

**QUARTERLY MONITORING REPORT
FLORIDA FAMILY PLANNING SECTION 1115 DEMONSTRATION**

State: Florida

Demonstration Reporting Period: Quarter 3, January 1, 2020 – March 31, 2020

Demonstration Year: 22

Approved start and end date of the Demonstration: March 8, 2019 – June 30, 2023

A. Executive Summary

1. The Family Planning Waiver provides family planning services to women ages 14 through 55 years with family income at or below 191 percent of the Federal Poverty Level who have lost or are losing Florida Medicaid State Plan eligibility and are not otherwise eligible for the Children's Health Insurance Program or enrolled in health insurance coverage that provides family planning services. Eligibility is limited to a period of up to 24 months following the loss of Medicaid coverage, as authorized in section 409.904(5), Florida Statutes (F.S.), to provide transitional coverage for those losing Medicaid eligibility.

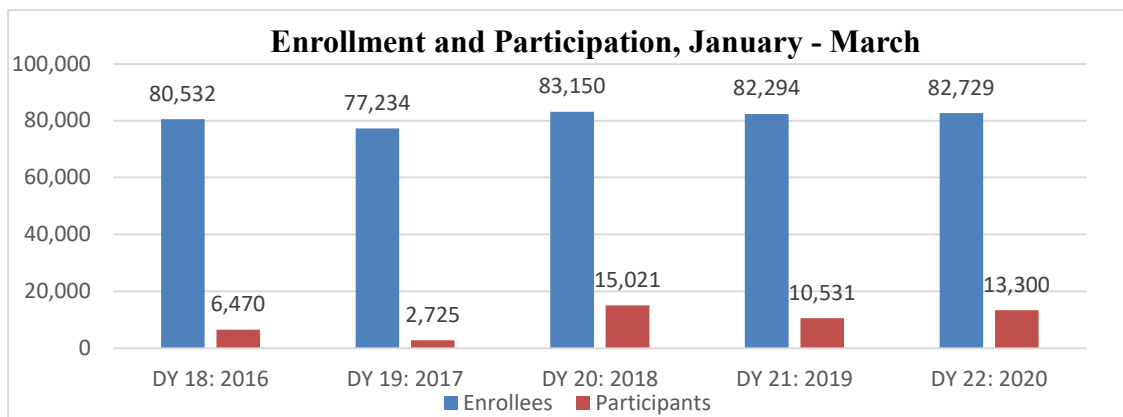
The State is required to submit a quarterly report summarizing the events that occurred during the quarter or are anticipated to occur in the near future that affect health care delivery. This report is the third quarter report for demonstration year (DY) 22 covering the period of January 1, 2020, through March 31, 2020.

2. Program Updates

a. Current Trends and Significant Program Activity

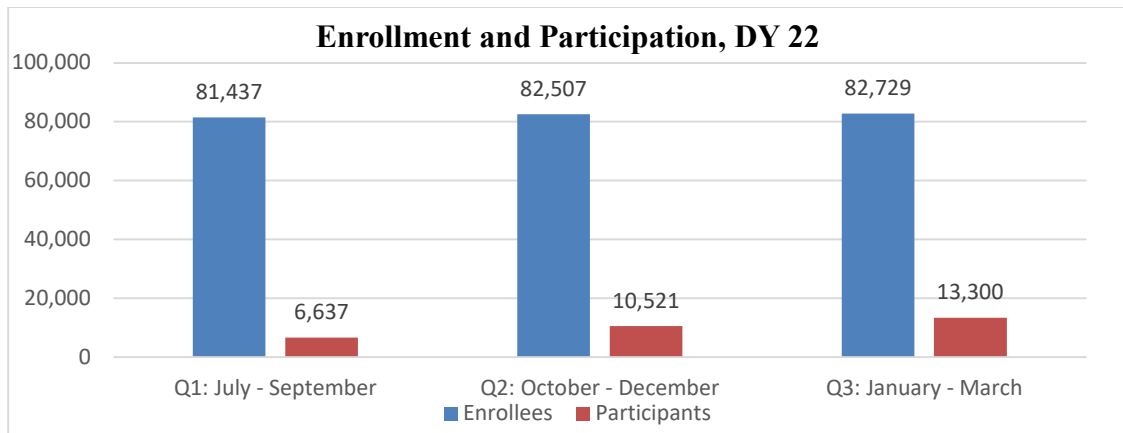
i. Quarter 3:

