



Medicaid Managed Care Technical Assistance Request

Please use this form to request technical assistance on state Medicaid managed care program design, implementation, operations, and oversight. Send the completed form to ManagedCareTA@cms.hhs.gov. For questions about the technical assistance process, please contact Rebecca Lester at [rl Ester@mathematica-mpr.com](mailto:rl Lester@mathematica-mpr.com).

Name _____

Title _____

Agency name _____

State _____

Phone _____

Email _____

1. **Check one or more boxes below that best describe your TA needs:**

Managed Care Program Planning & Procurement

- Federal Managed Care Authorities and Waiver Applications
- Rate Setting and Risk Adjustment
- MCO Contracting and Purchasing
- Stakeholder Engagement

Access, Quality and MCO Financial Monitoring and Oversight

- Developing Standards and Measuring Provider Network Adequacy
- Quality Measurement, Reporting, and Improvement
- MCO Financial Oversight
- Monitoring and Enforcing MCO Compliance with Contract Provisions
- Ensuring Program Integrity and Preventing Fraud and Abuse in MCOs

Benefit Design & Specialized Services and Populations

- Behavioral Health Services
- Behavioral and Physical Health Integration
- Dual Eligibles and Managed Care
- Managed Long-Term Services and Supports
- Other, i.e. dental, transportation, pharmacy

Beneficiary Enrollment, Education, and Rights

- Beneficiary Education/Information
- Contracting with Enrollment Brokers
- Developing and Implementing Auto-Enrollment/Auto-Assignment Strategies
- Managing Grievances and Appeals

Data

- Analyzing Data for Performance Measurement
- Developing or Implementing Information Technology and Systems
- Encounter Data Collection and Validation

- Other**

2. **Briefly describe the question or problem facing your state and the information or TA needed:**