processes.

- States submit these data to CMS monthly.
- Definitions of elements in the Performance Indicator Data vary from other data sets, including T-MSIS and Medicaid and CHIP Eligibility Processing Data Report, and comparisons should not be made across data sets.
- Medicaid and CHIP enrollment counts include individuals receiving comprehensive Medicaid and CHIP benefits and represent
  a point-in-time count on the last day of the calendar month. CHIP enrollment includes all individuals with CHIP-funded coverage,
  including children enrolled in Medicaid-expansion CHIP, children enrolled in a separate CHIP, and pregnant adult women
  enrolled in a separate CHIP.
- MAGI application processing time data represent the length of time it takes state Medicaid and CHIP agencies to conduct all
  final MAGI determinations (including Medicaid MAGI and CHIP) for individuals at application, regardless of date of application.
  - Application processing time data are influenced by state policies, practices including verification processes, and other factors
    including application volume, staffing, and level of automation in a state's eligibility system.
  - States may prioritize processing older applications. As these are completed, the data would reflect longer processing times, with the volume and age of pending applications decreasing.
  - Processing time data exclude renewals and redeterminations, and the data do not reflect the state's volume of pending applications.
- CMS released **state call center data** for the first time in July 2023. There is wide variation in how states operate their call centers, making it difficult to compare these data.
- Data specifications are available at: <a href="https://www.medicaid.gov/medicaid/downloads/performance-indicators-datadictionary.pdf">https://www.medicaid.gov/medicaid/downloads/performance-indicators-datadictionary.pdf</a>.

## What You Should Know When Using the Data: Eligibility Processing Data Report

The Medicaid and CHIP Eligibility Processing Data Report (Eligibility Processing Data) includes monthly aggregate data on states' renewal processes and outcomes.

- Medicaid and CHIP renewal outcomes are reported by cohort. States report outcomes for all individuals in the month
  in which renewals for the cohort are due, even if some renewals were completed in a prior month. These data represent
  the outcome of renewals due in the reporting month (generally effective the first of the following month).
- State-reported data may reflect routine renewal data, or a combination of unwinding-related renewal data and routine renewal data.
- Multiple factors, including state-adopted mitigations and other strategies, may influence renewal outcomes and reporting in a state.<sup>1</sup> For example:
  - States with an ex parte mitigation strategy that use data sources to complete a renewal after a form is sent may report those renewals as completed based on the return of a renewal form and underreport the number of individuals renewed on an ex parte basis.
  - Some states are **temporarily holding some or all procedural terminations** as a mitigation strategy to ensure compliance with federal renewal requirements or have voluntarily implemented a strategy to delay procedural terminations to conduct additional outreach. These states may report zero procedural terminations and/or a significantly higher share of pending renewals at the end of a reporting month.
- Data specifications are available at: <a href="https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf">https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf</a>.

Please consider these factors and other information when interpreting renewal outcomes and comparing information across states.

## What You Should Know When Using the Data: Updated Eligibility Processing Data Report

States submit updated monthly renewal outcomes data after the original monthly report submission. This **Updated Medicaid and CHIP Eligibility Processing Data** (**Updated Eligibility Processing Data**), made available on a quarterly-basis in this Snapshot, includes aggregate data on states' renewal processes and outcomes for renewals previously reported in prior months as pending as of three months after the renewal was due.

- "Pending" renewals are renewals that are due in a reporting month but that a state has not completed processing by the renewal due date.
- Renewals may be pending by the end of the month they are due for a number of reasons including, but not limited to:
  - Beneficiaries returning renewal forms late in the renewal process, leaving little time for the state to complete processing;
  - States holding procedural terminations and/or other terminations (e.g., by adopting CMS-approved strategies to delay procedural disenrollments for one month while conducting outreach); or
  - States being unable to process all renewals received before the end of the month in which they are due.
- The Updated Eligibility Processing Data may also reflect states' corrections to previously reported data.
- Data specifications are available at: <a href="https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf">https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf</a>.

## What You Should Know When Using the Data: Marketplace and Basic Health Plan Enrollment / Other Data

#### Marketplace Enrollment Data (Marketplace Data)

- Marketplace enrollment data are from HealthCare.gov Marketplace Operational Data and State-based Marketplace Operational Data.
- Marketplace enrollment represents enrollees who have effectuated their plan selection (i.e., paid their first month's premium, if any). The data are revised every month to reflect new effectuations, as well as retroactive enrollments, cancellations, and terminations, and other data corrections.

#### **Basic Health Program Enrollment / Other Data (BHP Data)**

- BHP enrollment includes data reported to CMS by three states: Minnesota (MN), New York (NY), and Oregon (OR).
  - MN and OR operate a BHP, which provides coverage to consumers with incomes at or below 200 percent of the FPL who are not eligible for Medicaid or CHIP and otherwise would be eligible for a QHP. OR implemented its BHP and started reporting BHP enrollment data beginning in July 2024.
  - Effective April 2024, NY transitioned from operating a BHP to a new coverage program, the Essential Plan Expansion (EP), that generally mirrors the state's BHP and is implemented under its approved section 1332 waiver. The EP expands eligibility to certain individuals with estimated household incomes up to 250 percent FPL, including some who would otherwise be enrolled in Medicaid coverage or in a state-funded health insurance program absent the waiver. Even though NY's EP is not a BHP, enrollment in this new coverage program continues to be reported in the BHP enrollment data.

## What You Should Know When Using the Data: T-MSIS Analytic Files Separate CHIP Enrollment Data

Separate CHIP Enrollment Data (S-CHIP Data), made available on a quarterly-basis in this Snapshot, include monthly data on children and pregnant adult women enrolled in states' separate CHIP programs at any point during the reporting month.

- The S-CHIP Data come from the T-MSIS Analytic Files (TAF).
  - States report the latest information available from state systems in their monthly T-MSIS submissions, including individual-level data about enrollees' Medicaid or CHIP eligibility status.
  - The T-MSIS data are converted into the TAF, which are optimized for monitoring and research purposes.
  - States with T-MSIS data quality or submission issues have the option to provide S-CHIP enrollment counts outside of T-MSIS.
- The S-CHIP Data do not include:
  - Enrollees covered by Medicaid-expansion CHIP. If an individual is enrolled in both Medicaid or Medicaid-expansion CHIP and S-CHIP in a given month, TAF picks the program in which they were last enrolled.
  - Enrollees in dental-only S-CHIP coverage.
- Enrollment definitions in the Performance Indicator Data vary from the TAF's and comparisons should not be made across
  data sets.
- Data specifications are available at: <a href="https://www.medicaid.gov/medicaid/data-systems/macbis/transformed-medicaid-statistical-information-system-t-msis/index.html">https://www.medicaid.gov/medicaid/data-systems/macbis/transformed-medicaid-statistical-information-system-t-msis/index.html</a>.

### **July 2025 Key Findings**

#### **Medicaid and CHIP Enrollment**

- In July 2025, 77.6 million individuals were enrolled in Medicaid and CHIP.
  - 70.4 million individuals were enrolled in Medicaid, and 7.2 million individuals were enrolled in CHIP.
  - 40.6 million adults were enrolled in Medicaid, and there were 36.9 million Medicaid child and CHIP enrollees.

#### Medicaid and CHIP Applications Received

- In July 2025, Medicaid, CHIP, Human Services agencies, and State-based Marketplaces received 2.5 million applications, which increased by 6 percent since June 2025.
  - The number of applications received has decreased by 8 percent since July 2024 and increased by 8 percent since July 2023.

Totals may not sum due to rounding.

### **July 2025 Key Findings (Continued)**

#### **MAGI Application Processing Time**

In July 2025, 71 percent of MAGI applications were processed in 7 days or less, and 4 percent of MAGI applications were
processed in over 45 days, the regulatory standard for determining eligibility on a basis other than disability,
including MAGI-based determinations.

