

**QUARTERLY MONITORING REPORT**  
**FLORIDA FAMILY PLANNING SECTION 1115 DEMONSTRATION**

**State:** Florida

**Demonstration Reporting Period:** Quarter 2, October 1, 2020 – December 31, 2020

**Demonstration Year:** 23

**Approved start and end date of the Demonstration:** March 8, 2019 – June 30, 2023

**A. Executive Summary**

1. The Family Planning Waiver provides family planning services to women ages 14 through 55 years with family income at or below 191 percent of the Federal Poverty Level who have lost or are losing Florida Medicaid State Plan eligibility and are not otherwise eligible for the Children's Health Insurance Program or enrolled in health insurance coverage that provides family planning services. Eligibility is limited to a period of up to 24 months following the loss of Medicaid coverage, as authorized in section 409.904(5), Florida Statutes, to provide transitional coverage for those losing Medicaid eligibility.

The State is required to submit a quarterly report summarizing the events that occurred during the quarter or are anticipated to occur in the near future that affect health care delivery. This report is the second quarter report for demonstration year (DY) 23 covering the period of October 1, 2020, through December 31, 2020.

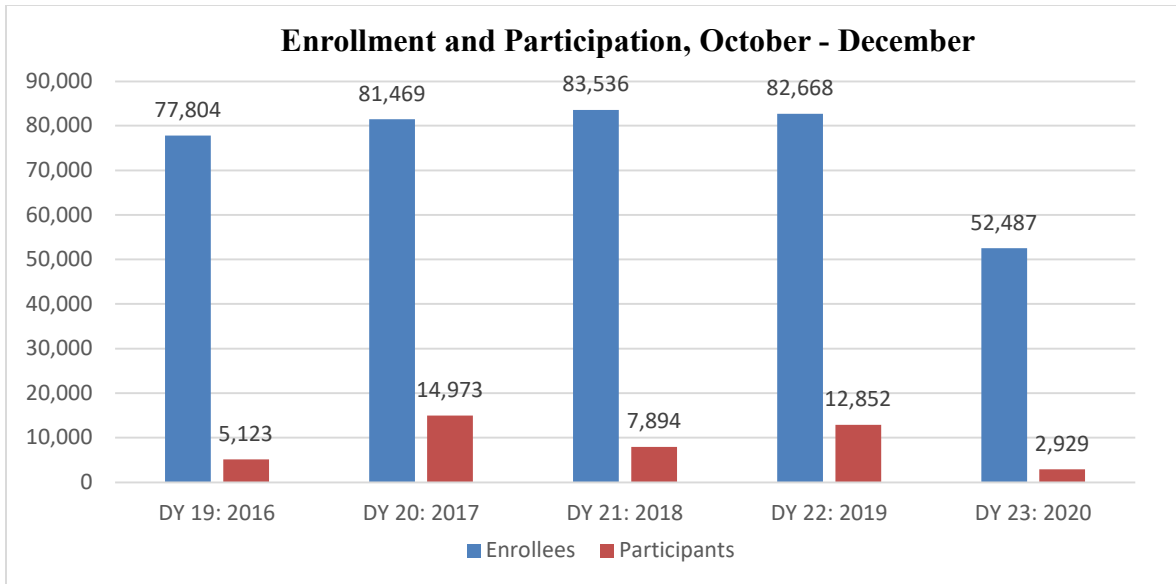
Beginning in DY 22 and continuing through DY 23, Florida and the nation were affected by the COVID-19 public health emergency, which impacted both enrollment and outreach activities.

**2. Program Updates**

**a. Current Trends and Significant Program Activity**

- i. Enrollment numbers continued to decrease in the Family Planning Waiver from Quarter 1 of DY 23 to Quarter 2 of DY 23. This is due to the COVID-19 Maintenance of Effort requirements that allow for continuation of full Medicaid benefits during the public health emergency. From Quarter 1 of DY 23 (57,180), enrollment decreased by 4,693 participants (52,487). Additionally, enrollment decreased by 30,181 participants from Quarter 2 of DY 22 (82,668) to Quarter 2 of DY 23 (52,487).
- ii. Participation within the waiver also decreased in Quarter 2 of DY 23 (6%) as compared to Quarter 2 of DY 22 (16%).

