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State/Territory Name: Idaho

State Plan Amendment (SPA) #: 19-0008

This file contains the following documents in the order listed:

1. Approval Letter
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3. Approved SPA Pages

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
1301 Young Street, Suite 900
Dallas, Texas 75202

Medicaid and CHIP Operations Group

May 28, 2020

Dave Jeppesen, Director
Department of Health and Welfare
Towers Building – Tenth Floor
PO Box, 83720
Boise, ID 83720-0036

RE: Idaho State Plan Amendment (SPA) Transmittal Number 19-0008

Dear Mr. Jeppesen:

The Centers for Medicare & Medicaid Services (CMS) has completed its review and is approving the enclosed State Plan Amendment (SPA), Transmittal Number 19-0008. The state submitted SPA 19-0008 to CMS on September 30, 2019. This SPA amends State Plan Attachment 3.1-F to implement a fixed enrollment process for beneficiaries that are enrolled into the state's Healthy Connections program.

This SPA is approved effective July 1, 2019.

If there are any questions concerning this approval, please contact me or your staff may contact Walter Neal at walter.neal@cms.hhs.gov or 206-615-2330.

Sincerely,

Bill Brooks, Director
Division of Managed Care Plan Operations

cc: Matt Wimmer, DHW

DEPARTMENT OF HEALTH AND HUMAN SERVICES
HEALTH CARE FINANCING ADMINISTRATION

FORM APPROVED
OMB NO. 0938-0193

TRANSMITTAL AND NOTICE OF APPROVAL OF STATE PLAN MATERIAL

FOR: HEALTH CARE FINANCING ADMINISTRATION

1. TRANSMITTAL NUMBER: **ID-19-0008**

2. STATE: IDAHO

3. PROGRAM IDENTIFICATION: TITLE XIX OF THE SOCIAL SECURITY ACT (MEDICAID)

TO: REGIONAL ADMINISTRATOR
HEALTH CARE FINANCING ADMINISTRATION
DEPARTMENT OF HEALTH AND HUMAN SERVICES

4. PROPOSED EFFECTIVE DATE: **07-01-2019**

5. TYPE OF PLAN MATERIAL *(Check One)*:

☐ NEW STATE PLAN ☐ AMENDMENT TO BE CONSIDERED AS NEW PLAN ☒ AMENDMENT

COMPLETE BLOCKS 6 THRU 10 IF THIS IS AN AMENDMENT *(Separate Transmittal for each amendment)*

6. FEDERAL STATUTE/REGULATION CITATION:
1932(a) of the Social Security Act

7. FEDERAL BUDGET IMPACT:
FFY2019 $0
FFY2020 $0

8. PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT:
Attachment 3.1-F pages 1-21

9. PAGE NUMBER OF THE SUPERSEDED PLAN SECTION OR ATTACHMENT *(If Applicable)*:
3.1-F pages 1-9

10. SUBJECT OF AMENDMENT:
Amendment to the State Plan to modify the Healthy Connections (primary care case management) enrollment process to a fixed enrollment process and to adopt the new managed care template.

11. GOVERNOR'S REVIEW *(Check One)*:
☒ GOVERNOR'S OFFICE REPORTED NO COMMENT
☐ COMMENTS OF GOVERNOR'S OFFICE ENCLOSED
☐ NO REPLY RECEIVED WITHIN 45 DAYS OF SUBMITTAL
☐ OTHER, AS SPECIFIED:

12. SIGNATURE OF STATE AGENCY OFFICIAL:

13. TYPED NAME:
MATT WIMMER

14. TITLE:
Administrator

15. DATE SUBMITTED: 09/30/19

16. RETURN TO:
Matt Wimmer, Administrator
Idaho Department of Health and Welfare
Division of Medicaid
PO Box 83720
Boise ID 83720-0009

FOR REGIONAL OFFICE USE ONLY

17. DATE RECEIVED: 09/30/19

18. DATE APPROVED: 05/28/20

PLAN APPROVED – ONE COPY ATTACHED

19. EFFECTIVE DATE OF APPROVED MATERIAL: 07/01/2019

20. SIGNATURE OF REGIONAL OFFICIAL:

21. TYPED NAME: Bill Brooks

22. TITLE: Division Director
Division of Managed Care Plan Operations

23. REMARKS: Approved with the following change to block #8 as authorized by the state on email dated 05/29/20:
Block # 8 pages 10 through 21 are new.

State: **IDAHO:**

Citation	Condition or Requirement

HEALTHY CONNECTIONS PATIENT CENTERED MEDICAL HOME

1932(a)(1)(A)

A. Section 1932(a)(1)(A) of the Social Security Act.

The State of **IDAHO** enrolls Medicaid beneficiaries on a mandatory basis into managed care entities (managed care organization [MCOs], primary care case managers [PCCMs], and/or PCCM entities) in the absence of section 1115 or section 1915(b) waiver authority. This authority is granted under section 1932(a)(1)(A) of the Social Security Act (the Act). Under this authority, a state can amend its Medicaid state plan to require certain categories of Medicaid beneficiaries to enroll in managed care entities without being out of compliance with provisions of section 1902 of the Act on state wideness (42 CFR 431.50), freedom of choice (42 CFR 431.51) or comparability (42 CFR 440.230).

