Missouri Managed Care Program Fe	eatures, as of 2019
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Features	MO HealthNet Managed Care/1915b	Non-Emergency Medical Transportation Program (NEMT)
Program type	Comprehensive MCO	Non-Emergency Medical Transportation
Statewide or region-specific?	Statewide	Statewide
Federal operating authority	1915(b)	1902(a)(70) NEMT
Program start date	09/01/1995	10/01/2006
Waiver expiration date (if applicable)	06/30/2022	
If the program ended in 2019, indicate the end date		
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	Mandatory
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)		
Populations enrolled: Full Duals		Mandatory
Populations enrolled: Partial Duals		
Populations enrolled: Children with Special Health Care Needs	Mandatory	Mandatory
Populations enrolled: Native American/Alaskan Natives	Mandatory	Mandatory

Features	MO HealthNet Managed Care/1915b	Non-Emergency Medical Transportation Program (NEMT)
Populations enrolled: Foster Care and Adoption Assistance Children	Mandatory	Mandatory
Populations enrolled: Enrollment choice period	Other	
Populations enrolled: Enrollment broker name (if applicable)	WIPRO Infocrossing	Medicaid State Plan
Populations enrolled: Notes on enrollment choice period	Pregnant Women have 7 days. 15 days for the rest of the population, however children in the care and custody of the State of Missouri are enrolled the same day.	
Benefits covered: Inpatient hospital physical health	x	
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	x	
Benefits covered: Outpatient hospital physical health	x	
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	x	
Benefits covered: Partial hospitalization	х	
Benefits covered: Physician	x	
Benefits covered: Nurse practitioner	x	
Benefits covered: Rural health clinics and FQHCs	x	
Benefits covered: Clinic services	х	
Benefits covered: Lab and x-ray	x	
Benefits covered: Prescription drugs	x	
Benefits covered: Prosthetic devices	x	
Benefits covered: EPSDT	x	
Benefits covered: Case management	x	

Features	MO HealthNet Managed Care/1915b	Non-Emergency Medical Transportation Program (NEMT)
Benefits covered: SSA Section 1945- authorized health home		
Benefits covered: Health home care (services in home)	х	
Benefits covered: Family planning	х	
Benefits covered: Dental services (medical/surgical)		
Benefits covered: Dental (preventative or corrective)	x	
Benefits covered: Personal care (state plan option)	x	
Benefits covered: HCBS waiver services		
Benefits covered: Private duty nursing		
Benefits covered: ICF-IDD		
Benefits covered: Nursing facility services		
Benefits covered: Hospice care	x	
Benefits covered: Non-Emergency Medical Transportation	x	X
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit	x	

Features	MO HealthNet Managed Care/1915b	Non-Emergency Medical Transportation Program (NEMT)
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Ambulatory Surgical Care, Asthma Education and In-Home Environmental Assessments, Comprehensive Day Rehabilitation, Durable Medical Equipment, Emergency, Hearing, Immunization, Inpatient Substance Use Disorders, Outpatient Substance Use Disorders, Obesity, Prenatal Case Management, Podiatry, Vision	
Quality assurance and improvement: HEDIS data required?	Yes	No
Quality assurance and improvement: CAHPS data required?	Yes	No
Quality assurance and improvement: Accreditation required?	Yes	No
Quality assurance and improvement: Accrediting organization	NCQA	
Quality assurance and improvement: EQRO contractor name (if applicable)	Primaris Holdings, Inc.	
Performance incentives: Payment bonuses/differentials to reward plans		
Performance incentives: Preferential auto-enrollment to reward plans		
Performance incentives: Public reports comparing plan performance on key metrics	x	
Performance incentives: Withholds tied to performance metrics	x	
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes		

Features	MO HealthNet Managed Care/1915b	Non-Emergency Medical Transportation Program (NEMT)
Participating plans: Plans in Program	Home State Health Eastern; Home State Health Central; Home State Health Western; Home State Health Southwest; Missouri Care Eastern; Missouri Care Central; Missouri Care Western; Missouri Care Southwest; UnitedHealthcare Eastern; UnitedHealthcare Central; UnitedHealthcare Western; UnitedHealthcare Southwest	
Notes: Program notes		