## State of Michigan

GRETCHEN WHITMER GOVERNOR

DEPARTMENT OF HEALTH AND HUMAN SERVICES

June 15, 2020

Thomas Long, Project Officer
Centers for Medicare and Medicaid Services
7500 Security Boulevard
Mail Stop S2-01-16
Baltimore, Maryland 21244-1850
Dear Mr. Long,
Re: Project Number 11-W-00302/5 - Flint Michigan Section 1115 Demonstration
Enclosed is the annual report for the Flint Michigan Section 1115 Demonstration. It covers the fourth year of the demonstration. The report provides operational information, program enrollment, and policy changes related to the waiver as specified in the Special Terms and Conditions.

Should you have any questions related to the information contained in this report, please contact Jacqueline Coleman. She may be reached by phone at 517-284-1190, or by e-mail at colemanj@michigan.gov.

Sincerely,


Penny Ľ. Rutledge, Director
Actuarial Division
Medical Services Administration

cc: Ruth Hughes<br>Angela Garner

Enclosure (17)

# Flint Michigan Section 1115 Demonstration Annual Report 

## Demonstration Year: 4 (03/01/2019-02/28/2020)

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## Introduction

On March 3, 2016 the Centers for Medicare and Medicaid Services (CMS) approved Michigan Department of Health and Human Services' (MDHHS) application to expand Medicaid coverage for individuals impacted by lead exposure in the Flint water system through February 28, 2021. Through the demonstration, entitled "Flint Michigan Section 1115 Demonstration" and the associated state plan amendments, State Medicaid eligibility expanded to low-income children and pregnant women who were served by the Flint water system during a specified period of time and who would not otherwise be eligible for Medicaid. This population consists of children in households with incomes from 212 percent of the federal poverty level (FPL) up to and including 400 percent of the FPL and pregnant women in households with incomes from 195 percent up to and including 400 percent of the FPL.

The demonstration population receives care primarily through Medicaid managed care plans and receives all state plan benefits including, for children, Early and Periodic Screening, Diagnostic and Treatment (EPSDT). Individuals receiving benefits under the demonstration are exempt from cost sharing and premiums. Targeted Case Management and home lead investigation services are available to children and pregnant women served by the Flint water system during the defined period who have been determined eligible for Medicaid. The provision of specialized services are limited to certain providers as allowable under the approved demonstration.

## Enrollment and Benefits Information

Enrollment into the Flint Medicaid waiver program began May 9, 2016. Beneficiaries already eligible for Medicaid were contacted by mail with information on expanded services provided by the waiver. Potential enrollees can apply for the program via the MDHHS website, by calling a toll-free number or by visiting any MDHHS County office or an area navigator site. Healthcare coverage and application information for people impacted by the Flint water system can be found on the MDHHS website. ${ }^{1}$

Demonstration enrollment activity is detailed in this section of the report. For reporting purposes, the Children enrollment group is defined as demonstration enrollees under the age of 21. Pregnant women are identified using pregnancy indicators in the MDHHS data warehouse. To avoid duplication, pregnant women are excluded from the Children enrollment group. The following table shows enrollment in the demonstration by month.

| Table 1: DY 4 Flint Demonstration Enrollment by Month |  |  |  |
| :---: | ---: | ---: | ---: |
| Month | Pregnant Women | Children | Total |
| March 2019 | 432 | 26,196 | 26,628 |
| April 2019 | 446 | 25,958 | 26,404 |
| May 2019 | 429 | 25,879 | 26,308 |
| June 2019 | 433 | 25,714 | 26,147 |
| July 2019 | 422 | 25,563 | 25,985 |
| August 2019 | 432 | 25,592 | 26,024 |
| September 2019 | 455 | 25,550 | 26,005 |

[^0]| DY 4 Flint Demonstration Enrollment by Month Continued |  |  |  |
| :---: | ---: | ---: | ---: |
| Month | Pregnant Women | Children | Total |
| October 2019 | 477 | 25,528 | 26,005 |
| November 2019 | 464 | 25,491 | 25,955 |
| December 2019 | 473 | 25,364 | 25,837 |
| January 2020 | 490 | 25,387 | 25,877 |
| February 2020 | 492 | 25,301 | 25,793 |

Table 2 displays Flint demonstration new enrollment by month. This includes individuals who may have previously been enrolled in other Medicaid programs but are new to the Flint demonstration.

| Table 2: DY 4 Flint Demonstration New Enrollment by Month |  |  |  |
| :---: | ---: | ---: | ---: |
| Month | Pregnant Women | Children | Total |
| March 2019 | 50 | 177 | 227 |
| April 2019 | 52 | 207 | 259 |
| May 2019 | 54 | 196 | 250 |
| June 2019 | 48 | 176 | 224 |
| July 2019 | 52 | 186 | 238 |
| August 2019 | 73 | 193 | 266 |
| September 2019 | 61 | 185 | 246 |
| October 2019 | 69 | 207 | 276 |
| November 2019 | 46 | 162 | 208 |
| December 2019 | 47 | 163 | 210 |
| January 2020 | 59 | 175 | 234 |
| February 2020 | 55 | 152 | 207 |
| DY 4 Total | 666 | 2,179 | 2,845 |

Table 3 shows Flint demonstration re-enrollments by month. Re-enrollments include individuals who have disenrolled and re-enrolled in the Flint demonstration. Individuals under the reenrollment category also include individuals that may have previously been enrolled in other Medicaid programs.

| Table 3: DY 4 Flint Demonstration Re-Enrollment by Month |  |  |  |  |
| :---: | ---: | ---: | ---: | :---: |
| Month | Pregnant Women | Children | Total |  |
| March 2019 | 35 | 340 | 375 |  |
| April 2019 | 27 | 377 | 404 |  |
| May 2019 | 22 | 480 | 502 |  |
| June 2019 | 28 | 444 | 472 |  |
| July 2019 | 28 | 455 | 483 |  |
| August 2019 | 30 | 521 | 551 |  |
| September 2019 | 34 | 450 | 484 |  |
| October 2019 | 43 | 459 | 502 |  |
| November 2019 | 29 | 381 | 410 |  |
| December 2019 | 48 | 333 | 381 |  |
| January 2020 | 34 | 467 | 501 |  |
| February 2020 | 23 | 350 | 373 |  |
| DY 4 Total | 381 | 5,057 | 5,438 |  |

Table 4 contains Flint demonstration disenrollment by month. Disenrollment for a reporting month contains individuals with program enrollment in the prior reporting month that do not have program enrollment for the current reporting month. For example, individuals defined as disenrolled in October 2019 were enrolled in the demonstration in September 2019 but were not enrolled in October 2019. Demonstration disenrollment is often the result of failure to timely return redetermination paperwork and transferring to another Medicaid program.

| Table 4: DY 4 Flint Demonstration Disenrollment by Month |  |  |  |
| :---: | ---: | ---: | ---: |
| Month | Pregnant Women | Children | Total |
| March 2019 | 77 | 766 | 843 |
| April 2019 | 65 | 822 | 887 |
| May 2019 | 93 | 755 | 848 |
| June 2019 | 72 | 785 | 857 |
| July 2019 | 91 | 792 | 883 |
| August 2019 | 93 | 685 | 778 |
| September 2019 | 72 | 677 | 749 |
| October 2019 | 90 | 688 | 778 |
| November 2019 | 88 | 580 | 668 |
| December 2019 | 86 | 623 | 709 |
| January 2020 | 76 | 619 | 695 |
| February 2020 | 76 | 588 | 664 |
| DY 4 Total | 979 | 8,380 | 9,359 |

Additional demonstration disenrollment reports by month have been included as attachments. Enrollment maps depicting the geographic distribution of demonstration enrollees for the quarter have also been included as attachments to this report. The attached reports will not necessarily align numerically with the figures reported in the quarterly report tables due to differences in the timing of data retrieval and specifications.

MDHHS monitors the Flint demonstration population's usage of Medicaid benefits to assure access to care. The following access to care metrics utilize the same enrollment group definitions for children and pregnant women as described for tables $1-3$. It should be noted that the Children Under 6 category below is a subgroup of the Children category. The following table lists the cumulative, unduplicated count of Flint demonstration enrollees since the waiver begin date of May 9, 2016 through the end of the reporting year, February 29, 2020. The table displays the total number of those enrolled with a visit to a provider with a primary care associated specialty. This includes practitioners with a specialty of family medicine, general medicine, internal medicine or pediatrics. This metric includes any procedure rendered by a primary care provider (PCP).

| Table 5: DY 4 Cumulative Flint Demonstration PCP Utilization |  |  |  |
| :--- | ---: | ---: | ---: |
| May 2016 |  |  | February 2020 |

Table 6 indicates the monthly count of PCP visits for the Flint demonstration population.

| Table 6: DY 4 Monthly Flint Demonstration PCP Visits |  |  |  |
| :---: | ---: | ---: | ---: |
| Month | Pregnant Women Visits | Children Visits | Total |
| March 2019 | 676 | 12,926 | 13,602 |
| April 2019 | 670 | 12,259 | 12,929 |
| May 2019 | 667 | 12,206 | 12,873 |
| June 2019 | 602 | 10,069 | 10,671 |
| July 2019 | 695 | 10,589 | 11,284 |
| August 2019 | 638 | 11,674 | 12,312 |
| September 2019 | 613 | 12,266 | 12,879 |
| October 2019 | 650 | 13,660 | 14,310 |
| November 2019 | 588 | 10,744 | 11,332 |
| December 2019 | 552 | 10,388 | 10,940 |
| January 2020 | 693 | 12,245 | 12,938 |
| February 2020 | 559 | 10,647 | 11,206 |
| Total | 7,603 | 139,673 | 147,276 |

Targeted Case Management services are provided by Genesee Health System and include the following assistance:

- Comprehensive assessment and periodic reassessment of individual needs;
- Development of a specific care plan;
- Referrals and related activities to help obtain needed services;
- Monitoring and follow-up activities.

The following table includes Targeted Case Management service activity as provided by Genesee Health System. Individuals counted as those with ongoing services are defined as individuals receiving a Targeted Case Management-related service other than assessment during the month, including unbilled face-to-face and phone contacts.

| Table 7: DY 4 Genesee Health System Targeted Case Management Activity |  |  |
| :---: | ---: | :---: |
| Month | Count of Assessments | Count of Enrollees with Ongoing <br> Targeted Case Management |
| March 2019 | 5 | 52 |
| April 2019 | 5 | 38 |
| May 2019 | 18 | 44 |
| June 2019 | 6 | 45 |
| July 2019 | 30 | 70 |
| August 2019 | 42 | 56 |
| September 2019 | 35 | 46 |
| October 2019 | 45 | 65 |
| November 2019 | 17 | 72 |
| December 2019 | 9 | 40 |
| January 2020 | 6 | 34 |
| February 2020 | 9 | 64 |

## Outreach/Innovation Activities to Assure Access

MDHHS and community partners work together to coordinate and implement outreach for those affected by the Flint water system. Activities have included press conferences, public service announcements, community events, advertisements on radio and television, social media posts, and letters to providers and potential enrollees. The public can access waiver specific information, including weekly enrollment reports, on the department's website. ${ }^{2}$ A variety of expenditure data and resources for Flint families are available on the State's Flint water website. ${ }^{3}$ MDHHS has prominently displayed links to both Flint websites on the MDHHS homepage. ${ }^{4}$

## Operational and Policy Development

MDHHS regularly meets with Medicaid Health Plans and provider groups to address operational issues, programmatic issues, and policy updates and clarifications. Additionally, MDHHS provides updates to the Medical Care Advisory Council (MCAC) at regularly scheduled quarterly meetings. Enrollment in the Flint demonstration remains stable and the demonstration population continues to consistently access services. MDHHS issued a tribal notice in December 2019 informing tribes of the department's intent to submit a Section 1115 waiver extension request to CMS to extend the Flint Michigan Section 1115 demonstration. In February 2020, MDHHS issued public notice and began its public forums for comment on the renewal of the waiver.

## Budget Neutrality Monitoring

According to the demonstration special terms and conditions, MDHHS is required to report demonstration expenditures subject to budget neutrality. In this demonstration, this is limited to all demonstration medical assistance expenditures for lead investigation with dates of services within the demonstration's approval period. The following budget neutrality table includes expenditures for March 2016 - December 2016.

Table 8: Flint Demonstration Budget Neutrality Monitoring

|  | DY 1 - PMPM |  | DY 2 - PMPM |  | DY 4 - PMPM |  | DY 4 - PMPM |  | DY 5 - PMPM |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Approved Flint Lead Diagnostics PMPM | \$ | 10.49 | \$ | 10.49 | \$ | 10.49 | \$ | 10.49 | \$ | 10.49 |
| Actual Flint Lead Diagnostics PMPM (YTD) | \$ | 0.18 |  | - |  | - |  | - |  | - |
| Total Flint Lead Diagnostics Expenditures (YTD) |  | 29,940.00 |  |  |  | - |  | - |  | - |
| Total Flint Demonstration Member Months (YTD) |  | 168,304 |  |  |  | - |  | - |  | - |

[^1]As of January 1, 2017, Michigan's approved Children's Health Insurance Program (CHIP) Health Services Initiative (HSI) provides funding for lead abatement in the impacted areas of Flint, Michigan. As a result, expenditures subject to budget neutrality in the Flint Demonstration are limited to calendar year 2016. Lead abatement expenditures after 2016, including those associated with environmental diagnostic testing, are reported per CHIP HSI regulatory requirements.

## Consumer Issues

MDHHS utilizes the Beneficiary Helpline as a central point of contact for members to ask questions, report complaints and resolve issues. Information on beneficiary complaints and health plan grievances and appeals are currently collected for other Medicaid programs. In the following table, MDHHS has refined existing reporting mechanisms to measure Flint demonstration member telephone contacts with the department.

| Table 9: DY 4 Flint Demonstration Customer Service Requests |  |
| :--- | :---: |
| Category 2019 - February 2020 |  |
| Covered Services | Number of Contacts |
| Obtaining Prescriptions | 32 |
| Enrollment/Eligibility Not Recognized | 28 |
| Dental | 24 |
| 1095-B Form | 14 |
| Enrollment | 9 |
| Other | 9 |
| Flint Attested | 7 |
| Total | 4 |

## Demonstration Evaluation

MDHHS has commissioned the Michigan State University Institute for Health Policy (MSU-IHP) to serve as the Flint demonstration independent evaluator. MSU-IHP will conduct demonstration evaluation activities in four domains over a four-year evaluation period. The four domains are as follows:
I. Access to Services
II. Access to Targeted Case Management
III. Improved Health Outcomes
IV. Lead Hazard Investigation

This year's demonstration evaluation activities are detailed in the attached report prepared by MSU-IHP.

## Enclosures/Attachments

1. March 2019 Flint Demonstration Disenrollment Report (CM-100)
2. April 2019 Flint Demonstration Disenrollment Report (CM-100)
3. May 2019 Flint Demonstration Disenrollment Report (CM-100)
4. June 2019 Flint Demonstration Disenrollment Report (CM-100)
5. July 2019 Flint Demonstration Disenrollment Report (CM-100)
6. August 2019 Flint Demonstration Disenrollment Report (CM-100)
7. September 2019 Flint Demonstration Disenrollment Report (CM-100)
8. October 2019 Flint Demonstration Disenrollment Report (CM-100)
9. November 2019 Flint Demonstration Disenrollment Report (CM-100)
10. December 2019 Flint Demonstration Disenrollment Report (CM-100)
11. January 2020 Flint Demonstration Disenrollment Report (CM-100)
12. February 2020 Flint Demonstration Disenrollment Report (CM-100)
13. Geographic Distribution Enrollment Map: Pregnant Women
14. Geographic Distribution Enrollment Map: Children
15. Geographic Distribution Enrollment Map: Children Under 6
16. Michigan State University Institute for Health Policy Demonstration Evaluation Annual Report

## State Contacts

If there are any questions about the contents of this report, please contact one of the following people listed below.

Jacqueline Coleman, Waiver Specialist
Phone: (517) 284-1190

Carly Todd, Specialist
Phone: (517) 284-1196

Andrew Schalk, Hospital Reimbursement and Special Financing
Phone: (517) 284-1195

Penny Rutledge, Actuarial Division Director
Phone: (517) 284-1191

Actuarial Division
Bureau of Medicaid Operations and Actuarial Services
MSA, MDHHS, P.O. Box 30479
Lansing, MI 48909-7979
Fax: (517) 241-5112

## Date Submitted to CMS

June 15, 2020

State of Michigan

## Department of Health and Human Services

Medicaid waiver Monthly CMS report
Run Date: 04/01/2019
Report ID: CM-100
Run Time: 7:33:32Am

1. Monthly count of disenrollment because of transfer to another eligibility group: 204
2. Monthly count of disenrollment other than transfer to another Medicaid group: 1029
3. Monthly count of beneficiaries due for renewal: 2009
4. Number of beneficiaries due for renewal who did not renew: 1914
5. Number of beneficiaries due for renewal who lost eligibility: 952
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $02 / 28 / 2019$ | Count: | 62,839 |
| :--- | :--- | :--- | :--- | ---: |
| $03 / 01 / 2019$ | Thru | $03 / 02 / 2019$ | Count: | 86 |
| $03 / 03 / 2019$ | Thru | $03 / 09 / 2019$ | Count: | 117 |
| $03 / 10 / 2019$ | Thru | $03 / 16 / 2019$ | Count: | 93 |
| $03 / 17 / 2019$ | Thru | $03 / 23 / 2019$ | Count: | 122 |
| $03 / 24 / 2019$ | Thru | $03 / 30 / 2019$ | Count: | 100 |
| $03 / 31 / 2019$ | Thru | $03 / 31 / 2019$ | Count: | 3 |

State of Michigan
Department of Health and Human Services
Medicaid Waiver Monthly CMS report
Run Date: 08/05/2019
Report ID: CM-100
Run Time: 7:02:45AM

1. Monthly count of disenrollment because of transfer to another eligibility group: 241
2. Monthly count of disenrollment other than transfer to another medicaid group:

504
3. Monthly count of beneficiaries due for renewal: 1482
4. Number of beneficiaries due for renewal who did not renew: 1374
5. Number of beneficiaries due for renewal who lost eligibility: 484
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $03 / 31 / 2019$ | Count: | 63,286 |
| :--- | :--- | :--- | :--- | ---: |
| $04 / 01 / 2019$ | Thru | $04 / 06 / 2019$ | Count: | 181 |
| $04 / 07 / 2019$ | Thru | $04 / 13 / 2019$ | Count: | 101 |
| $04 / 14 / 2019$ | Thru | $04 / 20 / 2019$ | Count: | 121 |
| $04 / 21 / 2019$ | Thru | $04 / 27 / 2019$ | Count: | 69 |
| $04 / 28 / 2019$ | Thru | $04 / 30 / 2019$ | Count: | 50 |

State of Michigan
Department of Health and Human Services
Medicaid Waiver Monthly CMS report
Run Date: 08/05/2019
Report ID: CM-100
Run Time: 7:18:29AM

1. Monthly count of disenrollment because of transfer to another eligibility group: 253
2. Monthly count of disenrollment other than transfer to another medicaid group:
3. Monthly count of beneficiaries due for renewal: 1726
4. Number of beneficiaries due for renewal who did not renew: 1590
5. Number of beneficiaries due for renewal who lost eligibility: 666
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $04 / 30 / 2019$ | Count: | 63,808 |
| :--- | :--- | :--- | :--- | :---: |
| $05 / 01 / 2019$ | Thru | $05 / 04 / 2019$ | Count: | 110 |
| $05 / 05 / 2019$ | Thru | $05 / 11 / 2019$ | Count: | 104 |
| $05 / 12 / 2019$ | Thru | $05 / 18 / 2019$ | Count: | 107 |
| $05 / 19 / 2019$ | Thru | $05 / 25 / 2019$ | Count: | 84 |
| $05 / 26 / 2019$ | Thru | $05 / 31 / 2019$ | Count: | 88 |

State of Michigan
Department of Health and Human Services
Medicaid Waiver Monthly CMS report
Run Date: 08/05/2019
Report ID: CM-100
Run Time: 7:25:53AM

