1. Title Page for the State's SUD Demonstration or SUD Components of Broader Demonstration

G/ /	New Hampshire
State	
Demonstration name	New Hampshire Substance Use Disorder (SUD) Treatment and Recovery Access Section 1115(a) Research and Demonstration Waiver
Approval date for demonstration	07/10/2018
Approval period for SUD	07/10/2018 - 06/30/2023
Approval date for SUD, if different from above	Enter approval date for the SUD demonstration as listed in the demonstration approval letter if different from above (N/A) .
Implementation date of SUD, if different from above	Enter SUD demonstration implementation date (approximately 7/26/18). The state should consider its SUD implementation date to be the date the state began claiming federal financial participation for services provided to individuals in IMDs.
	The goal of this demonstration is for NH to maintain critical access to opioid use disorder (OUD) and other substance use disorder (SUD) services and continue delivery system improvements for these services to provide more coordinated and comprehensive OUD/SUD treatment for Medicaid beneficiaries.
	During the demonstration, NH seeks to achieve the following:
SUD (or if broader demonstration, then SUD - related) demonstration goals and objectives	 Increased rates of identification, initiation, and engagement in treatment. Increased adherence to and retention in treatment. Reductions in overdose deaths, particularly those due to opioids. Reduced utilization of emergency departments and inpatient hospital settings for treatment where utilization is preventable or medically appropriate through improved access to other continuum of care services. Fewer readmissions to the same or higher level of care where the readmission is preventable or medically inappropriate. Improved access to care for physical health conditions among Medicaid beneficiaries.

2. Executive Summary

The executive summary should be reported in the fillable box below. It is intended for summary-level information only. The recommended word count is 500 or less.

Enter the executive summary text here

During the reporting period, DY2 Q3, New Hampshire identified the following trends from the data:

The state has seen an increase of greater than 2 percent in measure "Q1 Providers Utilization of the NH Prescription Drug Monitoring Program (PDMP)". The Office of Licensing (OOL) has determined that the increase in searches of the PDMP during the quarter primarily occurred in March of 2020 by users with the system role "Prescriber – Delegate." This role is typically provided to ancillary staff that are supporting providers (e.g. LNAs). During the quarter OOL saw an increase in accounts that were established for this system role, suggesting that prescribers are delegating this task more regularly to ancillary staff. DHHS will continue to monitor the increase in the coming quarters.

This is the only metric trend that showed a change of 2% over the time of the waiver through 3/31/2020

During the reporting period, DY2 Q3, New Hampshire experienced the following implementation update:

In response to the COVID-19 Public Health Emergency, NH Governor Chris Sununu issued the following Emergency Orders in March that impact SUD access and services:

Emergency Order 8 - Temporary expansion of access to Telehealth Services to protect the public and health care providers. Certain SUD treatment services such as Outpatient, intensive outpatient, partial hospitalization and peer recovery support services are now being delivered primarily via telehealth and providers are reporting significant success with engaging clients.

Emergency Order 9 - Establishes the COVID-19 Emergency Healthcare System Relief Fund. This order established stipends for individuals serving Medicaid clients in certain settings, including residential substance use disorder treatment programs, allowing providers to retain and/or replace staff.

Emergency Order 15: Temporary authorization for out of state medical providers to provide medically necessary services and provide services through telehealth. The Department plans to track data to determine what impact this order has had on the service delivery system.

3. Narrative Information on Implementation, by Milestone and Reporting Topic

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)
1.2 Assessment of Need and Qualification for SUD S	•)	(===,)
1.2.1 Metric Trends	THE STATE OF THE S		
☐ The state reports the following metric trends,			N/A
including all changes (+ or -) greater than 2 percent			
related to assessment of need and qualification for			
SUD services.			
☐ The state has no metrics trends to report for this rep	orting topic.		
1.2.2 Implementation Update			
Compared to the demonstration design and			N/A
operational details, the state expects to make the			
following changes to:			
\Box i) The target population(s) of the			
demonstration			
☐ ii) The clinical criteria (e.g., SUD diagnoses)			
that qualify a beneficiary for the demonstration			
☐ The state has no implementation update to report for	r this reporting topic.		
☐ The state expects to make other program changes			N/A
that may affect metrics related to assessment of need			
and qualification for SUD services			
☐ The state has no implementation update to report for	r this reporting topic.		
2.2 Access to Critical Levels of Care for OUD and o	ther SUDs (Milestone 1)		
2.2.1 Metric Trends			
\Box The state reports the following metric trends,			N/A
including all changes (+ or -) greater than 2 percent related to Milestone 1			
☑ The state has no metrics trends to report for this rep	orting topic.		

