



National Direct Service Workforce Resource Center

Finding Direct Service Workforce Information and Resources Online

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States and organizations interested in learning more about the Direct Service Workforce (DSW) or planning DSW development efforts may not be sure where to look. There are many job titles that fall under the umbrella of “DSW,” and this can make searching online challenging. This document provides links to some of the leading organizations and databases in the field. These sites are an excellent place to search for information on DSW.

Featured Sites

- [Medicaid.gov Workforce Page](#)
This page houses many resources developed by the DSW Resource Center including: overviews of the DSW and challenges; information on training and core competencies; resources on integrating DSW programs into No Wrong Door systems, and more.
- [PHI State Data Center](#)
This database of state profiles was developed by PHI as a project of the DSW Resource Center. Information includes the size of the DSW, wage rates, benefits, training requirements, and notable workforce initiatives for individual states and the United States as a whole.

Former DSW Resource Center Partner Websites

- [Research and Training Center on Community Living \(RTC/CL\) at the University of Minnesota's Institute on Community Integration](#) focuses on improving the availability of services and supports for people with disabilities in their communities rather than institutions through cutting edge research, and multiple forms of dissemination.
- [PHI](#) works to improve the lives of people who need home or residential care--by improving the lives of the workers who provide that care.
- [LeadingAge Center for Applied Research](#) seeks to expand the world of possibilities for aging. Its membership includes 6,000 not-for-profit organizations, 39 state partners, and hundreds of businesses, consumer groups, foundations, and research partners.
- [The Annapolis Coalition on The Behavioral Health Workforce](#) is a non-profit organization dedicated to improving the mental health and addictions workforce.
- [The Family Caregiver Alliance \(FCA\)](#) supports and sustains the important work of families nationwide caring for loved ones with chronic, disabling health conditions.

Additional Websites and Databases

- [Quality Mall](#)
- [Research and Training Center on Community Living](#)
- [HCBS: Clearinghouse for the Community Living Exchange Collaborative](#)
- [Best Jobs Best Care](#)
- [National Alliance for Direct Support Professionals](#)
- [UCSF PAS Center](#)