1. Monthly count of disenrollment because of transfer to another eligibility group: 238
2. Monthly count of disenrollment other than transfer to another medicaid group:

642
3. Monthly count of beneficiaries due for renewal: 1825
4. Number of beneficiaries due for renewal who did not renew: 1718
5. Number of beneficiaries due for renewal who lost eligibility: 713
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $05 / 31 / 2019$ | Count: | 64,301 |
| :--- | :--- | :--- | :--- | ---: |
| $06 / 01 / 2019$ | Thru | $06 / 01 / 2019$ | Count: | 59 |
| $06 / 02 / 2019$ | Thru | $06 / 08 / 2019$ | Count: | 89 |
| $06 / 09 / 2019$ | Thru | $06 / 15 / 2019$ | Count: | 108 |
| $06 / 16 / 2019$ | Thru | $06 / 22 / 2019$ | Count: | 99 |
| $06 / 23 / 2019$ | Thru | $06 / 29 / 2019$ | Count: | 93 |
| $06 / 30 / 2019$ | Thru | $06 / 30 / 2019$ | Count: | 1 |

State of Michigan
Department of Health and Human Services
Medicaid waiver Monthly CMS report
Run Date: 12/02/2019
Report ID: CM-100
Run Time: 10:31:23AM
3. Monthly count of beneficiaries due for renewal: 1393
4. Number of beneficiaries due for renewal who did not renew: 1269
5. Number of beneficiaries due for renewal who lost eligibility: 401
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $06 / 30 / 2019$ | Count: | 64,697 |
| :--- | :--- | :--- | :--- | ---: |
| $07 / 01 / 2019$ | Thru | $07 / 06 / 2019$ | Count: | 177 |
| $07 / 07 / 2019$ | Thru | $07 / 13 / 2019$ | Count: | 95 |
| $07 / 14 / 2019$ | Thru | $07 / 20 / 2019$ | Count: | 111 |
| $07 / 21 / 2019$ | Thru | $07 / 27 / 2019$ | Count: | 99 |
| $07 / 28 / 2019$ | Thru | $07 / 31 / 2019$ | Count: | 68 |

State of Michigan
Department of Health and Human Services
Medicaid waiver Monthly CMS report
Run Date: 12/02/2019
Report ID: CM-100
Run Time: 10:49:20AM

1. Monthly count of disenrollment because of transfer to another eligibility group: 283
2. Monthly count of disenrollment other than transfer to another medicaid group:
3. Monthly count of beneficiaries due for renewal: 1331
4. Number of beneficiaries due for renewal who did not renew: 1241
5. Number of beneficiaries due for renewal who lost eligibility: 381
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $07 / 31 / 2019$ | Count: | 65,247 |
| :--- | :--- | :--- | :--- | ---: |
| $08 / 01 / 2019$ | Thru | $08 / 03 / 2019$ | Count: | 96 |
| $08 / 04 / 2019$ | Thru | $08 / 10 / 2019$ | Count: | 132 |
| $08 / 11 / 2019$ | Thru | $08 / 17 / 2019$ | Count: | 110 |
| $08 / 18 / 2019$ | Thru | $08 / 24 / 2019$ | Count: | 116 |
| $08 / 25 / 2019$ | Thru | $08 / 31 / 2019$ | Count: | 116 |

State of Michigan
Department of Health and Human Services
Medicaid waiver Monthly CMS report
Run Date: 12/02/2019
Report ID: CM-100
Run Time: 11:03:21AM

1. Monthly count of disenrollment because of transfer to another eligibility group: 235
2. Monthly count of disenrollment other than transfer to another Medicaid group:
3. Monthly count of beneficiaries due for renewal: 1411
4. Number of beneficiaries due for renewal who did not renew: 1304
5. Number of beneficiaries due for renewal who lost eligibility: 436
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $08 / 31 / 2019$ | Count: | 65,817 |
| :--- | :--- | :--- | :--- | ---: |
| $09 / 01 / 2019$ | Thru | $09 / 07 / 2019$ | Count: | 197 |
| $09 / 08 / 2019$ | Thru | $09 / 14 / 2019$ | Count: | 106 |
| $09 / 15 / 2019$ | Thru | $09 / 21 / 2019$ | Count: | 117 |
| $09 / 22 / 2019$ | Thru | $09 / 28 / 2019$ | Count: | 98 |
| $09 / 29 / 2019$ | Thru | $09 / 30 / 2019$ | Count: | 27 |

State of Michigan
Department of Health and Human Services
Medicaid waiver Monthly CMS report
Run Date: 03/01/2020
Report ID: CM-100
Run Time: 7:41:24PM

1. Monthly count of disenrollment because of transfer to another eligibility group: 289
2. Monthly count of disenrollment other than transfer to another medicaid group:

293
3. Monthly count of beneficiaries due for renewal: 1432
4. Number of beneficiaries due for renewal who did not renew: 1305
5. Number of beneficiaries due for renewal who lost eligibility: 340
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $09 / 30 / 2019$ | Count: | 66,328 |
| :--- | :--- | :--- | :--- | ---: |
| $10 / 01 / 2019$ | Thru | $10 / 05 / 2019$ | Count: | 156 |
| $10 / 06 / 2019$ | Thru | $10 / 12 / 2019$ | Count: | 108 |
| $10 / 13 / 2019$ | Thru | $10 / 19 / 2019$ | Count: | 116 |
| $10 / 20 / 2019$ | Thru | $10 / 26 / 2019$ | Count: | 123 |
| $10 / 27 / 2019$ | Thru | $10 / 31 / 2019$ | Count: | 84 |

State of Michigan
Department of Health and Human Services
Medicaid waiver Monthly CMS report
Run Date: 03/01/2020
Report ID: CM-100
Run Time: 8:03:04PM

1. Monthly count of disenrollment because of transfer to another eligibility group: 289
2. Monthly count of disenrollment other than transfer to another medicaid group:
3. Monthly count of beneficiaries due for renewal: 1055
4. Number of beneficiaries due for renewal who did not renew: 995
5. Number of beneficiaries due for renewal who lost eligibility: 290
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $10 / 31 / 2019$ | Count: | 66,915 |
| :--- | :--- | :--- | :--- | ---: |
| $11 / 01 / 2019$ | Thru | $11 / 02 / 2019$ | Count: | 76 |
| $11 / 03 / 2019$ | Thru | $11 / 09 / 2019$ | Count: | 111 |
| $11 / 10 / 2019$ | Thru | $11 / 16 / 2019$ | Count: | 99 |
| $11 / 17 / 2019$ | Thru | $11 / 23 / 2019$ | Count: | 79 |
| $11 / 24 / 2019$ | Thru | $11 / 30 / 2019$ | Count: | 54 |

State of Michigan
Department of Health and Human Services
Medicaid waiver Monthly CMS report
Run Date: 03/01/2020
Report ID: CM-100
Run Time: 8:08:54PM

1. Monthly count of disenrollment because of transfer to another eligibility group: 239
2. Monthly count of disenrollment other than transfer to another medicaid group:
3. Monthly count of beneficiaries due for renewal:

1111
4. Number of beneficiaries due for renewal who did not renew:

1048
5. Number of beneficiaries due for renewal who lost eligibility: 342
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $11 / 30 / 2019$ | Count: | 67,334 |
| :--- | :--- | :--- | :--- | ---: |
| $12 / 01 / 2019$ | Thru | $12 / 07 / 2019$ | Count: | 164 |
| $12 / 08 / 2019$ | Thru | $12 / 14 / 2019$ | Count: | 73 |
| $12 / 15 / 2019$ | Thru | $12 / 21 / 2019$ | Count: | 85 |
| $12 / 22 / 2019$ | Thru | $12 / 28 / 2019$ | Count: | 66 |
| $12 / 29 / 2019$ | Thru | $12 / 31 / 2019$ | Count: | 35 |

State of Michigan
Department of Health and Human Services
Medicaid waiver Monthly CMS report
Run Date: 05/25/2020
Report ID: CM-100
Run Time: 11:14:26PM

1. Monthly count of disenrollment because of transfer to another eligibility group: 230
2. Monthly count of disenrollment other than transfer to another medicaid group:
3. Monthly count of beneficiaries due for renewal: 975
4. Number of beneficiaries due for renewal who did not renew: 899
5. Number of beneficiaries due for renewal who lost eligibility: 221
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $12 / 31 / 2019$ | Count: | 67,724 |
| :--- | :--- | :--- | :--- | ---: |
| $01 / 01 / 2020$ | Thru | $01 / 04 / 2020$ | Count: | 98 |
| $01 / 05 / 2020$ | Thru | $01 / 11 / 2020$ | Count: | 117 |
| $01 / 12 / 2020$ | Thru | $01 / 18 / 2020$ | Count: | 89 |
| $01 / 19 / 2020$ | Thru | $01 / 25 / 2020$ | Count: | 85 |
| $01 / 26 / 2020$ | Thru | $01 / 31 / 2020$ | Count: | 91 |

State of Michigan
Department of Health and Human Services
Medicaid waiver Monthly CMS report
Run Date: 05/25/2020
Report ID: CM-100
Run Time: 11:35:17PM

1. Monthly count of disenrollment because of transfer to another eligibility group: 283
2. Monthly count of disenrollment other than transfer to another medicaid group:
3. Monthly count of beneficiaries due for renewal: 1096
4. Number of beneficiaries due for renewal who did not renew: 1007
5. Number of beneficiaries due for renewal who lost eligibility: 301
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:

| $05 / 07 / 2016$ | Thru | $01 / 31 / 2020$ | Count: | 68,204 |
| :--- | :--- | :--- | :--- | ---: |
| $02 / 01 / 2020$ | Thru | $02 / 01 / 2020$ | Count: | 62 |
| $02 / 02 / 2020$ | Thru | $02 / 08 / 2020$ | Count: | 92 |
| $02 / 09 / 2020$ | Thru | $02 / 15 / 2020$ | Count: | 99 |
| $02 / 16 / 2020$ | Thru | $02 / 22 / 2020$ | Count: | 93 |
| $02 / 23 / 2020$ | Thru | $02 / 29 / 2020$ | Count: | 104 |





# Flint, Michigan Section 1115 Demonstration 

## \#11W 00302/5

## 2018/2019 Cumulative Interim Report

Submitted 1/15/20

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## Executive Summary

In April 2014, Flint, Michigan experienced a public health crisis related to its water supply. The City of Flint switched the water sources from Lake Huron and Detroit River to the Flint River to reduce costs. This switch and its water treatment process caused lead and other toxins to leach from pipes that delivered water into homes. As a result, many residents experienced serious health problems. Chief among them was lead exposure in pregnant women and children. Health providers discovered that Flint children's blood lead levels (BLL) increased significantly from $2.4 \%$ to $4.9 \%$ after the water source change. ${ }^{1}$ Those neighborhoods with aging lead pipes and infrastructure experienced a $6 \%$ increase in lead levels in the drinking water. ${ }^{2}$

Lead is a neurotoxin and high BLLs can affect the developing brain and neural systems. Lead exposure in utero and young children has the potential to cause serious physical and developmental delays. Most notably, these neurodevelopmental effects can impact intelligence, behavior, and a healthy life trajectory. Likewise, in unborn children lead crosses the placenta as a toxin and may cause miscarriage, low-birth weight, and affect major organs. These effects are difficult to ameliorate and often sustain into adulthood.

In 2016, the federal government declared the Flint Water Crisis an emergency and leveraged funds to assist residents facing immediate effects of the contaminated water. To address the sustained public health crisis directly, the Centers for Medicare and Medicaid Services (CMS) administered funds via the Michigan Department of Health and Human Services (MDHHS) to expand eligibility and access to healthcare for pregnant women and children under 21 years. The Flint Medicaid Expansion (FME) went into effect on May 1, 2016 (expansion date), two years after the water switch date (April 1, 2014). This Medicaid Section 1115 Waiver expanded eligibility and services in two ways: 1) increased the income eligibility from a maximum of $212 \%$ FPL to $400 \%$ FPL, and 2) included Targeted Case Management of specialized services.

MDHHS engaged Michigan State University's Institute for Health Policy (IHP) to evaluate the expansion of Medicaid services in four domains: 1) access to care; 2) access to targeted case management; 3) improved health outcomes; and 4) lead hazard investigation. The evaluation plan was approved August 2017. In this cumulative interim report, evaluation activities and progress from 1/1/2018 to 12/31/19 are described. The four domains offer specific hypotheses to guide the evaluation.

Predominant activities during calendar year 2018 included acquisition of data, data preparation, securing resources to implement the evaluation, engaging key stakeholders, and preliminary analyses. Activities during calendar year 2019 included expansion of available results as well as implementation of enrollee and provider surveys.

The results describe enrollment and utilization data acquired from the MDHHS Health Services Data Warehouse. Reported utilization is through an effective date of 4/30/2019 due to allowances for claims processing. Data sources targeted for the upcoming year include medical record data from the Genesee Health System and public data sources such as MI Schools and Lead Safe Home.

Evaluation of administrative data sets along with enrollee survey responses suggest that the waiver has had a degree of success in meeting the overarching goal. With respect to the four domains referenced in the waiver application, currently available data suggest positive impacts have been realized in some of the measures for three of the domains. The remaining domain has not yet been evaluated and no interim opinion can be rendered.

The first domain, Access to Care, has been supported by the information provided directly by enrollees. Most respondents documented the waiver made it easier for them to access care and services. However, based on administrative health care data, only several measures suggested rate increases since the water switch (e.g. developmental/behavioral screening, retesting of children having elevated BLL and lead testing in pregnant women).

The second domain, Access to TCM, has been shown in preliminary analyses to have limited impact predominantly due to the low uptake and participation. Administrative and TCM Provider data show rates less than $5 \%$ while survey participants do not report participation in excess of $10 \%$. Despite the lower than anticipated penetration, those who have participated report satisfaction with the benefit.

The third domain, Improved Health Outcomes, has been predominantly supported by the data collected during the beneficiary survey as well. Most participants report health status rankings as good, very good or excellent. However, a discrepancy is observed between physical health status and behavioral/emotional health status with behavioral health status being rated significantly worse. Beneficiaries further report increased confidence and resources to manage chronic conditions since enrollment.

Preliminary analyses on the last domain, Lead Hazard Investigation remain in progress and are unavailable currently. External community reports indicate positive trends in water lead values and number of environmental investigations completed through 2017.

The full impact of the approved Flint Waiver cannot yet be appreciated as the evaluation period is scheduled to continue through April 2021. Early results suggest the waiver has been partly successful in achieving the state's overarching goal to "identify and address any physical or behavioral health issues associated with actual or potential exposure to lead hazards." An unanticipated positive finding arising from the evaluation activities was the interest and participation in web-based surveys by enrollees.

## General Background Information

In 2016, the Michigan Department of Health and Human Services (MDHHS) received a 1115 waiver from the Centers for Medicare and Medicaid Services (CMS) to expand Medicaid coverage and benefits to individuals affected by the Flint Water Crisis.

The Flint Water Crisis occurred when the city's water source was changed in April 2014 to the Flint River. This water did not receive appropriate treatment and subsequently caused lead to leach from pipes, increasing the incidence of elevated lead levels in tap water and in children's blood. Over 100,000 residents were affected and among those were approximately 25,000 infants and children. ${ }^{3}$ In January 2016, President Obama declared an emergency in Flint, leveraging federal aid to support state and local response efforts. The Flint Medicaid Expansion (FME) Waiver provided and continues to provide expansion of health services to address potential health risks and diseases possibly incurred during exposure to lead during the Flint Water Crisis. As of January 13, 2020, lead exposure is still a threat since all the water supply lines have not yet been replaced. Because lead is a known neurotoxin, ${ }^{2}$ MDHHS applied for the waiver to expand Medicaid coverage to individuals who may have been exposed, but not eligible for Medicaid due to income limitations. Given the known adverse impact on neurological development, ${ }^{5}$ the target populations identified in the application included infants and children as well as pregnant women.

The 1115 Waiver entitled the Flint, Michigan Section 1115 Demonstration \#11W 00302/5 was approved in March 2016 with an approval period through February 2021. The overarching goal of the MDHHS waiver application was to "identify and address any physical or behavioral health issues associated with actual or potential exposure to lead hazards." The demonstration waiver expanded eligibility of all Medicaid benefits for low-income children (up to age 21 including children born to eligible pregnant women) and pregnant women (through two months postdelivery) served by the Flint water region from 4/1/2014 through the date when the water is deemed safe. As of $1 / 13 / 20$, the water had not yet been deemed safe although lead levels were below national thresholds. The specific eligibility modifications included:

- Increase income threshold to offer coverage to children in households with incomes from 212\% federal poverty level (FPL) up to and including 400\% FPL.
- Increase income threshold to offer coverage to pregnant women in households with incomes from 195\% FPL up to and including 400\% FPL.
- Eliminate cost sharing and Medicaid premiums for eligible children and pregnant women served by the Flint water system.
- Permit eligible children and pregnant women above the $400 \%$ FPL and served by the Flint water system to buy into Medicaid benefits by paying premiums.

The demonstration also added a Targeted Case Management (TCM) benefit to all low-income children (up to age 21 including children born to eligible pregnant women) and pregnant women (through two months post-delivery) served by the Flint water system as of 4/1/2014. The activities included in the TCM benefit were to:

- Assist enrolled eligible children and pregnant women served by the Flint water system to gain access to needed medical, social, educational, and other service(s).

A condition of this waiver authorization was the requirement for an independent evaluation. Michigan State University's Institute for Health Policy (IHP) collaborated with CMS on the evaluation goals and activities resulting in final approval August 2017. Contracting between MDHHS and IHP was effective January 2018. The evaluation team includes faculty and staff from IHP as well as faculty from the College of Human Medicine's Department of Epidemiology and Biostatistics, Division of Public Health, and the Office of Research. Additionally, faculty and staff from the College of Social Science, Office for Survey Research are members of the evaluation team. The team includes:

- Hong Su An, PhD; Institute for Health Policy, College of Human Medicine
- Karen Clark, BA; Office for Survey Research, Institute for Public Policy \& Social Research
- Debra Darling, BSN, RN, CCP; Institute for Health Policy, College of Human Medicine
- Julie DuPuis, MPA; Institute for Health Policy, College of Human Medicine
- Sabrina Ford, PhD; Institute for Health Policy, College of Human Medicine
- Mona Hanna-Attisha, MD, MPH, FAAP; Department of Pediatrics, College of Human Medicine and Hurley Medical Center
- Joan Ilardo, PhD, LMSW; Office of Research, College of Human Medicine
- Nicole Jones, MS, PhD, Division of Public Health, College of Human Medicine
- Christine Karl, RN, BA; Institute for Health Policy, College of Human Medicine
- Zhehui Luo, PhD; Department of Epidemiology and Biostatistics, College of Human Medicine
- Kathleen Oberst, PhD, RN; Institute for Health Policy, College of Human Medicine
- Debra Rusz, MA; Office for Survey Research, Institute for Public Policy \& Social Research;
- Richard Sadler, PhD; Division of Public Health, College of Human Medicine
- Lin Stork, MA; Office for Survey Research, Institute for Public Policy \& Social Research

The evaluation findings contained in this report are preliminary and reflect the activities conducted by the evaluation team during calendar years 2018 and 2019. The full evaluation
timeframe is scheduled through April 2021. The interim findings are provided to support the waiver renewal process.

## Evaluation Questions and Hypotheses

The Waiver application referred to four domains in which the expanded Medicaid offerings would support attainment of the overall waiver goal. Described below are Domains, related hypotheses and progress thus far based on the evaluation activities occurring during calendar years 2018 and 2019. A summary matrix of all measures by domain and steward is available in Appendix 1. A copy of the approved evaluation plan is provided in Appendix 2.

- Domain 1: Access to Care
- Domain 2: Access to Targeted Case Management
- Domain 3: Improved Health Outcomes
- Domain 4: Lead Hazard Investigation


## Domain 1: Access to Care

The approved demonstration provided Medicaid coverage and access to health care services to a cohort of individuals who were exposed to the lead contaminated water and potentially at risk for physical and behavioral issues. Data sources to address the hypotheses included data acquired from MDHHS Health Services Data warehouse (enrollment and claims) and the enrollee surveys. Enrollee survey materials and Wave 1 summary are provided in Appendix 3.

