

**From:** [Moore, Tonya A. \(CMS/CMCS\)](#)  
**To:** [Moore, Tonya A. \(CMS/CMCS\)](#)  
**Subject:** FW: Arizona: Request for Additional Flexibilities  
**Date:** Tuesday, January 19, 2021 10:49:21 AM

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**From:** Jami Snyder  
**Sent:** Friday, April 17, 2020 9:21 PM  
**Subject:** Arizona: Request for Additional Flexibilities

Good evening -

Thank you for allowing Arizona the opportunity to submit further flexibility requests via email. Please let us know if you have any questions or need additional information regarding the information detailed below.

### **1135 Waiver**

Arizona respectfully requests the following authorities under an 1135 Waiver for the duration of the emergency period:

- Waive requirements for written member consent and member signature for person-centered service planning and plans of care. Verbal consent will be obtained telephonically, where identity will be reliably established, and will be documented in the member's record. The utilization of telephonic methods for members to sign off on required documents is critical to ensure continued access to care for vulnerable members. Examples of the affected population include members who are living on reservations, rural settings, or other locations where written consent/confirmation cannot be obtained due to unreliable or lack of internet access, imposition of curfew, or lack of reasonable means to comply with the written requirement.
- Waive the face-to-face requirements applicable to Home Health services including medical supplies, equipment, and appliances.

### **1115 Waiver**

Arizona respectfully requests the following authorities under an 1115 waiver for the duration of the emergency period:

- Expenditure authority for the costs of services provided to any eligible individuals aged 21-64 receiving inpatient treatment in an Institution for Mental Disease (IMD), to the extent necessary, such that IMD providers may offer continuity of care for these members as demands from COVID-19 may make transfers more difficult or less timely.
- Expenditure authority to pay for EPSDT covered services that were previously approved but postponed due to COVID-19 after a member turns 21. For example, dental offices have been mandated to only see emergency patients during the COVID-19 outbreak. This has forced many of our members to forgo routine dental visits due to office closures. Many of our members may turn 21 years of age during this time frame and will not be able to complete approved treatment plans needed to restore the members' oral health.

We appreciate your consideration of these requests and want to thank you, again, for your partnership during this challenging time.

Regards -  
Jami

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Jami Snyder  
Director  
Arizona Health Care Cost Containment System



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