

QUARTERLY MONITORING REPORT
FLORIDA FAMILY PLANNING SECTION 1115 DEMONSTRATION

State: Florida

Demonstration Reporting Period: July 1, 2024 – September 30, 2024

Demonstration Year: 27

Approved start and end date of the Demonstration: March 8, 2019 – June 30, 2025

A. Executive Summary

1. The Family Planning Waiver (FPW) provides family planning services to women ages 14 through 55 years with family income at or below 191 percent of the Federal Poverty Level (FPL) who have lost or are losing Florida Medicaid eligibility and are not otherwise eligible for the Children’s Health Insurance Program (CHIP) or enrolled in health insurance coverage that provides family planning services. Eligibility is limited to a period of up to 24 months following the loss of Medicaid coverage, as authorized in section 409.904(5), Florida Statutes, to provide transitional coverage for those losing Medicaid eligibility.

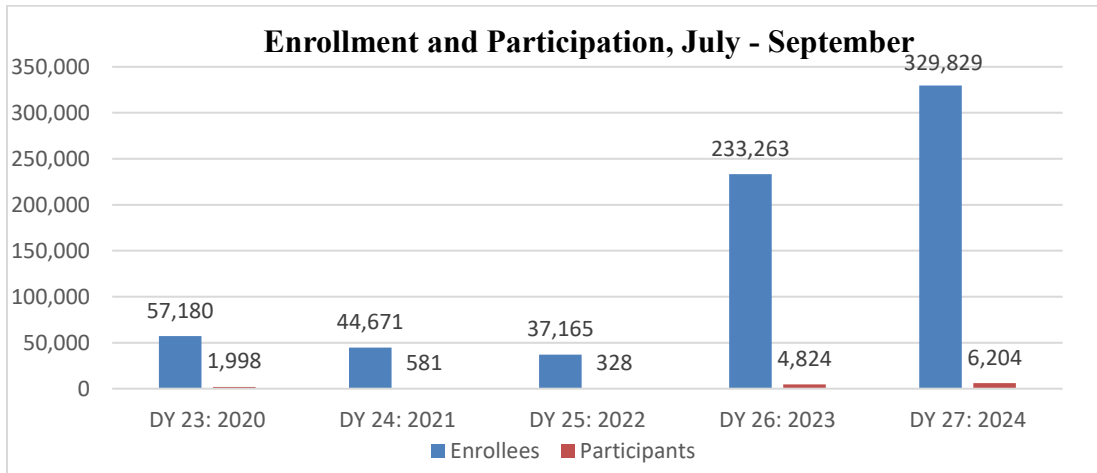
The State is required to submit a quarterly report summarizing the events that occurred during the quarter or are anticipated to occur in the near future that affect healthcare delivery. This report is the first quarter report for demonstration year (DY) 27 covering the period of July 1, 2024, through September 30, 2024.

Beginning in DY 22 and continuing through DY 25, Florida and the nation were affected by the COVID-19 public health emergency (PHE) which impacted enrollment. Enrollment impacts continued in DY 27, Quarter 1.

2. Program Updates

- a. Current Trends and Significant Program Activity
 - i. There was an increase in FPW enrollment in the first quarter of DY 27. FPW enrollment increased as the PHE ended, and the Department of Children and Families (DCF) enrolled individuals who lost Medicaid coverage into FPW. Additionally, enrollment increased by 96,566 participants from Quarter 1 of DY 26 (233,263) to Quarter 1 of DY27 (329,829).
 - ii. Participation within the waiver remained the same in Quarter 1 of DY 27 (2%) as compared to Quarter 1 of DY 26 (2%).
 - iii. The number of providers increased by 73 from Quarter 1 of DY 26 (1,115) to Quarter 1 of DY 27 (1,188).
 - iv. The number of denials increased by 1,571 from Quarter 1 of DY 26 (27,594) to Quarter 1 of DY 27 (29,165).
 - v. The number of unduplicated female beneficiaries who obtained a cervical cancer screening during Quarter 1 of DY 27 was 598, representing 0.18% of the total female enrollment.