Submitted on June 5, 2020

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)
2.2.2 Implementation Update			
Compared to the demonstration design and operational details, the state expects to make the following changes to: □ i) Planned activities to improve access to SUD treatment services across the continuum of care for Medicaid beneficiaries (e.g. outpatient services, intensive outpatient services, medication assisted treatment, services in intensive residential and inpatient settings, medically supervised withdrawal management) □ ii) SUD benefit coverage under the Medicaid state plan or the Expenditure Authority, particularly for residential treatment, medically supervised withdrawal management, and medication assisted treatment services provided to individuals in IMDs	On September 25, 2019, the New Hampshire Legislature passed the SFY20/21 budget, which included a 3.1% increase to Medicaid rates across the board effective January 1, 2020 with a second 3.1% increase effective January 1, 2021. Since this rate increase was passed, several SUD providers who were not previously willing to engage as Medicaid providers have submitted applications. In response to the COVID-19 Public Health Emergency, NH Governor Chris Sununu issued the following Emergency Orders in March that impact SUD access and services. Emergency Order 8 - Temporary expansion of access to Telehealth Services to protect the public and health care providers. Certain SUD treatment services such as Outpatient, intensive outpatient, partial hospitalization and peer recovery support services are now being delivered primarily via telehealth and providers are reporting significant success with engaging clients. Emergency Order 9 - Establishes the COVID-19 Emergency Healthcare System Relief Fund This order established stipends for individuals serving Medicaid clients in certain settings, including residential substance use disorder treatment programs, allowing providers to retain and/or replace staff. Emergency Order 15: Temporary authorization for out of state medical providers to provide medically necessary services and provide services through telehealth. The Department plans to track data to determine what impact this order has had on the service delivery system.	10/01//2019- 12/31/2019 for the rate increase 01/01/2020- 03/31/2020 for the Emergency Orders	N/A
☐ The state has no implementation update to report fo	r this reporting topic.		

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYYY)	Related metric (if any)
☐ The state expects to make other program changes that may affect metrics related to Milestone 1			N/A
☐ The state has no implementation update to report fo	r this reporting topic.		
3.2 Use of Evidence-based, SUD-specific Patient Pla	cement Criteria (Milestone 2)		
3.2.1 Metric Trends			
☐ The state reports the following metric trends, including all changes (+ or -) greater than 2 percent related to Milestone 2			N/A
☑ The state has no trends to report for this reporting to	opic.		
☐ The state is not reporting metrics related to Mileston	ne 2.		
3.2.2 Implementation Update			
Compared to the demonstration design and operational details, the state expects to make the following changes to: i) Planned activities to improve providers' use of evidence-based, SUD-specific placement criteria	The state continues to work with the MCOs around improving practices in both of these areas, including development of a share audit tool that stresses these.	10/01//2019- 12/31/2019	N/A
□ ii) Implementation of a utilization management approach to ensure (a) beneficiaries have access to SUD services at the appropriate level of care, (b) interventions are appropriate for the diagnosis and level of care, or (c) use of independent process for reviewing placement in residential treatment settings □ The state has no implementation update to report fo			

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)
•	State response		* * * * * * * * * * * * * * * * * * * *
☐ The state expects to make other program changes that may affect metrics related to Milestone 2			N/A
☐ The state has no implementation update to report fo	or this reporting topic.		
☐ The state is not reporting metrics related to Mileston	ne 2.		
4.2 Use of Nationally Recognized SUD-specific Prog	gram Standards to Set Provider Qualifications for Residential Treatment Fac	ilities (Milestone 3)	
4.2.1 Metric Trends			
\Box The state reports the following metric trends,			N/A
including all changes (+ or -) greater than 2 percent related to Milestone 3			
☐ The state has no trends to report for this reporting to	opic.		
☐ The state is not reporting metrics related to Mileston	ne 3.		
4.2.2 Implementation Update			
Compared to the demonstration design and operational details, the state expects to make the following changes to: i) Implementation of residential treatment provider qualifications that meet the ASAM Criteria or other nationally recognized, SUD-specific program standards ii) State review process for residential treatment providers' compliance with qualifications standards iii) Availability of medication assisted treatment at residential treatment facilities, either on-site or through facilitated access to services off site			N/A
☐ ☐ The state has no implementation update to report fo	or this reporting topic.		

