

QUARTERLY MONITORING REPORT
FLORIDA FAMILY PLANNING SECTION 1115 DEMONSTRATION

State: Florida

Demonstration Reporting Period: Quarter 3, January 1, 2021 – March 31, 2021

Demonstration Year: 23

Approved start and end date of the Demonstration: March 8, 2019 – June 30, 2023

A. Executive Summary

1. The Family Planning Waiver provides family planning services to women ages 14 through 55 years with family income at or below 191 percent of the Federal Poverty Level who have lost or are losing Florida Medicaid State Plan eligibility and are not otherwise eligible for the Children's Health Insurance Program or enrolled in health insurance coverage that provides family planning services. Eligibility is limited to a period of up to 24 months following the loss of Medicaid coverage, as authorized in section 409.904(5), Florida Statutes, to provide transitional coverage for those losing Medicaid eligibility.

The State is required to submit a quarterly report summarizing the events that occurred during the quarter or are anticipated to occur in the near future that affect health care delivery. This report is the third quarter report for demonstration year (DY) 23 covering the period of January 1, 2021, through March 31, 2021.

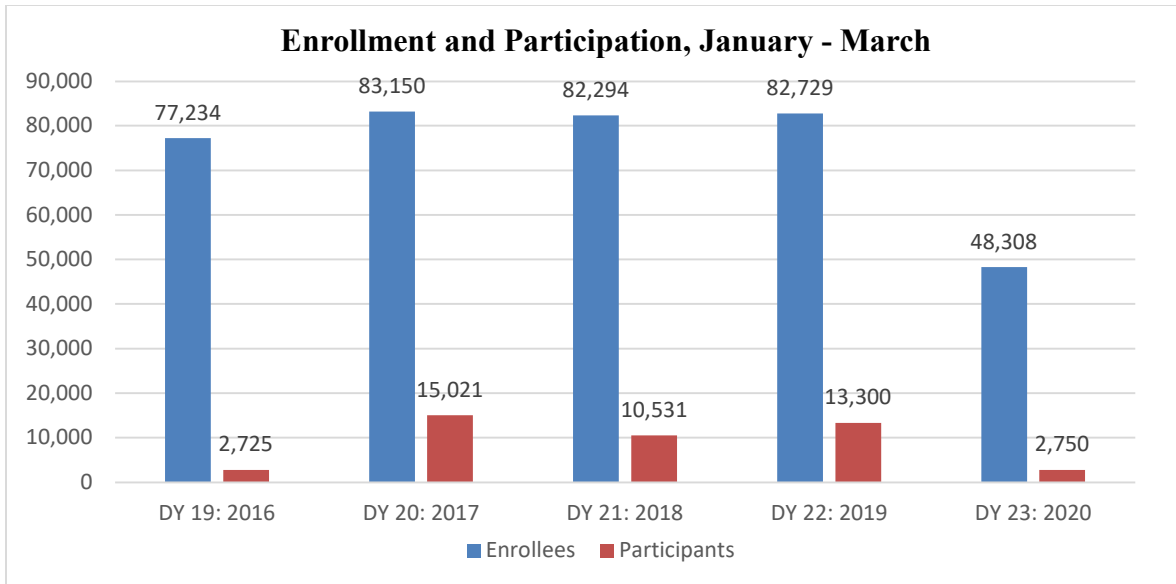
Beginning in DY 22 and continuing through DY 23, Florida and the nation were affected by the COVID-19 public health emergency, which impacted both enrollment and outreach activities.

2. Program Updates

a. Current Trends and Significant Program Activity

- i. Enrollment numbers continued to decrease in the Family Planning Waiver from Quarter 2 of DY 23 to Quarter 3 of DY 23. This is due to the COVID-19 Maintenance of Effort requirements that allow for continuation of full Medicaid benefits during the public health emergency. From Quarter 2 of DY 23 (52,487), enrollment decreased by 4,179 participants (48,308). Additionally, enrollment decreased by 34,421 participants from Quarter 3 of DY 22 (82,729) to Quarter 3 of DY 23 (48,308).
- ii. Participation within the waiver also decreased in Quarter 3 of DY 23 (6%) as compared to Quarter 3 of DY 22 (16%).

Enrollment and participation numbers for the past five years for the period of January - March are presented in the chart below.



