

EQR Table 1. External Quality Review Organizations (EQROs) with State Medicaid or CHIP Contracts, 2023–2024 Reporting Cycle

Summary: This table shows the states that contracted with each EQRO for the 2023–2024 Reporting Cycle. Medicaid and Children’s Health Insurance Program (CHIP) regulations require states that provide services through managed care plans (MCP) to contract with a qualified, independent EQRO to conduct an annual external quality review (EQR).^a During the 2023–2024 reporting cycle, 12 EQROs conducted the EQR for 44 states with Medicaid and CHIP MCPs, and 6 EQROs conducted reviews for multiple states.

EQRO Name	States Contracting with EQRO
Behavioral Health Concepts	CA
Comagine	WA
Constellation Quality Health	MS, SC
Guidehouse	WY
Health Services Advisory Group	AZ, CA, CO, FL, GA, HI, IA, IL, LA, MI, NC, NE, NH, NV, OR, UT, VA, VT
Institute for Child Health Policy	TX
IPRO	AL, KY, MA, MN, ND, NJ, NM, NY, OH, PA, RI
KFMC Health Improvement Partners	KS
Mercer	DE, PR
MetaStar	WI
Qlarant	DC, MD, WV
Qsource	AR, IN, TN

Acronyms: CHIP = Children’s Health Insurance Program; EQR = External Quality Review; EQRO = External Quality Review Organization; GU = Guam; MCP = Managed Care Plan; PR = Puerto Rico; USVI = United States Virgin Islands.

Source: EQR technical reports for the 2023–2024 reporting cycle. States must post EQR technical reports on their websites by April 30 of each year. Information about the EQR process is available at <https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/external-quality-review/index.html>.

Notes: The following three states posted their EQR technical reports after the April 30 deadline but are included in this analysis: FL, MN, and VT. ID and MO did not post EQR technical for the 2023-2024 reporting cycle and are not included in this analysis. CA posted one of its MCP EQR technical reports after the April 30 deadline, but this analysis includes data from all MCPs. During the 2023–2024 reporting cycle, the following eight states and territories did not contract with a qualifying MCP subject to EQR: AK, CT, GU, ME, MT, OK, SD, and USVI. CA engaged two separate EQROs: Behavioral Health Concepts for its specialty mental health MCPs and substance use disorder treatment MCPs and Health Services Advisory Group for its physical health MCPs.

^a For more information on state contract options for EQR, see 42 C.F.R. § 438.356 (as cross-referenced at § 457.1250 for CHIP).