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State/Territory Name: South Carolina

State Plan Amendment (SPA) #:15-0002

This file contains the following documents in the order listed:

- 1) Approval Letter
- 2) CMS 179 Form
- 3) Approved SPA Page

DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Atlanta Regional Office 61 Forsyth Street, Suite 4T20 Atlanta, Georgia 30303



DIVISION OF MEDICAID & CHILDREN'S HEALTH OPERATIONS

June 3, 2015

Mr. Christian L. Soura Director SC Department of Health and Human Services Post Office Box 8206 Columbia, South Carolina 29202-8206

Attention: Sheila Chavis

Re: South Carolina State Plan Amendment 15-002

Dear Mr. Soura:

We have reviewed the proposed South Carolina state plan amendment, SC 15-002, which was submitted to the Centers for Medicare & Medicaid Services (CMS) on May 5, 2015. This state plan amends the nondiscrimination pages of the State Plan by updating outdated language, which outlines how and to whom nondiscrimination information and policies will be disseminated and how complaints and noncompliance will be handled.

Based on the information provided, the Medicaid State Plan Amendment SC 15-002 was approved on June 3, 2015. The effective date of this amendment is July 1, 2015. We are enclosing the approved HCFA-179 and a copy of the new state plan pages.

If you have any additional questions or need further assistance, please contact Maria Drake at (404) 562-3697 or Maria.Drake@cms.hhs.gov.

Sincerely,

//s//

Jackie Glaze Associate Regional Administrator Division of Medicaid & Children's Health Operations

Enclosures

HEALTH CARE FINANCING ADMINISTRATION		OMB NO. 0938-0193
TRANSMITTAL AND NOTICE OF APPROVAL OF	1. TRANSMITTAL NUMBER:	2. STATE
STATE PLAN MATERIAL	15-002	South Carolina
FOR: HEALTH CARE FINANCING ADMINISTRATION	3. PROGRAM IDENTIFICATION: TI	TLE XIX OF THE
FOR. HEALTH CARE FINANCING ADMINISTRATION	SOCIAL SECURITY ACT (MEDIC.	AID)
TO, DECIONAL ADMINISTRATOR	4. PROPOSED EFFECTIVE DATE	
TO: REGIONAL ADMINISTRATOR		
HEALTH CARE FINANCING ADMINISTRATION DEPARTMENT OF HEALTH AND HUMAN SERVICES	July 1, 2015	
5. TYPE OF PLAN MATERIAL (Check One):		
3. I TE OF FLAN MATERIAL (Check One).		
☐ NEW STATE PLAN ☐ AMENDMENT TO BE	CONSIDERED AS NEW PLAN	
COMPLETE BLOCKS 6 THRU 10 IF THIS IS AN AME		
6. FEDERAL STATUTE/REGULATION CITATION:	7. FEDERAL BUDGET IMPACT:	i umenumeni)
45 CFR Part 80, 45 CFR Part 84, 45 CFR Part 90, 45 CFR Part 91, 28	a. FFY 2015 \$0	
CFR Part 35 and 28 CFR Part 36	b. FFY 2016 \$0	
8. PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT:	9. PAGE NUMBER OF THE SUPERS	EDED PLAN SECTION
0.1710ETOMBER OF THE FEATURE OF THE TRANSPORT	OR ATTACHMENT (If Applicable)	
	OKTITITETHILL (IJ Tippicuote)	•
Attachment 7.2-A	Attachment 7.2-A	
Basic Index Page 87	Basic Index page 87	
10. SUBJECT OF AMENDMENT: This SPA amends the nondiscrim	ination portion of the State Plan by und	ating outdated information
outlining how and to whom nondiscrimination information and policies		
noncompliance will be handled.	will be disseminated, now complaints	will be handled, and now
noncomphance will be handled.		
11. GOVERNOR'S REVIEW (Check One):		
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NONDISCRIMINATION

South Carolina Department of Health and Human Services' policies and procedures for compliance with the Civil Rights Act of 1964, Title V Section 504 of the Rehabilitation Act of 1973 (29 U.S.C 70b), Title II Section 202 of the Americans with Disabilities Act of 1990, the Age Discrimination Act of 1975 and the regulations at Title 45 Code of Federal Regulations Parts 80, 84 and 91 are on file in the Regional Office.

