

## Washington Managed Care Program Features, as of 2013

Features	Apple Health/Healthy Options Health Home Program	Bridge Waiver Program - Basic Health	Bridge Waiver Program - Medical Care Services	Healthy Options	Healthy Options - Blind/Disabled	NEMT Program	PACE	PCCM	Washington State Integrated Community Mental Health Program (ICMH)	Washington Medicaid Integration Partnership (WMIP)
<b>Program type</b>	Comprehensive MCO	Comprehensive MCO	Comprehensive MCO	Comprehensive MCO	Comprehensive MCO	Non-Emergency Medical Transportation	PACE	PCCM	BHO (PIHP and/or PAHP)	Comprehensive MCO
<b>Statewide or region-specific?</b>	Statewide with the exceptions of King and Snohomish counties	Statewide	Statewide	Statewide	Statewide	Statewide	King	Benton, Clallam, Ferry, Grays Harbor, King, Lincoln, Okanogan, Pacific, Snohomish, Spokane, Stevens, Whatcom, Yakima	Statewide	Snohomish
<b>Federal operating authority</b>	1945 Health Homes	1115 demonstration	1115 demonstration	1932(a)	1915(b) waiver	1902(a)(70) NEMT	PACE	1932(a)	1915(b) waiver	1932(a)
<b>Program start date</b>	7/1/2013	1/1/2011	1/11/2011	7/1/1994	7/1/2012	10/1/2008	10/1/1995	7/1/1995	7/1/1993	1/1/2005
Waiver expiration date (if applicable)					3/31/2015				9/30/2016	
If the program ended in 2013, indicate the end date		12/31/2013	12/31/2013							
<b>Populations enrolled</b>										
Low-income Adults	Voluntary	Voluntary		Mandatory		Mandatory		Voluntary	Mandatory	Voluntary
Aged, Blind or Disabled Children or Adults	Voluntary		Voluntary	Mandatory	Mandatory	Mandatory	Voluntary	Voluntary	Mandatory	Voluntary
Non-Disabled Children (excluding children in foster care or receiving adoption assistance)		Voluntary		Mandatory		Mandatory			Mandatory	
Individuals receiving Limited Benefits						Mandatory				
Low-income adults not otherwise eligible and covered prior to 2014 under a waiver or other authority		Voluntary	Voluntary			Mandatory				
Full Duals	Voluntary					Mandatory			Mandatory	
Partial Duals						Mandatory			Mandatory	

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Children with Special Health Care Needs	Voluntary				Mandatory	Mandatory		Voluntary	Mandatory	
Native American/Alaskan Natives	Voluntary	Voluntary	Voluntary	Voluntary	Voluntary	Mandatory	Voluntary	Voluntary	Mandatory	Voluntary
Foster Care and Adoption Assistance Children	Voluntary	Exempt		Voluntary	Voluntary	Mandatory	Exempt	Voluntary	Mandatory	Voluntary
<b>Enrollment choice period</b>	Pre-assigned	20 days open enrollment	Pre-assigned	Pre-assigned	Pre-assigned	N/A	N/A	N/A	Pre-assigned	Pre-assigned
<b>Enrollment broker name (if applicable)</b>						Regional brokers based on county of residence			Regional Support Networks	
<b>Notes on enrollment choice period</b>			Pre-assigned with the ability to opt out.	Potential managed care enrollees are pre-assigned to Healthy Options with at least 10 days to request enrollment in a different MCO. Enrollees may also change MCOs without cause every month.	Potential managed care enrollees are pre-assigned to Healthy Options with at least 10 days to request enrollment in a different MCO. Enrollees may also change MCOs without cause every month.				All individuals are mandatorily enrolled into this waiver upon approval for Medicaid.	
<b>Benefits covered</b>										
Inpatient hospital physical health		X	X	X	X		X	X		X
Inpatient hospital behavioral health (MH and/or SUD)										
Outpatient hospital physical health		X	X	X	X		X	X		X
Outpatient hospital behavioral health (MH and/or SUD)		X	X	X	X		X	X	X	X