Enrollment and participation numbers for the past five years for the period of October – December are presented in the chart below.



### 3. Policy Issues and Challenges

The Agency for Health Care Administration (Agency), in coordination with the Department of Children and Families (DCF) and the Department of Health (DOH), submitted to the Centers for Medicare & Medicaid Services (CMS) an updated implementation plan for integrating the Family Planning Waiver eligibility and application processes into the eligibility system operated by the State for Medicaid State Plan coverage in accordance with Section 1943 of the Social Security Act on August 4, 2020. During this period, the State continued its efforts to prepare for transition implementation to include updates to the Family Planning Waiver Application and recipient notification letters pending Legislative approval and funding.

DCF submitted a Legislative Budget Request for state fiscal year (SFY) 2021/2022 to request specific funding for the implementation requirements related to Family Planning.

Additionally, during this quarter, Florida and the nation continued to be affected by the COVID-19 public health emergency, which impacted both enrollment and outreach activities.

### B. Participation Monitoring

The State was able to complete a number of site visits throughout the state during this quarter. A summary of activities and outcomes occurring from October 1, 2020 – December 31, 2020 that address improving demonstration participation and service utilization among demonstration enrollees is provided in the following table:

<b>County</b>	<b>Call Type</b>	<b>Number of clients applied</b>	<b>Number of clients approved</b>	<b>Community Outreach</b>
Polk	Follow-up	2	1	All Senior Clerks were provided a minimum guideline list to identify clients who might qualify for the Family Planning Waiver. The clients who meet these qualifications are informed they may qualify, and the application process is completed on-site.
Palm Beach	Follow-up	0	0	Activities that promote utilization of the Medicaid Family Planning Waiver include: Medicaid Family Planning Wavier information is included in the "Pregnancy Guide for Palm Beach County Families" and the "New Baby Guide for Palm Beach County Families" publications. These guides, funded by the Children's Services Council, are available in English, Spanish, and Creole. The Pregnancy Guide is provided to all pregnant women and distributed by their medical provider or the Healthy Beginning Centralized Intake and Referral Agency, Healthy Mothers Healthy Babies. The New Baby Guide is provided to all post-partum women prior to their discharge from the hospital (after giving birth) and is distributed by the Healthy Beginning Centralized Intake and Referral Agency, HomeSafe.
Orange	Follow-up	0	0	We currently use our financial counselors as subject matter experts, and they provide education to the patient.
Jefferson	Desk Review	0	0	Our front desk staff is knowledgeable about Medicaid and when they see a client who would qualify for the Family Planning Waiver program, the appropriate personnel is notified and the client is signed up for the program.

Madison	Desk Review	0	0	Our front desk staff is knowledgeable about Medicaid and when they see a client who would qualify for the Family Planning Waiver program, the appropriate personnel is notified and the client is signed up for the program.
Dixie	Desk Review	0	0	Online training is available. School Health sends home a waiver card once a year and staff take it to events. It is also posted in the county health departments.
Gilchrist	Desk Review	0	0	Online training is available. School Health sends home a waiver card once a year and staff take it to events. It is also posted in the county health departments.
Levy	Desk Review	0	0	Online training is available. School Health sends home a waiver card once a year and staff take it to events. It is also posted in the county health departments.
Sarasota	Desk Review	11	7	An experienced Medicaid-trained eligibility staff member assumes the responsibility for training additional teammates on the Family Planning Waiver. All clerical staff receive training and refreshers on Family Planning and the Family Planning Waiver. We have color-coded (pink) Family Planning Waiver applications to gauge the number of applications received from front line clerical staff. Approximately 84% of Family Planning Waiver applications received from July 1, 2019 – June 30, 2020 were initiated by front line clerical staff. The last two quarters have seen a significant drop due to minimal face to face contact. The Medicaid system is reviewed the day before the scheduled appointment for every Family Planning client and if they meet criteria for the Family Planning Waiver, they are given an