#### **Renewal Outcomes**

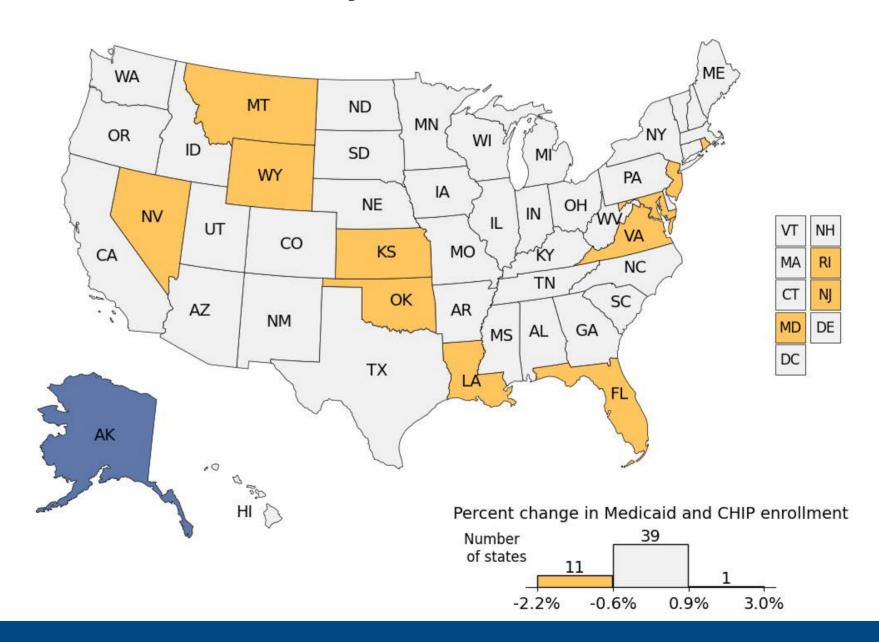
- In July 2025, of the individuals due for renewal:
  - 71 percent had their coverage renewed, a four-percentage point decrease from June 2025.
    - 49 percent were renewed on an ex parte basis, a seven-percentage point decrease from June 2025.
  - 19 percent were disenrolled, a three-percentage point increase from June 2025.
    - 13 percent were disenrolled for procedural reasons, a two-percentage point increase from June 2025.
  - 10 percent had their renewals pending at the end of the month, a two-percentage point decrease from June 2025.

### July 2025: Total Medicaid and CHIP Enrollment

### Monthly Medicaid and CHIP Enrollment, July 2025

- In July 2025, total Medicaid and CHIP enrollment was 77.6 million individuals nationally, a decrease of 170,000 individuals (less than one percent) from June 2025.
  - Medicaid enrollment was 70.4 million individuals.
  - CHIP enrollment was 7.2 million individuals.

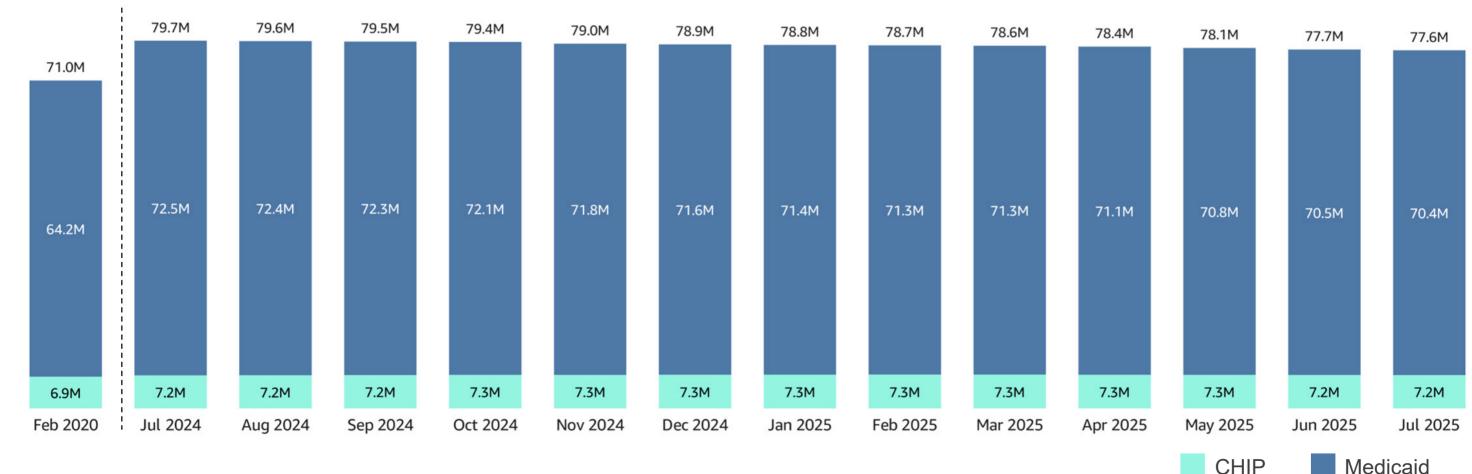
### Percent Change in Medicaid and CHIP Enrollment, June 2025 to July 2025



Totals may not sum due to rounding.

### July 2024 to July 2025: Total Monthly Medicaid and CHIP Enrollment

- Between July 2024 and July 2025, Medicaid enrollment decreased by 2.2 million individuals (3 percent) and CHIP enrollment increased by 72,000 individuals (1 percent).
- Between February 2020 (the pre-pandemic baseline) and July 2025, Medicaid enrollment increased by **6.2 million** individuals (10 percent) and CHIP enrollment increased by **360,000** individuals (5 percent).



Totals may not sum due to rounding.

**Source:** Performance Indicator Data

## July 2024 to July 2025: Total Monthly Medicaid Child and CHIP Enrollment and Medicaid Adult Enrollment

- In July 2025, Medicaid child and CHIP enrollment was 36.9 million individuals and Medicaid adult enrollment was 40.6 million individuals.
- Between July 2024 and July 2025, Medicaid child and CHIP enrollment decreased by 720,000 individuals (2 percent) and Medicaid adult enrollment decreased by 1.4 million individuals (3 percent).
- Between February 2020 (pre-pandemic baseline) and July 2025, Medicaid child and CHIP enrollment increased by 1.7 million individuals (5 percent) and Medicaid adult enrollment increased by 6.4 million individuals (19 percent).



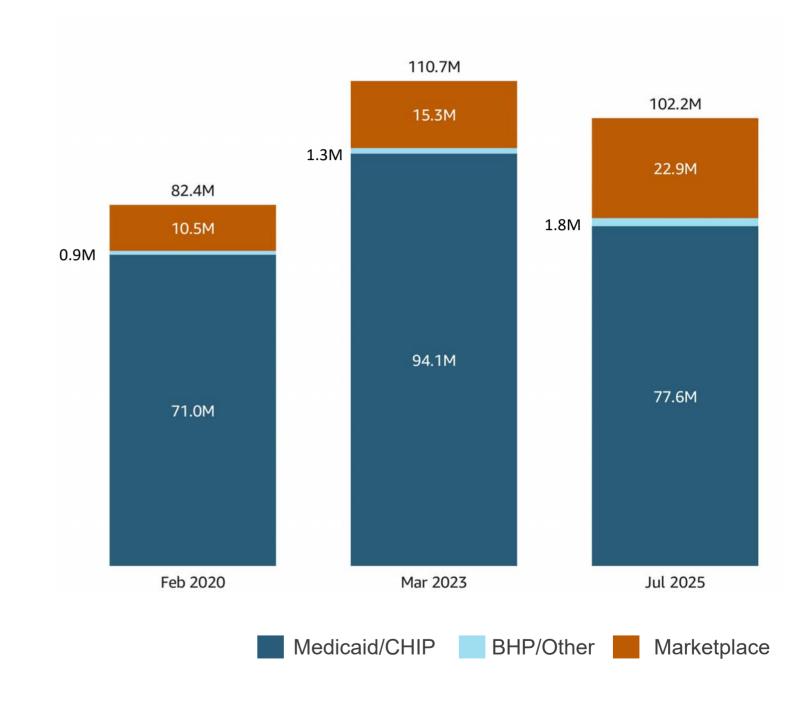
Totals may not sum due to rounding.