- vi. Enrollment and participation numbers for the past five years for the period of July – September are presented in the chart below.



3. Policy Issues and Challenges

The Agency for Health Care Administration (Agency) has not experienced any operational challenges or issues during Quarter 1 of DY 27. The Agency has not considered any new policies related to legislative/budget activity or amendments to the currently approved demonstration.

B. Participation Monitoring

The following table provides a summary of activities and outcomes from the Department of Health (DOH) related to improving demonstration participation and service utilization among demonstration enrollees during the period July 1, 2024 - September 30, 2024:

County	Call Type	Community Outreach
Lee	Technical Assistance	Frontline clerical staff ask clients about their Medicaid history and the FPW. Posters about the services are displayed on walls in waiting rooms and clinic exam rooms. DOH-Lee has also partnered with Young Parent Education Program (YPEP) to promote the waiver to teens and young adults.
Clay	Technical Assistance	The clinic staff inform clients of the FPW as an option if being seen for family planning (FP) and uninsured. DOH-Clay has information posted advising where clients should go online to apply.
Santa Rosa	Technical Assistance	DOH-Santa Rosa talks about the FPW with patients. Letters are sent out to Presumptively Eligible Pregnant Women (PEPW) clients in their last month of pregnancy related to the FPW program.

Nassau	Technical Assistance	DOH-Nassau has had conversations with local community agencies on the services offered.
Wakulla	Technical Assistance	Clinic staff explain the FPW to clients so they understand their insurance benefits.
Palm Beach	Technical Assistance	FPW information is included in the “Pregnancy Guide for Palm Beach County Families” and the “New Baby Guide for Palm Beach County Families” publications. These guides, funded by the Children’s Services Council, are available in English, Spanish and Creole. The Pregnancy Guide is provided to all pregnant women and distributed by their medical provider or the Healthy Beginning Centralized Intake and Referral Agency, Healthy Mothers Healthy Babies. The New Baby Guide is provided to all post-partum women prior to their discharge from the hospital (after giving birth) and are distributed by the Healthy Beginning Centralized Intake and Referral Agency, HomeSafe. Nurses who provide home visits to women enrolled in a Healthy Start or Healthy Beginnings program promote the utilization of the FPW by providing education, facilitating appointments for FP services, and providing FPW applications to program participants. Healthy Mothers Healthy Babies attempts to contact again, by phone, all women in their 3rd trimester who were screened for Healthy Start but are not currently receiving Healthy Start services. If contact is made, InterConception Care education is provided including information about how to access the FPW.
Citrus	Technical Assistance	DOH-Citrus informs obstetrics (OB) clients about the FPW for after pregnancy and clerical staff informs clients coming in about the FPW.
Okaloosa	Technical Assistance	PEPW clients are informed during the PEPW process that they will be eligible for the FPW after their pregnancy and are encouraged to call to schedule an appointment in their postpartum period. Outreach is completed at the World's Greatest Baby Shower focusing on the FPW.
Marion	General Outreach	Clerical staff provides information to clients regarding the FPW.
Escambia	General Outreach	Staff provide information to clients regarding where to apply at DCF and ACCESS Florida. We provide an informational handout to individuals with the website information on where to apply. The handout also provides the contact information to the local ACCESS Florida/DCF. Our front registration staff

		also provides this handout and contact information to individuals that come into the Health Department seeking information on Medicaid.
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C. Utilization Monitoring

The state will summarize utilization through a review of claims/encounter data for the demonstration population in the subsequent tables. This includes the following:

Table 1. Utilization Monitoring Measures

Topic	Measure [reported for each month included in the report]
Utilization Monitoring	Unduplicated Number of Enrollees by Quarter
	Unduplicated Number of Beneficiaries with any Claim by Quarter (by key demographic characteristics such as age, gender, and income level)
	Utilization by Primary Method and Age Group
	Total number of beneficiaries tested for any sexually transmitted disease
	Total number of female beneficiaries who obtained a cervical cancer screening
	Total number of female beneficiaries who received a clinical breast exam

Tables 1 through 8 were developed by the Centers for Medicare and Medicaid Services (CMS) to specify the utilization data for the state to report for the demonstration population by quarter or by year. This quarterly report template is included in the CMS issued Standards, Terms, and Conditions authorizing this waiver.