3. Policy Issues and Challenges

The Agency for Health Care Administration (Agency), in coordination with the Department of Children and Families (DCF) and the Department of Health (DOH), submitted to the Centers for Medicare & Medicaid Services (CMS) an updated implementation plan for integrating the Family Planning Waiver eligibility and application processes into the eligibility system operated by the State for Medicaid State Plan coverage in accordance with Section 1943 of the Social Security Act on August 4, 2020. During this quarter, the State continued its efforts to prepare for transition implementation to include updates to the Family Planning Waiver Application and recipient notification letters pending Legislative approval and funding.

Additionally, during DY 23, Florida and the nation continued to be affected by the COVID-19 public health emergency, which impacted both enrollment and outreach activities.

B. Participation Monitoring

The DOH monitors the Family Planning Waiver program while conducting its performance improvement monitoring for each county health department (CHD). The performance improvement monitoring follows a four-year cycle and ensures that local CHDs maintain compliance with waiver requirements, and appropriate staff have received mandatory training.

The State was able to complete five (5) site visits in this quarter. A summary of activities and outcomes occurring from January 2021 – March 2021 that address improving demonstration participation and service utilization among demonstration enrollees is provided in the following table:

County	Call Type	Number of clients applied	Number of clients approved	Community Outreach
Dade	Follow-up	5	0	The clerks at the clinics verify eligibility for the Family Planning Waiver and offer applications to eligible clients. In addition, waiver and outreach staff work with other DOH programs such as WIC to train staff and promote Family Planning Waiver benefits to those eligible clients losing Medicaid coverage.
Putnam	Desk Review	0	0	Staff promote the Family Planning Waiver through health department and community partners by using brochures/posters and outreach programs.
Hernando	Desk Review	0	0	Staff attend state-provided training. The program is promoted by front desk staff and is listed on social media outlets. Outreach is provided to women who qualify based on FLMMIS verification and the end date of loss of full Medicaid benefits.
Holmes	Technical Assistance	0	0	Women are offered information on the Family Planning Waiver by front office staff upon check-in. Eligibility is checked the day before the client appointment and if they have lost Medicaid, they are given an application to complete and return. Staff provides information about the waiver to participants in classes and at community events.
Washington	Technical Assistance	0	0	Women are offered information on the Family Planning Waiver by front office staff upon check-in. Eligibility is checked the day before the client appointment and if they have lost Medicaid, they are given an application to complete and return. Staff provides information about the waiver to participants in classes and at community events. Women with a positive pregnancy

				test are referred to a Healthy Start staff member for assistance. Information on the Family Planning Waiver is placed in the lobby, at the front window, and in the clinic.
Calhoun	Technical Assistance	0	0	When a patient comes into the clinic, if they are eligible for the Family Planning Waiver, front desk staff provide an application to fill out. Once the application is completed, it is then sent to the care coordinators to process. Family Planning flyers and handouts are available in the clinic for clients.
Liberty	Technical Assistance	0	0	Staff use the Family Planning Waiver information on the Family Planning website. Staff are trained yearly and as needed. When a patient comes into the clinic, if they are eligible for the Family Planning Waiver, front desk staff provide an application to fill out. Once the application is completed, it is then sent to the care coordinators to process. Family Planning flyers and handouts are available in the clinic for clients.
St. Lucie	Technical Assistance	0	0	The Teen Choices Program, a case management program with Healthy Start, does promotion in district schools and alternative schools such as PACE, Project Rock, Detention Center, Wave Crest, at school meetings, through Career Source Center, and at community health fairs at schools.

C. Utilization Monitoring

The state will summarize utilization through a review of claims/encounter data for the demonstration population in the subsequent tables. This includes the following:

Table 1. Utilization Monitoring Measures

Topic	Measure [reported for each month included in the report]
Utilization Monitoring	Unduplicated Number of Enrollees by Quarter
	Unduplicated Number of Beneficiaries with any Claim by Quarter (by key demographic characteristics such as age, gender, and income level)
	Utilization by Primary Method and Age Group
	Total number of beneficiaries tested for any sexually transmitted disease
	Total number of female beneficiaries who obtained a cervical cancer screening
	Total number of female beneficiaries who received a clinical breast exam

Table 2: Unduplicated Number of Enrollees by Quarter

	Number of Female Enrollees by Quarter				
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Unduplicated Female Enrollment*
Quarter 1	1	2,104	54,573	502	57,180
Quarter 2	1	1,550	50,391	545	52,487
Quarter 3	2	1,143	46,580	583	48,308
Quarter 4					

*Total column is calculated by summing columns 2-5.

