



Medicaid and CHIP Operations Group

March 12, 2026

Meredith Nichols, Acting State Medicaid Director
Hawaii Department of Human Services
601 Kamokila Blvd, Room 518, PO Box 700190
Kapolei, HI 96709

RE: Settings Corrective Action Plan Completion

Dear Acting Director Nichols:

This letter is regarding Hawaii's corrective action plan (CAP) to bring settings into compliance with the federal home and community-based services (HCBS) regulations found at 42 CFR §441.301(c)(4)-(5) and §441.710(a)(1). These issues affected the following home and community-based services waiver/programs:

1915(c) HCBS Waiver:

- Home and Community-Based Services Waiver for Individuals with Intellectual and Developmental Disabilities, HI.0013

Section 1115 Demonstration:

- QUEST Integration, Project Number 11-W-00001/9

The Centers for Medicare & Medicaid Services (CMS) has determined that Hawai'i meets all requirements related to the development and implementation of the CAP. CMS will continue to provide technical assistance as needed to your state regarding the required federal waiver assurances.

If you have any questions concerning this information, please contact me at (410) 786-7561. You may also contact Lisa Amaro-Rife at Lisa.Amaro-Rife@cms.hhs.gov or (214) 767-2506.

Sincerely,

A redacted signature consisting of several black rectangular boxes of varying sizes, obscuring the name and any handwritten notes.

George P. Failla, Jr., Director
Division of HCBS Operations and Oversight

cc: Amanda Hill, CMS
Michele MacKenzie, CMS
Shante Shaw, CMS
Cynthia Nanes, CMS
Susan Cummins, CMS