



**Overview:** The Monitoring Report for the section 1115 eligibility and coverage demonstrations consists of a Monitoring Report Workbook (Part A), Monitoring Report Template (Part B), and a Budget Neutrality Workbook (Part C). Each state with an approved eligibility and coverage policy in its section 1115 demonstration should complete only one Monitoring Report Template (Part B) that encompasses all eligibility and coverage policies approved in its demonstration as well as the demonstration overall, in accordance with the demonstration's special terms and conditions (STC). This state-specific Part B Template reflects the composition of the eligibility and coverage policies in the state's demonstration. If the eligibility and coverage policies are part of a broader section 1115 demonstration, the state should report on the entire demonstration in the sections that apply to all eligibility and coverage demonstrations.

CMS will work with the state to ensure there is no duplication in the reporting requirements for different components of the demonstration. For more information and any questions, the state should contact the section 1115 demonstration team.

**Medicaid Section 1115 Eligibility and Coverage Demonstrations  
Monitoring Report Template**

*Note: PRA Disclosure Statement to be added here*

**1. Title page for the state’s eligibility and coverage demonstration or eligibility and coverage policy components of the broader demonstration**

*This section collects information on the approval features of the state’s section 1115 demonstration overall, followed by information for each eligibility and coverage policy. The state completed this title page as part of its eligibility and coverage monitoring protocol(s). The state should complete this table using the corresponding information from its CMS-approved monitoring protocol(s) and submit this as the title page of all monitoring reports. The content of this table should stay consistent over time. Definitions for certain rows are below the table.*

Overall section 1115 demonstration	
State	Iowa
Demonstration name	Iowa Wellness Plan Section 1115 Demonstration
Approval period for section 1115 demonstration	01/01/2020 – 12/31/2024
Demonstration year and quarter	<i>EandC DY5Q1</i>
Reporting period	<i>01/01/2024 – 3/31/2024</i>
Premiums or account payments	
Premiums or account payments start date	01/01/2020
Implementation date, if different from premiums or account payments start date	N/A
Healthy behavior incentives	
Healthy behavior incentives start date	<i>01/01/2020</i>
Implementation date, if different from healthy behavior incentives start date	<i>N/A</i>
Retroactive eligibility waiver	
Retroactive eligibility waiver start date	<i>01/01/2020</i>
Implementation date, if different from retroactive eligibility waiver start date	<i>N/A</i>
Dental wellness plan	
Dental wellness plan start date	<i>07/01/2021</i>
Implementation date, if different from Dental wellness plan start date	<i>N/A</i>

Notes:

1. **Eligibility and coverage demonstration start date:** For monitoring purposes, CMS defines the start date of the demonstration as the *effective* date listed in the state's STCs at time of eligibility and coverage demonstration approval. For example, if the state's STCs at the time of eligibility and coverage demonstration approval note that the demonstration is effective January 1, 2020 – December 31, 2025, the

state should consider January 1, 2020 to be the start date of the demonstration. Note that that the effective date is considered to be the first day the state may begin its eligibility and coverage demonstration. In many cases, the effective date is distinct from the approval date of a demonstration; that is, in certain cases, CMS may approve a section 1115 demonstration with an effective date that is in the future. For example, CMS may approve an extension request on December 15, 2020, with an effective date of January 1, 2021 for the new demonstration period. In many cases, the effective date also differs from the date a state begins implementing its demonstration.

2. **Implementation date of policy:** The date of implementation for each eligibility and coverage policy in the state's demonstration.

## **2. Executive summary**

*The executive summary should be reported in the fillable box below. It is intended for summary-level information only. The recommended word count is 500 words or less.*

The PHE unwind plan continues this quarter. This largely contributes to the elevated numbers of discontinuances and the large fluctuations in renewals.

The Public Policy Center of Iowa (PPC) spent the 1<sup>st</sup> quarter on several projects geared to evaluate the different aspects of this 1115 waiver according to the STCs. These projects are outlined more in detail later in this report.

