

## Massachusetts Managed Care Program Features, as of 2015

Features	MassHealth MH/SUD PIHP	MassHealth Managed Care	Senior Care Options
<b>Program type</b>	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Comprehensive MCO	Comprehensive MCO + MLTSS
<b>Statewide or region-specific?</b>	Statewide	Statewide	Counties of: Barnstable, Bristol, Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk and Worcester
<b>Federal operating authority</b>	1115(a) (Medicaid demonstration waivers)	1115(a) (Medicaid demonstration waivers)	1915(a)/1915(c)
<b>Program start date</b>	07/01/1997	07/07/1998	07/01/2004
Waiver expiration date (if applicable)	06/30/2019	06/30/2019	06/30/2019
If the program ended in 2015, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals	Mandatory		Voluntary
Populations enrolled: Partial Duals			Voluntary
Populations enrolled: Children with Special Health Care Needs	Mandatory	Mandatory	
Populations enrolled: Native American/Alaskan Natives	Mandatory	Mandatory	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Voluntary	Voluntary	
<b>Populations enrolled: Enrollment choice period</b>	Other	Other	Other
<b>Populations enrolled:</b>	Maximus	Maximus	
<b>Populations enrolled: Notes on enrollment choice period</b>	Daily	within 14 days	Enrollment open all year, effective the first day of the month
Benefits covered: Inpatient hospital physical health		X	X

## Massachusetts Managed Care Program Features, as of 2015

Features	MassHealth MH/SUD PIHP	MassHealth Managed Care	Senior Care Options
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X	X
Benefits covered: Outpatient hospital physical health		X	X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X	X
Benefits covered: Partial hospitalization	X	X	X
Benefits covered: Physician		X	X
Benefits covered: Nurse practitioner		X	X
Benefits covered: Rural health clinics and FQHCs		X	X
Benefits covered: Clinic services	X	X	X
Benefits covered: Lab and x-ray		X	X
Benefits covered: Prescription drugs and prosthetic devices		X	X
Benefits covered: EPSDT		X	
Benefits covered: Case management		X	X
Benefits covered: Health home (SSA 1945)			
Benefits covered: Family planning		X	X
Benefits covered: Dental services (medical/surgical)		X	X
Benefits covered: Dental (preventative or corrective)		X	X
Benefits covered: Home health agency services		X	X
Benefits covered: Personal care (state plan option)		X	X
Benefits covered: HCBS waiver services		X	X
Benefits covered: Private duty nursing		X	X
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services		X	X
Benefits covered: Hospice care		X	X
Benefits covered: Non-Emergency Medical Transportation		X	X

## Massachusetts Managed Care Program Features, as of 2015

Features	MassHealth MH/SUD PIHP	MassHealth Managed Care	Senior Care Options
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Children's Behavioral Health Initiative (CBHI) services, Emergency Services Program, and Diversionary Services: Community Crisis Stabilization, Community-Based Acute Treatment for Children and Adolescents (CBAT), Acute Treatment Services (ATS) for Substance Use Disorders (Level III-7), Clinical Support Services (CSS) for Substance Use Disorders (Level III.5), and Transitional Care Unit (TCU). Community Support Program (CSP), Partial Hospitalization, Psychiatric Day Treatment, Structure Outpatient Addiction Program (SOAP), Program of Assertive Community Treatment, and Intensive Outpatient Treatment	acupuncture, audiology, breast pump, chiropractic, diabetes self-management training, dialysis, DME, early intervention, emergency services, fluoride varnish, hearing aids, infertility diagnosis, dentures, medical nutrition therapy, orthotics, podiatry, radiology and diagnostic tests, tobacco cessation, vision care, speech therapy, occupational therapy, physical therapy, SNF, chronic or rehab (Note: this list is not fully inclusive)	All LTSS and waiver services
Quality assurance and improvement: HEDIS data required?	Yes	Yes	Yes
Quality assurance and improvement: CAHPS data required?	No	Yes	No
Quality assurance and improvement: Accreditation required?	Yes	Yes	No
Quality assurance and improvement: Accrediting organization	NCQA	NCQA	
Quality assurance and improvement: EQRO contractor name (if applicable)	Kepro/APS	Kepro/APS	Kepro/APS
Performance incentives? Payment bonuses/differentials to reward plans	X		
Performance incentives? Preferential auto-enrollment to reward plans			
Performance incentives? Public reports comparing MCO performance on key metrics			X
Performance incentives? Withholds tied to performance metrics			
Performance incentives? MCOs/PHPs required/encouraged to pay providers for value/quality outcomes using shared-risk or shared-savings methods			

## Massachusetts Managed Care Program Features, as of 2015

Features	MassHealth MH/SUD PIHP	MassHealth Managed Care	Senior Care Options
Provider Value-Based Purchasing: State pays provider-based entities (such as ACOs or PCMHs) directly for value/quality outcomes using shared-risk or shared-savings methods			
Participating plans and regions served: Plans in Program	Massachusetts Behavioral Health Partnership	Health New England; Neighborhood Health Plan; Fallon Community Health Plan; Tufts Health Plan; Celticare; Boston Medical Center Health Net Plan	United Health Care; Senior Whole Health; Navicare HMO; Commonwealth Care Alliance; Tufts Health Plan
Notes: Program notes	Full duals are only enrolled mandatorily if less than 21 years of age.	Some services, such as day habilitation services, personal care services, private duty nursing services, and long-term nursing facility services, are not covered for low-income adult beneficiaries covered under Section VIII expansion under the Affordable Care Act.	