				application to submit from the waiting room, prior to their appointment.
Manatee	Technical Assistance	0	0	Literature and posted material are in exam rooms, the registration area, and in waiting areas. Literature is also distributed at health fairs, community events, and on both mobile units during outreach events.
Columbia	Technical Assistance	0	0	Staff are encouraged to check FLMMS daily for the next day's appointments to see if any clients qualify for the Family Planning Waiver, as well as using their relationship with Healthy Start, who would also have client financial information to help promote the waiver.
Hamilton	Technical Assistance	0	0	Staff are encouraged to check FLMMS daily for the next day's appointments to see if any clients qualify for the Family Planning Waiver, as well as using their relationship with Healthy Start, who would also have client financial information to help promote the waiver.
Collier	Technical Assistance	0	0	All eligible Healthy Start clients are provided information about the Family Planning Waiver. Applications are available on brochures provided directly and also on the DOH Collier website. Family Planning Waiver clients are directed to the Title X Family Planning clinic at DOH Collier.

### C. Utilization Monitoring

The state will summarize utilization through a review of claims/encounter data for the demonstration population in the subsequent tables. This includes the following:

**Table 1. Utilization Monitoring Measures**

Topic	Measure [reported for each month included in the report]
Utilization Monitoring	Unduplicated Number of Enrollees by Quarter
	Unduplicated Number of Beneficiaries with any Claim by Quarter (by key demographic characteristics such as age, gender, and income level)
	Utilization by Primary Method and Age Group
	Total number of beneficiaries tested for any sexually transmitted disease
	Total number of female beneficiaries who obtained a cervical cancer screening
	Total number of female beneficiaries who received a clinical breast exam

**Table 2: Unduplicated Number of Enrollees by Quarter**

	Number of Female Enrollees by Quarter				
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Unduplicated Female Enrollment*
Quarter 1	1	2,104	54,573	502	57,180
Quarter 2	1	1,550	50,391	545	52,487
Quarter 3					
Quarter 4					

\*Total column is calculated by summing columns 2-5.

**Table 3: Unduplicated Number of Beneficiaries with any Claim by Age Group per Quarter in the Demonstration Year (to date)**

	Number of Females Who Utilize Services by Age and Quarter					Percentage of Total Unduplicated Female Enrollment
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Female Users *	
Quarter 1	0	252	1,736	10	1,998	3%
Quarter 2	0	344	2,568	17	2,929	6%
Quarter 3						
Quarter 4						

\*Total column is calculated by summing columns 2-5.

**Table 4: Contraception Utilization by Age Group per Demonstration Year (to date)\*\***

Effectiveness	Users of Contraceptives					
		14 years old and under	15 – 20 years old	21 – 44 years old	45 years old and older	Total
Most and Moderately Effective*	Numerator	0	115	625	4	744
	Denominator	0	271	2,068	16	2,355
Long-acting reversible contraceptive (LARC)*	Numerator	0	19	130	0	149
	Denominator	0	271	2,068	16	2,355
<b>Total</b>	Numerator	0	134	755	4	893
	Denominator	0	271	2,068	16	2,355

\*This measure is calculated as per the Medicaid and CHIP Child and Adult Core Set measure for contraceptive care for all women.

\*\*Guidance for Reporting on page 42-44 of the Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid 2019 Technical Specifications and Resource Manual was used to calculate the measures for Table 4.

**Table 5: Number Beneficiaries Tested for any STD by Demonstration Year**

Test	Total Tests	
	Number	Percent of Total Enrolled Females
Unduplicated number of beneficiaries who obtained an STD test	963	1.83%

\*Used procedure codes:

'86592','86593','86689','86694','86695','86696','86701','86702','86703','86706','86707','86762','86803','87070','87075','87081','87086','87088','87110','87164','87205','87206','87210','87252','87270','87273','87274','87340','87341','87350','87390','87480','87481','87490','87491','87510','87511','87516','87520','87521','87522','87528','87529','87530','87534','87535','87590','87591','87592','87623','87624','87660','87661','87810','87850'

**Table 6: Total Number of Female Beneficiaries who obtained a Cervical Cancer Screening**

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who obtained a cervical cancer screening	484	0.92%

\*Used procedure codes:

'88141','88142','88143','88150','88152','88153','88155','88164','88165','88166','88167','88174','88175'

**Table 7: Breast Cancer Screening**

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who received a Breast Cancer Screening*	0	N/A

\*Breast cancer screenings are done as part of a routine physical (evaluation and management), and as such are not able to be identified in this format.

