FRAMEWORK FOR THE ANNUAL REPORT OF THE CHILDREN'S HEALTH INSURANCE PLANS UNDER TITLE XXI OF THE SOCIAL SECURITY ACT

Preamble

Section 2108(a) and Section 2108(e) of the Social Security Act (the Act) provide that each state and territory* must assess the operation of its state child health plan in each federal fiscal year and report to the Secretary, by January 1 following the end of the federal fiscal year, on the results of the assessment. In addition, this section of the Act provides that the state must assess the progress made in reducing the number of uncovered, low-income children. The state is out of compliance with CHIP statute and regulations if the report is not submitted by January 1. The state is also out of compliance if any section of this report relevant to the state's program is incomplete.

The framework is designed to:

- Recognize the diversity of state approaches to CHIP and allow states flexibility to highlight key accomplishments and progress of their CHIP programs, AND
- Provide consistency across states in the structure, content, and format of the report, AND
- Build on data already collected by CMS quarterly enrollment and expenditure reports, AND
- Enhance accessibility of information to stakeholders on the achievements under Title XXI

The CHIP Annual Report Template System (CARTS) is organized as follows:

- Section I: Snapshot of CHIP Programs and Changes
- Section II: Program's Performance Measurement and Progress
- Section III: Assessment of State Plan and Program Operation
- Section IV: Program Financing for State Plan
- Section V: Program Challenges and Accomplishments
 - * When "state" is referenced throughout this template it is defined as either a state or a territory.

*Disclosure. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, write to: CMS, 7500 Security Blvd., Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

DO NOT CERTIFY YOUR REPORT UNTIL ALL SECTIONS ARE COMPLETE.
State/Territory: MO
Name of State/Territory
The following Annual Report is submitted in compliance with Title XXI of the Social Security Act (Section 2108(a) and Section 2108(e)).
Signature: Todd Richardson
CHIP Program Name(s): All, Missouri
CHIP Program Type:
 □ CHIP Medicaid Expansion Only □ Separate Child Health Program Only ⋈ Combination of the above
Reporting Period: 2019 (Note: Federal Fiscal Year 2019 starts 10/1/2018 and ends 9/30/2019)
Contact Person/Title: Todd Richardson
Address: Missouri DSS - MO HealthNet Division
City: Jefferson City State: MO Zip: 65102-6564
Phone: <u>573-751-7179</u> Fax: <u>573-526-3946</u>
Email: kelly.connell@dss.mo.gov
Submission Date: 9/15/2020

(Due to your CMS Regional Contact and Central Office Project Officer by January 1st of each year)

Section I. Snapshot of CHIP Program and Changes

1) To provide a summary at-a-glance of your CHIP program, please provide the following information. If you would like to make any comments on your responses, please explain the narrative section below this table.						
⊠ Provide an assurance that your state's CHIP program eligibility criteria as set fort the CHIP state plan in section 4, inclusive of PDF pages related to Modified Adjuste Gross Income eligibility, is accurate as of the date of this report.						
Health Insurance	Please note that the numbers in brackets, e.g., [500] are character limits in the Children's Health Insurance Program (CHIP) Annual Report Template System (CARTS). You will not be able to enter responses with characters greater than the limit indicated in the brackets.					
Upper % of FP.	CHIP Medicaid Ex L (federal poverty level) f		and Including			
Does your program requ ⊠ NO □ YES □ N/A	uire premiums or an enrol	lment fee?				
Enrollment fee amount: Premium fee amount: If premiums are tiered by	by FPL, please breakout by	y FPL.				
Premium Amount From (\$)	Premium Amount To (\$)	From % of FPL	Up to % of FPL			
Yearly Maximum Prem	ium Amount per Family:	\$				
If premiums are tiered by	by FPL, please breakout by	y FPL.				
Premium Amount From (\$)	Premium Amount To (\$)	From % of FPL	Up to % of FPL			

Premium Amount From (\$)	Premium Amount To (\$)	From % of FPL	Up to % of FPL

If yes, briefly explain fee structure: [500]

Which delivery system(s) does your program use?

Please describe which groups receive which delivery system: [500]

Separate Child Health Program

Upper % of FPL (federal poverty level) fields are defined as Up to and Including

Does your program require premiums or an enrollment fee?
□NO
⊠ YES
□ N/A

Enrollment fee amount:

Premium fee amount:

If premiums are tiered by FPL, please breakout by FPL.

Premium Amount	Premium Amount	From % of FPL	Up to % of FPL
From (\$)	To (\$)		
15	71	151	185
48	234	186	225
117	573	226	300

Yearly Maximum Premium Amount per Family: \$

If premiums are tiered by FPL, please breakout by FPL.

Premium Amount	Premium Amount	From % of FPL	Up to % of FPL
From (\$)	To (\$)		

If yes, briefly explain fee structure: [500]

Gross income of 148%-150% FPL; PREMIUM: Reduced Premium: Gross income 150%-185% FPL; Reduced Premium: Gross income 185%-225% FPL. Full Premium: Gross income 225%-300% FPL. Section 208.640, RSMO: Parents and guardians of eligible uninsured children pursuant to this section are responsible for a monthly premium as required by annual state appropriation; provided that the total aggregate cost sharing for a family covered by these sections shall not exceed 5% of such family's income.

Which	delivery	system(s)	does	your	program	use?

Managed ←	Care
-----------	------

☐ Primary Care Case Management

☐ Fee for Service

Please describe which groups receive which delivery system: [500] Children eligible for CHIP are momentarily enrolled into Managed Care but may opt out to Feefor-Service under certain conditions.

2) Have you made changes to any of the following policy or program areas during the reporting period? Please indicate "yes" or "no change" by marking the appropriate column.

- a) Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)
- b) Application
- c) Benefits

Medicaid Expansion CHIP Program				Chi	eparat ild Hea rograi	alth
Yes	No Change	N/A		Yes	No Change	N/A
	\boxtimes			(2)	\boxtimes	76 35
0	\boxtimes			(h (3)	\boxtimes	(A)
	\boxtimes			2) 3	\boxtimes	5.0

		Yes	No Change	N/A	Yes	No Change	N/A
) Cost sharing (including	amounts, populations, & collection process)		\boxtimes		2)	\boxtimes	
e) Crowd out policies		\boxtimes		(2)	\boxtimes		
) Delivery system			\boxtimes			\boxtimes	
g) Eligibility determination	n process		\boxtimes			\boxtimes	
) Implementing an enroll	ment freeze and/or cap			\boxtimes		20 20 37	\boxtimes
Eligibility levels / targe	t population		\boxtimes			\boxtimes	
Eligibility redetermination	ion process		\boxtimes			\boxtimes	
) Enrollment process for	health plan selection		\boxtimes			\boxtimes	
Outreach (e.g., decrease	e funds, target outreach)		\boxtimes			\boxtimes	
n) Premium assistance				\boxtimes		\boxtimes	3
	expansion (Sections 457.10, 457.350(b)(2), 626(a)(3) as described in the October 2, 2002 Final			\boxtimes			
) Expansion to "Lawfully	Residing" children			\boxtimes	(2) (3)	25 37	\boxtimes
) Expansion to "Lawfully			\boxtimes	(2)	(A)	\boxtimes	
) Pregnant Women state J		\boxtimes		(2)	\boxtimes		
Methods and procedure of fraud and abuse	es for prevention, investigation, and referral of cases		\boxtimes			\boxtimes	
Other – please specify							
a)				\boxtimes	(2)	(A)	\boxtimes
b)			\boxtimes		Oh W	\boxtimes	
c)				\boxtimes	2	2	\boxtimes
3) For each topic you responded "yes" to above, please explain the change and why the change was made, below: Medicaid Expansion CHIP Program							
Topic List change and why the change was made							

Top	ic	List change and why the change was made
a)	Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)	
b)	Application	
c)	Benefits	
d)	Cost sharing (including amounts, populations, & collection process)	
e)	Crowd out policies	
f)	Delivery system	
g)	Eligibility determination process	
h)	Implementing an enrollment freeze and/or cap	
i)	Eligibility levels / target population	
j)	Eligibility redetermination process	
k)	Enrollment process for health plan selection	
1)	Outreach	
m)	Premium assistance	
n)	Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2), 457.622(c)(5), and 457.626(a)(3) as described in the October 2, 2002 Final Rule)	
o)	Expansion to "Lawfully Residing" children	
p)	Expansion to "Lawfully Residing" pregnant women	
q)	Pregnant Women State Plan Expansion	
r)	Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse	
s)	Other – please specify	
	a)	

Topic	List change and why the change was made
b)	
c)	

Separate Child Health Program

Top	.	List change and why the change was made
101		List orlange and why the orlange was made
a)	Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)	
b)	Application	
c)	Benefits	
d)	Cost sharing (including amounts, populations, & collection process)	
e)	Crowd out policies	
f)	Delivery system	
g)	Eligibility determination process	
h)	Implementing an enrollment freeze and/or cap	
i)	Eligibility levels / target population	
j)	Eligibility redetermination process	
k)	Enrollment process for health plan selection	
1)	Outreach	
m)	Premium assistance	
n)	Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2), 457.622(c)(5), and 457.626(a)(3) as described in the October 2, 2002 Final Rule)	
o)	Expansion to "Lawfully Residing" children	
p)	Expansion to "Lawfully Residing" pregnant women	

Topic	List change and why the change was made
q) Pregnant Women State Plan Expansion	
r) Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse	
s) Other – please specify	
a)	
b)	
c)	

Enter any Narrative text related to Section I below. [7500]

Section II Program's Performance Measurement and Progress

This section consists of two subsections that gather information about the CHIP and/or Medicaid program. Section IIA captures your enrollment progress as well as changes in the number and/or rate of uninsured children in your state. Section IIB captures progress towards meeting your state's general strategic objectives and performance goals.

Section IIA: Enrollment And Uninsured Data

1. The information in the table below is the Unduplicated Number of Children Ever Enrolled in CHIP in your state for the two most recent reporting periods. The enrollment numbers reported below should correspond to line 7 (Unduplicated Number Ever Enrolled Year) in your state's 4th quarter data report (submitted in October) in the CHIP Statistical Enrollment Data System (SEDS). The percent change column reflects the percent change in enrollment over the two-year period. If the percent change exceeds 10 percent (increase or decrease), please explain in letter A below any factors that may account for these changes (such as decreases due to elimination of outreach or increases due to program expansions). This information will be filled in automatically by CARTS through a link to SEDS. Please wait until you have an enrollment number from SEDS before you complete this response. If the information displayed in the table below is inaccurate, please make any needed updates to the data in SEDS and then refresh this page in CARTS to reflect the updated data.

Program	FFY 2018	FFY 2019	Percent change FFY 2018-2019
CHIP Medicaid	55576	54091	-2.67
Expansion Program			
Separate Child Health	53593	60711	13.28
Program			

A. Please explain any factors that may account for enrollment increases or decreases exceeding 10 percent. [7500]

The implementation of the Affordable Care Act prompted more people to apply for

Medicaid coverage. Applications were also increased due to referrals from the Federally Facilitated Marketplace. The Modified Adjusted Gross Income (MAGI) methodology for Medicaid and CHIP eligibility required by the Affordable Care Act (ACA) resulted in many children being found eligible for the CHIP non-premium category. Additionally, the Show Me Healthy Babies program expanded CHIP coverage for pregnant participants and newborns who may not have been eligible for other Medicaid or CHIP coverage.

2. The tables below show trends in the number and rate of uninsured children in your state. Three year averages in Table 1 are based on the Current Population Survey. The single year estimates in Table 2 are based on the American Community Survey (ACS). CARTS will fill in the single year estimates automatically, and significant changes are denoted with an asterisk (*). If your state uses an alternate data source and/or methodology for measuring change in the number and/or rate of uninsured children, please explain in Question #3.

Table 1: Number and percent of uninsured children under age 19 below 200 percent of poverty, Current Population Survey

Period	Uninsured Children Under Age 19 Below 200 Percent of Poverty		Uninsured Children Under Age 19 Below 200 Percent of Poverty as a Percent of Total Children Under Age 19	
	Number (In Thousands)	Std. Error	Rate	Std. Error
1996 - 1998	104	24.7	7.2	1.7
1998 - 2000	58	17.5	3.9	1.1
2000 - 2002	43	10.8	2.9	.7
2002 - 2004	57	12.3	3.9	.8
2003 - 2005	71	14.6	4.9	1.0
2004 - 2006	79	16.0	5.4	1.0
2005 - 2007	86	16.0	5.8	1.1
2006 - 2008	80	16.0	5.5	1.1
2007 - 2009	88	16.0	5.8	1.0
2008 - 2010	85	22.0	5.6	1.5
2009 - 2011	107	37.0	7.2	2.5
2010 - 2012	113	45.0	7.7	0

Table 2: Number and percent of uninsured children under age 19 below 200 percent of poverty, American Community Survey

Period	Uninsured Children Under Age 19 Below 200 Percent of Poverty		Uninsured Children Under Age 19 Below 200 Percent of Poverty as a Percent of Total Children Under Age 19	
	Number (In Thousands)	Margin of Error	Rate	Margin of Error
2013	66	7.0	4.6	.5
2014	70	6.0	4.9	.4
2015	58	6.0	4.1	.4
2016	42	4.0	2.9	.3
2017	46	5.0	3.3	.3
2018	44	5.0	3.1	.4
Percent change	-4.4%	N/A	-6.1%	N/A
2017 vs. 2018				

- A. Please explain any activities or factors that may account for increases or decreases in your number and/or rate of uninsured children. [7500]
 The slight decrease in uninsured children is within the margin of error therefore the change is not significant. The improving economy and public awareness of the need for insurance has influenced inquiries into the CHIP program.
- B. Please note any comments here concerning ACS data limitations that may affect the reliability or precision of these estimates. [7500]

	ng the box below whether your state has an alternate data source and/or g the change in the number and/or rate of uninsured children.
☐ Yes (please repo ☐ No (skip to Que	ort your data in the table below) stion #4)
	a in the table below. Data are required for two or more points in time to change). Please be as specific and detailed as possible about the method or covering the uninsured.
Topic	Description
Data source(s)	
Reporting period (2 or more points in time)	
Methodology	
Population (Please include age and income levels)	S
Sample sizes	
Number and/or rate for two or	
more points in time	
Statistical significance of result	S
	why your state chose to adopt a different methodology to measure changes and/or rate of uninsured children.
	tate's assessment of the reliability of the estimate? Please provide standard nce intervals, and/or p-values if available.
C. What are the li [7500]	mitations of the data or estimation methodology?
D. How does you [7500]	r state use this alternate data source in CHIP program planning?

Enter any Narrative text related to Section IIA below. [7500]

Section IIB: State Strategic Objectives And Performance Goals

This subsection gathers information on your state's general strategic objectives, performance goals, performance measures and progress towards meeting goals, as specified in your CHIP state plan. (If your goals reported in the annual report now differ from Section 9 of your CHIP state plan, please indicate how they differ in "Other Comments on Measure." Also, the state plan should be amended to reconcile these differences). The format of this section provides your state with an opportunity to track progress over time. This section contains templates for reporting performance measurement data for each of five categories of strategic objectives, related to:

- Reducing the number of uninsured children
- CHIP enrollment
- Medicaid enrollment
- Increasing access to care
- Use of preventative care (immunizations, well child care)

Please report performance measurement data for the three most recent years for which data are available (to the extent that data are available). In the first two columns, data from the previous two years' annual reports (FFY 2017 and FFY 2018) will be populated with data from previously reported data in CARTS. If you reported data in the two previous years' reports and you want to update/change the data, please enter that data. If you reported no data for either of those two years, but you now have data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2019).

In this section, the term performance measure is used to refer to any data your state provides as evidence towards a particular goal within a strategic objective. For the purpose of this section, "objectives" refer to the five broad categories listed above, while "goals" are state-specific, and should be listed in the appropriate subsections within the space provided for each objective.