This authority may ***not*** be used to mandate enrollment in Prepaid Inpatient Health Plans (PIHPs), Prepaid Ambulatory Health Plans (PAHPs), nor can it be used to mandate the enrollment of Medicaid beneficiaries described in 42 CFR 438.50(d).

Where the state's assurance is requested in this document for compliance with a particular requirement of 42 CFR 438 et seq., the state shall place a check mark to affirm that it will be in compliance no later than the applicable compliance date. All applicable assurances should be checked, even when the compliance date is in the future. **Please see Appendix A of this document for compliance dates for various sections of 42 CFR 438.**

1932(a)(1)(B)(i)
1932(a)(1)(B)(ii)
42 CFR 438.2
42 CFR 438.6
42 CFR 438.50(b)(1)-(2)

B. Managed Care Delivery System.

The State will contract with the entity(ies) below and reimburse them as noted under each entity type.

1. ☐ MCO
   a. ☐Capitation
   b. ☐The state assures that all applicable requirements of 42 CFR 438.6, regarding special contract provisions related to payment, will be met.

2. ☒ PCCM (individual practitioners)
   a. ☒Case management fee
   b. ☐ Other (please explain below)

3. ☒PCCM entity
   a. ☒Case management fee
   b. ☐ Shared savings, incentive payments, and/or financial rewards (see 42 CFR 438.310(c)(2))
   c. ☐ Other (please explain below)

State: **IDAHO:**

Citation	Condition or Requirement

If PCCM entity is selected, please indicate which of the following function(s) the entity will provide (as in 42 CFR 438.2), in addition to PCCM services:

☐Provision of intensive telephonic case management
☒ Provision of face-to-face case management
☐Operation of a nurse triage advice line
☐Development of enrollee care plans.
☐ Execution of contracts with fee-for-service (FFS) providers in the FFS program
☐ Oversight responsibilities for the activities of FFS providers in the FFS program
☐ Provision of payments to FFS providers on behalf of the State.
☐ Provision of enrollee outreach and education activities.
☐ Operation of a customer service call center.
☐ Review of provider claims, utilization and/or practice patterns to conduct provider profiling and/or practice improvement.
☒ Implementation of quality improvement activities including administering enrollee satisfaction surveys or collecting data necessary for performance measurement of providers.
☒ Coordination with behavioral health systems/providers.
☐ Coordination with long-term services and supports systems/providers.
☒ Other (please describe):
Healthy Connections (HC) Clinics within tier levels three and four, who are PCCM Entities must meet additional Patient-Centered Medical-Home requirements they have chosen to be reimbursed for in accordance with their provider agreement and the Idaho Medicaid provider handbook.

State: **IDAHO:**

Citation	Condition or Requirement
42 CFR 438.50(b)(4)	C. Public Process.

Describe the public process including tribal consultation, if applicable, utilized for both the design of the managed care program and its initial implementation. In addition, describe what methods the state will use to ensure ongoing public involvement once the state plan managed care program has been implemented. *(Example: public meeting, advisory groups.)*
If the program will include long term services and supports (LTSS), please indicate how the views of stakeholders have been, and will continue to be, solicited and addressed during the design, implementation, and oversight of the program, including plans for a member advisory committee (42 CFR 438.70 and 438.110)

- **The Public and the Tribes of Idaho have had significant ongoing input into the design of the Healthy Connections Program since it was initially implemented as a 1915(b) waiver.**
- **The State has worked collaboratively with stakeholder groups including the Idaho Medical Home Collaborative, State Healthcare Innovation Plan workgroups, Medical Care Advisory Committee (MCAC), Idaho Primary Care Association (IPCA), the Idaho Medical Association (IMA), the Idaho Hospital Association (IHA) and other organizations to solicit input and feedback on the structure of the program**
- **Administrative rules, governing program operations and supporting this multi-phase transition, were promulgated and approved by both the 2017 and 2019 Idaho Legislatures. During the 2017 session the rule changes included a requirement for the Department to notify PCP's at least sixty days in advance of any significant program changes.**
- **Public meetings conducted, as part of the administrative rules process, provided opportunities for public input for programmatic changes, which have included:**
  - **Discussion and input on the transformation of the Healthy Connections Program, through a multi-year, phased transition to a patient- centered model of care**
  - **Modification of the program to a fixed enrollment process to support continuity of care through long-term relationships**
  - **Modification of the program to support value-based care initiatives**
- **Ongoing public input will continue to be sought by the State through its website and its routine stakeholder engagement meetings such as the MCAC, the Tribes of Idaho and the IPCA. The State will also seek ongoing public input in accordance with the requirements of section 1902(a)(30)(A) of the Social Security Act to ensure access to Medicaid services.**