Hypothesis 1: "Enrollees will access services to identify and address physical or behavioral health issues associated with lead exposure at a rate higher than others with similar levels of lead exposure." Nine (9) sub-hypotheses made up this domain and several of the subhypotheses included multiple discrete measures. The overall objectives were to evaluate the use of specified services including: well-child visits, developmental screening assessments, testing and retesting of blood lead levels in pregnant women and children, prenatal and postpartum care, maternal infant health program (MIHP) participation, and improved care and satisfaction.

## Children: Access to Care

1. A greater proportion of enrollees will obtain age-appropriate well-child exams compared to others with similar lead exposures.
2. A greater proportion of enrollees will receive age-appropriate developmental screening/assessments compared to others with similar lead exposures.
3. A greater proportion of enrollees will receive age appropriate lead testing compared to others with similar lead exposures.
4. A greater proportion of enrollees with high blood lead levels will receive retesting at the appropriate intervals compared to others with similar lead exposures.

## Pregnant Women: Access to Care

5. Enrollees who are pregnant will have more timely prenatal and postpartum care compared to others with similar lead exposures.
6. A greater proportion of enrollees who are pregnant will have recommended lead testing compared to others with similar lead exposures.
7. A greater proportion of enrollees will participate with Maternal Infant Home Program services compared to others with similar lead levels.

## Improved Care \& Satisfaction

8. The majority of enrollees will attest to improved access to health care as a result of the expanded coverage.
9. The majority of enrollees will report improved satisfaction with their ability to access health care as a result of the expanded coverage.

## Domain 2: Access to Targeted Case Management

The approved demonstration provided expanded benefits, specifically Targeted Case Management (TCM) to facilitate needed medical, social, educational and other services to a cohort of individuals exposed to the contaminated water and potentially at risk for physical or behavioral health consequences. Required elements of TCM have been described in MDHHS policy and included assessments, planning, linkage, advocacy, coordination, referral, monitoring and follow-up activities. In response to enrollee feedback, TCM was relabeled as Family Supports Coordination (FSC). In the interest of consistency for this report and alignment with the Waiver application and approval materials, the services will continue be referred to as TCM throughout this evaluation document. The potential data sources to test these hypotheses included administrative health care data, TCM provider electronic medical record data, enrollee survey data as well as TCM provider survey data.

Hypothesis 2: "Enrollees who access TCM services will access needed medical, social, educational, and other services at a rate higher than others with similar levels of lead exposure." Hypothesis 2 encompassed four sub-hypotheses. The first two reflected operational aspects of the new benefit while the remaining two assessed for selected improvement in receipt of specific health care services.

1. Referral source and participation levels with TCM will be tracked among enrollees.
2. All TCM participants will have an annual assessment conducted.
3. A greater proportion of TCM participants will have age-appropriate well child exams compared to TCM non-participants.
4. A greater proportion of TCM participants will have completed age-appropriate developmental screening compared to TCM non-participants.

In addition to accessible Medicaid data, collaboration and cooperation with Genesee Health System (GHS) related to TCM data was necessary. GHS was the designated provider for TCM services. Additionally, the Greater Flint Health Coalition (GFHC) also provided TCM services and regularly submitted data to GHS for reporting purposes. As of December 2018, a Business Associate Agreement (BAA) was executed between IHP and GHS permitting IHP to obtain and use GHS TCM data contained within the electronic medical record. These data remain under investigation and were expected to provide information on TCM referral and screening processes and include available data of those children referred for neuropsychological testing at the Neurodevelopmental Center of Excellence (NCE).

TCM specific questions were included in the enrollee survey previously described and presented in Appendix 3. This was done in order to obtain information regarding self-reported use and satisfaction with the TCM services.

In addition to information documented by the TCM providers as part of an enrollee's medical record, qualitative information was obtained from the professional social workers employed at both organizations as TCM Support Coordinators. The TCM Provider Key Informant Interview summary report and discussion guide documents are available as Appendix 4.

## Domain 3: Improved Health Outcomes

Hypothesis 3: "Enrollees will have improved health outcomes compared to others with similar levels of lead exposure." Domain 3 included three primary sub-hypotheses to examine: status and rates of age-appropriate immunization, greater birth weights, and improved health status rating during enrollment in relation to a comparison group. These primary sub-hypotheses were selected for the ability to report on them using administrative health care data which was already available to the evaluation team. The evaluation activities also included plans for enrollee surveys which were identified as the data source for the health outcome questions.

There were three provisional sub-hypotheses that were descriptive of neurocognitive, behavioral, and educational outcomes of eligible children. These outcomes were deemed provisional due to several concerns. The first was concern regarding the inclusion of children enrolled in the Serious Emotional Disturbance (SED) waiver as an appropriate comparison group. Next, access to the education data necessary for evaluation are protected by the Family Educational Rights and Privacy Act (FERPA) and concerns regarding the availability of such data to the evaluation team were raised. The State of Michigan's Department of Education (MDE) requested permission from the federal Department of Education to share individual-level data
for purposes of the waiver evaluation. The request was denied thus prohibiting the state from sharing these data. The evaluation team thus had to rely on publicly available school system data which was less robust and had no ability to accurately categorize children as a waiver enrollee versus member of a potential comparison group. Within the provisional hypotheses, the specific metrics associated with behavioral and educational outcomes included measuring the proportion of occurrence of severe emotional disturbance and developmental disabilities; the number of children suspended or expelled from school; and the number of children receiving special education services.

After learning of the FERPA denial, questions pertaining to the provisional hypotheses were added to the enrollee survey. The evaluation team also sought out guidance from additional MSU faculty having experience with publicly available MDE summary reports. The evaluation team will explore how these may provide context to findings during the remainder of the evaluation period.

## Primary Hypotheses:

1. Enrollees will have higher completed age-appropriate immunization statuses compared to others with similar lead exposures,
2. Enrollees who are pregnant will deliver infants with higher birth weights compared to others with similar lead exposures, and
3. Enrollees report an increase in their self-reported health status over the duration of their enrollment.

## Provisional Hypotheses:

1. We will conduct a descriptive analysis of the proportion of children diagnosed with severe emotional disturbance and other developmental/learning disabilities including comparing rates to others with similar lead exposures,
2. Descriptive analysis of behavioral health conditions among enrolled children (i.e. rate/proportion of children suspended or expelled), and
3. Descriptive analysis of educational delays among enrolled children (i.e. rate/proportion of children receiving special education services, i.e. individual education plans "IEPs", early preschool performance, and reading and math scores at end of grades 3, 4, and 5).

## Domain 4: Lead Hazard Investigation

Hypothesis 4: "The lead hazard investigation program will reduce estimated expected ongoing or re-exposure to lead hazards in the absence of this program." Hypothesis 4 included two subhypotheses to address: 1) ongoing monitoring of the blood lead levels (BLLs) of all eligible children who were living in Flint at the time of the water crisis regardless of BLL status at the
time of crisis and 2) ongoing surveillance of the beneficiaries who may have had continued exposure to lead (e.g. water pipes, lead in the home).

The evaluation team originally identified administrative health care records as the source to test these hypotheses. In response to difficulty framing the data pulls and the existence of pertinent data outside of the Medicaid program, questions were again added to the enrollee survey.

## Methodology

## Evaluation Design

The approved evaluation plan located in Appendix 2 proposed a pre-post design to evaluate the degree to which the FME met the overarching goal to identify and address any physical or behavioral health issues associated with actual or potential exposure to lead hazards. The timeframes were originally anchored around April 1, 2014 as that date coincided with the date of the water switch. This date was originally selected so that the annual reporting of administratively derived measures regarding enrollee characteristics could reach back to a twelve-month time period prior to the water switch and then follow over time accordingly after exposure to the contaminated water. As the evaluation team moved forward to assessing FME services, the anchor point was adjusted to May 1, 2016 to coincide with the implementation of the approved waiver. Thus, critical timeframes for the purposes of the evaluation were revised to May 1, 2013 - April 30, 2014 as "pre" water switch time period and each subsequent year following this time period starting May 1, 2014 considered "post" water switch with FME benefit implementation effective May 1, 2016. The timeframe of May 1, 2015 - April 30, 2016 was considered "pre" FME implementation and each subsequent year since the start of the FME benefit considered "post" FME implementation.

## Target and Comparison Populations

Another design strategy of the evaluation proposal was to test a variety of comparison groups in addition to the pre-post design. The evaluation team considered a variety of potential comparison groups. The target population of the FME included those individuals known to be at risk for adverse outcomes related to lead exposure via the Flint Water system and included:

- Any pregnant woman and/or child up to age 21 with a household income up to and including 400\% of the Federal Poverty Level (FPL) who has been served by the Flint water system on or between 4/1/2014 and the date water is deemed safe (Date to be determined).
- Any child born to a pregnant woman served by the Flint water system during the specified time period. The child will remain eligible until age 21.
- Exposure was defined as consumed water drawn from the Flint water system during the specified time period and
- resides or resided in a dwelling connected to Flint water system service lines;
- is employed and/or had employment at a location served by the system; or
- is receiving or received child care and/or education at a location connected to this system.

The Eligibility Protocol further clarified the criteria to include individuals who were incarcerated or who resided in a health care facility at a location served by the Flint water system. Four potential comparison groups were identified in the original proposal:

1. Medicaid beneficiaries residing in the target Flint area based on water exposure map in the year prior to the water switch.
2. Commercially insured individuals in Michigan.
3. Communities known to have similarly elevated lead exposures.
4. Beneficiaries covered through Michigan's Serious Emotional Disturbances (SED) waiver.

Each of these was associated with limitations. The main concern for Comparison Group 1 was that even if these beneficiaries had similar water lead exposure prior to the water switch, they would not have similar exposure after the water switch. The main concern for Comparison Group 2 was inability to acquire commercial insurance data. The main concern for Comparison Group 4 was the relatively small number of beneficiaries enrolled in the SED waiver and the significantly greater need for services these individuals are known to require. Enrollment criteria for the SED is an important factor in causing this group to not be a suitable comparison group. Specifically, SED waiver enrollment requires an individual to meet criteria for admission to the state inpatient psychiatric hospital. Upon reflection of the cohort in Comparison Group 4, the evaluation team concluded the groups were more dissimilar than similar which compromised their ability to serve as comparators. Thus, we focused on exploring communities potentially having similar elevated lead exposures identified as Comparison Group 3. A more robust description of the procedure and analyses for selecting the comparison group is described in the Preliminary Results section.

## Evaluation Period

The FME approval was for the time period $3 / 3 / 16-2 / 28 / 21$ with a state identified begin date of $5 / 9 / 16$. Upon CMS approval of the evaluation proposal $8 / 8 / 17$, the evaluation team began preparing to commence the evaluation during the contracting period. Formal evaluation activities began January 2018. The evaluation timeframe runs 1/1/2018 through 4/30/2021 allowing a sixty-day period to finish up a final report after the waiver period expires. This cumulative interim report is provided upon request as an element of a waiver extension application. Results described should not be interpreted as final. Additionally, not all hypotheses have been formally addressed as of the date of this report. Generally, data collection protocols for administrative health care data were established during calendar year 2018 while enrollee, TCM provider and MDHHS key informant survey protocols were implemented during calendar year 2019.

Due to the prescribed pre-post design and the predominant reliance on administrative datasets for many of the evaluation sub-hypotheses, the full time period of health care claims/encounter and blood lead testing data reached back to $5 / 1 / 13$ or one year prior to the water switch to provide baseline estimates. While this allowed one month of "post water switch" to be included in the baseline timeframe, the impact on measure reporting was negligible.

## Evaluation Measures

Again, the overarching goal of the FME was to identify and address any physical or behavioral health issues associated with actual or potential exposure to lead hazards. Thus, specific evaluation measures were selected for their relevance to known impacts of lead as a neurotoxin on developing physiological systems. In addition, recommended measures of preventive and screening services were included. The waiver also authorized individuals at higher income levels to qualify, offering a chance to measure uptake in targeted services across socioeconomic levels. The summary matrix of all measures by domain and steward is available in Appendix 1.

The specific evaluation measures associated with Hypothesis 1, "Enrollees will access services to identify and address physical or behavioral health issues associated with lead exposure at a rate higher than others with similar levels of lead exposure", included specific Health Plan Employer Data Information Set (HEDIS) measures endorsed by the National Quality Forum (NQF). ${ }^{4}$ The selected measures included:

- Age-appropriate well-child exams;
- Age-appropriate developmental screening;
- Age-appropriate blood lead testing;
- Appropriate re-testing for individuals with elevated blood lead levels;
- Timely prenatal and postpartum care for pregnant women; and
- Recommended blood lead testing for pregnant women.

The remaining measures included items that were specific to Michigan. For instance, participation in a program intended to support positive birth outcomes, the Maternal Infant Health Program (MIHP) was added. It was expected that individuals receiving TCM supports would be more likely to receive referrals and participate in MIHP.

The evaluation team felt it was important to solicit feedback directly from FME participants to ascertain whether the expanded eligibility and TCM services supported them in accessing services. An enrollee survey was designed to address the final two measures:

- Beneficiary attestation to improved access to health care; and
- Beneficiary report of improved satisfaction with ability to access health care.

Hypothesis 2 focused on the additional TCM service added as a new benefit with the waiver. The hypothesis was "Enrollees who access TCM services will access needed medical, social, educational, and other services at a rate higher than others with similar levels of lead exposure." The intention of this benefit was to facilitate needed medical, social, educational and other services for those who were exposed to the contaminated water. TCM provided an opportunity for enrollee education and support as well as assistance navigating the health care system and helping to mitigate barriers to care. Therefore, the measures associated with the sub-hypotheses were selected for their significance to the operational and implementation aspects of the benefit. As such, these measures were specific to Michigan.

- Use of referral services by TCM participation level;
- Proportion receiving annual TCM assessment;
- Proportion of TCM participants having well-child exams will exceed proportion by non-TCM participants; and
- Proportion of TCM participants having developmental screenings will exceed proportion by non-TCM participants.

Hypothesis 3 in the waiver application addressed improved health outcomes. This reflected the overall goal of the FME waiver, "Enrollees will have improved health outcomes compared to others with similar levels of lead exposure." Because the full impact of lead exposure on a child's developing nervous system cannot be assessed for several years, three process measures were identified as proxies for clinical outcomes. ${ }^{3}$ Process measures validated by national organizations were used to measure clinical outcomes based on known associations between these metrics and general health status. ${ }^{4}$

- FME enrollees will have greater age-appropriate immunization completion;
- Pregnant FME enrollees will deliver infants with greater birth weights; and
- Self-reported improvement in health status.

As the enrollee survey was designed, the potential for TCM providers to impact enrollees holistically with their health care needs was realized. The TCM providers were acknowledged to have opportunities to ensure appropriate referrals and services for a host of health conditions including chronic conditions. Thus, several additional questions regarding chronic disease and self-management capacity were included in the enrollee survey to inform evaluation questions regarding changes in health status.

This domain also included three provisional hypotheses regarding educational measures and performance. These measures were developed in-house. The following measures were deemed
provisional due to concerns regarding the appropriateness of children enrolled in the Severe Emotional Disturbance (SED) waiver as a comparison and/or the availability of the necessary data to fully investigate them.

- Proportion of children diagnosed with SED;
- Proportion of children suspended or expelled; and
- Proportion of children receiving special education services.

Information regarding prevalence of behavioral health conditions and educational delays was collected from parents/guardians of children enrolled in the waiver. The enrollee survey was the vehicle used to obtain these self-reported data.

The evaluation team has conducted preliminary reviews of the publicly available education dashboards. The appropriateness of these aggregated data as proxy measures has not yet been finalized. Investigation continues into specific metrics available through related local, district and state educational reporting sources.

Hypothesis 4 referenced the Lead Hazard Investigation that was expanded through the FME waiver, "The lead hazard investigation program will reduce estimated expected ongoing or reexposure to lead hazards in the absence of this program." Mitigation or abatement efforts to home sites with lead hazards were not funded through this expansion. The FME waiver did authorize the use of funding to conduct screening and assessment of environments to assist with case finding. Prior to the waiver, documentation of an elevated BLL was necessary in order to refer a property for lead exposure investigation. This requirement was relaxed by the FME waiver so that home sites could be assessed even in the absence of an elevated BLL. The details of environmental assessments and mitigation efforts are supported and documented by governmental agencies outside of Medicaid compromising the evaluation team's ability to quantify levels of lead exposure. Thus, developed metrics took into consideration the effect of additional Medicaid funds' in facilitating additional screening and case finding. The enrollee survey was again targeted to provide some information regarding ongoing lead exposures.

- Prevalence of lead hazard assessment/investigation; and
- Prevalence of those at risk for ongoing lead exposure receiving referrals for additional environmental investigation.


## Data Sources

Major sources of data identified as necessary to address the evaluation measures thus far have included: 1) the MDHHS Health Services Data Warehouse, 2) TCM program information, 3) Beneficiary surveys, 4) Provider Key Informant Interviews, 5) Michigan Childhood Lead

## Poisoning Prevention Program Data Report, and 6) Michigan Care Improvement Registry data.

 MDHHS maintains a data warehouse containing information at an individual level regarding a variety of health-related services and data points. IHP employs staff with the necessary permissions and expertise to access the MDHHS Health Services Data Warehouse and acquire the elements needed to support analyses. However, despite the storage of a variety of healthrelated program data in the Health Services Data Warehouse, access to these data are controlled by each program. IHP staff having access to Medicaid claims/encounter data did not have access to the Lead Poisoning Prevention or Care Improvement registry data on the onset of the evaluation. During the first two years, access to the Lead Poisoning data has been granted however remained pending for the Care Improvement program.
## MDHHS Health Services Data Warehouse - Enrollment and Utilization

Specific targets contained within the data warehouse included Medicaid eligibility/enrollment, final paid Medicaid claims/encounter data, blood lead program data and immunization data. While much of the Medicaid claims/encounter data lack clinical care values, the blood lead program data does collect this information. The State of Michigan further maintains a master person index to facilitate matching of individuals between different programs so that individuals covered through Medicaid will be linked to their blood lead testing dates and values when present. Moreover, the lead program data is not restricted to include only those covered through Medicaid, thus it may provide opportunities to shed light on conditions of potential comparison groups. The Michigan Care Improvement Registry (MCIR) collects immunization data that is required reporting by health care providers. Like the lead program data, the evaluation team would theoretically be able to link an individual's immunization record to their Medicaid data via the master person index given appropriate access. Also, data on individuals covered through other forms of insurance or receiving immunizations funded through programs besides Medicaid will be present in MCIR as the team explores potential comparison groups. Evaluation team members already had access to the eligibility, enrollment and health care claims data. Approval was needed for the blood lead program as well as the MCIR data. To date, access to the blood lead program has been granted and MCIR data will continue to be pursued in the upcoming year.

Ongoing review of routinely reported information is conducted by MDHHS program and warehouse staff to identify potential issues with data loading or when changes to warehouse tables are made. The evaluation team did not validate the data extracted from the warehouse with primary sources such as medical record reviews. Instead, conversations between the IHP staff responsible for pulling data and state program staff occurred and continue to occur to ensure that relevant fields are captured, and coded variables are correctly interpreted. For example, an issue with the completeness of the blood lead program was identified resulting in a repull of the data once IHP had been advised of the correction. Data review is an ongoing, iterative process and continues throughout the duration of the evaluation. Independent review
and validation of code used to process data and conduct statistical analyses was performed by evaluation team statisticians.