		Measurement period first reported (MM/DD/YYYY -	Related metric
Prompt	State response	MM/DD/YYYY)	(if any)
☐ The state expects to make other program changes that may affect metrics related to Milestone 3			N/A
☐ The state has no implementation update to report for	r this reporting topic.		
☐ The state is not reporting metrics related to Mileston	ne 3.		
	of Care including for Medication Assisted Treatment for OUD (Milestone 4)		
5.2.1 Metric Trends			
\Box The state reports the following metric trends,			N/A
including all changes (+ or -) greater than 2 percent related to Milestone 4			
☐ The state has no trends to report for this reporting to	opic.		
5.2.2 Implementation Update			
Compared to the demonstration design and operational details, the state expects to make the following changes to: □ Planned activities to assess the availability of providers enrolled in Medicaid and accepting new patients in across the continuum of SUD care			N/A
☐ The state has no implementation update to report fo	r this reporting topic.		
☐ The state expects to make other program changes that may affect metrics related to Milestone 4			N/A
☐ The state has no implementation update to report fo	r this reporting topic.		
6.2 Implementation of Comprehensive Treatment a	nd Prevention Strategies to Address Opioid Abuse and OUD (Milestone 5)		
6.2.1 Metric Trends			
☐ The state reports the following metric trends, including all changes (+ or -) greater than 2 percent related to Milestone 5			N/A
\boxtimes The state has no trends to report for this reporting to	opic.		

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)
6.2.2 Implementation Update			
Compared to the demonstration design and operational details, the state expects to make the following changes to: i) Implementation of opioid prescribing guidelines and other interventions related to prevention of OUD ii) Expansion of coverage for and access to naloxone	The State purchased 3,950 Naloxone kits for distribution to community providers. Distribution of kits began in April. Additional information will be provided on these efforts in the next quarterly report. These kits are being used to reach those who are at the highest risk, and who are hardest to reach. Kits are being distributed to agencies that can reach that audience and who may not have been involved in other Naloxone distribution efforts. These agencies include OTPs, Federally Qualified Health Centers, Recovery Community Organizations, Recovery Houses, Outreach Workers, Food Pantries, Shelters, and Churches. Other agencies will be identified going forward.	01/01/2020- 03/31/2020	N/A
☐ The state has no implementation update to report for	or this reporting topic.		
☐ The state expects to make other program changes that may affect metrics related to Milestone 5			N/A
☐ The state has no implementation update to report for	or this reporting topic.		
7.2 Improved Care Coordination and Transitions b	etween Levels of Care (Milestone 6)		
7.2.1 Metric Trends			
☐ The state reports the following metric trends, including all changes (+ or -) greater than 2 percent related to Milestone 6			N/A
☐ The state has no trends to report for this reporting to	opic.		
7.2.2 Implementation Update			
Compared to the demonstration design and operational details, the state expects to make the following changes to: Implementation of policies supporting beneficiaries' transition from residential and inpatient facilities to community-based services and supports			N/A

State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)
or this reporting topic.		
		N/A
or this reporting topic.		
Γ)		
The state has seen an increase of greater than 2 percent in measure "Q1 Providers Utilization of the NH Prescription Drug Monitoring Program (PDMP)". The Office of Licensing (OOL) has determined that the increase in searches of the PDMP during the quarter primarily occurred in March of 2020 by users with the system role "Prescriber – Delegate." This role is typically provided to ancillary staff that are supporting providers (e.g. LNAs). During the quarter OOL saw an increase in accounts that were established for this system role, suggesting that prescribers are delegating this task more regularly to ancillary staff. DHHS will continue to monitor the increase in the coming quarters.	01/01/2020 – 03/31/2020)	N/A
	The state has seen an increase of greater than 2 percent in measure "Q1 Providers Utilization of the NH Prescription Drug Monitoring Program (PDMP)". The Office of Licensing (OOL) has determined that the increase in searches of the PDMP during the quarter primarily occurred in March of 2020 by users with the system role "Prescriber – Delegate." This role is typically provided to ancillary staff that are supporting providers (e.g. LNAs). During the quarter OOL saw an increase in accounts that were established for this system role, suggesting that prescribers are delegating this task more regularly to ancillary staff. DHHS will continue to monitor the increase in the coming	State response State response The state has seen an increase of greater than 2 percent in measure "Q1 Providers Utilization of the NH Prescription Drug Monitoring Program (PDMP)". The Office of Licensing (OOL) has determined that the increase in searches of the PDMP during the quarter primarily occurred in March of 2020 by users with the system role "Prescriber – Delegate." This role is typically provided to ancillary staff that are supporting providers (e.g. LNAs). During the quarter OOL saw an increase in accounts that were established for this system role, suggesting that prescribers are delegating this task more regularly to ancillary staff. DHHS will continue to monitor the increase in the coming quarters.