State: **IDAHO:**

Citation	Condition or Requirement
	If the program will include long term services and supports (LTSS), please indicate how the views of stakeholders have been, and will continue to be, solicited and addressed during the design, implementation, and oversight of the program, including plans for a member advisory committee (42 CFR 438.70 and 438.110) **Not applicable**
	D. State Assurances and Compliance with the Statute and Regulations. If applicable to the state plan, place a check mark to affirm that compliance with the following statutes and regulations will be met.
1932(a)(1)(A)(i)(I) 1903(m) 42 CFR 438.50(c)(1)	1. ☐The state assures that all of the applicable requirements of section 1903(m) of the Act, for MCOs and MCO contracts will be met.
1932(a)(1)(A)(i)(I) 1905(t) 42 CFR 438.50(c)(2) 1902(a)(23)(A)	2. ☒ The state assures that all the applicable requirements of section 1905(t) of the Act for PCCMs and PCCM contracts (including for PCCM entities) will be met.
1932(a)(1)(A) 42 CFR 438.50(c)(3)	3. ☒ The state assures that all the applicable requirements of section 1932 (including subpart (a)(1)(A)) of the Act, for the state's option to limit freedom of choice by requiring beneficiaries to receive their benefits through managed care entities will be met.
1932(a)(1)(A) 42 CFR 431.51 1905(a)(4)(C) 42 CFR 438.10(g)(2)(vii)	4. ☒ The state assures that all the applicable requirements of 42 CFR 431.51 regarding freedom of choice for family planning services and supplies as defined in section 1905(a)(4)(C) will be met.
1932(a)(1)(A)	5. ☒ The state assures that it appropriately identifies individuals in the mandatory exempt groups identified in 1932(a)(1)(A)(i).
1932(a)(1)(A) 42 CFR 438 1903(m)	6. ☒ The state assures that all applicable managed care requirements of 42 CFR Part 438 for MCOs, PCCMs, and PCCM entities will be met.
1932(a)(1)(A) 42 CFR 438.4 42 CFR 438.5 42 CFR 438.7 42 CFR 438.8	7. ☐ The state assures that all applicable requirements of 42 CFR 438.4, 438.5, 438.7, 438.8, and 438.74 for payments under any risk contracts will be met.

State: **IDAHO:**

Citation	Condition or Requirement
42 CFR 438.74 42 CFR 438.50(c)(6) 1932(a)(1)(A) 42 CFR 447.362 42 CFR 438.50(c)(6)	8. ☐ The state assures that all applicable requirements of 42 CFR 447.362 for payments under any non-risk contracts will be met.
45 CFR 75.326	9. ☐ The state assures that all applicable requirements of 45 CFR 75.326 for procurement of contracts will be met.
42 CFR 438.66	10. Assurances regarding state monitoring requirements: ☐ ☒ The state assures that all applicable requirements of 42 CFR 438.66(a), (b), and (c), regarding a monitoring system and using data to improve the performance of its managed care program, will be met. ☐ The state assures that all applicable requirements of 42 CFR 438.66(d), regarding readiness assessment, will be met. ☒ The state assures that all applicable requirements of 42 CFR 438.66(e), regarding reporting to CMS about the managed care program, will be met.

State: **IDAHO:**

Citation	Condition or Requirement

1932(a)(1)(A)
1932(a)(2)

E. Populations and Geographic Area.

1. **Included Populations.** Please check which eligibility groups are included, if they are enrolled on a **Mandatory (M)** or **Voluntary (V)** basis (as defined in 42 CFR 438.54(b)) or **Excluded (E),** and the geographic scope of enrollment. Under the **Geographic Area** column, please indicate whether the nature of the population's enrollment is on a statewide basis, or if on less than a statewide basis, please list the applicable counties/regions. Also, if type of enrollment varies by geographic area (for example, mandatory in some areas and voluntary in other areas), please note specifics in the **Geographic Area** column.
Under the **Notes** column, please note any additional relevant details about the population or enrollment.

