

**CENTER FOR MEDICAID & CHIP SERVICES (CMCS)
SECTION 1115 MONITORING REPORT SUMMARY TEMPLATE**



Section 1115 Monitoring Report Summary Template

This document provides a template for Monitoring Leads to summarize and capture key content of section 1115 Demonstration Monitoring Reports (MRs) submitted by states for approved section 1115 Demonstrations on quarterly and annual basis. For additional guidance please refer to [Section 1115 Monitoring Report Review Guide.pdf](#).

If a Demonstration has many policy areas, please clarify applicability of information (i.e. if information is applicable to the entire Demonstration or only a portion of the Demonstration such as SUD).

If the MR does not include information for some elements below, please note “not included in MR” under the “Summary of Information” column below. Please review whether that particular element was a required MR element in the Demonstration Special Terms and Conditions (STCs) or not and include that information in the summary column.

Monitoring Report Information	Summary of Information (if included in MR)
State and Demonstration Name	<i>Massachusetts - MassHealth</i>
Monitoring Lead reviewing MR	<i>Marie DiMartino</i>
MR Time Period (please specify quarterly vs. annual report and time period covered by MR)	<i>Quarterly Report FY21 Q2 Demonstration Year: 24 (7/1/2020 – 6/30/2021) Quarter 2: (10/01/20 – 12/31/20)</i>
Was MR submitted timely? If not, please note length of delay and reasons for delay (if known)	<i>Yes</i>

**CENTER FOR MEDICAID & CHIP SERVICES (CMCS)
SECTION 1115 MONITORING REPORT SUMMARY TEMPLATE**



<p>Please specify if there are any required elements missing in the MR per STCs</p>	<p><i>None</i></p>
<p>Summary of key accomplishments activities during reporting period</p>	<p><i>During this reporting quarter, MassHealth provided assistance to 1, 528, 159 through the demonstration covered eligibility groups. The Small Business Premium Assistance Program currently has no active participating members. The program gradually dropped in enrollments over time mainly due to either loss of private insurance, or the member was determined eligible for a richer benefit and has been transferred to a Premium Assistance benefit under another category of aid.</i></p> <p><u>Outreach/Innovative Activities</u></p> <p><i>This quarter, CAC outreach and educational activities focused on ensuring our 1,301 CACs continued to be well informed about new and ongoing activities across both MassHealth and the Health Connector. This was accomplished through 20 “Assister Update” newsletters (emails), four assister conference calls and webinars, and statewide educational Massachusetts Health Care Training Forum (MTF) sessions, held virtually due to the COVID-19 public health emergency.</i></p> <p><i>Enhancements to Customer Service Support.</i> <i>MassHealth printed detailed MassHealth Enrollment Guides to be mailed to newly eligible managed care members. They are also available upon request from MassHealth Customer Service. The member website (MassHealthChoices.com) continued to support members in understanding their managed care enrollment options, their ability to search for providers and enroll in a plan.</i></p> <p><u>Delivery System Reforms and DSRIP</u></p> <p><i>In Q2, MassHealth released another Integrated Performance Dashboard which will be used in</i></p>

**CENTER FOR MEDICAID & CHIP SERVICES (CMCS)
SECTION 1115 MONITORING REPORT SUMMARY TEMPLATE**



	<p><i>ongoing monitoring and management of ACO financial, quality, and compliance performance. MassHealth continued to engage with select ACOs on aspects of financial and quality performance, helping them identify areas of excess medical spend and strategies to improve quality scores. Also in this quarter, MassHealth adjusted its CY21 strategy to focus more on engaging in-depth with ACOs facing more involved challenges.</i></p> <p><u>DSRIP Statewide Investments</u></p> <p><i>During Q2, MassHealth hosted the first (virtual) Shared Learning Event for ACOs and CPs participating in the DSRIP SWI Technical Assistance (TA) Program and also introduced a new "Off the Shelf Project" option for accessing TA.</i></p>
Enrollment numbers for MR period	1,528,159
Enrollment numbers for past MR period (for quarterly MR please refer to previous quarter; for annual MR please refer to previous year)	1,036, 582
Did enrollment increase or decrease by more than 2%? If yes, please enter reason if identified in report. If not, please review with state in future Monitoring Call.	Yes
For eligibility and coverage demonstrations, please enter disenrollment numbers for report period.	<i>Not included</i>

**CENTER FOR MEDICAID & CHIP SERVICES (CMCS)
SECTION 1115 MONITORING REPORT SUMMARY TEMPLATE**



<p>Did grievances for MR period increase or decrease by more than 2% from previous MR period? If yes, please enter reason if identified in report. If not, please review with state in future Monitoring Call.</p>	<p><i>Not included.</i></p>
<p>Did appeals for MR period increase or decrease by more than 2% from previous MR period? If yes, please enter reason if identified in report. If not, please review with state in future Monitoring Call.</p>	<p><i>Not included</i></p>
<p>Did denial of services for MR period increase or decrease by more than 2% from previous MR period? If yes, please enter reason if identified in report. If not, please review with state in future Monitoring Call.</p>	<p><i>Not included</i></p>
<p>Did number of providers for MR period increase or decrease by more than 2% from previous MR period? If yes, please enter reason if identified in report. If not, please review with state in future Monitoring Call.</p>	<p><i>Not included</i></p>
<p>Operational, implementation and beneficiary Issues identified in MR (Note: these should be entered in Monitoring Issue Register)</p>	<p><i>None</i></p>
<p>Any notable policy, operational and implementation updates or changes included in MR</p>	<p><i>Not included</i></p>
<p>Evaluation updates included in MR</p>	<p><i>Not included</i></p>