In the latter part of the 1<sup>st</sup> quarter, 30-day notice was posted for the upcoming annual forum scheduled in the beginning of the 2<sup>nd</sup> quarter.

Discussions also took place regarding the renewal application for the 1115 waiver and what that should entail. The public notice draft for the renewal was being developed this quarter. Hearings were also scheduled to take place in the 2<sup>nd</sup> quarter during the public comment period.

Additional information about the IWP can be found at <https://hhs.iowa.gov/ihawp>. Please contact Jeanette Brandner at 515-630-9703 or [jbrandn@dhs.state.ia.us](mailto:jbrandn@dhs.state.ia.us) should you have any questions about this report.

### 3. Narrative information on implementation, by eligibility and coverage policy and reporting topic

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>Premiums and account payments (PR)</b>			
<b>PR.Mod_1. Eligibility and payment amounts</b>			
<b>PR.Mod_1.1 Metric trends</b>			
1.1.1 Discuss any data trends related to beneficiaries subject to premiums or account payments. Describe and explain changes (+ or -) greater than two percent.		PR_1; PR_8-10	<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
1.1.2 Discuss any data trends related to changes in premium amounts after mid-year change in circumstance or renewal.		PR_11-14; PR_18-20	<i>The state does not report these measures.</i>
1.1.3 Discuss any data trends related to beneficiaries who are granted exemptions from premiums or account payments. Describe and explain changes (+ or -) greater than two percent.		PR_2	<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
1.1.4 Discuss any data trends related to beneficiaries who paid a premium or account payment during that month. Describe and explain changes (+ or -) greater than two percent.		PR_3; PR_21	<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
1.1.5 Discuss any data trends related to beneficiaries who were subject to premiums or account payments but declared hardship. Describe and explain changes (+ or -) greater than two percent.		PR_4	<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>PR.Mod_1.2 Implementation update</b>			
1.2.1 Compared to the demonstration design details outlined in the implementation plan, describe any changes or expected changes to how the state defines: 1.2.1.a Beneficiaries exempt from premiums or account payments			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
1.2.1.b Beneficiaries subject to premiums or account payments but exempt from compliance actions			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
1.2.1.c Process for claiming financial hardship			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
1.2.1.d Process for determining premium or account contribution amounts beneficiaries will pay			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
1.2.1.e Process for determining that beneficiaries have reached the aggregate spending cap specified in the STCs			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
1.2.1.f Other policy changes			<i>There have been no other policy changes.</i>



Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>PR.Mod_2. Beneficiary account operations</b>			
<b>PR.Mod_2.1 Metric trends – <i>No metric trend analysis is required for this reporting topic.</i></b>			
<b>PR.Mod_2.2 Implementation update</b>			
2.2.1 Compared to the demonstration design details outlined in the implementation plan, describe any changes or expected changes to how beneficiary health accounts are administered, including the role of vendors.			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
2.2.2 Compared to the demonstration design details outlined in the implementation plan, describe any changes or expected changes to how beneficiary health accounts work, including state contributions, use of account funds to pay for services, and rules for account rollovers and balances.			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>PR.Mod_3. Invoicing and payments</b>			
<b>PR.Mod_3.1 Metric trends – <i>No metric trend analysis is required for this reporting topic.</i></b>			
<b>PR.Mod_3.2 Implementation update</b>			
3.2.1 Compared to the demonstration design details outlined in the implementation plan, describe any changes or expected changes to invoicing and payment processes (including invoicing, beneficiary payments, grace periods, and deadlines for reporting a change in circumstance that would affect premium liability, and compliance actions).			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
3.2.2 Compared to the demonstration design details outlined in the implementation plan, describe any changes or expected changes to procedures for beneficiaries to pay premiums or account payments, or for third parties to pay premiums or account payments on behalf of beneficiaries.			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>PR.Mod_4. Reduction to premiums for non-income related reasons</b>			
<b>PR.Mod_4.1 Metric trends -- <i>No metric trend analysis is required for this reporting topic.</i></b>			
<b>PR.Mod_4.2 Implementation update</b>			
4.2.1 Compared to the demonstration design details outlined in the implementation plan, describe any changes or expected changes to incentives or rewards related to premium or account payments (if applicable).			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>PR.Mod_5. Operationalize strategies for noncompliance</b>			
<b>PR.Mod_5.1 Metric trends</b>			
5.1.1 Discuss any data trends related to the number of beneficiaries who have experienced the below. Describe and explain changes (+ or -) greater than two percent. 5.1.1.i New disenrollments		PR_15	<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
5.1.1.ii New suspensions		PR_17	<i>Iowa does not report this metric.</i>
5.1.2 Discuss any data trends related to beneficiaries in grace periods, non-eligibility periods, and/or other statuses. Describe and explain changes (+ or -) greater than two percent.		PR_5-6; PR_16	<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
5.1.3 Discuss any data trends related to the number of beneficiaries who had collectible debt. Describe and explain changes (+ or -) greater than two percent.		PR_7	<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
<b>PR.Mod_5.2 Implementation update</b>			
5.2.1 Compared to the demonstration design details outlined in the implementation plan, describe any changes or expected changes to: 5.2.1.a Implementation of compliance actions			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
5.2.1.b Processes for identifying and tracking beneficiaries at risk of noncompliance			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
5.2.1.c Process for providing advance notice to beneficiaries at risk of suspension or disenrollment for noncompliance			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
5.2.1.d Processes for tracking and pursuing collectible debts (if applicable)			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
5.2.1.e Processes for screening those at risk of disenrollment for other Medicaid eligibility groups or exemptions			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
5.2.1.f Appeals processes for beneficiaries subject to premium requirements			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>PR.Mod_6. Develop comprehensive communications strategy</b>			
<b>PR.Mod_6.1 Metric trends – <i>No metric trend analysis is required for this reporting topic.</i></b>			
<b>PR.Mod_6.2 Implementation update</b>			
6.2.1 Compared to the details outlined in the implementation plan, describe any change or expected changes to the state’s strategy to communicate with beneficiaries about: 6.2.1.a Compared to the details outlined in the implementation plan, describe any change or expected changes to the state’s strategy to communicate with beneficiaries about:			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
6.2.1.b Payment process			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
6.2.1.c Rewards for payment (if any)			N/A
6.2.1.d Processes for reporting changes in income, making hardship claims, and filing appeals			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
6.2.1.e Consequences of nonpayment			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
6.2.1.f Non-eligibility periods			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
6.2.2 Compared to the details outlined in the implementation plan, describe any change or expected changes to the information provided on beneficiary invoices.			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
6.2.3 Describe any communication or outreach that was conducted with partners, such as managed care organizations or other contractors, during this reporting period.			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
6.2.4 Compared to the details outlined in the implementation plan, describe any changes or challenges with how materials or communications were accessible to beneficiaries with limited English proficiency, with low literacy, and in rural areas, and other diverse groups.			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>PR.Mod_7. Develop and modify systems</b>			
<b>PR.Mod_7.1 Metric trends – <i>No metric trend analysis is required for this reporting topic.</i></b>			
<b>PR.Mod_7.2 Implementation update</b>			
7.2.1 Describe whether the state has developed or enhanced its systems capabilities as described in the implementation plan for:			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
7.2.1.a Accepting premiums or account payments			
7.2.1.b Tracking premiums or account payments			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>
7.2.1.c Establishing beneficiary accounts (if applicable)			N/A
7.2.1.d Operationalizing compliance actions (if applicable)			N/A
7.2.2 Describe any additional systems modifications that the state is planning to implement.			<i>No changes</i>



Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>PR.Mod_8. State-specific metrics</b>			
<b>PR.Mod_8.1 Metric trends</b>			
8.1.1    Discuss any data trends related to state-specific metrics. Describe and explain changes (+ or -) greater than two percent.			<i>Due to the public health emergency the state has suspended premiums (contributions) during this quarter.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>Healthy behavior incentives (HB)</b>			
<b>HB.Mod_1. Healthy behavior incentives</b>			
<b>HB.Mod_1.1 Metric trends</b>			
1.1.1 Discuss any data trends related to the enrollment among beneficiaries subject to healthy behavior incentives. Describe and explain changes (+ or -) greater than two percent.		<i>HB_1</i>	<p><i>The Healthy Behaviors program resumed post PHE on 06/01/2023. With the 90-day lag, this is the first report that we can compare these measures for two full quarters since that resumption.</i></p> <p>Total enrollment in the HB program increased by 6%. As stated above, since HB recently restarted, and members continue to either familiarize, or refamiliarize themselves with the program, these numbers are expected to fluctuate more than (+ or -) 2% for a while.</p>
1.1.2 Discuss any data trends related to the below. Describe and explain changes (+ or -) greater than two percent. 1.1.2.a Beneficiaries using all incentivized healthy behaviors, by service		<i>HB_2</i>	<p><b>**This measure description is actually HB_4, not HB_2**</b></p> <p><i>The Healthy Behaviors program resumed post PHE on 06/01/2023. With the 90-day lag, this is the first report that we can compare these measures for two full quarters.</i></p> <p>Beneficiaries using incentivized healthy behaviors, (both claims-based and other) by service, increased by 6%. As stated above, since HB recently restarted, and members continue to either familiarize, or refamiliarize themselves with the program, these numbers are expected to fluctuate more than 2% for a while.</p>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
1.1.2.b Beneficiaries using incentivized healthy behaviors documented through claims, by service		HB_3	<p><b>**This measure description is actually HB_2, not HB_3**</b></p> <p><i>The Healthy Behaviors program resumed post PHE on 06/01/2023. With the 90-day lag, this is the first report that we can compare these measures for two full quarters.</i></p> <p>Beneficiaries using incentivized services that can be documented through claims, by service, decreased 4%. As stated above, since HB recently restarted, and members continue to either familiarize, or refamiliarize themselves with the program, these numbers are expected to fluctuate more than 2% for a while.</p>
1.1.2.c Beneficiaries using incentivized behaviors not documented through claims, by service		HB_4	<p><b>**This measure description is actually HB_3, not HB_4**</b></p> <p><i>The Healthy Behaviors program resumed post PHE on 06/01/2023. With the 90-day lag, this is the first report that we can compare these measures for two full quarters.</i></p> <p>Completion of incentivized HBs not documented through claims analysis (i.e. health risk assessments) decreased by 37%. As stated above, since HB recently restarted, and members continue to either familiarize, or refamiliarize themselves with the program, these numbers are expected to fluctuate more than 2% for a while.</p>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
1.1.3 Discuss any data trends related to beneficiaries granted a reward, such as premium reductions, financial rewards, or additional covered benefits, for completion of incentivized healthy behaviors. Describe and explain changes (+ or -) greater than two percent.		HB_5-7	<i>The state does not report these metrics.</i>
<b>HB.Mod_1.2 Implementation update</b>			
1.2.1 Compared to the demonstration design details outlined in the STCs, describe any changes or expected changes to how the state identifies and defines:			<i>There are no changes to how the state identifies these beneficiaries this quarter.</i>
1.2.1.a Beneficiaries subject to healthy behavior incentives			
1.2.1.b Beneficiaries exempt from healthy behaviors incentives			<i>There are no changes to how the state identifies these beneficiaries this quarter.</i>
1.2.1.c Incentivized healthy behaviors that beneficiaries can complete			<i>There are no changes to how the state identifies these incentivized healthy behaviors this quarter.</i>
1.2.1.d Rewards granted for the completion of incentivized healthy behaviors			<i>There are no changes to rewards granted for the completion of incentivized healthy behaviors this quarter.</i>
1.2.1.e Other policy changes	X		
1.2.2 Describe any communication with beneficiaries about healthy behavior incentives.			The MCOs send information to members on the Healthy Behaviors program and any incentives associated with it on an annual basis at a minimum.