A. Mandatory Eligibility Groups (Eligibility Groups to which a state must provide Medicaid coverage)

1. Family/Adult

Eligibility Group	Citation (Regulation [42 CFR] or SSA)	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
1. Parents and Other Caretaker Relatives	§435.110	X			statewide	
2. Pregnant Women	§435.116	X			statewide	
3. Children Under Age 19 (Inclusive of Deemed Newborns under §435.117)	§435.118	X			statewide	
4. Former Foster Care Youth (up to age 26)	§435.150	X			statewide	
5. Adult Group (Non-pregnant individuals age 19-64 not eligible for Medicare with income no more than 133% FPL)	§435.119					
6. Transitional Medical Assistance (Includes adults and children, if not eligible under §435.116, §435.118, or §435.119)	1902(a)(52), 1902(e)(1), 1925, and 1931(c)(2) of SSA	X			statewide	
7. Extended Medicaid Due to Spousal Support Collections	§435.115	X			statewide	

State: **IDAHO:**

Citation Condition or Requirement

2. Aged/Blind/Disabled Individuals

Eligibility Group	Citation (Regulation [42 CFR] or SSA)	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
8. Individuals Receiving SSI age 19 and over only (See E.2. below regarding age <19)	§435.120	**X**			**statewide**	
9. Aged and Disabled Individuals in 209(b) States	§435.121					
10. Individuals Who Would be Eligible for SSI/SSP but for OASDI COLA Increase since April, 1977	§435.135	**X**			**statewide**	
11. Disabled Widows and Widowers Ineligible for SSI due to an increase of OASDI	§435.137					
12. Disabled Widows and Widowers Ineligible for SSI due to Early Receipt of Social Security	§435.138					
13. Working Disabled under 1619(b)	1619(b), 1902(a)(10)(A)(i)(II), and 1905(q) of SSA	**X**			**statewide**	
14. Disabled Adult Children	1634(c) of SSA	**X**			**statewide**	

B. Optional Eligibility Groups

1. Family/Adult

Eligibility Group	Citation (Regulation [42 CFR] or SSA)	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
1. Optional Parents and Other Caretaker Relatives	§435.220					
2. Optional Targeted Low-Income Children	§435.229					
3. Independent Foster Care Adolescents Under Age 21	§435.226					
4. Individuals Under Age 65 with Income Over 133%	§435.218					
5. Optional Reasonable Classifications of Children Under Age 21	§435.222			**X**		**(state custody and foster care/institutions/ICF-IID/SNF)**
6. Individuals Electing COBRA Continuation Coverage	1902(a)(10)(F) of SSA					

State: **IDAHO:**

Citation Condition or Requirement

2. Aged/Blind/Disabled Individuals

Eligibility Group	Citation (Regulation [42 CFR] or SSA)	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
7. Aged, Blind or Disabled Individuals Eligible for but Not Receiving Cash	§435.210 and §435.230					
8. Individuals eligible for Cash except for Institutionalized Status	§435.211					
9. Individuals Receiving Home and Community-Based Waiver Services Under Institutional Rules	§435.217					
10. Optional State Supplement Recipients - 1634 and SSI Criteria States – with 1616 Agreements	§435.232					
11. Optional State Supplemental Recipients- 209(b) States and SSI criteria States without 1616 Agreements	§435.234					
12. Institutionalized Individuals Eligible under a Special Income Level	§435.236					
13. Individuals Participating in a PACE Program under Institutional Rules	1934 of the SSA					
14. Individuals Receiving Hospice Care	1902(a)(10)(A)(ii)(VII) and 1905(o) of the SSA					
15. Poverty Level Aged or Disabled	1902(a)(10)(A)(ii)(X) and 1902(m)(1) of the SSA	**X**			**statewide**	
16. Work Incentive Group	1902(a)(10)(A)(ii)(XIII) of the SSA					
17. Ticket to Work Basic Group	1902(a)(10)(A)(ii)(XV) of the SSA	**X**			**statewide**	
18. Ticket to Work Medically Improved Group	1902(a)(10)(A)(ii)(XVI) of the SSA					
19. Family Opportunity Act Children with Disabilities	1902(a)(10)(A)(ii)(XIX) of the SSA					
20. Individuals Eligible for State Plan Home and Community-Based Services	§435.219					

State: **IDAHO:**

Citation Condition or Requirement

3. Partial Benefits

Eligibility Group	**Citation** (Regulation [42 CFR] or SSA)	M	V	E	**Geographic Area** (include specifics if M/V/E varies by area)	**Notes**
21. Family Planning Services	§435.214					
22. Individuals with Tuberculosis	§435.215					
23. Individuals Needing Treatment for Breast or Cervical Cancer (under age 65)	§435.213	**X**			**statewide**	

C. Medically Needy

Eligibility Group	**Citation** (Regulation [42 CFR] or SSA)	M	V	E	**Geographic Area** (include specifics if M/V/E varies by area)	**Notes**
1. Medically Needy Pregnant Women	§435.301(b)(1)(i) and (iv)	**X**			**statewide**	
2. Medically Needy Children under Age 18	§435.301(b)(1)(ii)					
3. Medically Needy Children Age 18 through 20	§435.308					
4. Medically Needy Parents and Other Caretaker Relatives	§435.310					
5. Medically Needy Aged	§435.320					
6. Medically Needy Blind	§435.322					
7. Medically Needy Disabled	§435.324					
8. Medically Needy Aged, Blind and Disabled in 209(b) States	§435.330					