Medicaid Child and CHIP Enrollment

Medicaid Adult Enrollment

# July 2025: Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace

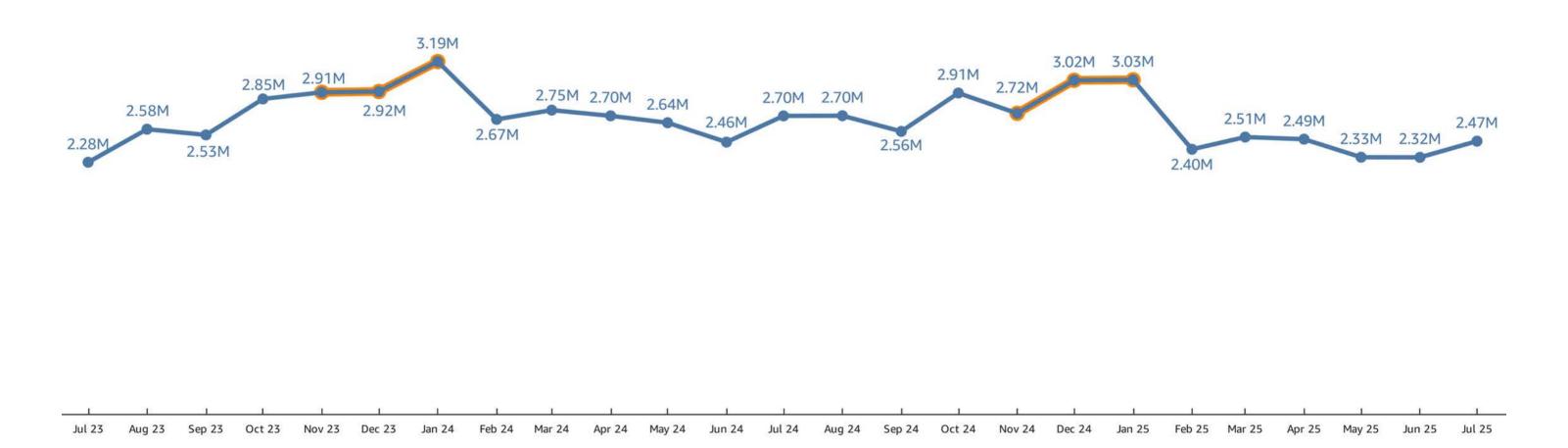
- In July 2025, 102.2 million individuals were enrolled in Medicaid and CHIP, a BHP/Other, or the Marketplace.
  - Medicaid and CHIP enrollment was approximately 77.6 million individuals.
  - Marketplace enrollment was approximately
     22.9 million individuals.
  - BHP enrollment was approximately 1.8 million individuals.
- Since March 2023, total enrollment across Medicaid, CHIP, BHP, and the Marketplace has declined by 8.5 million individuals (8 percent). This is a 16.6 million individual decrease for Medicaid and CHIP and a 7.5 million individual increase for the Marketplace.



Totals may not sum due to rounding.

## July 2023 to July 2025: Applications for Medicaid and CHIP Received by States

• In July 2025, **2.5 million** applications for Medicaid or CHIP were received by states, which is **8 percent** less applications than were received in July 2024.

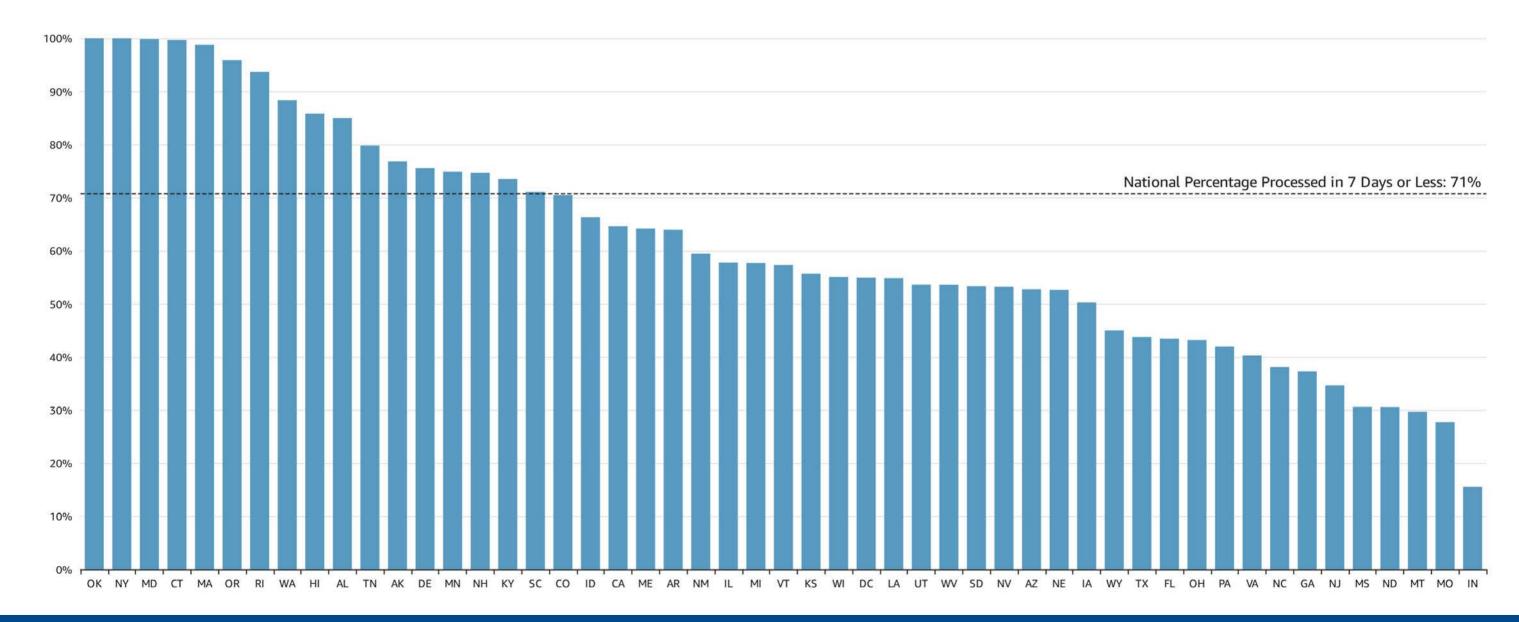


Source: Performance Indicator Data

Marketplace Open Enrollment period

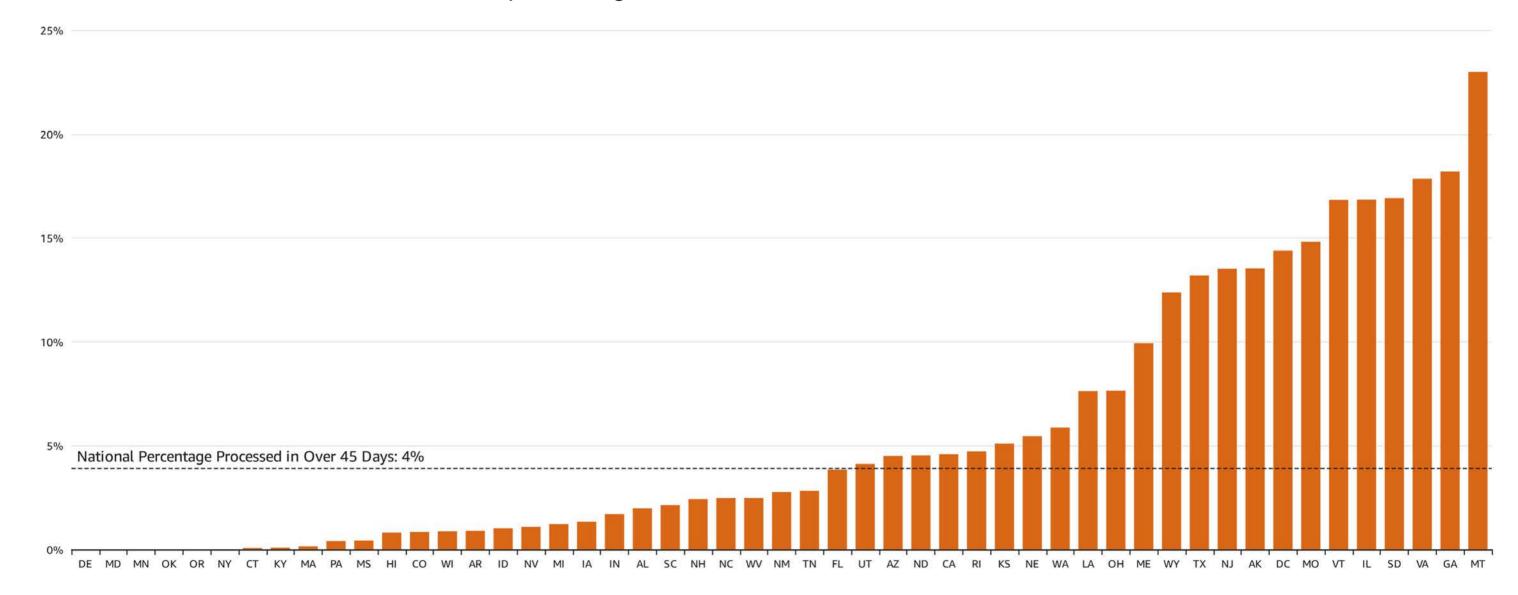
# July 2025: Percentage of MAGI Applications States Processed in 7 Days or Less

• In July 2025, nationally, **71 percent** of MAGI determinations at application were processed in 7 days or less. **17 states** were at or above this national percentage.