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
1.2.3 Describe any outreach or educational activities to providers, managed care organizations, or other partners about programs that incentivize particular healthy behaviors.			An Information Letter (IL) was sent to providers in May 2023 advising of the restart of the Healthy Behaviors program on 06/01/23. This IL had links to resources that explain the providers' role in Healthy Behaviors. (IL 2464-MC-FFS). The resumption of Healthy Behaviors was also discussed at an MCO Operational meeting at that time.
1.2.4 Highlight significant demonstration operations or policy considerations that impacted or could impact beneficiary participation, demonstration enrollment or rewards granted for completion of incentivized healthy behaviors. Note any activity that may accelerate or impede the policy's implementation.	X		

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>HB.Mod_2. State-specific metrics</b>			
<b>HB.Mod_2.1 Metric trends</b>			
2.1.1 Discuss any data trends related to state-specific metrics. Describe and explain changes (+ or -) greater than two percent.			<i>Iowa does not report any additional state-specific metrics for the Healthy Behaviors program.</i>

Prompt		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>Retroactive eligibility waiver (RW)</b>				
<b>RW.Mod_1. Retroactive eligibility waiver and demonstration requirements</b>				
<b>RW.Mod_1.1 Metric trends</b>				
1.1.1	Discuss any data trends related to beneficiaries subject to retroactive eligibility waivers. Describe and explain changes (+ or -) greater than two percent.	X	<i>RW_1-3</i>	
<b>RW.Mod_1.2 Implementation update</b>				
1.2.1	Compared to the demonstration design details outlined in the implementation plan, describe any changes or expected changes to how the state will determine whether beneficiaries are exempt from the retroactive eligibility waiver.			<i>No changes anticipated</i>
1.2.2	Compared to the demonstration design details outlined in the implementation plan, describe any modifications or expected modifications to Medicaid applications to reflect the retroactive eligibility waiver.			<i>No changes anticipated</i>
1.2.3	Report any modifications to the appeals processes for beneficiaries subject to retroactive eligibility waivers.			<i>No modifications to the appeals process anticipated.</i>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>RW.Mod_2. Develop comprehensive communications strategy</b>			
<b>RW.Mod_2.1 Metric trends – <i>No metric trend analysis is required for this reporting topic.</i></b>			
<b>RW.Mod_2.2 Implementation update</b>			
2.2.1 Compared to the details outlined in the implementation plan, describe any change or expected changes to the state’s strategy for communicating to beneficiaries about changes to retroactive eligibility policies.			<i>No changes have occurred. No changes are anticipated.</i>
2.2.2 Describe any communication or outreach that was conducted with partner organizations, including managed care organizations and community organizations.	X		
2.2.3 Describe any communication or outreach that was conducted with providers.	X		



Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>RW.Mod_3. State-specific metrics</b>			
<b>RW.Mod_3.1 Metric trends</b>			
3.1.1 Discuss any data trends related to state-specific metrics. Describe and explain changes (+ or -) greater than two percent.			<i>Iowa does not report any additional state-specific metrics for the Retroactive Eligibility Waiver (RW).</i>

Prompt	State has no trends/update (place an X)	Related metric(s) (if any)	State response
<b>Dental wellness plan</b>			
<b>DWP.Mod_1. Specify dental wellness plan policies</b>			
<b>DWP.Mod_1.1 Metric trends</b>			
1.1.1 Discuss any data trends related to quality of care and health outcomes. Describe and explain changes (+ or -) greater than two percent.		IA_DWP_1-5	These measures are annual and will not be reported again until November 2024.
1.1.2 Discuss any data trends related to appeals and grievances. Describe and explain changes (+ or -) greater than two percent.		IA_DWP_6-8	Appeals and grievances fluctuated more than (+ or -) greater than two percent. This is likely due to the PHE unwind, which continues after this reporting period.
1.1.3 Discuss any data trends related to access to care. Describe and explain changes (+ or -) greater than two percent.		IA_DWP_9-12	<ul style="list-style-type: none"> <li>• DWP measures for Primary Care provider availability for kids aged 0-20, was steady last quarter, but dropped 5% this quarter. However, all other measures (reported below) remained steady this quarter, when they had larger changes (+ or -) 2% last quarter.</li> <li>• Primary Care Provider active participation for kids aged 0-20 remained steady and did not change (+ or -) 2% this quarter.</li> <li>• Specialist Provider availability for kids aged 0-20 remained steady and did not change (+ or -) 2% this quarter.</li> <li>• Specialist provider active participation for kids aged 0-20 remained steady and did not change (+ or -) 2%.</li> </ul>

