

September 2024: Medicaid and CHIP Eligibility Operations and Enrollment Snapshot



Eligibility Operations and Enrollment Snapshot

- To promote transparency and provide insights into states' Medicaid and Children's Health Insurance Program (CHIP) eligibility operations and enrollment, this Snapshot captures state reporting of Performance Indicator Data, Eligibility Processing Data, and Transformed Medicaid Statistical Information System (T-MSIS) data focusing on:
 - Medicaid and CHIP enrollment;
 - Total applications submitted to Medicaid, CHIP, Human Services agencies, and State-based Marketplaces;
 - Modified adjusted gross income (MAGI) application processing times;
 - Renewal outcomes; and
 - Call center metrics.
- CMS releases this Snapshot on a monthly-basis, providing current month and retrospective data to convey a
 national and state-specific picture of Medicaid and CHIP eligibility and enrollment operations, as well as
 Marketplace and Basic Health Program (BHP) enrollment. CMS releases additional data on a quarterly-basis,
 including data on separate CHIP program enrollment and updated renewal outcomes. The Snapshot with this
 additional data will be released on the last month of the quarter.
- Enrollment trends in this Snapshot are compared with February 2020 data to reflect the impacts of the Medicaid continuous enrollment condition. The continuous enrollment condition authorized by the Families First Coronavirus Response Act ended on March 31, 2023, with states resuming routine eligibility renewals, including terminations of coverage for individuals who are no longer eligible beginning on April 1, 2023.

What You Should Know When Using the Data: Performance Indicator Data Set

The Medicaid and CHIP Eligibility and Enrollment Performance Indicator Data Set (Performance Indicator Data) includes preliminary monthly aggregate data on states' eligibility and enrollment processes.

- States submit these data to CMS monthly.
- Definitions of elements in the Performance Indicator Data vary from other data sets, including T-MSIS and Medicaid and CHIP
 Eligibility Processing Data Report, and comparisons should not be made across data sets.
- **Medicaid and CHIP enrollment counts** include individuals receiving comprehensive Medicaid and CHIP benefits and represent a point-in-time count on the last day of the calendar month. CHIP enrollment includes all individuals with CHIP-funded coverage, including children enrolled in Medicaid-expansion CHIP, children enrolled in a separate CHIP, and pregnant adults enrolled in a separate CHIP.
- MAGI application processing time data represent the length of time it takes state Medicaid and CHIP agencies to conduct all
 final MAGI determinations (including Medicaid MAGI and CHIP) for individuals at application, regardless of date of application.
 - Application processing time data are influenced by state policies, practices including verification processes, and other factors
 including application volume, staffing, and level of automation in a state's eligibility system.
 - States may prioritize processing older applications. As these are completed, the data would reflect longer processing times, with the volume and age of pending applications decreasing.
 - Processing time data exclude renewals and redeterminations, and the data do not reflect the state's volume of pending applications.
- CMS released **state call center data** for the first time in July 2023. There is wide variation in how states operate their call centers, making it difficult to compare these data.
- Data specifications are available at: https://www.medicaid.gov/medicaid/downloads/performance-indicators-datadictionary.pdf.

What You Should Know When Using the Data: Eligibility Processing Data Report

The Medicaid and CHIP Eligibility Processing Data Report (Eligibility Processing Data) includes monthly aggregate data on states' renewal processes and outcomes.

- Medicaid and CHIP renewal outcomes are reported by cohort. States report outcomes for all individuals in the month
 in which renewals for the cohort are due, even if some renewals were completed in a prior month. These data represent
 the outcome of renewals due in the reporting month (generally effective the first of the following month).
- State-reported data may reflect routine renewal data, or a combination of unwinding-related renewal data and routine renewal data.
- Multiple factors, including state-adopted mitigations and other strategies, may influence renewal outcomes and reporting in a state.¹ For example:
 - States with an ex parte mitigation strategy that use data sources to complete a renewal after a form is sent may report those renewals as completed based on the return of a renewal form and underreport the number of individuals renewed on an ex parte basis.
 - Some states are **temporarily holding some or all procedural terminations** as a mitigation strategy to ensure compliance with federal renewal requirements or have voluntarily implemented a strategy to delay procedural terminations to conduct additional outreach. These states may report zero procedural terminations and/or a significantly higher share of pending renewals at the end of a reporting month.
- Data specifications are available at: https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf.

Please consider these factors and other information when interpreting renewal outcomes and comparing information across states.

What You Should Know When Using the Data: Updated Eligibility Processing Data Report

States submit updated monthly renewal outcomes data after the original monthly report submission. This **Updated Medicaid and CHIP Eligibility Processing Data** (**Updated Eligibility Processing Data**), made available on a quarterly-basis in this Snapshot, includes aggregate data on states' renewal processes and outcomes for renewals previously reported in prior months as pending as of three months after the renewal was due.

- "Pending" renewals are renewals that are due in a reporting month but that a state has not completed processing by the renewal due date.
- Renewals may be pending by the end of the month they are due for a number of reasons including, but not limited to:
 - Beneficiaries returning renewal forms late in the renewal process, leaving little time for the state to complete processing,
 - States holding procedural terminations and/or other terminations (e.g., by adopting CMS-approved strategies to delay procedural disenrollments for one month while conducting outreach), or
 - States being unable to process all renewals received before the end of the month in which they are due.
- The Updated Eligibility Processing Data may also reflect states' corrections to previously reported data.
- Data specifications are available at: https://www.medicaid.gov/resources-for-states/downloads/eligibility-processing-data-specs-august-2024.pdf.

What You Should Know When Using the Data: Marketplace and Basic Health Plan Enrollment / Other Data

Marketplace Enrollment Data (Marketplace Data)

- Marketplace enrollment data are from HealthCare.gov Marketplace Operational Data and State-based Marketplace Operational Data.
- Marketplace enrollment represents enrollees who have effectuated their plan selection (i.e., paid their first month's premium, if any). The data are revised every month to reflect new effectuations, as well as retroactive enrollments, cancellations, and terminations, and other data corrections.

Basic Health Program Enrollment / Other Data (BHP Data)

- BHP enrollment includes data reported to CMS by three states: Minnesota (MN), New York (NY), and Oregon (OR).
 - MN and OR operate a BHP, which provides coverage to consumers with incomes at or below 200 percent of the FPL who are not eligible for Medicaid or CHIP and otherwise would be eligible for a QHP. OR implemented its BHP and started reporting BHP enrollment data beginning in July 2024.
 - Effective April 2024, NY transitioned from operating a BHP to a new coverage program, the Essential Plan Expansion (EP), that generally mirrors the state's BHP and is implemented under its approved section 1332 waiver. The EP expands eligibility to certain individuals with estimated household incomes up to 250 percent FPL, including some who would otherwise be enrolled in Medicaid coverage or in a state-funded health insurance program absent the waiver. Even though NY's EP is not a BHP, enrollment in this new coverage program continues to be reported in the BHP enrollment data.

What You Should Know When Using the Data: T-MSIS Analytic Files Separate CHIP Enrollment Data

Separate CHIP Enrollment Data (S-CHIP Data), made available on a quarterly-basis in this Snapshot, include monthly data on children and pregnant adults enrolled in states' separate CHIP programs at any point during the reporting month.

- The S-CHIP Data come from the T-MSIS Analytic Files (TAF).
 - States report the latest information available from state systems in their monthly T-MSIS submissions, including individual-level data about enrollees' Medicaid or CHIP eligibility status.
 - The T-MSIS data are converted into the TAF, which are optimized for monitoring and research purposes.
 - States with T-MSIS data quality or submission issues have the option to provide S-CHIP enrollment counts outside of T-MSIS.
- The S-CHIP Data do not include:
 - Enrollees covered by Medicaid-expansion CHIP. If an individual is enrolled in both Medicaid or Medicaid-expansion CHIP and S-CHIP in a given month, TAF picks the program in which they were last enrolled.
 - Enrollees in dental-only S-CHIP coverage.
- Enrollment definitions in the Performance Indicator Data vary from the TAF's and comparisons should not be made across
 data sets.
- Data specifications are available at: https://www.medicaid.gov/medicaid/data-systems/macbis/transformed-medicaid-statistical-information-system-t-msis/index.html.

September 2024 Key Findings

Medicaid and CHIP Enrollment

- In September 2024, 79.4 million individuals were enrolled in Medicaid and CHIP.
 - 72.2 million individuals were enrolled in Medicaid, and 7.2 million individuals were enrolled in CHIP.
 - 41.7 million adults were enrolled in Medicaid, and there were 37.6 million Medicaid child and CHIP enrollees.

Medicaid and CHIP Applications Received

- In September 2024, Medicaid, CHIP, Human Services agencies, and State-based Marketplaces received 2.6 million
 applications, or 5 percent fewer applications, as compared to August 2024.
 - The number of applications received has increased by 31 percent since September 2023 and increased by 72 percent since September 2022.

September 2024 Key Findings (Continued)

MAGI Application Processing Time

In September 2024, 67 percent of MAGI applications were processed in 7 days or less, and 6 percent of MAGI
applications were processed in over 45 days, the regulatory standard for determining eligibility on a basis other than
disability, including MAGI-based determinations.