**Table 8: Post-Partum Contraceptive Care\***

Screening Activity	Number	Percent of Total Enrolled Females
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception:	0	0.00%
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0.00%
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception:	0	0.00%
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0.00%

\*Florida does not enroll individuals within 3 and 60 days of delivery into the Family Planning Waiver. These individuals still have access to full State Plan Medicaid coverage through 60 days postpartum.

## **D. Program Outreach and Education**

### **1. General Outreach and Awareness**

- a.** Provide information on the public outreach and education activities conducted this demonstration quarter; and,
- b.** Provide a brief assessment on the effectiveness of these outreach and education activities.



<b>County</b>	<b>Number of clients applied</b>	<b>Number of clients approved</b>	<b>Community Outreach</b>	<b>All requirements met on monitoring tool?</b>	<b>Follow-up activities?</b>
Lafayette	0	0	The Family Planning Waiver is promoted through the use of brochures and posters placed in the lobby, work-up rooms, exam rooms, rest rooms, and distributed by the front desk staff. Healthy Start provides support and education for the Family Planning Waiver in addition to having brochures, flyers, etc. in their lobby and exam rooms.	Yes	No
Suwannee	0	0	The Family Planning Waiver is promoted through the use of brochures and posters placed in the lobby, work-up rooms, exam rooms, rest rooms, and distributed by the front desk staff. Healthy Start provides support and education for the Family Planning Waiver in addition to having brochures, flyers, etc. in their lobby and exam rooms.	Yes	No
Lake	4	4	Outreach efforts have been seriously impacted by the COVID-19 public health emergency. Typically, there are two staff members that work outreach. Collaboration occurs with the Lake County School system,	Yes	No

			Healthy Start Programs, Federal Qualified Health Centers, Life Choices, and other indigent medical resources sites.		
Bradford	0	0	Outreach is through health fairs, community fairs, community presentations within Healthy Start, and community-based employees.	Yes	No
Union	0	0	Outreach is through health fairs, community fairs, community presentations within Healthy Start, and community-based employees.	Yes	No
Indian River	1	0	Outreach efforts have been seriously impacted by the COVID-19 public health emergency. Staff talk to the clients about the Family Planning Waiver program.	Yes	No
Sumter	0	0	The waiver program is promoted in the clinics through poster displays and forms. Sumter DOH has an active health education department/staff who participate in various outreach activities to promote our services. All health services are promoted, including Family Planning Waiver services. Examples of outreach activities include an annual fall festival, annual county fair, World's Greatest Baby Shower, and numerous health fairs	Yes	No

			<p>and activities throughout the year.</p> <p>Nursing staff who participated in Hepatitis A outreach activities promoted services at each outreach event attended (detention centers, faith-based organizations, behavioral health centers, etc.). Sumter DOH brochures are also provided at COVID-19 testing events to promote services.</p>		
Santa Rosa	0	0	The Family Planning Waiver program is promoted by front desk eligibility clerks and clinic staff during appointments.	Yes	No
Nassau	0	0	Clinic staff as well as WIC staff evaluate clients for Family Planning Waiver eligibility and refer individuals to a coordinator to complete the application process if needed. Healthy Start staff also help clients with the application process if needed.	Yes	No
Broward	1	1	The Family Planning Waiver is promoted with the use of flyers throughout the Family Planning clinic site, by eligibility staff during the clinic visit, and via the website. Eligibility staff remind patients regarding second year enrollment by providing	Yes	No