2. **Voluntary Only or Excluded Populations.** Under this managed care authority, some populations cannot be subject to mandatory enrollment in an MCO, PCCM, or PCCM entity (per 42 CFR 438.50(d)). Some such populations are Eligibility Groups separate from those listed above in E.1., while others (such as American Indians/Alaskan Natives) can be part of multiple Eligibility Groups identified in E.1. above.
Please indicate if any of the following populations are excluded from the program or have only voluntary enrollment (even if they are part of an eligibility group listed above in E.1. as having mandatory enrollment):

Population	**Citation** (Regulation [42 CFR] or SSA)	V	E	**Geographic Area**	**Notes**
Medicare Savings Program – Qualified Medicare Beneficiaries, Qualified Disabled Working Individuals, Specified Low Income Medicare Beneficiaries, and/or Qualifying Individuals	1902(a)(10)(E), 1905(p), 1905(s) of the SSA		**X**	**statewide**	

State: **IDAHO**

Citation Condition or Requirement

Population	Citation (Regulation [42 CFR] or SSA)	V	E	Geographic Area	Notes
"Dual Eligibles" not described under Medicare Savings Program - Medicaid beneficiaries enrolled in an eligibility group other than one of the Medicare Savings Program groups who are also eligible for Medicare		**X**		**limited**	***See "Other" population description for more detail.**
American Indian/Alaskan Native— Medicaid beneficiaries who are American Indians or Alaskan Natives and members of federally recognized tribes	§438.14	**X**		**statewide**	
Children Receiving SSI who are Under Age 19 - Children under 19 years of age who are eligible for SSI under title XVI	§435.120	**X**		**statewide**	
Qualified Disabled Children Under Age 19 - Certain children under 19 living at home, who are disabled and would be eligible if they were living in a medical institution.	§435.225 1902(e)(3) of the SSA	**X**		**statewide**	
Title IV-E Children - Children receiving foster care, adoption assistance, or kinship guardianship assistance under title IV-E *	§435.145	**X**		**statewide**	
Non-Title IV-E Adoption Assistance Under Age 21*	§435.227	**X**		**statewide**	
Children with Special Health Care Needs - Receiving services through a family-centered, community-based, coordinated care system that receives grant funds under section 501(a)(1)(D) of Title V, and is defined by the State in terms of either program participation or special health care needs.					

* = Note – Individuals in these two Eligibility Groups who are age 19 and 20 can have mandatory enrollment in managed care, while those under age 19 cannot have mandatory enrollment. Use the Notes column to indicate if you plan to mandatorily enroll 19 and 20-year-olds in these Eligibility Groups.

State: **IDAHO**

Citation | Condition or Requirement

3. **(Optional) Other Exceptions.** The following populations (which can be part of various Eligibility Groups) can be subject to mandatory enrollment in managed care, but states may elect to make exceptions for these or other individuals. Please indicate if any of the following populations are excluded from the program or have only voluntary enrollment (even if they are part of an eligibility group listed above in E.1. as having mandatory enrollment):

Population	V	E	Notes
Other Insurance--Medicaid beneficiaries who have other health insurance			
Reside in Nursing Facility or ICF/IID-- Medicaid beneficiaries who reside in Nursing Facilities (NF) or Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID).		X	
Enrolled in Another Managed Care Program--Medicaid beneficiaries who are enrolled in another Medicaid managed care program		X	
Eligibility Less Than 3 Months--Medicaid beneficiaries who would have less than three months of Medicaid eligibility remaining upon enrollment into the program		X	
Participate in HCBS Waiver--Medicaid beneficiaries who participate in a Home and Community Based Waiver (HCBS, also referred to as a 1915(c) waiver).			
Retroactive Eligibility–Medicaid beneficiaries for the period of retroactive eligibility.		X	
Other (Please define): Dual Medicare Eligibles		X	**Mandatory enrollment in nine counties with the IMPlus Managed Care Program for duals for those participants residing in those counties are exempt from enrollment in Healthy Connections.**

1932(a)(4)
42 CFR 438.54

F. Enrollment Process.

Based on whether mandatory and/or voluntary enrollment are applicable to your program (see E. Populations and Geographic Area and definitions in 42 CFR 438.54(b)), please complete the below:

1. For **voluntary** enrollment: (see 42 CFR 438.54(c))
   a. Please describe how the state fulfills its obligations to provide information as specified in 42 CFR 438.10(c)(4), 42 CFR 438.10(e) and 42 CFR 438.54(c)(3).

