

# December 2024: Medicaid and CHIP Eligibility Operations and Enrollment Snapshot



#### **Eligibility Operations and Enrollment Snapshot**

- To promote transparency and provide insights into states' Medicaid and Children's Health Insurance Program (CHIP) eligibility operations and enrollment, this Snapshot captures state reporting of Performance Indicator Data, Eligibility Processing Data, and Transformed Medicaid Statistical Information System (T-MSIS) data focusing on:
  - Medicaid and CHIP enrollment;
  - Total applications submitted to Medicaid, CHIP, Human Services agencies, and State-based Marketplaces;
  - Modified adjusted gross income (MAGI) application processing times;
  - Renewal outcomes; and
  - Call center metrics.
- CMS releases this Snapshot on a monthly-basis, providing current month and retrospective data to convey a
  national and state-specific picture of Medicaid and CHIP eligibility and enrollment operations, as well as
  Marketplace and Basic Health Program (BHP) enrollment. CMS releases additional data on a quarterly-basis,
  including data on separate CHIP program enrollment and updated renewal outcomes. The Snapshot with this
  additional data will be released on the last month of the quarter.
- Enrollment trends in this Snapshot are compared with February 2020 data to reflect the impacts of the Medicaid continuous enrollment condition. The continuous enrollment condition authorized by the Families First Coronavirus Response Act ended on March 31, 2023, with states resuming routine eligibility renewals, including terminations of coverage for individuals who are no longer eligible beginning on April 1, 2023.

#### What You Should Know When Using the Data: Performance Indicator Data Set

The Medicaid and CHIP Eligibility and Enrollment Performance Indicator Data Set (Performance Indicator Data) includes preliminary monthly aggregate data on states' eligibility and enrollment processes.

- States submit these data to CMS monthly.
- Definitions of elements in the Performance Indicator Data vary from other data sets, including T-MSIS and Medicaid and CHIP Eligibility Processing Data Report, and comparisons should not be made across data sets.
- Medicaid and CHIP enrollment counts include individuals receiving comprehensive Medicaid and CHIP benefits and represent
  a point-in-time count on the last day of the calendar month. CHIP enrollment includes all individuals with CHIP-funded coverage,
  including children enrolled in Medicaid-expansion CHIP, children enrolled in a separate CHIP, and pregnant adult women
  enrolled in a separate CHIP.
- MAGI application processing time data represent the length of time it takes state Medicaid and CHIP agencies to conduct all
  final MAGI determinations (including Medicaid MAGI and CHIP) for individuals at application, regardless of date of application.
  - Application processing time data are influenced by state policies, practices including verification processes, and other factors
    including application volume, staffing, and level of automation in a state's eligibility system.
  - States may prioritize processing older applications. As these are completed, the data would reflect longer processing times, with the volume and age of pending applications decreasing.
  - Processing time data exclude renewals and redeterminations, and the data do not reflect the state's volume of pending applications.
- CMS released **state call center data** for the first time in July 2023. There is wide variation in how states operate their call centers, making it difficult to compare these data.
- Data specifications are available at: <a href="https://www.medicaid.gov/medicaid/downloads/performance-indicators-datadictionary.pdf">https://www.medicaid.gov/medicaid/downloads/performance-indicators-datadictionary.pdf</a>.

## What You Should Know When Using the Data: Eligibility Processing Data Report

The Medicaid and CHIP Eligibility Processing Data Report (Eligibility Processing Data) includes monthly aggregate data on states' renewal processes and outcomes.

- Medicaid and CHIP renewal outcomes are reported by cohort. States report outcomes for all individuals in the month
  in which renewals for the cohort are due, even if some renewals were completed in a prior month. These data represent
  the outcome of renewals due in the reporting month (generally effective the first of the following month).
- State-reported data may reflect routine renewal data, or a combination of unwinding-related renewal data and routine renewal data.
- Multiple factors, including state-adopted mitigations and other strategies, may influence renewal outcomes and reporting in a state.<sup>1</sup> For example:
  - States with an ex parte mitigation strategy that use data sources to complete a renewal after a form is sent may report those renewals as completed based on the return of a renewal form and underreport the number of individuals renewed on an ex parte basis.
  - Some states are **temporarily holding some or all procedural terminations** as a mitigation strategy to ensure compliance with federal renewal requirements or have voluntarily implemented a strategy to delay procedural terminations to conduct additional outreach. These states may report zero procedural terminations and/or a significantly higher share of pending renewals at the end of a reporting month.
- Data specifications are available at: <a href="https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf">https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf</a>.

Please consider these factors and other information when interpreting renewal outcomes and comparing information across states.

## What You Should Know When Using the Data: Updated Eligibility Processing Data Report

States submit updated monthly renewal outcomes data after the original monthly report submission. This **Updated Medicaid and CHIP Eligibility Processing Data** (**Updated Eligibility Processing Data**), made available on a quarterly-basis in this Snapshot, includes aggregate data on states' renewal processes and outcomes for renewals previously reported in prior months as pending as of three months after the renewal was due.

- "Pending" renewals are renewals that are due in a reporting month but that a state has not completed processing by the renewal due date.
- Renewals may be pending by the end of the month they are due for a number of reasons including, but not limited to:
  - Beneficiaries returning renewal forms late in the renewal process, leaving little time for the state to complete processing;
  - States holding procedural terminations and/or other terminations (e.g., by adopting CMS-approved strategies to delay procedural disenrollments for one month while conducting outreach); or
  - States being unable to process all renewals received before the end of the month in which they are due.
- The Updated Eligibility Processing Data may also reflect states' corrections to previously reported data.
- Data specifications are available at: <a href="https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf">https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf</a>.

### What You Should Know When Using the Data: Marketplace and Basic Health Plan Enrollment / Other Data

#### Marketplace Enrollment Data (Marketplace Data)

- Marketplace enrollment data are from HealthCare.gov Marketplace Operational Data and State-based Marketplace Operational Data.
- Marketplace enrollment represents enrollees who have effectuated their plan selection (i.e., paid their first month's premium, if any). The data are revised every month to reflect new effectuations, as well as retroactive enrollments, cancellations, and terminations, and other data corrections.

#### **Basic Health Program Enrollment / Other Data (BHP Data)**

- BHP enrollment includes data reported to CMS by three states: Minnesota (MN), New York (NY), and Oregon (OR).
  - MN and OR operate a BHP, which provides coverage to consumers with incomes at or below 200 percent of the FPL who are not eligible for Medicaid or CHIP and otherwise would be eligible for a QHP. OR implemented its BHP and started reporting BHP enrollment data beginning in July 2024.
  - Effective April 2024, NY transitioned from operating a BHP to a new coverage program, the Essential Plan Expansion (EP), that generally mirrors the state's BHP and is implemented under its approved section 1332 waiver. The EP expands eligibility to certain individuals with estimated household incomes up to 250 percent FPL, including some who would otherwise be enrolled in Medicaid coverage or in a state-funded health insurance program absent the waiver. Even though NY's EP is not a BHP, enrollment in this new coverage program continues to be reported in the BHP enrollment data.

### What You Should Know When Using the Data: T-MSIS Analytic Files Separate CHIP Enrollment Data

Separate CHIP Enrollment Data (S-CHIP Data), made available on a quarterly-basis in this Snapshot, include monthly data on children and pregnant adult women enrolled in states' separate CHIP programs at any point during the reporting month.

- The S-CHIP Data come from the T-MSIS Analytic Files (TAF).
  - States report the latest information available from state systems in their monthly T-MSIS submissions, including individual-level data about enrollees' Medicaid or CHIP eligibility status.
  - The T-MSIS data are converted into the TAF, which are optimized for monitoring and research purposes.
  - States with T-MSIS data quality or submission issues have the option to provide S-CHIP enrollment counts outside of T-MSIS.
- The S-CHIP Data do not include:
  - Enrollees covered by Medicaid-expansion CHIP. If an individual is enrolled in both Medicaid or Medicaid-expansion CHIP and S-CHIP in a given month, TAF picks the program in which they were last enrolled.
  - Enrollees in dental-only S-CHIP coverage.
- Enrollment definitions in the Performance Indicator Data vary from the TAF's and comparisons should not be made across
  data sets.
- Data specifications are available at: <a href="https://www.medicaid.gov/medicaid/data-systems/macbis/transformed-medicaid-statistical-information-system-t-msis/index.html">https://www.medicaid.gov/medicaid/data-systems/macbis/transformed-medicaid-statistical-information-system-t-msis/index.html</a>.

#### **December 2024 Key Findings**

#### **Medicaid and CHIP Enrollment**

- In December 2024, 78.8 million individuals were enrolled in Medicaid and CHIP.
  - 71.5 million individuals were enrolled in Medicaid, and 7.3 million individuals were enrolled in CHIP.
  - 41.4 million adults were enrolled in Medicaid, and there were 37.4 million Medicaid child and CHIP enrollees.

#### **Medicaid and CHIP Applications Received**

- In December 2024, Medicaid, CHIP, Human Services agencies, and State-based Marketplaces received 3.0 million
  applications, or 11 percent more applications, as compared to November 2024.
  - The number of applications received has increased by **30 percent** since December 2023 and increased by **84 percent** since December 2022.

#### **December 2024 Key Findings (Continued)**

#### **MAGI Application Processing Time**

In December 2024, 68 percent of MAGI applications were processed in 7 days or less, and 5 percent of MAGI
applications were processed in over 45 days, the regulatory standard for determining eligibility on a basis other than
disability, including MAGI-based determinations.