Prompt	State has no trends/update (place an X)	Related metric(s) (if any)	State response
<b>DWP.Mod_1.2 Implementation update</b>			
1.2.1 Highlight significant demonstration operations or policy considerations that could positively or negatively impact quality of care and health outcome, appeals and grievances, access to care, or any other provision that has potential for beneficiary impacts. Also note any activity that may accelerate or create delays or impediments in achieving the demonstration's approved goals or objectives, if not already reported elsewhere in this document. See Monitoring Report Instructions for more detail.	X		One of our PAHPs, Delta Dental, tabled and attended sessions at the Iowa Community Health Conference in January and the Public Health Conference of Iowa in March. Delta Dental staff also attended the Health Fair at Harding Middle School in partnership with Molina to provide members with oral hygiene items and education about Hawki and oral health. 3,340 postcards with information about their benefits were sent out to newly eligible Hawki members. Additionally, over 3,100 postcards about utilization of services were sent out to Hawki members who had been enrolled for six months with no service.
1.2.2 Compared to the demonstration design details outlined in the implementation plan, describe any modifications or expected modifications.			<i>No anticipated changes.</i>

#### 4. Narrative information on implementation for any demonstration with eligibility and coverage policies

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
<b>AD.Mod_1 Metrics and operations for any demonstrations with eligibility and coverage policies (Any demonstration topics are applicable for reporting on the state's broader section 1115 demonstration. In support of CMS's efforts to simplify data collection and support analysis across states, report for <u>all beneficiaries in the demonstration</u>, not only those subject to eligibility and coverage policies.)</b>			
<b>AD.Mod_1.1 Metric trends</b>			
1.1.1 Discuss any data trends related to overall enrollment in the demonstration. Describe and explain changes (+ or -) greater than two percent.		AD_1-5	<p>At the end of this quarter, Iowa had 188,151 total enrollees in the Iowa Wellness Plan (IWP). This is a 3.0% decrease from the prior quarter. The average number of new enrollees per month over the prior quarter was 1,769, decreasing 46% from the prior quarter.</p> <p>The decrease in total enrollees can still be attributed to the PHE unwind that was happening this quarter.</p> <p>The decrease in the average number of new enrollees in the 1<sup>st</sup> Quarter is most likely attributed to the annual open enrollment period at the Federal Marketplace (FFM) during the 4<sup>th</sup> Quarter which causes an increase in applications. The decrease in the 1<sup>st</sup> quarter can be attributed to the return to a normalization after the spike in applications the prior quarter.</p>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
1.1.2 Discuss any data trends related to mid-year loss of demonstration eligibility. At a minimum, changes (+ or -) greater than two percent should be described.		AD_6-10	<p>The number of members determined ineligible for any reason other than at renewal decreased 10% this quarter. The number of members determined ineligible after a member-reported change in circumstances decreased 16%. The number of members no longer eligible that were transferred to another eligibility group increased 8%.</p> <p>These numbers are expected to continue to fluctuate more than (+ or -) 2% due to the continued PHE unwind plan.</p>
1.1.3 Discuss any data trends related to enrollment duration at time of disenrollment. Describe and explain changes (+ or -) greater than two percent.		AD_11-13	Not reported by the State of Iowa.
1.1.4 Discuss any data trends related to renewals. Describe and explain changes (+ or -) greater than two percent.		AD_14-21	<p>These numbers are expected to continue to fluctuate more than (+ or -) 2% due to the continued PHE unwind plan. More specifically, the fluctuations showed themselves as follows:</p> <ul style="list-style-type: none"> <li>• Beneficiaries due for renewal decreased 24%.</li> <li>• Beneficiaries determined ineligible at renewal and disenrolled from Medicaid increased 5%.</li> <li>• Beneficiaries determined ineligible at renewal and transferred to another Medicaid category increased 32%.</li> </ul>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
1.1.5 Discuss any data trends related to cost sharing limits. Describe and explain changes (+ or -) greater than two percent.		AD_22	<p>The AD_22 measure indicates “Beneficiaries who renewed ex-parte”. This is not a cost share measure as described in the 1.1.5 Prompt.</p> <p>The number of beneficiaries who renewed ex-parte decreased 17% this quarter. Efforts continue during the PHE to attempt to renew Medicaid members ex-parte in order to alleviate the volume of manual renewals that require processing in the field.</p>
1.1.6 Discuss any data trends related to appeals and grievances. Describe and explain changes (+ or -) greater than two percent.		AD_23-27	Not reported by the State of Iowa.
1.1.7 Discuss any data trends related to access to care. Describe and explain changes (+ or -) greater than two percent.		AD_28-36	<p>In the 3<sup>rd</sup> Quarter, Iowa onboarded an additional MCO, Molina. Effective 07/01/23, Iowa now has three MCOs instead of two. Adding an MCO greatly increased Iowa’s provider network from 2<sup>nd</sup> to 3<sup>rd</sup> quarter (available PCPs - 21%, and available specialists – 20%). This increase was reflected in last quarter’s measures as there is a 90-day lag on this measure set. In the 4<sup>th</sup> Quarter, there was a smaller decrease (PCPs - 5%, and available specialists – 5%)</p> <p>For IHAWP, primary care provider (PCP) participation increased by 56% on last quarter’s reports, but decreased 55% on this quarter’s reports. Specialist provider participation increased by 50% last quarter, but decreased 66% on this quarter’s reports.</p> <p><i>AD_36 is an annual measure. Annual measures will be reported next in November 2024.</i></p>