      State with voluntary enrollment must have an enrollment choice period or passive enrollment. Please indicate which will apply to the managed care program:

State: **IDAHO**

Citation Condition or Requirement

b. ☐ If applicable, please check here to indicate that the state provides an **enrollment choice period**, as described in 42 CFR 438.54(c)(1)(i) and 42 CFR 438.54(c)(2)(i), during which individuals who are subject to voluntary enrollment may make an active choice to enroll in the managed care program or will otherwise continue to receive covered services through the fee-for-service delivery system.
   i. Please indicate the length of the enrollment choice period:

c. ☐ If applicable, please check here to indicate that the state uses a **passive enrollment** process, as described in 42 CFR 438.54(c)(1)(ii) and 438.54(c)(2)(ii), for individuals who are subject to voluntary enrollment.
   i. If so, please describe the algorithm used for passive enrollment and how the algorithm and the state's provision of information meets all of the requirements of 42 CFR 438.54(c)(4),(5),(6),(7), and (8).
   ii. Please indicate how long the enrollee will have to disenroll from the plan and return to the fee-for-service delivery system: ____________

2. For **mandatory** enrollment: (see 42 CFR 438.54(d))
   a. Please describe how the state fulfills its obligations to provide information as specified in 42 CFR 438.10(c)(4), 42 CFR 438.10(e) and 42 CFR 438.54(d)(3).

   Potential enrollees are provided information through the Medicaid participant handbook, Medicaid internet website and an enrollment packet for the Healthy Connections (HC) program when determined eligible for Medicaid. These resources include all the required elements including:
   - **general program information**
   - **provider directory**
   - **information for excluded or exempted populations**
   - **participant rights and responsibilities**
   - **covered benefits including those not provided under HC**
   - **cost sharing**
   - **interpretive services**

   Enrollees also receive a notice during the annual grace period which contains the required elements, as listed above.

   b. ☒If applicable, please check here to indicate that the state provides an **enrollment choice period**, as described in 42 CFR 438.54(d)(2)(i), during which individuals who are subject to mandatory enrollment may make an active choice to select a managed care plan or will otherwise be enrolled in a plan selected by the State's default enrollment process.
      i. Please indicate the length of the enrollment choice period: **60_days________**

State: **IDAHO**

Citation	Condition or Requirement

c. ☒ If applicable, please check here to indicate that the state uses a **default** enrollment process, as described in 42 CFR 438.54(d)(5), for individuals who are subject to mandatory enrollment.

i. If so, please describe the algorithm used for default enrollment and how it meets all of the requirements of 42 CFR 438.54(d)(4), (5), (7), and (8).

d. ☒ If applicable, please check here to indicate that the state uses a **passive enrollment** process, as described in 42 CFR 438.54(d)(2), for individuals who are subject to mandatory enrollment.

i. If so, please describe the algorithm used for passive enrollment and how it meets all of the requirements of 42 CFR 438.54(d)(4), (6), (7), and (8).

All potential enrollees are asked to identify their PCP at application. Requests for enrollment must be submitted by the participant or an authorized representative, as identified on their eligibility record within the eligibility system. If they do not identify a PCP, after 30 days and up to 90 days, HC staff review claims reports and participant records to determine if the participant has established care, has family relationship PCP status and if none exist, they identify the next PCP on the list that is in close proximity to the enrollee and accepting Medicaid enrollees. The enrollee is notified by mail of the auto-assignment. The enrollee is given the opportunity to contact the HC Team/Regional Staff to exercise their opportunity to change providers if they choose.

1932(a)(4)
42 CFR 438.54

3. State assurances on the enrollment process.

Place a check mark to affirm the state has met all of the applicable requirements of choice, enrollment, and re-enrollment.

42 CFR 438.52

a.☒ The state assures that, per the choice requirements in 42 CFR 438.52:

i. Medicaid beneficiaries with mandatory enrollment in an MCO will have a choice of at least two MCOs unless the area is considered rural as defined in 42 CFR 438.52(b)(3);
ii. Medicaid beneficiaries with mandatory enrollment in a primary care case management system will have a choice of at least two primary care case managers employed by or contracted with the State;
iii. Medicaid beneficiaries with mandatory enrollment in a PCCM entity may be limited to a single PCCM entity and will have a choice of at least two PCCMs employed by or contracted with the PCCM entity.

State: **IDAHO**

Citation	Condition or Requirement
42 CFR 438.52	**b.** ☒ The state plan program applies the rural exception to choice requirements of 42 CFR 438.52(a) for MCOs in accordance with 42 CFR 438.52(b). Please list the impacted rural counties: **Areas of the State where a choice of primary care providers does not exist.** ☐ This provision is not applicable to this 1932 State Plan Amendment.
42 CFR 438.56(g)	c. ☒ The state applies the automatic reenrollment provision in accordance with 42 CFR 438.56(g) if the recipient is disenrolled solely because he or she loses Medicaid eligibility for a period of 2 months or less. ☐ This provision is not applicable to this 1932 State Plan Amendment.

State: **IDAHO:**

Citation	Condition or Requirement
42 CFR 438.71	d. ☒ The state assures that all applicable requirements of 42 CFR 438.71 regarding developing and implementing a beneficiary support system that provides support to beneficiaries both prior to and after MCO, PCCM, or PCCM entity enrollment will be met.
1932(a)(4) 42 CFR 438.56	G. Disenrollment.