#### **Renewal Outcomes**

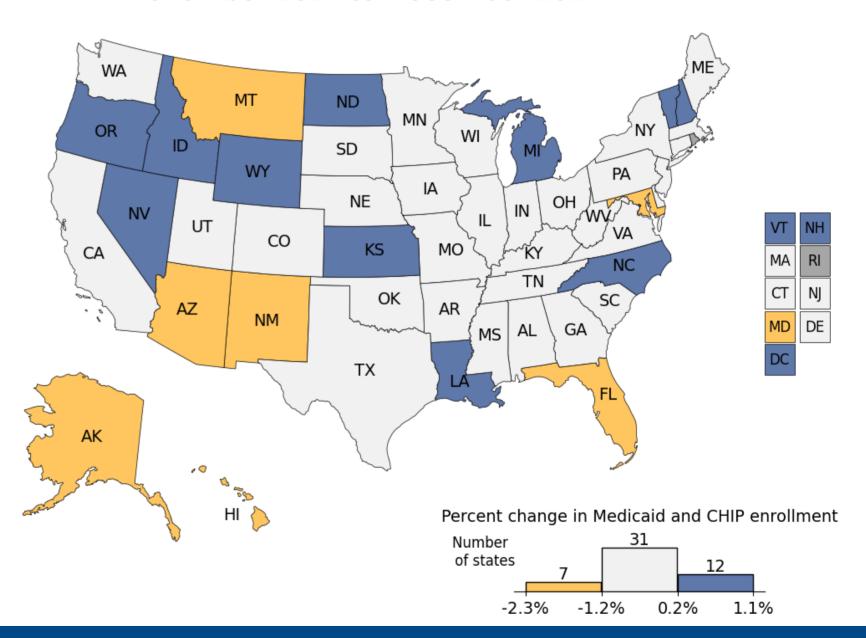
- In December 2024, of the individuals due for renewal:
  - 74 percent had their coverage renewed, a one percentage point increase from November 2024.
    - 57 percent were renewed on an ex parte basis, a one percentage point increase from November 2024.
  - 17 percent were disenrolled, which is consistent with November 2024.
    - 11 percent were disenrolled for procedural reasons, which is consistent with November 2024.

#### **December 2024: Total Medicaid and CHIP Enrollment**

### Monthly Medicaid and CHIP Enrollment, December 2024

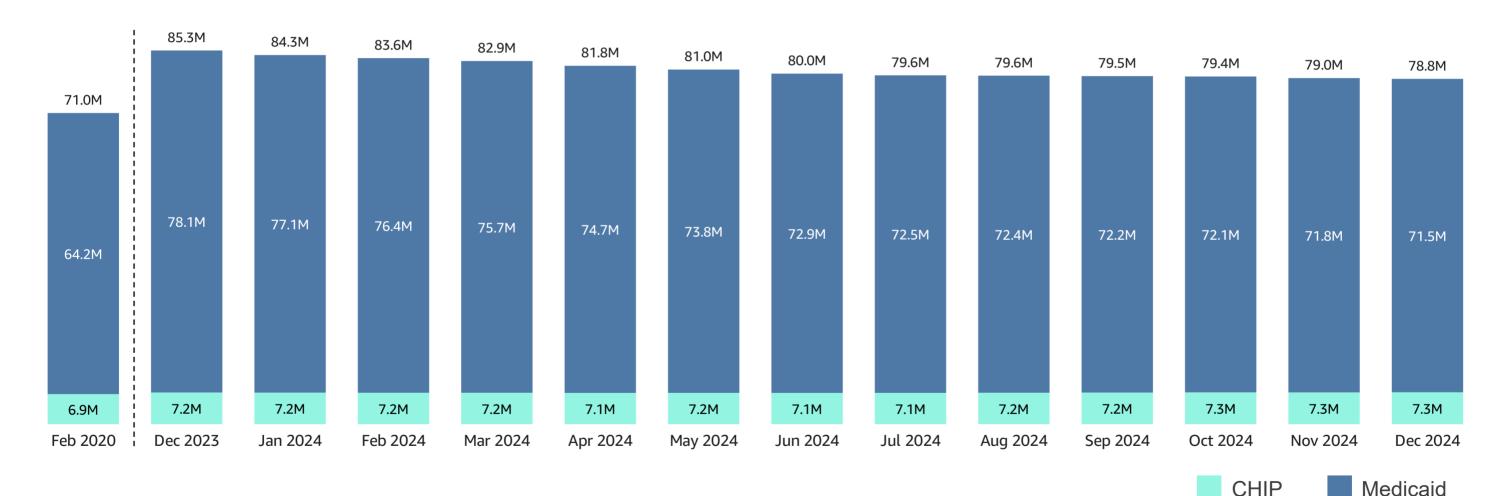
- In December 2024, total Medicaid and CHIP enrollment was 78.8 million individuals nationally, a decrease of 170,000 individuals (0.2 percent) from November 2024.
  - Medicaid enrollment was 71.5 million individuals.
  - CHIP enrollment was 7.3 million individuals.

### Percent Change in Medicaid and CHIP Enrollment, November 2024 to December 2024



### December 2023 to December 2024: Total Monthly Medicaid and CHIP Enrollment

- Between December 2023 and December 2024, Medicaid enrollment decreased by **6.5 million** individuals (8 percent) and CHIP enrollment increased by **55,000** individuals (1 percent).
- Between February 2020 (the pre-pandemic baseline) and December 2024, Medicaid enrollment increased by **7.4 million** individuals (11 percent) and CHIP enrollment increased by **420,000** individuals (6 percent).

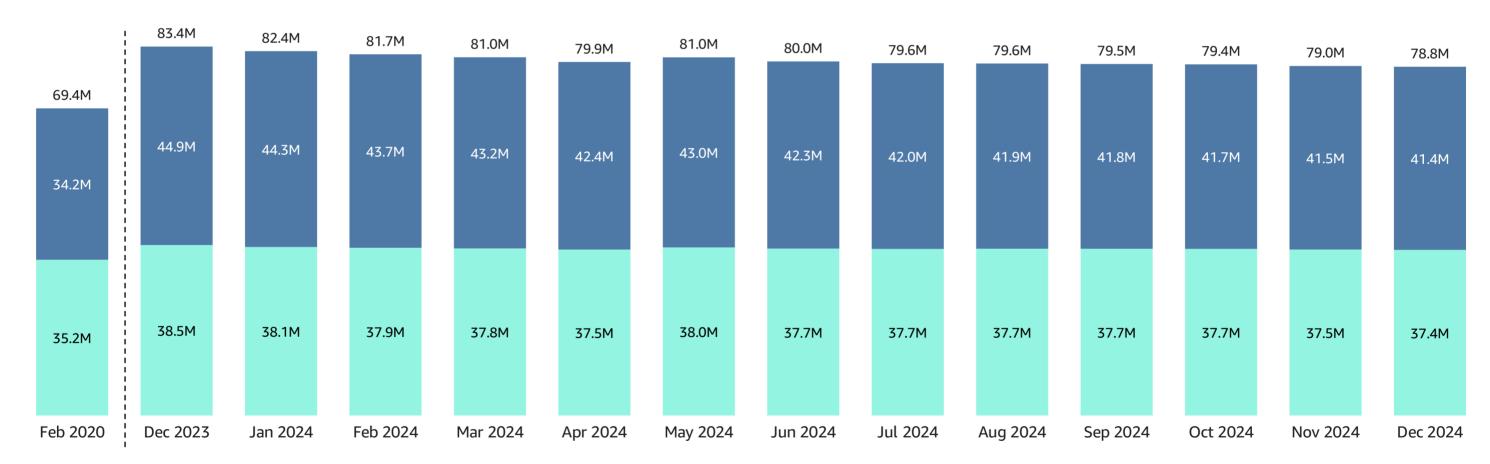


Totals may not sum due to rounding.

Source: Performance Indicator Data

### December 2023 to December 2024: Total Monthly Medicaid Child and CHIP Enrollment and Medicaid Adult Enrollment

- In December 2024, Medicaid child and CHIP enrollment was 37.4 million individuals and Medicaid adult enrollment was 41.4 million individuals.
- Between December 2023 and December 2024, Medicaid child and CHIP enrollment decreased by 1.1 million individuals (3 percent) and Medicaid adult enrollment decreased by 3.5 million individuals (8 percent).
- Between February 2020 (pre-pandemic baseline) and December 2024, Medicaid child and CHIP enrollment increased by **2.2 million** individuals (6 percent) and Medicaid adult enrollment increased by **7.2 million** individuals (21 percent).