NOTES: Please do not reference attachments in this section. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

In addition, please do not report the same data that were reported for Child Core Set reporting. The intent of this section is to capture goals and measures that your state did not report elsewhere. As a reminder, Child Core Set reporting migrated to MACPRO in December 2015. Historical data are still available for viewing in CARTS.

Additional instructions for completing each row of the table are provided below.

A. Goal:

For each objective, space has been provided to report up to three goals. Use this section to provide a brief description of each goal you are reporting within a given strategic objective. All new goals should include a direction and a target. For clarification only, an example goal would be: "Increase (direction) by 5 percent (target) the number of CHIP beneficiaries who turned 13 years old during the measurement year who had a second dose of MMR, three hepatitis B vaccinations and one varicella vaccination by their 13th birthday."

B. Type of Goal:

For each goal you are reporting within a given strategic objective, please indicate the type of goal, as follows:

- New/revised: Check this box if you have revised or added a goal. Please explain how and why the goal was revised.
- <u>Continuing</u>: Check this box if the goal you are reporting is the same one you have reported in previous annual reports.
- <u>Discontinued</u>: Check this box if you have met your goal and/or are discontinuing a goal. Please explain why the goal was discontinued.

C. Status of Data Reported:

Please indicate the status of the data you are reporting for each goal, as follows:

Provisional: Check this box if you are reporting performance measure data for a goal, but the data
are currently being modified, verified, or may change in any other way before you finalize them for
FFY 2019.

<u>Explanation of Provisional Data</u> – When the value of the Status of Data Reported field is selected as "Provisional", the state must specify why the data are provisional and when the state expects the data will be final.

- Final: Check this box if the data you are reporting are considered final for FFY 2019.
- Same data as reported in a previous year's annual report: Check this box if the data you are
 reporting are the same data that your state reported for the goal in another annual report.
 Indicate in which year's annual report you previously reported the data.

D. Measurement Specification:

This section is included for only two of the objectives— objectives related to increasing access to care, and objectives related to use of preventative care—because these are the two objectives for which states may report using the HEDIS® measurement specification. In this section, for each goal, please indicate the measurement specification used to calculate your performance measure data (i.e., were the measures calculated using the HEDIS® specifications or some other method unrelated to HEDIS®).

Please indicate whether the measure is based on HEDIS® technical specifications or another source. If HEDIS® is selected, the HEDIS® Version field must be completed. If "Other" measurement specification is selected, the explanation field must be completed.

HEDIS® Version:

Please specify HEDIS® Version (example 2016). This field must be completed only when a user selects the HEDIS® measurement specification.

"Other" measurement specification explanation:

If "Other", measurement specification is selected, please complete the explanation of the "Other" measurement specification. The explanation field must be completed when "Other" measurement specification has been selected.

E. Data Source:

For each performance measure, please indicate the source of data. The categories provided in this section vary by objective. For the objectives related to reducing the number of uninsured children and CHIP or Medicaid enrollment, please indicate whether you have used eligibility/enrollment data, survey data (specify the survey used), or other source (specify the other source). For the objectives related to access to care and use of preventative care, please indicate whether you used administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). In all cases, if another data source was used, please explain the source.

F. Definition of Population Included in Measure:

Numerator: Please indicate the definition of the population included in the numerator for each measure (such as the number of visits required for inclusion, e.g., one or more visits in the past year).

Denominator: Please indicate the definition of the population included in the denominator for each measure.

For measures related to increasing access to care and use of preventative care, please

- Check one box to indicate whether the data are for the CHIP population only, or include both CHIP and Medicaid (Title XIX) children combined.
- If the denominator reported is not fully representative of the population defined above (the CHIP population only, or the CHIP and Medicaid (Title XIX) populations combined), please further define the denominator. For example, denominator includes only children enrolled in managed care in certain counties, technological limitations preventing reporting on the full population defined, etc.). Please report information on exclusions in the definition of the denominator (including the proportion of children excluded), The provision of this information is important and will provide CMS with a context so that comparability of denominators across the states and over time can occur.

G. Deviations from Measure Specification

For the measures related to increasing access to care and use of preventative care.

If the data provided for a measure deviates from the measure specification, please select the type(s) of measure specification deviation. The types of deviation parallel the measure specification categories for each measure. Each type of deviation is accompanied by a comment field that states must use to explain in greater detail or further specify the deviation when a deviation(s) from a measure is selected.

The five types (and examples) of deviations are:

- Year of Data (e.g., partial year),
- Data Source (e.g., use of different data sources among health plans or delivery systems),
- Numerator (e.g., coding issues),
- Denominator (e.g., exclusion of MCOs, different age groups, definition of continuous enrollment),
- Other.

When one or more of the types are selected, states are required to provide an explanation.

Please report the year of data for each performance measure. The year (or months) should correspond to the period in which enrollment or utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to enrollment or utilization of services.

H. Date Range: available for 2019 CARTS reporting period.

Please define the date range for the reporting period based on the "From" time period as the month and year which corresponds to the beginning period in which utilization took place and please report the "To" time period as the month and year which corresponds to the end period in which utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to utilization of services.

I. Performance Measurement Data (HEDIS® or Other):

In this section, please report the numerators and denominators, rates for each measure (or component). The template provides two sections for entering the performance measurement data, depending on

whether you are reporting using HEDIS® or other methodologies. The form fields have been set up to facilitate entering numerators and denominators for each measure. If the form fields do not give you enough space to fully report on the measure, please use the "additional notes" section.

The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator). The reporting unit for each measure is the state as a whole. If states calculate rates for multiple reporting units (e.g., individual health plans, different health care delivery systems), states must aggregate data from all these sources into one state rate before reporting the data to CMS. In the situation where a state combines data across multiple reporting units, all or some of which use the hybrid method to calculate the rates, the state should enter zeroes in the "Numerator" and "Denominator" fields. In these cases, it should report the state-level rate in the "Rate" field and, when possible, include individual reporting unit numerators, denominators, and rates in the field labeled "Additional Notes on Measure," along with a description of the method used to derive the state-level rate.

J. Explanation of Progress:

The intent of this section is to allow your state to highlight progress and describe any quality-improvement activities that may have contributed to your progress. Any quality-improvement activity described should involve the CHIP program, benefit CHIP enrollees, and relate to the performance measure and your progress. An example of a quality-improvement activity is a state-wide initiative to inform individual families directly of their children's immunization status with the goal of increasing immunization rates. CHIP would either be the primary lead or substantially involved in the project. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality-improvement plans. In this section, your state is also asked to set annual performance objectives for FFY 2020, 2021 and 2022. Based on your recent performance on the measure (from FFY 2017 through 2019), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years. In future annual reports, you will be asked to comment on how your actual performance compares to the objective your state set for the year, as well as any quality-improvement activities that have helped or could help your state meet future objectives.

K. Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations, plans to report on a measure in the future, or differences between performance measures reported here and those discussed in Section 9 of the CHIP state plan.

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIA, Questions 2 and 3)

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Reduce the number of uninsured children by 0.02% annually.	Reduce the number of uninsured children by 0.02% annually.	Reduce the number of uninsured children by 0.02% annually.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
G		
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data: Final.	Explanation of Provisional Data:	Explanation of Provisional Data:
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
Pata Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Survey data. Specify. Other. Specify:	Other. Specify:	Other. Specify:
United States Census Bureau: Current Population Survey,	United States Census Bureau: Current Population Survey,	United States Census Bureau: Current Population Survey,
Annual Social and Economic Supplement, 2017.	Annual Social and Economic Supplement, 2018.	Annual Social and Economic (March) Supplement, MAR
7 Amidal Social and Economic Supplement, 2017.	7 minual Boetal and Economic Supplement, 2010.	2019
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Total number of children in	Definition of denominator: Total number of children in	Definition of denominator: Total number of children in
Missouri ages 0 to 18 years of age.	Missouri ages 0 to 18 years of age.	Missouri ages 0 to 18 years of age.
Definition of numerator: Total number of children in	Definition of numerator: Total number of children in	Definition of numerator: Total number of children in
Missouri ages 0 to 18 years without health insurance	Missouri ages 0 to 18 years without health insurance	Missouri ages 0 to 18 years without health insurance
coverage.	coverage.	coverage.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2016	From: (mm/yyyy) 01/2017 To: (mm/yyyy) 12/2017	From: (mm/yyyy) 01/2018 To: (mm/yyyy) 12/2018
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Differences in the number of uninsured children in Missouri	Differences in the number of uninsured children in Missouri	Differences in the number of uninsured children in Missouri
between CY 2016 and CY 2017.	between CY 2017 and CY 2018	between CY 2018 and CY2019
Numerator: 69104	Numerator: 109856	Numerator: 102059
Denominator: 1478551	Denominator: 1480170	Denominator: 1435978
Rate: 4.7	Rate: 7.4	Rate: 7.1
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019	
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:	
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? There was a decrease in the rate of uninsured children in Missouri from 5.0% in CY 2016 to 4.7% in CY 2017. The objective has been met. What quality improvement activities that involve the	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? There was an increase in the rate of uninsured children in Missouri from 4.7% in CY 2017 to 7.4% in CY 2018. The objective has not been met. What quality improvement activities that involve the	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report? There was a decrease in the rate of uninsured children in Missouri from 7.4% in CY 2018 to 7.1% in CY 2018. The objective has been met. What quality improvement activities that involve the	
CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? See "Other Comments on Measure".	CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? See "Other Comments on Measure".	CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? See "Other Comments on Measure"	
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	
Annual Performance Objective for FFY 2018: Increase enrollment by 0.02% in the MO HealthNet Program, thus reducing the number of uninsured children in Missouri. Annual Performance Objective for FFY 2019: Increase enrollment by 0.02% in the MO HealthNet Program, thus reducing the number of uninsured children in Missouri. Annual Performance Objective for FFY 2020: Increase enrollment by 0.02% in the MO HealthNet Program, thus reducing the number of uninsured children in Missouri.	Annual Performance Objective for FFY 2019: Increase enrollment by 0.02% in the MO HealthNet Program, thus reducing the number of uninsured children in Missouri. Annual Performance Objective for FFY 2020: Increase enrollment by 0.02% in the MO HealthNet Program, thus reducing the number of uninsured children in Missouri. Annual Performance Objective for FFY 2021: Increase enrollment by 0.02% in the MO HealthNet Program, thus reducing the number of uninsured children in Missouri.	Annual Performance Objective for FFY 2020: Increase enrollment by 0.02% in the MO HealthNet Program, thus reducing the number of uninsured children in Missouri. Annual Performance Objective for FFY 2021: Increase enrollment by 0.02% in the MO HealthNet Program, thus reducing the number of uninsured children in Missouri. Annual Performance Objective for FFY 2022: Increase enrollment by 0.02% in the MO HealthNet Program, thus reducing the number of uninsured children in Missouri.	
Explain how these objectives were set: MO HealthNet staff recommendation with MO HealthNet administration approval.	Explain how these objectives were set: MO HealthNet staff recommendation with MO HealthNet administration approval.	Explain how these objectives were set: MO HealthNet staff recommendation with MO HealthNet administration approval.	
Other Comments on Measure: The following initiatives continue: -CHIP Affordability Test -CHIP Combination Program -CHIP Affordable Insurance and Pre-Existing Conditions	Other Comments on Measure: The following initiatives continue: -CHIP Affordability Test -CHIP Combination Program -CHIP Affordable Insurance and Pre-Existing Conditions	Other Comments on Measure: The following initiatives continue: -CHIP Affordability Test -CHIP Combination Program -CHIP Affordable Insurance and Pre-Existing Conditions	
Outreach: Outreach is being coordinated with several state agencies in Missouri to assist in reaching families regarding healthcare coverage opportunities available through MO HealthNet programs.	Outreach: Outreach is being coordinated with several state agencies in Missouri to assist in reaching families regarding healthcare coverage opportunities available through MO HealthNet programs.	Outreach: Outreach is being coordinated with several state agencies in Missouri to assist in reaching families regarding healthcare coverage opportunities available through MO HealthNet programs.	

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIA, Questions 2 and 3) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
N/A	N/A	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
-		
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of denominator.	Definition of denominator.	Definition of denominator.
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIA, Questions 2 and 3) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
N/A	N/A	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain:</i>	New/revised. Explain:	New/revised. <i>Explain:</i>
Continuing.	Continuing.	Continuing.
Discontinued. <i>Explain</i> :	Discontinued. Explain:	Discontinued. <i>Explain</i> :
	•	•
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Uther. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of denominator.	Definition of denominator.	Definition of denominator.
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to CHIP Enrollment

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Increase the number of children enrolled in CHIP by 0.02%	Increase the number of children enrolled in CHIP by 0.02%	Increase the number of children enrolled in CHIP by 0.02%
annually.	annually.	annually.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data: Data not finalized.	Explanation of Provisional Data: Data not finalized	Explanation of Provisional Data: Data not finalized.
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Sum of line 7 data from CMS-64.21E (Medicaid Expansion)	Sum of line 7 data from CMS-64.21E (Medicaid Expansion)	Sum of line 7 data from CMS-64.21E (Medicaid Expansion)
and CMS 21E (Separate Child Health). Provisional reports	and CMS 21E (Separate Child Health). Provisional reports	and CMS 21E (Separate Child Health). Provisional reports
for FFY ending 9/30.2017. Unduplicated number of children	for FFY ending 9/30/2018. Unduplicated number of children	for FFY ending 9/30/2019. Unduplicated number of children
ever enrolled in FFY 2017.	ever enrolled in FFY 2018.	ever enrolled in FFY 2019.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Number of CHIP eligibles	Definition of denominator: Number of CHIP eligibles	Definition of denominator: Number of CHIP eligible enrolled
enrolled during FFY 2016.	enrolled during FFY 2017.	during FFY 2018.
Definition of numerator: Net difference of CHIP eligibles for	Definition of numerator: Net difference of CHIP eligibles for	Definition of numerator: Net difference of CHIP eligible for
FFY 2017 compared to FFY 2016.	FFY 2018 compared to FFY 2017.	FFY 2019 compared to FFY 2018.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 10/2016 To: (mm/yyyy) 09/2017	From: (mm/yyyy) 10/2017 To: (mm/yyyy) 09/2018	From: (mm/yyyy) 10/2018 To: (mm/yyyy) 09/2019
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Difference in the number of CHIP children ever enrolled in	Difference in the number of CHIP children ever enrolled in	Difference in the number of CHIP children ever enrolled in
the MO HealthNet Program between FFY 2016 and FFY	the MO HealthNet Program between FFY 2017 and FFY	the MO HealthNet Program between FFY 2018 and FFY 2019.
2017.	2018.	2019.
Numerator: 2692	Numerator: 7599	Numerator: -8559
Denominator: 85567	Denominator: 89459	Denominator: 97940
Rate: 3.1	Rate: 8.5	Rate:

FFY 2017	FFY 2018	FFY 2019
Additional notes on measure: The number of CHIP	Additional notes on measure: The number of CHIP	Additional notes on measure: Data is provisional. The
eligibles increased from 85,567 in FFY 2016 to 88,259 in	eligibles increased from 89,459 in FFY 2017 (Note: The	number of CHIP eligible decreased from 97,940 in FFY 2018
FFY 2017, which represents an increase of 3.1%. MO	85,567 denominator in the FFY 2017 table was provisional;	to 89,381 in FFY 2019, which represents a decrease of 8.7%
HealthNet met the performance objective of an annual	Actual totals are now available making the FFY 2017	(Note: The 97,058 denominator in the FFY 2018 table was
increase of at least 0.02%.	denominator 89,459) to 97,058 in FFY 2018 (FFY 2018 is	provisional; Actual totals are now available making the FFY
	provisional), which represents an increase of 8.5%. MO	2017 denominator 97,940) in FFY 2019 (provisional data).
	HealthNet met the performance objective of an annual	MO HealthNet has not met the performance objective of an
	increase of at least 0.02%.	annual increase of at least 0.02%.
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the	How did your performance in 2018 compare with the	How did your performance in 2019 compare with the
Annual Performance Objective documented in your	Annual Performance Objective documented in your	Annual Performance Objective documented in your
2016 Annual Report? MO HealthNet met performance	2017 Annual Report? MO HealthNet met performance	2018 Annual Report? MO HealthNet has not met
objective of an annual increase of at least 0.02% in both	objective of an annual increase of at least 0.02% in both	performance objective of an annual increase of at least
FFY 2016 and FFY 2017.	FFY 2017 and FFY 2018.	0.02% in both FFY 2018 and FFY 2019.
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help
enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? See "Other Comments on	enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? See "Other Comments on	enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? see "Other Comments on
Measure".	Measure".	Measure"
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018:	Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020:
Increase the number of children enrolled in CHIP by 0.02% annually.	Increase the number of children enrolled in CHIP by 0.02% annually.	Increase the number of children enrolled in CHIP by 0.02% annually.
Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:
Increase the number of children enrolled in CHIP by	Increase the number of children enrolled in CHIP by	Increase the number of children enrolled in CHIP by
0.02% annually.	0.02% annually.	0.02% annually.
Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2022:
Increase the number of children enrolled in CHIP by	Increase the number of children enrolled in CHIP by	Increase the number of children enrolled in CHIP by
0.02% annually.	0.02% annually.	0.02% annually.
Explain how these objectives were set: MO HealthNet	Explain how these objectives were set: MO HealthNet	Explain how these objectives were set: MO HealthNet
staff recommendation with MO HealthNet administration	staff recommendation with MO HealthNet administration	staff recommendation with MO HealthNet administration
approval.	approval.	approval.
Other Comments on Measure: The following initiatives	Other Comments on Measure: The following initiatives	Other Comments on Measure: The following initiatives
continue:	continue:	continue:
-CHIP Affordability Test	-CHIP Affordability Test	-CHIP Affordability Test
-CHIP Combination Program	-CHIP Combination Program	-CHIP Combination Program
-CHIP Affordable Insurance and Pre-Existing Conditions	-CHIP Affordable Insurance and Pre-Existing Conditions	-CHIP Affordable Insurance and Pre-Existing Conditions

Objectives Related to CHIP Enrollment (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
N/A	N/A	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
1	1	1
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Bernitton of denominator.	Definition of denominator.	Definition of denominator.
Definition of numerator:	Definition of numerator:	Definition of numerator:
D . D	D . D	D . D
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy) Performance Measurement Data:	From: (mm/yyyy) To: (mm/yyyy) Performance Measurement Data:	From: (mm/yyyy) To: (mm/yyyy) Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Additional notes on measure:	Additional notes on measure:	Auditional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to CHIP Enrollment (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
N/A	N/A	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	<u>Da</u> ta Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
- 1		
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
-	-	
X		
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Increase the number of children in the MO HealthNet	Increase the number of children in the MO HealthNet	Increase the number of children in the MO HealthNet
Program, excluding CHIP, by 2%.	Program, excluding CHIP, by 2%.	Program, excluding CHIP, by 2%.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Ct t CD t D	GLA CDA D	Ct. 4 CD 4 D 4 J
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data: Data have not	Explanation of Provisional Data: Data have not	Explanation of Provisional Data: Data have not
been finalized.	been finalized.	been finalized.
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
CMS-64EC provisional report for FFY ending 09/30/2017,	CMS-64EC provisional report for FFY ending 09/30/2018,	CMS-64EC provisional report for FFY ending 09/30/2019,
unduplicated number of children ever enrolled in the FFY	unduplicated number of children ever enrolled in the FFY	upduplicated number of children ever enrolled in the FFY
(Title XIX - Traditional Medicaid), Line 7.	(Title XIX - Traditional Medicaid), Line 7.	(Title XIX - Traditional Medicaid),Line 7.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Children enrolled in Medicaid in	Definition of denominator: Children enrolled in Medicaid in	Definition of denominator: Children enrolled in Medicaid in
FFY 2016, excluding CHIP.	FFY 2017, excluding CHIP.	FFY 2018, excluding CHIP.
Definition of numerator: Net difference in the number of	Definition of numerator: Net difference in the number of	Definition of numerator: Net difference in the number of
children enrolled in Medicaid in FFY 2017 versus FFY 2016.	children enrolled in Medicaid in FFY 2018 versus FFY 2017,	children enrolled in Medicaid in FFY 2019 versus FFY 2018.
excluding CHIP.	excluding CHIP.	excluding CHIP.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 10/2016 To: (mm/yyyy) 09/2017	From: (mm/yyyy) 10/2017 To: (mm/yyyy) 09/2018	From: (mm/yyyy) 10/2018 To: (mm/yyyy) 09/2019
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured: Difference in the number of children ever enrolled in the MO	Described what is being measured: Difference in the number of children ever enrolled in the MO	Described what is being measured: Difference in the number of children ever enrolled in the MO
HealthNet Program, excluding CHIP, between FFY 2016 and	HealthNet Program, excluding CHIP, between FFY 2017 and	HealthNet Program, excluding CHIP, between FFY 2018 and
FFY 2017.	FFY 2018.	FFY 2019.
11 1 2017.	111 2010.	111 2017.
Numerator: 11405	Numerator: -21880	Numerator: -77780
Denominator: 576349	Denominator: 586058	Denominator: 572654
Rate: 2	Rate:	Rate:

FFY 2017	FFY 2018	FFY 2019
Additional notes on measure: Data is provisional. The	Additional notes on measure: Data is provisional. The	Additional notes on measure: Data is provisional. The
number of children in Medicaid excluding CHIP in FFY 16	number of children in Medicaid excluding CHIP in FFY 17	number of children in Medicaid excluding CHIP in FFY 18
was 576,349 and in FFY 2017 was 587,754, reflecting an	was 586,058 (Note: The 576,349 denominator in the FFY	was 572,654 (Note: The 586,058 denominator in the FFY
increase of at least 2%. In addition, FFY 2016 enrollment	2017 table was provisional; Actual totals are now available	2018 table was provisional; Actual totals are now available
represents an increase of 64.4% compared to the base year	making the FFY 2017 denominator 586,058) and in FFY 2018	making the FFY 2018 denominator 572,654), and in FFY
membership of 350,539 in September of 1999.	was 564,178 (FFY 2018 is provisional), reflecting a decrease	2019 (provisional data) was 494,874 reflecting a decrease of
	of 3.7%. In addition, FFY 2017 enrollment represents an	13.6%.
	increase of 60.9% compared to the base year membership of	
	350,539 in September of 1999.	
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the	How did your performance in 2018 compare with the	How did your performance in 2019 compare with the
Annual Performance Objective documented in your	Annual Performance Objective documented in your	Annual Performance Objective documented in your
2016 Annual Report? MO HealthNet met the	2017 Annual Report? MO HealthNet has not met the	2018 Annual Report? MO HealthNet has not met the
performance goal of an increase of at least 2% between	performance goal of an increase of at least 2% between	performance goal of an increase of at least 2% between
FFY 2016 and FFY 2017.	FFY 2017 and FFY 2018.	FFY 2018 and FFY 2019.
What quality improvement activities that involve the	What quality improvement activities that involve the	What quality improvement activities that involve the
CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help	CHIP program and benefit CHIP enrollees help
enhance your ability to report on this measure,	enhance your ability to report on this measure,	enhance your ability to report on this measure,
improve your results for this measure, or make	improve your results for this measure, or make	improve your results for this measure, or make
progress toward your goal? See "Other Comments on	progress toward your goal? See "Other Comments on	progress toward your goal? See "Other Comments on
Measure".	Measure".	Measure".
Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in
improving the completeness or accuracy of your	improving the completeness or accuracy of your	improving the completeness or accuracy of your
reporting of the data.	reporting of the data.	reporting of the data.
Annual Performance Objective for FFY 2018:	Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020:
Increase enrollment by 2% in the MO HealthNet	Increase enrollment by 2% in the MO HealthNet	Increase enrollment by 2% in the MO HealthNet
Program, excluding CHIP.	Program, excluding CHIP.	Program, excluding CHIP.
Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:
Increase enrollment by 2% in the MO HealthNet	Increase enrollment by 2% in the MO HealthNet	Increase enrollment by 2% in the MO HealthNet
Program, excluding CHIP.	Program, excluding CHIP.	Program, excluding CHIP.
Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2022:
Increase enrollment by 2% in the MO HealthNet	Increase enrollment by 2% in the MO HealthNet	Increase enrollment by 2% in the MO HealthNet
Program, excluding CHIP.	Program, excluding CHIP.	Program, excluding CHIP.
Explain how these objectives were set: These objectives	Explain how these objectives were set: These objectives	Explain how these objectives were set: These objectives
were set based on budgeted caseload growth.	were set based on budgeted caseload growth.	were set based on budgeted caseload growth.

FFY 2017	FFY 2018	FFY 2019
Other Comments on Measure: The following initiatives	Other Comments on Measure: The following initiatives	Other Comments on Measure: The following initiatives
continue:	continue:	continue:
-CHIP Affordability Test	-CHIP Affordability Test	-CHIP Affordability Test
-CHIP Combination Program	-CHIP Combination Program	-CHIP Combination Program
-CHIP Affordable Insurance and Pre-Existing Conditions	-CHIP Affordable Insurance and Pre-Existing Conditions	-CHIP Affordable Insurance and Pre-Existing Conditions
Outreach: Outreach is coordinated with several state agencies to assist in reaching families regarding healthcare coverage opportunities available through the MO HealthNet programs.	Outreach: Outreach is coordinated with several state agencies to assist in reaching families regarding healthcare coverage opportunities available through the MO HealthNet programs.	Outreach: Outreach is coordinated with several state agencies to assist in reaching families regarding healthcare coverage opportunities available through the MO HealthNet programs.

Objectives Related to Medicaid Enrollment (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
N/A	N/A	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
-	-	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of numerator.	Definition of numerator.	Definition of numerator.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
	N/A	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. <i>Explain:</i>
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. <i>Explain:</i>
•	•	•
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
1 37	1 37	1 33
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Kate.	Nate.	Katc.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Increasing Access to Care (Usual Source of Care, Unmet Need)

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Increase the number of primary care providers enrolled in the	Increase the number of primary care providers enrolled in the	Increase the number of primary care providers enrolled in the
MO HealthNet program by 2% annually.	MO HealthNet program by 2% annually.	MO HealthNet program by 2% annually.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. <i>Explain</i> : Number of primary care providers	Other. <i>Explain</i> : Number of primary care providers	Other. <i>Explain</i> : Number of primary care providers
enrolled in the MO HealthNet program.	enrolled in the MO HealthNet program.	enrolled in the MO HealtNet program.
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. <i>Specify</i> :	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
MO HealthNet Provider Enrollment Database	MO HealthNet Provider Enrollment Database	MO HealthNet Provider Enrollment Database
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator: The net difference in the number of	Definition of numerator: The net difference in the number of	Definition of numerator: The net difference in the number of
primary care providers enrolled in MO HealthNet between	primary care providers enrolled in MO HealthNet between	primary care providers enrolled in MO HealthNet between
FFY 2016 and FFY 2017.	FFY 2017 and FFY 2018.	FFY 2018 and FFY 2019.
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the number of children excluded: The number of primary care	please further define the Denominator, please indicate the number of children excluded: The number of primary care	please further define the Denominator, please indicate the number of children excluded: The number of primary care
providers enrolled in MO HealthNet in FFY 2017.	providers enrolled in MO HealthNet in FFY 2018.	providers enrolled in MO HealthNet in FFY 2019.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 10/2016 To: (mm/yyyy) 09/2017	From: (mm/yyyy) 10/2017 To: (mm/yyyy) 09/2018	From: (mm/yyyy) 10/2018 To: (mm/yyyy) 09/2019

FFY 2017	FFY 2018	FFY 2019
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, Explain.	Year of Data, <i>Explain</i> .
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator: 1055	Numerator: -409	Numerator: 1029
Denominator: 10912	Denominator: 11967	Denominator: 11558
Rate: 9.7	Rate: -3.4	Rate: 8.9
Additional notes on measure: The number of primary care	Additional notes on measure: The number of primary care	Additional notes on measure: The number for primary care
providers enrolled in MO HealthNet was 10.912 in FFY 2016	providers enrolled in MO HealthNet was 11.967 in FFY 2017	providers enrolled in MO HealthNet was 11.558 in FFY 2018
and the number in FFY 2017 was 11,976. There was an	and the number in FFY 2018 was 11,558. There was a	and the number in FFY 2019 was 12,587. There was an
increase of 1,064 from FFY 2016 to FFY 2017, resulting in a	decrease of 409 providers from FFY 2017 to FFY 2018,	increase of 1,029 providers from FFY 2018 to FFY 2019,
9.8% increase.	resulting in a 3.4% decrease.	resulting in a 8.9% increase.
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? The MO HealthNet program achieved the performance objective of at least a 2% increase in both 2016 and 2017.	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? The MO HealthNet program did not achieve the performance objective of at least a 2% increase in both 2017 and 2018.	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report? The MO HealthNet program achieved the performance objective of at least a 2% increase in 2019 after a decrease in 2018.
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? See "Other Comments on Measure".	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? See "Other Comments on Measure".	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? See "Other Comments on Measure".

FFY 2017	FFY 2018	FFY 2019
Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in
improving the completeness or accuracy of your	improving the completeness or accuracy of your	improving the completeness or accuracy of your
reporting of the data.	reporting of the data.	reporting of the data.
Annual Performance Objective for FFY 2018:	Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020:
Increase the enrollment of MO HealthNet primary care	Increase the enrollment of MO HealthNet primary care	Increase the enrollment of MO HealthNet primary care
providers by 2%.	providers by 2%.	providers by 2%.
Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:
Increase the enrollment of MO HealthNet primary care	Increase the enrollment of MO HealthNet primary care	Increase the enrollment of MO HealthNet primary care
providers by 2%.	providers by 2%.	providers by 2%.
Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2022:
Increase the enrollment of MO HealthNet primary care providers by 2%.	Increase the enrollment of MO HealthNet primary care providers by 2%.	Increase the enrollment of MO HealthNet primary care providers by 2%.
providers by 2%.	providers by 2%.	providers by 2%.
Explain how these objectives were set: Based on	Explain how these objectives were set: Based on	Explain how these objectives were set:
budgeted projections for physician fee increases.	budgeted projections for physician fee increases.	
Other Comments on Measure: The increase in the number	Other Comments on Measure:	Other Comments on Measure: MO HealthNet implemented
of primary care physicians is attributed to the implementation		Quality Improvement Strategies in 2018 that required all
of the primary care rate increase required by the Affordable		Managed Care in-network providers to be licensed by the
Care Act for services provided on or after January 1, 2014.		state. In addition, all network providers must be enrolled with
		MHD as a Medicaid provider as of January 1, 2018 per CFR
		438.602(b) and 438.608(b).

Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Increase by 5% the number of MO HealthNet participants	Increase by 5% the number of MO HealthNet participants	Increase by 5% the number of MO HealthNet participants
who have self-selected a primary care provider at the time of	who have self-selected a primary care provider at the time of	who have self-selected a primary care provider at the time of
enrollment.	enrollment.	enrollment.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. <i>Explain:</i> The number of MO HealthNet	Other. Explain: The number of MO HealthNet	Other. <i>Explain:</i> The number of MO HealthNet
participants who have self-selected and who have not	participants who have self-selected and who have not	participants who have self-selected and who have not
selected a primary care provider at the time of enrollment.	selected a primary care provider at the time of enrollment.	selected a primary care provider at the time of enrollment.
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. <i>Specify:</i>	Survey data. <i>Specify</i> :	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Primary Care Provider (PCP) Confirmation Letters.	Primary Care Provider (PCP) Confirmation Letters.	Primary Care Provider (PCP) Confirmation Letters.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator: Number of participants who	Definition of numerator: Number of participants who	Definition of numerator: Number of participants who
enrolled and chose their PCP in FFY 2017.	enrolled and chose their PCP in FFY 2018.	enrolled and chose their PCP in FFY 2019
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded:	number of children excluded:	number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 10/2016 To: (mm/yyyy) 09/2017	From: (mm/yyyy) 10/2017 To: (mm/yyyy) 09/2018	From: (mm/yyyy) 10/2018 To: (mm/yyyy) 09/2019

FY 2017	FFY 2018	FFY 2019
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Desired and Constitution of the Constitution o	Device of the second of the se	D. '.4' C M C '6" 4'
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, Explain.	Year of Data, Explain.	Year of Data, Explain.
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator: 18553	Numerator: 14374	Numerator: 14512
Denominator: 49043	Denominator: 44255	Denominator: 56840
Rate: 37.8	Rate: 32.5	Rate: 25.5
Additional notes on measure: The percentage of MO	Additional notes on measure: The percentage of MO	Additional notes on measure: The percentage of MO
HealthNet participants who have self-selected a primary care	HealthNet participants who have self-selected a primary care	HealthNet participants who have self-selected a primary care
provider at the time of enrollment.	provider at the time of enrollment.	provider at the time of enrollment.
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the	How did your performance in 2018 compare with the	How did your performance in 2019 compare with the
Annual Performance Objective documented in your	Annual Performance Objective documented in your	Annual Performance Objective documented in your
2016 Annual Report? The percentage of participants	2017 Annual Report? The percentage of participants	2018 Annual Report? The percentage of participants
who self-selected a primary care provider at enrollment	who self-selected a primary care provider at enrollment	who self-selected a primary care provider at enrollment
decreased by 21.3% between FFY 2016 and FFY 2017,	decreased by 5.3% between FFY 2017 and FFY 2018,	decreased by 7% between FFY 2018 and FFY 2019,
which did not meet the goal of a 5% increase.	which did not meet the goal of a 5% increase.	which did not meet the goal of a 5% increase.
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?

FY 2017	FFY 2018	FFY 2019
Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in
improving the completeness or accuracy of your reporting of the data.	improving the completeness or accuracy of your reporting of the data.	improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Increase	Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020: Increase
the number of participants who self-selected a PCP by	Increase the number of participants who self-selected a	the number of participants who self-selected a PCP by
5%.	PCP by 5%.	5%.
Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:
Increase the number of participants who self-selected a	Increase the number of participants who self-selected a	Increase the number of participants who self-selected a
PCP by 5%.	PCP by 5%.	PCP by 5%.
Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2022:
Increase the number of participants who self-selected a	Increase the number of participants who self-selected a	Increase the number of participants who self-selected a
PCP by 5%.	PCP by 5%.	PCP by 5%.
Fundada hara da sa aki satira sa sa Basadan	Fundain boundhasa shiratin ann an art Dandan	Embrio handhara hindinanan ad
Explain how these objectives were set: Based on	Explain how these objectives were set: Based on historical PCP selection rates.	Explain how these objectives were set:
historical PCP selection rates.		Other Comments on Massures
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Increase by 3% the number of children who receive annual	Increase by 3% the number of children who receive annual	Increase by 3% the number of children who receive annual
dental visits.	dental visits.	dental visits.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. <i>Explain:</i>	Discontinued. Explain:
•	•	•
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used: 2017	HEDIS. Specify version of HEDIS used: 2018	HEDIS. Specify version of HEDIS used: 2019
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Uther. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator: Per HEDIS technical specifications	Definition of numerator: Per HEDIS technical specifications	Definition of numerator: Per HEDIS technical specifications
for this measure.	for this measure.	for this measure.
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the	If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the	If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the
number of children excluded: Per HEDIS technical	number of children excluded: Per HEDIS technical	number of children excluded:
specifications for this measure.	specifications for this measure.	number of children excluded.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2016	From: (mm/yyyy) 01/2017 To: (mm/yyyy) 12/2017	From: (mm/yyyy) 01/2018 To: (mm/yyyy) 12/2018
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator: 131394	Numerator: 56673	Numerator: 194210
Denominator: 280188	Denominator: 125872	Denominator: 390719
Rate: 46.9	Rate: 45.0	Rate: 49.7
		<u>l</u>

FFY 2017	FFY 2018	FFY 2019
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure: Administrative methodology used by MO HealthNet Managed Care Organizations (MCO). MO HealthNet completed as instructed in Table 1 of the CMS Technical Assistance Brief, Number 2, October 2014.	Additional notes on measure: Administrative methodology used by MO HealthNet Managed Care Organizations (MCO). MO HealthNet completed as instructed in Table 1 of the CMS Technical Assistance Brief, Number 2, October 2014. Numerator and denominator totals include only two of the three health plans for FFY 2018 due to HEDIS data not being available yet for our newest health plan.	Additional notes on measure: Administrative methodology used by MO HealthNet Managed Care Organizations (MCO). MO HealthNet completed as instructed in Table 1 of the CMS Technical Assistance Brief, Number 2, October 2014.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
Numerator:	(If reporting with another methodology)	(If reporting with another methodology)
Denominator:	Numerator:	Numerator:
Rate:	Denominator: Rate:	Denominator: Rate:
	Nate.	Kaic.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017 FFY 2018 FFY 2019

Explanation of Progress:

How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? The number of children who received annual dental visits decreased by 1%, which did not meet the annual goal to increase the rate by 3%.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward vour goal? The Annual Dental Visit Combined Rate is a Missouri Department of Health and Senior Services required measure (10 CSR 10-5.010). A Statewide Performance Improvement Project for Oral Health was implemented in September 2009 and is ongoing. Activities include collaborating with other agencies to facilitate Head Start enrollment, increase access to preventive services, and improve parent health literacy. A wellness and prevention program uses member education, reminders, and financial incentives to increase EPSDT Screening Participation. Other activities include participating in back to school fairs, mobile dentistry, and collaborating with school nurses regarding well-child visits. An effort to educate providers whose members are non-compliant in well-child visits is ongoing. The Missouri Dental Sealant Program started in 2017 and a WIC fluoride varnish program will start in 2018.

Explanation of Progress:

How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? The number of children who received annual dental visits decreased by 1.9%, which did not meet the annual goal to increase the rate by 3%.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward vour goal? The Annual Dental Visit Combined Rate is a Missouri Department of Health and Senior Services required measure (10 CSR 10-5.010). A Statewide Performance Improvement Project for Oral Health was implemented in September 2009 and is ongoing. Activities include collaborating with other agencies to facilitate Head Start enrollment, increase access to preventive services, and improve parent health literacy. A wellness and prevention program uses member education, reminders, and financial incentives to increase EPSDT Screening Participation. Other activities include participating in back to school fairs, mobile dentistry, and collaborating with school nurses regarding well-child visits. An effort to educate providers whose members are non-compliant in well-child visits is ongoing. The Missouri Dental Sealant Program had started in 2017 and a WIC fluoride varnish pilot program started in 2018 in 3 counties to improve preventive services delivered by non-dental professionals.

Explanation of Progress:

How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report? The number of children who received annual dental visits increased by 4.7%, which has met the annual goal to increase the rate by at least 3%.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? The Annual Dental Visit Combined Rate is a Missouri DHSS required measure (10 CSR 10-5.010). A Statewide Performance Improvement Project for Oral Health began in September 2009 and is ongoing. Activities include collaborating with other agencies to facilitate Head Start enrollment, increase access to preventive services, and improve parent health literacy. A wellness and prevention program uses member education, reminders, and financial incentives to increase EPSDT Screening Participation. Other activities include participating in back to school fairs, mobile dentistry, and collaborating with school nurses regarding well-child visits. An effort to educate providers whose members are non-compliant in well-child visits is ongoing. The Missouri Dental Sealant Program started in 2017 and ended in 2019 after placing over 30,000 dental sealants on over 14,000 children. A WIC fluoride varnish pilot program started in 2018 in 3 counties and has increased to 5 more counties in 2019.

FFY 2017	FFY 2018	FFY 2019
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Increase the performance of Annual Dental Visits (combined rate) by 3%. Annual Performance Objective for FFY 2019: Increase the performance of Annual Dental Visits (combined rate) by 3%. Annual Performance Objective for FFY 2020: Increase the performance of Annual Dental Visits (combined rate) by 3%. Explain how these objectives were set: The MO	Annual Performance Objective for FFY 2019: Increase the performance of Annual Dental Visits (combined rate) by 3%. Annual Performance Objective for FFY 2020: Increase the performance of Annual Dental Visits (combined rate) by 3%. Annual Performance Objective for FFY 2021: Increase the performance of Annual Dental Visits (combined rate) by 3%. Explain how these objectives were set:	Annual Performance Objective for FFY 2020: Increase the performance of Annual Dental Visits (combined rate) by 3%. Annual Performance Objective for FFY 2021: Increase the performance of Annual Dental Visits (combined rate) by 3%. Annual Performance Objective for FFY 2022: Increase the performance of Annual Dental Visits (combined rate) by 3%. Explain how these objectives were set:
HealthNet Division (MHD) Managed Care Program continues to require the MCOs to participate in an Oral Health Statewide Performance Improvement Project.		
Other Comments on Measure:	Other Comments on Measure: The MO HealthNet Division (MHD) Managed Care Program continues to require the	Other Comments on Measure:
	MCOs to participate in an Oral Health Statewide Performance	
	Improvement Project.	

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care)

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Increase the EPSDT screening rate annually by 2%.	Increase the EPSDT screening rate annually by 2%.	Increase the EPSDT screening rate annually by 2%.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain:</i>	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. <i>Explain:</i>	Discontinued. Explain:	Discontinued. Explain:
	-	-
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. Explain: CMS HCFA-416: Total eligibles	Other. Explain: CMS HCFA-416: Total eligibles	Other. Explain: CMS HCFA-416: Total eligible receiving
receiving at least one initial or periodic service.	receiving at least one initial or periodic service.	at least one initial or periodic service.
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
CMS 416	CMS 416	CMS 416
Definition of Population Included in the Measure: Definition of numerator: CMS HCFA-416 Line 9: Total	Definition of Population Included in the Measure: Definition of numerator: CMS HCFA-416 Line 9: Total	Definition of Population Included in the Measure: Definition of numerator: CMS HCFA-416 Line 9: Total
eligibles receiving at least one initial or periodic service.	eligibles receiving at least one initial or periodic service.	eligibles receiving at least one initial or periodic service.
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded: CMS HCFA-416 Line 8: Total	number of children excluded: CMS HCFA-416 Line 8: Total	number of children excluded:
eligibles who should receive at least one initial or periodic	eligibles who should receive at least one initial or periodic	
screening.	screening.	
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 10/2016 To: (mm/yyyy) 09/2017	From: (mm/yyyy) 10/2017 To: (mm/yyyy) 09/2018	From: (mm/yyyy) 10/2018 To: (mm/yyyy) 09/2019
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:

FFY 2017	FFY 2018	FFY 2019
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, <i>Explain</i> .	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator: 256738	Numerator: 257496	Numerator: 244116
Denominator: 468305	Denominator: 468902	Denominator: 423527
Rate: 54.8	Rate: 54.9	Rate: 57.6
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? MHD did not meet the objective for FFY 2017, which was to increase the rate by 2%. Instead, the FFY 2017 rate was lower than the FFY 2016 rate (54.8% versus 70.3%).	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? MHD did not meet the objective for FFY 2018, which was to increase the rate by 2%. Instead, the FFY 2018 rate was only 0.1% higher than the FFY 2017 rate (54.9% versus 54.8%).	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report? MHD has met the objective for FFY 2019, which was to increase the rate by 2%. The FFY 2019 rate was 2.7% higher than the FFY 2018 rate (57.6% versus 54.9%).
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? MHD Managed Care health plan quality improvement activities to improve Well Child Visits include, but are not limited to, the following: Immunization Initiative that focuses on member outreach and education, partnership with other agencies to get enrollment into Head Start and obtain preventive services and improve parent health literacy, EPSDT reminders, wellness and prevention program that focuses on member education on screenings, use of financial incentives to increase EPSDT Screening Participation, System Alert on Incomplete HEDIS measure when member contacts health plan, collaboration with school nurses regarding well-child visits, early identification of member's need for assistance regarding immunizations from health risk assessment form, visits to provider offices with members non-compliant in immunizations, and participation in back to school fairs.	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? MHD Managed Care health plan quality improvement activities to improve Well Child Visits include, but are not limited to, the following: Immunization Initiative that focuses on member outreach and education, partnership with other agencies to get enrollment into Head Start and obtain preventive services and improve parent health literacy, EPSDT reminders, wellness and prevention program that focuses on member education on screenings, use of financial incentives to increase EPSDT Screening Participation, System Alert on Incomplete HEDIS measure when member contacts health plan, collaboration with school nurses regarding well-child visits, early identification of member's need for assistance regarding immunizations from health risk assessment form, visits to provider offices with members non-compliant in immunizations, and participation in back to school fairs.	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? The WIC fluoride initiative was expanded to include 5 more WIC programs in the Spring of 2019. Fluoride varnish and dental education is provided to children in WIC programs. Children that participate in the MO Health Net program are billed for service. This program was responsible for the increase in children that received preventive services from a nondental source in 2018. The Dental Quality Alliance Institute is working with MO HealthNet to improve the access to care for Pregnant Women. Educational materials will be sent to all pregnant women advising them of their qualification for benefits while they are pregnant and 6 weeks postpartum. A pilot project in Cole County has been started.
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Increase the EPSDT screening rate annually by 2%. Annual Performance Objective for FFY 2019: Increase the EPSDT screening rate annually by 2%. Annual Performance Objective for FFY 2020: Increase the EPSDT screening rate annually by 2%. Explain how these objectives were set: Based on	Annual Performance Objective for FFY 2019: Increase the EPSDT screening rate annually by 2%. Annual Performance Objective for FFY 2020: Increase the EPSDT screening rate annually by 2%. Annual Performance Objective for FFY 2021: Increase the EPSDT screening rate annually by 2%. Explain how these objectives were set: Based on	Annual Performance Objective for FFY 2020: Increase EPSDT screening rate annually by 2%. Annual Performance Objective for FFY 2021: Increase EPSDT screening rate annually by 2%. Annual Performance Objective for FFY 2022: Increase EPSDT screening rate annually by 2%. Explain how these objectives were set:
historical EPSDT screening rates.	historical EPSDT screening rates.	
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
N/A	N/A	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
		Discontinuod. Exputiti.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. Explain:	Other. Explain:	Other. Explain:
<u>Data Source:</u>	<u>Data Source:</u>	<u>Da</u> ta Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded:	number of children excluded:	number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:

FFY 2017	FFY 2018	FFY 2019
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, Explain.	Year of Data, <i>Explain</i> .
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator: Denominator:	Numerator: Denominator:	Numerator: Denominator:
Rate:	Rate:	Rate:
Tuto.	Teate.	Tuto.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
N/A	N/A	, ,
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain:</i>	New/revised. Explain:	New/revised. <i>Explain:</i>
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
	1	•
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded:	number of children excluded:	number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:

FFY 2017	FFY 2018	FFY 2019
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, Explain.	Year of Data, Explain.
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:
	<u> </u>	<u> </u>

1. What other strategies does your state use to measure and report on access to, quality, or outcomes of care received by your CHIP population? What have you found? [7500]

The CHIP program has the following strategic goals: reduce the number of children and unborn children in Missouri without health insurance coverage; ensure appropriate access to care; promote wellness and prevention; ensure cost effective utilization of services; promote member satisfaction with experience of care.

The Missouri Department of Social Services, MO HealthNet Division (DSS/MHD) conducts a separate annual evaluation of Missouri's program for health care for uninsured children, the Children's Health Insurance Program (CHIP). This annual report is submitted to the General Assembly as required by Section 208.650, RSMo. The report analyzes the successes of the program and its importance to Missouri's children. The State also utilizes this report to recognize opportunities for improvement in the program and collaborate with our health plans to improve outcomes of care.

Missouri also analyzes network adequacy based on the standards established in Missouri's Code of State Regulations (20 CSR 400-7.095). This allows the State to ensure gaps in access to care do not impact our participants.