Table 3: Unduplicated Number of Beneficiaries with any Claim by Age Group per Quarter in the Demonstration Year (to date)

	Number of Females Who Utilize Services by Age and Quarter					Percentage of Total Unduplicated Female Enrollment
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Female Users *	
Quarter 1	0	252	1,736	10	1,998	3%
Quarter 2	0	344	2,568	17	2,929	6%
Quarter 3	1	292	2,438	19	2,750	6%
Quarter 4						

*Total column is calculated by summing columns 2-5.

Table 4: Contraception Utilization by Age Group per Demonstration Year (to date)**

Effectiveness	Users of Contraceptives					
		14 years old and under	15 – 20 years old	21 – 44 years old	45 years old and older	Total
Most and Moderately Effective*	Numerator	1	111	635	5	752
	Denominator	1	292	2,438	19	2,750
Long-acting reversible contraceptive (LARC)*	Numerator	0	18	111	0	129
	Denominator	1	292	2,438	19	2,750
Total	Numerator	1	129	746	5	881
	Denominator	1	292	2,438	19	2,750

*This measure is calculated as per the Medicaid and CHIP Child and Adult Core Set measure for contraceptive care for all women.

**Guidance for Reporting on page 42-44 of the Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid 2019 Technical Specifications and Resource Manual was used to calculate the measures for Table 4.

Table 5: Number Beneficiaries Tested for any STD by Demonstration Year

Test	Total Tests	
	Number	Percent of Total Enrolled Females
Unduplicated number of beneficiaries who obtained an STD test	1,013	2.10%

*Used procedure codes:

'86592','86593','86689','86694','86695','86696','86701','86702','86703','86706','86707','86762','86803','87070','87075','87081','87086','87088','87110','87164','87205','87206','87210','87252','87270','87273','87274','87340','87341','87350','87390','87480','87481','87490','87491','87510','87511','87516','87520','87521','87522','87528','87529','87530','87534','87535','87590','87591','87592','87623','87624','87660','87661','87810','87850'

Table 6: Total Number of Female Beneficiaries who obtained a Cervical Cancer Screening

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who obtained a cervical cancer screening	508	1.05%

*Used procedure codes:

'88141','88142','88143','88150','88152','88153','88155','88164','88165','88166','88167','88174','88175'

Table 7: Breast Cancer Screening

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who received a Breast Cancer Screening*	0	N/A

*Breast cancer screenings are done as part of a routine physical (evaluation and management), and as such are not able to be identified in this format.

Table 8: Post-Partum Contraceptive Care*

Screening Activity	Number	Percent of Total Enrolled Females
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception:	0	0.00%
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0.00%
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception:	0	0.00%
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0.00%

*Florida does not enroll individuals within 3 and 60 days of delivery into the Family Planning Waiver. These individuals still have access to full State Plan Medicaid coverage through 60 days postpartum.

D. Program Outreach and Education

1. General Outreach and Awareness

- a.** Provide information on the public outreach and education activities conducted this demonstration quarter; and,
- b.** Provide a brief assessment on the effectiveness of these outreach and education activities.

County	Number of clients applied	Number of clients approved	Community Outreach	All requirements met on monitoring tool?	Follow-up activities?
Seminole	20	16	The Florida Healthy Babies program promotes the Family Planning Waiver program to faith-based programs and community partners, to 150 daycares, local libraries, local businesses, and conducts a major campaign involving convenience stores. The Family Planning Waiver is advertised monthly on social media via a private vendor and via one billboard yearly. The DOH Seminole Website provides extensive Family Planning information. Applications are available in English, Spanish, and Creole. Family Planning Waiver brochures are placed throughout the health department to be available to patients. They are also sent out with the Mobile Health Unit. Clients with other appointments, such as STD appointments, are screened internally and advised to apply if they are eligible for the Family Planning Waiver.	Yes	None
Leon	0	0	Staff participate in	Yes	None