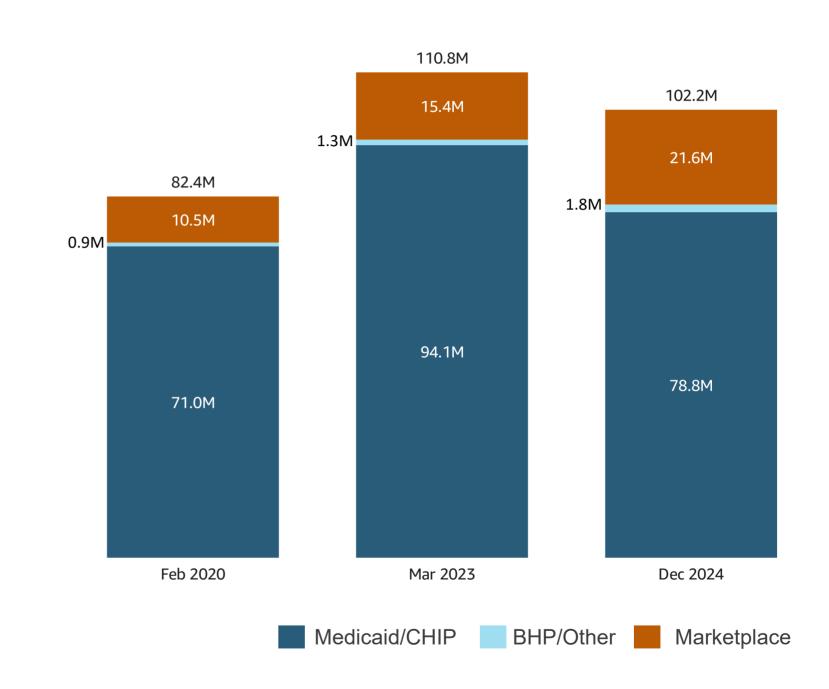
Totals may not sum due to rounding.

Medicaid Child and CHIP Enrollment

Medicaid Adult Enrollment

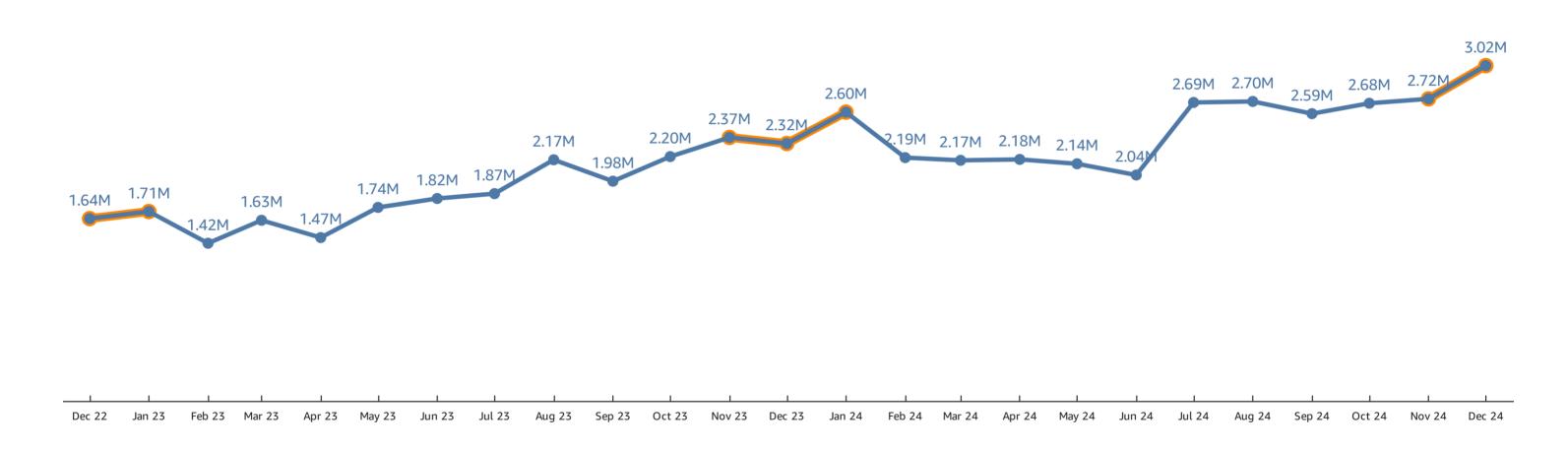
# December 2024: Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace

- In December 2024, **102.2 million individuals** were enrolled in Medicaid and CHIP, a BHP/Other, or the Marketplace.
  - Medicaid and CHIP enrollment was approximately 78.8 million individuals.
  - Marketplace enrollment was approximately
     21.6 million individuals.
  - BHP enrollment was approximately 1.8 million individuals.
- Since March 2023, total enrollment across Medicaid, CHIP, BHP, and the Marketplace has declined by 8.5 million individuals (8 percent). This is a 15.3 million individual decrease for Medicaid and CHIP and a 6.3 million individual increase for the Marketplace.



# December 2022 to December 2024: Applications for Medicaid and CHIP Received by States

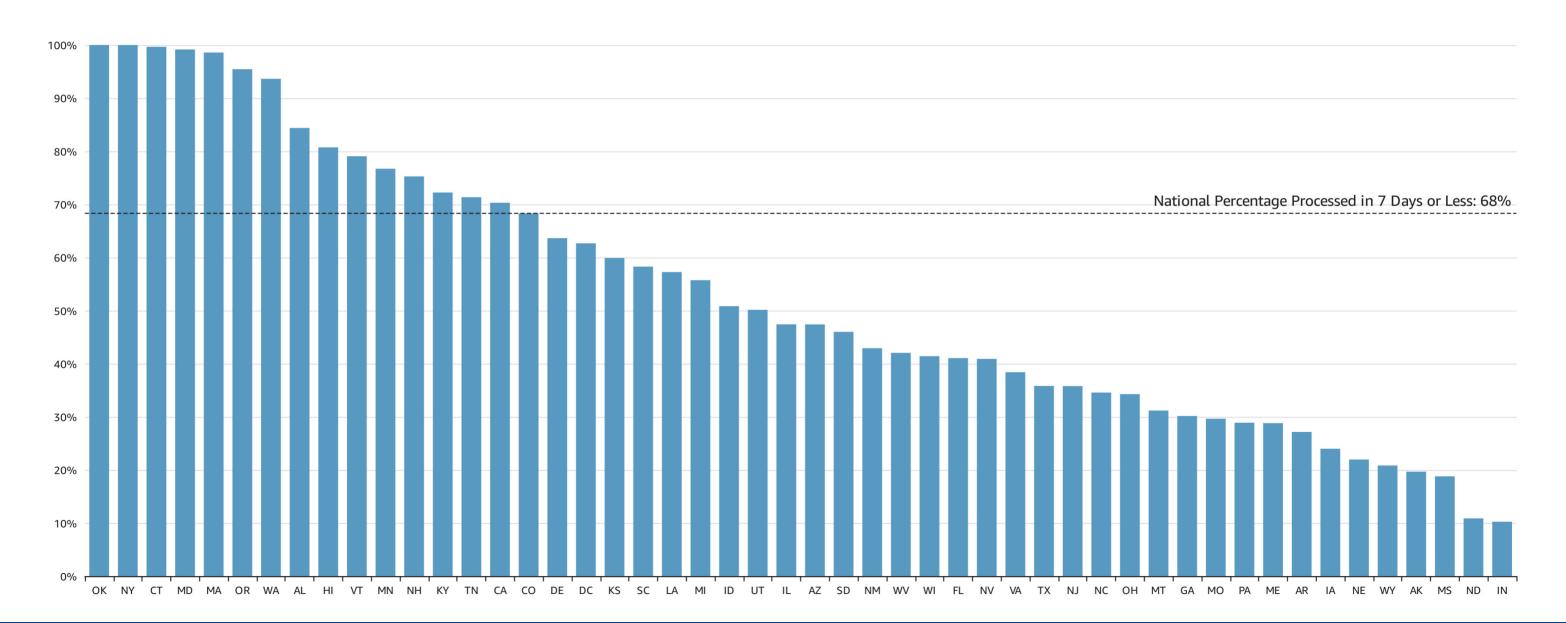
• In December 2024, **3.0 million** applications for Medicaid or CHIP were received by states, which is **30 percent** more applications than were received in December 2023.



Marketplace Open Enrollment period

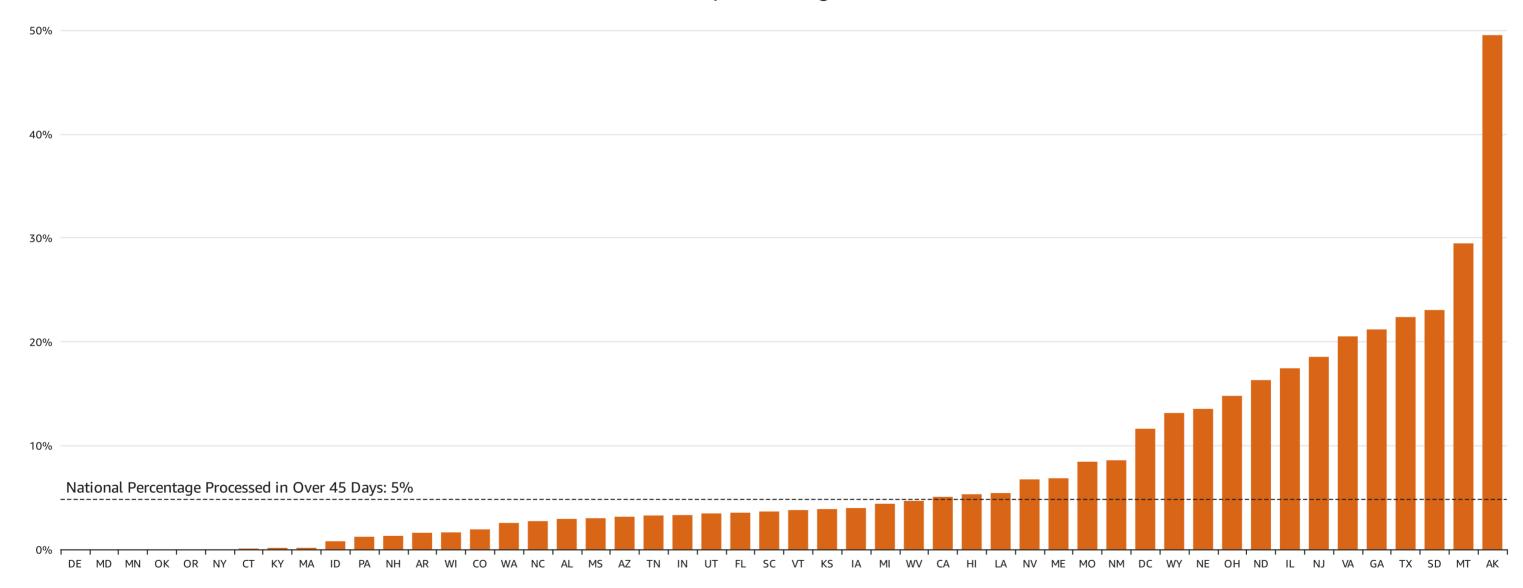
# December 2024: Percentage of MAGI Applications States Processed in 7 Days or Less

In December 2024, nationally, 68 percent of MAGI determinations at application were processed in 7 days or less.
 15 states were at or above this national percentage.