DSS/MHD collaborates with the Missouri Department of Health and Senior Services (DHSS) to monitor preventable hospitalizations for the CHIP population. Providing access to quality care at a young age continues to show a downward trend in hospitalizations and emergency room visits. Since 2009, preventable hospitalizations for all diagnoses in the CHIP population have declined from 10.9 per 1,000 Missouri children to 5.4 per 1,000 Missouri children in 2017. During this same timeframe, emergency room visits have also declined. In 2009, there were 590 Missouri children admitted to the emergency room. In 2017, there were only 322.

The DSS/MHD collaborated with our contracted managed care health plans to develop a new performance withhold model based on HEDIS rates. Historically, this program was based on home-grown measures that we found difficult to collect data on and recognize improvement and impact. Beginning in July 2019, this program is based on 14 HEDIS measures, three of which target the CHIP population. These are Well-Child Visits in the First 15 Months of Life (6+ Visits), Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life, and Annual Dental Visits. Three percent (3%) of each health plan's per-member per-month capitation rate is withheld each month. Based on each health plan's performance on these measures, this performance withhold, or a portion of it, is paid to them. By utilizing HEDIS measures, Missouri will be able to better identify opportunities for improvement and highlight successes.

CAHPS survey results are also analyzed annually to ensure CHIP participants have the appropriate access to care. Missouri continues to be above the national average on urgent and preventative care access measures, and is within one-half percent of the national average for the specialty care access measure. CAHPS is also utilized to monitor the satisfaction with the experience of care received among CHIP participants. Missouri is above the national average with respect to satisfaction related to actual providers and satisfaction with the child's health plan.

2. What strategies does your CHIP program have for future measurement and reporting on access to, quality, or outcomes of care received by your CHIP population? When will data be available? [7500]

Missouri will utilized its revised performance withhold program to ensure well-child visits and dental checkup rates show improvement. CAHPS surveys will continue to be used to ensure access to care and patient satisfaction continue to be above the national average.

 Have you conducted any focused quality studies on your CHIP population, e.g., adolescents, attention deficit disorder, substance abuse, special heath care needs or other emerging health care needs? What have you found? [7500] Missouri has not conducted any focused quality studies on only the CHIP population. However, the MO HealthNet Managed Care health plans perform focused studies of CHIP participants on the following topics: Asthma, Prenatal Care, Postpartum Care, New Baby Care, Healthy Behaviors, Healthy Steps for Pregnant Members and Substance Abuse, Follow-up After Hospitalization for Behavioral Health Diagnoses, Dental Performance Improvement Project, Diabetic Screening, Tobacco-Free Counseling, and Women's Health Screenings.

Missouri is also currently collaborating with the managed care health plans and other behavioral health professionals in a workgroup focused on improving the Follow-Up After Hospitalization for Mental Illness (30 Days) HEDIS measure. The work involves all age groups and consists of improving the necessary care needed after a mental health hospitalization to reduce readmissions.

4. Please attach any additional studies, analyses or other documents addressing outreach, enrollment, access, quality, utilization, costs, satisfaction, or other aspects of your CHIP program's performance. Please include any analyses or descriptions of any efforts designed to reduce the number of uncovered children in the state through a state health insurance connector program or support for innovative private health coverage initiatives. [7500]

The Missouri Children's Health Insurance Program (CHIP) and Show-Me Healthy Babies Annual Report from 2019 may be accessed at https://dss.mo.gov/mhd/mc/pages/mhk-annual-reports.htm. This annual report on Missouri's program for uninsured children, CHIP and Show-Me Healthy Babies was submitted to the Missouri General Assembly as required by state statute.

Enter any Narrative text related to Section IIB below. [7500]

Section III: Assessment of State Plan and Program Operation

Please reference and summarize attachments that are relevant to specific questions

Please note that the numbers in brackets, e.g., [7500] are character limits in the CHIP Annual Report Template System (CARTS). You will not be able to enter responses with characters greater than the limit indicated in the brackets.

Section IIIA: Outreach

1. How have you redirected/changed your outreach strategies during the reporting period? [7500]

Missouri has continued with the same outreach activities as in previous years. DSS partners with FQHCs for application assistance and health clinics for Presumptive Eligibitlity (PE) determination. DSS partners with Department of Education and Secondary Education (DESE) assisting in the Back to School outreach efforts and continues to have a link on DESE's website. Additional outreach has been added through the School Nurse program which disseminates materials with SCHIP eligibility criteria and application procedures to parents and guardians throughout the school year as applicable.

2. What methods have you found most effective in reaching low-income, uninsured children (e.g., T.V., school outreach, word-of-mouth)? How have you measured effectiveness? [7500]

Agenices/organizations working on eligibility with families, and school outreach continue to be effective methods of reaching low-income, uninsured children. The Department of Social Services (DSS), Family Support Division (FSD) continues to be successful with Back-to-School efforts. FQHC staff assist parents with MO HealthNet applications. Memoranda of Understanding were created between some organizations in an effort to reach more children. One of these organizations is targeting children between ages 13 to 18. The effectiveness of outreach is measured by increased and decreased in participation.

3. Which of the methods described in Question 2 would you consider a best practice(s)? [7500]

Partnering with other agencies (such as FQHCs) continues to be high on the list as a best practice. Another best practice is reaching individuals via the internet (web applications). Through these agencies, FSD is able to reach a diverse group of individuals who may not otherwise apply.

4.	Is your state targeting outreach to specific populations (e.g., minorities, immigrants, and children living in rural areas)?
	⊠ Yes □ No
	Have these efforts been successful, and how have you measured effectiveness? [7500]
	Yes. Increased MO HealthNet application options and application assistance at Missouri FQHCs which target multiple special populations is where a large number of minorities, immigrants, children, inner city, and rural patients are seen have resulted in more applications received from

5. What percentage of children below 200 percent of the federal poverty level (FPL) who are eligible for Medicaid or CHIP have been enrolled in those programs? [5]

these areas.

(Identify the data source used). [7500] This data is not available.

Enter any Narrative text related to Section IIIA below. [7500]

Section IIIB: Substitution of Coverage (Crowd-out)

Please answer the following questions as they apply to your state's program (some questions are not applicable to Medicaid expansion programs.) Medicaid expansion states should complete applicable responses and indicate those questions that are non-applicable with N/A. Please include percent calculations in your responses when applicable and requested.

1. Does your separate CHIP program require a child to be uninsured for a minimum amount of time

	prior to enrollment (waiting period)?	
	⊠ No □ Yes □ N/A	
	If no, skip to question 5. If yes, answer questions 2-4:	
2.	How many months does your program require a child to be uninsured prior to enrollment?	
3.	To which groups (including FPL levels) does the period of uninsurance apply? [1000]	
4.	List all exemptions to imposing the period of uninsurance [1000]	
	ease answer questions 5, 7, 8 (and 6 and 9 if applicable) regardless of the response the stovided to question 1.	tate
5.	Does your program match prospective enrollees to a database that details private insurance status?	
	⊠ No □ Yes □ N/A	
6.	If answered yes to question 5, what database? [1000]	
7.	What percent of individuals screened for CHIP eligibility cannot be enrolled because they have group health plan coverage? [5])
	a. Of those found to have had employer sponsored insurance and have been uninsured for only a portion of the state's waiting period, what percent meet the state's exemptions and federally required exemptions to the waiting period [(# individuals subject to the waiting period that meet an exemption/total # of individuals subject to the waiting period)*100]? [5]	
8.	Do you track the number of individuals who have access to private insurance?	
	☐ Yes ☑ No	
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9. If yes to question 8, what percent of individuals that enrolled in CHIP had access to private health insurance at the time of application during the last federal fiscal year [(# of individuals that had access to private health insurance/total # of individuals enrolled in CHIP)*100]? [5]

Enter any Narrative text related to Section IIIB below. [7500]

Section IIIC: Eligibility

This subsection should be completed by all states. Medicaid Expansion states should complete applicable responses and indicate those questions that are non-applicable with N/A.

Section IIIC: Subpart A: Eligibility Renewal and Retention

1.	-	plemented this?
	⊠ Yes □ No	
	If yes,	
	a.	What percent of children are presumptively enrolled in CHIP pending a full eligibility determination? [5] 0.01
	b.	Of those children who are presumptively enrolled, what percent of those children are determined eligible and enrolled upon completion of the full eligibility determination? [5] 71.43
2.		the measures from those below that your state employs to simplify an eligibility renewal ain eligible children in CHIP.
	2	Conducts follow-up with clients through caseworkers/outreach workers
	\boxtimes	Sends renewal reminder notices to all families
		 How many notices are sent to the family prior to disenrolling the child from the program? [500] Two notices are sent, the review form and an adverse action notice if the review form is not returned.
		• At what intervals are reminder notices sent to families (e.g., how many weeks before the end of the current eligibility period is a follow-up letter sent if the renewal has not been received by the state?) [500] The initial review is sent a minimimum of 45 days prior to the end of the eligibility period. The adverse action notice is sent 10 days prior to eligibility ending.
		Other, please explain: [500]

3. Which of the above strategies appear to be the most effective? Have you evaluated the effectiveness of any strategies? If so, please describe the evaluation, including data sources and methodology. [7500]

Missouri sends renewal forms and reminders but also utilizes any change in circumstance reported that involves a change in income or in household composition as an annual renewal. All eligibility factors are also verified when one of these qualifying change in circumstances is reported.

At the end of 2018, Missouri began ulitizing different avenues to alert customers to the importance of returning their reviews including postcard reminders, robo calls/texts, and social media notifications. Since the additional avenues have been explored, Missouri is seeing more renewals that are returned within the allotted time that allows us to use the reviews as an application instead of the customer having to reapply with a new application.

Section IIIC: Subpart B: Eligibility Data

Table 1. Data on Denials of Title XXI Coverage in FFY 2019

States are required to report on all questions (1, 1.a., 1.b., and 1.c) in FFY 2019. Please enter the data requested in the table below and the template will tabulate the requested percentages. If you are unable to provide data in this section due to the single streamlined application, please note this in the response to question 2.

Measure	Number	Percent
Total number of denials of title XXI coverage	25528	100
a. Total number of procedural denials	24919	97.6
b. Total number of eligibility denials	609	2.4
i. Total number of applicants denied for title XXI and enrolled in title XIX	0	
(Check here if there are no additional categories)		
c. Total number of applicants denied for other reasons Please indicate:		

2. Please describe any limitations or restrictions on the data used in this table:

Definitions:

- 1. The "the total number of denials of title XXI coverage" is defined as the total number of applicants that have had an eligibility decision made for title XXI and denied enrollment for title XXI in FFY 2019. This definition only includes denials for title XXI at the time of initial application (not redetermination).
 - a. The "total number of procedural denials" is defined as the total number of applicants denied for title XXI procedural reasons in FFY 2019 (i.e., incomplete application, missing documentation, missing enrollment fee, etc.).

- b. The "total number of eligibility denials" is defined as the total number of applicants denied for title XXI eligibility reasons in FFY 2019 (i.e., income too high, income too low for title XXI /referred for Medicaid eligibility determination/determined Medicaid eligible, obtained private coverage or if applicable, had access to private coverage during your state's specified waiting period, etc.)
 - i. The total number of applicants that are denied eligibility for title XXI and determined eligible for title XIX.
- c. The "total number of applicants denied for other reasons" is defined as any other type of denial that does not fall into 2a or 2b. Please check the box provided if there are no additional categories.

Table 2. Redetermination Status of Children

For tables 2a and 2b, reporting is required for FFY 2019.

Table 2a. Redetermination Status of Children Enrolled in Title XXI.

Please enter the data requested in the table below in the "Number" column, and the template will automatically tabulate the percentages.

Description Number Percent		rcent			
1. Total number of children who are enrolled in title XXI and eligible to be redetermined	27247	100%			
2. Total number of children screened for redetermination for title XXI			100%		
3. Total number of children retained in title XXI after the redetermination process					
4. Total number of children disenrolled from title XXI after the redetermination process				100%	
 a. Total number of children disenrolled from title XXI for failure to comply with procedures 					
 Total number of children disenrolled from title XXI for failure to meet eligibility criteria 					100%
i Disenrolled from title XXI because income too high for title XXI					
(If unable to provide the data, check here)					
ii Disenrolled from title XXI because income too low for title XXI					
(If unable to provide the data, check here)					
iii Disenrolled from title XXI because application indicated access to private coverage					
or obtained private coverage					
(If unable to provide the data or if you have a title XXI Medicaid Expansion and					
this data is not relevant check here)					
iv Disenrolled from title XXI for other eligibility reason(s)					
Please indicate:					
(If unable to provide the data check here)					
c. Total number of children disenrolled from title XXI for other reason(s)					
Please indicate:					
(Check here if there are no additional categories)					

5. If relevant, please describe any limitations or restrictions on the data entered into this table. Please describe any state policies or procedures that may have impacted the redetermination outcomes data [7500].

Missouri implemented system updates in June 2019 in order to identify individuals who were sent an annual renewal form and no longer met eligibility criteria and individuals who did not return the annual renewal form.

Definitions:

^{1.} The "total number of children who are eligible to be redetermined" is defined as the total number of children due to renew their eligibility in federal fiscal year (FFY) 2019, and did not age out (did not exceed the program's maximum age requirement) of the program by or before redetermination. This total number may include those children who are eligible to renew prior to their 12 month eligibility redetermination anniversary date. This total must include ex parte redeterminations, the process when a state uses information available to it through other databases, such as wage and labor records, to verify ongoing eligibility. This total number must also include children whose eligibility can be renewed through administrative redeterminations, whereby the state sends the family a renewal form that is pre-populated with eligibility information already available through program records and requires the family to report any changes.

- 2. The "total number of children screened for redetermination" is defined as the total number of children that were screened by the state for redetermination in FFY 2019 (i.e., ex parte redeterminations and administrative redeterminations, as well as those children whose families have returned redetermination forms to the state).
- 3. The "total number of children retained after the redetermination process" is defined as the total number of children who were found eligible and remained in the program after the redetermination process in FFY 2019.
- 4. The "total number of children disenrolled from title XXI after the redetermination process" is defined as the total number of children who are disenrolled from title XXI following the redetermination process in FFY 2019. This includes those children that states may define as "transferred" to Medicaid for title XIX eligibility screening.
 - a. The "total number of children disenrolled for failure to comply with procedures" is defined as the total number of children disenrolled from title XXI for failure to successfully complete the redetermination process in FFY 2019 (i.e., families that failed to submit a complete application, failed to provide complete documentation, failed to pay premium or enrollment fee, etc.).
 - b. The "total number of children disenrolled for failure to meet eligibility criteria" is defined as the total number of children disenrolled from title XXI for no longer meeting one or more of their state's CHIP eligibility criteria (i.e., income too low, income too high, obtained private coverage or if applicable, had access to private coverage during your state's specified waiting period, etc.). If possible, please break out the reasons for failure to meet eligibility criteria in i.-iv.
 - c. The "total number of children disenrolled for other reason(s)" is defined as the total number of children disenrolled from title XXI for a reason other than failure to comply with procedures or failure to meet eligibility criteria, and are not already captured in 4.a. or 4.b.

 The data entered in 4.a., 4.b., and 4.c. should sum to the total number of children disenrolled from title XXI (line 4).

Table 2b. Redetermination Status of Children Enrolled in Title XIX.

Please enter the data requested in the table below in the "Number" column, and the template will automatically tabulate the percentages.

Description		Number		I	Percent	
1.	Total number of children who are enrolled in title XIX and eligible to be redetermined	306191	100%			
2.	Total number of children screened for redetermination for title XIX			100%		
3.	Total number of children retained in title XIX after the redetermination process					
4.	Total number of children disenrolled from title XIX after the redetermination process				100%	
	a. Total number of children disenrolled from title XIX for failure to comply with procedures					
	b. Total number of children disenrolled from title XIX for failure to meet eligibility criteria					100%
	i. Disenrolled from title XIX because income too high for title XIX					
	(If unable to provide the data, check here)					
	ii. Disenrolled from title XIX for other eligibility reason(s)					
	Please indicate:					
	(If unable to provide the data check here —)					
	c. Total number of children disenrolled from title XIX for other reason(s)					
	Please indicate:					
	(Check here if there are no additional categories)					

5.	If relevant, please describe any limitations or restrictions on the data entered into this table.	Please describe any state policies or procedures that
	may have impacted the redetermination outcomes data [7500].	