## Massachusetts Managed Care Program Features, as of 2015

Features	Multiple primary care providers	Program for All-Inclusive Care for the Elderly (PACE)
Program type	Primary Care Case Management (PCCM)	Program of All-inclusive Care for the Elderly (PACE)
Statewide or region-specific?	Statewide	Counties of Essex, Hampden, Hampshire, Middlesex, Norfolk, Suffolk and Worcester
Federal operating authority	1115(a) (Medicaid demonstration waivers)	PACE
Program start date	01/01/1995	07/01/1990
Waiver expiration date (if applicable)	06/30/2019	
If the program ended in 2015, indicate the end date		
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)		
Populations enrolled: Full Duals		Voluntary
Populations enrolled: Partial Duals		Voluntary
Populations enrolled: Children with Special Health Care Needs	Mandatory	
Populations enrolled: Native American/Alaskan Natives	Mandatory	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Voluntary	
Populations enrolled: Enrollment choice period	N/A	N/A
Populations enrolled: Enrollment broker name (if applicable)	Maximus	
Populations enrolled: Notes on enrollment choice period	14 days	Open all year, effective the first day of the month
Benefits covered: Inpatient hospital physical health	X	X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X

## Massachusetts Managed Care Program Features, as of 2015

Features	Multiple primary care providers	Program for All-Inclusive Care for the Elderly (PACE)
Benefits covered: Outpatient hospital physical health	X	X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X
Benefits covered: Partial hospitalization	X	X
Benefits covered: Physician	X	X
Benefits covered: Nurse practitioner	X	X
Benefits covered: Rural health clinics and FQHCs	X	X
Benefits covered: Clinic services	X	X
Benefits covered: Lab and x-ray	X	X
Benefits covered: Prescription drugs and prosthetic devices	X	X
Benefits covered: EPSDT	X	
Benefits covered: Case management	X	X
Benefits covered: Health home (SSA 1945)		
Benefits covered: Family planning	X	X
Benefits covered: Dental services (medical/surgical)	X	X
Benefits covered: Dental (preventative or corrective)	X	X
Benefits covered: Home health agency services	X	X
Benefits covered: Personal care (state plan option)	X	X
Benefits covered: HCBS waiver services	X	X
Benefits covered: Private duty nursing	X	X
Benefits covered: ICF-IDD		
Benefits covered: Nursing facility services	X	X
Benefits covered: Hospice care	X	X
Benefits covered: Non-Emergency Medical Transportation	X	X
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Podiatrist services, nurse midwife, hearing aid, speech and hearing, renal dialysis, therapy services, ambulatory surgery	The PACE program covers all medically necessary services for the enrolled population, including but not limited to all covered Medicaid and Medicare services
Quality assurance and improvement: HEDIS data required?	No	Yes
Quality assurance and improvement: CAHPS data required?	No	No

## Massachusetts Managed Care Program Features, as of 2015

Features	Multiple primary care providers	Program for All-Inclusive Care for the Elderly (PACE)
Quality assurance and improvement: Accreditation required?	No	No
Quality assurance and improvement: Accrediting organization	Voluntary participation in EQRO of performance measures	
Quality assurance and improvement: EQRO contractor name (if applicable)	Kepro/APS	
Performance incentives? Payment bonuses/differentials to reward plans		
Performance incentives? Preferential auto-enrollment to reward plans		
Performance incentives? Public reports comparing MCO performance on key metrics		
Performance incentives? Withholds tied to performance metrics		
Performance incentives? MCOs/PHPs required/encouraged to pay providers for value/quality outcomes using shared-risk or shared-savings methods		
Provider Value-Based Purchasing: State pays provider-based entities (such as ACOs or PCMHs) directly for value/quality outcomes using shared-risk or shared-savings methods		
Participating plans and regions served: Plans in Program	Primary Care Clinician (PCC) Plan	Elder Service Plan of the East Boston Neighborhood Health Center; Upham's Elder Service Plan; Elder Service Plan of Harbor Health Services, Inc.; Fallon Health Summit ElderCare; Elder Services Plan of Cambridge Health Alliance; Element Care, Inc.; Serenity Care PACE Program; Mercy Life Inc.
Notes: Program notes		