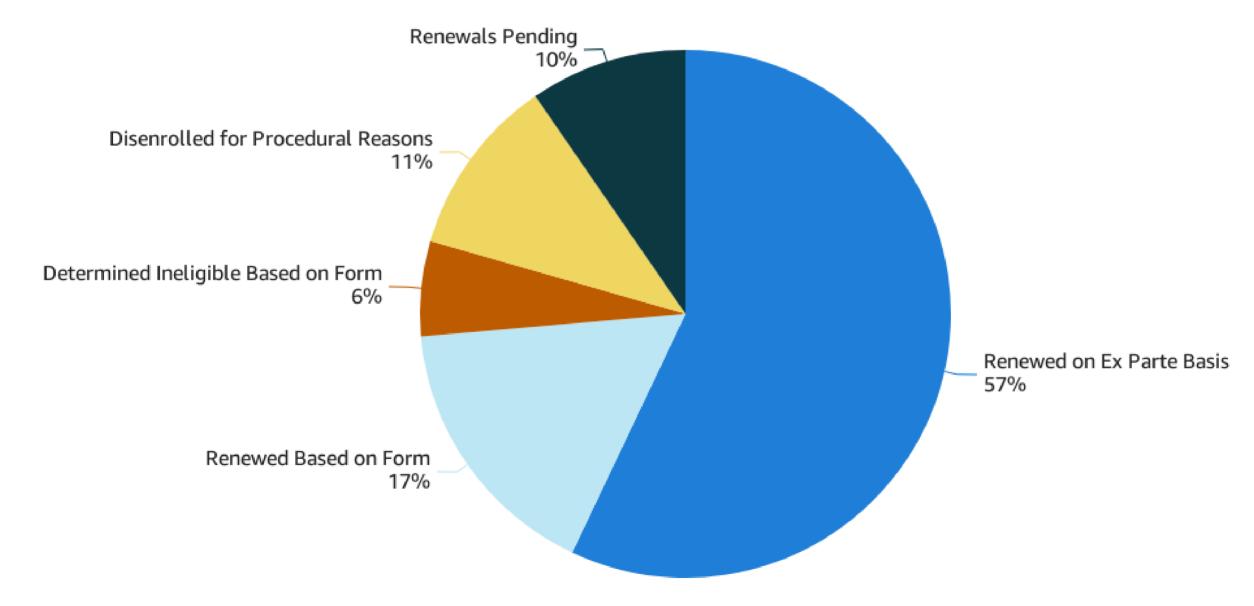
# December 2024: Percentage of MAGI Applications States Processed in Over 45 Days

• In December 2024, nationally, **5 percent** of MAGI determinations at application were processed in over 45 days, the regulatory standard for determining eligibility on a basis other than disability, including MAGI-based determinations. **20 states** were at or above this national percentage.



#### **December 2024: Distribution of Renewal Outcomes**

• In December 2024, of the **6.1 million individuals** due for renewal, **74 percent** had their coverage successfully renewed, **17 percent** were disenrolled, and **10 percent** had their renewals pending at the end of the month.



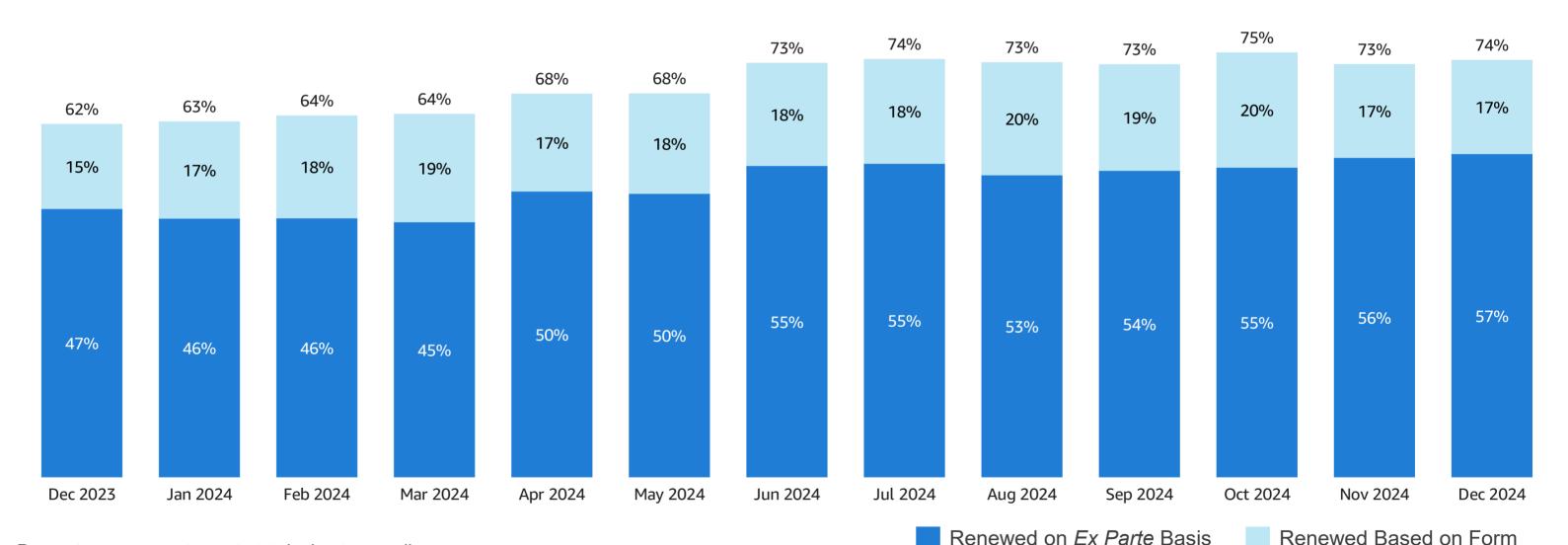
Percentages may not sum to totals due to rounding.

**Source:** Eligibility Processing Data

Notes: States may complete renewals pending in the month after the reporting month. Detailed notes on data can be found in the Appendix and on Data.Medicaid.gov.

### December 2023 to December 2024: National Retention Rates at Renewal, by Renewal Type

- In December 2024, of the individuals due for renewal, **57 percent** were renewed on an *ex parte* basis and **17 percent** were renewed based on a form.
- Since June 2024, retention rates at renewal exceeded 70 percent each month.



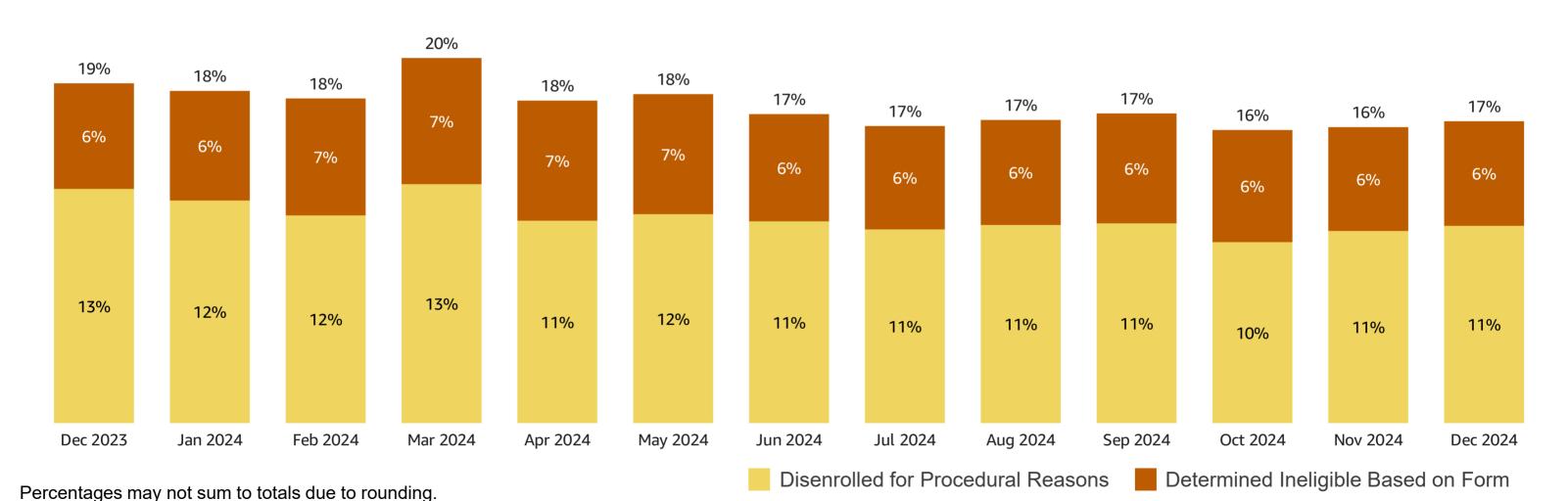
Percentages may not sum to totals due to rounding.

