

**EQR Table 5. Performance Improvement Projects (PIPs) Included in External Quality Review (EQR) Technical Reports, 2023–2024 Reporting Cycle, By State and Domain**

*Summary:* This table shows the overall PIP counts by state and by domain.<sup>a</sup> Clinical PIPs are organized by Child and Adult Core Set domains. It also shows the populations included in each domain’s PIPs: adult (A), child (C), or unspecified (U). For purposes of this table, the term “child” also includes “adolescents.” In the 2023–2024 reporting cycle, 44 states that posted EQR technical reports for the 2023–2024 reporting cycle reported at least one PIP, for a total of 1,255 PIPs (Tables 6 - 12). The three most common PIP domains were: (1) Behavioral Health Care (36 states reported at least one PIP in this domain), (2) Care of Acute and Chronic Conditions (29 states), and (3) Primary Care Access and Preventive Care (28 states).

Domain	Total States Reporting PIPs	Total PIPs <sup>b</sup>	AL	AR	AZ	CA	CO	DC	DE	FL	GA	HI	IA	IL	IN	KS	KY	LA	MA	MD	MI	MN	MS	NC	ND	NE	NH	NJ	NM	NV	NY	OH	OR	PA	PR	RI	SC	TN	TX	UT	VA	VT	WA	WI	WV	WY	
<b>Total PIPs<sup>b</sup></b>	44	1,255	21	12	24	22	14	10	6	30	8	12	6	16	24	18	19	28	51	18	107	35	23	38	4	8	12	25	15	10	42	15	32	44	20	44	11	28	49	25	24	1	17	70	12	3	
Primary Care Access and Preventive Care	28	276	A, C	C	A, C	A, C, U	-	C	-	-	-	-	-	-	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	-	A, C	C	A, C	A	-	-	-	A, C	C	A, C	A, C	A, C	C	-	A, C	-	-	A, C	A, C, U	A, C	-	
Maternal and Perinatal Health	23	142	A, C	-	A, C	A, C	-	A, C	-	-	A, C	-	A, C	A, C	A, C	A, C	-	-	A, C	A, C	A, C	A, C	A, C	A, C	A, C	-	U	-	A, C, U	-	-	-	-	-	-	A, C	A, C	U	-	-	A, C	-	A, C	A, C	-	-	
Care of Acute and Chronic Conditions	29	186	A, C	A, C	-	A, C, U	-	-	A, C	C	-	A, C	-	-	-	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C
Behavioral Health Care	36	462	A, C	A, C	A, C	A, C, U	A, C	A, C	A, C	A, C	C	A, C	-	-	A, C	A, C	-	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C	A, C
Dental and Oral Health Services	18	78	-	A, C	C	A, C	C	-	-	A, C	-	-	A, C	-	-	-	-	C	-	-	A, C	-	-	-	-	C	-	-	A, C	A	-	-	C	A, C	C	C	-	C	C	A, C	-	-	-	-	A, C	-	
Experience of Care	7	28	-	-	-	A, C	-	-	-	-	-	-	C	-	-	-	-	-	-	A	-	-	C	-	-	A, C	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	A	-	-
Long-Term Services & Supports	16	184	-	-	A, C	-	-	A, C	A, C	C	-	-	-	A, C	-	A, C	-	-	-	A, C	-	-	-	A, C	-	-	-	A, C	A, C	-	A	-	-	A	-	-	-	-	-	A, C	C	-	A, C	-	-	A, C	-
Non-Clinical Topics <sup>c</sup>	23	126	-	A, C	A, C	A, C	-	-	A, C	A, C	C	-	-	A, C	A, C	A, C	-	-	A, C	-	A	-	-	A, C	-	A	U	-	-	A, C	-	-	-	-	-	-	A, C	A, C	A, C	-	A, C	-	A, C	C	C	C	C
Other Topics <sup>d</sup>	1	1	-	-	-	A, C	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Acronyms: CMS = Centers for Medicare & Medicaid Services; EQR = External Quality Review; EQRO = External Quality Review Organization; GU = Guam; MCP = Managed Care Plan; PIP = Performance Improvement Project; PR = Puerto Rico; USVI = United States Virgin Islands.

Source: EQR technical reports for the 2023–2024 reporting cycle. States must post EQR technical reports on their websites by April 30 of each year. Information about the EQR process is available at <https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/external-quality-review/index.html>.

Notes: The following three states posted their EQR technical reports after the April 30 deadline but are included in this analysis: FL, MN, and VT. ID and MO did not post EQR technical reports for the 2023-2024 reporting cycle and are not included in this analysis. CA posted one of its MCP EQR technical reports after the April 30 deadline, but this analysis includes data from all MCPs. During the 2023–2024 reporting cycle, the following eight states and territories did not contract with a qualifying MCP subject to EQR: AK, CT, GU, ME, MT, OK, SD, and USVI.

EQR technical reports must include information on the validation of PIPs required by the state that were underway during the preceding 12 months.

An “A,” “C,” or “U” indicates the populations included in the state’s PIP in each domain; a dash (-) indicates that the state’s MCPs did not conduct a PIP related to the domain. PIPs can focus on an adult (A) population, a child (C) population, or an adult and child population (A, C). For some PIPs, the population could not be determined and is listed as unspecified (U) in the table above.

<sup>a</sup> The requirements for states to mandate PIPs and have managed care execution of those mandates validated by an EQRO and reported to the state and CMS are detailed in 42 C.F.R. §§ 438.330, 438.358, and 438.364, respectively. PIP validation means that the EQRO assessed the PIP methodology; confirmed the accuracy of the MCP’s reported results; and interpreted PIP results, noting whether the interventions are achieving improvement.

<sup>b</sup> The total PIPs is the sum of PIPs across the domains included in this table: (1) Primary Care Access and Preventive Care, (2) Maternal and Perinatal Health, (3) Care of Acute and Chronic Conditions, (4) Behavioral Health Care, (5) Dental and Oral Health Services, (6) Experience of Care, (7) Long-Term Services & Supports, (8) Non-Clinical PIPs, and (9) Other Topics. PIPs can focus on multiple domains; thus, the PIPs listed in this table are not mutually exclusive. For example, a PIP addressing topics in both the “Care of Acute and Chronic Conditions” domain and “Behavioral Health Care”

domain is counted once in the total PIP count, once in the “Care of Acute and Chronic Conditions” domain, and once in the “Behavioral Health Care” domain. In addition, more than one MCP in a state may conduct a PIP related to each domain. In this case, each PIP would be counted in the Total PIPs column but would only appear once in the state column if the PIPs focused on the same population.

<sup>c</sup> 42 C.F.R. § 438.330(d)(1) specifies that states must require that PIPs focus on both clinical and non-clinical areas. Some MCPs design PIPs that include both clinical and non-clinical focus areas, while others have separate clinical and non-clinical PIPs. The “Non-Clinical Topics” domain includes PIPs that focus on non-clinical service delivery processes or operational functions.

<sup>d</sup> PIPs that addressed topics not covered in the domains are classified as “Other Topics.” The “Other Topics” category includes PIPs that focused on reducing administrative discharges (CA).