1. The state will ☒ / will not☐ limit disenrollment for managed care.

2. The disenrollment limitation will apply for **10months** (up to 12 months).

3. ☒ The state assures that beneficiary requests for disenrollment (with and without cause) will be permitted in accordance with 42 CFR 438.56.

4. Describe the state's process for notifying the Medicaid beneficiaries of their right to disenroll without cause during the 90 days following the date of their initial enrollment into the MCO, PCCM, or PCCM entity. *(Examples: state generated correspondence, enrollment packets, etc.)*

Potential enrollees are provided a Healthy Connections enrollment packet and information through the Medicaid internet website and Medicaid participant handbook prior to enrollment in Healthy Connections. Once the participant is enrolled in Healthy Connections, the State's claims processing system generates an enrollment notice which provides the enrollee's disenrollment rights *without cause* during the initial 90 days of enrollment. Enrollees also receive an annual notice providing them an opportunity for disenrollment.

Enrollees can change "*without cause*":

- **Annually during the open enrollment period**
- **During the 90- day grace period following the date of the Enrollee's initial enrollment with a service location/clinic**
- **Upon automatic reenrollment, if the Enrollee misses any part of the open enrollment period.**
- **To a different service location/clinic within the (HC) organization enrolled with the State under the same Tax ID**

5. Describe any additional circumstances of "cause" for disenrollment (if any).

The Enrollee may initiate changes in their enrollment during the Fixed Enrollment Process, under the Department's " special circumstances" for disenrollment policy, which includes, but is not limited to:

State: **IDAHO:**

Citation	Condition or Requirement

The Enrollee:

- **Moves out of the Provider's service area**
- **Requests a different Provider than one assigned to**
- **Requests to follow PCP to a different HC Organization, to maintain the existing relationship with the PCP**
- **Requests to change due to poor quality of care, as verified by the Department**
- **Requests to change due to lack of access to covered services, as verified by the Department**
- **Requests to change to or from a specialty Provider (i.e., OB/GYN, Peds, IM, etc.)**
- **Needs to change providers due to foster care placement**
- **Has an incompatible primary insurance coverage**
- **Requests different provider to allow members of household to be enrolled with the same HC clinic (one medical home)**

The Enrollee's Provider:

- **Does not, because of moral or religious reasons, provide the services the Enrollee seeks**
- **Determines related services are not available within the Provider network and would result in putting the Enrollee in unnecessary risk to receive services separately**
- **Lacks experience in dealing with the Enrollee's health care needs, as verified by the Department**

Other reasons for changes under* "special circumstances" *include administrative error by the State or other reason the State determines to be acceptable.

State: **IDAHO:**

Citation	Condition or Requirement

H. Information Requirements for Beneficiaries.

1932(a)(5)(c)
42 CFR 438.50
42 CFR 438.10

☒ The state assures that its state plan program is in compliance with 42 CFR 438.10 for information requirements specific to MCOs, PCCMs, and PCCM entity programs operated under section 1932(a)(1)(A)(i) state plan amendments.

1932(a)(5)(D)(b)
1905(t)(3)

I. List all benefits for which the MCO is responsible. 1903(m)

Complete the chart below to indicate every State Plan-Approved services that will be delivered by the MCO, and where each of those services is described in the state's Medicaid State Plan. For "other practitioner services", list each provider type separately. For rehabilitative services, habilitative services, EPSDT services and 1915(i), (j) and (k) services list each program separately by its own list of services. Add additional rows as necessary.

In the first column of the chart below, enter the name of each State Plan-Approved service delivered by the MCO. In the second – fourth column of the chart, enter a State Plan citation providing the Attachment number, Page number, and Item number, respectively.

State Plan-Approved Service Delivered by the MCO	Medicaid State Plan Citation		
	Attachment #	Page #	Item #
Primary Care Case Management	**3.1-F**		**Alternative Benefit Basic Plan/Enhanced Plan**

State: **IDAHO:**

Citation		Condition or Requirement
1932(a)(5)(D)(b)(4) 42 CFR 438.228	J.	☒ The state assures that each MCO has established an internal grievance and appeal system for enrollees.
1932(a)(5)(D)(b)(5) 42 CFR 438.62 42 CFR 438.68 42 CFR 438.206 42 CFR 438.207 42 CFR 438.208	K.	Services, including capacity, network adequacy, coordination, and continuity. ☒ The state assures that all applicable requirements of 42 CFR 438.62, regarding continued service to enrollees, will be met. ☐ The state assures that all applicable requirements of 42 CFR 438.68, regarding network adequacy standards, will be met. ☐ The state assures that all applicable requirements of 42 CFR 438.206, regarding availability of services, will be met. ☐ The state assures that all applicable requirements of 42 CFR 438.207, regarding assurances of adequate capacity and services, will be met. ☐ The state assures that all applicable requirements of 42 CFR 438.208, regarding coordination and continuity of care, will be met.
1932(c)(1)(A) 42 CFR 438.330	L.	☒ The state assures that all applicable requirements of 42 CFR 438.330 and 438.340, regarding a quality assessment and performance improvement program and State quality strategy, will be met.
42 CFR 438.330 42 CFR 438.340 1932(c)(2)(A)	M.	☐ The state assures that all applicable requirements of 42 CFR 438.350, 438.354, and 438.364 regarding an annual external independent review conducted by a qualified independent entity, will be met.