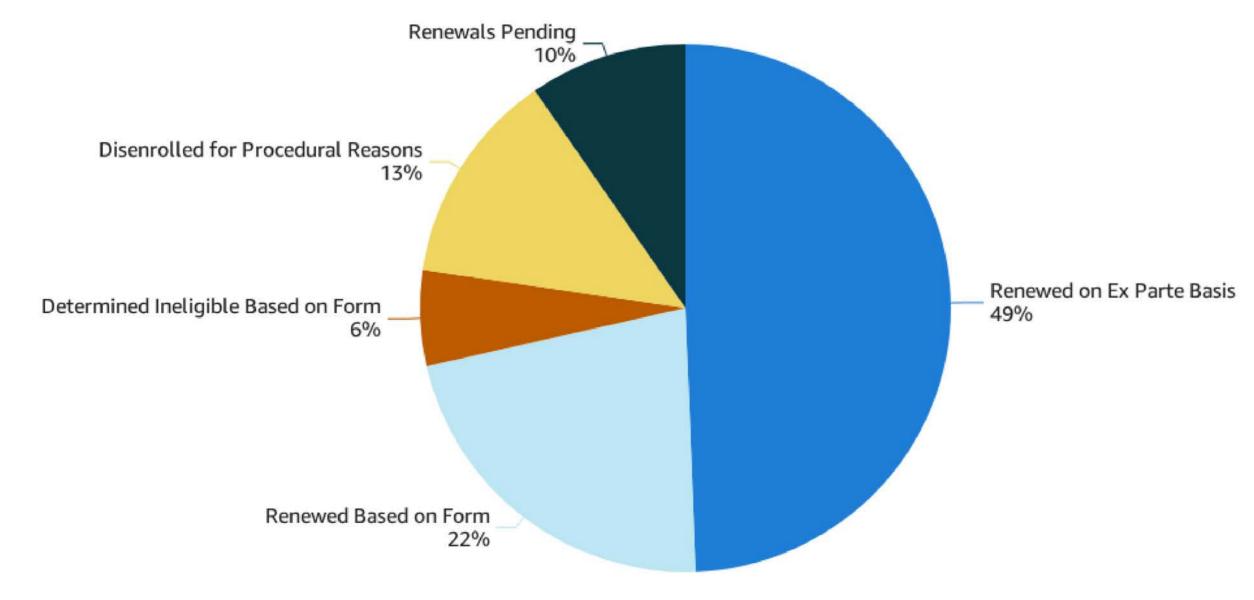
# July 2025: Percentage of MAGI Applications States Processed in Over 45 Days

• In July 2025, nationally, **4 percent** of MAGI determinations at application were processed in over 45 days, the regulatory standard for determining eligibility on a basis other than disability, including MAGI-based determinations. **23 states** were at or above this national percentage.



### July 2025: Distribution of Renewal Outcomes

• In July 2025, of the **5.6 million individuals** due for renewal, **71 percent** had their coverage successfully renewed, **19 percent** were disenrolled, and **10 percent** had their renewals pending at the end of the month.



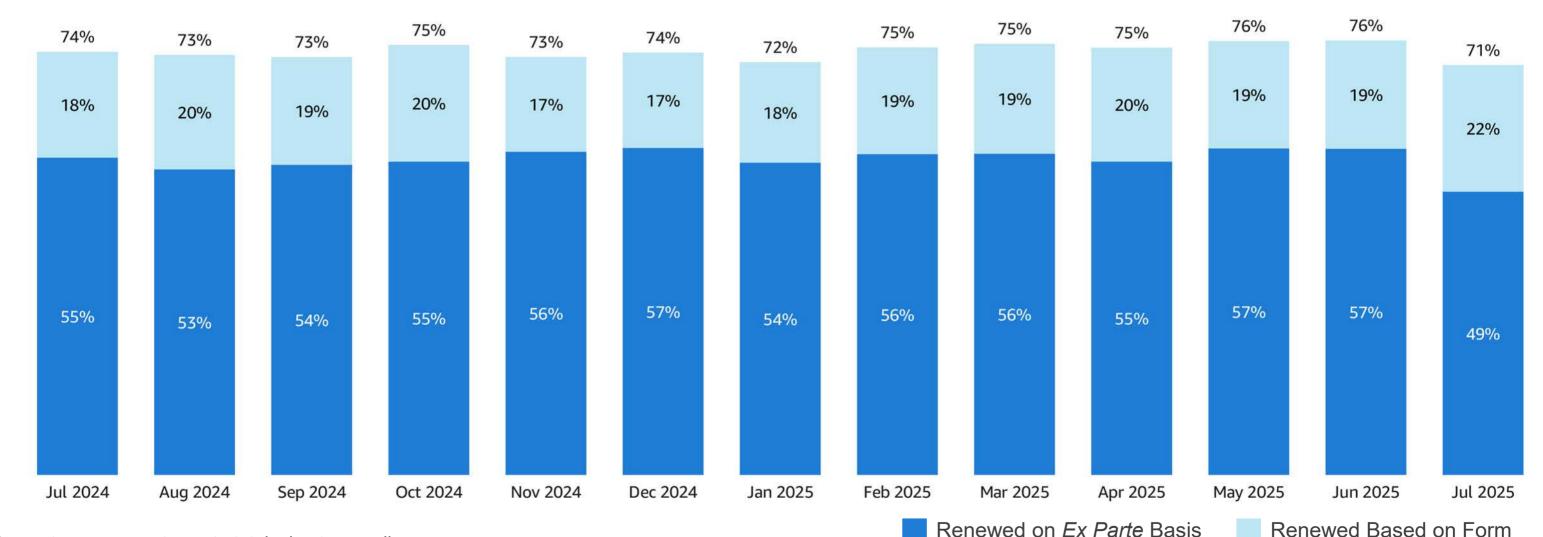
Percentages may not sum to totals due to rounding.

**Source:** Eligibility Processing Data

Notes: States may complete renewals pending in the month after the reporting month. Detailed notes on data can be found in the Appendix and on Data.Medicaid.gov.

# July 2024 to July 2025: National Retention Rates at Renewal, by Renewal Type

- In July 2025, of the individuals due for renewal, **49 percent** were renewed on an *ex parte* basis and **22 percent** were renewed based on a form.
- Since June 2024, retention rates at renewal exceeded **70 percent** each month.

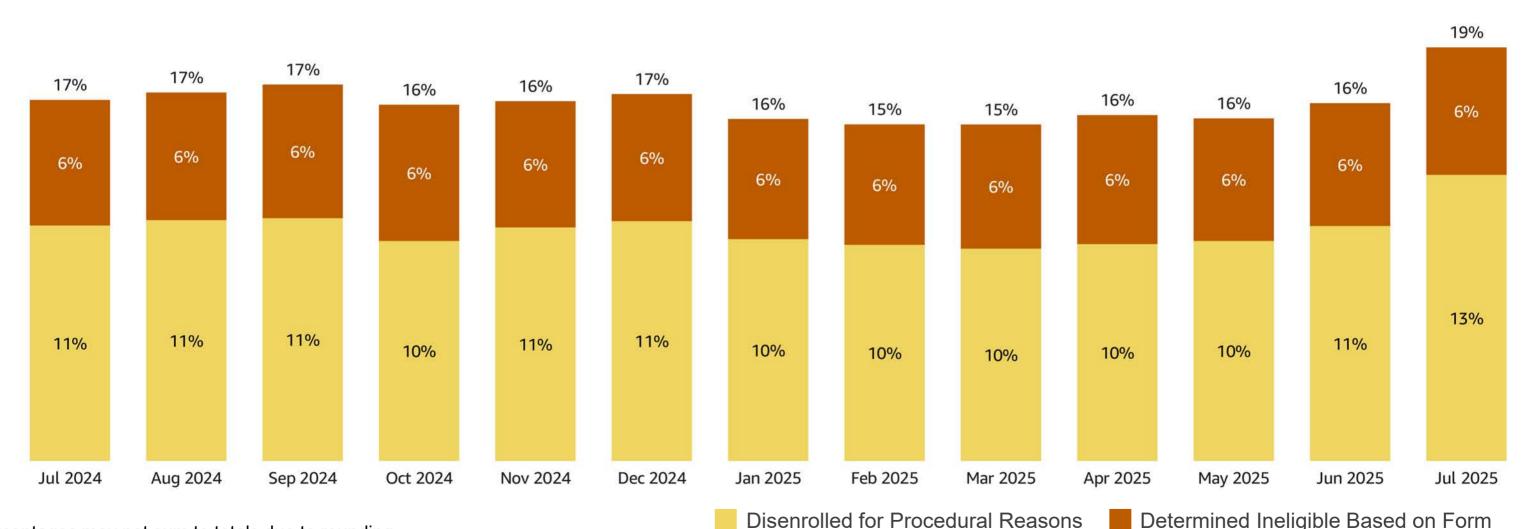


Percentages may not sum to totals due to rounding.