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Partial hospitalization				X	X		X	X	X	X
Physician		X	X	X	X		X	X		X
Nurse practitioner		X	X	X	X		X	X		X
Rural health clinics and FQHCs		X	X	X	X		X	X	X	X
Clinic services				X	X		X	X	X	X
Lab and x-ray		X	X	X	X		X	X		X
Prescription drugs and prosthetic devices		X	X	X	X		X	X		X
EPSDT				X	X			X	X	X
Case management			X	X	X		X	X	X	X
Health home	X									
Family planning		X	X	X	X			X		X
Dental services (medical/surgical)				X	X		X	X		X
Dental (preventative or corrective)							X			
Home health agency services		X	X	X	X			X		X
Personal care (state plan option)							X			
HCBS waiver services										
Private duty nursing		X	X	X	X			X		X
ICF-IDD										
Nursing facility services		X	X	X	X		X	X		X
Hospice care		X	X	X	X			X		X
Non-Emergency Medical Transportation						X			X	
Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)										
<b>Quality assurance and improvement</b>										
HEDIS data required?	No	Yes	Yes	Yes	Yes	No	Yes	No	No	Yes
CAHPS data required?	No	Yes	Yes	Yes	Yes	No	Yes	No	No	Yes

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Accreditation required?	No	No, but accreditation considered in plan selection criteria	No, but accreditation considered in plan selection criteria	No, but accreditation considered in plan selection criteria	No, but accreditation considered in plan selection criteria	No	No, but accreditation considered in plan selection criteria	No	Yes	No, but accreditation considered in plan selection criteria
Accrediting organization		NCQA	NCQA	NCQA	NCQA		NCQA		RSNs contract with accredited community mental health agencies.	NCQA
EQRO contractor name (if applicable)	Accumentra (end date of 12/31/2014)	Accumentra Health	Accumentra Health	Accumentra Health	Accumentra Health		Accumentra Health		Accumentra Health (end date of 12/31/2014)	Accumentra Health
<b>Performance incentives?</b>	Yes	No	No	No	No	Yes	No	No	No	No
Payment bonuses/differentials to reward MCOs						X				
Preferential auto-enrollment to reward MCOs										
Public reports comparing MCO performance on key metrics										
Withholds tied to performance metrics	X									

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Participating plans and regions served										
Plans in Program	OptumHealth; Community Health Plan of Washington; Molina Health Care; Coordinated Care Corporation; United Health Care; Amerigroup RealSolutions	Amerigroup RealSolutions; Community Health Plan of Washington; Coordinated Care Corporation; Molina Healthcare of Washington; United Healthcare Community Plan	Community Health Plan of Washington	Community Health Plan of Washington; Coordinated Care Corporation; Molina Healthcare of Washington; United Healthcare Community Plan; Amerigroup RealSolutions	Community Health Plan of Washington; Coordinated Care Corporation; Molina Healthcare of Washington; United Healthcare Community Plan; Amerigroup RealSolutions	6 NEMT brokers	Providence ElderPlace	Multiple primary care providers	Multiple Regional Support Networks (RSNs)	Molina

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<b>Notes</b>										
Program notes		Please note that for benefits covered, prescription drugs are covered but prosthetics are not.	Enrolls adult residents of Washington State with incomes up to 133 percent of the Federal poverty level, who due to a disability were enrolled in the State-funded Medical Care Services program (formerly the Disability Lifeline program).		The Community Options Program Entry System (COPEs) population was added in September 2013.	Regarding the Enrollment tab, please note that the populations outlined are categorized differently than in Washington current SPA language. Please refer to pages 62d and 62e of Attachment 3.1-A at this link: <a href="http://www.hca.wa.gov/medicaid/medicaidsp/Pages/index.aspx">http://www.hca.wa.gov/medicaid/medicaidsp/Pages/index.aspx</a> . Brokers are based on county - see this link - <a href="http://www.hca.wa.gov/medicaid/transportation/pages/phone.aspx">http://www.hca.wa.gov/medicaid/transportation/pages/phone.aspx</a> .		Indian Health Services administers this program for Yakama, Spokane, and Confederated Tribes of the Colville Reservation. There are two FQHCs: Seattle Indian Health Board and Native Project. The tribal clinics are as follows: Lower Elwha Klallam, Lummi Nation, Nooksack Tribe, Tulalip Nation, Confederated Tribes of the Colville Reservation (non-HIS managed facility), Puyallup Tribe, Quileute Tribe, Quinault Indian Nation, Shoalwater Bay Tribe, Port Gamble S'Klallam Tribe. PCCMs are located in the following counties: Clallam, Grays Harbor, Pacific, King, Snohomish, Whatcom, Okanogan, Ferry, Stevens, Lincoln, Spokane, Benton, and Yakima.	Please note that all individuals are mandatorily enrolled into this waiver upon approval for Medicaid. There is no separate count of eligibility.	