Table 2: Unduplicated Number of Enrollees by Quarter

	Number of Female Enrollees by Quarter				
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Unduplicated Female Enrollment*
Quarter 1	2,042	44,901	240,132	42,754	329,829
Quarter 2					
Quarter 3					
Quarter 4					

*Total column is calculated by summing columns 2-5.

Table 3: Unduplicated Number of Beneficiaries with any Claim by Age Group per Quarter in the Demonstration Year (to date)

	Number of Females Who Utilize Services by Age and Quarter					
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Female Users *	Percentage of Total Unduplicated Female Enrollment
Quarter 1	4	851	5,008	341	6,204	2%

Quarter 2						
Quarter 3						
Quarter 4						

*Total column is calculated by summing columns 2-5.

Table 4: Contraception Utilization by Age Group per Demonstration Year (to date)**

Effectiveness	Users of Contraceptives					
		14 years old and under	15 – 20 years old	21 – 44 years old	45 years old and older	Total
Most and Moderately Effective*	Numerator	2	468	2,034	74	2,578
	Denominator	4	851	5,008	341	6,204
Long-acting reversible contraceptive (LARC)*	Numerator	0	35	173	5	213
	Denominator	4	851	5,008	341	6,204
Total	Numerator	2	503	2,207	79	2,791
	Denominator	4	851	5,008	341	6,204

*This measure is calculated as per the Medicaid and CHIP Child and Adult Core Set measure for contraceptive care for all women.

**Guidance for Reporting on pages 42-44 of the Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid 2019 Technical Specifications and Resource Manual was used to calculate the measures for Table 4.

Table 5: Number of Beneficiaries Tested for any STD by Demonstration Year

Test	Total Tests	
	Number	Percent of Total Enrolled Females
Unduplicated number of beneficiaries who obtained an STD test*	1,092	0.33%

*Used procedure codes: '86592', '86593', '86689', '86694', '86695', '86696', '86701', '86702', '86703', '86706', '86707', '86762', '86803', '87070', '87075', '87081', '87086', '87088', '87110', '87164', '87205', '87206', '87210', '87252', '87270', '87273', '87274', '87340', '87341', '87350', '87390', '87480', '87481', '87490', '87491', '87510', '87511', '87516', '87520', '87521', '87522', '87528', '87529', '87530', '87534', '87535', '87590', '87591', '87592', '87623', '87624', '87660', '87661', '87810', '87850'

Table 6: Total Number of Female Beneficiaries who obtained a Cervical Cancer Screening

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who obtained a cervical cancer screening*	598	0.18%

*Used procedure codes: '88141', '88142', '88143', '88150', '88152', '88153', '88155', '88164', '88165', '88166', '88167', '88174', '88175.'

Table 7: Breast Cancer Screening

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who received a Breast Cancer Screening*	0	N/A

*Breast cancer screenings are done as part of a routine physical (evaluation and management), and as such are not able to be identified in this format.