**Source:** Eligibility Processing Data

Notes: Detailed notes on data, including if states are excluded, can be found in the Appendix and on Data.Medicaid.gov.

# December 2023 to December 2024: National Disenrollment Rates at Renewal, by Disenrollment Type

- In December 2024, of the individuals due for renewal, 11 percent were disenrolled for procedural reasons and 6 percent were disenrolled based on a form.
- Since December 2023, procedural disenrollment rates have been less than **14 percent**.

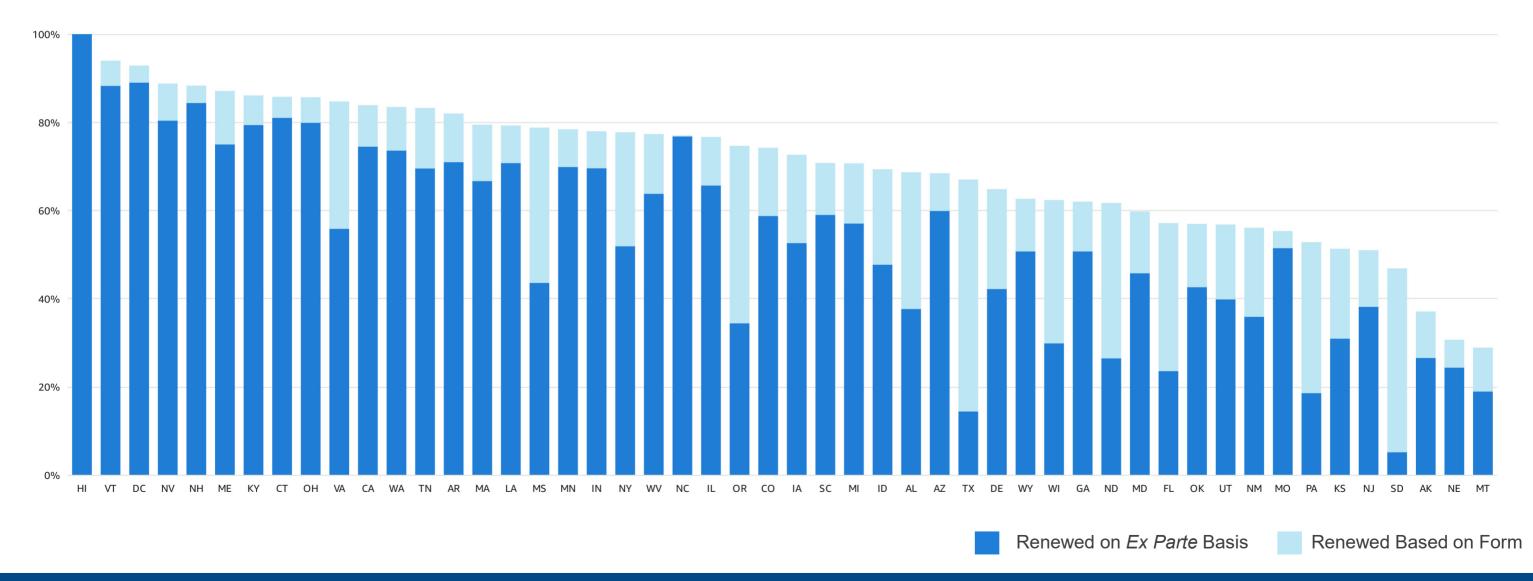


Source: Eligibility Processing Data

Notes: Detailed notes on data, including if states are excluded, can be found in the Appendix and on Data.Medicaid.gov.

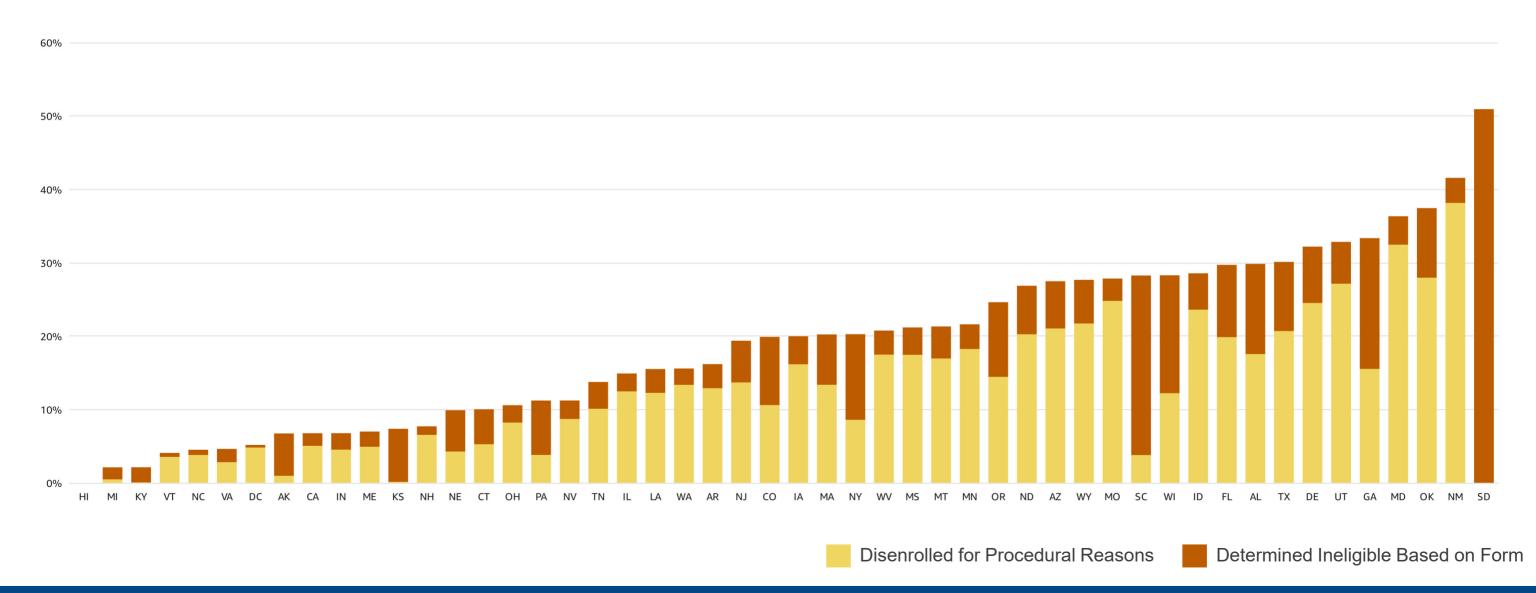
# December 2024: States' Coverage Retention Rates at Renewal, by Renewal Type

• In December 2024, states' coverage retention rates at renewal ranged from **29 to 100 percent** and *ex parte* rates ranged from **5 to 100 percent**.



# December 2024: States' Coverage Disenrollment Rates at Renewal, by Disenrollment Type

• In December 2024, states' rates of disenrollment at renewal ranged from **0 to 51 percent** and procedural disenrollment rates ranged from **0 to 38 percent**.



# **Updated Renewal Outcomes and S-CHIP Enrollment Data**

### June 2024 to August 2024: Medicaid and CHIP Renewal Outcomes – Original and Updated

	June	2024	July	2024	Augus	st 2024
	Original	Updated	Original	Updated	Original	Updated
Total Renewals Due	5.25 M	5.25 M	5.48 M	5.46 M	5.66 M	5.66 M
Individuals Renewed in Medicaid or CHIP Coverage	73%	77%	74%	78%	73%	78%
Renewed on an <i>ex parte</i> basis	55%	55%	55%	56%	53%	54%
Determined eligible based on renewal form	18%	22%	18%	22%	20%	24%
Individuals Disenrolled from Medicaid or CHIP Coverage	17%	19%	17%	18%	17%	19%
Determined ineligible for Medicaid or CHIP coverage based on the return of a renewal form	6%	7%	6%	7%	6%	7%
Disenrolled for procedural reasons	11%	12%	11%	12%	11%	12%
Pending/Incomplete Renewals	10%	4%	10%	4%	10%	3%

Percentages may not sum to totals due to rounding.

**Source:** Performance Indicator Data

Notes: Detailed notes on data, including if states are excluded, can be found in the Appendix and on <a href="Data.Medicaid.gov">Data.Medicaid.gov</a>.