Missouri implemented system updates in June 2019 in order to identify individuals who were sent an annual renewal form and no longer met eligibility criteria and individuals who did not return the annual renewal form.

Definitions:

- 1. The "total number of children who are eligible to be redetermined" is defined as the total number of children due to renew their eligibility in federal fiscal year (FFY) 2019, and did not age out (did not exceed the program's maximum age requirement) of the program by or before redetermination. This total number may include those children who are eligible to renew prior to their 12 month eligibility redetermination anniversary date. This total must include ex parte redeterminations, the process when a state uses information available to it through other databases, such as wage and labor records, to verify ongoing eligibility. This total number must also include children whose eligibility can be renewed through administrative redeterminations, whereby the state sends the family a renewal form that is pre-populated with eligibility information already available through program records and requires the family to report any changes.
- 2. The "total number of children screened for redetermination" is defined as the total number of children that were screened by the state for redetermination in FFY 2019 (i.e., ex parte redeterminations and administrative redeterminations, as well as those children whose families have returned redetermination forms to the state).
- 3. The "total number of children retained after the redetermination process" is defined as the total number of children who were found eligible and remained in the program after the redetermination process in FFY 2019.
- 4. The "total number of children disenrolled from title XIX after the redetermination process" is defined as the total number of children who are disenrolled from title XIX following the redetermination process in FFY 2019. This includes those children that states may define as "transferred" to CHIP for title XXI eligibility screening.
 - a. The "total number of children disenrolled for failure to comply with procedures" is defined as the total number of children disenrolled from title XIX for failure to successfully complete the redetermination process in FFY 2019 (i.e., families that failed to submit a complete application, failed to provide complete documentation, failed to pay premium or enrollment fee, etc.).
 - b. The "total number of children disenrolled for failure to meet eligibility criteria" is defined as the total number of children disenrolled from title XIX for no longer meeting one or more of their state's Medicaid eligibility criteria (i.e., income too high, etc.).
 - c. The "total number of children disenrolled for other reason(s)" is defined as the total number of children disenrolled from title XIX for a reason other than failure to comply with procedures or failure to meet eligibility criteria, and are not already captured in 4.a. or 4.b.

 The data entered in 4.a., 4.b., and 4.c. should sum to the total number of children disenrolled from title XIX (line 4).

Table 3. Duration Measure of Selected Children, Ages 0-16, Enrolled in Title XIX and Title XXI, Second Quarter FFY 2018

The purpose of tables 3a and 3b is to measure the duration, or continuity, of Medicaid and CHIP enrollees' coverage. This information is required by Section 402(a) of CHIPRA. **Reporting on this table is required**.

The measure is designed to capture continuity of coverage for a cohort of children in title XIX and title XXI for 18 months of enrollment. This means that reporting spans two CARTS reports over two years, with enrollment status at 6 months being reported in the first reporting year, and 12 and 18 month enrollment status reported in the second reporting year. States identify a new cohort of children every two years. States identify newly enrolled children in the second quarter of FFY 2018 (January, February, and March of 2018) for the FFY 2018 CARTS report. This same cohort of children will be reported on in the FFY 2019 CARTS report for the 12 and 18 month status of children newly identified in quarter 2 of FFY 2018 If your eligibility system already has the capability to track a cohort of enrollees over time, an additional "flag" or unique identifier may not be necessary.

The FFY 2019 CARTS report is the second year of reporting in the cycle of two CARTS reports on the cohort of children identified in the second quarter of FFY 2018. For the FFY 2018 report, States only reported on lines 1-4a of the tables. In the FFY 2019 report, no updates will be made to lines 1-4a. For the FFY 2019 report, data will be added to lines 5-10a. The next cohort of children will be identified in the second quarter of the FFY 2020 (January, February and March of 2020).

Instructions: For this measure, please identify newly enrolled children in both title XIX (for Table 3a) and title XXI (for Table 3b) in the second quarter of FFY 2018, ages 0 months to 16 years at time of enrollment. Children enrolled in January 2018 must have birthdates after July 2001 (e.g., children must be younger than 16 years and 5 months) to ensure that they will not age out of the program at the 18th month of coverage. Similarly, children enrolled in February 2018 must have birthdates after August 2001, and children enrolled in March 2018 must have birthdates after September 2001. Each child newly enrolled during this time frame needs a unique identifier or "flag" so that the cohort can be tracked over time. If your eligibility system already has the capability to track a cohort of enrollees over time, an additional "flag" or unique identifier may not be necessary. Please follow the child based on the child's age category at the time of enrollment (e.g., the child's age at enrollment creates an age cohort that does not change over the 18 month time span)

Please enter the data requested in the tables below, and the template will tabulate the percentages. In the FFY 2019 report you will enter data on lines 5-7a related to the 12-month enrollment status of children identified on line 1. You will also enter data on lines 8-10a related to the 18-month enrollment status of children identified on line 1. Only enter a "0" (zero) if the data are known to be zero. If data are unknown or unavailable, leave the field blank.

Note that all data must sum correctly in order to save and move to the next page. The data in each individual row must add across to sum to the total in the "All Children Ages 0-16" column for that row. And in each column, the data within each time period (6, 12 and 18 months) must each sum up to the data in row 1, which is the number of children in the cohort. This means that in each column, rows 2, 3 and 4 must sum to the total in row 1; rows 5, 6 and 7 must sum to row 1; and rows 8, 9 and 10 must sum to row 1. These tables track a child's enrollment status over time, so when data are added or modified at each milestone (6, 12, and 18 months), there should always be the same total number of children accounted for in line 1 "All Children Ages 0-16" over the entire 18 month period. Rows numbered with an "a" (e.g., rows 3a and 4a) are excluded from the totals because they are subsets of their respective rows. The system will not move to the next section of the report until all applicable sections of the table for the reporting year are complete and sum correctly to line 1.

Table 3 a. Duration Measure of Children Enrolled in Title XIX

Not Previously Enrolled in CHIP or Medicaid—"Newly enrolled" is defined as not enrolled in either title XXI or title XIX in the month before enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in either title XXI or title XIX in December 2017, etc.)
□ Not Previously Enrolled in Medicaid—"Newly enrolled" is defined as not enrolled in title XIX in the month before enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in title XIX in December 2017, etc.)

Table 3a. Duration Measure, Title XIX			ren Ages 16		ess than onths	Ages 1-5		Ages 6-12		Ages 13-16	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1.	Total number of children newly enrolled in title XIX in the second quarter of FFY 2018	19849	100%	9774	100%	4356	100%	4096	100%	1623	100%
		Enrollm	ent status	6 months	s later						
2.	Total number of children continuously enrolled in title XIX	18099	91.18	9273	94.87	3772	86.59	3639	88.84	1415	87.18
3.	Total number of children with a break in title XIX coverage but re-enrolled in title XIX	362	1.82	62	0.63	149	3.42	97	2.37	54	3.33
	3.a. Total number of children enrolled in CHIP (title XXI) during title XIX coverage break (If unable to provide the data, check here	30	0.15	6	0.06	12	0.28	8	0.2	4	0.25
4.	Total number of children disenrolled from title XIX	1388	6.99	439	4.49	435	9.99	360	8.79	154	9.49
	4.a. Total number of children enrolled in CHIP (title XXI) after being disenrolled from title XIX (If unable to provide the data, check here	132	0.67	30	0.31	53	1.22	40	0.98	9	0.55
		Enrollm	ent status	12 month	s later						
5.	Total number of children continuously enrolled in title XIX	16066	80.94	8694	88.95	3043	69.86	3118	76.12	1211	74.61
6.	Total number of children with a break in title XIX coverage but re-enrolled in title XIX	1103	5.56	204	2.09	456	10.47	304	7.42	139	8.56
	6.a. Total number of children enrolled in CHIP (title XXI) during title XIX coverage break (If unable to provide the data, check here	68	0.34	12	0.12	31	0.71	20	0.49	5	0.31
7.		2680	13.5	876	8.96	857	19.67	674	16.46	273	16.82
	7.a. Total number of children enrolled in CHIP (title XXI) after being disenrolled from title XIX (If unable to provide the data, check here)	169	0.85	60	0.61	52	1.19	43	1.05	14	0.86
			ent status								
8.	Total number of children continuously enrolled in title XIX	9896	49.86	4614	47.21	2186	50.18	2225	54.32	871	53.67

Table 3a. Duration Measure, Title XIX	All Children Ages 0-16		_	Age Less than 12 months		Ages 1-5		Ages 6-12		jes -16
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Total number of children with a break in title XIX coverage but re-enrolled in title XIX	2302	11.6	1038	10.62	624	14.33	458	11.18	182	11.21
9.a. Total number of children enrolled in CHIP (title XXI) during title XIX coverage break (If unable to provide the data, check here)	184	0.93	108	1.1	47	1.08	24	0.59	5	0.31
10. Total number of children disenrolled from title XIX	7651	38.55	4122	42.17	1546	35.49	1413	34.5	570	35.12
10.a. Total number of children enrolled in CHIP (title XXI) after being disenrolled from title XIX (If unable to provide the data, check here)	654	3.29	468	4.79	87	2	69	1.68	30	1.85

Definitions:

- 1. The "total number of children newly enrolled in title XIX in the second quarter of FFY 2018" is defined as those children either new to public coverage or new to title XIX, in the month before enrollment. Please define your population of "newly enrolled" in the Instructions section.
- 2. The total number of children that were continuously enrolled in title XIX for 6 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who were continuously enrolled through the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who were continuously enrolled through the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who were continuously enrolled through the end of August 2018
- 3. The total number who had a break in title XIX coverage during 6 months of enrollment (regardless of the number of breaks in coverage) but were re-enrolled in title XIX by the end of the 6 months, is defined as the sum of:

the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XIX by the end of June 2018

- + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XIX by the end of July 2018
- + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XIX by the end of August 2018
- 3.a. From the population in #3, provide the total number of children who were enrolled in title XXI during their break in coverage.
- 4. The total number who disenrolled from title XIX, 6 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were disenrolled by the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were disenrolled by the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were disenrolled by the end of August 2018
 - 4.a. From the population in #4, provide the total number of children who were enrolled in title XXI in the month after their disenrollment from title XIX.
- 5. The total number of children who were continuously enrolled in title XIX for 12 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of December 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of January 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of February 2019

- 6. The total number of children who had a break in title XIX coverage during 12 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XIX by the end of the 12 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and then re-enrolled in title XIX by the end of December 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and then re-enrolled in title XIX by the end of January 2019
 - + the number of children with birthdates after September 2001 who were newly enrolled in March 2018 and who disenrolled and then re-enrolled in title XIX by the end of February 2019
 - 6.a. From the population in #6, provide the total number of children who were enrolled in title XXI during their break in coverage.
- 7. The total number of children who disenrolled from title XIX 12 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were enrolled in January 2018 and were disenrolled by the end of December 2018
 - + the number of children with birthdates after August 2001, who were enrolled in February 2018 and were disenrolled by the end of January 2019
 - + the number of children with birthdates after September 2001, who were enrolled in March 2018 and were disenrolled by the end of February 2019
 - 7.a. From the population in #7, provide the total number of children, who were enrolled in title XXI in the month after their disenrollment from title XIX.
- 8. The total number of children who were continuously enrolled in title XIX for 18 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of August 2019
- 9. The total number of children who had a break in title XIX coverage during 18 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XIX by the end of the 18 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XIX by the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XIX by the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XIX by the end of August 2019
 - 9.a. From the population in #9, provide the total number of children who were enrolled in title XXI during their break in coverage.
- 10. The total number of children who were disenrolled from title XIX 18 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and disenrolled by the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and disenrolled by the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and disenrolled by the end of August 2019
 - 10.a. From the population in #10, provide the total number of children who were enrolled in title XXI (CHIP) in the month after their disenrollment from XIX.

Table 3b. Duration Measure of Children Enrolled in Title XXI

Specify how your "newly enrolled" population is defined:

Not Previously Enrolled in CHIP or Medicaid—"Newly enrolled" is defined as not enrolled in either title XXI or title XIX in the month before
enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in either title XXI or title XIX in December 2017, etc.)

Not Previously Enrolled in CHIP—"Newly enrolled" is defined as not enrolled in title XXI in the month before enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in title XXI in December 2017, etc.)

Table 3b. Duration Measure, Title XXI		All Children Ages 0-16		Age Less than 12 months		Ages 1-5		Ages 6-12		Ages 13-16	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1. Total number of children newly enrolled in tit	le XXI	1839	100%	228	100%	701	100%	653	100%	257	100%
in the second quarter of FFY 2018											

Table 3b. Duration Measure, Title XXI	All Child 0-16	ren Ages		Age Less than Ages 12 months 1-5		Ages 6-12		Ages 13	-16	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
		nent status		later						
Total number of children continuously enrolled in title XXI	1382	75.15	177	77.63	508	72.47	501	76.72	196	76.26
Total number of children with a break in title XXI coverage but re-enrolled in title XXI	29	1.58	1	0.44	11	1.57	11	1.68	6	2.33
3.a. Total number of children enrolled in Medicaid (title XIX) during title XXI coverage break (If unable to provide the data, check here	6	0.33	0		3	0.43	0		3	1.17
4. Total number of children disenrolled from title XXI	428	23.27	50	21.93	182	25.96	141	21.59	55	21.4
4.a. Total number of children enrolled in Medicaid (title XIX) after being disenrolled from title XXI (If unable to provide the data, check here	285	15.5	36	15.79	119	16.98	95	14.55	35	13.62
	Enrollm	ent status	12 months	s later						
Total number of children continuously enrolled in title XXI	1006	54.7	154	67.54	326	46.5	384	58.81	142	55.25
Total number of children with a break in title XXI coverage but re-enrolled in title XXI	96	5.22	8	3.51	47	6.7	30	4.59	11	4.28
6.a. Total number of children enrolled in Medicaid (title XIX) during title XXI coverage break (If unable to provide the data, check here	28	1.52	5	2.19	14	2	7	1.07	2	0.78
7. Total number of children disenrolled from title XXI	737	40.08	66	28.95	328	46.79	239	36.6	104	40.47
7.a. Total number of children enrolled in Medicaid (title XIX) after being disenrolled from title XXI (If unable to provide the data, check here	383	20.83	30	13.16	195	27.82	97	14.85	61	23.74
	Enrollm	ent status	18 months	slater			•	•		
Total number of children continuously enrolled in title XXI	534	29.04	58	25.44	175	24.96	221	33.84	80	31.13
Total number of children with a break in title XXI coverage but re-enrolled in title XXI	130	7.07	18	7.89	50	7.13	44	6.74	18	7
9.a. Total number of children enrolled in Medicaid (title XIX) during title XXI coverage break (If unable to provide the data, check here	52	2.83	10	4.39	23	3.28	12	1.84	7	2.72
10. Total number of children disenrolled from title XXI	1175	63.89	152	66.67	476	67.9	388	59.42	159	61.87
10.aTotal number of children enrolled in Medicaid (title XIX) after being disenrolled from title XXI (If unable to provide the data, check here	467	25.39	49	21.49	195	27.82	166	25.42	57	22.18

Definitions:

^{1.} The "total number of children newly enrolled in title XXI in the second quarter of FFY 2018" is defined as those children either new to public coverage or new to title XXI, in the month before enrollment. Please define your population of "newly enrolled" in the Instructions section.