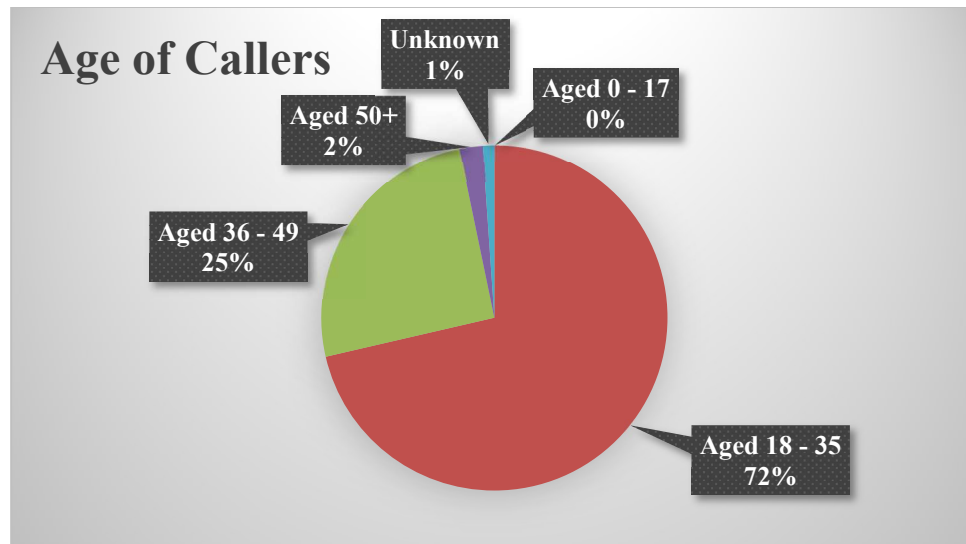
			applications, encouraging reminders to be set up on their personal phones, and staff reminder phone calls. Clients seeking pregnancy testing are served according to established guidelines and referred to medical providers for ongoing care.		
Highlands	0	0	Staff mail a letter and new application to patients that are eligible to reapply. Family Planning Waiver information is provided at health fairs and to WIC clients for distribution to potentially eligible clients throughout the county. Staff participate in the Community Action Group along with the Healthy Start Coalition, the Teen Pregnancy Prevention Alliance, and The Drug Free Highlands Coalition. Family Planning Waiver services information and educational materials are provided at multiple community health fairs, and at multiple committees. Staff work in collaboration with WIC and Baby Friendly. Additionally, staff provide information about immunizations, Family Planning services, contraceptive	Yes	No

			methods and the Family Planning Waiver at multiple community events and health fairs.		
Volusia	0	0	To promote the waiver, staff work closely with Healthy Start and OB/GYN providers. Staff educate the community during community partner meetings and provide contact information for follow up.	Yes	No

Each health department has various methods of promoting the Family Planning Waiver, such as working with community partners to promote the program, posting flyers and various forms of promotional materials in different areas of the county health department, hosting and/or participating in community outreach events, and proactively reaching out to potentially eligible individuals prior to appointments.

During this reporting period, 12 counties were monitored during the demonstration year's second quarter. Within these 12 counties, all requirements were met on the monitoring tools. There were a total of six clients that applied for Family Planning Waiver coverage within these 12 counties during the associated community outreach and five applications were approved. This coverage will begin after the Medicaid disenrollment freeze related to the COVID-19 public health emergency ends.

In addition to the outreach and education referenced above, the Florida Family Health Line, a toll-free hotline, provided 276 callers with information about the Family Planning Waiver during this quarter. This included 114 calls in October 2020, 81 calls in November 2020, and 81 calls in December 2020.



#### **E. Program Integrity**

Local county health departments assist individuals who may be eligible for Florida Medicaid due to pregnancy or the Family Planning Waiver program apply for the appropriate coverage. Currently, DCF determines eligibility for Florida Medicaid due to pregnancy and DOH determines eligibility for the Family Planning Waiver program. However, local county health departments are able to determine presumptive eligibility for either group and provide point of care services.

The Agency contracts with Florida State University (FSU) to provide an independent evaluation of the Family Planning Waiver program. The research team at Florida State University submitted the DY 20/21 (SFY 2017/2018 - 2018/2019) Final Evaluation Report to the Agency for review. The report includes descriptive and comparative analyses of the family planning population. Overall, there were several positive outcomes of the Family Planning Waiver program. The total number of women enrolled in the Family Planning Waiver program increased between DY 20 and DY 21. Women enrolled in the Family Planning Waiver program had lower rates of low birth weight and preterm birth compared to eligible women who did not enroll in the program. Reduced birth rates among Family Planning Waiver enrollees compared to eligible women who did not enroll generated over \$34 million in cost savings in DY 20.

#### **F. Grievances and Appeals**

There were no grievances/appeals filed during Quarter 2 and subsequently, no hearings.