### July 2024 to September 2024: Monthly S-CHIP Enrollment by State

State	July 2024	August 2024	September 2024
AL	97,637	98,747	98,756
AR	43,486	43,808	43,736
AZ	61,256	57,568	59,523
CA	15,729	15,992	16,021
CO	88,412	88,743	89,743
CT	19,955	21,014	21,953
DE	9,934	9,898	9,757
FL	186,409	192,258	179,811
GA	192,223	188,090	182,027
IA	63,406	63,502	63,415
ID	21,265	21,277	21,092
IL	24,730	24,443	24,085
IN	48,024	47,661	46,752
KS	58,640	59,629	59,967
KY	822	841	859
LA	8,005	8,074	7,969
MA	118,165	117,969	117,110
MD	5,826	5,719	5,494
ME	134	140	137
MI	2,539	2,366	2,242
MN	2,037	2,012	1,845

State	July 2024	August 2024	September 2024
МО	75,949	77,341	77,219
MS	52,293	52,648	53,137
MT	15,753	15,613	15,404
NE	1,160	1,140	1,134
NJ	153,119	155,188	157,884
NV	33,066	32,925	32,677
NY	375,246	381,838	388,511
OK	417	383	349
OR	1,714	1,646	1,574
PA	188,154	189,274	189,814
RI	645	689	731
SD	4,459	4,433	4,429
TN	38,821	39,183	38,931
TX	189,332	189,257	190,724
UT	12,269	12,387	12,432
VA	110,394	108,418	106,953
WA	53,760	55,250	56,626
WI	59,219	59,225	59,274
WV	26,662	26,655	26,642
Total	2,461,066	2,473,244	2,466,739

### **State Data Tables**

### December 2024: Medicaid and CHIP Enrollment by State

State	Total Medicaid and	d CHIP Enrollment	Medicaid	Enrollment	CHIP Enrollment		
State	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	
AK	246,366	-1%	231,577	-1%	14,789	-1%	
AL	948,093	-1%	766,009	-1%	182,084	0.1%	
AR	815,047	-0.3%	733,561	-0.4%	81,486	1%	
AZ	1,899,615	-2%	1,778,734	-2%	120,881	-2%	
CA	13,399,885	-0.1%	12,172,695	0.0%	1,227,190	-0.4%	
CO	1,194,852	0.0%	1,058,326	-0.2%	136,526	2%	
CT	927,701	-0.1%	904,321	-0.2%	23,380	3%	
DC	257,408	0.5%	240,020	1%	17,388	0.0%	
DE	249,368	0.1%	236,840	0.0%	12,528	2%	
FL	3,740,669	-1%	3,568,648	-2%	172,021	5%	
GA	1,930,006	-0.3%	1,699,279	-0.1%	230,727	-1%	
HI	398,380	-1%	376,318	-1%	22,062	-1%	
IA	675,663	0.1%	586,748	0.0%	88,915	1%	
ID	317,359	1%	296,968	1%	20,391	1%	
IL	3,208,484	-0.5%	2,918,179	-1%	290,305	1%	
IN	1,765,563	-0.2%	1,623,361	-0.2%	142,202	0.3%	
KS	413,111	0.2%	335,902	0.2%	77,209	0.3%	
KY	1,377,527	-0.4%	1,244,822	-1%	132,705	1%	
LA	1,525,052	1%	1,377,806	1%	147,246	0.4%	
MA	1,647,585	-0.3%	1,453,344	-0.1%	194,241	-1%	
MD	1,476,049	-2%	1,280,697	-2%	195,352	-2%	
ME	343,018	-1%	322,306	1%	20,712	-18%	
MI	2,365,011	0.3%	2,194,067	0.3%	170,944	1%	
MN	1,151,459	-1%	1,146,667	-1%	4,792	2%	
MO	1,250,104	-1%	1,118,780	-1%	131,324	-2%	
MS	598,789	-0.3%	514,730	-0.3%	84,059	-0.4%	

Source: Performance Indicator Data

**Notes:** Detailed notes on data can be found in the Appendix and on <u>Data.Medicaid.gov</u>.

### December 2024: Medicaid and CHIP Enrollment by State, cont.

Ctata	Total Medicaid and	d CHIP Enrollment	Medicaid I	Enrollment	CHIP Enrollment		
State	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	
MT	213,317	-2%	193,278	-1%	20,039	-2%	
NC	2,815,466	1%	2,469,712	1%	345,754	0.4%	
ND	105,599	1%	100,543	1%	5,056	3%	
NE	339,924	0.1%	302,971	0.1%	36,953	0.2%	
NH	186,008	1%	166,813	1%	19,195	3%	
NJ	1,756,632	-0.1%	1,506,239	-0.2%	250,393	1%	
NM	734,027	-2%	686,825	-2%	47,202	-2%	
NV	765,943	1%	713,936	1%	52,007	1%	
NY	6,622,115	0.2%	5,946,806	-0.1%	675,309	3%	
OH	2,838,003	-0.3%	2,596,879	-0.4%	241,124	1%	
OK	976,915	-0.4%	894,911	-1%	82,004	6%	
OR	1,311,535	0.4%	1,123,313	0.3%	188,222	1%	
PA	3,072,363	0.0%	2,783,389	0.1%	288,974	-1%	
RI	306,161	0.0%	273,400	0.0%	32,761	0.0%	
SC	1,034,836	-0.2%	932,515	-0.5%	102,321	2%	
SD	143,339	0.0%	126,952	0.2%	16,387	-1%	
TN	1,436,955	0.0%	1,268,904	-0.1%	168,051	1%	
TX	4,175,309	-0.1%	3,821,806	-0.3%	353,503	2%	
UT	337,075	-0.4%	300,742	-0.4%	36,333	-0.3%	
VA	1,795,156	-0.4%	1,596,777	-1%	198,379	1%	
VT	156,970	0.4%	151,833	0.2%	5,137	4%	
WA	1,836,008	0.0%	1,776,116	0.0%	59,892	2%	
WI	1,188,337	0.0%	1,108,320	-0.1%	80,017	1%	
WV	505,131	-0.3%	467,632	-0.3%	37,499	-1%	
WY	63,214	1%	57,320	0.4%	5,894	2%	
Total	78,838,502	-0.2%	71,548,637	-0.3%	7,289,865	0.5%	

Source: Performance Indicator Data

**Notes:** Detailed notes on data can be found in the Appendix and on <u>Data.Medicaid.gov</u>.

### December 2024: Adult and Child Enrollment in Medicaid and CHIP by State

_	Medicaid Adı	ult Enrollment	Medicaid Child an	d CHIP Enrollment	Medicaid Chi	ld Enrollment	CHIP En	CHIP Enrollment		
State	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month		
AK	148,833	-2%	97,533	-1%	82,744	-1%	14,789	-1%		
AL	272,606	-2%	675,487	-0.2%	493,403	-0.3%	182,084	0.1%		
AR	394,777	-1%	420,270	0.2%	338,784	0.0%	81,486	1%		
AZ	1,084,742	-2%	814,873	-1%	693,992	-1%	120,881	-2%		
CA	8,419,846	0.0%	4,980,039	-0.2%	3,752,849	-0.1%	1,227,190	-0.4%		
CO	667,323	0.2%	527,529	-0.3%	391,003	-1%	136,526	2%		
CT	559,511	-0.2%	368,190	0.1%	344,810	-0.1%	23,380	3%		
DC	161,984	1%	95,424	0.2%	78,036	0.3%	17,388	0.0%		
DE	139,024	0.2%	110,344	0.1%	97,816	-0.1%	12,528	2%		
FL	1,317,216	-2%	2,423,453	-1%	2,251,432	-1%	172,021	5%		
GA	555,845	-0.4%	1,374,161	-0.2%	1,143,434	0.0%	230,727	-1%		
HI	247,066	-1%	151,314	-1%	129,252	-2%	22,062	-1%		
IA	336,576	0.0%	339,087	0.2%	250,172	0.1%	88,915	1%		
ID	160,266	1%	157,093	0.5%	136,702	0.4%	20,391	1%		
IL	1,779,532	-1%	1,428,952	-0.2%	1,138,647	-0.5%	290,305	1%		
IN	949,764	-0.3%	815,799	0.0%	673,597	-0.1%	142,202	0.3%		
KS	129,659	-0.3%	283,452	0.5%	206,243	1%	77,209	0.3%		
KY	751,430	-1%	626,097	-0.1%	493,392	-1%	132,705	1%		
LA	815,466	2%	709,586	0.0%	562,340	-0.1%	147,246	0.4%		
MA	942,373	0.2%	705,212	-1%	510,971	-1%	194,241	-1%		
MD	797,885	-3%	678,164	-2%	482,812	-2%	195,352	-2%		
ME	203,766	-1%	139,252	0.2%	118,540	4%	20,712	-18%		
MI	1,444,056	1%	920,955	0.0%	750,011	-0.2%	170,944	1%		
MN	564,676	-1%	586,783	-0.3%	581,991	-0.3%	4,792	2%		
MO	653,767	-0.1%	596,337	-2%	465,013	-2%	131,324	-2%		
MS	200,846	-1%	397,943	-0.1%	313,884	0.0%	84,059	-0.4%		

Source: Performance Indicator Data

Notes: Detailed notes on data can be found in the Appendix and on <u>Data.Medicaid.gov</u>.