## Targeted Case Management Program Information

The supplementary TCM benefit approved in the waiver necessitated additional data sources to support the evaluation beyond the claims/encounter information contained in the MDHHS Health Services Data Warehouse. While the provision of TCM services were identified through specific procedure codes entered onto billing data, the ability to discriminate between specific services was not available via this administrative data. For example, the TCM provider could assist a beneficiary to schedule a medical appointment or arrange for transportation. The allowable procedure codes would not permit the evaluation team to monitor which of these two services was most needed. This level of detail was only available through electronic medical record documentation among visit summaries or progress notes. Therefore, the evaluation team established a Business Associates' Agreement (BAA) with Genesee Health System (GHS) to authorize access to their electronic medical records (EMR) for purposes of this evaluation. The data contained in this source continues to be evaluated for the level of detail desired. GHS was successful in working with their EMR vendor to set up summary reporting for the evaluation team. However, the detailed progress notes have been found to not be amenable to extraction in a format readily suited for analyses. Ongoing efforts to use these data elements will be explored in the remaining evaluation period.

An additional data source regarding the TCM benefit was a key informant interview conducted with individual(s) employed to serve as TCM providers. These data were obtained through a telephone survey implemented during the second quarter of 2019. A discussion guide was established to facilitate consistency of information and one registered nurse staff member from IHP conducted all the telephone interviews. The draft summary report was shared with the informants to ensure accurate representation of their information. Refer to Appendix 4 for the TCM Key Informant Interview summary and associated documentation.

## Beneficiary Survey and Reporting

Enrollee survey data represented the last major source of data to inform the evaluation. Key measures of the evaluation such as inquiries regarding improvements in access to care or health outcomes required input from those enrolled in the FME waiver. The original survey plan was to conduct three survey waves approximately twelve months apart to capture trends over time. Modifications to the original survey plans were necessary due to the time period involved with evaluation plan approval and contracting. This original design was modified to maintain three waves but have each wave spaced approximately nine months apart. Methods for survey participation were further expanded from the original design based on feedback from Flint community members. The original survey design called for a paper or phone-in survey. A web-
based component was added in time for the first wave's dissemination based on community feedback. The evaluation team requested and received approval to offer a small monetary incentive to complete the survey. Flint community residents have been inundated with academic and non-academic projects and programs operating in the area; therefore, the evaluation team was concerned that survey fatigue could adversely affect participation.

Wave 1 was conducted from December 2018 through March 2019. All paper surveys were blind double data entered. Surveys completed by telephone were subjected to monitoring by supervisory staff. Web-based responses to the survey were directly entered by the respondent. In addition to using a two-factor authentication process for a selected respondent to access the online survey, the web survey allowed only one response per unique credential. This prevented respondents from completing more than one survey. The online survey was further protected from non-FME enrollee participation by restrictions imposed on the ability of internet search engines to locate the survey. Refer to Appendix 3 for copies of the wave 1 survey tools.

## Analytic Methods

Tests of significance (Chi-square and t-tests, etc.) to ascertain group differences and change over-time are planned to monitor the measures that are being tracked on an annual basis. Future comparisons of measures will be tested using identified cluster-robust methods accounting for the potential nesting of observations within the same individual. Because the expansion criteria have the potential to change the population composition of enrolled individuals over time, the evaluation team monitors the population composition.

## Beneficiary Survey Sample Selection

The population eligible to participate in the initial survey wave were those enrollees who had at least six months of continuous enrollment in the FME waiver and were enrolled as of November 1,2018 . This inclusion criteria resulted in 24,082 unique beneficiaries being identified. The sample was selected in two stages to identify a sample pool of 11,453 for Wave 1 . In the first sampling stage, the sampling frame was divided into three groups based on the beneficiary's residence. These residential categories were selected upon the evaluation team's recognition that the FME waiver enrolled individuals were more geographically dispersed than what had been hypothesized. The categories established included:

- Only Genesee County - included beneficiaries who only appeared to only reside somewhere in Genesee County based on the available enrollment record history.
- Partial Genesee County - included beneficiaries who resided both in and out of Genesee County based on the available enrollment record history.
- Never Genesee County - included beneficiaries who had no enrollment data to suggest they ever resided in Genesee County. However, these individuals were flagged as being enrolled in the FME waiver and therefore were included.

We applied stratified random sampling by residence category resulting in 11,453 potential participants for Wave 1 (refer to Table 1). Among those in the Only Genesee category, we randomly selected 10,000 beneficiaries. In the second stage, we applied the probability proportional to size (PPS) sampling based on the size of the age category. However, due to the small number of enrollees in the Partial Genesee Category, the team elected to oversample and retain all individuals identified regardless of Age Category ( $n=384$ ). We further included all beneficiaries in the Age Category 23-64 years as of November 1, 2018 regardless of residence category due to the small number of individuals ( $n=87$ ). For the Never Genesee category, the team randomly selected 1,000 beneficiaries for survey participation. The total number of beneficiaries selected for survey inclusion were then equally split into four batches to manage the mailing process.

Table 1. Number of beneficiaries selected for survey sample out of total eligible population

\left.|  |  | Residence Category |  |  |
| :---: | :---: | ---: | ---: | ---: | ---: |$\right]$

*Proportions reflect sub-category representation among the Total Count of all Enrollees

The nearly $50 \%$ sampling frame was applied because of the longitudinal nature of the survey. The evaluation team was concerned with retaining sufficient numbers for analysis at the end of Wave 3. The time period required to implement all three waves was eighteen months. A larger than normal sample was also deemed necessary based on concerns regarding the level of participation among these individuals who have been inundated with survey requests by a multitude of organizations. The evaluation team received anecdotal reports that some attorneys recommended area residents against participating with surveys due to possible future civil litigation. The impact of these recommendations on survey response rate was unable to be quantified.

## Beneficiary Survey Response Rate

Wave 1 results can be considered baseline results for comparison to forthcoming survey waves. Of the 11,453 surveys that were sent out in four batches, 2584 or $22.5 \%$ of participants responded. The association between mailing batch and rate of survey response was not statistically significant ( $p=0.07$ ). Since there was no batch effect for mode of response, all batches were combined to create a single cohort of respondents. Of the 2584 returned surveys, 2359 ( $91.3 \%$ ) were child and 225 ( $8.7 \%$ ) were adult. Ultimately, 2356 of the child surveys had usable data for reporting.

Table 2. Number of Survey Participants out of Total Sample Selected

\left.|  |  | Residence Category |  |  |
| :---: | :---: | ---: | ---: | ---: | ---: |$\right]$

*Proportions reflect sub-category representation among the Total Count of Sampled Enrollees

The response by online method was the most frequent. During the initial planning, the prevailing belief was that these beneficiaries would not be able to access internet-based surveys. Also, the evaluation team believed that implementation of full online modality without email addresses would potentially limit distribution. However, in response to community suggestions, the online modality was added as an initial option with the opportunity for respondents to provide email addresses for future waves. In fact, over $70 \%$ of these who participated in Wave 1 provided an email address for Wave 2 . To date, those who were notified and provided the survey internet link by email exceeds $50 \%$.

## Additional Considerations

IHP engaged in discussions with MDHHS and CMS regarding evaluation tasks and activities during the evaluation approval and contracting process. Upon execution of the contract, the evaluation team submitted the project to the MSU Institutional Review Board for review. The project was determined to not meet the definition of research on $1 / 22 / 18$ and is considered exempt (refer to Appendix 5).

The evaluation team communicated and met regularly in formed work groups to ensure progress and efficiency. All evaluation team members are members of the Full Workgroup with topical workgroups established to focus attention and activities on discrete elements of the FME workplan (see Table 3). In addition, activities of the evaluation team included day-to-day communication to troubleshoot and resolve questions as they arise. Drs. Oberst and Ford remain responsible for project supervision.

Table 3: Flint Medicaid Evaluation Workgroups

| Workgroup Title | Frequency | Purpose |
| :--- | :--- | :--- |
| Full | Monthly | Full team meets regarding progress and communication <br> between the other workgroups. |
| Survey | Bi-Weekly | Design and administration of the beneficiary surveys. <br> Communication with Flint community partners to avoid <br> duplication and beneficiary surveys. Design and <br> administration of TCM key informant interviews. |
| Data | Bi-Weekly | Updates on data preparation, data management and <br> analyses. Creating data files to include target variables. |
| Community | Disbanded | Create and maintain inventory of all community entities <br> and key stakeholders that provide services related to Flint <br> Water Crisis. Communication with major key stakeholders <br> to inform the evaluation. |
| Edset Inventory | As Needed | Ongoing communication with Flint Community Schools, <br> Genesee Intermediate School District, GHS, <br> Neurodevelopmental Center of Excellence (NCE), and <br> other key stakeholders. Utilize MI Schools Data to address <br> educational progression and NCE data for <br> behavioral/developmental outcomes. |
| Education | Ber |  |

## Community Asset Inventory

The project team identified a partial inventory of community partners and resources that provided support to those affected by the water crisis. At the onset of the recognition of the water crisis, community agencies and private and public non-profit organizations offered services and supports and were positioned for more rapid response than governmental agencies. Many volunteers and community-based organizations served at various points without formal acknowledgement. The federal declaration enabled governmental agencies to work with the affected community after many of these other organizations were already operational. Federal resources were likely to be formally documented while the bulk of community-based volunteer activities were not. The evaluation team had hoped to identify and categorize this information.

During calendar year 2019, the Community Asset Inventory workgroup identified community fatigue with respect to revisiting the efforts of the many organizations that had entered the region after the water crisis was made public. Specifically, individuals expressed concern that accurate and reliable information was unavailable. The evaluation team fielded questions regarding the relevance of this information obtained so remotely from the initial insult as well as concerns regarding increasing anxiety levels by revisiting the immediate responses. In deference to the community's concerns, the Community Asset Inventory group was disbanded during calendar year 2019 in favor of using existing information (press releases, announcements, etc.) that might be sourced through major media to provide examples of the types of organizations that could have supported individual community member needs. This work was intended only to provide possible context for observed trends. The evaluation team agreed that hypothesis testing activities would not be unduly limited by the lack of these data.

## Education Data

Several meetings were held with representatives from the MDE. Adverse impacts of lead can be identified through learning delays and behavioral problems. Thus, discussions were held regarding permissions to link children covered through the Medicaid waiver to MDE data. MDE representatives clarified FERPA restrictions and explained that an exemption from the federal government would be required to access data at the individual level. Unfortunately, the federal Department of Education declined to provide this exemption.

Due to the inability to link at the individual level to existing Medicaid data, the evaluation team pivoted to evaluate the potential to use publicly available summary reports. A process to utilize MDE data in aggregate to include the MI Schools Dashboard/Database to track developmental and educational outcomes was identified and will be implemented in 2020.

A secondary source of education-related data was incorporated through the beneficiary survey. Acknowledging the limitation of self-reported information, the evaluation team included several questions on the child version of the survey inquiring about school grade level and whether children had been identified as having learning problems or behavioral/emotional problems. The goal of these questions was to provide at least a suggestion regarding the impact of the lead exposure on educational performance.

## Timeline Modification

The timeline proposed in the original evaluation plan submission required initial modification to adjust for the time required for evaluation plan approval and contracting activities. As the activities unfolded during 2018 and 2019, further adjustments were necessary as additional information regarding potential data sources became available. Although some activities were
deferred to later years, the groundwork established over the first 24 months is expected to support the bulk of planned activities within the remaining timeframe. The evaluation's timeframe was based on calendar year to coincide with federal reporting timelines and as a result, activities may span more than one state fiscal year reflected as the contracting year in Table 4. A revised Evaluation Timeline is presented below along with activity status as of December 31, 2019.

As of $12 / 31 / 19$, the following activities were finalized:

- Final report summarizing Wave 1 Beneficiary Survey Responses.
- Wave 2 Beneficiary Survey modifications completed, and mailing begun to the approximately 2600 Wave 1 respondents.
- Final report summarizing the TCM Provider Key Informant Interviews.
- An additional activity, Administrative Costs MDHHS Key Informant Interviews, was added and the final report summarizing these interviews was completed.

Year 3 activities are expected to continue the tasks that support the annual reporting of hypotheses established for the four Flint Waiver Expansion evaluation domains.

- MDHHS data acquisition requires annual pulls allowing appropriate time for claims run-out to ensure data completeness.
- Wave 2 Beneficiary surveys will be completed and summarized with attention to trends over time between the waves.
- Wave 2 TCM Key Informant Interviews will be completed and summarized with attention to trends over time between the waves.
- Wave 3 Beneficiary surveys will be initiated.

Table 4: Revised Timeline for Evaluation Activities

| Revised Time Period | Activities | $\begin{gathered} \text { Status } \\ \text { (as of } 12 / 31 / 19 \text { ) } \end{gathered}$ |
| :---: | :---: | :---: |
| Eval Contract <br> Year 1: <br> 1/1/2018 - <br> 9/30/2018 | - Identify key contacts for targeted data sources <br> - Participate with Flint Registry Advisory Committee <br> - Draft beneficiary survey <br> - Implement Wave 1 beneficiary survey ( $\sim 33$ months post-enrollment target: December 2018) <br> - Draft TCM Provider Survey/Key Informant Interview <br> - Implement Wave 1 TCM Provider Survey/Key Informant Interviews (~34 months post TCM implementation: January 2019) <br> - Draft community asset inventory tool <br> - Program administratively derived measures and report for pre-exposure year (4/1/13-3/31/14), year 1 (4/1/14-3/31/15) and year 2 (4/1/15-3/31/16) | - Completed <br> - Ongoing <br> - Completed <br> - Deferred to Year 2 <br> - Completed <br> - Deferred to Year 2 <br> - Eliminated <br> - Completed |


| Revised Time Period | Activities | $\begin{gathered} \text { Status } \\ \text { (as of } 12 / 31 / 19 \text { ) } \end{gathered}$ |
| :---: | :---: | :---: |
|  | - Assemble and test different methods to generate comparison groups <br> - Identify and test data sources for TCM (needs assessments, plans of care, screenings, referrals, etc.) <br> - Identify and test data sources and methods for linkage with Department of Education information (will be using publicly reported school data) <br> - Identify research co-occurring studies and evaluation for possible incorporation into evaluation <br> - Generate quarterly updates | - Ongoing <br> - Ongoing <br> - Ongoing <br> - Ongoing <br> - Ongoing |
| Eval Contract Year 2: 10/1/2018 9/30/2019 | - Implement Wave 1 beneficiary survey (From Year 1: ~33 months post-enrollment target: December 2018) <br> - Wave 1 Beneficiary Survey analysis and report findings <br> - Implement Wave 2 Beneficiary Survey to Wave 1 participants ( $\sim 40$ months post-enrollment: Sept 2019 January 2020) <br> - Implement Wave 1 TCM Provider Survey/Key Informant Interviews (~ 32 months post TCM implementation: Jan 2019) <br> - Wave 1 TCM Provider Survey/Key Informant Interviews analysis and report findings <br> - Ongoing community asset inventory surveillance <br> - Ongoing monitoring of community-based co-occurring studies and evaluation for possible incorporation into evaluation <br> - Run TCM measures and conduct data analysis for timeframe 5/1/16 - 4/30/17 (year 1 delivery) <br> - Run annual administrative measures and conduct analysis and trending for timeframe 5/1/16-4/30/17 <br> - Monitor increase in enrollment and services for cost evaluation for timeframe(s) <br> - Drafted and implemented Key Informant Interview for Administrative Cost Summarization (Added to Year 2) <br> - Administrative Cost Key Informant Interview analysis and report findings (Added to Year 2) <br> - Assemble and test different methods to generate comparison groups (From Year 1) <br> - Generate quarterly updates <br> - Generate interim annual report (Calendar Year 2018) | - Completed (Dec 2018 - April 2019) <br> - Completed <br> - Ongoing <br> - Completed (Jan 2019 - April 2019) <br> - Completed <br> - Eliminated <br> - Eliminated <br> - Completed <br> - Completed <br> - Completed <br> - Deferred to Year 3 <br> - Deferred to Year 3 <br> - Ongoing <br> - Ongoing <br> - Completed (March 2019) |
| Eval Contract Year 3: 10/1/2019 - $9 / 30 / 2020$ | - Implement Wave 2 (Follow-Up) TCM Provider Survey/Key Informant Interviews ( $\sim 42$ months post TCM implementation: Jan 2020) | - Pending |


| Revised Time Period | Activities | Status $\text { (as of } 12 / 31 / 19 \text { ) }$ |
| :---: | :---: | :---: |
|  | - Research and report potential commercial comparison group estimates for expanded financial limit cohort <br> - Continue Wave 2 (Follow-Up) Beneficiary Survey (~39 months post-enrollment: Sept 2019 - March 2020) <br> - Wave 2 Beneficiary Survey analysis and report findings <br> - Summarize Wave 2 TCM Provider Survey/Key Informant Interviews and report findings <br> - Implement Wave 3 (Follow-Up) Beneficiary Survey (~48 months post-enrollment: June 2020) <br> - Ongoing community inventory surveillance <br> - Ongoing monitoring of community-based co-occurring studies and evaluation for possible incorporation into evaluation <br> - Run TCM measures and conduct data analysis for timeframe 5/1/17-4/30/18 <br> - Run annual administrative measures and conduct data analysis/trending for timeframe 5/1/17-4/30/18 <br> - Monitor change in enrollment and services for cost evaluation (From Year 2) <br> - Generate quarterly updates <br> - Generate cumulative, interim evaluation report (Calendar Years 2018-2019) | - Pending <br> - Ongoing (will extend through March 2020 due to timing of Wave 1 responses) <br> - Pending <br> - Pending <br> - Pending <br> - Eliminated <br> - Eliminated <br> - Ongoing <br> - Ongoing <br> - Ongoing <br> - Ongoing <br> - Ongoing (January 2020) |
| Eval Contract Year 4: $10 / 1 / 2020 \text { - }$ $4 / 30 / 2021$ | - Continue Wave 3 Beneficiary Survey ( $\sim 48$ months postenrollment: June-Oct 2020) <br> Summarize Wave 3 Beneficiary Survey analysis and report findings <br> Implement Wave 3 TCM Provider Survey/Key Informant Interviews ( $\sim 54$ months post TCM implementation: Jan 2021) <br> Summarize Wave 3 TCM Provider Survey/Key Informant Interviews and report findings <br> Ongoing community inventory surveillance <br> Ongoing monitoring of community-based co-occurring studies and evaluation for possible incorporation into evaluation <br> Run TCM measures and conduct data analysis for timeframe 5/1/18-4/30/19 and 5/1/19-4/30/20 <br> Run annual administrative measures and conduct data analysis/trending for timeframe 5/1/18-4/30/19 and 5/1/19-4/30/20 <br> Monitor increase in enrollment and services for cost evaluation <br> Generate quarterly updates | All Items Deferred |


| Revised Time <br> Period | Activities | Status <br> (as of 12/31/19) |
| :---: | :---: | :---: |
|  | Generate final evaluation report (4/30/2021) |  |

## Methodological Limitations

The major activities in calendar years 2018 included organization of administrative data sources already available to the team as well as planning activities to implement the various surveys needed to supplement the health care claims/encounter data. The evaluation team faced issues early on regarding proposed methods to distinguish beneficiaries potentially eligible for the FME waiver regardless of enrollment as well as how to handle problematic cases (i.e. missing or incomplete data). The execution of three main surveys, beneficiary, TCM Provider and MDHHS waiver staff were a focus during 2019 as well as expanding the scope of the programming needed to report on the measures based on administrative health care data.

The evaluation team further dealt with the observation that enrollees were more geographically distributed than originally expected. The original assumption was that all potential FME enrollees would come from City of Flint residents. However, lead exposure was based on the Flint Water System delivery network of service lines which did not fully align with the city's geographic boundaries. This caused the team to adjust the planned approach for acquiring data from the MDHHS Data Warehouse for enrollees and potential comparison groups. The sampling strategy for the beneficiary survey also needed adjustment to incorporate a stratified method in order to accommodate this observation.

Another limitation was the inability to secure a federal Department of Education waiver to permit MDE to share education data at the individual level for linking with health care data. The evaluation team identified other data sources in response to this barrier. The evaluation team reached out to MSU faculty involved with school based public reporting. These data may provide context to the impact of the lead exposure on the educational attainment of students in the community schools however the team will be unable to quantify the impact of the waiver's offerings. The team may also utilize anecdotal data from key stakeholders of the Flint Schools and Neurodevelopmental Center for Excellence as well as related published studies to again provide context to findings. The beneficiary survey was the final data source identified as potentially useful for obtaining education related information. Several questions were designed to inquire about learning and emotional/behavioral problems for the child survey. While selfreport is not without limitations, the evaluation team chose to pursue all available options.

