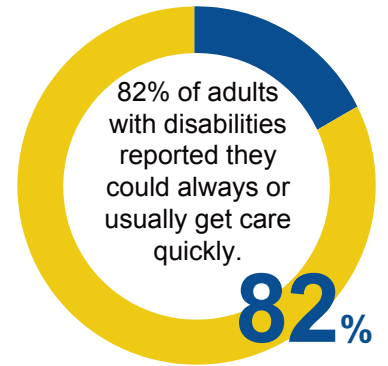
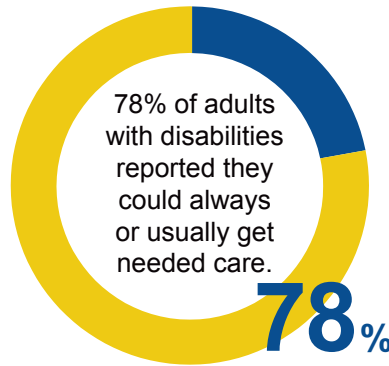


HEALTH CARE EXPERIENCES OF ADULTS WITH DISABILITIES ENROLLED IN MEDICAID ONLY: FINDINGS FROM A NATIONAL SURVEY OF ADULT MEDICAID BENEFICIARIES, 2014-2015*

Approximately 8 in 10 adults with disabilities reported they could always or usually get needed care and reported they could always or usually get care quickly.

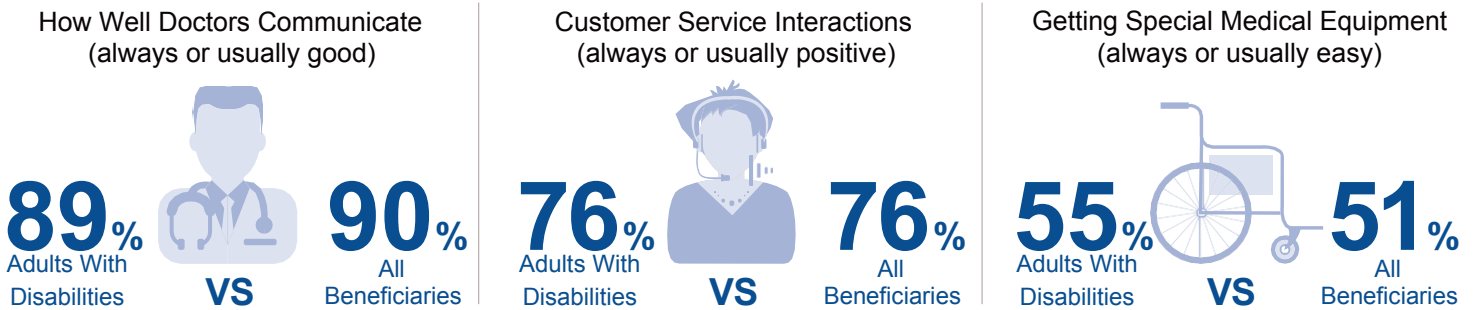


Two in 10 adults with disabilities reported they were not able to get needed care.



2 IN 10
Not Able to Get Needed Care

Despite experiencing greater health needs and more functional limitations, adults with disabilities reported **similar or slightly better** patient care experiences as all adult beneficiaries on most indicators examined in this analysis, including:

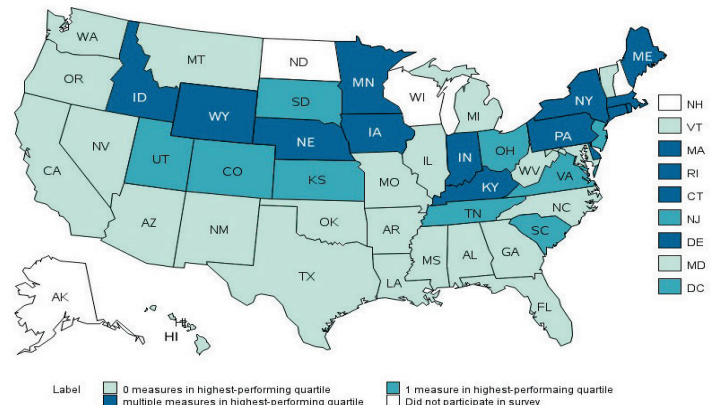


State Performance on Five Experience of Care Indicators for Adults with Disabilities[^]

Experiences of care **vary by state**.

Higher performing states are those with the smallest share of adults with disabilities reporting problems on the following five indicators:

- Getting needed care
- Getting care quickly
- How well doctors communicate
- Customer service interactions
- Getting special medical equipment



[^] Percent of adult beneficiaries with disabilities reporting "Never" and "Sometimes" in the lowest quartile for each indicator.

***About the Nationwide Adult Medicaid Survey:** The 2014-2015 Nationwide Adult Medicaid Consumer Assessment of Healthcare Providers and Systems (NAM CAHPS) survey, conducted by the Center for Medicaid and CHIP Services sampled adult beneficiaries who were not residing in an institutional setting and were continuously enrolled in Medicaid from October 2013 through December 2013, prior to the state Medicaid expansions that occurred on or after Jan 1, 2014. Forty six states and the District of Columbia participated in the 2014-2015 NAM CAHPS survey. Data collection occurred from December 2014 through July 2015. The overall response rate was 23.6%, with 272,679 beneficiaries completing the survey. Learn more about the NAM CAHPS survey at <https://www.medicare.gov/medicaid/quality-of-care/performance-measurement/adult-cahps/index.html>