### December 2024: Adult and Child Enrollment in Medicaid and CHIP by State, cont.

	Medicaid Adu	It Enrollment	Medicaid Child and	d CHIP Enrollment	Medicaid Chi	ld Enrollment	CHIP Er	nrollment
State	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month
MT	121,535	-1%	91,782	-2%	71,743	-2%	20,039	-2%
NC	1,393,306	1%	1,422,160	0.3%	1,076,406	0.3%	345,754	0.4%
ND	53,804	1%	51,795	1%	46,739	1%	5,056	3%
NE	165,205	0.2%	174,719	0.0%	137,766	0.0%	36,953	0.2%
NH	95,733	1%	90,275	1%	71,080	0.2%	19,195	3%
NJ	952,286	-0.4%	804,346	0.2%	553,953	0.1%	250,393	1%
NM	404,357	-2%	329,670	-2%	282,468	-2%	47,202	-2%
NV	435,694	1%	330,249	0.5%	278,242	0.3%	52,007	1%
NY	4,165,135	-0.1%	2,456,980	1%	1,781,671	-0.1%	675,309	3%
OH	1,625,759	-0.4%	1,212,244	-0.1%	971,120	-0.3%	241,124	1%
OK	460,207	-1%	516,708	-0.3%	434,704	-1%	82,004	6%
OR	830,046	0.5%	481,489	0.2%	293,267	0.0%	188,222	1%
PA	1,625,066	0.2%	1,447,297	-0.2%	1,158,323	0.0%	288,974	-1%
RI	182,771	0.0%	123,390	0.0%	90,629	0.0%	32,761	0.0%
SC	401,067	-0.2%	633,769	-0.2%	531,448	-1%	102,321	2%
SD	61,375	1%	81,964	-1%	65,577	-1%	16,387	-1%
TN	592,829	-0.1%	844,126	0.1%	676,075	-0.1%	168,051	1%
TX	984,455	-0.1%	3,190,854	-0.1%	2,837,351	-0.4%	353,503	2%
UT	163,189	-0.3%	173,886	-1%	137,553	-1%	36,333	-0.3%
VA	941,165	-0.4%	853,991	-0.4%	655,612	-1%	198,379	1%
VT	98,142	0.4%	58,828	0.3%	53,691	0.0%	5,137	4%
WA	996,541	0.1%	839,467	0.0%	779,575	-0.2%	59,892	2%
WI	628,085	0.3%	560,252	-0.3%	480,235	-1%	80,017	1%
WV	302,531	0.0%	202,600	-1%	165,101	-1%	37,499	-1%
WY	20,167	0.0%	43,047	1%	37,153	1%	5,894	2%
Total	41,399,285	-0.2%	37,439,217	-0.2%	30,149,352	-0.4%	7,289,865	0.5%

### December 2024: MAGI Application Processing Times by State

01-1-	Percent Processed in								
State	Less Than 24 Hours	1-7 Days	8-30 Days	31-45 Days	Over 45 Days				
AK	6%	14%	17%	14%	50%				
AL	76%	8%	8%	5%	3%				
AR	12%	15%	63%	8%	2%				
AZ	38%	9%	32%	18%	3%				
CA	64%	7%	17%	8%	5%				
CO	32%	36%	26%	4%	2%				
CT	99%	1%	0.3%	0.0%	0.1%				
DC	28%	35%	19%	6%	12%				
DE	6%	58%	17%	19%	0.0%				
FL	23%	18%	42%	14%	4%				
GA	11%	19%	39%	10%	21%				
HI	77%	4%	13%	1%	5%				
IA	10%	14%	56%	16%	4%				
ID	29%	22%	43%	5%	1%				
IL	24%	23%	27%	8%	17%				
IN	1%	10%	59%	28%	3%				
KS	13%	47%	34%	3%	4%				
KY	62%	11%	27%	1%	0.1%				
LA	41%	16%	31%	6%	5%				
MA	93%	5%	1%	0.1%	0.1%				
MD	97%	2%	1%	0.0%	0.0%				
ME	22%	6%	57%	7%	7%				
MI	28%	28%	24%	16%	4%				
MN	57%	20%	23%	0.0%	0.0%				
MO	13%	16%	43%	19%	8%				
MS	1%	18%	68%	10%	3%				

### December 2024: MAGI Application Processing Times by State, cont.

Otata	Percent Processed in								
State	Less Than 24 Hours	1-7 Days	8-30 Days	31-45 Days	Over 45 Days				
MT	14%	17%	26%	13%	29%				
NC	8%	26%	26%	37%	3%				
ND	1%	10%	38%	35%	16%				
NE	9%	13%	51%	13%	14%				
NH	17%	58%	22%	1%	1%				
NJ	2%	34%	32%	14%	19%				
NM	30%	13%	28%	21%	9%				
NV	30%	11%	24%	28%	7%				
NY	100%	0.0%	0.0%	0.0%	0.0%				
ОН	13%	21%	39%	12%	15%				
OK	100%	0.0%	0.0%	0.0%	0.0%				
OR	77%	18%	5%	0.0%	0.0%				
PA	9%	19%	52%	18%	1%				
RI	NR	NR	NR	NR	NR				
SC	7%	51%	36%	2%	4%				
SD	33%	13%	23%	8%	23%				
TN	49%	23%	19%	7%	3%				
TX	12%	23%	30%	12%	22%				
UT	26%	24%	40%	6%	3%				
VA	22%	16%	21%	21%	21%				
VT	74%	5%	11%	6%	4%				
WA	87%	7%	3%	1%	3%				
WI	21%	21%	40%	16%	2%				
WV	23%	19%	39%	14%	5%				
WY	9%	12%	52%	14%	13%				
Total	57%	11%	19%	8%	5%				

### December 2024: Coverage Retention and Disenrollment Rates by State

	Total Number Due for		Percent of the Total	Number Due for Renewal	in Reporting Month	
State	Renewal in the Reporting Month	(1) Total Renewed in Medicaid/CHIP	(2) Total Disenrolled from Medicaid/CHIP	(3) Total Pending	(1a) Renewed on an <i>Ex Part</i> e Basis	(2a) Disenrolled for a Procedural or Administrative Reason
AK	29,939	37%	7%	56%	27%	1%
AL	133,479	69%	30%	1%	38%	18%
AR	52,052	82%	16%	2%	71%	13%
AZ	191,551	68%	27%	4%	60%	21%
CA	1,120,757	84%	7%	9%	74%	5%
CO	104,085	74%	20%	6%	59%	11%
CT	99,307	86%	10%	4%	81%	5%
DC	32,478	93%	5%	2%	89%	5%
DE	19,062	65%	32%	3%	42%	25%
FL	144,620	57%	30%	13%	24%	20%
GA	224,952	62%	33%	5%	51%	16%
HI	10	100%	0.0%	0.0%	100%	0.0%
IA	38,452	73%	20%	7%	53%	16%
ID	14,914	69%	29%	2%	48%	24%
IL	239,868	77%	15%	8%	66%	12%
IN	121,798	78%	7%	15%	70%	5%
KS	27,310	51%	7%	41%	31%	0.1%
KY	38,604	86%	2%	12%	79%	0.1%
LA	124,009	79%	16%	5%	71%	12%
MA	59,347	79%	20%	0.3%	67%	13%
MD	128,322	60%	36%	4%_	46%	32%
ME	33,209	87%	7%	6%	75%	5%
MI	178,892	71%	2%	27%	57%	0.5%
MN	119,980	78%	22%	0.0%	70%	18%
MO	93,775	55%	28%	17%	51%	25%
MS	34,247	79%	21%	0.0%	44%	17%

Source: Eligibility Processing Data

**Notes:** Total Renewed, Total Disenrolled and Total Pending equals 100 percent of renewals due. Renewed on a *Ex Parte* Basis is a subset of Total Renewed, and Disenrolled for a Procedural Reason is a subset of Total Disenrolled. Detailed notes on data can be found in the Appendix and on Data. Medicaid.gov.

### December 2024: Coverage Retention and Disenrollment Rates by State, cont.

	Total Number Due for		Percent of the Total	Number Due for Renewal	in Reporting Month	
State	Renewal in the Reporting Month	(1) Total Renewed in Medicaid/CHIP	(2) Total Disenrolled from Medicaid/CHIP	(3) Total Pending	(1a) Renewed on an <i>Ex Part</i> e Basis	(2a) Disenrolled for a Procedural or Administrative Reason
MT	28,673	29%	21%	50%	19%	17%
NC	285,461	77%	5%	18%	77%	4%
ND	6,877	62%	27%	11%	26%	20%
NE	28,725	31%	10%	59%	24%	4%
NH	12,561	88%	8%	4%	84%	7%_
NJ	138,991	51%	19%	30%	38%	14%
NM	31,800	56%	42%	2%	36%	38%
NV	55,496	89%	11%	0.0%	80%	9%_
NY	564,794	78%	20%	2%	52%	9%_
OH	249,764	86%	11%	4%	80%	8%_
OK	82,209	57%	37%	6%_	43%	28%
OR	40,906	75%	25%	1%	34%	14%
PA	218,941	53%	11%	36%	19%	4%
RI	NR	NR	NR	NR	NR	NR
SC	77,713	71%	28%	1%	59%	4%
SD	6,806	47%	51%	2%	5%	0.0%
TN	79,559	83%	14%	3%	70%	10%_
TX	342,885	67%	30%	3%	14%	21%
UT	34,977	57%	33%	10%	40%	27%
VA	136,162	85%	5%	11%	56%	3%
VT	8,702	94%	4%	2%	88%	4%
WA	133,983	83%	16%	1%	74%	13%
WI	68,731	62%	28%	9%	30%	12%
WV	34,476	77%	21%	2%	64%	17%
WY	5,260	63%	28%	10%	51%	22%
Total	6,079,471	74%	17%	10%	57%	11%

