

**CENTER FOR MEDICAID & CHIP SERVICES (CMCS)
SECTION 1115 MONITORING REPORT SUMMARY TEMPLATE**



Section 1115 Monitoring Report Summary Template

This document provides a template for Monitoring Leads to summarize and capture key content of section 1115 Demonstration Monitoring Reports (MRs) submitted by states for approved section 1115 Demonstrations on quarterly and annual basis. For additional guidance please refer to [Section 1115 Monitoring Report Review Guide.pdf](#).

If a Demonstration has many policy areas, please clarify applicability of information (i.e. if information is applicable to the entire Demonstration or only a portion of the Demonstration such as SUD).

If the MR does not include information for some elements below, please note “not included in MR” under the “Summary of Information” column below. Please review whether that particular element was a required MR element in the Demonstration Special Terms and Conditions (STCs) or not and include that information in the summary column.

Monitoring Report Information	Summary of Information (if included in MR)
State and Demonstration Name	<i>Massachusetts - MassHealth</i>
Monitoring Lead reviewing MR	<i>Marie DiMartino</i>
MR Time Period (please specify quarterly vs. annual report and time period covered by MR)	<i>Annual Report FY 20 Q4 Demonstration Year: 23 (7/1/2019 – 6/30/2020) & Quarter 4: (4/01/20 – 6/30/20)</i>
Was MR submitted timely? If not, please note length of delay and reasons for delay (if known)	<i>Yes</i>
Please specify if there are any required elements missing in the MR per STCs	<i>None</i>

**CENTER FOR MEDICAID & CHIP SERVICES (CMCS)
SECTION 1115 MONITORING REPORT SUMMARY TEMPLATE**



<p>Summary of key accomplishments activities during reporting period</p>	<p><i>During this reporting quarter, MassHealth provided premium assistance for 44,465 health insurance policies (including Student Health Insurance Plan policies), resulting in premium assistance to 58,064 MassHealth eligible members. The increase in the number of premium assistance policies over the course of the Demonstration Year (July 1, 2019- June 30, 2020) can be attributed to the implementation of a more streamlined approach to gathering employer sponsored insurance information as well as the requirement that any full-time student at participating colleges and universities enrolled on MassHealth must enroll in a Student Health Insurance Plan</i></p>
<p>Enrollment numbers for MR period</p>	<p>1,397,267</p>
<p>Enrollment numbers for past MR period (for quarterly MR please refer to previous quarter; for annual MR please refer to previous year)</p>	<p>1,389,238</p>
<p>Did enrollment increase or decrease by more than 2%? If yes, please enter reason if identified in report. If not, please review with state in future Monitoring Call.</p>	<p>No</p>
<p>For eligibility and coverage demonstrations, please enter disenrollment numbers for report period.</p>	<p><i>Not included</i></p>
<p>Did grievances for MR period increase or decrease by more than 2% from previous MR period? If yes, please enter reason if identified in report. If not, please review with state in future Monitoring Call.</p>	<p><i>Not included.</i> The top complaints for managed care members included assistance with appeals and grievances, access to behavioral health services, and general benefits/access complaints. The top complaints for integrated care members included care coordination, access to LTSS, and transportation.</p>
<p>Did appeals for MR period increase or decrease by more than 2% from previous MR period? If yes, please</p>	<p><i>Not included</i></p>

**CENTER FOR MEDICAID & CHIP SERVICES (CMCS)
SECTION 1115 MONITORING REPORT SUMMARY TEMPLATE**



enter reason if identified in report. If not, please review with state in future Monitoring Call.	The top complaints for managed care members included assistance with appeals and grievances, access to behavioral health services, and general benefits/access complaints. The top complaints for integrated care members included care coordination, access to LTSS, and transportation
Did denial of services for MR period increase or decrease by more than 2% from previous MR period? If yes, please enter reason if identified in report. If not, please review with state in future Monitoring Call.	<i>Not included</i>
Did number of providers for MR period increase or decrease by more than 2% from previous MR period? If yes, please enter reason if identified in report. If not, please review with state in future Monitoring Call.	<i>Not included</i>
Operational, implementation and beneficiary Issues identified in MR (Note: these should be entered in Monitoring Issue Register)	<i>None</i>
Any notable policy, operational and implementation updates or changes included in MR	<i>Not included</i>
Evaluation updates included in MR	<i>Not included</i>