Another limitation the evaluation team faced was the practice of individualized program data management. Several state-sponsored health related registries were not housed in MSA due to their inclusion of populations outside of Medicaid enrollees. This included both the lead screening and the MCIR data. Separate data access request and approvals were needed to acquire these data elements. Access to the lead screening data was granted during 2019 while access to MCIR data remains pending.

As the evaluation team began meeting with organizations involved in serving Flint community residents, they became aware of entities involved in FME waiver service delivery beyond what was initially identified. Thus, the evaluation was expanded to include certain data elements such as TCM provider input. Additionally, we encountered timing barriers affecting our plans to implement the beneficiary survey. The extended approval and contracting timeframe shortened the original timeline of proposed activities.

The hypotheses as written in the waiver application referenced comparing individuals enrolled in the FME waiver to others with similar BLLs. The evaluation team still intends to link available blood lead values to individuals enrolled in the waiver, yet it was acknowledged that available data may not accurately reflect actual BLLs during the exposure period. In fact, current water testing is showing lead levels below accepted national standards, but the water system still has not yet been deemed "safe" as of January 2020. This designation cannot be granted until all affected (corroded) water service lines have been replaced. Thus, there may be ongoing exposure occurring in the population which is difficult to quantify.

The implementation of this evaluation project to date had several strengths. Gained partnerships and communications with key stakeholders to inform the evaluation were invaluable in identifying alternatives for data or methods to acquire data. Particularly, the close collaboration with the CDC funded Flint Registry project has provided supplemental information and access to interactions with a cohort of affected Flint residents. One example of the direct impact of this relationship on the evaluation operations was noted in the beneficiary survey. Members of a Flint Registry Parent Advisory Group provided information on the willingness and ability to complete web-based surveys which caused the evaluation team to reconsider planned survey methods. As the Wave 1 survey had not yet been distributed, an online version was included and positively received by those invited to participate.

Results presented as part of this interim evaluation include data available to the evaluation team and summarized as of December 31, 2019 based on evaluation activities occurring between January 2018 - December 2019. The findings are presented by Evaluation Domain and relevant hypotheses. Where available, administrative health care claims or enrollment data as far back as May 2015 was obtained in order to provide estimates for the year prior to the waiver implementation which occurred May 2016. Because of time needed to allow claims processing to occur, the most recent utilization data available for this interim report ends April 2019.

## Comparison Group Considerations

In many of the measures identified for the hypotheses, they were worded in such a manner to propose that FME enrollees will have better access compared with others with similar levels of lead exposure. The reference to others reflects on the selection of an appropriate comparison group. As described in the Target and Comparison Populations section, each of the four potential comparison populations suffered from limitations. The most significant of which is the inability to accurately quantify the level of lead exposure from what is most frequently a onetime blood draw. Despite this issue which the team acknowledged to persist among all the potential comparison groups, a decision was made to focus on the third group described as communities known to have similarly elevated lead exposures.

The evaluation team considered two approaches in selection of this comparison group. In the first approach, we considered the K means method to find a lower-peninsula county similar to Genesee county in health outcomes, health behavior, clinical care, social economic environment, and physical environment. These factors are used by the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute to rank counties in the U.S. by these vital health factors. We chose these confounding characteristics (a total of 48 variables) under the assumption that counties with similar characteristics affecting lead exposures would have similar levels of lead exposures. We used the Gap statistic to first estimate the number of clusters in the data and then used 10,000 random starting values to run the K means algorithm to count how many times a county was assigned to the same cluster as Genesee County. ${ }^{8}$ The county that was most often clustered together with Genesee county was chosen as the comparison county. The preliminary result indicated the 68 lower-peninsula counties were best grouped in four clusters and the county most often clustered together with Genesee county was Saginaw county.

The second approach the evaluation team considered was the synthetic control method. ${ }^{9}$ Since no single county was as like Genesee county in all characteristics under consideration, we
planned to explore using a weighted combination of counties as controls. The key data for this approach was the Michigan Childhood Lead Poisoning Prevention Program Data Report series from 2005 to 2015.

Both approaches were limited by the availability of data and comparisons would have been ideal at the city level. The cities of Pontiac and Saginaw were considered as they were similar in size, racial composition, socioeconomic distress, initial development, economic trajectory, and current housing landscape as Flint. Thus, risk factors for lead exposure were similar across all three communities. Pontiac was additionally suitable as a comparison community because, like Flint, it has been served by the Great Lakes Water Authority (formerly the Detroit Water \& Sewerage Department). These communities further share the existence of a spread of wealthier suburbs surrounding them which may offer comparison opportunities. Additional potentially suitable communities included the smaller metropolitan areas of Jackson, Muskegon, and Kalamazoo. However, city-level characteristics data were difficult to obtain which made it difficult to quantify the similarities. Thus, we restricted our choice of geographic comparison group to the county level. Once a county comparison approach is finalized using the K-means approach or a weighted combination of counties using the synthetic control approach is determined and constructed, the evaluation team will further explore person-level characteristics to comparison persons like the FME enrollees.

Since the evaluation team continues to finalize the choice of comparison group(s), the results presented in this interim report focus on the experience of the FME enrollees and their patterns over time. Direct comparisons to control group estimates will be provided in the final evaluation report.

## Potentially Eligible Waiver Population Characteristics

The expansion effective date was set at $5 / 1 / 2016$. Residency in the City of Flint or Genesee County was not required for enrollment into the FME waiver. Initial methods to identify potentially eligible individuals using a list of seven Flint zip codes was found to be incomplete when compared to the City's water service distribution network. Therefore, the State of Michigan added four zip codes representing areas that existed outside of the City of Flint's geographic boundaries yet were exposed to the affected water. This full list of eleven zip codes represented the Flint Water Service Area (FWSA) and was used to identify potentially eligible individuals. The eleven zip codes were all contained within the geographic boundaries of Genesee County. The evaluation team also noted potentially eligible individuals relocating to other geographic areas since the water crisis. Based on data contained in enrollment records, individuals relocated since the water switch outside of the FWSA and even outside of Genesee County to elsewhere in the state. We theorized that individuals who relocated may have had
different levels of resources than those who remained in the same location. This will be empirically tested upon acquisition of all the data.

Upon meeting potential eligibility criteria, enrollment in the FME waiver further required evidence of exposure to the contaminated water. We identified individuals officially enrolled in the waiver using a combination of Modified Adjusted Gross Income (MAGI) and Medicaid Benefit Plan codes available through the MDHHS Health Services Data Warehouse. Enrollees were identified by a MAGI code beginning with " $F$ " along with a current benefit plan of "TCMF". Pregnant women eligible and enrolled in the Waiver were identified through a combination of eligible MAGI codes along with Medicaid Scope and Coverage codes and claims related to live births. These coding algorithms were reviewed with MDHHS colleagues for accuracy.

Using Medicaid eligibility and FME waiver enrollment data contained in the MDHHS Health Services Data Warehouse, Table 5 described the potentially covered population and selected data cleaning steps performed on the original cohort. Table 5 further quantified the number of individuals being dropped from analyses due to potentially problematic/erroneous data. This process is also displayed in Figure 1.

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Table 5: Potentially covered population identified* for 12 months preceding and three years following FME Waiver Start (5/2016)

| Timeframe | Pre FME | Post FME |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | $\mathbf{5 / 1 / 1 5 -}$ <br> $\mathbf{4 / 3 0 / 1 6}$ | $\mathbf{5 / 1 / 1 6 -}$ <br> $\mathbf{4 / 3 0 / 1 7}$ | $\mathbf{5 / 1 / 1 7}$ <br> $\mathbf{4 / 3 0 / 1 8}$ | $\mathbf{5 / 1 / 1 8 -}$ <br> $\mathbf{4 / 3 0 / 1 9}$ |
| Initial unique potentially <br> eligible members identified | 169,713 | 167,313 | 168,958 | 166,662 |
| Missing date of birth | 8 | 3 | 0 | 0 |
| Missing gender | 0 | 0 | 0 | 0 |
| Missing race | 0 | 0 | 0 | 0 |
| Inconsistent year of birth | 20 | 2 | 0 | 0 |
| Inconsistent month of birth | 4 | 1 | 0 | 0 |
| Only had eligibility records <br> before recorded date of birth | 1 | 0 | 5 | 0 |
| Only had eligibility records <br> after recorded date of death | 177 | 141 | 166 | 188 |
| Only had eligibility records <br> outside Michigan | 7 | 4 | 37 | 19 |
| Males age 22 and older as <br> of 10/1 of the target year | 40,746 | 40,589 | 41,653 | 40,834 |
| Total potentially eligible <br> members retained | 128,750 | 126,573 | 127,097 | 125,621 |

*Potentially covered population includes anyone with history residing in Genesee County, meeting FME waiver age and pregnancy criteria only plus anyone else formally enrolled in the FME waiver.

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Figure 1: Sample eligibility cleaning process applied


The potential eligible cohort definition used by the evaluation team exceeded the number estimated by the State of Michigan in the FME waiver application ( $n=15,000$ newly eligible plus $n=30,000$ existing Medicaid beneficiaries). This was because the evaluation team was originally interested in using others in a similar geographic region as potential controls. Figure 2 identified FME enrollment statistics reflecting the proportion of the potential eligible cohort that ultimately enrolled. The figure further described the proportion of those enrolled that would have been identified using only the FWSA definition, $89.3 \%$. This suggested the remaining $10 \%$
of those successfully enrolled in the FME waiver did not necessarily live in the FWSA area potentially affecting access to other, non-Medicaid community formal and informal supports.

Figure 2: Year 1 FME Enrollment Among Potentially Eligible Cohort ( $\mathrm{n}=126,572$ )


Table 6 displayed the socio-demographic characteristics of the potentially eligible cohorts, those in Genesee County, those residing in the FWSA and those who enrolled in the FME waiver. Minimal variation was observed between the two timeframes (pre-post FME start) for population characteristics of the potentially eligible cohort residing in Genesee County. As we restricted to the FWSA geographic region which included the City of Flint, little variation was noted among the age and gender proportions. However, the proportion of non-Hispanic, African American beneficiaries identified as potentially eligible increased nearly $10 \%$ with a corresponding decrease noted in the number of non-Hispanic, White beneficiaries. This observation was consistent with the racial make-up of the City of Flint.

Table 6: Population characteristics of Potentially Eligible before and after May 1, 2016.


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Table 7 shows some sociodemographic changes when reviewing the most recent enrollment year (5/1/18-4/30/19). Turning attention to the characteristics of the FME enrolled population, we observed the proportion of the younger age categories substantially increased as designed by the waiver criteria. The gender distribution remained relatively unchanged.
Another 10\% increase in the non-Hispanic, African American segment of FME waiver enrollees was observed. Ten percent of those enrolled in FME resided outside of Genesee County at some point during their coverage. This highlighted the importance of the water exposure screening criteria allowing for individuals to access the services even if they did not live in the City of Flint. FME also appeared to be successful in reaching out to pregnant women for coverage. According to enrollment data, it appeared the FME was having success at recruiting and covering individuals at the higher income levels permitted under the waiver.

Table 7: Population characteristics of Potentially Eligible before May 1, 2016 and after 5/1/18.

|  | Medicaid Eligible in Genesee County plus Statewide FME Waiver Enrollees |  | Medicaid Eligible in FWSA* |  | FME Waiver Enrollees$(5 / 1 / 18-4 / 30 / 19)$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Pre <br> FME Waiver 5/1/154/30/16 | Post <br> FME Waiver 5/1/18- 4/30/19 | Pre FME Waiver 5/1/154/3/16 | Post <br> FME Waiver <br> 5/1/18- <br> 4/30/19 | Total | FWSA Subgroup |
| Count of unique Medicaid beneficiaries | $\mathrm{N}=128,750$ | $\mathrm{N}=125,621$ | $\mathrm{N}=107,520$ | $\mathrm{N}=104,275$ | $\mathrm{N}=31,805$ | $\mathrm{N}=26,135$ |
| Age (Years, as of October 1 of each year) |  |  |  |  |  |  |
| 0-6 | 22.0\% | 21.9\% | 22.6\% | 16.5\% | 35.4\% | 35.0\% |
| 7-16 | 25.0\% | 25.3\% | 24.2\% | 18.4\% | 45.6\% | 46.2\% |
| 17-21 | 11.6\% | 11.3\% | 11.5\% | 8.2\% | 16.3\% | 16.3\% |
| 22+ | 41.3\% | 41.5\% | 41.7\% | 56.9\% | 2.8\% | 2.5\% |
| Gender |  |  |  |  |  |  |
| Male | 29.6\% | 29.5\% | 29.3\% | 47.1\% | 49.2\% | 49.5\% |
| Female | 70.4\% | 70.5\% | 70.7\% | 52.9\% | 50.8\% | 50.5\% |
| Race/Ethnicity |  |  |  |  |  |  |
| non-Hispanic white | 55.2\% | 54.4\% | 43.3\% | 43.6\% | 33.1\% | 29.0\% |
| non-Hispanic black | 34.6\% | 35.3\% | 47.6\% | 46.8\% | 58.3\% | 63.0\% |
| Hispanic/Other | 4.1\% | 4.4\% | 4.0\% | 4.1\% | 4.3\% | 4.2\% |
| Unknown | 6.1\% | 5.9\% | 5.1\% | 5.5\% | 4.3\% | 3.8\% |
| Residence Category |  |  |  |  |  |  |
| Always Genesee County | 55.2\% | 96.8\% | 99.0\% | 99.1\% | 87.4\% | 96.4\% |
| Partial Genesee County | 34.6\% | 0.9\% | 1.0\% | 0.9\% | 3.5\% | 3.5\% |
| Never Genesee County | 4.1\% | 2.3\% | 0.0\% | 0.0\% | 9.0\% | 0.1\% |
| FME Waiver Enrollment |  |  |  |  |  |  |
| Proportion having any FME enrollment | n/a | 25.3\% | n/a | 25.1\% | 100.0\% | 100.0\% |
| Pregnancy Indicator | 2.6\% | 2.9\% | 2.8\% | 2.3\% | 3.3\% | 3.0\% |
| Federal Poverty Level Category (\% FPL) |  |  |  |  |  |  |
| FPL 0-99\% | 81.5\% | 79.4\% | 83.9\% | 84.3\% | 76.1\% | 76.7\% |
| FPL 100-199\% | 17.3\% | 18.7\% | 15.2\% | 14.4\% | 19.5\% | 19.1\% |
| FPL 200-299\% | 1.2\% | 1.6\% | 0.8\% | 1.1\% | 3.4\% | 3.3\% |
| FPL 300\% + | 0.1\% | 0.3\% | 0.1\% | 0.2\% | 1.0\% | 0.9\% |

## FME Waiver Enrollment

Table 8 displays the change in socio-demographic characteristics among those who were enrolled in the FME waiver regardless of residence since the start of the FME waiver from May

2016 to April 2019. An increasing number of beneficiaries who enrolled in FME now reside outside Genesee county. The observation of a decline in overall enrollment since waiver approval confirmed the pattern anticipated by Medical Services Administration (MSA) informants. The waiver authorized individuals at higher FPL to qualify for the benefit and for those exceeding the $400 \%$ threshold, to buy into the program in order to secure access to TCM. The use by individuals at these higher income thresholds continues to be small.

Over the three years, a total of 40,543 unique beneficiaries had at least one FME enrollment month, among whom 25,641 ( $63 \%$ ) enrolled for all three years. Approximately $6 \%,(n=2,486$ ) of unique beneficiaries newly enrolled during the 2018/19 timeframe.

Table 8: Total Medicaid statewide FME waiver enrollees from May 1, 2016 to April 30, 2019

|  | FME Waiver Enrollee $(5 / 1 / 16-4 / 30 / 17)$ | FME Waiver Enrollee $(5 / 1 / 17-4 / 30 / 18)$ | FME Waiver Enrollee $(5 / 1 / 18-4 / 30 / 19)$ |
| :---: | :---: | :---: | :---: |
| Count of unique Medicaid beneficiaries | $\mathrm{N}=33,516$ | $\mathrm{N}=33,921$ | $\mathrm{N}=31,801$ |
| Age (Years, as of October 1 of each year) |  |  |  |
| 0-6 | 39.8\% | 38.0\% | 35.4\% |
| 7-16 | 41.2\% | 42.6\% | 45.6\% |
| 17-21 | 14.9\% | 16.1\% | 16.3\% |
| 22+ | 4.1\% | 3.3\% | 2.7\% |
| Gender |  |  |  |
| Male | 47.9\% | 48.6\% | 49.2\% |
| Female | 52.1\% | 51.4\% | 50.8\% |
| Race/Ethnicity |  |  |  |
| non-Hispanic white | 31.9\% | 32.8\% | 33.1\% |
| non-Hispanic black | 59.6\% | 59.0\% | 58.4\% |
| Hispanic/Other | 4.3\% | 4.3\% | 4.3\% |
| Unknown | 4.3\% | 4.0\% | 4.3\% |
| Residence Category |  |  |  |
| Always Genesee County | 90.7\% | 88.6\% | 87.4\% |
| Partial Genesee County | 4.2\% | 4.0\% | 3.5\% |
| Never Genesee County | 5.1\% | 7.3\% | 9.0\% |
| Federal Poverty Level Category (\% FPL) |  |  |  |
| FPL 0-99\% | 75.6\% | 76.0\% | 76.1\% |
| FPL 100-199\% | 20.9\% | 20.0\% | 19.5\% |
| FPL 200-299\% | 2.8\% | 3.2\% | 3.4\% |
| FPL 300\% + | 0.7\% | 0.8\% | 1.0\% |

## Domain 1: Access to Care

The main hypothesis for Domain 1 focused on access to care: "Enrollees will access services to identify and address physical or behavioral health issues associated with lead exposure at a rate higher than others with similar levels of lead exposure." Nine specific sub-hypotheses were identified to provide measures of access for both targeted populations, children and pregnant women. Sub-hypotheses 1.1 through 1.5 were chosen for their applicability to a pediatric population while items 1.5, 1.6 and 1.7 were relevant for pregnant women. These seven subhypotheses used administrative health care claims for evaluation. Baseline information was calculated for the pre-water switch timeframe (May 2013 - April 2014) through the most recent completed available data year (May 2018 - April 2019). The last two sub-hypotheses acquired the necessary data through the beneficiary survey process.

## Sub-hypotheses 1.1: Improved Access to Care

- 1.1: A greater proportion of enrollees will obtain age-appropriate well-child exams compared to others with similar lead exposures.

The Well-Child Check HEDIS Measure was defined in terms of three age groups. The first metric included the percentage of children 15 months old who had the recommended number of wellchild visits with a PCP during their first 15 months of life. The second metric focused on children 3-6 years of age having a well-child visit during the year. The last metric reported on adolescents from 12-21 years of age.

Table 9 reflects the proportion of continuously eligible children who received at least one wellchild check. The evaluation team restricted to children that were continuously enrolled to ensure that complete claims/encounter data was available through the Medicaid Health Services Data Warehouse when assessing service use. Imposing the requirement for continuous eligibility retained a majority (>80\%) of all possible beneficiaries for the age group up to 15 months. The retention of beneficiaries for reporting increased to at least $90 \%$ for both older groups. When the team compared the reporting rates between those who were ever enrolled (i.e. not continuously enrolled) with those who were continuously enrolled, the results were approximately within five percent with the "ever enrolled" consistently being lower. This was not unexpected as there would be no way to document health services delivered and paid for by other insurance or programs during periods of Medicaid ineligibility. When a comparison group is identified, results may prove to be more informative.