Renewal Outcomes

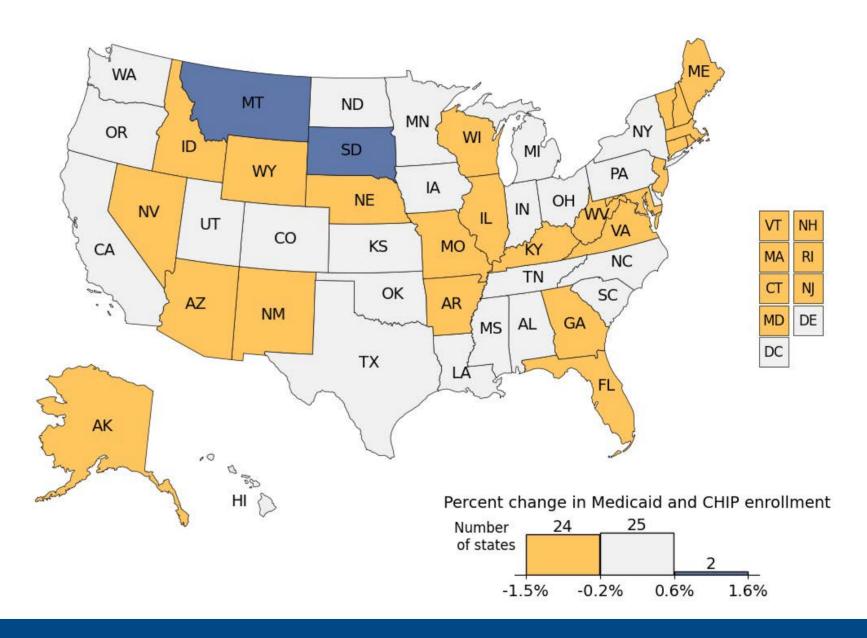
- In September 2024, of the individuals due for renewal:
 - 73 percent had their coverage renewed, which is consistent with August 2024.
 - **54 percent** were renewed on an *ex parte* basis, a one percentage point increase from August 2024.
 - 17 percent were disenrolled, which is consistent with August 2024.
 - 11 percent were disenrolled for procedural reasons, which is consistent with August 2024.

September 2024: Total Medicaid and CHIP Enrollment

Monthly Medicaid and CHIP Enrollment, September 2024

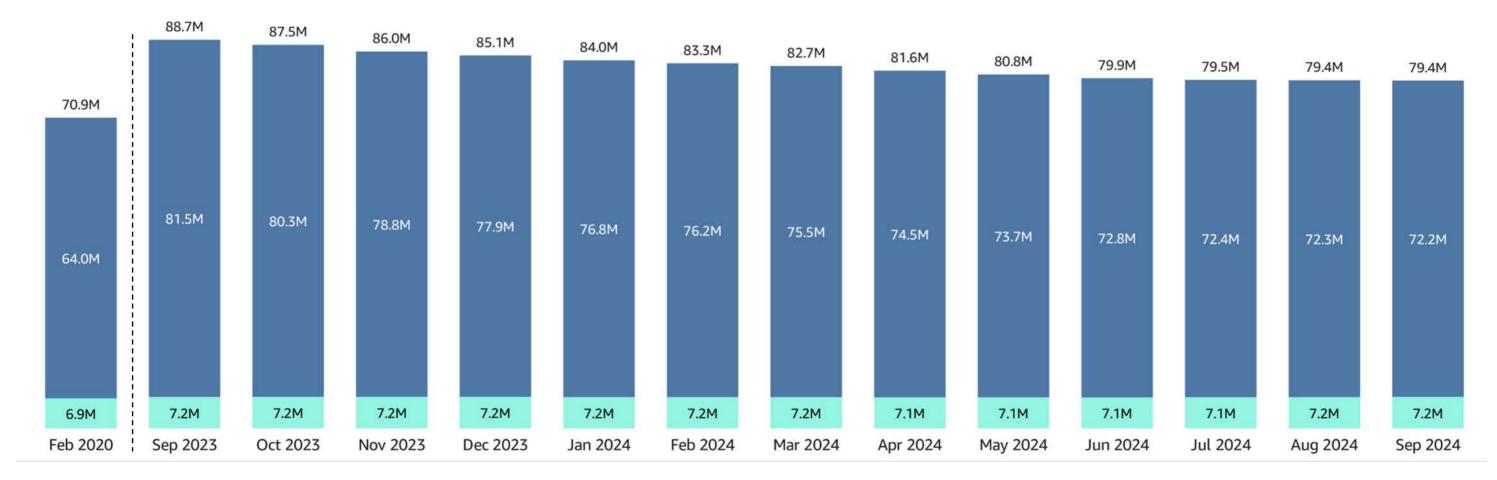
- In September 2024, total Medicaid and CHIP enrollment was 79.4 million individuals nationally, a decrease of 78,000 individuals (0.1 percent) from August 2024.
 - Medicaid enrollment was 72.2 million individuals.
 - CHIP enrollment was 7.2 million individuals.

Percent Change in Medicaid and CHIP Enrollment, August 2024 to September 2024



September 2023 to September 2024: Total Monthly Medicaid and CHIP Enrollment

- Between September 2023 and September 2024, Medicaid enrollment decreased by 9.3 million individuals (11 percent) and CHIP enrollment increased by 13,000 individuals (0.2 percent).
- Between February 2020 (the pre-pandemic baseline) and September 2024, Medicaid enrollment increased by 8.1 million individuals (13 percent) and CHIP enrollment increased by 340,000 individuals (5 percent).



Totals may not sum due to rounding.

CHIP Medicaid

September 2023 to September 2024: Total Monthly Medicaid Child and CHIP Enrollment and Medicaid Adult Enrollment

- In September 2024, Medicaid child and CHIP enrollment was 37.6 million individuals and Medicaid adult enrollment was 41.7 million individuals.
- Between September 2023 and September 2024, Medicaid child and CHIP enrollment decreased by 2.5 million individuals (6 percent) and Medicaid adult enrollment decreased by 4.9 million individuals (11 percent).
- Between February 2020 (pre-pandemic baseline) and September 2024, Medicaid child and CHIP enrollment increased by 2.5 million individuals (7 percent) and Medicaid adult enrollment increased by 7.6 million individuals (22 percent).



Totals may not sum due to rounding.

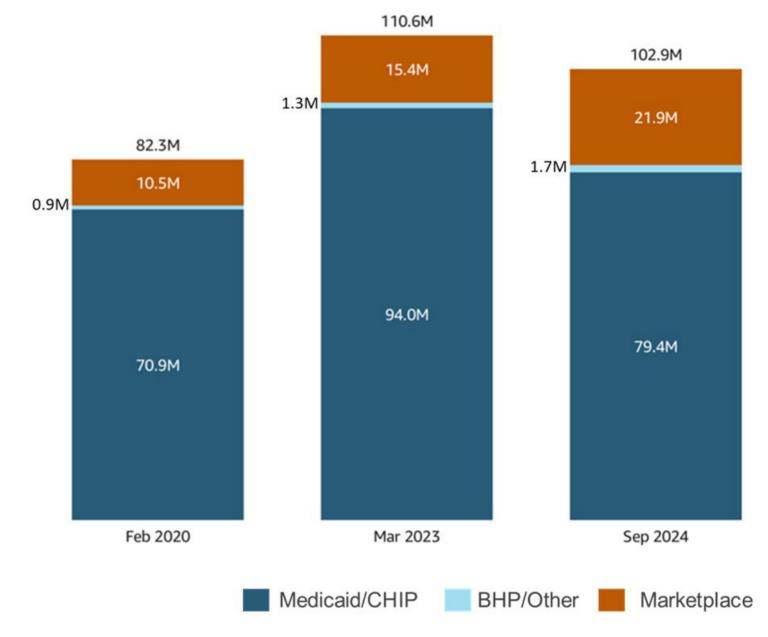
Medicaid Child and CHIP Enrollment

Medicaid Adult Enrollment

Source: Performance Indicator Data

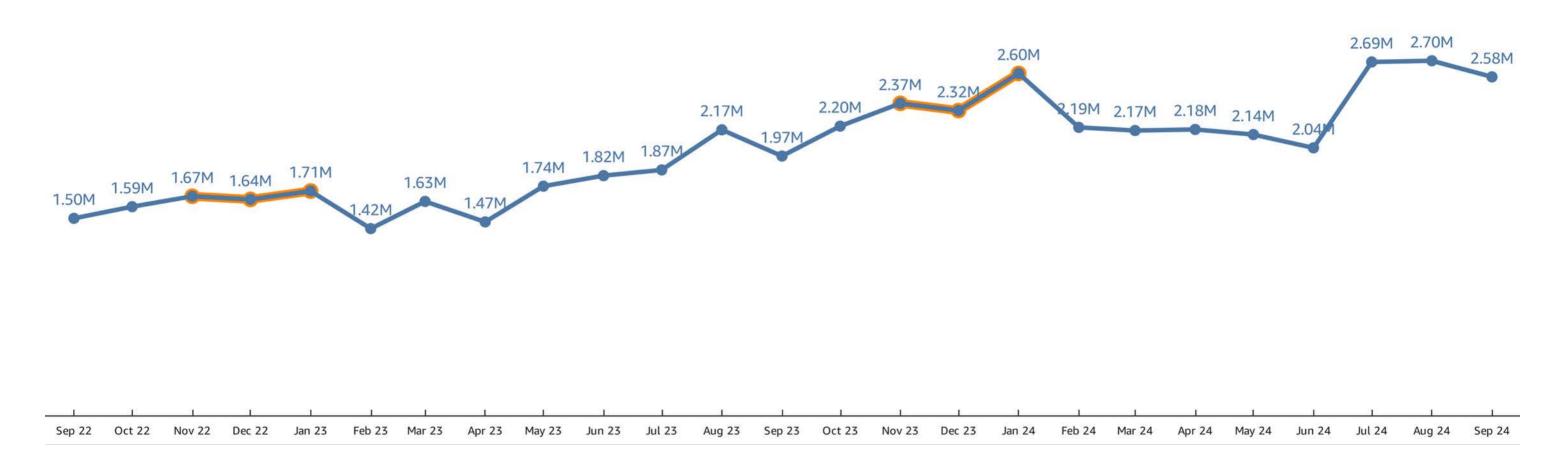
September 2024: Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace

