

## Hawaii Managed Care Program Features, as of 2013

Features	Hawaii QUEST	Hawaii QUEST Expanded Access (QExA)
<b>Program type</b>	Comprehensive MCO	Comprehensive MCO + any other type
<b>Statewide or region-specific?</b>	Statewide	Statewide
<b>Federal operating authority</b>	1115 demonstration	1115 demonstration
<b>Program start date</b>	8/1/1994	2/1/2009
Waiver expiration date (if applicable)	6/30/2018	6/30/2018
If the program ended in 2013, indicate the end date		
<b>Populations enrolled</b>		
Low-income Adults	Mandatory	Mandatory
Aged, Blind or Disabled Children or Adults		Mandatory
Non-Disabled Children (excluding children in foster care or receiving adoption assistance)	Mandatory	
Individuals receiving Limited Benefits	Mandatory	
Low-income adults not otherwise eligible and covered prior to 2014 under a waiver or other authority	Mandatory	
Full Duals		Mandatory
Partial Duals		
Children with Special Health Care Needs	Mandatory	Mandatory
Native American/Alaskan Natives	Mandatory	Mandatory
Foster Care and Adoption Assistance Children	Mandatory	Mandatory
<b>Enrollment choice period</b>	15 days	15 days
<b>Enrollment broker name (if applicable)</b>		
<b>Notes on enrollment choice period</b>	Beneficiaries are offered a 60 days choice period after initial choice	Beneficiaries are offered a 60 days choice period after initial choice

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<b>Benefits covered</b>		
Inpatient hospital physical health	X	X
Inpatient hospital behavioral health (MH and/or SUD)	X	X
Outpatient hospital physical health	X	X
Outpatient hospital behavioral health (MH and/or SUD)	X	X
Partial hospitalization	X	X
Physician	X	X
Nurse practitioner	X	X
Rural health clinics and FQHCs	X	X
Clinic services	X	X
Lab and x-ray	X	X
Prescription drugs and prosthetic devices	X	X
EPSDT	X	X
Case management	X	X
Health home	X	
Family planning	X	X
Dental services (medical/surgical)	X	X
Dental (preventative or corrective)	X	X
Home health agency services	X	X
Personal care (state plan option)		X
HCBS waiver services		X
Private duty nursing		X
ICF-IDD		
Nursing facility services	X	X
Hospice care	X	X
Non-Emergency Medical Transportation	X	X
Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)		

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<b>Quality assurance and improvement</b>		
HEDIS data required?	Yes	Yes
CAHPS data required?	Yes	Yes
Accreditation required?	Yes	Yes
Accrediting organization	NCQA	NCQA
EQRO contractor name (if applicable)	Health Services Advisory Group (HSAG)	Health Service Advisory Group (HSAG)
<b>Performance incentives?</b>	Yes	No
Payment bonuses/differentials to reward MCOs	X	
Preferential auto-enrollment to reward MCOs	X	
Public reports comparing MCO performance on key metrics	X	
Withholds tied to performance metrics	X	
<b>Participating plans and regions served</b>		
Plans in Program	AlohaCare QUEST; Hawaii Medical Service Association (HMSA) QUEST; Kaiser Permanente QUEST; Ohana Health Plan QUEST; UnitedHealthcare Community Plan QUEST	Ohana Health Plan QExA; UnitedHealthcare Community Plan QExA
<b>Notes</b>		
Program notes		