

**EQR Table 10. Dental and Oral Health Services Performance Improvement Projects (PIPs) Included in External Quality Review (EQR) Technical Reports, 2023–2024 Reporting Cycle, by Topic Area**

*Summary:* This table shows Dental and Oral Health Services PIP counts by state and by topic area.<sup>a</sup> It also shows the populations included in each topic area's PIPs: adult (A), child (C), or unspecified (U). For purposes of this table, the term “child” also includes “adolescents.” In the 2023–2024 reporting cycle, 18 states reported at least one PIP related to Dental and Oral Health Services. The three most common topics were: (1) Dental Care - Use of Dental Care Services (10 states reported at least one PIP focused on this topic), (2) Dental Care - Preventive (9 states), and (3) Fluoride Applications (5 states).

Topic Area	Total States Reporting PIPs	Total PIPs <sup>b</sup>	AR	AZ	CA	CO	FL	IA	LA	MI	NE	NV	NY	PA	PR	RI	TN	TX	UT	WV
<b>Total PIPs<sup>b</sup></b>	18	78	4	8	6	1	6	2	7	3	1	2	14	8	1	2	2	4	3	4
Care Coordination <sup>c</sup>	2	4	-	-	A, C	-	A, C	-	-	-	-	-	-	-	-	-	-	-	-	-
Case Management <sup>d</sup>	3	5	-	C	-	-	A, C	-	-	-	C	-	-	-	-	-	-	-	-	-
Dental Care - Preventive	9	32	A, C	C	A, C	-	-	A, C	-	-	C	-	A	-	-	C	-	C	-	A, C
Dental Care - Use of Dental Care Services	10	32	A, C	C	A, C	C	C	-	-	A, C	-	-	-	C	A, C	-	-	-	A, C	A, C
Dental Sealants	4	7	-	C	-	-	C	-	C	-	-	C	-	-	-	-	-	-	-	-
Fluoride Applications	5	11	-	-	-	-	C	-	C	-	-	C	-	-	-	C	C	-	-	-
Health Equity <sup>e</sup>	2	2	-	-	-	-	-	-	C	A	-	-	-	-	-	-	-	-	-	-
Other Dental and Oral Health Topics Not Classified Elsewhere <sup>f</sup>	4	17	C	-	-	-	-	-	-	-	-	A, C	A	-	-	-	C	-	-	-

Acronyms: CMS = Centers for Medicare & Medicaid Services; EQR = External Quality Review; EQRO = External Quality Review Organization; GU = Guam; MCP = Managed Care Plan; PIP = Performance Improvement Project; PR = Puerto Rico; USVI = United States Virgin Islands.

Source: EQR technical reports for the 2023–2024 reporting cycle. States must post EQR technical reports on their websites by April 30 of each year. Information about the EQR process is available at <https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/external-quality-review/index.html>.

Notes: The following three states posted their EQR technical reports after the April 30 deadline but are included in this analysis: FL, MN, and VT. ID and MO did not post EQR technical reports for the 2023-2024 reporting cycle and are not included in this analysis. CA posted one of its MCP EQR technical reports after the April 30 deadline, but this analysis includes data from all MCPs. During the 2023–2024 reporting cycle, the following eight states and territories did not contract with a qualifying MCP subject to EQR: AK, CT, GU, ME, MT, OK, SD, and USVI. EQR technical reports must include information on the validation of PIPs required by the state that were underway during the preceding 12 months.

An “A,” “C,” or “U” indicates the populations included in the state’s PIP in each domain; a dash (-) indicates that the state’s MCPs did not conduct a PIP related to the domain. PIPs can focus on an adult (A) population, a child (C) population, or an adult and child population (A, C). For some PIPs, the population could not be determined and is listed as unspecified (U) in the table above.

<sup>a</sup> The requirements for states to mandate PIPs and have managed care execution of those mandates validated by an EQRO and reported to the state and CMS are detailed in 42 C.F.R. §§ 438.330, 438.358, and 438.364, respectively. PIP validation means that the EQRO assessed the PIP methodology; confirmed the accuracy of the MCP’s reported results; and interpreted PIP results, noting whether the interventions are achieving improvement.

<sup>b</sup> PIPs can focus on more than one topic area; thus, the PIPs listed in this table are not mutually exclusive. For example, a PIP focused on preventive dental services could also address dental sealants and is counted once in the total PIP count, once in the “Dental Care - Preventive” topic, and once in the “Dental Sealants” topic. In addition, more than one MCP in a state may conduct a PIP related to each topic area. In this case, each PIP would be counted in the Total PIPs column but would only appear once in the state column if the PIPs focused on the same population.

<sup>c</sup> The “Care Coordination” topic includes PIPs focused on reducing fragmentation in patient care by sharing information among different healthcare providers and organizations to achieve safer and more effective care.

<sup>d</sup> The “Case Management” topic includes PIPs focused on working directly with enrollees, their family members, and other case management systems to address barriers that prevent them from achieving their healthcare goals.

<sup>e</sup> The “Health Equity” topic includes PIPs focused on improving health equity or reducing disparities specifically related to dental and oral health. A PIP aimed at reducing disparities in dental sealants would appear in Dental Sealants and Health Equity.

<sup>f</sup> The “Other Dental and Oral Health Topics Not Classified Elsewhere” topic includes PIPs focused on dental and oral health topics not specified above. For example, PIPs in this topic focused on oral evaluations (AR), coordination of transportation services (NV), dental-related emergency department visits (NY), and decreasing the number of enrollees that receive opioid prescriptions (TN).