- 2. The total number of children that were continuously enrolled in title XXI for 6 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who were continuously enrolled through the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who were continuously enrolled through the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who were continuously enrolled through the end of August 2018
- 3. The total number who had a break in title XXI coverage during 6 months of enrollment (regardless of the number of breaks in coverage) but were re-enrolled in title XXI by the end of the 6 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XXI by the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XXI by the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XXI by the end of August 2018
 - 3.a. From the population in #3, provide the total number of children who were enrolled in title XIX during their break in coverage.
- 4. The total number who disenrolled from title XXI, 6 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were disenrolled by the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were disenrolled by the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were disenrolled by the end of August 2018
 - 4.a. From the population in #4, provide the total number of children who were enrolled in title XIX in the month after their disenrollment from title XXI.
- 5. The total number of children who were continuously enrolled in title XXI for 12 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of December 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of January 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of February 2019
- 6. The total number of children who had a break in title XXI coverage during 12 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XXI by the end of the 12 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and then re-enrolled in title XXI by the end of December 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and then re-enrolled in title XXI by the end of January 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and then re-enrolled in title XXI by the end of February 2019
 - 6.a. From the population in #6, provide the total number of children who were enrolled in title XIX during their break in coverage.
- 7. The total number of children who disenrolled from title XXI 12 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were enrolled in January 2018 and were disenrolled by the end of December 2018
 - + the number of children with birthdates after August 2001, who were enrolled in February 2018 and were disenrolled by the end of January 2019
 - + the number of children with birthdates after September 2001, who were enrolled in March 2018 and were disenrolled by the end of February 2019
 - 7.a. From the population in #7, provide the total number of children, who were enrolled in title XIX in the month after their disenrollment from title XXI.
- 8. The total number of children who were continuously enrolled in title XXI for 18 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of August 2019
- 9. The total number of children who had a break in title XXI coverage during 18 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XXI by the end of the 18 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XXI by the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XXI by the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XXI by the end of August 2019
 - 9.a. From the population in #9, provide the total number of children who were enrolled in title XIX during their break in coverage.

- 10. The total number of children who were disenrolled from title XXI <u>18 months</u> after their enrollment month is defined as the sum of: the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and disenrolled by the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and disenrolled by the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and disenrolled by the end of August 2019
 - 10.a. From the population in #10, provide the total number of children who were enrolled in title XIX (Medicaid) in the month after their disenrollment from XXI.

Enter any Narrative text related to Section IIIC below. [7500]

Section IIID: Cost Sharing

1.	Describe how the state tracks cost sharing to ensure enrollees do not pay more than 5 percent aggregate maximum in the year? If the state checks N/A for this question because no cost sharing is required, please skip to Section IIIE.
	a. Cost sharing is tracked by:
	Enrollees (shoebox method)
	If the state uses the shoebox method, please describe informational tools provided to enrollees to track cost sharing. [7500]
	☐ Health Plan(s) ☐ State ☐ Third Party Administrator ☐ N/A (No cost sharing required) ☐ Other, please explain. [7500]
	CHIP participants under the age of one (1) with a family income between 185% and 300% FPL and uninsured children ages one (1) through eighteen (18) with a family income between 151% and 300% FPL pay a premium. The premium invoicing system is designed to not invoice a monthly premium in excess of 5% of the family's gross annual income divided by twelve (12).
2.	When the family reaches the 5% cap, are premiums, copayments and other cost sharing ceased? ☑ Yes ☐ No
3.	Please describe how providers are notified that no cost sharing should be charged to enrollees exceeding the 5% cap. [7500]
	CHIP participants are not charged cost sharing at the provider level.
4.	Please provide an estimate of the number of children that exceeded the 5 percent cap in the state's CHIP program during the federal fiscal year. [500]
	There were no children who exceeded the 5% cap.
5.	Has your state undertaken any assessment of the effects of premiums/enrollment fees on participation in CHIP?
	☐ Yes ☐ No If so, what have you found? [7500]
6.	Has your state undertaken any assessment of the effects of cost sharing on utilization of health services in CHIP?
	☐ Yes ☐ No If so, what have you found? [7500]

7. If your state has increased or decreased cost sharing in the past federal fiscal year, how is the state monitoring the impact of these changes on application, enrollment, disenrollment, and utilization of children's health services in CHIP. If so, what have you found? [7500]

Premium adjustments are calculated annually with an effective date of July 1. The state tracks CHIP eligibility through the Department of Social Services, Family Support Division/MO HealthNet Division Monthly Management Reports. Missouri has not assessed the impact of premium adjustments on enrollment.

Enter any Narrative text related to Section IIID below. [7500]

Section IIIE: Employer sponsored insurance Program (including Premium Assistance)

1.	Does your state offer an employer sponsored insurance program (including a premium assistance program under the CHIP State Plan or a Section 1115 Title XXI Demonstration) for children and/or adults using Title XXI funds?
	✓ Yes, please answer questions below.✓ No, skip to Program Integrity subsection.
	Check all that apply and complete each question for each authority
	 ✓ Purchase of Family Coverage under the CHIP state plan (2105(c)(3)) ✓ Additional Premium Assistance Option under CHIP state plan (2105(c)(10)) ✓ Section 1115 Demonstration (Title XXI)
2.	Please indicate which adults your state covers with premium assistance. (Check all that apply.)
	☑ Parents and Caretaker Relatives☑ Pregnant Women
3.	Briefly describe how your program operates (e.g., is your program an employer sponsored insurance program or a premium assistance program, how do you coordinate assistance between the state and/or employer, who receives the subsidy if a subsidy is provided, etc.) [7500]
	The Health Insurance Premium Payment (HIPP) Program is a MO HealthNet Program that pays for the cost of health insurance premiums, coinsurance, deductibles, and copayments for certain MO HealthNet participants. The program purchases health insurance for MO HealthNet eligible persons when it is determined cost effective.
	The State will provide employer-sponsored insurance (ESI)/HIPP coverage for the SCHIP 2 children and those in the SCHIP 1 program when it is determined to be cost effective. When a HIPP application is received the information is verified by contacting the employer for group policies or the insurance company if it is an individual policy. It is necessary to verify the amount of the premium, how often it will be paid, and whether the premium is payroll deducted or paid

directly to employer or insurance company. The premium can be paid to either the employer,

insurance carrier, or the policyholder.

	The HIPP program does not offer a benefit package, but instead covers the cost of private insurance. The cost effectiveness evaluation to determine eligibility takes into consideration the benefit package of the private insurance.
5.	Are there any minimum coverage requirements for the benefit package? ☐ Yes ☐ No
6.	Does the program provide wrap-around coverage for benefits? ☐ Yes ☐ No
7.	Are there limits on cost sharing for children in your ESI program? ☐ Yes ☐ No
8.	Are there any limits on cost sharing for adults in your ESI program? ☐ Yes ☐ No
9.	Are there protections on cost sharing for children (e.g., the 5 percent out-of-pocket maximum) in your premium assistance program? Yes No If yes, how is the cost sharing tracked to ensure it remains within the 5 percent yearly aggregate maximum [7500]?
10.	Identify the total number of children and adults enrolled in the ESI program for whom Title XXI funds are used during the reporting period (provide the number of adults enrolled in this program even if they were covered incidentally, i.e., not explicitly covered through a demonstration). O Number of childless adults ever-enrolled during the reporting period Number of adults ever-enrolled during the reporting period Trackless and the second period during the reporting period
11.	Provide the average monthly enrollment of children and parents ever enrolled in the premium assistance program during FFY 2019. Children 86 Parents 0
12.	During the reporting period, what has been the greatest challenge your ESI program has experienced? [7500] Obtaining all information needed from policyholders to process applications, payments, and reimbursements in a timely manner.
13.	During the reporting period, what accomplishments have been achieved in your ESI program?

4. What benefit package does the ESI program use? [7500]

[7500]

Our estimated cost savings to our Medicaid program as well as the increase in participants and policyholders served.

14. What changes have you made or are planning to make in your ESI program during the next fiscal year? Please comment on why the changes are planned. **[7500]**

There are no planned changes for the next fiscal year.

15. What do you estimate is the impact of your ESI program (including premium assistance) on enrollment and retention of children? How was this measured? **[7500]**

The HIPP program has supported an average of 1833 children per FFY for the previous 3 FFYs including FFY17, FFY18, and FFY19 showing a lasting impact and retention of children in the program. This was measured looking at the prior 3 FFYs enrollment in the HIPP program.

16. Provide the average amount each entity pays towards coverage of the dependent child/parent under your ESI program:

Population	State	Employer	Employee
Child			
Parent			

17. Indicate the range in the average monthly dollar amount of premium assistance provided by the state on behalf of a child or parent.

	Low	High
Children		
Parent		

18. If you offer a premium assistance program, what, if any, is the minimum employer contribution? **[500]**

The HIPP Program does not require a minimum employer contribution and does not collect this information.

19. Please provide the income levels of the children or families provided premium assistance.

Income level of	From	То
Children	% of FPL [5]	% of FPL [5]
Parents	% of FPL [5]	% of FPL [5]

20.	Is there a required period of uninsurance before enrolling in premium assistance?
	Yes
	⊠No

21. Do you have a waiting list for your program?

☐ Yes
☐ No
22. Can you cap enrollment for your program?
☐ Yes
☐ No

If yes, what is the period of uninsurance? [500]

23. What strategies has the state found to be effective in reducing administrative barriers to the provision of premium assistance in ESI? [7500]

The use of electronic communications allows for ease of communication with participants in the program.

Enter any Narrative text related to Section IIIE below. **[7500]**Regarding #6 – The HIPP Program does not provide wrap around coverage, but the Medicaid program does.

Regarding #7 and #8 – The HIPP program pays all co-pays and deductibles for the Medicaid participant, so where there isn't a limit, the HIPP program pays all of these costs. As long as the participant is seeing an in-network provider there would be no cost sharing for children or adults. Families receiving HIPP with children in the CHIP program are subject to cost sharing for the CHIP program where premiums cannot exceed 5% of the family's gross income.

Regarding #11 – The children and parents identified for this question are the children with CHIP, who are determinded cost effective for the HIPP program, and as a result the family insurance premium is paid. The parents themselves do not receive CHIP. The average number of children receiving both CHIP and HIPP assistance is 86 children per month. There are no adults receiving both HIPP and CHIP.

Regarding #16— The HIPP Program does not separate the child and parent premiums. If determined eligible for HIPP the premium for the family is paid. The cost incurred to the employee would either be paid directly to the employer or insurance carrier or reimbursed to the employee.

Regarding #17 - The HIPP Program does not separate the child and parent premiums. The program does not require documentation at a specific cadence, so a single payment could be for any period in time, whether a week or several months at a time. For this reason, the program cannot calculate a monthly average low and high. The average premium for FFY19 was \$452.05.

Regarding #19 - The HIPP Program does not evaluate based on FPL. Once a member of the family is determinded Medicaid eligible an application may be submitted to the HIPP Program to determine cost effectiveness.

Section IIIF: Program Integrity

COMPLETE ONLY WITH REGARD TO SEPARATE CHIP PROGRAMS, I.E., THOSE THAT ARE NOT MEDICAID EXPANSIONS)

 Does your state have a written plan that has safeguards and establishes methods and procedures for:

(1)	prevention:
	⊠Yes
	□No
(2)	investigation:
	⊠Yes
	□No
(3)	referral of cases of fraud and abuse?
	⊠Yes
	No

Please explain: [7500]

The Department of Social Services (DSS) has written policies and procedures concerning fraud and abuse of MO HealthNet services delivered through the fee-for-service and managed care delivery systems. The Missouri Medicaid Audit and Compliance (MMAC) Unit within DSS establishes a culture that promotes prevention, coordination, detection, investigation, enforcement and reporting of instances of provider and participant conduct that do not conform to Federal and State law.

In addition, the MO HealthNet Managed Care health plans have contractual requirements pertaining to fraud and abuse and written in accordance with 42 CFR Part 438. These contractual requirements ensure that the health plans comply with the contract and policy statements regarding fraud and abuse.

Prevention procedures include a review of provider exclusion data bases by the Provider Enrollment Unit prior to enrolling a provider as a MO HealthNet provider. MO HealthNet Managed Care health plans are also required to review these data bases on a periodic basis and report to MO HealthNet any of their subcontracted providers that are found on exclusion lists. MMAC conducts post-payment reviews of MO HealthNet claims to assure that appropriate payments were made and that providers are billing and providing services in accordance with federal and state regulations and MO HealthNet requirements. If needed, MMAC determines what enforcement activities to pursue including education, demand of repayment, payment suspension, participation suspension, closed-end agreements, prepayment review, participant lock-in, termination, or referral to the Medicaid Fraud Control Unit (MFCU) within the State Office of Attorney General. When recoupment is not possible and repayment is not made by the provider, MMAC may terminate the provider number as well as complete a bad debt referral to the Attorney General's Financial Services Unit.

Participant eligibility is determined by the Family Support Division. MMAC monitors claims pertaining to health care and responds to referrals when fraud or abuse is attributed to a

	participant. Referrals are made to the DSS Welfare Investigative Unit (WIU) for determination of eligibility termination.
	Do managed health care plans with which your program contracts have written plans? ☐ Yes ☐ No
	Please Explain: [500]
	The health plans are required by contract to submit a written Fraud and Abuse Plan and their lock-in policies to the state agency for approval prior to implementation. The health plans must designate a compliance officer and compliance committee responsible for fraud and abuse activities. When a member or provider is suspected of fraud or abuse, the health plan notifies the state agency of the suspected activity as well as includes the information in their quarterly reporting.
2.	For the reporting period, please report the
	1 Number of fair hearing appeals of eligibility denials
	<u>0</u> Number of cases found in favor of beneficiary
3.	For the reporting period, please indicate the number of cases investigated, and cases referred, regarding fraud and abuse in the following areas:
	Provider Credentialing
	55680 Number of cases investigated
	<u>0</u> Number of cases referred to appropriate law enforcement officials
	Provider Billing
	1278 Number of cases investigated
	59 Number of cases referred to appropriate law enforcement officials
	Beneficiary Eligibility
	47 Number of cases investigated
	47 Number of cases referred to appropriate law enforcement officials
Are	these cases for:
	CHIP
	Medicaid and CHIP Combined
4.	Does your state rely on contractors to perform the above functions?
	oxtimes Yes, please answer question below. $oxtimes$ No
5.	If your state relies on contractors to perform the above functions, how does your state provide oversight of those contractors? Please explain: [7500]
	The MO HealthNet Fee-for-Service Program contracts with a contractor to collect and process third party liability health insurance payments, recoupments and to perform cost avoidance efforts. These processes are monitored through regular internal auditing.

Managed care health plans perform fraud and abuse functions as described in questions one and two. Once fraud and abuse has been detected, the health plans provide that information to MMAC which conducts investigations, referrals to law enforcement and other necessary actions.

The state agency provides oversight of the Managed Care health plans through the contractually required, written fraud and abuse plan submitted to the State agency; monthly, quarterly and annual submissions of billing information and provider exclusionary status; state and external organization reviews of the health plans' compliance with laws, regulations, and contracts.

In addition to the Managed Care health plans and the Third Party Liability contractor, MMAC also contracts with a Uniform Program Integrity Contractor (UPIC), an electronic records incentive payment audit contractor and a Recovery Audit Contractor (RAC). In 2016, the RAC contract ended and DSS applied to CMS for a waiver (exemption) for RAC services. MMAC is currently utilizing another contractor to complete credit balance audits. MMAC also oversees a CMS contract with a Medicaid Integrity Contractor (MIC). These auditors conduct provider audits and credit balance transfer audits. MMAC provides direct oversight to these contractors' activities by devoting full-time personnel to design, monitor, and approve the contractors' processes.

6.	Do you contract with managed care health plans and/or a third party contractor to provide this oversight?
	□Yes
	⊠No
	Please Explain: [500]

Enter any Narrative text related to Section IIIF below. [7500]

The state agency provides oversight of the Managed Care contracts.

Section IIIG: Dental Benefits:

Please ONLY report data in this section for children in Separate CHIP programs and the Separate CHIP part of Combination programs. Reporting is required for all states with Separate CHIP programs and Combination programs. If your state has a Combination program or a Separate CHIP program but you are not reporting data in this section on children in the Separate CHIP part of your program, please explain why. Explain: [7500]

1. Information on Dental Care for Children in Separate CHIP Programs (including children in the Separate CHIP part of Combination programs). Include all delivery system types, e.g. MCO, PCCM, FFS.