SC 15-002

EFFECTIVE DATE: 07/01/15 RO APPROVAL: 06/03/15

SUPERSEDES: 1973

SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES
POST OFFICE BOX 8206

COLUMBIA, SOUTH CAROLINA 29202

METHODS OF ADMINISTRATION REGARDING COMPLIANCE WITH TITLE VI OF THE CIVIL RIGHTS ACT OF 1964 FOR THE STATE OF SOUTH CAROLINA

I. Assignment of Responsibility

The ADA and Civil Rights Official with the South Carolina Department of Health and Human Services' (SCDHHS) Civil Rights Division is the person

assigned the responsibility of determining compliance with

Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d et. seq.),

Title V Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 70b),

Title II Section 202 of the Americans with Disabilities Act of 1990, the

Age Discrimination Act of 1975 and the regulations at Title 45 Code of

Federal Regulations Parts 80, 84, and 91. Additionally, appropriate

SCDHHS staff will receive training on SCDHHS' Civil Rights policies.

Forms have been devised to report any discriminatory practices or

compliance problems noted.

II. <u>Dissemination of Information</u>

1. All beneficiaries/applicants requesting assistance or services from

SCDHHS are provided with a brochure describing their rights and

responsibilities under Title VI.

2. Training materials and policy information are available to educate

SCDHHS staff about their responsibility regarding protected classes

and to disseminate information to beneficiaries/applicants.

3. Information is available on SCDHHS' website, to both the general

public and applicants/beneficiaries, about the provisions of Title VI

of the Civil Rights

Act of 1964 (42 U.S.C. 2000d et. seq.), Title V Section 504 of the

Rehabilitation Act of 1973 (29 U.S.C. 70b), Title II Section 202 of

the Americans with Disabilities Act of 1990, the Age Discrimination

Act of 1975 and the regulations at Title 45 Code of Federal

Regulations Parts 80, 84, and 91.

4. There is a section on the SCDHHS application which advises the

applicant/beneficiary of his or her rights under these regulations.

5. All SCDHHS providers sign an agreement assuring compliance with these

regulations.

Maintaining and Assuring Compliance III.

The Civil Rights Division has developed a form for use in reviewing

county offices, nursing homes, hospitals, and physicians' offices. The

Civil Rights Division has developed a system whereby providers may be

reviewed periodically.

All compliance information and reports will be reviewed as received.

additional information is needed, the ADA and Civil Rights Official will

initiate appropriate requests. If the information received indicates

non-compliance, corrective action will be initiated.

SC 15-002

EFFECTIVE DATE: 07/01/15

RO APPROVAL: 06/03/15

SUPERSEDES: 1973

-3-

IV. <u>Handling Complaints</u>

Complainants must file written complaints within 180 days after any

alleged act of discrimination based on race, color, national origin, age

or disability. Complaints may be filed with the SCDHHS Director, the

SCDHHS Civil Rights Division or designee or the United States Department

of Health and Human Services' Regional Office for Civil Rights in

Atlanta, Georgia. Any registered complaint will require an

investigation by a representative from the Civil Rights Division.

In accordance with SCDHHS policy, the initial complaint investigation

will be conducted within fourteen days of its receipt. Whenever

possible, complaints will be resolved within 30 days after the initial

complaint investigation. If complainants provide complete contact

information, they will receive a written response to their complaint

and/or a report of the completed investigation.

If a complaint is alleged or a breach is found and a provider is non-

compliant with resolving identified issues, such action is grounds for

termination. Providers will be given the opportunity to cure breaches,

except in certain circumstances of non-compliance. If they do not cure,

SCDHHS will terminate their services.

Electronic records of all compliance reports, compliance data and

complaints and subsequent investigations shall be maintained by the

Civil Rights Division.

SC 15-002

EFFECTIVE DATE: 07/01/15 RO APPROVAL: 06/03/15

SUPERSEDES: 1973

Revision: HCFA-PM-91-4 (BPD) OMB. No. 0938-

AUGUST 1991

State/Territory: South Carolina

Citation 7.2 Nondiscrimination

45 CFR Parts 80 and 84 In accordance with Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d et. seq.), Title V Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 70b), Title II Section 202 of the Americans with Disabilities Act of 1990, the Age Discrimination Act of 1975 and the regulations at Title 45 Code of Federal Regulations Parts 80, 84, and 91, the South Carolina Department of Health and Human Services (SCDHHS) ensures that no individual shall be subject to discrimination under this plan on the grounds of race, color, national origin, age or disability.

With guidance from the ADA and Civil Rights Official, SCDHHS has implemented administrative methods to ensure that each program or activity for which it receives Federal financial assistance will be operated in accordance with the regulations delineated above. These methods are described in ATTACHMENT 7.2-A.