Table 9. Well-Child Visits for all Age Groups Eligible 5/1/2013 - 4/30/19

|  | $\begin{gathered} \hline 5 / 1 / 2013- \\ 4 / 30 / 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \hline 5 / 1 / 2014- \\ 4 / 30 / 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \hline 5 / 1 / 2015- \\ 4 / 30 / 2016 \end{gathered}$ | $\begin{aligned} & \hline 5 / 1 / 2016- \\ & 4 / 30 / 2017 * \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 2017- \\ & 4 / 30 / 2018^{*} \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 2018- \\ & 4 / 30 / 2019^{*} \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Well-Child Visits in the First 15 Months of Life |  |  |  |  |  |  |
| N | N=3143 | N=3178 | $\mathrm{N}=2666$ | $\mathrm{N}=2702$ | $\mathrm{N}=401$ | $\mathrm{N}=457$ |
| Had any visits | 1978 (62.9\%) | 3024 (95.2\%) | 2559 (96.4\%) | 2606 (96.4\%) | 395 (98.5\%) | 447 (97.8\%) |
| Well-Child Visits at Age 3, 4, 5, and 6 Years |  |  |  |  |  |  |
| N | $\mathrm{N}=11573$ | $\mathrm{N}=11090$ | $\mathrm{N}=10719$ | N=6108 | N=6279 | N=6127 |
| Had any visits | 8170 (70.6\%) | 7814 (70.5\%) | 7525 (70.2\%) | 4317 (70.7\%) | 4490 (71.5\%) | 4559 (74.4\%) |
| Adolescent Well-Care Visits Age 12-21 years. |  |  |  |  |  |  |
| N | $\mathrm{N}=20828$ | $\mathrm{N}=21664$ | $\mathrm{N}=20799$ | $\mathrm{N}=9582$ | $\mathrm{N}=10017$ | $\mathrm{N}=10030$ |
| Had any visits | 8350 (40.1\%) | 8510 (39.3\%) | 8467 (40.7\%) | 4036(42.1\%) | 4073 (40.7\%) | 4797 (47.8\%) |

*FME continuous enrollee results

Sub-hypotheses 1.2: Improved Access to Care

- 1.2: A greater proportion of enrollees will receive age-appropriate developmental screening/assessments compared to others with similar lead exposures.

It is known that lead is a neurotoxin and that children exposed to high levels of lead may experience poor developmental and behavioral health. Thus, developmental and behavioral screening is necessary to assess problems early for timely treatment to mitigate poor outcomes. Thus, to address sub-hypotheses 1.2, observed rates based on administrative claims data for any number of developmental and behavioral screening visits in the first three years of life are presented in Table 10. As with 1.1, rates reported are based on continuous eligibility from $5 / 1 / 2013$ to $4 / 30 / 2019$ for children age 1 , 2 or 3 years old. For 2013-2014, before the water crisis, $7 \%$ of children had developmental screening visits. This rate increased to $19.8 \%$ during the first year of the water crisis, 2014-2015 and 25\% in 2015-2016 before the waiver was administered. The proportion having at least one developmental screening visit for those enrolled in the waiver continues to increase over time.

Table 10. Developmental/Behavioral Screening visits in the First Three Years of Life (eligible 5/1/2013-4/30/2019

|  | $5 / 1 / 2013-$ <br> $4 / 30 / 2014$ | $5 / 1 / 2014-$ <br> $4 / 30 / 2015$ | $5 / 1 / 2015-$ <br> $4 / 30 / 2016$ | $5 / 1 / 2016-$ <br> $4 / 30 / 2017^{*}$ | $5 / 1 / 2017-$ <br> $4 / 30 / 2018^{*}$ | 5/1/2018- <br> 4/30/2019* |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Developmental screening in the first 3 years of life |  |  |  |  |  |  |
| N | $\mathrm{N}=11782$ | $\mathrm{~N}=11936$ | $\mathrm{~N}=11777$ | $\mathrm{~N}=5646$ | $\mathrm{~N}=5621$ | $\mathrm{~N}=4297$ |
| Had any <br> visits | 829 (7.0\%) | $2358(19.8 \%)$ | $2961(25.1 \%)$ | $1784(31.6 \%)$ | $2053(36.5 \%)$ | 1775 (41.3\%) |

*FME continuous enrollee results

## Sub-hypotheses 1.3: Improved Access to Care

- 1.3: A greater proportion of enrollees will receive age appropriate lead testing compared to others with similar lead exposures.

Examining lead screening using administrative claims and lab data for children continuously eligible from 5/1/2013-4/30/2019 showed steady increases for all years until 2018-2019. In 2013-2014 reported claims revealed a lead screening rate of $35.2 \%$. In the year of the water crisis, 2014-2015, screening jumped to $70.6 \%$ and $72.2 \%$ in 2015-2016. Screening in the first year of the waiver implementation (2016-2017) was $81.3 \%$ for waiver enrollees. This trend leveled off most recently $(2018-2019)$ to $71.3 \%$ for waiver enrollees.

Table 11. Lead Screening in Children using claims or lab data. Eligible 5/1/2013-4/30/19.

|  | $5 / 1 / 2013-$ <br> $4 / 30 / 2014$ | $5 / 1 / 2014-$ <br> $4 / 30 / 2015$ | $5 / 1 / 2015-$ <br> $4 / 30 / 2016$ | $5 / 1 / 2016-$ <br> $4 / 30 / 2017^{*}$ | $5 / 1 / 2017-$ <br> $4 / 30 / 2018^{*}$ | $5 / 1 / 2018-$ <br> $4 / 30 / 2019^{*}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| N | $\mathrm{~N}=3624$ | $\mathrm{~N}=3836$ | $\mathrm{~N}=3774$ | $\mathrm{~N}=1849$ | $\mathrm{~N}=1824$ | $\mathrm{~N}=1778$ |
| Had any <br> BLL <br> testing <br> (N, \%) | $1274(35.2 \%)$ | $2710(70.6 \%)$ | $2723(72.2 \%)$ | $1503(81.3 \%)$ | $1430(78.4 \%)$ | 1268 (71.3\%) |

*FME continuous enrollee results

## Sub-hypotheses 1.4: Improved Access to Care

- 1.4: A greater proportion of enrollees with high blood lead levels will receive re-testing at the appropriate intervals compared to others with similar lead exposures.

For some children, high BLL can be elevated and given the recent elevated lead content in Flint supplied water re-testing for those children is critical. Affected children documented to have elevated blood lead values need to be re-tested to monitor impacts of treatment. In 2013-2014, BLL re-testing was $8.3 \%$ before the water crisis and $11.9 \%$ during the water crisis. For the year the waiver was implemented, $32.5 \%$ for enrollees needing to be re-tested were re-screened. Rates were similar in 2017-18 at $34.3 \%$ and increased to $42.5 \%$ for the most recent reporting year (2018-2019).

Table 12. Blood lead level re-testing with children with elevated BLL, 5/1/2013-4/30/19.

|  | $\begin{gathered} \hline 5 / 1 / 2013- \\ 4 / 30 / 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \hline 5 / 1 / 2014- \\ 4 / 30 / 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \hline 5 / 1 / 2015- \\ 4 / 30 / 2016 \\ \hline \end{gathered}$ | $\begin{aligned} & \hline 5 / 1 / 2016- \\ & 4 / 30 / 2017 * \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 2017- \\ & 4 / 30 / 2018^{*} \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 2018- \\ & 4 / 30 / 2019^{*} \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| N | N=205 | $\mathrm{N}=226$ | $\mathrm{N}=351$ | $\mathrm{N}=246$ | $\mathrm{N}=143$ | $\mathrm{N}=80$ |
| Had any BLL <br> retesting (N, \%) | 17 (8.3\%) | 27 (11.9\%) | 83 (23.6\%) | 80 (32.5\%) | 49 (34.3\%) | 34 (42.5\%) |

*FME continuous enrollee results

## Sub-hypotheses 1.5: Improved Access to Care

- 1.5: Enrollees who are pregnant will have more timely prenatal and postpartum care compared to others with similar lead exposures.

Prenatal and postpartum care is essential especially during environmental crises whereby the mother and baby may be at physical (lead exposure, miscarriage) and behavioral risks (toxic stress, postpartum depression). To address sub-hypothesis 1.5 claims data was examined to assess timeliness of prenatal care according to accepted HEDIS specifications (e.g., percentage of deliveries that received a prenatal care visit in the first trimester, on the enrollment start date or within 42 days of enrollment in the organization). As the HEDIS specification for identifying prenatal and postpartum care requires the practitioner type to be "an OB/GYN or other prenatal care practitioner or PCP", whereas the administrative claims data does not fully document the billing and rendering provider information, the evaluation team chose to present three algorithms for identifying prenatal and postpartum care. In algorithm \#1, we used only the procedure (CPT) and diagnosis (DX) codes related to prenatal care (bundled to stand alone visits); in algorithm \#2, we considered either the CPT/DX codes or the provider taxonomy codes to capture the most records; and in algorithm \#3, we used both the CPT/DX codes and the provider taxonomy codes, which most the most stringent criteria, but subject to missing provider information. Table 13 shows that although there was a steady decline in the number of births, the proportion of timely prenatal and postpartum care remained relatively high using the first two algorithms.

Table 13. Timeliness of Prenatal Care 5/1/2013-4/30/19

|  | $\begin{gathered} \hline 5 / 1 / 2014- \\ 4 / 30 / 2015 \end{gathered}$ | $\begin{gathered} \hline 5 / 1 / 2015- \\ 4 / 30 / 2016 \end{gathered}$ | $\begin{aligned} & \hline 5 / 1 / 2016- \\ & 4 / 30 / 2017 * \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 2017- \\ & \text { 4/30/2018* } \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 2018- \\ & 4 / 30 / 2019^{*} \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| N | 2,871 | 2,567 | 1070 | 762 | 432 |
| Algorithm \#1 (CPT/DX) |  |  |  |  |  |
| Had prenatal care visit ( $\mathrm{N}, \%$ ) | 1839 (64.1\%) | 1848 (72.0\%) | 762 (71.2\%) | 535 (70.2\%) | 299 (69.2\%) |
| Algorithm \#2 (CPT/DX or taxonomy) |  |  |  |  |  |
| Had prenatal care visit ( $\mathrm{N}, \%$ ) | 2043 (71.2\%) | 1983 (77.1\%) | 812 (75.9\%) | 573 (75.2\%) | 333 (77.1\%) |
| Algorithm \#3 (CPT/DX and taxonomy) |  |  |  |  |  |
| Had prenatal care visit ( $\mathrm{N}, \%$ ) | 1750 (61.0\%) | 1613 (62.8\%) | 353 (33.0\%) | 271 (35.6\%) | 165 (38.2\%) |

*FME continuous enrollee results. Due to additional requirements for prenatal and postpartum care measures, the sample size in Tables 12 and 13 are slightly different.

## Sub-hypotheses 1.6: Improved Access to Care

- 1.6: A greater proportion of enrollees who are pregnant will have recommended lead testing compared to others with similar lead exposures.

Lead screening for pregnant women is important to mitigate adverse birth outcomes associated with the exposure to high levels. This sub-hypothesis reported lead screening in pregnant women having a live birth. Prior to the water crisis, 5/1/2013-4/30/2014, very few data points were identified as evidence for this screening. However, in 2015-2016, during the time when pregnant women were mostly likely exposed to lead and the crisis was public, lead screening increased to $10.2 \%$ of the eligible beneficiaries. These rates continued to increase even higher for women enrolled in the waiver.

Table 14. Lead Screening in pregnant women with live birth using claims and lab data, 5/1/2013-4/30/19

|  | $5 / 1 / 2013-$ <br> $4 / 30 / 2014$ | $5 / 1 / 2014-$ <br> $4 / 30 / 2015$ | $5 / 1 / 2015-$ <br> $4 / 30 / 2016$ | $5 / 1 / 2016-$ <br> $4 / 30 / 2017^{*}$ | $5 / 1 / 2017-$ <br> $4 / 30 / 2018^{*}$ | $5 / 1 / 2018-$ <br> $4 / 30 / 2019^{*}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| N | $\mathrm{~N}=3354$ | $\mathrm{~N}=3220$ | $\mathrm{~N}=2938$ | $\mathrm{~N}=1119$ | $\mathrm{~N}=866$ | $\mathrm{~N}=545$ |
| Had any BLL testing ( N, <br> $\%)$ | $2(0.1 \%)$ | $7(0.2 \%)$ | $300(10.2 \%)$ | $780(69.7 \%)$ | $638(73.7 \%)$ | 428 (78.5\%) |

*FME continuous enrollee results. Due to additional requirements for prenatal and postpartum care measures, the sample size in Tables 12 and 13 are slightly different.

## Sub-hypotheses 1.7: Improved Access to Care

- 1.7: A greater proportion of enrollees will participate with home visiting services compared to others with similar lead levels.

In Michigan, enhanced prenatal services are available through a home visiting service called the Maternal Infant Health Program (MIHP). This program is intended to address high risk pregnancies with an increase of specialized services. The program may also offer transportation and birthing classes along with professional visits. Since the interest in this measure was to evaluate active program engagement, the team restricted on professional visits. Administrative health care data assessing for MIHP services was reviewed. Prior to the water crisis, $27.4 \%$ of live births showed evidence of MIHP participation. This rate was essentially unchanged during the two years of the initial water crisis. Waiver enrollees appeared to have a slight increase in participation followed by a downward trend. Reasons for this decline are not well-understood. The evaluation team plans to reach out to MIHP program staff to learn whether larger scale program participation changes have been documented. The results of those discussions will inform the final evaluation report.

Table 15. MIHP participation with Medicaid deliveries of live births (5/1/2013-4/30/2019).

|  | $\begin{gathered} \hline 5 / 1 / 2013- \\ 4 / 30 / 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \hline 5 / 1 / 2014- \\ 4 / 30 / 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \hline 5 / 1 / 2015- \\ 4 / 30 / 2016 \end{gathered}$ | $\begin{aligned} & \hline 5 / 1 / 2016- \\ & 4 / 30 / 2017 * \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 2017- \\ & 4 / 30 / 2018^{*} \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 2018- \\ & 4 / 30 / 2019^{*} \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| N | $\mathrm{N}=3354$ | $\mathrm{N}=3220$ | $\mathrm{N}=2938$ | $\mathrm{N}=1119$ | $\mathrm{N}=866$ | $\mathrm{N}=545$ |
| Had any MIHP (profv) visit ( $\mathrm{N}, \%$ ) | 918 (27.4\%) | 878 (27.3\%) | 835 (28.4\%) | 338 (30.2\%) | 234 (27.0\%) | 121 (22.2\%) |

*FME continuous enrollee results.

## Sub-hypotheses 1.8: Improved Access to Care

The beneficiary survey was the primary vehicle to obtain data regarding enrollee rating of the success of the waiver in improving their health care as specified in sub-hypotheses 1.8 and 1.9. For this interim report, the first wave was completed and analyzed. Refer to Appendix 4 for the full report. The second wave remains in process.

- 1.8: Enrollees will attest to improved access to health care as a result of the expanded coverage.

Although most respondents reported that they were already enrolled in Medicaid for both the child ( $85 \%$ ) and adult ( $80 \%$ ) survey participants, over 400 individuals presumably experienced this as a new form of coverage. Table 16 shows the proportion of respondents selecting each answer option.

Table 16. Reasons for Enrollment in Medicaid

| Question | Child <br> $\mathbf{N = 2 3 5 6}$ | Adult <br> $\mathbf{N}=\mathbf{2 2 5}$ | Total <br> $\mathbf{N = 2 5 8 1}$ |
| :--- | :---: | :---: | :---: |
| What were the reasons you enrolled (your child) <br> in the Flint Medicaid Waiver? Check all that <br> apply | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ |
| Already enrolled in Medicaid | $1994(84.5)$ | $179(79.6)$ | $2173(84.2)$ |
| To get health services | $574(24.4)$ | $70(31.1)$ | $644(25.0)$ |
| For targeted case management/family <br> supports services | $247(10.5)$ | $20(8.9)$ | $267(10.3)$ |
| Help with behavioral or emotional issues | $236(10.0)$ | $25(11.1)$ | $261(10.1)$ |
| To lower health costs | $162(6.9)$ | $16(7.1)$ | $178(6.9)$ |
| Other reason | $117(5.0)$ | $8(3.6)$ | $125(4.8)$ |

Two questions were posed to respondents asking about the ease of obtaining health care services related to enrollment in the waiver. The first question asked generally about the level
of difficulty obtaining services. A follow-up question specifically asked respondents whether the level of difficulty had decreased.

When asked about the ease of getting health care since enrollment in the Medicaid program, more than half of all survey participants (53\%) reported that it was easy and an additional 29\% reported it was fairly easy. Respondents answering on behalf of children were more likely to rate getting health care since enrollment easy compared to adult respondents (Table 17).

Table 17: General Ease of Getting Health Care

| Question | Child <br> $\mathbf{N}=\mathbf{2 3 3 0}$ | Adult <br> $\mathbf{N}=\mathbf{2 2 1}$ | Total <br> Respondents <br> $\mathbf{N}=\mathbf{2 5 5 1}$ |
| :--- | :---: | :---: | :---: |
| Since enrolling in the Flint Medicaid <br> waiver, how easy was it to get the medical <br> care, tests, or treatment you (your child) <br> needed? | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ |
| Easy | $1269(54.4)$ | $94(42.5)$ | $1363(53.4)$ |
| Fairly Easy | $672(28.8)$ | $80(36.2)$ | $752(29.5)$ |
| Not Easy, Not Difficult | $306(13.1)$ | $38(17.2)$ | $344(13.5)$ |
| Difficult | $68(2.9)$ | $6(2.7)$ | $74(2.9)$ |
| Very Difficult | $15(0.6)$ | $3(1.4)$ | $18(0.7)$ |

More than half (60\%) of both survey cohorts (child and adult) strongly agreed or agreed with the statement that the Flint Medicaid waiver made it easier to get the health care they or their child needed. Results for these items are displayed in Table 18.

Table 18. Specific Flint Medicaid Waiver Makes it Easier to Get Health Care

| Question | Child <br> $\mathbf{N}=\mathbf{2 3 3 7}$ | Adult <br> $\mathbf{N}=\mathbf{2 2 2}$ | Total <br> $\mathbf{N}=\mathbf{2 5 5 9}$ |
| :--- | :---: | :---: | :---: |
| Being in the Flint Medicaid waiver made it <br> easier to get the health care I (my child) <br> needed. | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ |
| Strongly Agree | $550(23.5)$ | $52(23.4)$ | $601(23.5)$ |
| Agree | $782(33.5)$ | $81(36.5)$ | $863(33.7)$ |
| Neutral | $855(36.6)$ | $74(33.3)$ | $930(36.3)$ |
| Disagree | $106(4.5)$ | $10(4.5)$ | $116(4.5)$ |
| Strongly Disagree | $44(1.9)$ | $5(2.2)$ | $49(1.9)$ |

## Sub-hypotheses 1.9: Improved Access to Care

- 1.9: Enrollees will report improved satisfaction with their ability to access health care as a result of the expanded coverage.

Beyond simply offering the opportunity for expanded access and coverage, another aspect related to uptake was the overall satisfaction beneficiaries reported with their waiver experiences. The expanded coverage was offered through the health plans that operate in the affected geographic region. Thus, waiver participants had the benefit of existing health plan relationships with a variety of health care and community providers.

Several questions were asked on the survey targeting specific aspects of the waiver coverage. A general rating question was asked of participants. Respondents to the child survey rated the coverage slightly better than the adult survey respondents (7.4 vs. 6.9) as displayed in Table 19.

Table 19. Satisfaction with Flint Medicaid Waiver

| Question | Child <br> $\mathbf{N = 2 3 1 2}$ <br> Mean (SD) | Adult <br> $\mathbf{N = 2 2 4}$ <br> Mean (SD) | Total <br> $\mathbf{N}=\mathbf{2 5 3 6}$ <br> Mean (SD) |
| :--- | :---: | :---: | :---: |
| Choosing a number from 0 to 10, where 0 <br> is the worst and 10 the best, what number <br> would you use to rate your overall Flint <br> Medicaid waiver experience? | 7.4 (3.1) | 6.9 (2.3) | 7.4 (3.0) |

An additional satisfaction question targeted health care providers generally. Regarding health care providers working in the beneficiary's best interest, approximately $64 \%$ strongly agreed or agreed with the statement (Table 20).

