

Washington Managed Care Program Features, as of 2021 (1 of 3)

Features	Behavioral Health Services Only (BHSO)	PCCM	Fully Integrated Managed Care (FIMC)
Program type	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Primary Care Case Management (PCCM)	Comprehensive MCO
Statewide or region-specific?	Statewide	Clallam, Grays Harbor, King, Snohomish, Whatcom, Okanogan, Ferry, Stevens, Lincoln, Spokane, Benton, and Yakima counties	Adams, Asotin, Benton, Chelan, Clallam, Clark, Columbia, Cowlitz, Douglas, Ferry, Franklin, Garfield, Grant, Grays Harbor, Island, Jefferson, King, Kitsap, Kittitas, Klickitat, Lewis, Lincoln, Mason, Okanogan, Pacific, Pend Oreille, Pierce, San Juan, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Wahkiakum, Walla Walla, Whatcom, Whitman, and Yakima counties
Federal operating authority	1915(b)	1932(a)	1932(a), 1945 Health Homes
Program start date	04/01/2016	07/01/1995	04/01/2016
Waiver expiration date (if applicable)	09/30/2022		
If the program ended in 2020, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)			
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Voluntary	Mandatory
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Voluntary	Mandatory
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory		Mandatory

Features	Behavioral Health Services Only (BHSO)	PCCM	Fully Integrated Managed Care (FIMC)
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals	Mandatory		
Populations enrolled: Children with Special Health Care Needs		Voluntary	
Populations enrolled: American Indian/Alaska Native	Voluntary	Voluntary	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Voluntary	Voluntary	Voluntary
Populations enrolled: Enrollment choice period	Other	N/A	Other
Populations enrolled: Enrollment broker name (if applicable)			
Populations enrolled: Notes on enrollment choice period	Enrollment open continuously	Enrollment open continuously	Enrollment open continuously
Benefits covered: Inpatient hospital physical health			X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X		X
Benefits covered: Outpatient hospital physical health			X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X		X
Benefits covered: Partial hospitalization			X
Benefits covered: Physician			X
Benefits covered: Nurse practitioner			X
Benefits covered: Rural health clinics and FQHCs			X

Features	Behavioral Health Services Only (BHSO)	PCCM	Fully Integrated Managed Care (FIMC)
Benefits covered: Clinic services			X
Benefits covered: Lab and x-ray			X
Benefits covered: Prescription drugs			X
Benefits covered: Prosthetic devices			X
Benefits covered: EPSDT			X
Benefits covered: Case management	X	X	X
Benefits covered: SSA Section 1945-authorized Health Home			X
Benefits covered: Home health services (services in home)			X
Benefits covered: Family planning			X
Benefits covered: Dental services (medical/surgical)			X
Benefits covered: Dental (preventative or corrective)			
Benefits covered: Personal care (state plan option)			
Benefits covered: HCBS waiver services			
Benefits covered: Private duty nursing			X
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services			X
Benefits covered: Hospice care			X
Benefits covered: Non-Emergency Medical Transportation			

Features	Behavioral Health Services Only (BHSO)	PCCM	Fully Integrated Managed Care (FIMC)
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit			X
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)			
Quality assurance and improvement: HEDIS data required?	No	No	Yes
Quality assurance and improvement: CAHPS data required?	No	No	Yes
Quality assurance and improvement: Accreditation required?	Yes	No	Yes
Quality assurance and improvement: Accrediting organization	NCQA		NCQA
Quality assurance and improvement: EQRO contractor name (if applicable)	Comagine Health		Comagine Health
Performance incentives: Payment bonuses/differentials to reward plans			
Performance incentives: Preferential auto-enrollment to reward plans			X
Performance incentives: Public reports comparing plan performance on key metrics			X
Performance incentives: Withholds tied to performance metrics			X
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			X

Features	Behavioral Health Services Only (BHSO)	PCCM	Fully Integrated Managed Care (FIMC)
Participating plans: Plans in Program	Amerigroup; Community Health Plan of Washington; Coordinated Care of Washington; Molina Health Care; United Health Care	Multiple Primary Care Providers	Amerigroup; Coordinated Care of Washington; Community Health Plan; Molina Health Care of Washington; United Health Care
Notes: Program notes	Clients with factors that disqualify them for Integrated Health Care and need Behavioral Health Services will fall under this service.	WA State HCA pays a capitated rate of \$3 per member per month to Primary Care Case Management (PCCM) entities to provide PCCM services to American Indian and Alaska Native Medicaid beneficiaries who opt out of the managed care program and who enroll in the PCCM program with a contracted PCCM entity. Only the Indian Health Service (IHS), tribes, and urban Indian health programs may contract with HCA to serve as PCCM entities. All other Medicaid covered services are available to the Medicaid beneficiaries through the Medicaid fee-for-service program. IHS administers this program in three Service Units: Colvill Service Unit, Wellpinit Service Unit, and Yakama Service Unit. Two FQHCs participate in this program: Seattle Indian Health Board and NATIVE Project of Spokane. Seven tribes participate in this program: Confederated Tribes of the Colville Indian Reservation (through the Lake Roosevelt Community Health Centers for the half of the reservation that is outside of the IHS Colville Service Unit service area), Lower Elwha Klallam Tribe, Lummi Nation, Nooksack Tribe, Puyallap Tribe, Quinault Indian Nation, and Shoalwater Bay Tribe.	Nursing home care under managed care coverage is for rehabilitation care only; custodial care is covered under FFS and not a benefit under managed care coverage.