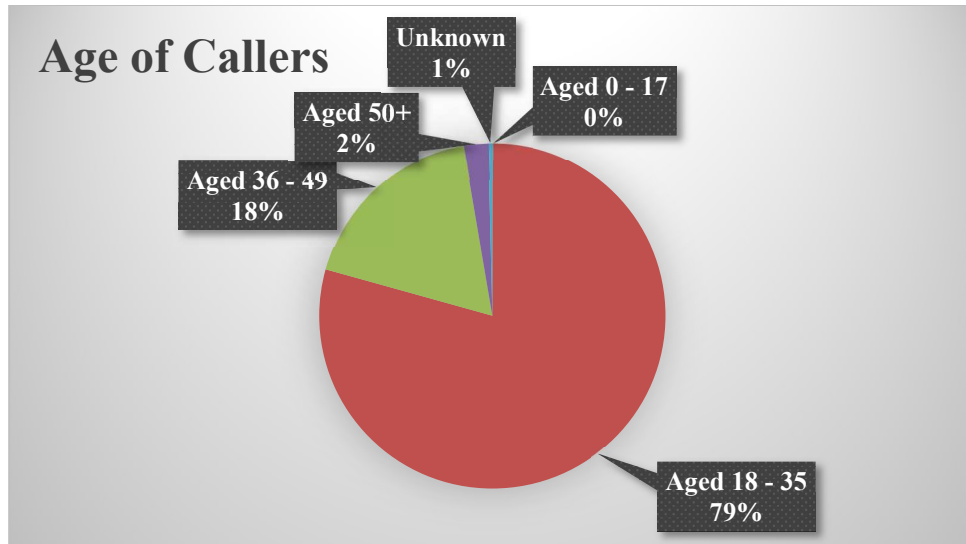
			health fairs and community events. Some of these include baby fairs, community baby showers, health fairs, visits to OB/GYN offices, coordinating activities with FQHCs, other programs, and community agencies. Even through the COVID-19 public health emergency, staff are participating in drive thru health fairs and wearing personal protective equipment.		
Jefferson	0	0	Front desk staff is knowledgeable about Medicaid and when they see a client who would qualify for the program, Family Planning Waiver personnel is notified, and the client is signed up for the program. Healthy Start educates pregnant women on the Family Planning Waiver from prenatal visits to two months postpartum. Family Planning Waiver information is also provided at outreach events.	Yes	None
Madison	0	0	Front desk staff is knowledgeable about Medicaid and when they see a client who would qualify for the program, Family Planning Waiver personnel is notified, and the client is signed up for the program. Healthy Start educates pregnant women on the	Yes	None

			Family Planning Waiver from prenatal visits to two months postpartum. Family Planning Waiver information is also provided at outreach events.		
Flagler	10	8	Promotion of services has decreased due to COVID-19, but staff still network with Flagler County Community services, the local hospital, and the FQHC (Aza Health).	Yes	None

Each health department has various methods of promoting the Family Planning Waiver, such as working with community partners to promote the program, posting flyers and various forms of promotional materials in different areas of the county health department, hosting and/or participating in community outreach events, and proactively reaching out to potentially eligible individuals prior to appointments.

During this reporting period, five counties were monitored during the demonstration year's second quarter. Within these five counties, all requirements were met on the monitoring tools. There were a total of 30 clients that applied for Family Planning Waiver coverage within these five counties during the associated community outreach and 24 applications were approved. This coverage will begin after the Medicaid disenrollment freeze related to the COVID-19 public health emergency ends.

In addition to the outreach and education referenced above, the Florida Family Health Line, a toll-free hotline, provided 261 callers with information about the Family Planning Waiver during this quarter. This included 89 calls in January 2021, 72 calls in February 2021, and 100 calls in March 2021.



E. Program Integrity

Local county health departments assist individuals who may be eligible for Florida Medicaid due to pregnancy or the Family Planning Waiver program apply for the appropriate coverage. Currently, DCF determines eligibility for Florida Medicaid due to pregnancy and DOH determines eligibility for the Family Planning Waiver program. However, local county health departments are able to determine presumptive eligibility for either group and provide point of care services.

The Agency contracts with Florida State University (FSU) to provide an independent evaluation of the Family Planning Waiver program. During Quarter 3, FSU submitted data requests to the Agency for data to assist with the DY 22 (SFY 19/20) evaluation report.

F. Grievances and Appeals

There were no grievances/appeals filed during Quarter 3 and subsequently, no hearings.