- (1) Enrollment numbers continue to remain stable, with only a slight increase of 435 enrollees, or 0.5%, from Quarter 3 of DY 21 (82,294) to Quarter 3 of DY 22 (82,729).
- (2) Participation within the waiver increased in Quarter 3 of DY 22 (16%) as compared to Quarter 3 of DY 21 (13%).



ii. DY 22

- (1) Enrollment numbers have remained stable across DY 22, with 81,437 enrollees in Quarter 1, 82,507 enrollees in Quarter 2, and 82,729 enrollees in Quarter 3.
- (2) Participation within DY 22 has increased, with 8% of enrollees participating in Quarter 1, 13% participating in Quarter 2, and 16% participating in Quarter 3.



3. Policy Issues and Challenges

The Agency for Health Care Administration (Agency), in coordination with the Department of Children and Families (DCF) and the Department of Health (DOH), submitted to the Centers for Medicare & Medicaid Services (CMS) an updated implementation plan for integrating the Family Planning Waiver eligibility and application processes into the eligibility system operated by the State for Medicaid State Plan coverage in accordance with Section 1943 of the Social Security Act on August 4, 2020. The DOH has updated the Family Planning Waiver application to collect all information needed to determine eligibility using Modified Adjusted Gross Income (MAGI) and to align with federal conditions of eligibility, and the Agency has incorporated updates into the letters sent to individuals enrolling in the Family Planning Waiver for their second twelve month period of eligibility following the loss of Medicaid coverage.

DCF submitted a Legislative Budget Request for state fiscal year 2020/2021. While DCF did not receive specific funding in state fiscal year 2020/2021 for the implementation requirements related to Family Planning, they will resubmit a Legislative Budget Request for state fiscal year 2021/2022.

B. Participation Monitoring

A summary of activities and outcomes occurring from January 1, 2020 – March 31, 2020 that address improving demonstration participation and service utilization among demonstration enrollees is provided in the following table:

County	Call Type	Number of clients	Number of clients	Community Outreach
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		applied	approved	
Jackson	Follow-up	0	0	Posters, pins, and flyers have been made and are utilized. The Family Planning Waiver (FPW) application is available on the county website. Information is also provided at health fairs.
Glades, Hendry	Follow-up	0	0	Staff perform data inquiries to confirm eligibility for the FPW and provide fliers, pamphlets, and applications.
Putnam	Follow-up	3	0	Staff promote the FPW at the health department and with community partners through the use of brochures/posters and outreach programs.
Osceola	Desk Review	18	1	Staff send out mailers to clients who may be eligible for the FPW, and the Healthy Start Coalition also promotes and educates on the FPW.
Holmes	Desk Review	0	0	Women are offered information on the FPW by the front office staff upon check-in. Eligibility is checked the day before an appointment and if the recipient has lost Medicaid, they are given the FPW application to complete and return. Staff also provides information about the FPW to participants in classes and at community events.
Washington	Desk Review	0	0	Women are offered information on the FPW by the front office staff upon check-in. Eligibility is checked the day before an appointment and if the recipient has lost Medicaid, they are given the FPW application to complete and return. Staff also provides information about the FPW to participants in classes and at community events. Information on the FPW is placed in the lobby, at the front window, and in the clinic for clients.
Seminole	Technical	29	14	Staff actively review the list of

	Assistance			clients scheduled for FPW services to identify those who have lost Medicaid coverage and contact them to introduce the FPW. In addition, FPW information is included on the website and provides extensive information. Signage is included around the WIC and Florida Healthy Babies areas that also help promote the FPW.
Leon	Technical Assistance	3	0	The FPW is promoted through the county health department obstetrician offices since they do Healthy Start prenatal pick up, the Healthy Start Coalition, WIC, and Family Planning programs. The FPW is also promoted at events in the community, such as the Baby and You event.
Pinellas	Technical Assistance	17	13	Staff promote the FPW by educating clients about the waiver during visits and have worked with the Healthy Start Coalition of Pinellas to create a FPW flyer that is distributed to OB/GYN offices in the county explaining the program and listing contact information.
Flagler	Technical Assistance	37	22	Staff promote FPW activities through health fairs, access Flagler, Flagler Cares, and sending information to all community resources.
Taylor	Technical Assistance	0	0	Healthy Start staff are very engaged in community events. They provide outreach during those events and during home visits. Front desk and nursing staff also promote the FPW within the health department.