Table 20. Satisfaction with Health Care Providers Working in Beneficiary Interest

| Question | Child <br> $\mathbf{N}=\mathbf{2 3 3 3}$ | Adult <br> $\mathbf{N}=\mathbf{2 2 2}$ | Total <br> $\mathbf{N}=\mathbf{2 5 5 5}$ |
| :--- | :---: | :---: | :---: |
| Since enrolling in the Flint Medicaid <br> waiver, I feel that the health care <br> providers are working in my (child's) best <br> interest. | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ |
| Strongly Agree | $590(25.3)$ | $49(22.1)$ | $639(25.0)$ |
| Agree | $910(39.0)$ | $89(40.1)$ | $999(39.1)$ |
| Neutral | $704(30.2)$ | $67(30.2)$ | $771(30.2)$ |
| Disagree | $98(4.2)$ | $11(5.0)$ | $109(4.3)$ |
| Strongly Disagree | $31(1.3)$ | $6(2.7)$ | $37(1.4)$ |

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## Sub-hypotheses 1.8-1.9: Improved Access to Care - Wave 1 to Wave 2 Variation

Wave 2 of the enrollee survey is currently in process. For those questions included in both waves, the evaluation team explored changes over time between the two waves. These results are preliminary and only represent one-third of the Wave 1 participant cohort. They are presented only to provide some indication of patterns that have emerged to date.

Between Wave 1 and Wave 2, the proportion of available respondents acknowledging the waiver made it easy to get care increased. The shift appeared to be a result of the decline in those that originally reported having a neutral opinion.

Table 21: General Ease of Getting Health Care

| Question | Child |  | Adult |  | Total Respondents |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Wave } 1 \\ \mathrm{~N}=2330 \end{gathered}$ | $\begin{aligned} & \text { Wave } 2 \\ & \mathrm{~N}=786 \end{aligned}$ | $\begin{aligned} & \text { Wave } 1 \\ & \mathrm{~N}=221 \end{aligned}$ | $\begin{gathered} \text { Wave } 2 \\ \mathrm{~N}=64 \end{gathered}$ | $\begin{aligned} & \text { Wave } 1 \\ & \mathrm{~N}=2551 \end{aligned}$ | $\begin{aligned} & \text { Wave } 2 \\ & \mathrm{~N}=850 \end{aligned}$ |
| Since enrolling in the Flint Medicaid waiver, how easy was it to get the medical care, tests, or treatment you/your child needed? | $\begin{gathered} \mathrm{N} \\ (\%) \end{gathered}$ | $\begin{gathered} \mathrm{N} \\ (\%) \end{gathered}$ | $\begin{gathered} \mathrm{N} \\ (\%) \end{gathered}$ | $\begin{gathered} \mathrm{N} \\ (\%) \end{gathered}$ | $\begin{gathered} \mathrm{N} \\ (\%) \end{gathered}$ | $\begin{gathered} \mathrm{N} \\ (\%) \end{gathered}$ |
| Easy | $\begin{gathered} 1269 \\ (54.4) \end{gathered}$ | $\begin{gathered} \hline 492 \\ (62.6) \\ \hline \end{gathered}$ | $\begin{gathered} 94 \\ (42.5) \end{gathered}$ | $\begin{gathered} 20 \\ (31.3) \end{gathered}$ | $\begin{gathered} 1363 \\ (53.4) \end{gathered}$ | $\begin{gathered} 512 \\ (60.2) \end{gathered}$ |
| Fairly Easy | $\begin{gathered} 672 \\ (28.8) \end{gathered}$ | $\begin{gathered} 226 \\ (28.8) \end{gathered}$ | $\begin{gathered} 80 \\ (36.2) \end{gathered}$ | $\begin{gathered} 28 \\ (43.8) \end{gathered}$ | $\begin{gathered} 752 \\ (29.5) \\ \hline \end{gathered}$ | $\begin{gathered} 254 \\ (29.9) \\ \hline \end{gathered}$ |
| Not Easy, Not Difficult | $\begin{gathered} 306 \\ (13.1) \\ \hline \end{gathered}$ | $\begin{gathered} 48 \\ (6.1) \\ \hline \end{gathered}$ | $\begin{gathered} 38 \\ (17.2) \\ \hline \end{gathered}$ | $\begin{gathered} 8 \\ (12.5) \\ \hline \end{gathered}$ | $\begin{gathered} 344 \\ (13.5) \\ \hline \end{gathered}$ | $\begin{gathered} 56 \\ (6.6) \\ \hline \end{gathered}$ |
| Difficult | $\begin{gathered} 68 \\ (2.9) \\ \hline \end{gathered}$ | $\begin{gathered} 17 \\ (2.2) \\ \hline \end{gathered}$ | $\begin{gathered} 6 \\ (2.7) \\ \hline \end{gathered}$ | $\begin{gathered} 7 \\ (10.9) \\ \hline \end{gathered}$ | $\begin{gathered} 74 \\ (2.9) \\ \hline \end{gathered}$ | $\begin{gathered} 24 \\ (2.8) \\ \hline \end{gathered}$ |
| Very Difficult | $\begin{gathered} 15 \\ (0.6) \\ \hline \end{gathered}$ | $\begin{gathered} 3 \\ (0.4) \\ \hline \end{gathered}$ | $\begin{gathered} 3 \\ (1.4) \\ \hline \end{gathered}$ | $\begin{gathered} 1 \\ (1.6) \end{gathered}$ | $\begin{gathered} \hline 18 \\ (0.7) \\ \hline \end{gathered}$ | $\begin{gathered} \hline 4 \\ (0.5) \\ \hline \end{gathered}$ |

However, essentially no variation has been observed thus far in the overall satisfaction rating between the waves.

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Table 22. Satisfaction with Flint Medicaid Waiver

| Question | Child <br> Mean (SD) |  | Adult <br> Mean (SD) |  | Total <br> Mean (SD) |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Wave 1 <br> $\mathbf{N = 2 3 1 2}$ | Wave 2 <br> $\mathbf{N = 7 7 0}$ | Wave 1 <br> $\mathbf{N = 2 2 4}$ | Wave 2 <br> $\mathbf{N = 6 4}$ | Wave 1 <br> $\mathbf{N = 2 5 3 6}$ | Wave 2 <br> $\mathbf{N = 8 3 4}$ |
| Choosing a number from 0 to 10, <br> where 0 is the worst and 10 the <br> best, what number would you <br> use to rate your overall Flint <br> Medicaid waiver experience? | $7.4(3.1)$ | $7.5(2.4)$ | $6.9(2.3)$ | $6.9(2.1)$ | $7.4(3.0)$ | $7.3(2.3)$ |

## Domain 2: Access to Targeted Case Management

A variety of data sources contributed to the evaluation activities for Domain 2, "enrollees who access TCM services will access needed medical, social, educational, and other services at a rate higher than others with similar levels of lead exposure". Data was reported by GHS obtained through tracking they instituted during the operational period of TCM services. Also, administrative and survey data from enrollees and TCM providers garnered additional information. Four sub-hypotheses were identified for testing. Currently available results reflected the total cohort of TCM participants. Access to a comparison group matched on BLL is in progress.

## Sub-hypotheses 2.1-2.2: Improved Access to TCM

- 2.1: Referral source and participation levels with TCM will be tracked among enrollees.
- 2.2: All TCM participants will have an annual assessment conducted.

Table 23 provides information on the number of beneficiaries that GHS screened for eligibility and enrollment into the Flint Waiver and TCM services. The count of individuals decreased over time as expected with the bulk of referrals occurring at the time of waiver approval. The reported counts also included clients served by GFHC. GHS staff reported that most referrals were received from Medicaid Health Plans. These were not "warm" referrals but rather spreadsheets containing contact information which may have impacted participation. GHS staff further described being contacted by several Community Mental Health organizations in different areas of the state where FME enrollees had relocated; none of these organizations ultimately provided formal TCM services.

Table 23. GHS Reported Flint Medicaid Expansion Waiver Consumer Reporting

| Flint Water Waiver Aggregate Numbers |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Category | \# of Unique Consumers |  |  |  |
|  | $\begin{aligned} & \hline 5 / 1 / 15- \\ & 4 / 30 / 16 \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 16- \\ & 4 / 30 / 17 \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 17- \\ & 4 / 30 / 18 \end{aligned}$ | $\begin{aligned} & \hline 5 / 1 / 18- \\ & 4 / 30 / 19 \end{aligned}$ |
| Consumers Referred to GHS for FME | 0 | 1018 | 281 | 174 |
| Consumers Screened by GHS for FME | 0 | 1018 | 281 | 174 |
| Screening Outcome |  | N (\%) | N (\%) | N (\%) |
| Consumers Newly Enrolled in FME | 0 | 249 (24.4) | 106 (37.7) | 123 (70.7) |
| Consumers Declining Enrollment in FME | 0 | 10 (1.0) | 4 (1.4) | 1 (0.6) |
| Already Enrolled/Unable to Contact* | 0 | 759 | 171 | 50 |
| Consumers Having Annual Assessment | 0 | 158 | 91 | 61 |

*Separate counts currently not available

As expected, the majority of GHS' TCM activity occurred during the first year the waiver was available. Referrals to GHS declined over time which aligns with overall enrollment patterns. This finding suggests possibly two scenarios: 1) most people who were eligible and in need of TCM services were screened at the initial offering of the waiver; 2) the screening and enrollment process at GHS has become more refined. Because of the interest in expediting TCM service delivery, some data elements that would have been informative for later evaluation were not identified for capture through specific fields. These elements are often present in progress notes and as the EMR data continues to be evaluated, data abstraction for these elements may occur.

Low participation with TCM was also documented using administrative data sources per Table 24. Specific codes were authorized for billing of TCM annual assessments (CPT T2024) and follow-up visits (CPT T1027). Although a formal comparison group was not available for the hypothesis testing as of the time of this interim report, TCM service utilization was examined in the FME enrolled population statewide. Analyses confirmed these procedure codes were not highly utilized by these beneficiaries. Variation was observed between the manual tracking put in place at GHS compared to the counts reported through claims data. Investigation into these discrepancies has not yet occurred although the relative scale of participation is consistent.

Table 24: Number and Proportion of Total FME Enrollees Using TCM Services per Administrative Health Care Data

| Category | \# of Unique Enrollees |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline 5 / 1 / 16- \\ 4 / 30 / 17 \\ (N, \%) \end{gathered}$ | $\begin{gathered} \hline 5 / 1 / 17- \\ 4 / 30 / 18 \\ (N, \%) \end{gathered}$ | $\begin{gathered} \hline 5 / 1 / 18- \\ 4 / 30 / 19 \\ (N, \%) \end{gathered}$ |
| Statewide FME Enrollees with either T2024 or T1027 TCM billing code | 1519 (3.1) | 1693 (3.5) | 2032 (4.3) |
| Statewide FME Enrollees with T2024 (assessment) | 142 (0.3) | 37 (0.1) | 52 (0.1) |
| Statewide FME Enrollees with a Reassessment T2024 TCM billing code | 1087 (2.2) | 1272 (2.6) | 1478 (3.1) |

Provider reported (GHS, MDHHS) metrics of TCM participation were found to be less than that reported through the Wave 1 beneficiary survey. Approximately $10 \%$ of survey respondents overall reported accessing these services. This may reflect an enhanced sensitivity of survey participants to the water crisis. Those interested in taking advantage of the TCM services may be more likely to take the opportunity to respond to the survey as they were more invested in the program.

Table 25: Utilization of Targeted Case Management (TCM) Reported per Beneficiary Survey

| Question | Child <br> $\mathbf{N}=\mathbf{2 3 2 1}$ | Adult <br> $\mathbf{N}=\mathbf{2 2 1}$ | Total <br> $\mathbf{N}=\mathbf{2 5 4 2}$ |
| :---: | :---: | :---: | :---: |
| Have you ever used any Family Supports <br> Coordination/Targeted Case Management <br> services (for your child) since enrolling in <br> the Flint Medicaid waiver? | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ |
| Yes | $238(10.3)$ | $26(11.8)$ | $264(10.4)$ |
| No | $2083(89.7)$ | $195(88.2)$ | $2278(89.6)$ |

The evaluation team also conducted Key Informant Interviews with TCM Professionals at GHS and GFHC to obtain additional qualitative information regarding the services and client receptivity. Representatives of both organizations indicated they were able to accommodate all clients and referrals that had been received to date. Currently available staffing levels did not require stratification or triage of referrals.

Data to identify potential reasons for the low uptake of TCM services were not explicitly identified. According to the beneficiary survey, most ( $>80 \%$ ) that participated with the program expressed some level (extremely or somewhat) of satisfaction with their experience. The full summary of the Wave 1 survey is available in Appendix 4. TCM Professionals identified some
operational aspects that had opportunities for improvement. For example, TCM providers noted that enrollees sometimes became frustrated with the time it took to put treatment plans into action. They stated that this often was attributed to factors outside of their organizations that hindered receipt of services. It is possible that individual enrollees experiencing delays communicated this to others covered through the waiver adversely affecting interest in participation.

## Sub-hypotheses 2.3-2.4: Improved Access to TCM

Two additional sub-hypotheses were developed to document the impact of TCM on individual receipt of care. The logic was enrollees who participated with the TCM program received additional encouragement and assistance in recognizing the importance of the identified screenings and mitigating barriers to securing these screenings. While the waiver itself was hypothesized to increase access to care, TCM specifically was hypothesized to maximize the impact through direct assistance to enrollees in navigating the health care system.

- 2.3: A greater proportion of TCM participants will have age-appropriate well child exams compared to TCM non-participants.
- 2.4: A greater proportion of TCM participants will have completed age-appropriate developmental screening compared to TCM non-participants.

During the analytic processes, the evaluation team recognized the use of applicable procedure codes in Medicaid beneficiaries who did not appear to be enrolled in the waiver specifically. When evaluating the interim patterns associated with overall receipt of well-child exams, available data suggested that individuals receiving TCM services were more likely to have more visits compared to waiver enrollees overall. Due to ongoing cleaning and validation, data for these hypotheses are suppressed for this interim report.

## Domain 3: Improved Health Outcomes

A variety of data sources contributed to the evaluation activities for Domain 3, "Enrollees will have improved health outcomes compared to others with similar levels of lead exposure". Not all administrative measures were available for this interim report. Six sub-hypotheses were identified. Three of these were deemed provisional at the time of approval since it was unclear whether the evaluation team would be granted access to the necessary data. As of this report date, confirmation has been received that individual level data maintained by the MDE and protected under FERPA laws would not be provided for evaluation purposes. In response, the evaluation team drafted education related questions to include into beneficiary surveys.

## Sub-hypotheses 3.1-3.2: Improved Health Outcomes

- 3.1: Enrollees will have higher completed age-appropriate immunization statuses compared to others with similar lead exposures.
- 3.2: Enrollees who are pregnant will deliver infants with higher birth weights compared to others with similar lead exposures.
- Provisional 3.4: Descriptive analysis of the proportion of children diagnosed with severe emotional disturbance and other developmental/learning disabilities including comparing rates to others with similar lead exposures.
- Provisional 3.5: Descriptive analysis of behavioral health conditions and supportive care among enrolled children.
- Provisional 3.6: Descriptive analysis of educational delays among enrolled children.

As stated earlier a comparison group is in the process of being identified. Given a comparable population in Michigan, improved health outcomes in relation to the waiver expanded services will be examined for sub-hypotheses 3.1 and 3.2. For the purposes of this interim report, available beneficiary reported health outcomes from the Wave 1 survey are provided to address sub-hypotheses 3.3.

## Sub-hypotheses 3.3: Improved Health Outcomes

- 3.3: Enrollees report an increase in their self-reported health status over the duration of their enrollment.

A health status ranking of good was the largest category for both the child and adult respondents. Approximately 80\% of participants classified their health in the top three rating categories (Table 26). The child survey participants were more likely to report excellent and very good ratings compared to the adults.

Table 26: Self-Reported Overall Health Status

| Question | Child <br> $\mathbf{N}=\mathbf{2 3 4 4}$ | Adult <br> $\mathbf{N}=\mathbf{2 2 3}$ | Total <br> $\mathbf{N}=\mathbf{2 5 6 7}$ |
| :--- | :---: | :---: | :---: |
| In general, how would you rate your <br> (child's) overall health (both physical and <br> behavioral/emotional) since enrolling in <br> the Flint Medicaid Waiver? | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ |
| Excellent | $537(22.9)$ | $29(13.0)$ | $566(22.0)$ |
| Very Good | $662(28.2)$ | $53(23.8)$ | $715(27.8)$ |
| Good | $698(29.8)$ | $84(37.7)$ | $782(30.4)$ |
| Fair | $373(15.9)$ | $45(20.2)$ | $418(16.3)$ |
| Poor | $74(3.2)$ | $12(5.4)$ | $86(3.4)$ |

Health status ratings were then subdivided by physical and behavioral/emotional health aspects. The experience of the individuals affected by the Flint Water Crisis has been shown to have significant impacts on emotional well-being as published by other sources. The survey estimates reinforce this observation with generally higher rankings for physical health compared to behavioral/emotional health. Tables 27 and 28 show just $2.9 \%$ reported having poor physical health compared to $12 \%$ rating behavioral/emotional health as poor.

Table 27: Self-Reported Physical Health Status

| Question | Child <br> $\mathbf{N}=\mathbf{2 3 3 9}$ | Adult <br> $\mathbf{N}=\mathbf{2 2 3}$ | Total <br> $\mathbf{N}=\mathbf{2 5 6 2}$ |
| :--- | :---: | :---: | :---: |
| In general, how would you rate your <br> (child's) physical health since enrolling in <br> the Flint Medicaid Waiver? | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ |
| Excellent | $610(26.1)$ | $36(16.1)$ | $646(25.2)$ |
| Very Good | $698(29.8)$ | $54(24.2)$ | $752(29.3)$ |
| Good | $659(28.2)$ | $75(33.6)$ | $734(28.6)$ |
| Fair | $315(13.5)$ | $40(17.9)$ | $355(13.8)$ |
| Poor | $57(2.4)$ | $18(8.1)$ | $75(2.9)$ |

Table 28: Self-Reported Behavioral/Emotional Health Status

| Question | Child <br> $\mathbf{N = 2 3 3 6}$ | Adult <br> $\mathbf{N}=\mathbf{2 2 2}$ | Total <br> $\mathbf{N}=\mathbf{2 5 5 8}$ |
| :--- | :---: | :---: | :---: |
| In general, how would you rate your <br> (child's) behavioral/emotional health since <br> enrolling in the Flint Medicaid Waiver? | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ |
| Excellent | $412(17.6)$ | $30(13.5)$ | $442(17.3)$ |
| Very Good | $456(19.5)$ | $41(18.5)$ | $297(19.4)$ |
| Good | $650(27.8)$ | $49(22.1)$ | $699(27.3)$ |
| Fair | $542(23.2)$ | $69(31.1)$ | $611(23.9)$ |
| Poor | $276(11.8)$ | $33(14.9)$ | $309(12.1)$ |

## Sub-hypotheses 3.4-3.6: Improved Health Outcomes

- Provisional 3.4: Descriptive analysis of the proportion of children diagnosed with severe emotional disturbance and other developmental/learning disabilities including comparing rates to others with similar lead exposures.
- Provisional 3.5: Descriptive analysis of behavioral health conditions and supportive care among enrolled children.
- Provisional 3.6: Descriptive analysis of educational delays among enrolled children.

Several items of the Beneficiary Child Survey addressed behavioral and developmental issues. The following summary of these items addressed sub-hypotheses 3.5 and 3.6. Most of the parents reported their children were in the expected grade level in Wave 1 (Table 29). Threequarters of respondents denied being informed their child should be tested for learning disabilities.

Table 29: Child Educational Status Reporting

| Question | Yes | No | Not in <br> School | Total |
| :--- | :---: | :---: | :---: | :---: |
|  | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | N |
| Is your child in the grade level expected <br> for his or her age? | $1603(69.4)$ | $368(15.9)$ | $340(14.7)$ | 2311 |
| Has anyone told you that your child should <br> be tested for learning problems? | $542(23.8)$ | $1731(76.2)$ | -- | 2273 |

Respondents to the child survey were also asked to report if they had been informed by either a health care professional or daycare/school professional the child had a behavioral or emotional problem. Approximately 25\% did acknowledge being so informed (Table 30).