- In September 2024, 102.9 million individuals were enrolled in Medicaid and CHIP, a BHP/Other, or the Marketplace.
 - Medicaid and CHIP enrollment was approximately 79.4 million individuals.
 - Marketplace enrollment was approximately
 21.9 million individuals.
 - BHP enrollment was approximately 1.7 million individuals.
- Since March 2023, total enrollment across Medicaid, CHIP, BHP, and the Marketplace has declined by 7.7 million individuals (7 percent). This is a 14.6 million individual decrease for Medicaid and CHIP and a 6.6 million individual increase for the Marketplace.



September 2022 to September 2024: Applications for Medicaid and CHIP Received by States

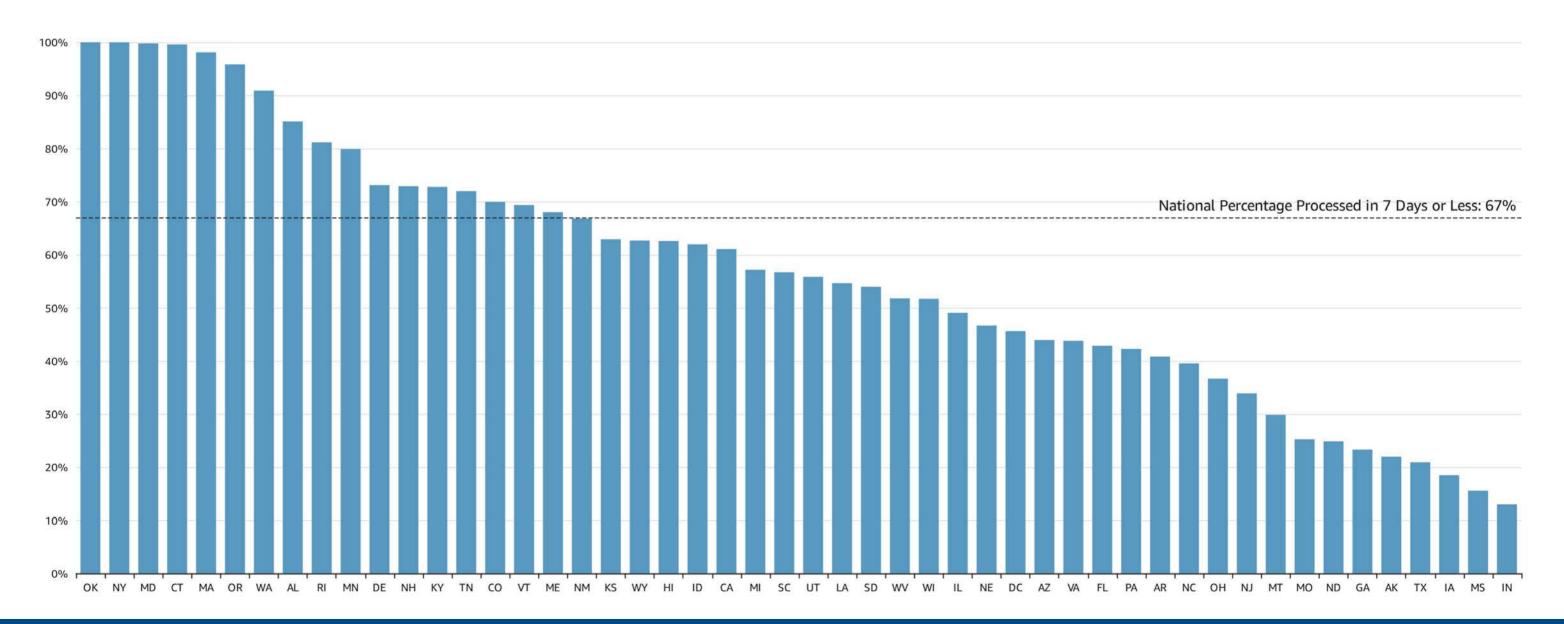
• In September 2024, **2.6 million** applications for Medicaid or CHIP were received by states, which is **31 percent** more applications than were received in September 2023.



Marketplace Open Enrollment period

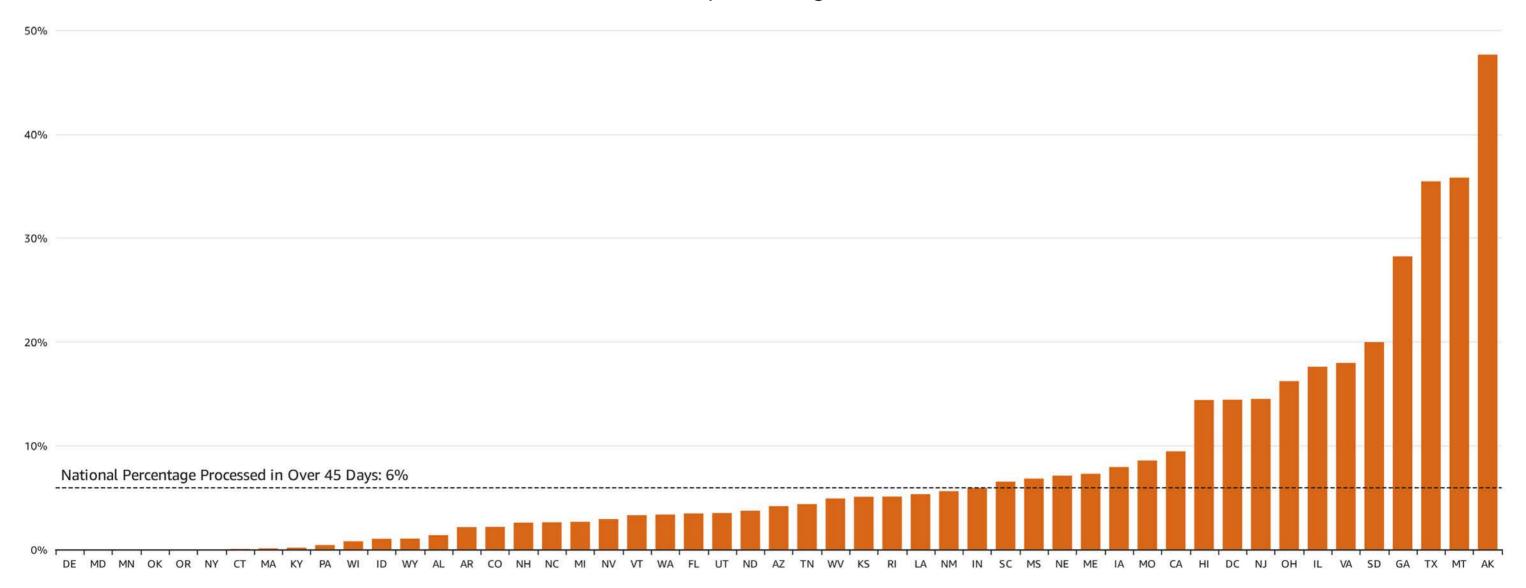
September 2024: Percentage of MAGI Applications States Processed in 7 Days or Less

In September 2024, nationally, 67 percent of MAGI determinations at application were processed in 7 days or less. 18 states were at or above this national percentage.