Washington Managed Care Program Features, as of 2021 (2 of 2)

Features	PACE	NEMT	Apple Health/Healthy Options Health Home Program
Program type	Program of All-inclusive Care for the Elderly (PACE)	Non-Emergency Medical Transportation	Other Prepaid Health Plan (PHP) (limited benefits)
Statewide or region-specific?	Statewide	Statewide	Statewide
Federal operating authority	PACE	1902(a)(70) NEMT	1945 Health Homes
Program start date	01/01/1997	10/01/2008	07/01/2013
Waiver expiration date (if applicable)			
If the program ended in 2020, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)			Voluntary
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory	Voluntary
Populations enrolled: Aged, Blind or Disabled Children or Adults	Voluntary	Mandatory	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)			
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)		Mandatory	
Populations enrolled: Full Duals	Voluntary	Mandatory	Voluntary
Populations enrolled: Children with Special Health Care Needs		Mandatory	Voluntary
Populations enrolled: American Indian/Alaska Native	Voluntary	Mandatory	Voluntary

Features	PACE	NEMT	Apple Health/Healthy Options Health Home Program
Populations enrolled: Foster Care and Adoption Assistance Children	Exempt	Mandatory	Voluntary
Populations enrolled: Enrollment choice period	N/A		Pre-assigned
Populations enrolled: Enrollment broker name (if applicable)		Regional brokers based on county of residents	
Populations enrolled: Notes on enrollment choice period			
Benefits covered: Inpatient hospital physical health	X		
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X		
Benefits covered: Outpatient hospital physical health	X		
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X		
Benefits covered: Partial hospitalization	X		
Benefits covered: Physician	X		
Benefits covered: Nurse practitioner	X		
Benefits covered: Rural health clinics and FQHCs	X		
Benefits covered: Clinic services	X		
Benefits covered: Lab and x-ray	X		
Benefits covered: Prescription drugs	X		
Benefits covered: Prosthetic devices	X		
Benefits covered: EPSDT	X		
Benefits covered: Case management	X		

Features	PACE	NEMT	Apple Health/Healthy Options Health Home Program
Benefits covered: SSA Section 1945-authorized Health Home			X
Benefits covered: Home health services (services in home)	X		
Benefits covered: Family planning			
Benefits covered: Dental services (medical/surgical)	X		
Benefits covered: Dental (preventative or corrective)	X		
Benefits covered: Personal care (state plan option)	X		
Benefits covered: HCBS waiver services	X		
Benefits covered: Private duty nursing	X		
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services	X		
Benefits covered: Hospice care	X		
Benefits covered: Non-Emergency Medical Transportation	X	X	
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit			
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Comfort Care and Podiatry		
Quality assurance and improvement: HEDIS data required?	No	No	No

Features	PACE	NEMT	Apple Health/Healthy Options Health Home Program
Quality assurance and improvement: CAHPS data required?	No	No	No
Quality assurance and improvement: Accreditation required?	No	No	No
Quality assurance and improvement: Accrediting organization			
Quality assurance and improvement: EQRO contractor name (if applicable)			
Performance incentives: Payment bonuses/differentials to reward plans		X	
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics			
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			
Participating plans: Plans in Program	PACE	Multiple Transportation Brokers	Multiple Sites
Notes: Program notes	The enrollment data does not include services received under a PACE program. There are two PACE providers: Providence Elder Place (located in King and Spokane County) and International Community Health Services (located in King County).	NEMT is provided for anyone with Medicaid coverage that meet the requirement of having no other transportation resources available to them.	Washington delivers optional Health Home Medicaid/Medical Benefit both via the Fee-For -Service system and through MCOs. For individuals in Comprehensive MCOs, the MCOs are at risk for health home services plus a broad array of benefits. For individuals in PCCMs, the MCOs administer health home services separately from the PCCM program.