Prompt	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
1.1.8 Discuss any data trends related to quality of care and health outcomes. Describe and explain changes (+ or -) greater than two percent.		AD_37-43	<i>These are annual measures that will be reported next in November 2024.</i>
1.1.9 Discuss any data trends related to administrative costs. Describe and explain changes (+ or -) greater than two percent.		AD_44	<i>These are annual measures that will be reported next in November 2024.</i>
<b>AD.Mod_1.2. Implementation update</b>			
1.2.1 Highlight significant demonstration operations or policy considerations that could positively or negatively impact beneficiary enrollment, compliance with requirements, access to services, timely provision of services, budget neutrality, or any other provision that has potential for beneficiary impacts. Also note any activity that may accelerate or create delays or impediments in achieving the demonstration's approved goals or objectives, if not already reported elsewhere in this document. See Monitoring Report Instructions for more detail.			The PHE unwind process from the MOE continues to impact several measures of enrollment much greater than (+/-) 2%.

Prompt		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
AD.Mod_2. State-specific metrics				
AD.Mod_2.1 Metric trends				
2.1.1	Discuss any data trends related to state-specific metrics. Discuss each state-specific metric trend in a separate row. Describe and explain changes (+ or -) greater than two percent.	X		



## 5. Narrative information on other reporting topics

Prompt	State has no update to report (place an X)	State response
<b>1. Budget neutrality</b>		
<b>1.1 Current status and analysis</b>		
1.1.1 Discuss the current status of budget neutrality and provide an analysis of the budget neutrality to date. If the eligibility and coverage policy component is part of a comprehensive demonstration, the state should provide an analysis of the eligibility and coverage policy related budget neutrality and an analysis of budget neutrality as a whole.	X	
<b>1.2 Implementation update</b>		
1.2.1 Describe any anticipated program changes that may impact financial/budget neutrality.		No anticipated changes.