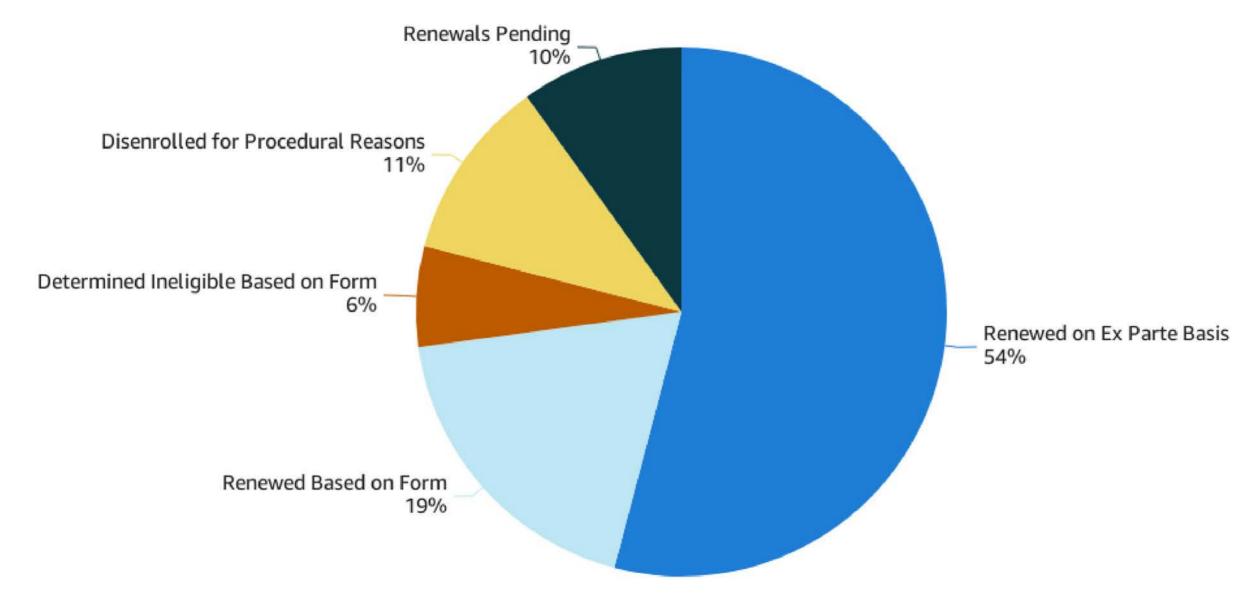
September 2024: Percentage of MAGI Applications States Processed in Over 45 Days

• In September 2024, nationally, **6 percent** of MAGI determinations at application were processed in over 45 days, the regulatory standard for determining eligibility on a basis other than disability, including MAGI-based determinations. **18 states** were at or above this national percentage.



September 2024: Distribution of Renewal Outcomes

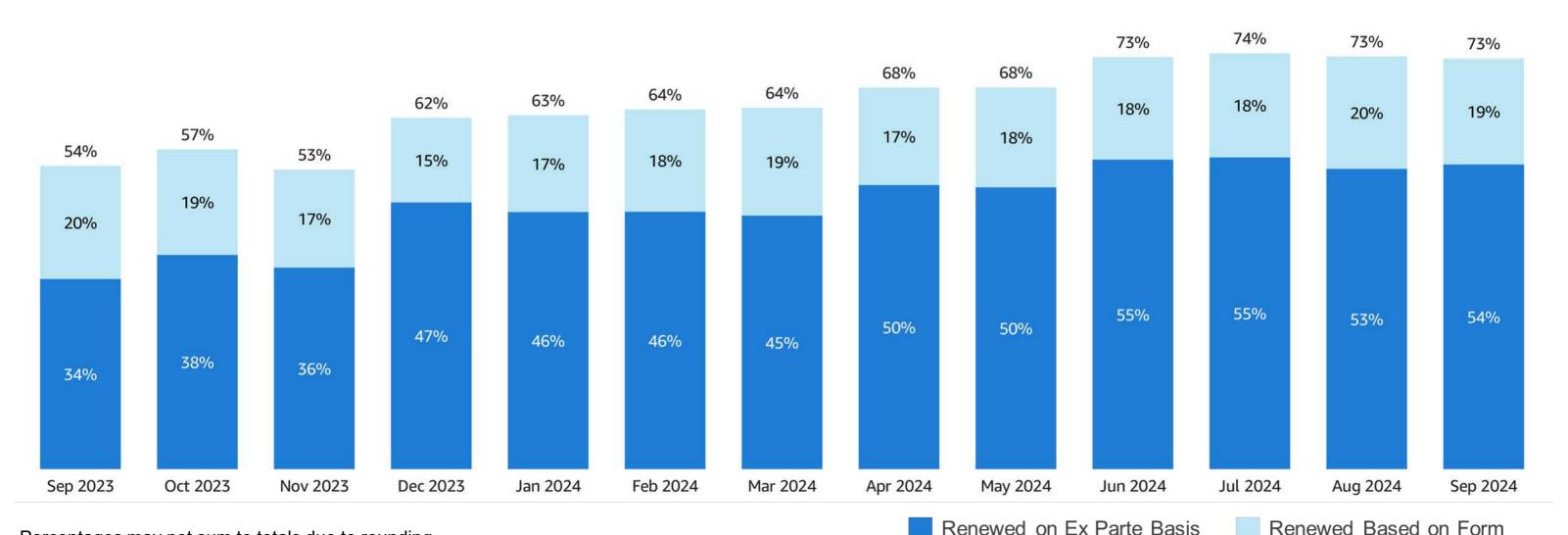
• In September 2024, of the **5.5 million individuals** due for renewal, **73 percent** had their coverage successfully renewed, **17 percent** were disenrolled, and **10 percent** had their renewals pending at the end of the month.



Percentages may not sum to totals due to rounding.

September 2023 to September 2024: National Retention Rates at Renewal, by Renewal Type

- In September 2024, of the individuals due for renewal, **54 percent** were renewed on an *ex parte* basis and **19 percent** were renewed based on a form.
- Since December 2023, retention rates at renewal exceeded **60 percent** each month.



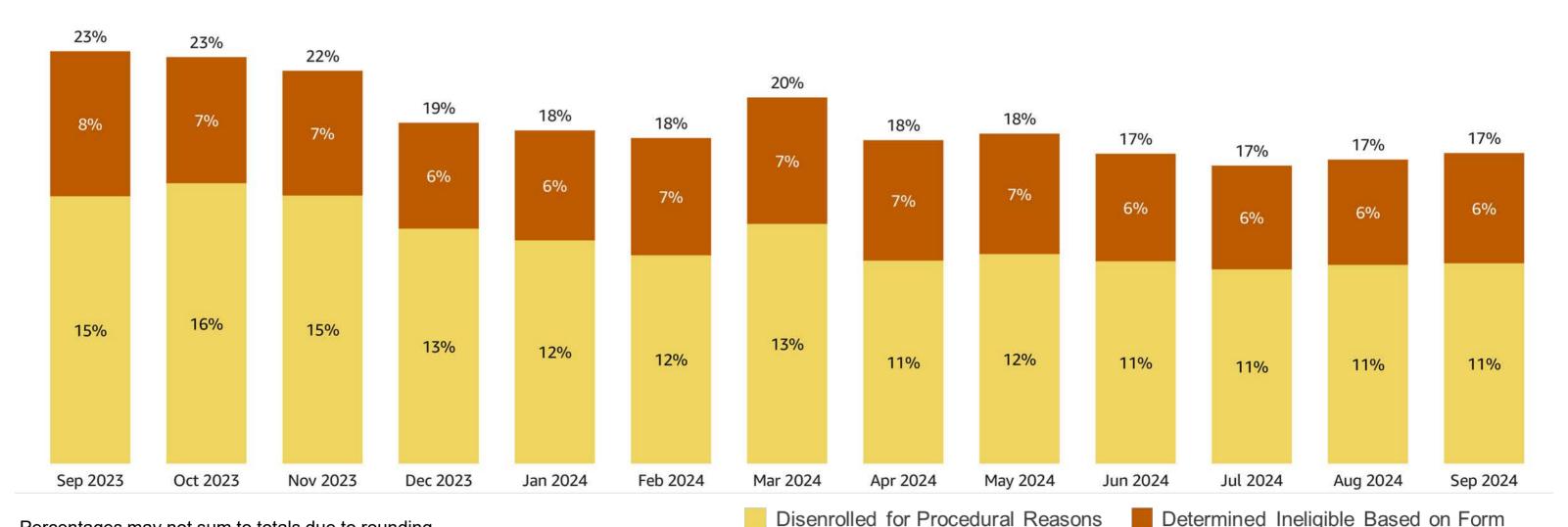
Percentages may not sum to totals due to rounding.

Source: Eligibility Processing Data

Notes: Detailed notes on data, including if states are excluded, can be found in the Appendix and on <u>Data.Medicaid.gov</u>.

September 2023 to September 2024: National Disenrollment Rates at Renewal, by Disenrollment Type

- In September 2024, of the individuals due for renewal, **11 percent** were disenrolled for procedural reasons and **6 percent** were disenrolled based on a form.
- Since December 2023, procedural disenrollment rates have been less than 15 percent.