**Source:** Eligibility Processing Data

# July 2024 to July 2025: National Disenrollment Rates at Renewal, by Disenrollment Type

- In July 2025, of the individuals due for renewal, **13 percent** were disenrolled for procedural reasons and **6 percent** were disenrolled based on a form.
- Since December 2023, procedural disenrollment rates have been less than 15 percent.



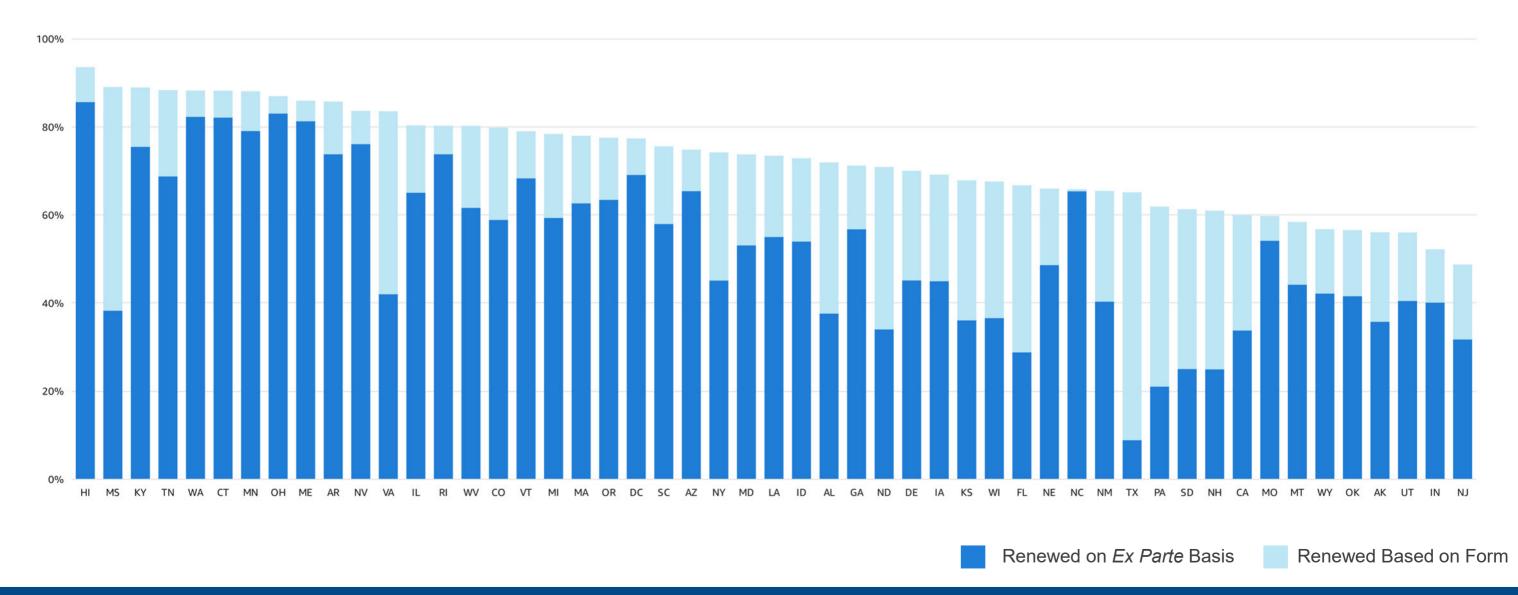
Percentages may not sum to totals due to rounding.

**Source:** Eligibility Processing Data

Notes: Detailed notes on data, including if states are excluded, can be found in the Appendix and on Data. Medicaid.gov.

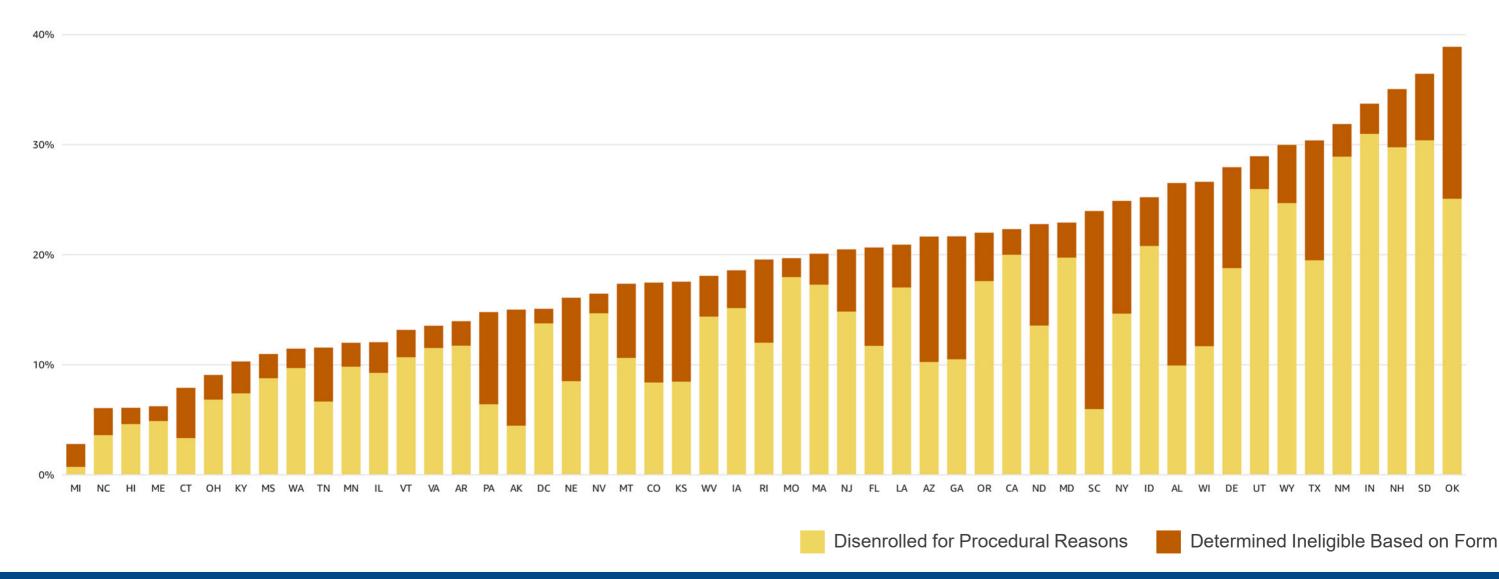
# July 2025: States' Coverage Retention Rates at Renewal, by Renewal Type

• In July 2025, states' coverage retention rates at renewal ranged from 49 to 94 percent and ex parte rates ranged from 9 to 86 percent.



# July 2025: States' Coverage Disenrollment Rates at Renewal, by Disenrollment Type

• In July 2025, states' rates of disenrollment at renewal ranged from 3 to 39 percent and procedural disenrollment rates ranged from 1 to 31 percent.