Table 8: Post-Partum Contraceptive Care*

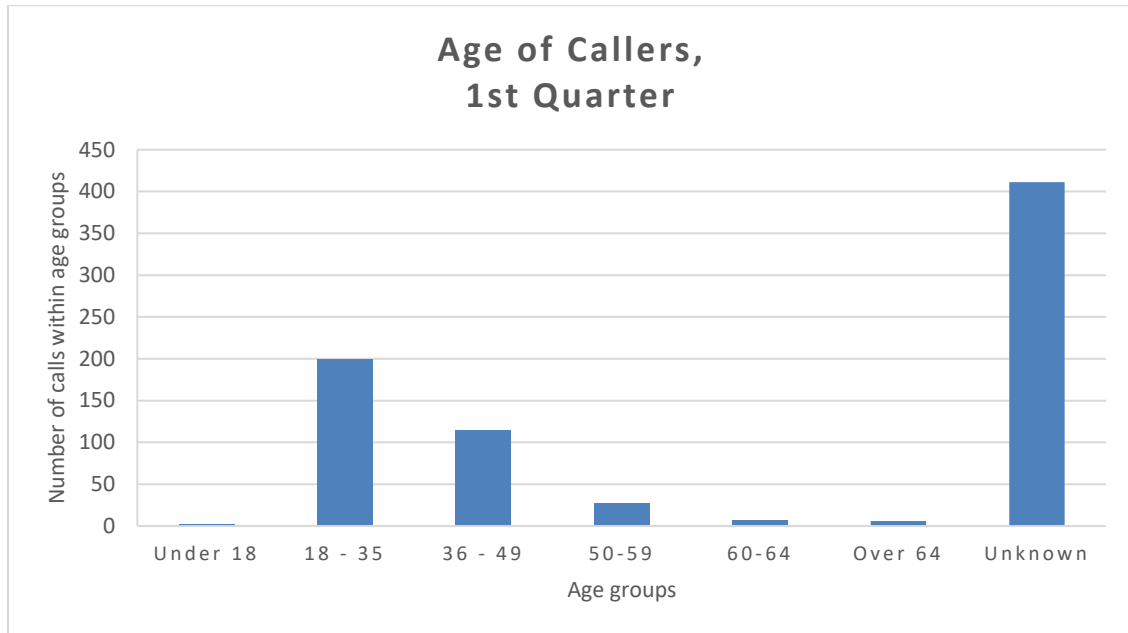
Screening Activity	Number	Percent of Total Enrolled Females
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception:	0	0%
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0%
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception:	0	0%
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0%

*Florida does not enroll individuals within 3 and 60 days of delivery into the Family Planning Waiver. These individuals still have access to full State Plan Medicaid coverage through 12 months postpartum.

D. Program Outreach and Education

1. DOH staff conducted technical assistance in eight counties and general outreach in two counties within 10 different county health departments during Quarter 1 of DY 27. In order to promote the Family Planning Waiver, these health departments use a variety of strategies, including working with community partners, posting flyers and other promotional materials throughout the county health department, hosting and/or participating in community outreach events, and proactively contacting individuals who may be eligible.

- The Florida Family Health Line, a toll-free hotline, provided 766 callers with information about the FPW during this quarter. This included 297 calls in July 2024, 255 calls in August 2024, and 214 calls in September 2024.



Age group	Under 18	18-35	36-49	50-59	60-64	Over 64	Unknown	Total Calls
Number of calls	2	199	114	27	7	6	411	766

E. Program Integrity

DCF conducts eligibility determinations for the FPW. DCF evaluates women aged 14 to 55 who have lost or are at risk of losing their Medicaid eligibility. These individuals are assessed for potential coverage under the FPW Medicaid coverage group. To qualify, a woman must meet specific Medicaid technical eligibility requirements, including residency, citizenship, and possession of a Social Security Number (SSN).

The Agency contracts with Florida State University (FSU) to provide an independent evaluation of the FPW program. During the 1st quarter, FSU constructed the quantitative and qualitative surveys to be administered during the 3rd quarter of SFY2425. The surveys will be used to answer research questions 6, 9, and 10 as outlined in the CMS approved evaluation design. FSU submitted the DY 25 Final Evaluation Report on November 14, 2024, which addresses research questions 2, 3, 4, and 5 in accordance with CMS-approved FPW evaluation design. On October 29, 2024, the Agency met with FSU to discuss revising and updating the FPW evaluation design.

F. Grievances and Appeals

There were no grievances/appeals filed during Quarter 1 and subsequently no fair hearings.