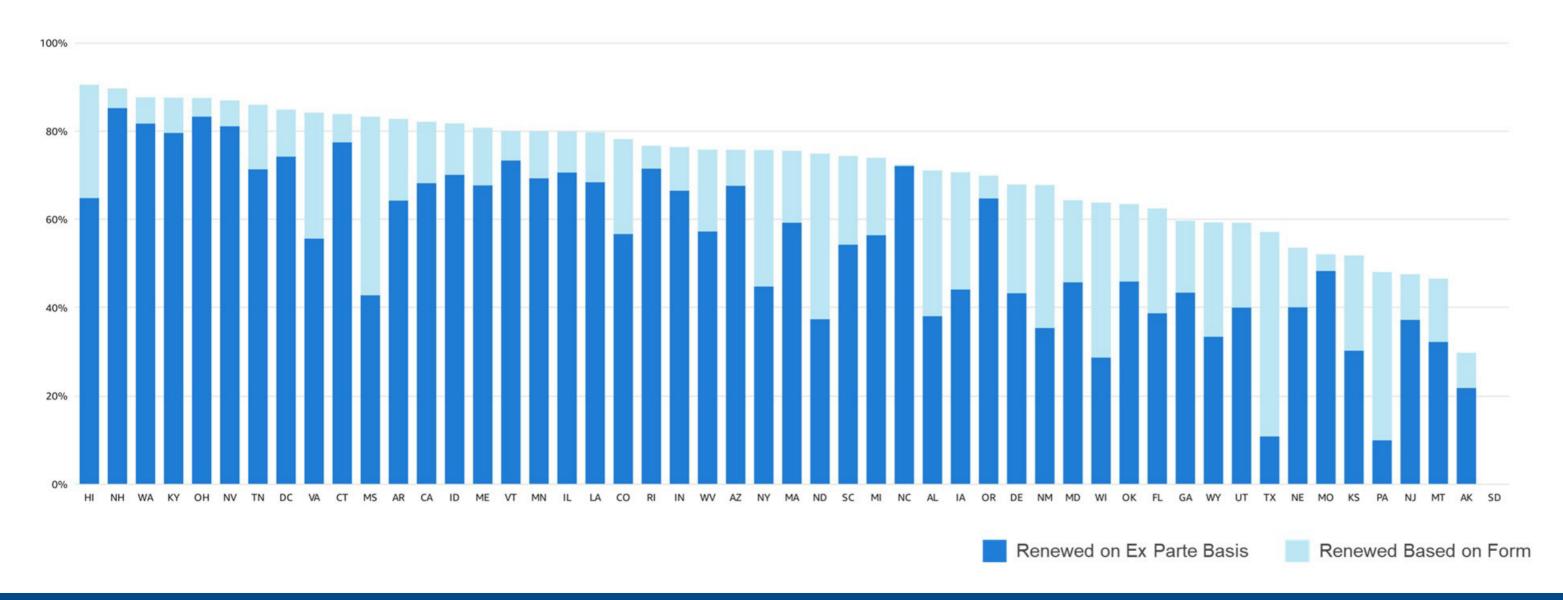
Percentages may not sum to totals due to rounding.

Source: Eligibility Processing Data

Notes: Detailed notes on data, including if states are excluded, can be found in the Appendix and on Data. Medicaid.gov.

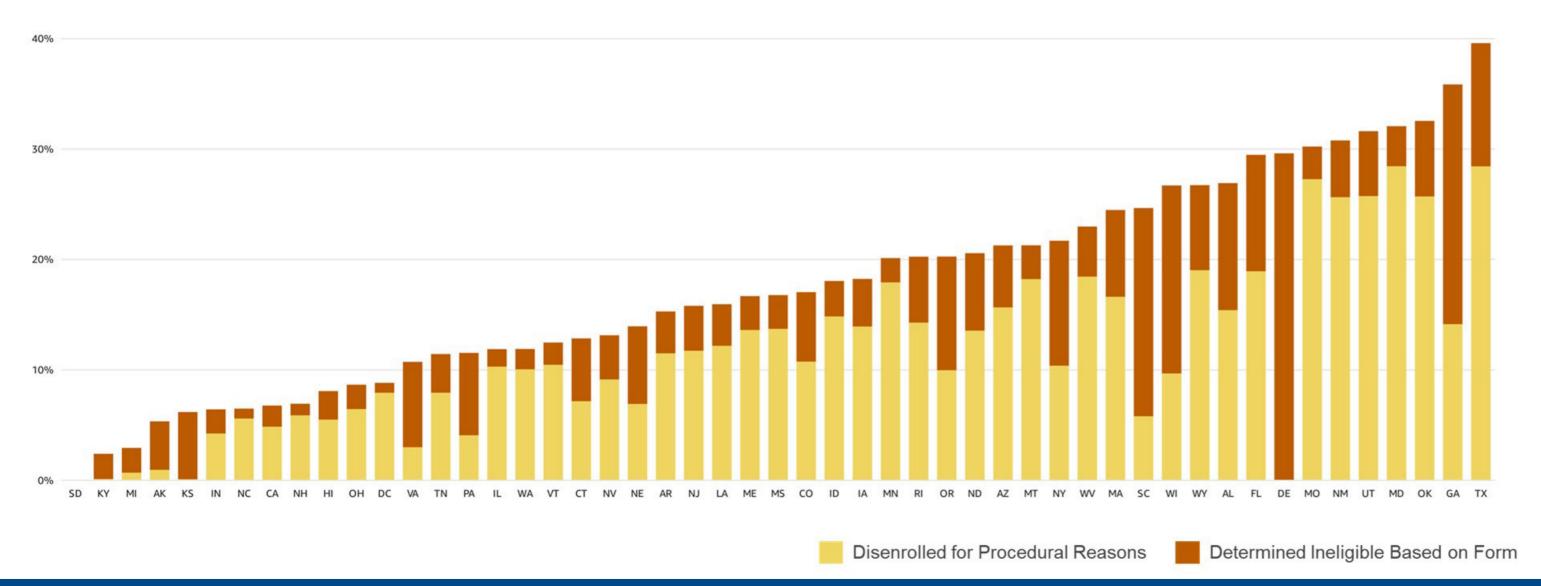
September 2024: States' Coverage Retention Rates at Renewal, by Renewal Type

• In September 2024, states' coverage retention rates at renewal ranged from **30 to 90 percent** and *ex parte* rates ranged from **10 to 85 percent**.



September 2024: States' Coverage Disenrollment Rates at Renewal, by Disenrollment Type

 In September 2024, states' rates of disenrollment at renewal ranged from 2 to 40 percent and procedural disenrollment rates ranged from 0 to 28 percent.



Updated Renewal Outcomes and S-CHIP Enrollment Data

March 2024 to May 2024: Medicaid and CHIP Renewal Outcomes – Original and Updated Data

	March 2024		April	2024	May	2024
	Original	Updated	Original	Updated	Original	Updated
Total Renewals Due	7.25 M	7.25 M	6.45 M	6.45 M	6.24 M	6.25 M
Individuals Renewed in Medicaid or CHIP Coverage	64%	69%	68%	72%	68%	72%
Renewed on an ex parte basis	45%	45%	50%	51%	50%	50%
Determined eligible based on renewal form	19%	24%	17%	21%	18%	22%
Individuals Disenrolled from Medicaid or CHIP Coverage	20%	25%	18%	22%	18%	23%
Determined ineligible for Medicaid or CHIP coverage based on the return of a renewal form	7%	8%	7%	8%	7%	8%
Disenrolled for procedural reasons	13%	17%	11%	15%	12%	15%
Pending/Incomplete Renewals	16%	6%	14%	6%	14%	5%

Percentages may not sum to totals due to rounding.

April 2024 to June 2024: Monthly S-CHIP Enrollment by State

State	April 2024	May 2024	June 2024
AL	89,425	92,230	95,345
AR	42,969	43,251	43,306
AZ	59,450	60,581	61,121
CA	15,314	15,693	15,638
СО	82,094	86,082	87,761
СТ	17,590	17,975	18,988
DE	9,575	9,547	9,825
FL	169,693	177,997	183,000
GA	201,358	196,526	193,142
IA	62,369	62,785	63,273
ID	22,836	22,324	21,346
IL	28,846	27,201	25,420
IN	45,382	46,646	47,461
KS	53,891	55,331	57,287
KY	1,048	955	820
LA	7,131	7,598	7,747
MA	119,639	119,363	118,686
MD	5,823	6,170	5,933
ME	138	140	140
MI	2,498	2,579	2,598
MN	1,882	1,785	1,457

State	April 2024	May 2024	June 2024
МО	70,226	74,418	73,629
MS	50,121	51,029	51,990
MT	16,049	16,005	15,768
NE	1,142	1,138	1,117
NJ	154,110	154,536	154,026
NV	35,344	34,823	33,690
NY	340,512	354,000	366,099
OK	466	421	399
OR	2,182	2,134	1,674
PA	194,038	187,291	187,524
RI	1,412	1,271	1,288
SD	4,374	4,421	4,450
TN	38,197	38,214	37,811
TX	176,160	186,256	188,105
UT	11,848	12,115	12,087
VA	113,931	113,130	111,267
WA	50,256	51,083	51,767
WI	55,617	57,969	58,575
WV	27,102	26,854	26,581
Total	2,382,038	2,419,867	2,438,141