### **State Data Tables**

### July 2025: Medicaid and CHIP Enrollment by State

Stata	Total Medicaid and	d CHIP Enrollment	Medicaid	Enrollment	CHIP Er	CHIP Enrollment	
State	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month	
AK	208,266	3%	195,887	3%	12,379	-2%	
AL	936,239	-0.2%	750,162	-0.3%	186,077	0.5%	
AR	814,615	-0.2%	734,196	-0.3%	80,419	1%	
AZ	1,788,695	-0.3%	1,674,282	-0.2%	114,413	-1%	
CA	13,297,637	-0.1%	12,075,354	-0.1%	1,222,283	0.0%	
CO	1,194,665	0.1%	1,070,714	0.2%	123,951	-0.5%	
СТ	914,739	0.0%	889,753	0.0%	24,986	-0.1%	
DC	257,763	0.1%	240,384	0.1%	17,379	-0.3%	
DE	244,501	-0.2%	231,021	-0.2%	13,480	1%	
FL	3,671,259	-1%	3,506,368	-1%	164,891	-0.5%	
GA	1,893,400	-0.1%	1,698,030	0.1%	195,370	-1%	
Ħ	392,838	-0.3%	369,289	-0.3%	23,549	-0.1%	
IA	664,883	-0.4%	579,426	-0.4%	85,457	-0.5%	
ID	314,187	-0.2%	294,759	-0.2%	19,428	-0.5%	
IL	3,092,838	-0.4%	2,789,633	-0.5%	303,205	1%	
IN	1,667,236	0.1%	1,536,839	0.4%	130,397	-4%	
KS	401,573	-1%	328,117	-1%	73,456	-1%	
KY	1,364,688	0.0%	1,230,370	-0.1%	134,318	1%	
LA	1,453,151	-1%	1,312,113	-1%	141,038	-1%	
MA	1,593,923	-0.1%	1,408,008	-0.1%	185,915	-0.3%	
MD	1,415,241	-1%	1,213,098	-1%	202,143	-1%	
ME	341,323	-0.2%	313,715	-0.2%	27,608	1%	
MI	2,324,469	-0.5%	2,155,478	-0.4%	168,991	-1%	
MN	1,173,416	1%	1,168,697	1%	4,719	-2%	
MO	1,239,110	1%	1,105,732	1%	133,378	1%	
MS	592,668	0.0%	508,562	0.0%	84,106	0.1%	

**Source:** Performance Indicator Data

### July 2025: Medicaid and CHIP Enrollment by State, cont.

State	Total Medicaid and	d CHIP Enrollment	Medicaid I	Medicaid Enrollment		rollment
State	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month
MT	213,598	-1%	192,845	-1%	20,753	-1%
NC	2,873,987	0.1%	2,527,715	0.1%	346,272	-0.1%
ND	105,453	0.0%	100,379	0.0%	5,074	-1%
NE	336,229	0.0%	299,661	-0.1%	36,568	0.2%
NH	184,143	0.0%	165,199	0.0%	18,944	0.0%
NJ	1,750,346	-1%	1,492,673	-1%	257,673	-0.4%
NM	694,763	-0.4%	652,578	-1%	42,185	1%
NV	749,193	-1%	699,556	-1%	49,637	-3%
NY	6,551,887	-0.2%	5,875,131	-0.2%	676,756	-0.2%
OH	2,777,854	-0.5%	2,538,501	-0.5%	239,353	-0.2%
OK	1,002,153	-1%	929,044	-1%	73,109	-2%
OR	1,313,711	-0.5%	1,126,956	-0.3%	186,755	-1%
PA	3,034,789	-0.2%	2,755,618	-0.2%	279,171	-0.2%
RI	306,730	-2%	273,073	-3%	33,657	3%
SC	1,013,106	-0.1%	903,817	-0.1%	109,289	1%
SD	139,110	-0.4%	124,421	-0.2%	14,689	-2%
TN	1,432,503	0.1%	1,255,264	0.0%	177,239	1%
TX	4,169,127	0.2%	3,825,235	0.2%	343,892	-0.2%
UT	334,589	0.0%	299,108	0.1%	35,481	-1%
VA	1,710,002	-1%	1,514,993	-1%	195,009	-0.3%
VT	154,354	-0.3%	149,086	-0.2%	5,268	-1%
WA	1,792,188	0.1%	1,731,701	0.0%	60,487	2%
WI	1,125,941	-0.3%	1,027,136	-0.5%	98,805	2%
WV	501,077	-0.1%	461,142	-0.1%	39,935	0.0%
WY	61,342	-1%	55,488	-1%	5,854	-0.3%
Total	77,581,498	-0.2%	70,356,307	-0.2%	7,225,191	-0.2%

Source: Performance Indicator Data

### July 2025: Adult and Child Enrollment in Medicaid and CHIP by State

	Medicaid Adu	ılt Enrollment	Medicaid Child an	d CHIP Enrollment	Medicaid Chi	ld Enrollment	CHIP Enrollment	
State	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month
AK	125,604	1%	82,662	6%	70,283	7%	12,379	-2%
AL	267,728	-0.3%	668,511	-0.1%	482,434	-0.4%	186,077	0.5%
AR	402,761	-1%	411,854	0.3%	331,435	0.3%	80,419	1%
AZ	1,012,493	-0.4%	776,202	-0.1%	661,789	0.0%	114,413	-1%
CA	8,386,490	0.0%	4,911,147	-0.2%	3,688,864	-0.3%	1,222,283	0.0%
CO	674,070	0.2%	520,595	0.0%	396,644	0.2%	123,951	-0.5%
CT	547,447	-0.1%	367,292	0.0%	342,306	0.1%	24,986	-0.1%
DC	162,128	0.2%	95,635	-0.1%	78,256	-0.1%	17,379	-0.3%
DE	136,331	-0.2%	108,170	-0.1%	94,690	-0.3%	13,480	1%
FL	1,293,382	-1%	2,377,877	-1%	2,212,986	-1%	164,891	-0.5%
GA	555,047	1%	1,338,353	-0.3%	1,142,983	-0.1%	195,370	-1%
HI	240,603	-0.4%	152,235	-0.2%	128,686	-0.2%	23,549	-0.1%
IA	332,863	-0.4%	332,020	-0.4%	246,563	-0.4%	85,457	-0.5%
ID	160,281	-0.1%	153,906	-0.3%	134,478	-0.3%	19,428	-0.5%
IL	1,708,075	-0.5%	1,384,763	-0.2%	1,081,558	-0.5%	303,205	1%
IN	883,282	-0.5%	783,954	1%	653,557	2%	130,397	-4%
KS	121,851	-2%	279,722	-1%	206,266	-1%	73,456	-1%
KY	738,100	-0.1%	626,588	0.1%	492,270	0.0%	134,318	1%
LA	755,278	-2%	697,873	-0.4%	556,835	-0.4%	141,038	-1%
MA	909,134	-0.1%	684,789	-0.2%	498,874	-0.2%	185,915	-0.3%
MD	740,852	-1%	674,389	-0.4%	472,246	-0.2%	202,143	-1%
ME	200,805	-0.3%	140,518	0.0%	112,910	-0.2%	27,608	1%
MI	1,416,147	-1%	908,322	-0.4%	739,331	-0.3%	168,991	-1%
MN	567,383	1%	606,033	1%	601,314	1%	4,719	-2%
MO	664,471	1%	574,639	1%	441,261	1%	133,378	1%
MS	197,159	0.1%	395,509	-0.1%	311,403	-0.1%	84,106	0.1%

Source: Performance Indicator Data

### July 2025: Adult and Child Enrollment in Medicaid and CHIP by State, cont.

_	Medicaid Adu	ılt Enrollment	Medicaid Child an	d CHIP Enrollment	Medicaid Chi	ld Enrollment	CHIP Enrollment	
State	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month
MT	120,835	-1%	92,763	-1%	72,010	-1%	20,753	-1%
NC	1,430,923	0.0%	1,443,064	0.1%	1,096,792	0.2%	346,272	-0.1%
ND	54,127	0.2%	51,326	-0.2%	46,252	-0.1%	5,074	-1%
NE	162,317	0.1%	173,912	-0.1%	137,344	-0.2%	36,568	0.2%
NH	94,512	0.1%	89,631	-0.2%	70,687	-0.3%	18,944	0.0%
NJ	942,518	-1%	807,828	-1%	550,155	-1%	257,673	-0.4%
NM	381,832	-1%	312,931	-0.2%	270,746	-0.4%	42,185	1%
NV	424,806	-1%	324,387	-1%	274,750	-1%	49,637	-3%
NY	4,090,871	-0.3%	2,461,016	-0.1%	1,784,260	-0.1%	676,756	-0.2%
ОН	1,579,715	-1%	1,198,139	-0.3%	958,786	-0.4%	239,353	-0.2%
OK	480,459	-1%	521,694	-0.3%	448,585	0.1%	73,109	-2%
OR	837,079	-0.4%	476,632	-1%	289,877	0.0%	186,755	-1%
PA	1,608,690	-0.3%	1,426,099	-0.2%	1,146,928	-0.2%	279,171	-0.2%
RI	185,656	-3%	121,074	-1%	87,417	-2%	33,657	3%
SC	386,534	0.1%	626,572	-0.1%	517,283	-0.3%	109,289	1%
SD	60,505	-0.2%	78,605	-1%	63,916	-0.2%	14,689	-2%
TN	585,157	0.1%	847,346	0.1%	670,107	0.0%	177,239	1%
TX	978,079	0.3%	3,191,048	0.1%	2,847,156	0.2%	343,892	-0.2%
UT	163,218	-0.1%	171,371	0.1%	135,890	0.3%	35,481	-1%
VA	892,670	-1%	817,332	-1%	622,323	-1%	195,009	-0.3%
VT	96,071	-0.3%	58,283	-0.3%	53,015	-0.2%	5,268	-1%
WA	968,439	0.1%	823,749	0.0%	763,262	-0.1%	60,487	2%
WI	588,650	-1%	537,291	0.3%	438,486	0.0%	98,805	2%
WV	300,898	0.0%	200,179	-0.2%	160,244	-0.2%	39,935	0.0%
WY	19,423	-1%	41,919	-1%	36,065	-1%	5,854	-0.3%
Total	40,633,749	-0.3%	36,947,749	-0.1%	29,722,558	-0.1%	7,225,191	-0.2%

