

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard, Mail Stop S2-14-26
Baltimore, Maryland 21244-1850



Disabled and Elderly Health Programs Group

October 20, 2022

Todd Richardson, Director
MO HealthNet Division
State of Missouri, Department of Social Services
615 Howerton Court, PO Box 6500
Jefferson City, MO 65102

Dear Director Richardson:

The Centers for Medicare and Medicaid Services (CMS) is granting Missouri approval of its electronic visit verification (EVV) good faith effort exemption request for Home Health Care Services (HHCS). CMS has determined that your state's request is in accordance with [12006\(a\)\(4\)\(B\)](#) of the 21st Century Cures Act (Cures Act). Specifically, your state has made a good faith effort to comply with EVV requirements by identifying subject matter experts and gathering policies regarding HHCS, planning stakeholder meetings, identifying the Provider Choice Model, and selecting a vendor.

CMS understands that your state has encountered unavoidable delays when implementing its EVV system including; the state's vendor procurement process, issues with stakeholder engagement, having a provider community that struggled with the concept of aggregation and a reluctancy to engage with an EVV system, system interoperability issues with the unexpectedly large number of EVV vendors that expressed interest in providing services, and staffing issues related to the pandemic.

Because your state has sufficiently demonstrated it has made a good faith effort to comply with EVV requirements and has encountered unavoidable delays, CMS will not apply federal medical assistance percentage (FMAP) reductions in calendar year 2023. Please be advised that the Cures Act provision on good faith effort exemptions does not provide CMS with authority to delay the FMAP reductions for more than one year. If you have any questions please email EVV@cms.hhs.gov.

Sincerely,

Ralph F. Lollar, Director
Division of Long-Term Services and Supports