State Data Tables

September 2024: Medicaid and CHIP Enrollment by State

State	Total Medicaid and	d CHIP Enrollment	Medicaid	Enrollment	CHIP Enrollment		
State	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	
AK	251,174	-0.5%	236,216	-1%	14,958	-0.2%	
AL	953,367	0.2%	772,769	0.3%	180,598	0.1%	
AR	820,338	-1%	740,105	-1%	80,233	0.0%	
AZ	1,975,515	-1%	1,848,285	-1%	127,230	2%	
CA	13,450,495	0.1%	12,215,643	0.1%	1,234,852	0.2%	
CO	1,174,588	0.2%	1,040,621	0.0%	133,967	1%	
CT	934,526	-0.3%	915,005	-0.4%	19,521	4%	
DC	257,197	0.3%	239,793	0.3%	17,404	-0.2%	
DE	251,745	0.2%	240,276	0.2%	11,469	-1%	
FL	3,797,328	-0.3%	3,633,341	-0.3%	163,987	0.3%	
GA	1,970,555	-1%	1,727,186	-1%	243,369	-2%	
HI	402,926	0.1%	381,218	0.0%	21,708	2%	
IA	673,665	0.1%	585,901	0.0%	87,764	1%	
ID	313,272	-0.4%	293,341	-0.3%	19,931	-1%	
IL	3,248,845	-0.3%	2,963,083	-0.3%	285,762	-0.2%	
IN	1,775,635	0.2%	1,635,017	0.1%	140,618	1%	
KS	409,053	0.0%	333,131	0.0%	75,922	0.2%	
KY	1,384,792	-0.3%	1,256,330	-0.4%	128,462	1%	
LA	1,524,474	-0.1%	1,377,585	-0.1%	146,889	-0.4%	
MA	1,652,621	-1%	1,459,592	-1%	193,029	1%	
MD	1,540,152	-1%	1,345,622	-1%	194,530	2%	
ME	365,224	-0.5%	340,161	-1%	25,063	1%	
MI	2,364,457	0.3%	2,199,397	0.1%	165,060	4%	
MN	1,172,238	0.0%	1,167,618	0.0%	4,620	0.2%	
MO	1,265,215	-0.4%	1,131,012	-0.5%	134,203	0.4%	
MS	601,887	0.0%	517,857	-0.1%	84,030	1%	

Source: Performance Indicator Data

Notes: Detailed notes on data can be found in the Appendix and on <u>Data.Medicaid.gov</u>.

September 2024: Medicaid and CHIP Enrollment by State, cont.

Otata	Total Medicaid and	d CHIP Enrollment	Medicaid I	Enrollment	CHIP Enrollment		
State	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	
MT	225,565	2%	204,066	2%	21,499	2%	
NC	2,761,787	1%	2,418,780	1%	343,007	0.0%	
ND	104,380	0.2%	99,714	0.0%	4,666	4%	
NE	342,546	-1%	305,834	-1%	36,712	3%	
NH	183,254	-0.4%	165,016	-0.4%	18,238	0.2%	
NJ	1,741,830	-1%	1,498,381	-1%	243,449	1%	
NM	771,226	-1%	721,315	-1%	49,911	-1%	
NV	756,073	-1%	705,825	-0.5%	50,248	-1%	
NY	6,657,082	-0.1%	5,991,490	-0.2%	665,592	1%	
ОН	2,871,534	-0.2%	2,636,354	-0.3%	235,180	1%	
OK	976,207	0.3%	900,139	-0.3%	76,068	8%	
OR	1,294,139	0.2%	1,110,245	0.1%	183,894	1%	
PA	3,105,085	0.2%	2,819,051	0.2%	286,034	0.3%	
RI	316,940	-0.4%	285,985	-0.2%	30,955	-2%	
SC	1,038,756	0.3%	944,073	0.0%	94,683	3%	
SD	140,438	1%	123,878	2%	16,560	1%	
TN	1,439,827	-0.2%	1,278,570	-0.4%	161,257	1%	
TX	4,195,555	0.2%	3,864,194	0.1%	331,361	2%	
UT	338,122	0.4%	301,962	0.3%	36,160	1%	
VA	1,817,655	-0.4%	1,621,239	-0.4%	196,416	-0.1%	
VT	157,548	-1%	152,732	-1%	4,816	1%	
WA	1,830,147	-0.2%	1,774,034	-0.3%	56,113	3%	
WI	1,189,425	-0.3%	1,112,900	-0.3%	76,525	0.2%	
WV	512,543	-0.2%	474,400	-0.3%	38,143	1%	
WY	63,916	-1%	58,476	-1%	5,440	2%	
Total	79,362,864	-0.1%	72,164,758	-0.2%	7,198,106	1%	

Source: Performance Indicator Data

Notes: Detailed notes on data can be found in the Appendix and on <u>Data.Medicaid.gov</u>.

September 2024: Adult and Child Enrollment in Medicaid and CHIP by State

	Medicaid Adu	ult Enrollment	Medicaid Child an	d CHIP Enrollment	Medicaid Chi	ld Enrollment	CHIP En	Enrollment		
State	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month		
AK	152,276	-0.4%	98,898	-1%	83,940	-1%	14,958	-0.2%		
AL	276,736	0.3%	676,631	0.2%	496,033	0.3%	180,598	0.1%		
AR	401,906	-2%	418,432	1%	338,199	1%	80,233	0.0%		
AZ	1,138,976	-1%	836,539	-1%	709,309	-1%	127,230	2%		
CA	8,430,473	0.2%	5,020,022	0.1%	3,785,170	0.0%	1,234,852	0.2%		
CO	652,145	0.1%	522,443	0.3%	388,476	0.0%	133,967	1%		
CT	568,286	-0.4%	366,240	-0.1%	346,719	-0.3%	19,521	4%		
DC	161,628	0.0%	95,569	1%	78,165	1%	17,404	-0.2%		
DE	140,768	0.2%	110,977	0.2%	99,508	0.2%	11,469	-1%		
FL	1,357,602	-0.4%	2,439,726	-0.3%	2,275,739	-0.3%	163,987	0.3%		
GA	570,712	-1%	1,399,843	-1%	1,156,474	-0.3%	243,369	-2%		
HI	250,572	-0.1%	152,354	0.4%	130,646	0.3%	21,708	2%		
IA	336,310	-0.1%	337,355	0.2%	249,591	0.1%	87,764	1%		
ID	157,454	-0.5%	155,818	-0.3%	135,887	-0.2%	19,931	-1%		
IL	1,809,870	-0.3%	1,438,975	-0.2%	1,153,213	-0.2%	285,762	-0.2%		
IN	958,724	0.0%	816,911	0.4%	676,293	0.3%	140,618	1%		
KS	128,098	-0.4%	280,955	0.2%	205,033	0.2%	75,922	0.2%		
KY	757,071	-0.3%	627,721	-0.3%	499,259	-1%	128,462	1%		
LA	814,710	-0.2%	709,764	-0.1%	562,875	0.0%	146,889	-0.4%		
MA	943,629	-2%	708,992	1%	515,963	0.4%	193,029	1%		
MD	845,520	-1%	694,632	-0.2%	500,102	-1%	194,530	2%		
ME	223,411	-1%	141,813	-0.4%	116,750	-1%	25,063	1%		
MI	1,439,580	0.3%	924,877	0.3%	759,817	-0.4%	165,060	4%		
MN	582,373	-0.1%	589,865	0.2%	585,245	0.2%	4,620	0.2%		
MO	652,420	-0.1%	612,795	-1%	478,592	-1%	134,203	0.4%		
MS	204,546	-0.5%	397,341	0.3%	313,311	0.2%	84,030	1%		

Source: Performance Indicator Data

Notes: Detailed notes on data can be found in the Appendix and on <u>Data.Medicaid.gov</u>.

September 2024: Adult and Child Enrollment in Medicaid and CHIP by State, cont.

	Medicaid Adu	ılt Enrollment	Medicaid Child an	d CHIP Enrollment	Medicaid Chi	ld Enrollment	CHIP Er	CHIP Enrollment		
State	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month		
MT	128,054	1%	97,511	2%	76,012	2%	21,499	2%		
NC	1,353,917	1%	1,407,870	0.4%	1,064,863	1%	343,007	0.0%		
ND	53,246	0.1%	51,134	0.3%	46,468	-0.1%	4,666	4%		
NE	166,260	-1%	176,286	-0.5%	139,574	-1%	36,712	3%		
NH	94,377	-1%	88,877	-0.2%	70,639	-0.3%	18,238	0.2%		
NJ	951,658	-1%	790,172	-0.3%	546,723	-1%	243,449	1%		
NM	428,907	-2%	342,319	-1%	292,408	-1%	49,911	-1%		
NV	429,464	-1%	326,609	-0.2%	276,361	0.1%	50,248	-1%		
NY	4,197,238	-0.2%	2,459,844	-0.1%	1,794,252	-0.3%	665,592	1%		
OH	1,662,019	-0.3%	1,209,515	0.0%	974,335	-0.2%	235,180	1%		
OK	458,446	-0.3%	517,761	1%	441,693	-0.3%	76,068	8%		
OR	815,659	0.3%	478,480	0.1%	294,586	-0.4%	183,894	1%		
PA	1,653,501	0.2%	1,451,584	0.2%	1,165,550	0.2%	286,034	0.3%		
RI	194,073	-1%	122,867	0.0%	91,912	1%	30,955	-2%		
SC	403,969	-0.3%	634,787	1%	540,104	0.3%	94,683	3%		
SD	59,116	2%	81,322	1%	64,762	1%	16,560	1%		
TN	594,561	-1%	845,266	0.1%	684,009	-0.2%	161,257	1%		
TX	986,845	1%	3,208,710	0.0%	2,877,349	-0.2%	331,361	2%		
UT	162,515	0.1%	175,607	1%	139,447	1%	36,160	1%		
VA	953,470	-0.5%	864,185	-0.2%	667,769	-0.3%	196,416	-0.1%		
VT	98,850	-1%	58,698	-1%	53,882	-1%	4,816	1%		
WA	992,825	-0.3%	837,322	0.0%	781,209	-0.2%	56,113	3%		
WI	625,883	-0.3%	563,542	-0.4%	487,017	-0.5%	76,525	0.2%		
WV	304,861	-0.2%	207,682	-0.3%	169,539	-0.5%	38,143	1%		
WY	20,770	-2%	43,146	-1%	37,706	-1%	5,440	2%		
Total	41,746,280	-0.2%	37,616,584	0.0%	30,418,478	-0.1%	7,198,106	1%		

Source: Performance Indicator Data

Notes: Detailed notes on data can be found in the Appendix and on Data. Medicaid.gov.