Source: Performance Indicator Data

### July 2025: MAGI Application Processing Times by State

04-4-			Percent Processed in		
State	Less Than 24 Hours	1-7 Days	8-30 Days	31-45 Days	Over 45 Days
AK	39%	37%	9%	1%	14%
AL	78%	7%	10%	3%	2%
AR	14%	50%	33%	3%	1%
AZ	42%	11%	32%	11%	5%
CA	46%	19%	24%	7%	5%
CO	35%	36%	26%	3%	1%
СТ	99%	1%	0.3%	0.0%	0.1%
DC	33%	22%	16%	15%	14%
DE	4%	71%	9%	16%	0.0%
FL	28%	15%	42%	10%	4%
GA	11%	26%	39%	5%	18%
HI	82%	4%	12%	1%	1%
IA	21%	30%	44%	5%	1%
ID	38%	28%	30%	3%	1%
IL	38%	19%	21%	5%	17%
IN	1%	14%	68%	15%	2%
KS	20%	36%	37%	3%	5%
KY	63%	11%	26%	0.5%	0.1%
LA	38%	16%	29%	9%	8%
MA	93%	6%	1%	0.1%	0.2%
MD	94%	6%	0.1%	0.0%	0.0%
ME	35%	29%	19%	7%	10%
MI	34%	24%	35%	6%	1%
MN	52%	23%	25%	0.0%	0.0%
MO	13%	15%	22%	35%	15%
MS	3%	28%	64%	5%	0.4%

### July 2025: MAGI Application Processing Times by State, cont.

04-4-			Percent Processed in		
State	Less Than 24 Hours	1-7 Days	8-30 Days	31-45 Days	Over 45 Days
MT	12%	17%	34%	13%	23%
NC	8%	30%	28%	31%	2%
ND	3%	28%	35%	30%	5%
NE	14%	39%	33%	9%	5%
NH	35%	39%	22%	1%	2%
NJ	19%	15%	37%	15%	14%
NM	33%	27%	23%	15%	3%
NV	37%	16%	37%	9%	1%
NY	100%	0.0%	0.0%	0.0%	0.0%
ОН	15%	28%	40%	9%	8%
OK	100%	0.0%	0.0%	0.0%	0.0%
OR	80%	16%	4%	0.0%	0.0%
PA	14%	28%	51%	6%	0.4%
RI	89%	4%	1%	0.3%	5%
SC	12%	60%	25%	2%	2%
SD	43%	11%	22%	8%	17%
TN	47%	32%	13%	4%	3%
TX	13%	31%	34%	9%	13%
UT	32%	21%	35%	8%	4%
VA	20%	20%	22%	20%	18%
VT	45%	12%	15%	11%	17%
WA	80%	8%	4%	1%	6%
WI	36%	19%	34%	10%	1%
WV	23%	30%	39%	5%	2%
WY	23%	22%	34%	8%	12%
Total	57%	14%	20%	5%	4%

### July 2025: Coverage Retention and Disenrollment Rates by State

	Total Number Due for		Percent of the Total	Number Due for Renewal	in Reporting Month	
State	Renewal in the Reporting Month	(1) Total Renewed in Medicaid/CHIP	(2) Total Disenrolled from Medicaid/CHIP	(3) Total Pending	(1a) Renewed on an <i>Ex Part</i> e Basis	(2a) Disenrolled for a Procedural or Administrative Reason
AK	16,094	56%	15%	29%	36%	4%
AL	120,819	72%	26%	2%	38%	10%
AR	50,949	86%	14%	0.4%	74%	12%
AZ	226,932	75%	22%	4%	65%	10%
CA	854,171	60%	22%	18%	34%	20%
CO	87,076	80%	17%	3%	59%	8%
СТ	96,159	88%	8%	4%	82%	3%
DC	21,904	77%	15%	8%	69%	14%
DE	16,416	70%	28%	2%	45%	19%
FL	188,605	67%	21%	13%	29%	12%_
GA	187,204	71%	22%	7%	57%	10%
HI	36,119	94%	6%	0.4%	86%	5%_
IA	56,759	69%	19%	12%	45%	15%
ID	19,464	73%	25%	2%	54%	21%
IL	255,612	80%	12%	8%	65%	9%
IN	121,070	52%	34%	14%	40%	31%
KS	31,779	68%	18%	15%	36%	8%
KY	48,216	89%	10%	1%	75%	7%
LA	106,875	73%	21%	6%	55%	17%
MA	50,551	78%	20%	2%	63%	17%_
MD	111,452	74%	23%	3%	53%	20%
ME	29,918	86%	6%	8%	81%	5%
MI	187,844	78%	3%	19%	59%	1%
MN	85,225	88%	12%	0.0%	79%	10%
MO	80,251	60%	20%	21%	54%	18%
MS	51,568	89%	11%	0.0%	38%	9%

Source: Eligibility Processing Data

**Notes:** Total Renewed, Total Disenrolled and Total Pending equals 100 percent of renewals due. Renewed on a *Ex Parte* Basis is a subset of Total Renewed, and Disenrolled for a Procedural Reason is a subset of Total Disenrolled. Detailed notes on data can be found in the Appendix and on Data. Medicaid.gov.

### July 2025: Coverage Retention and Disenrollment Rates by State, cont.

	Total Number Due for		Percent of the Total	Number Due for Renewal	in Reporting Month	
State	Renewal in the Reporting Month	(1) Total Renewed in Medicaid/CHIP	(2) Total Disenrolled from Medicaid/CHIP	(3) Total Pending	(1a) Renewed on an <i>Ex Part</i> e Basis	(2a) Disenrolled for a Procedural or Administrative Reason
MT	10,683	58%	17%	24%	44%	11%
NC	238,559	66%	6%	28%	65%	4%
ND	9,945	71%	23%	6%	34%	14%
NE	30,984	66%	16%	18%	49%	8%
NH	10,720	61%	35%	4%	25%	30%
NJ	101,583	49%	20%	31%	32%	15%
NM	35,859	65%	32%	3%	40%	29%
NV	64,787	84%	16%	0.0%	76%	15%
NY	431,731	74%	25%	1%	45%	15%
OH	244,214	87%	9%	4%	83%	7%
OK	61,687	56%	39%	5%	41%	25%
OR	88,177	77%	22%	1%	63%	18%
PA	212,911	62%	15%	23%	21%	6%
RI	22,489	80%	20%	0.3%	74%	12%
SC	84,977	76%	24%	1%	58%	6%
SD	8,433	61%	36%	2%	25%	30%
TN	67,720	88%	12%	0.2%	69%	7%
TX	291,657	65%	30%	5%	9%	19%
UT	28,186	56%	29%	15%	40%	26%
VA	136,564	83%	13%	3%	42%	11%
VT	9,230	79%	13%	8%	68%	11%
WA	117,663	88%	11%	0.4%	82%	10%
WI	61,374	68%	27%	6%	37%	12%
WV	34,940	80%	18%	2%	62%	14%
WY	6,185	57%	30%	13%	42%	25%
Total	5,550,290	71%	19%	10%	49%	13%

**Source:** Eligibility Processing Data

**Notes:** Total Renewed, Total Disenrolled and Total Pending equals 100 percent of renewals due. Renewed on a *Ex Parte* Basis is a subset of Total Renewed, and Disenrolled for a Procedural Reason is a subset of Total Disenrolled. Detailed notes on data can be found in the Appendix and on <u>Data.Medicaid.gov</u>.