**Source:** Eligibility Processing Data

### December 2024: Call Center Volumes, Wait Times and Abandonment Rates by State

Stata	Volu	ume	Wait Time	(Minutes)	Abandonment Rate		
State	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	Dec 2024	Change Prior Month	
AK	36,306	5%	35	-20%	43%	1%	
AL	51,060	3%	3	0.0%	13%	-1%	
AR	194,631	9%	12	20%	2%	-1%	
AZ	53,893	-27%	4	-43%	14%	1%	
CA	277,298	13%	4	0.0%	9%	-2%	
CO	23,612	8%	2	0.0%	3%	2%	
CT	158,195	7%	26	37%	16%	-2%	
DC	39,765	10%	0	0.0%	2%	0.0%	
DE	23,577	35%	1	0.0%	27%	9%	
FL	1,965,677	1%	16	-24%	22%	-3%	
GA	41,070	89%	20	-31%	1%	0.0%	
HI	19,553	-3%	5	-55%	18%	-5%	
IA	26,713	8%	5	67%	15%	3%	
ID	44,607	13%	18	0.0%	8%	0.0%	
IL	385,533	35%	26	-21%	37%	-3%	
IN	247,618	11%	4	33%	5%	2%	
KS	42,207	34%	0	0.0%	1%	-1%	
KY	110,511	3%	4	100%	2%	-0.4%	
LA	314,700	9%	4	0.0%	8%	0.4%	
MA	229,096	6%	1	0.0%	1%	0.3%	
MD	87,478	31%	16	45%	31%	6%	
ME	37,081	16%	17	31%	21%	0.0%	
MI	145,395	-1%	0	0.0%	1%	1%	
MN	32,425	44%	23	44%	33%	3%	
MO	103,417	2%	44	13%	49%	1%	
MS	7,521	12%	0	0.0%	5%	2%	

#### December 2024: Call Center Volumes, Wait Times and Abandonment Rates by State, cont.

State	Volume		Wait Time	e (Minutes)	Abandonment Rate				
State	Dec 2024	% Change Prior Month	Dec 2024	% Change Prior Month	Dec 2024	Change Prior Month			
MT	28,845	10%	32	-14%	60%	-3%			
NC	20,223	5%	0	0.0%	1%	-0.1%			
ND	28,680	14%	12	71%	36%	8%			
NE	48,967	3%	9	0.0%	15%	0.2%			
NH	35,458	10%	7	17%	9%	2%			
NJ	150,244	-8%	4	-20%	3%	-5%			
NM	186,214	10%	23	156%	18%	8%			
NV	105,491	11%	61	9%	33%	0.0%			
NY	696,813	9%	1	0.0%	1%	-1%			
ОН	187,581	-27%	1	0.0%	3%	1%			
OK	105,657	12%	24	-33%	13%	-9%			
OR	126,642	20%	12	-14%	24%	-1%			
PA	322,588	7%	25	14%	35%	13%			
RI	NR	NR	NR	NR	NR	NR			
SC	126,964	3%	1	0.0%	3%	1%			
SD	NR	NR	NR	NR	NR	NR			
TN	74,417	-0.1%	0	0.0%	0.1%	-0.1%			
TX	754,542	9%	0	0.0%	1%	-0.1%			
UT	110,892	6%	19	6%	21%	-0.1%			
VA	80,411	14%	1	0.0%	3%	0.1%			
VT	26,964	13%	3	-25%	4%	-3%			
WA	66,340	24%	1	0.0%	13%	1%			
WI	246,424	-5%	15	25%	17%	2%			
WV	34,197	18%	11	10%	19%	1%			
WY	10,781	3%	1	0.0%	0.3%	-0.4%			

### **Appendix**

### **Data Notes**

Data Type	Data Notes							
Medicaid and CHIP Enrollment Data	<ul> <li>Arizona did not report adult and child Medicaid breakouts from February 2020 to April 2024. Prior to April 2024, the national Medicaid child and CHIP enrollment totals include Arizona's CHIP enrollment only, and the national Medicaid adult enrollment totals exclude Arizona's Medicaid adult enrollment.</li> </ul>							
	Rhode Island was unable to report enrollment data for December 2024. Rhode Island's November 2024 enrollment totals are used as a proxy for December 2024 in this report.							
Applications Received Data	Kansas did not report applications received data until May 2023.							
	<ul> <li>New York made additional changes to its reporting methodology for Medicaid and CHIP applications beginning in July 2024 to correctly include additional applications required under CMS's reporting specifications.</li> </ul>							
	Rhode Island was unable to report applications received data for December 2024.							
	Data reported may be an undercount because a state may not include all applications received or may not include applications for some populations or limited benefit programs.							
	Data reported may be an overcount because a state may include duplicate applications, accounts transferred from HealthCare.gov, administrative data transfers or renewals/redeterminations.							
MAGI Application Processing Time Data	Rhode Island was unable to report MAGI application processing time data for December 2024.							
	Counts may not include all MAGI determinations on applications.							
	Counts may include redeterminations or some non-MAGI applications in the data.							
	Counts may report processing time at the application/household level and not at the individual level.							
Call Center Data	Rhode Island was unable to report call center data for December 2024.							
	South Dakota does not have a call center and does not report call center metrics.							

### Data Notes, cont. 1

Data Type	Detailed Data Notes						
Marketplace Enrollment Data	Enrollment data include data from the FFM, SBM-FPs, and SBMs.						
BHP/Other Data	BHP enrollment includes data reported to CMS by three states, Minnesota, New York, and Oregon.						
	<ul> <li>As of the March 2024 data, New York reports enrollment in the Essential Plan Expansion (EP) Program, which is a new coverage program implemented under a section 1332 waiver.</li> </ul>						
	As of the July 2024 data, Oregon began reporting BHP enrollment data after implementing its BHP program in the same month.						
	January 2020 BHP enrollment data are included in the February 2020 enrollment total.						
Eligibility Processing Data	Georgia reported data for individuals who continue to be eligible following a change in circumstances and were granted a new 12-month eligibility period during the reporting period, along with data on individuals due for renewal in the month.						
	Hawaii modified its scheduled renewal distribution plan resulting in a low number of renewals due in the reporting period.						
	<ul> <li>North Carolina reports renewal outcomes for only initiated renewals scheduled for completion in the report month, and as such, the data do not reflect renewals that should have been completed in the reporting period that the state was unable to initiate by the end of the report month.</li> </ul>						
	<ul> <li>Oregon is processing renewals on an extended timeline between May 2024 and February 2025. During this period, the state's ex parte rates may be low or even zero, since there could be instances when no ex parte renewals were conducted in a given month.</li> </ul>						
	Rhode Island was unable to report eligibility processing data for December 2024.						
	South Dakota did not report procedural terminations for November and December 2024 and instead counted procedurally terminated individuals in the "determined ineligible based on a form" category.						
	<ul> <li>In most states, the effective date for procedural terminations is the beginning of the following month in which the renewal was due (e.g., procedural terminations for renewals due and reported in the month of March would have an effective termination date of April 1).</li> </ul>						

### Data Notes, cont. 2

Data Type	Detailed Data Notes
Updated Eligibility Processing Data	Delaware did not report updated eligibility processing data for July 2024 as of the data pull for this report.
	See Updated Renewal Outcomes located on Data.Medicaid.gov for information on states' updated data reporting methodologies, including states that reported renewal dispositions based on a date from specification.
	Pennsylvania and Wyoming updated the eligibility status of the cohort, and their data may include eligibility actions that occurred after the renewal.
S-CHIP Enrollment Data	Alaska, District of Columbia, Hawaii, New Hampshire, New Mexico, North Carolina, North Dakota, Ohio, South Carolina, Vermont, and Wyoming do not have S-CHIP programs.
	Oregon and Rhode Island's S-CHIP enrollment may be inaccurate due to a misalignment between Medicaid vs. CHIP classification and eligibility groups in their T-MSIS data.

### Data Notes, cont. 3

#### **Eligibility Processing Data**

• These states paused some or all procedural terminations for renewal cohorts due in the following months:

	AK	СО	DC	DE	IL	KS	KY	ME	MI	MN	NH	NJ	NM	NV	NY	OR	VT
December 2023	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
January 2024	•	•	•	•	•	•	•	•	•		•		•		•	•	•
February 2024	•	•	•	•	•	•	•	•	•		•		•		•	•	
March 2024	•	•	•	•	•	•	•	•	•		•	•	•		•	•	
April 2024	•	•	•	•	•	•	•	•	•		•	•	•		•	•	•
May 2024	•	•	•	•	•	•	•	•	•		•	•	•		•		
June 2024	•	•	•	•		•	•	•	•		•		•		•		
July 2024	•	•	•	•		•	•	•	•		•		•		•		
August 2024	•	•	•	•		•	•	•	•		•		•		•		
September 2024	•	•	•	•		•	•		•		•		•		•		
October 2024	•	•	•	•		•	•		•		•		•		•		
November 2024	•	•	•	•		•	•		•		•		•		•		
December 2024	•	•	•	•		•	•		•		•		•		•		

### **Data Sources by Slide**

Data Sources	Slide Title							
Medicaid and CHIP Eligibility and Enrollment	Total Medicaid and CHIP Enrollment							
Performance Indicator Data, preliminary data	Total Monthly Medicaid and CHIP Enrollment							
	Total Monthly Medicaid Child and CHIP Enrollment and Medicaid Adult Enrollment							
	<ul> <li>Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace</li> <li>Applications for Medicaid and CHIP Received by States</li> <li>Percentage of MAGI Applications States Processed in 7 Days or Less</li> </ul>							
	Percentage of MAGI Applications States Processed in Over 45 Days							
Marketplace enrollment data are from HealthCare.gov Marketplace Operational Data and State-based Marketplace Operational Data	Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace							
Medicaid and CHIP Eligibility Processing Data	Distribution of Renewal Outcomes							
	National Retention Rates at Renewal, by Renewal Type							
	National Disenrollment Rates at Renewal, by Disenrollment Type							
	States' Coverage Retention Rates at Renewal, by Renewal Type							
	States' Coverage Disenrollment Rates at Renewal, by Disenrollment Type							