September 2024: MAGI Application Processing Times by State

01-1-			Percent Processed in		
State	Less Than 24 Hours	1-7 Days	8-30 Days	31-45 Days	Over 45 Days
AK	4%	18%	23%	8%	48%
AL	78%	8%	9%	5%	1%
AR	8%	33%	51%	6%	2%
AZ	36%	8%	35%	17%	4%
CA	51%	10%	21%	9%	9%
CO	42%	28%	24%	4%	2%
СТ	98%	1%	0.3%	0.0%	0.0%
DC	24%	22%	32%	8%	14%
DE	6%	67%	11%	16%	0.0%
FL	23%	20%	42%	12%	3%
GA	5%	19%	37%	11%	28%
HI	58%	4%	21%	2%	14%
IA	10%	8%	49%	24%	8%
ID	38%	24%	33%	4%	1%
IL	24%	25%	27%	7%	18%
IN	1%	12%	53%	28%	6%
KS	22%	40%	29%	3%	5%
KY	61%	12%	26%	1%	0.2%
LA	38%	16%	34%	6%	5%
MA	89%	9%	2%	0.1%	0.1%
MD	94%	6%	0.2%	0.0%	0.0%
ME	25%	43%	20%	5%	7%
MI	33%	24%	29%	11%	3%
MN	55%	25%	20%	0.0%	0.0%
MO	12%	13%	46%	20%	9%
MS	2%	14%	63%	15%	7%

September 2024: MAGI Application Processing Times by State, cont.

04-4-	Percent Processed in								
State	Less Than 24 Hours	1-7 Days	8-30 Days	31-45 Days	Over 45 Days				
MT	12%	17%	23%	11%	36%				
NC	7%	32%	25%	32%	3%				
ND	2%	23%	56%	15%	4%				
NE	8%	39%	20%	27%	7%				
NH	32%	41%	23%	2%	3%				
NJ	4%	30%	36%	16%	15%				
NM	45%	22%	17%	11%	6%				
NV	-	-	ı	17%	3%				
NY	100%	0.0%	0.0%	0.0%	0.0%				
OH	13%	23%	37%	10%	16%				
OK	100%	0.0%	0.0%	0.0%	0.0%				
OR	77%	19%	4%	0.0%	0.0%				
PA	14%	28%	50%	7%	0.4%				
RI	68%	14%	10%	3%	5%				
SC	14%	43%	34%	2%	7%				
SD	39%	15%	18%	8%	20%				
TN	45%	27%	18%	6%	4%				
TX	8%	12%	29%	15%	35%				
UT	30%	26%	34%	7%	4%				
VA	24%	20%	21%	18%	18%				
VT	63%	6%	15%	12%	3%				
WA	84%	7%	4%	2%	3%				
WI	32%	20%	34%	13%	1%				
WV	22%	30%	35%	9%	5%				
WY	30%	33%	35%	1%	1%				
Total	55%	12%	20%	7%	6%				

September 2024: Coverage Retention and Disenrollment Rates by State

	Total Number Due for	Percent of the Total Number Due for Renewal in Reporting Month							
State	Renewal in the Reporting Month	(1) Total Renewed in Medicaid/CHIP	(2) Total Disenrolled from Medicaid/CHIP	(3) Total Pending	(1a) Renewed on an Ex Parte Basis	(2a) Disenrolled for a Procedural or Administrative Reason			
AK	32,734	30%	5%	65%	22%	1%			
AL	119,706	71%	27%	2%	38%	15%			
AR	59,599	83%	15%	2%	64%	11%			
AZ	177,362	76%	21%	3%	68%	16%			
CA	836,813	82%	7%	11%	68%	5%_			
CO	80,695	78%	17%	5%	57%	11%			
CT	86,437	84%	13%	3%	77%	7%_			
DC	17,046	85%	9%	6%	74%	8%			
DE	18,630	68%	30%	3%	43%	0.0%			
FL	193,768	62%	29%	8%	39%	19%			
GA	232,501	60%	36%	5%	43%	14%_			
HI	35,272	90%	8%	2%	65%	5%			
IA	65,447	71%	18%	11%	44%	14%_			
ID	23,095	82%	18%	0.3%	70%	15%			
IL	235,611	80%	12%	8%	71%	10%			
IN	118,765	76%	6%	17%	66%	4%			
KS	28,515	52%	6%	42%	30%	0.0%			
KY	52,369	88%	2%	10%	80%	0.1%			
LA	100,328	80%	16%	4%	68%	12%			
MA	82,888	75%	24%	0.1%	59%	17%			
MD	129,104	64%	32%	4%	46%	28%			
ME	44,778	81%	17%	3%	68%	14%			
MI	221,741	74%	3%	23%	56%	1%			
MN	82,644	80%	20%	0.0%	69%	18%			
MO	80,728	52%	30%	18%	48%	27%			
MS	48,057	83%	17%	0.1%	43%	14%			

Source: Eligibility Processing Data

Notes: Total Renewed, Total Disenrolled and Total Pending equals 100 percent of renewals due. Renewed on a Ex Parte Basis is a subset of Total Renewed, and Disenrolled for a Procedural Reason is a subset of Total Disenrolled. Detailed notes on data can be found in the Appendix and on Data. Medicaid.gov.

September 2024: Coverage Retention and Disenrollment Rates by State, cont.

	Total Number Due for	Percent of the Total Number Due for Renewal in Reporting Month							
State	Renewal in the Reporting Month	(1) Total Renewed in Medicaid/CHIP	(2) Total Disenrolled from Medicaid/CHIP	(3) Total Pending	(1a) Renewed on an Ex Parte Basis	(2a) Disenrolled for a Procedural or Administrative Reason			
MT	19,764	47%	21%	32%	32%	18%			
NC	196,479	72%	6%	21%	72%	6%			
ND	7,563	75%	21%	5%	37%	14%			
NE	32,836	54%	14%	33%	40%	7%			
NH	12,284	90%	7%	4%	85%	6%			
NJ	105,313	48%	16%	37%	37%	12%			
NM	28,163	68%	31%	2%	35%	26%			
NV	43,618	87%	13%	0.0%	81%	9%			
NY	447,218	76%	22%	3%	45%	10%			
OH	246,892	87%	9%	4%	83%	6%			
OK	66,321	63%	33%	4%	46%	26%			
OR	272	70%	20%	10%	65%	10%			
PA	214,006	48%	11%	40%	10%	4%			
RI	12,702	77%	20%	3%	71%	14%			
SC	36,688	74%	25%	1%	54%	6%			
SD	0	-	-	-	-	-			
TN	91,231	86%	11%	3%	71%	8%			
TX	345,110	57%	40%	3%	11%	28%			
UT	27,928	59%	32%	9%	40%	26%			
VA	143,590	84%	11%	5%	56%	3%			
VT	13,125	80%	12%	8%	73%	10%			
WA	105,740	88%	12%	1%	82%	10%			
WI	60,244	64%	27%	10%	29%	10%			
WV	32,479	76%	23%	1%	57%	18%			
WY	4,778	59%	27%	14%	33%	19%			
Total	5,498,977	73%	17%	10%	54%	11%			

Source: Eligibility Processing Data

Notes: Total Renewed, Total Disenrolled and Total Pending equals 100 percent of renewals due. Renewed on a Ex Parte Basis is a subset of Total Renewed, and Disenrolled for a Procedural Reason is a subset of Total Disenrolled. Detailed notes on data can be found in the Appendix and on Data. Medicaid.gov.