C. Utilization Monitoring

The state will summarize utilization through a review of claims/encounter data for the demonstration population in the subsequent tables. This includes the following:

Table 1. Utilization Monitoring Measures

Topic	Measure [reported for each month included in the report]
Utilization Monitoring	Unduplicated Number of Enrollees by Quarter
	Unduplicated Number of Beneficiaries with any Claim by Quarter (by key demographic characteristics such as age, gender, and income level)
	Utilization by Primary Method and Age Group
	Total number of beneficiaries tested for any sexually transmitted disease
	Total number of female beneficiaries who obtained a cervical cancer screening
	Total number of female beneficiaries who received a clinical breast exam

Table 2: Unduplicated Number of Enrollees by Quarter

	Number of Female Enrollees by Quarter				
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Unduplicated Female Enrollment*
Quarter 1	5	4,331	76,571	530	81,437
Quarter 2	4	4,357	77,594	552	82,507
Quarter 3	5	4,376	77,784	564	82,729
Quarter 4					

*Total column is calculated by summing columns 2-5.

Table 3: Unduplicated Number of Beneficiaries with any Claim by Age Group per Quarter in the Demonstration Year (to date)

	Number of Females Who Utilize Services by Age and Quarter					
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Female Users *	Percentage of Total Unduplicated Female Enrollment
Quarter 1	3	765	5,828	41	6,637	8.15%
Quarter 2	6	1,197	9,256	62	10,521	10.30%
Quarter 3	7	1,518	11,699	76	13,300	10.84%
Quarter 4						

*Total column is calculated by summing columns 2-5.

Table 4: Contraception Utilization by Age Group per Demonstration Year (to date)**

Effectiveness	Users of Contraceptives					
		14 years old and under	15 – 20 years old	21 – 44 years old	45 years old and older	Total
Most and Moderately Effective*	Numerator	4	474	2,848	12	3,338
	Denominator	7	1,518	11,699	76	13,300
Long-acting reversible contraceptive (LARC)*	Numerator	1	81	502	0	584
	Denominator	7	1,518	11,699	76	13,300
Total	Numerator	5	555	3,350	12	3,922
	Denominator	7	1,518	11,699	76	13,300

*This measure is calculated as per the Medicaid and CHIP Child and Adult Core Set measure for contraceptive care for all women.

**Guidance for Reporting on page 42-44 of the Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid 2019 Technical Specifications and Resource Manual was used to calculate the measures for Table 4.

Table 5: Number Beneficiaries Tested for any STD by Demonstration Year

Test	Total Tests	
	Number	Percent of Total Enrolled Females
Unduplicated number of beneficiaries who obtained an STD test*	4,766	3.89%

*Used procedure codes:

'86592','86593','86689','86694','86695','86696','86701','86702','86703','86706','86707','86762','86803','87070','87075','87081','87086','87088','87110','87164','87205','87206','87210','87252','87270','87273','87274','87340','87341','87350','87390','87480','87481','87490','87491','87510','87511','87516','87520','87521','87522','87528','87529','87530','87534','87535','87590','87591','87592','87623','87624','87660','87661','87810','87850'

Table 6: Total Number of Female Beneficiaries who obtained a Cervical Cancer Screening

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who obtained a cervical cancer screening*	1,579	1.29%

*Used procedure codes:

'88141','88142','88143','88150','88152','88153','88155','88164','88165','88166','88167','88174','88175'

Table 7: Breast Cancer Screening

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who received a Breast Cancer Screening*	0	N/A

*Breast cancer screenings are done as part of a routine physical (evaluation and management), and as such are not able to be identified in this format.

