



DEPARTMENT OF HEALTH

Puerto Rico Medicaid Program

CERTIFICATION

Pursuant to 42 U.S.C. 1308(g)(7)(A)(v)(II) and (III), the Commonwealth of Puerto Rico certifies to the honorable Robert F. Kennedy Jr., Secretary of the Department of Health and Human Services, that contracts listed below issued by the administration of the Puerto Rico Medicaid Program (PRMP) and the Puerto Rico Health Insurance Administration (PRHIA) during the period of April 1, 2025 thru June 30, 2025, to the best of our knowledge and efforts have met the procurement standards set forth in sections 75.327, 75.328 and 75.329 of 45 CFR, except as indicated.

The Puerto Rico Department of Health (PRDoH) is the State Medicaid Agency (SMA) within the Commonwealth of Puerto Rico. Within PRDoH, the PRMP is responsible for the management of the Medicaid Program and the Puerto Rico Medicaid Enterprise System (PRMES). The Puerto Rico Health Insurance Act created the Puerto Rico Health Insurance Administration (ASES by its Spanish acronym), which has a memorandum of understanding with the PRMP and is responsible for contracting with, and monitoring services provided by, the Managed Care Organizations (MCOs) and other carriers.

Puerto Rico Health Insurance Administration (PRHIA)				
Vendor	Contract number	Contract period	Amount	Note
N/A	N/A	N/A	N/A	1
Puerto Rico Medicaid Program (PRMP)				
Vendor	Contract number	Contract period	Amount	Note
Health Gorilla Latin America, LLC	2025-DS6264	05/19/2025-09/30/2025	\$1,000,000.00	2
Intervoice Communication of Puerto Rico, Inc.	2025-DS6190	04/25/2025-09/30/2025	\$2,460,000.00	2
Berry Dunn McNeil & Parker, LLC	2024-DS4340-A	06/01/2025- 12/31/2025	\$6,554,637.00	3
Netxar Technologies, Inc.	2025-DS6359	06/30/2025- 05/31/2027	\$511,780.00	3

Color indication:

- Contracts that have met procurement standards identified under sections 45 CFR §75.327 – 329.
- Extenuating circumstances prevented the compliance of these contracts with the standards identified under 45 CFR §75.327 – 329.

Notes

1. PRHIA did not acquire contracts for goods and/or services (whether professional or non-professional) exceeding an annual value of \$150,000.00 for the period of April 1, 2025, through June 30, 2025.
2. Procurement by noncompetitive proposal from one source in accordance with 45 § CFR 75-329(f)(3). The section allows procurement through solicitation of a proposal from only one source and may be used only when "The HHS awarding agency or pass-through entity expressly authorizes noncompetitive proposals in response to a written request from the non-Federal entity." Contract No. 2025-DS6264 received, on April 29, 2025, CMS authorization in accordance with 45 § CFR 75-329(f)(3). This is a contract amendment for PRMP's contract with Health Gorilla is for continued maintenance and operation of the territory's HIE while PRMP completes the procurement process of RFP 2025-PRMP-MES-HIE-001 Puerto Rico Health Information Exchange (PRHIE) Operations and Technical Services; and transitioning the project to a new vendor.

Contract No. 2025-DS6190 received, on March 25, 2025, CMS authorization in accordance with 45 § CFR 75-329(f)(3). This is PRMP's contract with Intervice Communication of Puerto Rico, Inc. to continue supporting the Provider Enrollment and Maintenance Unit of the Puerto Rico Medicaid Program (PRMP) for MMIS Operations.

3. Procurement by competitive proposal in accordance with 45 § CFR 75-329(d). Contract No. 2024-DS4340-A, Puerto Rico's contract amendment with Berry Dunn McNeil & Parker, LLC to provide "Enterprise Objective Monitoring and Control (EOMC)" in support of PRDoH's Medicaid Program.

Contract No. 2025-DS6359, Puerto Rico's contract with Netxar Technologies, Inc. to provide technical and support services conducting an Independent Security and Privacy Control Assessment.

Given today August 08, 2025, in San Juan, Puerto Rico.



Angel Bosch-De Leon
Procurement Oversight Lead
Puerto Rico Medicaid Program