State: **IDAHO:**

Citation	Condition or Requirement
42 CFR 438.350 42 CFR 438.354 42 CFR 438.364 1932 (a)(1)(A)(ii)	N. Selective Contracting Under a 1932 State Plan Option.

To respond to items #1 and #2, place a check mark. The third item requires a brief narrative.

1. The state will ☐/will not ☒ intentionally limit the number of entities it contracts under a 1932 state plan option.

2. ☐ The state assures that if it limits the number of contracting entities, this limitation will not substantially impair beneficiary access to services.

3. Describe the criteria the state uses to limit the number of entities it contracts under a 1932 state plan option. *(Example: a limited number of providers and/or enrollees.)*

4. ☒ The selective contracting provision in not applicable to this state plan.

State: **IDAHO:**

Appendix A: Compliance Dates (from Supplementary Information in 81 FR 27497, published 5/6/2016)

States must comply with all provisions in effect as of the issuance of this preprint. Additionally, the following compliance dates apply:

Compliance Dates	Sections
For rating periods for Medicaid managed care contracts beginning before July 1, 2017, States will not be held out of compliance with the changes adopted in the following sections so long as they comply with the corresponding standard(s) codified in 42 CFR part 438 contained in 42 CFR parts 430 to 481, edition revised as of October 1, 2015. **States must comply with these requirements no later than the rating period for Medicaid managed care contracts starting on or after July 1, 2017.**	§§ 438.3(h), 438.3(m), 438.3(q) through (u), 438.4(b)(7), 438.4(b)(8), 438.5(b) through (f), 438.6(b)(3), 438.6(c) and (d), 438.7(b), 438.7(c)(1) and (2), 438.8, 438.9, 438.10, 438.14, 438.56(d)(2)(iv), 438.66(a) through (d), 438.70, 438.74, 438.110, 438.208, 438.210, 438.230, 438.242, 438.330, 438.332, 438.400, 438.402, 438.404, 438.406, 438.408, 438.410, 438.414, 438.416, 438.420, 438.424, 438.602(a), 438.602(c) through (h), 438.604, 438.606, 438.608(a), and 438.608(c) and (d)
For rating periods for Medicaid managed care contracts beginning before July 1, 2018, states will not be held out of compliance with the changes adopted in the following sections so long as they comply with the corresponding standard(s) codified in 42 CFR part 438 contained in the 42 CFR parts 430 to 481, edition revised as of October 1, 2015. **States must comply with these requirements no later than the rating period for Medicaid managed care contracts starting on or after July 1, 2018.**	§§ 438.4(b)(3), 438.4(b)(4), 438.7(c)(3), 438.62, 438.68, 438.71, 438.206, 438.207, 438.602(b), 438.608(b), and 438.818
States must be in compliance with the requirements at § 438.4(b)(9) no later than the rating period for Medicaid managed care contracts starting on or after July 1, 2019.	§ 438.4(b)(9)
States must be in compliance with the requirements at § 438.66(e) no later than the rating period for Medicaid managed care contracts starting on or after the date of the publication of CMS guidance.	§ 438.66(e)
States must be in compliance with § 438.334 no later than 3 years from the date of a final notice published in the Federal Register.	§ 438.334
Until July 1, 2018, states will not be held out of compliance with the changes adopted in the following sections so long as they comply with the corresponding standard(s) codified in 42	§§ 438.340, 438.350, 438.354, 438.356, 438.358, 438.360, 438.362, and 438.364

State: **IDAHO:**

Compliance Dates	Sections
CFR part 438 contained in the 42 CFR parts 430 to 481, edition revised as of October 1, 2015.	
States must begin conducting the EQR-related activity described in § 438.358(b)(1)(iv) (relating to the mandatory EQR-related activity of validation of network adequacy) **no later than one year from the issuance of the associated EQR protocol.**	§ 438.358(b)(1)(iv)
States may begin conducting the EQR-related activity described in § 438.358(c)(6) (relating to the optional EQR-related activity of plan rating) **no earlier than the issuance of the associated EQR protocol.**	§ 438.358(c)(6)

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0933. The time required to complete this information collection is estimated to average 10 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850

CMS-10120 (exp. TBD – currently 4/30/17)