Table 8: Post-Partum Contraceptive Care*

Screening Activity	Number	Percent of Total Enrolled Females
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception:	0	0
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception:	0	0
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0

*Florida does not enroll individuals within 3 and 60 days of delivery into the Family Planning Waiver. These individuals still have access to full State Plan Medicaid coverage through 60 days postpartum.

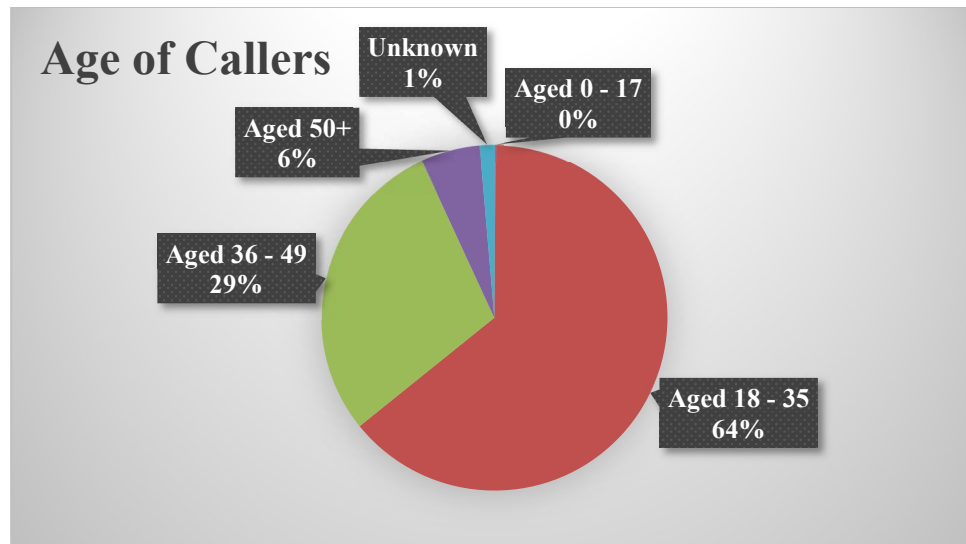
D. Program Outreach and Education

1. General Outreach and Awareness

- a.** Provide information on the public outreach and education activities conducted this demonstration quarter; and,
- b.** Provide a brief assessment on the effectiveness of these outreach and education activities.

County	Number of clients applied	Number of clients approved	Community Outreach	All requirements met on monitoring tool?	Follow-up activities?
Hardee	4	3	Staff provide FPW brochures to potentially eligible clients who have appointments in either the Family Planning or STI clinic. Nurses also encourage women who do not have insurance and might be eligible for the program to speak to the front desk staff for an application.	Yes	Yes
Dade	48	20	The clerks at the clinics verify eligibility for the FPW and offer applications to eligible clients. In addition, outreach by phone to FPW approved clients is completed by staff to provide waiver-related information as well as appointments.	Yes	Yes

In addition to the outreach and education referenced above, the Florida Family Health Line, a toll-free hotline, provided 1,539 callers with information about the Family Planning Waiver during this quarter. This included 496 calls in January 2020, 523 calls in February 2020, and 520 calls in March 2020.



E. Program Integrity

Local county health departments assist individuals who may be eligible for Florida Medicaid due to pregnancy or the Family Planning Waiver program apply for the appropriate coverage. Currently, the DCF determines eligibility for Florida Medicaid due to pregnancy and the DOH determines eligibility for the Family Planning Waiver program. However, local county health departments are able to determine presumptive eligibility for either group and provide point of care services.

The Agency collaborated with Florida State University (FSU) to produce an evaluation design and submitted the draft evaluation design to CMS on July 5, 2019. The Agency received comments and recommendations from CMS and worked with FSU to revise the evaluation design. The Agency received final approval of the evaluation design on February 25, 2020 and executed a new three-year Family Planning Waiver Evaluation contract on March 9, 2020, with FSU.

F. Grievances and Appeals

There was one grievance/appeal filed with DOH during Quarter 3, and no fair hearings. The grievance/appeal was regarding the initial 12-month coverage period ending. It was determined that the incorrect letter was sent to the client, and the application to extend coverage was mailed to the client in the follow-up letter.