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)
8.2.2 Implementation Update	•	,	•
Compared to the demonstration design and operational details, the state expects to make the following changes to: i) How health IT is being used to slow down the rate of growth of individuals identified with SUD ii) How health IT is being used to treat effectively individuals identified with SUD iii) How health IT is being used to effectively monitor "recovery" supports and services for individuals identified with SUD iv) Other aspects of the state's plan to develop the health IT infrastructure/capabilities at the state, delivery system, health plan/MCO, and individual provider levels v) Other aspects of the state's health IT implementation milestones vi) The timeline for achieving health IT implementation milestones vii) Planned activities to increase use and functionality of the state's prescription drug monitoring program			N/A
☐ The state has no implementation update to report fo	r this reporting topic.		
☐ The state expects to make other program changes that may affect metrics related to Health IT			N/A
☐ The state has no implementation update to report fo	r this reporting topic.		

D4	Chata warmana	Measurement period first reported (MM/DD/YYYY -	Related metric
Prompt	State response	MM/DD/YYYY)	(if any)
9.2 Other SUD-Related Metrics			
9.2.1 Metric Trends		I	37/4
☐ The state reports the following metric trends, including all changes (+ or -) greater than 2 percent related to other SUD-related metrics			N/A
☐ The state has no trends to report for this reporting to	opic.		
9.2.2 Implementation Update			
☐ The state expects to make other program changes that may affect metrics related to other SUD-related metrics			N/A
☐ ☐ The state has no implementation update to report fo	r this reporting topic.		
10.2 Budget Neutrality			
10.2.1 Current status and analysis			
☐ If the SUD component is part of a broader demonstration, the state should provide an analysis of the SUD-related budget neutrality and an analysis of budget neutrality as a whole. Describe the current status of budget neutrality and an analysis of the budget neutrality to date.	The Budget Neutrality workbook for DY2 Q3 is being submitted along with this monitoring report. The State is currently working with CMS to appropriately develop the budget neutrality calculations going forward.	10/01/2020- 12/31/2020	N/A
10.2.2 Implementation Update			
☐ The state expects to make other program changes that may affect budget neutrality	The State is currently working with CMS to appropriately develop the budget neutrality calculations going forward.	10/01/2020- 12/31/2020	N/A
☐ The state has no implementation update to report fo	r this reporting topic.		

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)
11.1 SUD-Related Demonstration Operations and	Policy		
11.1.1 Considerations			
☐ States should highlight significant SUD (or if broader demonstration, then SUD-related) demonstration operations or policy considerations that could positively or negatively affect beneficiary enrollment, access to services, timely provision of services, budget neutrality, or any other provision that has potential for beneficiary impacts. Also note any activity that may accelerate or create delays or impediments in achieving the SUD demonstration's approved goals or objectives, if not already reported elsewhere in this document. See report template instructions for more detail.	The COVID-19 pandemic will have an impact on the services covered under this waiver. Section 2.2.2 noted the Governor's Emergency Orders in March that impacted how certain SUD services are provided. The State will have more information how COVID has impacted services, enrollment, budget neutrality, waiver milestones and other aspects of this waiver in the next quarterly report.	01/01/2020- 03/31.2020	N/A
☐ The state has no related considerations to report for	r this reporting topic.		
11.1.2 Implementation Update			
Compared to the demonstration design and operational details, the state expects to make the following changes to: i) How the delivery system operates under the demonstration (e.g. through the managed care system or fee for service) ii) Delivery models affecting demonstration participants (e.g. Accountable Care Organizations, Patient Centered Medical Homes) iii) Partners involved in service delivery The state has no implementation update to report for the state has no implementation of the state has the state has no implementation update to report for t			N/A

