

EQR Table 1. External Quality Review Organizations (EQROs) with State Medicaid or CHIP Contracts, 2022–2023 Reporting Cycle

Summary: This table shows the states that contracted with each EQRO for the 2022–2023 Reporting Cycle. Medicaid and Children’s Health Insurance Program (CHIP) regulations require states that provide services through managed care plans to contract with a qualified, independent EQRO to conduct an annual external quality review (EQR).^a During the 2022–2023 reporting cycle, 14 EQROs conducted the EQR for 45 states with Medicaid and CHIP managed care plans, five of which conducted reviews for multiple states.

EQRO Name	States Contracting with EQRO
Behavioral Health Concepts	CA
Carolinas Center for Medical Excellence	MS, NC, SC
Comagine	WA
Guidehouse	WY
Health Services Advisory Group	AZ, CA, CO, FL, GA, HI, IA, IL, MI, NC, NE, NH, NV, OR, UT, VA, VT
Institute for Child Health Policy	TX
IPRO	AL, KY, LA, MA, MN, NJ, NM, NY, OH, PA, RI
KFMC Health Improvement Partners	KS
Mercer	DE
MetaStar	WI
PRO Team Management Healthcare Business Solutions	MO
Qlarant	DC, MD, ND, WV
Qsource	AR, IN, TN
Telligen	ID

Acronyms: CHIP = Children’s Health Insurance Program; EQR = External Quality Review; EQRO = External Quality Review Organization; GU = Guam; MCO = Managed Care Organization; PIHP= Prepaid Inpatient Health Plan; PR = Puerto Rico; USVI = United States Virgin Islands.

Source: EQR technical reports for the 2022-2023 reporting cycle. EQR technical reports must be publicly posted by April 30 of each year. Information about the EQR process is available at <https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/external-quality-review/index.html>.

Notes: The following two states and territories did not post EQR technical reports by the April 30 deadline: PR and VT. VT posted its report after the April 30 deadline but is included in this table. SC posted EQR technical reports for some of its managed care plans by the April 30 deadline. During the 2022–2023 reporting cycle, the following eight states and territories did not contract with a qualifying managed care plan subject to EQR: AK, CT, GU, ME, MT, OK, SD, and USVI.

CA engaged two separate EQROs: Behavioral Health Concepts for its specialty mental health and substance use disorder treatment managed care plans, and Health Services Advisory Group for its physical health managed care plans.

NC engaged two separate EQROs: Health Services Advisory Group for its MCOs and the Carolinas Center for Medical Excellence for its PIHPs.

^a For more information on state contract options for EQR, see 42 C.F.R. § 438.356 (as cross-referenced at § 457.1250 for CHIP).