September 2024: Call Center Volumes, Wait Times and Abandonment Rates by State

State	Volu	ume	Wait Time	(Minutes)	Abandonment Rate		
State	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	Sep 2024	Change Prior Month	
AK	31,983	-5%	53	20%	47%	8%	
AL	53,876	-12%	2	0.0%	8%	1%	
AR	253,580	30%	10	-23%	2%	-0.4%	
AZ	81,920	-13%	6	0.0%	9%	1%	
CA	272,058	-5%	5	0.0%	2%	1%	
CO	27,170	-12%	4	-43%	2%	-3%	
СТ	122,694	-14%	14	17%	11%	-4%	
DC	38,857	-0.2%	0	0.0%	1%	-1%	
DE	23,703	2%	1	0.0%	19%	2%	
FL	2,182,616	-14%	29	-12%	29%	-3%	
GA	33,188	15%	21	31%	1%	-2%	
HI	27,781	-2%	60	43%	32%	1%	
IA	27,795	-3%	7	75%	22%	8%	
ID	44,688	18%	28	-13%	7%	-1%	
IL	329,618	-4%	34	6%	42%	1%	
IN	259,187	-7%	6	20%	9%	1%	
KS	38,016	26%	0	0.0%	1%	-0.2%	
KY	88,861	-6%	2	100%	3%	2%	
LA	338,568	-12%	4	0.0%	8%	0.3%	
MA	235,073	-8%	1	0.0%	1%	1%	
MD	55,668	-7%	11	175%	27%	15%	
ME	38,518	6%	8	60%	13%	3%	
MI	184,969	18%	1	100%	3%	2%	
MN	29,893	-7%	8	-56%	20%	-17%	
МО	115,649	-7%	32	-30%	52%	-9%	
MS	6,492	-10%	0	0.0%	2%	0.4%	

September 2024: Call Center Volumes, Wait Times and Abandonment Rates by State, cont.

Ctata	Volu	ume	Wait Time	e (Minutes)	Abandonment Rate				
State	Sep 2024	% Change Prior Month	Sep 2024	% Change Prior Month	Sep 2024	Change Prior Month			
MT	21,537	-3%	39	3%	50%	-2%			
NC	22,084	-10%	0	0.0%	1%	0.0%			
ND	27,255	-3%	1	0.0%	3%	1%			
NE	48,081	-14%	9	13%	15%	1%			
NH	33,457	-1%	7	75%	7%	0.0%			
NJ	204,823	2%	4	0.0%	10%	5%			
NM	144,082	2%	7	75%	3%	2%			
NV	109,186	-1%	30	-14%	27%	-1%			
NY	638,254	-4%	1	0.0%	3%	1%			
ОН	180,713	4%	2	100%	3%	1%			
OK	105,402	-5%	27	42%	34%	6%			
OR	112,236	1%	11	22%	22%	4%			
PA	322,775	3%	24	26%	36%	5%			
RI	16,900	22%	16	14%	22%	3%			
SC	132,506	-16%	2	0.0%	6%	1%			
SD	NR	NR	NR	NR	NR	NR			
TN	78,678	-15%	0	0.0%	0.3%	-0.3%			
TX	871,528	-3%	0	0.0%	1%	0.2%			
UT	107,721	-12%	16	-20%	19%	-3%			
VA	78,720	-5%	1	0.0%	4%	2%			
VT	17,684	-3%	1	0.0%	2%	-1%			
WA	55,880	-1%	1	0.0%	11%	3%			
WI	281,029	-1%	12	33%	19%	4%			
WV	26,686	-7%	10	-9%	13%	-3%			
WY	11,596	-6%	1	0.0%	0.2%	0.1%			

Appendix

Data Notes

Data Type	Data Notes							
Medicaid and CHIP Enrollment Data	 Arizona did not report adult and child Medicaid breakouts from February 2020 to April 2024. Prior to April 2024, the national Medicaid child and CHIP enrollment totals include Arizona's CHIP enrollment only, and the national Medicaid adult enrollment totals exclude Arizona's Medicaid adult enrollment. 							
	 Texas's CHIP enrollment increase in July 2024 is partially attributed to the state updating its reporting methodology. 							
Applications Received Data	Kansas did not report applications received data until May 2023.							
	 New York made additional changes to its reporting methodology for Medicaid and CHIP applications beginning in July 2024 to correctly include additional applications required under CMS's reporting specifications. 							
	Data reported may be an undercount because a state may not include all applications received or may not include applications for some populations or limited benefit programs.							
	Data reported may be an overcount because a state may include duplicate applications, accounts transferred from HealthCare.gov, administrative data transfers or renewals/redeterminations.							
MAGI Application Processing Time Data	 Nevada's data for applications processed in less than 24 hours, 1 to 7 days, and 8-30 days are excluded from national calculations because the state did not report to CMS's data specifications. 							
	Counts may not include all MAGI determinations on applications.							
	Counts may include redeterminations or some non-MAGI applications in the data.							
	Counts may report processing time at the application/household level and not at the individual level.							
Call Center Data	South Dakota does not have a call center and does not report call center metrics.							
	 Hawaii did not report its call center data (call center wait time and abandonment rate) to CMS's reporting specifications. 							

Data Notes, cont. 1

Data Type	Detailed Data Notes								
Marketplace Enrollment Data	Enrollment data include data from the FFM, SBM-FPs, and SBMs.								
BHP/Other Data	 BHP enrollment includes data reported to CMS by three states, Minnesota, New York, and Oregon. 								
	 As of the March 2024 data, New York reports enrollment in the Essential Plan Expansion (EP) Program, which is a new coverage program implemented under a section 1332 waiver. 								
	 As of the July 2024 data, Oregon began reporting BHP enrollment data after implementing its BHP program in the same month. 								
	 January 2020 BHP enrollment data are included in the February 2020 enrollment total. 								
Eligibility Processing Data	 Georgia reported data for individuals who continue to be eligible following a change in circumstances and were granted a new 12-month eligibility period during the reporting period, along with data on individuals due for renewal in the month. 								
	 South Dakota did not initiate or complete renewals in the reporting period as a mitigation strategy while the state fixes its new eligibility system to ensure it conducts redeterminations at the individual level. 								
	 Oregon is processing renewals on an extended timeline between May 2024 and February 2025. During this period, the state's ex parte rates may be low or even zero, like in July 2024, since there could be instances when no ex parte renewals were conducted in a given month. 								
	 In most states, the effective date for procedural terminations is the beginning of the following month in which the renewal was due (e.g., procedural terminations for renewals due and reported in the month of March would have an effective termination date of April 1). 								

Data Notes, cont. 2

Data Type	Detailed Data Notes							
Updated Eligibility Processing Data	 States report updated renewal outcomes for a cohort as of three months after the month renewals are scheduled for completion, however, the following states reported updated renewal outcomes for the cohort as of a different date: Colorado, District of Columbia, Florida, Massachusetts, North Carolina, Texas, Virginia, Vermont and Washington. Pennsylvania and Wyoming updated the eligibility status of the cohort, and their data may include eligibility actions that occurred after the renewal. 							
S-CHIP Enrollment Data	Alaska, District of Columbia, Hawaii, New Hampshire, New Mexico, North Carolina, North Dakota, Ohio, South Carolina, Vermont, and Wyoming do not have S-CHIP programs.							
	Oregon moved all its S-CHIP enrollees, other than those in the from conception to the end of pregnancy group, to a Medicaid-expansion CHIP program effective January 1, 2024.							

Data Notes, cont. 3

Eligibility Processing Data

• Among states that had a cohort of unwinding-related renewals due in the following month(s), these states paused some or all procedural terminations in the following months:

	AK	СО	DC	DE	н	ID	IL	KS	KY	MD	ME	MI	MN	NH	NJ	NM	NV	NY	OR	sc	VA	VT	W۷
September 2023											•						•						
October 2023	•			•							•				•		•		•				
November 2023	•			•							•				•		•		•				
December 2023	•			•							•			•	•		•	•	•				
January 2024	•			•							•			•				•	•				
February 2024		•		•							•												
March 2024	•			•			•	•			•			•									
April 2024	•			•							•												
May 2024	•	•		•			•				•			•									
June 2024	•	•												•									
July 2024	•	•	•	•				•			•			•				•					
August 2024	•			•							•			•				•					
September 2024	•	•	•	•				•				•		•				•					

Data Sources by Slide

Data Sources	Slide Title							
Medicaid and CHIP Eligibility and Enrollment	Total Medicaid and CHIP Enrollment							
Performance Indicator Data, preliminary data	Total Monthly Medicaid and CHIP Enrollment							
	Total Monthly Medicaid Child and CHIP Enrollment and Medicaid Adult Enrollment							
	Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace Applications for Medicaid and CHIP Received by States							
	 Percentage of MAGI Applications States Processed in 7 Days or Less 							
	Percentage of MAGI Applications States Processed in Over 45 Days							
Marketplace enrollment data are from HealthCare.gov Marketplace Operational Data and State-based Marketplace Operational Data	Total Enrollment in Medicaid and CHIP, BHP/Other, and the Marketplace							
Medicaid and CHIP Eligibility Processing Data	Distribution of Renewal Outcomes							
	National Retention Rates at Renewal, by Renewal Type							
	National Disenrollment Rates at Renewal, by Disenrollment Type							
	States' Coverage Retention Rates at Renewal, by Renewal Type							
	States' Coverage Disenrollment Rates at Renewal, by Disenrollment Type							