

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
601 E. 12th St., Room 355
Kansas City, Missouri 64106



Medicaid and CHIP Operations Group

October 16, 2024

Henry Lipman, State Medicaid Director
New Hampshire Department of Health and Human Services
129 Pleasant Street
Concord, NH 03301

Dear State Medicaid Director Lipman:

The Centers for Medicare & Medicaid Services (CMS) is pleased to enclose the New Hampshire Health and Welfare Site Review Summary Report associated with the Home and Community-Based Services (HCBS) health and welfare site review which was conducted in May of 2024. The summary report includes feedback that the state shared with CMS on October 7, 2024.

The focus of the review was to learn more about the state's health and welfare operations and systems of HCBS programs. We appreciate the hard work and commitment of state staff to arrange meetings with various team members, HCBS waiver participants, advocates, case managers, service providers, and other interested parties. Additionally, state staff provided extensive information regarding incident management and other health and welfare documentation before and during our visit.

If you have any questions or clarifications regarding the enclosed report, please feel free to contact me at (410) 786-7561. You may also contact Christopher Semidey at Christopher.Semidey@cms.hhs.gov or (212) 616-2328.

Sincerely,

A solid black rectangular box redacting the signature of George P. Failla, Jr.

George P. Failla, Jr., Director
Division of HCBS Operations & Oversight

cc: Christopher Semidey, CMS
Cynthia Nanes, CMS
Susie Cummins, CMS
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