

Fact Sheet: 2020 Medicaid and CHIP (MAC) Scorecard

10/30/2020

Overview

In June 2018, the Centers for Medicare & Medicaid Services (CMS) released its first Medicaid and Children's Health Insurance Program (CHIP) Scorecard to increase public transparency and accountability about the programs' administration and outcomes. Using the most recently available data, CMS now annually updates the MAC Scorecard by expanding or modifying data in the National Context page and adding measures to the State Health System Performance pillar and the State and Federal Administrative Accountability pillars.

The 2020 MAC Scorecard builds on earlier releases and serves as a significant step forward to improve transparency and accountability through public reporting. This year's MAC Scorecard improves the user experience and navigation across the Scorecard. It also includes new features, such as a "Find a Measure" function on the home page that includes all measures and National Context data points, as well as filtering and sorting options for a subset of the Scorecard measures to allow users to analyze data in a variety of ways. The 2020 MAC Scorecard release includes the debut of a new way to view state-specific data on the Medicaid.gov State Profile "Quality of Care" section.

The MAC Scorecard includes measures voluntarily reported by states, as well as federally reported measures in three areas:

- 1. State Health System Performance:** These measures show how states serve Medicaid and CHIP beneficiaries across a variety of health care quality domains. The 2020 MAC Scorecard includes the following new measures:
 - Asthma Medication Ratio: Ages 5-18
 - Asthma Medication Ratio: Ages 19-64
 - Follow up after ED Visit for Mental Illness
- 2. State Administrative Accountability:** These measures provide the state perspective on how states and the federal government work together to administer Medicaid and CHIP. The 2020 MAC Scorecard includes the following new measure:
 - Managed Care Contract Review
- 3. Federal Administrative Accountability:** These measures provide the federal perspective on how the federal government and states work together to administer Medicaid and CHIP. The 2020 MAC Scorecard includes the following new measures:
 - Managed Care Contract Review
 - Advance Planning Document Processing Times

Additional information included in the MAC Scorecard

The Scorecard also sheds light on key questions about Medicaid and CHIP, including information about enrollment, annual expenditures, and care delivery. The 2020 MAC Scorecard includes the following new National Context data points:

- Percentage of Population Enrolled in Medicaid by State
- Percentage of Medicaid Population that is Dually Eligible by State
- Percentage of Dual Eligible Beneficiaries in Integrated Care Programs by State
- Home & Community Based Services Statewide Transition Plan Approval Status
- National Rate of Improper Payments
- Share of Medicaid & CHIP Population by Eligibility Group

How is the MAC Scorecard information different than what is currently on Medicaid.gov?

The MAC Scorecard draws from many CMS and state-reported data sources to increase transparency about the Medicaid and CHIP programs' administration and outcomes. CMS posts some of these data in other places on Medicaid.gov. The MAC Scorecard consolidates key metrics to provide an overview of the performance of the Medicaid and CHIP program. For example, CMS publishes Medicaid and CHIP quality metrics reported by states along with federally reported administrative measures in a Scorecard format.

What are the Medicaid.gov State Profiles and how do they relate to the MAC Scorecard?

The Medicaid.gov State Profiles provide a view of key characteristics of Medicaid and CHIP in each state, including eligibility, enrollment, and the quality of care. To increase alignment between the MAC Scorecard and the State Profiles, and to provide an easier way to view state-specific MAC Scorecard data, the 2020 MAC Scorecard release includes the debut of a newly updated Medicaid.gov State Profile "Quality of Care" section. The State Profiles on Medicaid.gov includes a filter to only display MAC Scorecard, Child and Adult Core Set measures, and additional quality measures included in the MAC Scorecard.

What's next?

CMS continues to work with a subset of Medicaid agencies through a collaboration with the National Association of Medicaid Directors to select measures for the MAC Scorecard. In addition, CMS is using other avenues such as public listening sessions and working with stakeholder groups to attain additional feedback on ways to continually expand and improve the MAC Scorecard.

CMS may add new areas of emphasis important to the Medicaid and CHIP programs or replace measures as more outcome-focused ones become available. In the future, as more data become available, CMS intends to add other measures to the MAC Scorecard, including state-specific payment error rate measurement (PERM) data and additional measures such as adult emergency department visits. CMS envisions that the MAC Scorecard will be strengthened by the availability of more timely, accurate, and complete data collected through the Transformed Medicaid Statistical Information Systems (T-MSIS), as state reporting continues to improve.

As with other quality measurement initiatives, CMS will provide technical assistance and quality improvement opportunities to assist states in collecting and reporting measures, as well as sharing best practices to support improved state performance.