Table 30: Child Behavioral/Emotional Problem Reporting

| Question | Yes | No | Not in <br> School | Total |
| :--- | :---: | :---: | :---: | :---: |
|  | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | N |
| Have you ever been told by a doctor or <br> nurse that your child has a behavioral or <br> emotional problem? | $534(22.4)$ | $1751(76.6)$ | -- | 2285 |
| Has a daycare or school teacher or school <br> nurse ever told you that your child has a <br> behavioral or emotional problem? | $595(25.9)$ | $1507(65.7)$ | $191(8.3)$ | 2293 |

## Domain 4: Lead Hazard Investigation

The evaluation team continue to explore data reporting options for Domain 4, "The lead hazard investigation program will reduce estimated expected ongoing or re-exposure to lead hazards in the absence of this program." Particularly, direct access to information regarding lead hazard mitigation services are housed outside of MSA. The intent was for expansion of lead screening and investigation services for individuals affected by the water but not having a documented elevated BLL. The assumption was that early identification of environmental exposures or risks could ensure access to services intended to minimize those risks. Two sub-hypotheses were identified however the evaluation team continues to explore methods to report. As with the data limitations encountered for education data, the evaluation team drafted lead exposure related questions to include into beneficiary surveys to provide some information. The TCM Providers further identified the lack of safe water as an ongoing exposure risk.

## Sub-hypotheses 4.1-4.2: Lead Hazard Investigation

- 4.1: Enrollees without elevated blood lead levels and participating with TCM services will access lead hazard investigation services to the same degree as beneficiaries with elevated blood lead levels.
- 4.2: Beneficiaries found to be at risk for ongoing lead exposure will be referred for additional environmental investigation.

According to the beneficiary survey participants, slightly more than half continue to use water supplied by the Flint water system.

Table 31: Use of Flint Water Supply

| Question | Child <br> $\mathbf{N}=\mathbf{2 3 3 2}$ | Adult <br> $\mathbf{N}=\mathbf{2 2 4}$ | Total <br> $\mathbf{N}=\mathbf{2 5 5 6}$ |
| :---: | :---: | :---: | :---: |
| Do you (your child) use water supplied by <br> the City of Flint, also known as tap or <br> faucet water right now? | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | N (\%) |
| Yes | $1186(50.9)$ | $142(63.4)$ | $1328(52.0)$ |
| No | $1146(49.1)$ | $82(36.6)$ | $1228(48.0)$ |

Among those who use the water, almost two-thirds have continued using the water for activities where ingestion is likely (i.e. drinking/cooking/brushing teeth or washing dishes).

Table 32: Activities Using Flint Water Supply

| Question | Child <br> $\mathbf{N = 1 1 8 6}$ | Adult <br> $\mathbf{N = 1 4 2}$ | Total <br> $\mathbf{N = 1 3 2 8}$ |
| :---: | :---: | :---: | :---: |
| What do you use tap water for? Check all <br> that apply. | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ | $\mathrm{N}(\%)$ |
| Drinking/cooking/brushing <br> teeth/washing dishes | $800(67.4)$ | $99(69.7)$ | $899(67.7)$ |
| Bathing/showering/washing <br> clothes | $1132(95.4)$ | $125(88.0)$ | $1257(94.6)$ |
| Watering garden/pools/sprinklers | $403(34.0)$ | $42(29.6)$ | $445(33.5)$ |
| Other | $82(6.9)$ | $13(9.2)$ | $95(7.2)$ |

Full remediation of water as an exposure threat will only be completed when the water service lines have been fully replaced. Although this is a community priority, work is expected to continue through 2020 before this is finished.

Although the evaluation team has not yet tested these hypotheses for this enrolled population, the collaboration with the CDC funded Flint Registry has provided community level information regarding lead exposures. The 2017 Flint Lead Free Report provided a comprehensive summary of trends emphasizing the lead prevention efforts. A copy of the report is available in Appendix 6. Notably, the percent of residential water testing with elevated lead levels has decreased from 2015 to 2017 and the number of environmental investigations has increased from 2015 to 2017. With respect to the waiver's authorization of expanding Lead Safe Home Program services to the targeted population without documented elevated BLL, the proportion of investigations for children not having the extreme levels increased from approximately $13 \%$ in 2015 to 76\% in 2017.

## Conclusions

This Flint Water Crisis affected a distinct community that was already, and continues to be, an economically vulnerable and exposed to environmental and social stressors. ${ }^{1-2,6}$ The FME waiver was established in part to address resulting health effects and improve health outcomes for the next generation. Based on the available evaluation data from 2018 through 2019, the demonstration appears to have been successful in achieving the goals and objectives, albeit to different standards. Several measures in the Access to Care domain demonstrated rate increases while others remained stable. The Access to TCM and Improved Health Outcomes domains were further supported by beneficiary feedback. Analyses on the last domain Lead Hazard Investigation remain pending at the time of this interim report. Collaboration with Flint Registry colleagues provide data to suggest this is improving in the community at large from 2015 through 2017.

Despite being in operation for over three years, enrollment continues to be less than originally estimated. Original estimates identified 15,000 additional individuals who would have been eligible for the coverage due to the expanded eligibility in addition to the 30,000 that were already covered by Medicaid. The total enrolled population reached approximately 34,000 and has been decreasing over time which confirms MDHHS enrollment tracking. In this interim report, it is not possible to ascertain concrete factors that may have resulted in underenrollment. Some of the under-enrollment may be attributed to resources that entered the Flint and Genesee County community before formal federal resources were implemented such as FME. There remain opportunities for eligible individuals to enroll in the waiver. The Flint Registry is fully operational and serves as a hub for managing referrals.

Despite encountering lower participation than originally envisioned, enrolled beneficiaries are benefiting as evidenced by administrative data, survey responses, and TCM key informant interviews. The evaluation team has documented increased utilization of services such as lead screening for children and pregnant woman. This supports good clinical practice even in noncrisis situations. Enrollees report satisfaction with the benefits. The benefits to enrollees appear to extend beyond addressing only the potential lead impacts. Those with chronic conditions report increased confidence and resources available to them for self-management.

Preliminary results also suggest an increase in developmental and behavioral screening. Not only is this a preventative measure in communities faced with environmental lead exposure but an opportunity for increased in awareness for health providers and parents in socioeconomic compromised communities. Early treatment of developmental and behavioral issues is the key to mitigating long-term consequences. Parents of affected children, whose health outcomes from lead exposure may not appear until school age and puberty, are expected to have increased need of and uptake in services in the future and begin to utilize expanded services. In
addition, the NCE began taking referrals in late 2018 and may potentially increase enrollment in FME.

The TCM benefit was used to a lesser degree than anticipated. The highest estimate of uptake came from the beneficiary survey indicating just $10 \%$ of enrollees using this. However, although the population penetration of this service was low, those that participated reported being satisfied. In addition, both beneficiaries and case managers reported that rapport is increasing, and most beneficiaries meet with case managers in their homes. This may indicate an element of trust that was not readily anticipated.

One unexpected change to survey design resulted in significant efficiency to the survey process. In response to community input, a web-based version of the beneficiary survey was implemented in addition to the planned phone and mail surveys. Several protections were put into place to ensure participants could only complete one survey and that non-waiver enrollees couldn't find the survey through internet search engines. Nearly half of all survey responses came in through the web option. This provided timelier data as well as reduced the amount of "bad data" that resulted from inattention to skip patterns that can occur on paper surveys. The web-based survey offered respondents the option to provide an email address for subsequent waves. The success of this method of Wave 2 reminders will be forthcoming in a future report.

## Interpretations, Policy Implications and Interactions with Other State Initiatives

Clear and intentional coordination of Medicaid coverage with other programs and efforts to provide a full suite of services e.g. prenatal services, behavioral health services, child development services and timely, preventative screening is needed for those affected by the Water Crisis. Not only at the time of the event, but ongoing in order to sustain healthy behaviors, in general.

An example of collaboration with other initiatives occurred with the environmental lead assessment activities. As of January 1, 2017, CMS and the State of Michigan worked together on a Michigan State Plan Amendment. The collaboration resulted in a five-year Title XXI state designed Health Services Initiative (HSI) to cover expanded lead abatement services in the impacted areas of Flint for children and pregnant women. Although not directly a medical benefit, this partnership supports the health and well-being of individuals.

TCM key informants did indicate that ongoing training and education for expanded services of the FME waiver eligibility, particularly for referral making health personnel is still needed. It was also noted the referral process is often complicated. Other considerations include offering comprehensive guidance to providers and community partners about eligibility for coverage, especially in the higher income levels persons. Likewise, enrolled beneficiaries may need education about specialized services (TCM) and what these services include to address health effects possibly related to the water crisis.

## Lessons Learned and Recommendations

This interim report details the first two years of the evaluation and offers information that can improve not only the present evaluation, but future Medicaid Expansion evaluations for similar environmentally related health emergencies. In this report, we found that the uptake in enrollment remains lower than expected. Reasons for this are not fully discernable at this time, but subsequent reports may reveal information that can explain this phenomenon. For instance, communication to the public, provider community, and potential beneficiaries may require ongoing multi-media dissemination. Thus, it is recommended that there be early and clear communication to the community and health providers about access methods and conditions of the expanded waiver eligibility along with ongoing training.

The newly approved service of TCM has been utilized much less than anticipated despite the reports of satisfaction from those who do engage. There may be several reasons for this observation including that those who have participated and experienced delays in being able to secure the referrals may be sharing those experiences with others. This could result in those who may have considered participating being discouraged from doing so. Another possible reason for lack of engagement was a degree of altruism. According to the TCM providers, some individuals who were resistant to participation expressed concern they would be taking services away from someone who had a more acute need. In addition, ancillary services that aided residents during the height of the crisis and beyond may have resolved some issues that would be serviced by the expansion.

The beneficiary survey conducted as part of this evaluation presented a unique opportunity to test various methods of survey participation. Conventional wisdom and previous research suggest that vulnerable populations who utilize Medicaid services do not use web-based services because of lack of knowledge or access to the internet. ${ }^{7}$ The beneficiaries enrolled in the waiver suggested an online survey option to the evaluators. This was accommodated and, in turn, participation with the web-based survey exceeded the telephone or paper versions of the survey. Not only was this method preferred by individuals, the online options provided benefits not realized through paper or telephone. Specifically, the turn-around time to receive the data was reduced, the cost was less per survey since fewer survey staff were required and the issue of "bad data" from inattention to skip patterning was eliminated. It is important to acknowledge a small incentive was provided to all participants upon completion of the survey, regardless of modality. The team cannot be sure whether the incentive or the mode was a primary driver in a decision to participate.

The willingness of online interaction may represent opportunity for expanded outreach to a Medicaid population. Web-based access to health service information and referrals may reduce
barriers to accessing healthcare services. The use of web-based services can offer substantial cost savings for delivery of healthcare for federal and local health systems.

A full description of recommendations is limited at this time. The period of this interim report covers evaluation activities from 2018 through 2019. The evaluation is expected to continue through April 2021. As additional data sources are incorporated, utilization estimates and beneficiary ratings may change from the provisional data reported here. However, currently available data suggest that the waiver has been successful in meeting most goals and objectives.

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## Appendix 1: Matrix of Evaluation Domains including Hypotheses and Measures

| Hypotheses | Measures | Steward/NQF \# | Targeted Data Source(s) |
| :---: | :---: | :---: | :---: |
| DOMAIN 1: Access to Care |  |  |  |
| H1.1: A greater proportion of enrollees will obtain ageappropriate well-child exams compared to others with similar lead exposures. | 1. Well Child Visits in the First 15 months of Life | National Committee for Quality Assurance/NQF 1392 | Administrative claims/encounters in the MDHHS Health Services Data Warehouse |
|  | 2. Well Child visits in the Third, Fourth, Fifth and Sixth Years of Life | National Committee for Quality Assurance/NQF 1516 | Administrative claims/encounters in the MDHHS Health Services Data Warehouse |
|  | 3. Adolescent Well-Care Visits | National Committee for Quality Assurance | Administrative claims/encounters in the MDHHS Health Services Data Warehouse |
| H1.2: A greater proportion of enrollees will receive ageappropriate developmental screening/assessments compared to others with similar lead exposures | 1. Developmental Screening in the First Three Years of Life | Oregon Health \& Science University /NQR 1448 | Administrative claims/encounters in the MDHHS Health Services Data Warehouse |
|  | 2. Socio-emotional/ Behavioral Screening for Children 4-17 years of age | $\mathrm{n} / \mathrm{a}$ | Administrative claims/encounters in the MDHHS Health Services Data Warehouse |
| H1.3: A greater proportion of enrollees will receive age appropriate lead testing compared to others with similar lead exposures | 1. Lead Screening in Children | National Committee for Quality Assurance | Administrative claims/encounters in the MDHHS Health Services Data Warehouse |


| Hypotheses | Measures | Steward/NQF \# | Targeted Data Source(s) |
| :--- | :--- | :--- | :--- |
| H1.4: A greater <br> proportion of enrollees <br> with high blood lead <br> levels will receive re- <br> testing at the appropriate <br> intervals compared to <br> others with similar lead <br> exposures | 1. Follow-up of elevated blood <br> lead level | Early and Periodic <br> Screening, Diagnostic, <br> and Treatment <br> (EPSDT)- <br> CMS/American <br> Academy of Pediatrics | Administrative claims/encounters <br> in the MDHHS Health Services <br> Data Warehouse linked to lead <br> screening and TCM monitoring <br> data |
| H1.5: Enrollees who are <br> pregnant will have more <br> timely prenatal and <br> postpartum care <br> compared to others with <br> similar lead exposures. | 1. Timeliness of Prenatal Care | National Committee <br> for Quality <br> Assurance/NQF 1517 | Administrative claims/encounters <br> in the MDHHS Health Services <br> Data Warehouse linked to Vital |
| Records |  |  |  |


| Hypotheses | Measures | Steward/NQF \# | Targeted Data Source(s) |  |  |  |  |
| :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: |
| to others with similar lead <br> levels. | H1.8: Enrollees will attest <br> to improved access to <br> health care as a result of <br> the expanded coverage. |  |  |  | 1. Enrollee Attestation for <br> Improved Access to Care | Agency for Healthcare <br> Research and Quality <br> - Consumer <br> Assessment of <br> Healthcare Providers <br> and Systems (AHRQ- <br> CAHPS) Question <br> Modification | Beneficiary survey responses |


| Hypotheses | Measures | Steward/NQF \# | Targeted Data Source(s) |
| :---: | :---: | :---: | :---: |
| H2.3: A greater proportion of TCM participants will have ageappropriate well child exams compared to TCM non-participants | 1. A greater proportion of TCM participants will have ageappropriate well child exams compared to TCM nonparticipants | National Committee for Quality Assurance /NQF 1392 | TCM Program documentation linked to Administrative claims/encounter data available through the MDHHS Health Services Data Warehouse |
| H2.4: A greater proportion of TCM participants will have completed ageappropriate developmental screening compared to TCM nonparticipants | 1. Impact of TCM in assuring enrollees obtain ageappropriate developmental screenings. | Oregon Health \& Science <br> University/NQF 1448 and new evaluation measure (socioemotional/behavioral screening) | Administrative claims/encounters in the MDHHS Health Services Data Warehouse linked to TCM billing/documentation visit data |
| DOMAIN 3: Improved Health Outcomes |  |  |  |
| H3.1: Enrollees will have higher completed ageappropriate immunization statuses compared to others with similar lead exposures | 1. Childhood Immunization Status | National Committee for Quality Assurance/NQF 0038 | Administrative claims/encounters in the MDHHS Health Services Data Warehouse |
|  | 2. Immunizations for Adolescents | National Committee for Quality Assurance/NQF 1407 | Administrative claims/encounters in the MDHHS Health Services Data Warehouse |
| H3.2: Enrollees who are pregnant will deliver infants with higher birth weights compared to others with similar lead exposures | 1. Low Birth Weight Rate | Agency for Healthcare Research \& Quality/NQF 0278 | Administrative claims/encounters in the MDHHS Health Services Data Warehouse linked to Vital Records |


| Hypotheses | Measures | Steward/NQF \# | Targeted Data Source(s) |
| :---: | :---: | :---: | :---: |
| H3.3: Enrollees report an increase in their selfreported health status over the duration of their enrollment. | 1. Enrollee Self-Reported Health Status | AHRQ/CAHPS <br> Question Modification | Beneficiary survey responses |
|  | 2. Enrollee Self-Reported Efficacy of Chronic Condition Management | Adult and Pediatric Condition Management SelfEfficacy (ex. Asthma Control Test) | Beneficiary survey responses |
| PROVISIONAL H3.4: <br> Descriptive analysis of the proportion of children diagnosed with severe emotional disturbance and other developmental/learning disabilities including comparing rates to others with similar lead exposures. | 1. Proportion of enrollees having diagnosis code(s) of interest | MI defined measure | Administrative claims/encounters in the MDHHS Health Services Data Warehouse |
| PROVISIONAL H3.5: <br> Descriptive analysis of behavioral health conditions and supportive care among enrolled children. | 1. Prevalence of behavioral health conditions among enrolled children <br> 2. Count of children enrolled in Early Childhood Programs <br> 3. Proportion of students in Kindergarten who | MI defined measure | Beneficiary survey responses <br> ADE Data Summary data available through MI Schools Dashboards |


| Hypotheses | Measures | Steward/NQF \# | Targeted Data Source(s) |
| :---: | :---: | :---: | :---: |
|  | participated in Early <br> Childhood Programs |  |  |
| PROVISIONAL H3.6: <br> Descriptive analysis of educational delays among enrolled children. | 1. Prevalence of educational delays among enrolled children <br> 2. Counts of children remaining in same grade <br> 3. Educational Progress Standardized Testing (MSTEP, MI-Access) | MI defined measure | Beneficiary survey responses <br> ADE Data Summary data available through MI Schools Dashboards |
| DOMAIN 4: Lead Hazard Investigation |  |  |  |
| H4.1: Enrollees without elevated blood lead levels and participating with TCM services will access lead hazard investigation services to the same degree as beneficiaries with elevated blood lead levels. | 1. Prevalence of Lead Hazard Assessment/Investigation | MI defined measure | Administrative claims/encounters in the MDHHS Health Services Data Warehouse linked to Blood lead levels |
| H4.2: Beneficiaries found to be at risk for ongoing lead exposure will be referred for additional environmental investigation | 2. Prevalence of Lead Hazard Follow-up Investigation | MI defined measure | Administrative claims/encounters in the MDHHS Health Services Data Warehouse linked to Blood lead levels |

# Appendix 2: Approved Evaluation Plan 

## $\underset{\text { PDF }}{2}$

Flint Expansion
Evaluation Final2_CM:

Institute for Health Policy
College of Human Medicine MICHIGAN STATE UNIVERSITY

## Appendix 3: Beneficiary Survey Summary Report and Materials

## 2

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# Appendix 4: TCM Provider Key Informant Summary Report and Materials 

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## $\underset{\text { PDF }}{2}$

TCM_ProviderSurvey_ phone.pdf

# Appendix 5: MSU Human Research Protection Program - Determination 

## Letter

## $\underset{\text { POF }}{8}$

MSU HRPP
Determination Letter.

# Appendix 6: Flint Lead Free 2017 Report, Flint Registry 


[^0]:    ${ }^{1}$ http://www.michigan.gov/mdhhs/0,5885,7-339-71547-384168--,00.html

[^1]:    ${ }^{2}$ http://www.michigan.gov/mdhhs/0,5885,7-339-71547-376862--,00.html
    ${ }^{3} \mathrm{http}: / / \mathrm{www}$.michigan.gov/flintwater
    ${ }^{4}$ http://www.michigan.gov/mdhhs/

[^2]:    *FWSA defined by full listing of 11 Zip codes serviced by Flint Water System
    **Categories collapsed due to small cell sizes