### July 2025: Call Center Volumes, Wait Times and Abandonment Rates by State

State	Volu	Volume		(Minutes)	Abandon	ment Rate
State	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month	Jul 2025	Change Prior Month
AK	36,010	2%	10	-17%	16%	-4%
AL	52,843	12%	2	100%	9%	2%
AR	132,096	3%	1	-50%	1%	1%
AZ	64,091	6%	4	33%	13%	2%
CA	272,635	6%	3	0.0%	24%	9%
CO	28,382	15%	3	50%	3%	-2%
СТ	119,957	8%	24	20%	12%	0.0%
DC	38,382	18%	0	0.0%	2%	0.0%
DE	32,096	8%	2	0.0%	32%	2%
FL	1,779,660	42%	18	64%	18%	5%
GA	47,825	14%	21	-9%	1%	0.1%
HI	20,983	24%	9	80%	23%	4%
IA	22,839	10%	0	0.0%	1%	0.3%
ID	53,010	20%	20	-9%	7%	0.0%
IL	233,751	-2%	19	-5%	24%	-1%
IN	259,520	6%	5	0.0%	8%	-0.1%
KS	35,824	8%	0	0.0%	0.2%	-1%
KY	66,899	5%	1	100%	0.2%	-0.3%
LA	343,542	5%	3	0.0%	5%	2%
MA	230,882	16%	1	0.0%	1%	-4%
MD	68,351	19%	2	0.0%	8%	3%
ME	30,187	9%	11	22%	18%	3%
MI	145,378	8%	1	100%	2%	1%
MN	24,229	7%	7	-13%	27%	0.0%
MO	74,271	-2%	17	-32%	23%	-9%
MS	9,334	-26%	0	0.0%	5%	2%

### July 2025: Call Center Volumes, Wait Times and Abandonment Rates by State, cont.

State	Volu	ume	Wait Time	e (Minutes)	Abandon	ment Rate
State	Jul 2025	% Change Prior Month	Jul 2025	% Change Prior Month	Jul 2025	Change Prior Month
MT	21,012	4%	24	4%	34%	-1%
NC	22,976	12%	0	0.0%	1%	0.1%
ND	22,948	6%	0	0.0%	19%	-1%
NE	29,474	5%	8	0.0%	15%	-0.3%
NH	35,224	25%	6	50%	8%	3%
NJ	114,092	3%	4	0.0%	1%	0.1%
NM	149,679	1%	15	114%	6%	0.1%
NV	113,474	5%	64	12%	35%	4%
NY	613,277	7%	1	0.0%	1%	-1%
ОН	145,705	10%	1	0.0%	1%	0.0%
OK	198,063	10%	24	41%	9%	2%
OR	205,477	41%	12	33%	51%	17%
PA	284,550	16%	13	-19%	22%	-2%
RI	18,596	22%	8	-27%	14%	-10%
SC	118,620	2%	1	0.0%	2%	0.1%
SD	NR	NR	NR	NR	NR	NR
TN	68,267	15%	0	0.0%	0.1%	0.0%
TX	785,555	16%	1	0.0%	3%	1%
UT	106,688	14%	12	-25%	16%	-2%
VA	75,111	17%	1	0.0%	1%	0.3%
VT	19,424	17%	1	0.0%	2%	0.4%
WA	67,601	8%	1	0.0%	22%	1%
WI	267,274	5%	12	20%	18%	2%
WV	36,946	99%	4	100%	12%	10%
WY	11,585	17%	1	0.0%	0.2%	-1%

### **Appendix**

### **Data Notes**

Data Type	Data Notes
Medicaid and CHIP Enrollment Data	<ul> <li>Arizona did not report adult and child Medicaid breakouts from February 2020 to April 2024. Prior to May 2024, the national Medicaid child and CHIP enrollment totals include Arizona's CHIP enrollment only, and the national Medicaid adult enrollment totals exclude Arizona's Medicaid adult enrollment.</li> </ul>
	Rhode Island was unable to report enrollment data for December 2024 and January 2025. Rhode Island's November 2024 enrollment totals are used as a proxy for December 2024 and January 2025 in this report.
Applications Received Data	<ul> <li>New York made additional changes to its reporting methodology for Medicaid and CHIP applications beginning in July 2024 to correctly include additional applications required under CMS's reporting specifications.</li> </ul>
	Rhode Island was unable to report applications received data for December 2024 and January 2025.
	Data reported may be an undercount because a state may not include all applications received or may not include applications for some populations or limited benefit programs.
	Data reported may be an overcount because a state may include duplicate applications, accounts transferred from HealthCare.gov, administrative data transfers or renewals/redeterminations.
MAGI Application Processing Time Data	Counts may not include all MAGI determinations on applications, specifically New Jersey's July 2025 data.
	Counts may include redeterminations or some non-MAGI applications in the data.
	Counts may report processing time at the application/household level and not at the individual level.
Call Center Data	South Dakota does not have a call center and does not report call center metrics.

### Data Notes, cont. 1

Data Type	Detailed Data Notes
Marketplace Enrollment Data	Enrollment data include data from the FFM, SBM-FPs, and SBMs.
BHP/Other Data	BHP enrollment includes data reported to CMS by three states, Minnesota, New York, and Oregon.
	<ul> <li>As of the March 2024 data, New York reports enrollment in the Essential Plan Expansion (EP) Program, which is a new coverage program implemented under a section 1332 waiver.</li> </ul>
	<ul> <li>As of the July 2024 data, Oregon began reporting BHP enrollment data after implementing its BHP program in the same month.</li> </ul>
	January 2020 BHP enrollment data are included in the February 2020 enrollment total.
Eligibility Processing Data	Georgia reported data for individuals who continue to be eligible following a change in circumstances and were granted a new 12-month eligibility period during the reporting period, along with data on individuals due for renewal in the month.
	<ul> <li>North Carolina reports renewal outcomes for only initiated renewals scheduled for completion in the report month, and as such, the data do not reflect renewals that should have been completed in the reporting period that the state was unable to initiate by the end of the report month.</li> </ul>
	Rhode Island was unable to report eligibility processing data for December 2024 and January 2025.
	<ul> <li>In most states, the effective date for procedural terminations is the beginning of the following month in which the renewal was due (e.g., procedural terminations for renewals due and reported in the month of March would have an effective termination date of April 1).</li> </ul>

### Data Notes, cont. 2

#### **Eligibility Processing Data**

• These states paused some or all procedural terminations for renewal cohorts due in the following months:

	AK	СО	DC	DE	KS	KY	ME	MI	NH	NM	NY
July 2024	•	•	•	•	•	•	•	•	•	•	•
August 2024	•	•	•	•	•	•	•	•	•	•	•
September 2024	•	•	•	•	•	•		•	•	•	•
October 2024	•	•	•	•	•	•		•	•	•	•
November 2024	•	•	•	•	•	•		•	•	•	•
December 2024	•	•	•	•	•	•		•	•	•	•
January 2025	•	•	•	•	•	•		•	•	•	•
February 2025	•	•	•	•	•	•		•	•	•	•
March 2025	•	•	•	•	•	•		•	•	•	•
April 2025	•	•		•	•	•		•	•	•	•
May 2025	•	•		•	•	•		•	•	•	•
June 2025	•	•		•	•	•		•	•	•	•
July 2025	•	•		•	•	•		•	•	•	•

### **Data Sources by Slide**

Data Sources	Slide Title					
Medicaid and CHIP Eligibility and Enrollment Performance Indicator Data, preliminary data	Total Medicaid and CHIP Enrollment					
	Total Monthly Medicaid and CHIP Enrollment					
	Total Monthly Medicaid Child and CHIP Enrollment and Medicaid Adult Enrollment					
	Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace					
	Applications for Medicaid and CHIP Received by States					
	Percentage of MAGI Applications States Processed in 7 Days or Less					
	Percentage of MAGI Applications States Processed in Over 45 Days					
Marketplace enrollment data are from HealthCare.gov Marketplace Operational Data and State-based Marketplace Operational Data	Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace					
Medicaid and CHIP Eligibility Processing Data	Distribution of Renewal Outcomes					
	National Retention Rates at Renewal, by Renewal Type					
	National Disenrollment Rates at Renewal, by Disenrollment Type					
	States' Coverage Retention Rates at Renewal, by Renewal Type					
	States' Coverage Disenrollment Rates at Renewal, by Disenrollment Type					