Data for this table are based on the definitions provided on the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Report (Form CMS-416)

a. Annual Dental Participation Table for Children Enrolled in Separate CHIP programs and the Separate CHIP part of Combination programs (for Separate CHIP programs, please include ONLY children receiving full CHIP benefits and supplemental benefits).

FFY 2019	Total (All age groups)	<1 year	1 – 2 years	3 - 5 years	6 - 9 years	10-14 years	15-18 years
Total Individuals Enrolled for at Least 90 Continuous Days ¹	22823	121	2711	3847	4996	6240	4207
Total Enrollees Receiving Any Dental Services ² [7]	8194	0	355	1311	2197	2654	1490
Total Enrollees Receiving Preventive Dental Services ³ [7]	7291	0	275	1192	2035	2404	1245

¹ **Total Individuals Enrolled for at Least 90 Continuous Days** – Enter the total unduplicated number of children who have been continuously enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days in the federal fiscal year, distributed by age. For example, if a child was enrolled January 1st to March 31st , this child is considered continuously enrolled for at least 90 continuous days in the federal fiscal year. If a child was enrolled from August 1st to September 30th and from October 1st to November 30th, the child would <u>not</u> be considered to have been enrolled for 90 continuous days in the federal fiscal year. Children should be counted in age groupings based on their age at the end of the fiscal year. For example, if a child turned 3 on September 15th, the child should be counted in the 3-6 age grouping.

² **Total Enrollees Receiving Any Dental Services** - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days who received at least one dental service by or under the supervision of a dentist as defined by HCPCS codes D0100 - D9999 (or equivalent CDT codes D0100 - D9999 or equivalent CPT codes) based on an unduplicated paid, unpaid, or denied claim.

³ **Total Enrollees Receiving Preventive Dental Services** - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days who received at least one preventive dental service by or under the supervision of a dentist as defined by HCPCS codes D1000 - D1999 (or equivalent CDT codes D1000 - D1999 or equivalent CPT codes, that is, only those CPT codes that are for preventive dental services and only if provided by or under the supervision of a dentist), based on an unduplicated paid, unpaid, or denied claim.

FFY 2019	Total (All age groups)	<1 year	1 – 2 years	3 – 5 years	6 – 9 years	10-14 years	15–18 years
Total Enrollees Receiving Dental Treatment Services ⁴ [7]	3091	0	12	299	905	1051	721

b. For the age grouping that includes children 8 years of age, what is the number of such children who have received a sealant on at least one permanent molar tooth⁵? [7] 488

2.	Does the state provide supplemental dental coverage?
	☐ Yes ☑ No
	If yes, how many children are enrolled? [7]
	What percent of the total number of enrolled children have supplemental dental coverage? [5]

Enter any Narrative text related to Section IIIG below. [7500]

Report all dental services data in the age category reflecting the child's age at the end of the federal fiscal year even if the child received services while in two age categories. For example, if a child turned 10 on September 1st, but had a cleaning in April and a cavity filled in September, both the cleaning and the filling would be counted in the 10-14 age category.

Report all sealant data in the age category reflecting the child's age at the end of the federal fiscal year even if the child was factually a different age on the date of service. For example, if a child turned 6 on September 1st, but had a sealant applied in July, the sealant would be counted in the age 6-9 category.

⁴ **Total Enrollees Receiving Dental Treatment Services** - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days who received at least one treatment service by or under the supervision of a dentist, as defined by HCPCS codes D2000 - D9999 (or equivalent CDT codes D2000 - D9999 or equivalent CPT codes, that is, only those CPT codes that involve periodontics, maxillofacial prosthetics, implants, oral and maxillofacial surgery, orthodontics, adjunctive general services, and only if provided by or under the supervision of a dentist), based on an unduplicated paid, unpaid, or denied claim.

⁵ **Receiving a Sealant on a Permanent Molar Tooth** -- Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for 90 continuous days and in the age category of 6-9 who received a sealant on a permanent molar tooth, as defined by HCPCS code D1351 (or equivalent CDT code D1351), based on an unduplicated paid, unpaid, or denied claim. For this line, include sealants placed by any dental professional for whom placing a sealant is within his or her scope of practice. Permanent molars are teeth numbered 2, 3, 14, 15, 18, 19, 30, 31, and additionally, for those states that cover sealants on third molars, also known as wisdom teeth, the teeth numbered 1, 16, 17, 32.

Section IIIH: CHIPRA CAHPS Requirement:

CHIPRA section 402(a)(2), which amends reporting requirements in section 2108 of the Social Security Act, requires Title XXI Programs (i.e., CHIP Medicaid Expansion programs, Separate Child Health Programs, or a combination of the two) to report CAHPS results to CMS starting December 2013. While Title XXI Programs may select any CAHPS survey to fulfill this requirement, CMS encourages these programs to align with the CAHPS measure in the Children's Core Set of Health Care Quality Measures for Medicaid and CHIP (Child Core Set). Starting in 2013, Title XXI Programs should submit summary level information from the CAHPS survey to CMS via the CARTS attachment facility. We also encourage states to submit raw data to the Agency for Healthcare Research and Quality's CAHPS Database. More information is available in the Technical Assistance fact sheet, Collecting and Reporting the CAHPS Survey as Required Under the CHIPRA: https://www.medicaid.gov/medicaid/quality-of-care/downloads/cahpsfactsheet.pdf

If a state would like to provide CAHPS data on both Medicaid and CHIP enrollees, the agency must sample Title XIX (Medicaid) and Title XXI (CHIP) programs separately and submit separate results to CMS to fulfill the CHIPRA Requirement.

Signal Survey in Order to Meet the CHIPRA CAHPS Requirement? Signal Survey in Order to Meet the CHIPRA CAHPS Requirement? No
If Yes, How Did you Report this Survey (select all that apply): ☐ Submitted raw data to AHRQ (CAHPS Database) ☐ Submitted a summary report to CMS using the CARTS attachment facility (NOTE: do not submit raw CAHPS data to CMS) ☐ Other. Explain:
If No, Explain Why: Select all that apply (Must select at least one):
□ Service not covered □ Population not covered □ Entire population not covered □ Partial population not covered Explain the partial population not covered: □ Data not available Explain why data not available □ Budget constraints □ Staff constraints □ Data inconsistencies/accuracy Please explain: □ Data source not easily accessible Select all that apply: □ Requires medical record review
Requires data linkage which does not currently exist

☐ Information not collected. Select all that apply: ☐ Not collected by provider (hospital/health plan)
☐ Other: ☐ Other:
☐ Small sample size (less than 30) Enter specific sample size: ☐ Other. Explain:
Definition of Population Included in the Survey Sample:
Definition of population included in the survey sample: ☐ Denominator includes CHIP (Title XXI) population only. ☐ Survey sample includes CHIP Medicaid Expansion population. ☐ Survey sample includes Separate CHIP population. ☐ Survey sample includes Combination CHIP population.
If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:
Which Version of the CAHPS® Survey was Used? ☐ CAHPS® 5.0. ☐ CAHPS® 5.0H. ☐ Other. Explain:
Which Supplemental Item Sets were Included in the Survey? ☐ No supplemental item sets were included ☐ CAHPS Item Set for Children with Chronic Conditions ☐ Other CAHPS Item Set. Explain:
Which Administrative Protocol was Used to Administer the Survey? ☐ NCQA HEDIS CAHPS 5.0H administrative protocol ☐ HRQ CAHPS administrative protocol ☐ Other administrative protocol. Explain:
Enter any Narrative text related to Section IIIH below. [7500]

Section III I: Health Service Initiatives (HSI) Under the CHIP State Plan

Pursuant to Section 2105(a)(1)(D)(ii) of the Social Security Act, states have the option to use up to 10 percent of actual or estimated Federal expenditures to develop state-designed Health Services Initiatives (HSI) (after first funding costs associated with administration of the CHIP state plan), as defined in regulations at 42 CFR 457.10, to improve the health of low-income children.

All states with approved HSI program(s) described in the CHIP state plan should answer "Yes" to question 1, and complete questions 2 and 3. If the state has an approved HSI that is not currently operating using Title XXI funds, please check "Yes", to question 1, include the program name and description in the table for question 2, and indicate in the narrative portion of this section that the state is not currently implementing the program.

 Does your state operate HSI(s) to provide direct services or implement public health initiatives using Title XXI funds?
oxtimes Yes, please answer questions below.
☐ No, please skip to Section IV.
2) In the table below, please provide a brief description of each HSI program operated in the state in the first column. In the second column, please list the populations served by each HSI program. In the third column, provide estimates of the number of children served by each HSI program. In the fourth column,

first column. In the second column, please list the populations served by each HSI program. In the third column, provide estimates of the number of children served by each HSI program. In the fourth column, provide the percentage of the population served by the HSI who are children below your state's CHIP FPL eligibility threshold.

HSI Program	Population Served by HSI Program	Number of Children Served by HSI Program	Percent of Low- income Children Served by HSI Program ⁶
Immunization Program	Children 0-18 years of age visiting a local Public Health Agency	169,288	
Lead Testing and Prevention Program	Children 0-18 years of age.	63,690	
Newborn Home Visiting Programs	At-risk, low-income pregnant and postpartum women and their children up to five years of age.	95.45%	
School Health Programs	Schools within 53 Missouri Counties	See desc	

⁶ The percent of children served by the HSI program who are below the CHIP FPL threshold in your state should be reported in this column.

HSI Program	Population Served by HSI Program	Number of Children Served by HSI Program	Percent of Low- income Children Served by HSI Program ⁶
	_		

3) Please define a metric for each of your state's HSI programs that is used to measure the program's impact on improving the health of low-income children. In the table below, please list the HSI program title in the first column, and include a metric used to measure that program's impact in the second column. In the third column, please provide the outcomes for metrics reported in the second column. States that are already reporting to CMS on such measures related to their HSI program(s) do not need to replicate that reporting here and may skip to Section IV.

HSI Program	Metric	Outcome
Immunization Program	Make vaccines available to low- income Missourians age 0-18.	169,288 doses of vaccine were administered by Local Public Health Agencies for children 0-19.
Lead Testing and Prevention Program	Administer elevated blood lead tests to children age 0-18 and accelerate care management when results 10-19ug/dL.	63,690 lead tests were provided in FFY19.
Newborn Home Visiting Programs	Increase healthy pregnancies and positive birth outcomes, as well as decrease child abuse and neglect through home-based services.	95.45% of participants served through a DHSS Home Visiting Program was screened for developmental delays using the ASQ-3.
School Health Programs	Utilize Local Public Health Agencies in Missouri to provide in-school health education to children age 0-18.	53 of 114 counties had at least one health education activity provided in schools by Local Public Health Agency.

HSI Program	Metric	Outcome

Enter any Narrative text related to Section III I below. [7500]

Missouri continues to work on improving the metrices and results related to its Health Services Initiatives. Due to Missouri not having regulation over Local Public Health Agencies (LPHA), the collection of reportable data can be problematic. Each LPHA collects and houses their data differently. Missouri will continue to build upon our partnership with the LPHAs and work towards improving collaboration and maximizing the benefits of these initiatives.

DHSS will work with the LPHA's to improve their ability to gather metrics regarding the School Health program. The LPHAs can gather the % of school age children in their school districts as a way to measure the School Health program. The School Health programs have been designed in a way that allows schools increased flexibility and to take different emphases and directions in how they address the curriculum presented and what school-based health-related policies they develop for their county. LPHAs are inundated with COVID-19 as of March 2020 and have not been able to improve these measures as schools were not in session. This is something that the LPHAs will work on in the future to be able to report to us once COVID-19 is behind us and the LPHAs are able to enter the schools and provide the much needed education to the school age children. They are having to provide information to the schools over the phone, not in person.

Section IV. Program financing for State Plan

1. Please complete the following table to provide budget information. Describe in narrative any details of your planned use of funds below, including the assumptions on which this budget was based (per member/per month rate, estimated enrollment and source of non-federal funds). (Note: This reporting period equals federal fiscal year 2019. If you have a combination program you need only submit one budget; programs do not need to be reported separately.)

COST OF APPROVED CHIP PLAN

Benefit Costs	2019	2020	2021
Insurance payments			
Managed Care	191793645	279069161	286045890
Fee for Service	80458542	0	0
Total Benefit Costs	272252187	279069161	286045890
(Offsetting beneficiary cost sharing payments)	-11339301	-11633453	-11924290
Net Benefit Costs	\$ 260912886	\$ 267435708	\$ 274121600

Administration Costs	2019	2020	2021
Personnel			
General Administration	4830357	6941606	6202028
Contractors/Brokers (e.g., enrollment contractors)			
Claims Processing			
Outreach/Marketing costs			
Other (e.g., indirect costs)			
Health Services Initiatives	7489225	6206157	10400000
Total Administration Costs	12319582	13147763	16602028
10% Administrative Cap (net benefit costs ÷ 9)	28990321	29715079	30457956

	2019	2020	2021
Federal Title XXI Share	269899032	245398304	254266885
State Share	3333436	35185167	36456743
TOTAL COSTS OF APPROVED CHIP PLAN	273232468	280583471	290723628

2.	What were the sou	rces of non-federal	funding used for	state match	during the rep	orting period?

\times	State appropriations
3	County/local funds
3	Employer contributions
3	Foundation grants
3	Private donations
	Tobacco settlement
3	Other (specify) [500]

^{3.} Did you experience a short fall in CHIP funds this year? If so, what is your analysis for why there were not enough federal CHIP funds for your program? [1500]

In order to fully fund the program for FY19, Missouri utilized funds from the FY18 FF carryover of \$44,632,091 plus the FY19 allotment of \$278,965,358. Without the carryover, we would have experienced a shortage of \$4,526,828.

4. In the tables below, enter 1) number of eligibles used to determine per member per month costs for the current year and estimates for the next two years; and, 2) per member per month (PMPM) cost rounded to a whole number. If you have CHIP enrollees in a fee for service program, per member per month cost will be the average cost per month to provide services to these enrollees.

A. Managed Care

Year	Number of Eligibles	PMPM (\$)
2019	95296	\$222
2020	95296	\$244
2021	95296	\$250

A. Fee For Service

Year	Number of Eligibles	PMPM (\$)
2019	23364	\$287
2020		\$
2021		\$

Enter any Narrative text related to Section IV below. [7500]

Assume all FFY 20 and FFY 21 expenditures are related to managed care. FFY 19 expenditures reported in FFS are related to FFS window and carveout.

Section V: Program Challenges and Accomplishments

1. For the reporting period, please provide an overview of your state's political and fiscal environment as it relates to health care for low income, uninsured children and families, and how this environment impacted CHIP. **[7500]**

The MO HealthNet program is continuing to transform from a payer of services to a model program providing high-quality healthcare focused on wellness. The MO HealthNet program focused resources on prevention, improved health outcomes, individual responsibility, evidence-based practice, technology, and efficient program operation. Budget constraints on both the federal and state systems are a concern when providing healthcare for low income children and families.

2. During the reporting period, what has been the greatest challenge your program has experienced? [7500]

The greatest challenge continues to be achieving program goals and the current budget environment.

3. During the reporting period, what accomplishments have been achieved in your program? [7500]

Missouri continues to cover children up to 300% of the FPL. This includes the Show Me Healthy Babies Program, which provides coverage for any low-income unborn children with families with income of up to 300% FPL.

4. What changes have you made or are planning to make in your CHIP program during the next fiscal year? Please comment on why the changes are planned. **[7500]**

Missouri extended its Managed Care program statewide on May 1, 2017. All children in CHIP are now provided services through Managed Care except for those who opt out. Missouri continues to develop a model program providing high quality healthcare focused on wellness.

The next fiscal year will include the first performance period of the revised performance withhold program which includes an evaluation of the well-child and dental visit HEDIS measures. These measures will affect the CHIP program and provide financial incentives for the managed care health plans to drive quality care.

Enter any Narrative text related to Section V below. [7500]