Prompt	State has no update to report (place an X)	State response
<b>2. Eligibility and coverage demonstration evaluation update</b>		
<b>2.1 Narrative information</b>		
2.1.1 Provide updates on eligibility and coverage policy evaluation work and timeline. The appropriate content will depend on when this report is due to CMS and the timing for the demonstration. There are specific requirements per 42 Code of Federal Regulations (CFR) § 431.428a(10) for annual [monitoring] reports. See Monitoring Report Instructions for more details.		<p>The Public Policy Center of Iowa (PPC) spent the 1<sup>st</sup> quarter on several projects.</p> <ul style="list-style-type: none"> <li>• The DWP Provider survey was completed. Data cleaning and analysis began. The DWP Consumer survey was being developed and was fielded in late March.</li> <li>• The Healthy Behavior Incentive (HBI) interview guide was developed. Staff was trained on the interviews and calls began in the end of March. They also began development and review of an HBI survey to be fielded in summer 2024.</li> <li>• Planning began on developing a survey instrument for the Member Experiences Member Survey. This will include questions about NEMT.</li> <li>• In planning for the Process Evaluation, they are working on interview participant recruitment, instrument development, and data extraction.</li> </ul>
2.1.2 Provide status updates on deliverables related to the demonstration evaluation and indicate whether the expected timelines are being met and/or if there are any real or anticipated barriers in achieving the goals and timeframes agreed to in the STCs.		Status updates are listed in the box above. All expected timelines are currently being met.
2.1.3 List anticipated evaluation-related deliverables related to this demonstration and their due dates.	X	

Prompt	State has no update to report (place an X)	State response
<b>3. Other eligibility and coverage demonstration reporting</b>		
<b>3.1 General reporting requirements</b>		
3.1.1 Describe whether the state foresees the need to make future changes to the STCs, implementation plan, or monitoring protocol, based on expected or upcoming implementation changes.	X	
3.1.2 Compared to the details outlined in the STCs and the monitoring protocol, describe whether the state has formally requested any changes or whether the state expects to formally request any changes to: 3.1.2.a The schedule for completing and submitting monitoring reports	X	
3.1.2.b The content or completeness of submitted monitoring reports and or future monitoring reports	X	
3.1.3 Describe whether the state has identified any real or anticipated issues submitting timely post-approval demonstration deliverables, including a plan for remediation.	X	
3.1.4 Provide updates on the results of beneficiary satisfaction surveys, if conducted during the reporting year, including updates on grievances and appeals from beneficiaries, per 42 CFR 431.428(a)5		Iowa does not report on the AD measures for grievances and appeals for IHAWP. All beneficiary satisfaction surveys would be conducted by PPC for evaluation purposes. The status of those deliverables are listed in 2.1.1.

Prompt	State has no update to report (place an X)	State response
<b>3.2 Post-award public forum</b>		
3.2.1 If applicable within the timing of the demonstration, provide a summary of the annual post-award public forum held indicating any resulting action items or issues. A summary of the post-award public forum should be included here for the period during which the forum was held and in the annual monitoring report.		The annual forum will be held in the next quarter (2QCY24). 30-day public notice for this meeting was posted toward the end of this quarter.

Prompt	State has no update to report (place an X)	State response
<b>4. Notable state achievements and/or innovations</b>		
<b>4.1 Narrative information</b>		
4.1.1 Provide any relevant summary of achievements and/or innovations in demonstration enrollment, benefits, operations, and policies (1) pursuant to the eligibility and coverage policy hypotheses (or if broader demonstration, then eligibility and coverage policy related) or (2) that served to provide better care for individuals, better health for populations, and/or reduce per capita cost. Achievements should focus on significant impacts to beneficiary outcomes. Whenever possible, the summary should describe the achievement or innovation in quantifiable terms (e.g., number of impacted beneficiaries).		The average number of new enrollees for the IWP per month was 1,769. This is an increase over the prior quarter and demonstrates the continued need for health care coverage for individuals ages 19-64.

\*The state should remove all example text from the table prior to submission.

Note: States must prominently display the following notice on any display of measure rates based on NCQA technical specifications for 1115 eligibility and coverage demonstration monitoring metrics:

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