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)
☐ The state experienced challenges in partnering with entities contracted to help implement the demonstration (e.g., health plans, credentialing vendors, private sector providers) and/or noted any performance issues with contracted entities			N/A
☐ The state has no implementation update to report for	r this reporting topic.		
☐ The state is working on other initiatives related to SUD or OUD			N/A
☑ The state has no implementation update to report for	r this reporting topic.		
☐ The initiatives described above are related to the SUD or OUD demonstration (States should note similarities and differences from the SUD demonstration).			N/A
☐ The state has no implementation update to report for	r this reporting topic.		
12. SUD Demonstration Evaluation Update			
12.1. Narrative Information			
☑ Provide updates on SUD evaluation work and timeline. The appropriate content will depend on when this report is due to CMS and the timing for the demonstration. See report template instructions for more details.	 DHHS has completed the scope of services for the Request for Proposal (RFP) for the evaluation implementation which is planned to be released in the Summer of 2020. 	01/01/2020- 03/01/2020	N/A
☐ The state has no SUD demonstration evaluation upd	late to report for this reporting topic.	1	

Prompt	State response		Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)
☐ Provide status updates on deliverables related to the demonstration evaluation and indicate whether the expected timelines are being met and/or if there are any real or anticipated barriers in achieving the goals and timeframes agreed to in the STCs.				N/A
☑ The state has no SUD demonstration evaluation upda				
☐ List anticipated evaluation-related deliverables	Deliverable	Due Date	07/10/2018-	N/A
related to this demonstration and their due dates.	DRAFT SUD Interim Evaluation Report	6/20/2022	09/30/2018	
	2. FINAL SUD Interim Evaluation Report	No later than		
		9/30/2022		
	3. DRAFT SUD Summative Evaluation Report	12/30/2024		
	4. FINAL SUD Summative Evaluation Report	No later than		
		3/28/2025		
	5. FINAL & APPROVED SUD Summative	30 days after CMS		
	Evaluation Report posted to the DHHS	Approval		
	website			
☐ The state has no SUD demonstration evaluation upda	nte to report for this reporting tonic			
13.1 Other Demonstration Reporting	to report for this reporting topic.			
13.1.1 General Reporting Requirements				
☐ The state reports changes in its implementation of				N/A
the demonstration that might necessitate a change to				
approved STCs, implementation plan, or monitoring protocol				
☑ The state has no updates on general requirements to r	report for this reporting topic.			

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)		
☐ The state anticipates the need to make future changes to the STCs, implementation plan, or monitoring protocol, based on expected or upcoming implementation changes			N/A		
☑ The state has no updates on general requirements to	report for this reporting topic.				
Compared to the demonstration design and operational details, the state expects to make the following changes to: □ i) The schedule for completing and submitting monitoring reports □ ii) The content or completeness of submitted reports and/or future reports	New Hampshire has reviewed the protocol updates detailed in the Section 1115 SUD Demonstration Monitoring Protocol Alignment Form and has submitted the completed form it to CMS via the Performance Management Database and Analytics System (PMDA) on 02/10/2020. Beginning in the Reporting Period 10/01/2019 – 12/31/2019, New Hampshire adopted the use of the updated CMS reporting tools: 1) 1115 SUD Monitoring Workbook Version 4.0; and, 2) 1115 SUD Monitoring Report Template Version 2.0.	10/01/2019- 12/31/2019	N/A		
☑ The state has no updates on general requirements to	report for this reporting topic.				
☐ The state identified real or anticipated issues submitting timely post-approval demonstration deliverables, including a plan for remediation			N/A		
☐ The state has no updates on general requirements to report for this reporting topic.					
13.1.2 Post-Award Public Forum			N/A		
☐ If applicable within the timing of the demonstration, provide a summary of the annual post-award public forum held pursuant to 42 CFR § 431.420(c) indicating any resulting action items or issues. A summary of the post-award public forum must be included here for the period during which the forum was held and in the annual report.			IV/A		

Prompt	State response	Measurement period first reported (MM/DD/YYYY - MM/DD/YYYY)	Related metric (if any)			
	⊠ No post-award public forum was held during this reporting period and this is not an annual report, so the state has no post-award public forum update to report for this topic.					
14.1 Notable State Achievements and/or Innovations	S					
14.1 Narrative Information						
☐ Provide any relevant summary of achievements and/or innovations in demonstration enrollment, benefits, operations, and policies pursuant to the hypotheses of the SUD (or if broader demonstration, then SUD related) demonstration or that served to provide better care for individuals, better health for populations, and/or reduce per capita cost. Achievements should focus on significant impacts to beneficiary outcomes. Whenever possible, the summary should describe the achievement or innovation in quantifiable terms, e.g., number of impacted beneficiaries.			N/A			

Note: Licensee and states must prominently display the following notice on any display of Measure rates:

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